# Cyclades-TS User Guide

# Version 1.3.8 Revision 1f

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#### Cyclades-TS Version 1.3.8 Revision 1f

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#### Purpose

The purpose of this guide is to provide instruction for users to independently install, configure, and maintain the Cyclades-TS. This manual should be read in the order written, with exceptions given in the text. *Whether or not you are a UNIX user, we strongly recommend that you follow the steps given in this manual.* 

#### Audience and User Levels

This guide is intended for the user who is responsible for the deployment and day-to-day operation and maintenance of the Cyclades-TS. It assumes that the reader understands networking basics and is familiar with the terms and concepts used in Local and Wide Area Networking. UNIX and Linux users will find the configuration process very familiar. It is not necessary to be a UNIX expert, however, to get the Cyclades-TS up and running. There are two audiences or user levels for this manual:

#### New Users

These are users new to Linux and/or UNIX with a primarily PC/Microsoft background. You might want to brush up on such things as common Linux/UNIX commands and how to use the vi editor prior to attempting installation and configuration. This essential background information appears in <u>Appendix A - New User Background Information</u>. It is recommended that New Users configure the Cyclades-TS using a Web browser, however, New Users can also configure the Cyclades-TS with vi, the Wizard or the Command Line Interface (CLI).

#### Power Users

These are UNIX/Linux experts who will use this manual mostly for reference. Power Users can choose between configuring the Cyclades-TS via Web browser, vi, Wizard, or CLI.

Each configuration task will be separated into a section (a clickable link on the PDF file) for each user type. Users then can skip to the appropriate level that matches their expertise and comfort level.

#### How to use this Guide

This guide is organized into the following sections:

- <u>Chapter 1 Introduction and Overview</u> contains an explanation of the product and its default CAS setup. It also includes safety guidelines to be followed.
- <u>Chapter 2 Installation, Configuration, and Usage</u> explains how the Cyclades-TS should be connected and what each cable is used for. It describes the basic configuration process to get the Cyclades-TS up and running for its most common uses.
- <u>Chapter 3 Additional Features</u> is dedicated to users wanting to explore all available features of the Cyclades-TS. It provides configuration instructions for syslog, data buffers, authentication, filters, DHCP, NTP, SNMP, clustering, and sniffing.
- <u>Chapter 4 Server Management</u> explains how to manage the Cyclades-TS through your browser or via the Command Line Interface. It also instructs the user on sending warning messages.
- <u>Appendix A New User Background Information</u> contains information for those who are new to Linux/UNIX.
- <u>Appendix B Cabling. Hardware. and Electrical Specifications</u> has detailed information and pinout diagrams for cables used with the Cyclades-TS.
- <u>Appendix C The pslave Configuration File</u> contains example files for the various configurations as well as the master file.
- <u>Appendix D Linux-PAM</u> enables the local system administrator to choose how to authenticate users.
- <u>Appendix E Software Upgrades and Troubleshooting</u> includes solutions and test procedures for typical problems.
- <u>Appendix F Certificate for HTTP Security</u> provides configuration information that will enable you to obtain a Signed Digital Certificate.
- <u>Appendix G- Web User Management</u> covers default and optional configuration, and the addition/deletion of users, groups, and access limits.
- <u>Appendix H Connect to Serial Ports from Web</u> enables this process, based on how the serial port is configured.

- <u>Appendix I Power Management</u> instructs on using your Cyclades-TS with various IPDUs.
- <u>Appendix J Examples for Configuration Testing</u> provides examples for testing the Cyclades-TS after configuration.
- <u>Appendix K Billing Feature</u> explains how the Cyclades TS110/100 can also be simply used as an intermediate buffer to collect serial data (like billing tickets from a PABX), making them available for a posterior file transfer.
- <u>Appendix L Wiz Application Parameters</u> contains all basic and custom wizard parameters.
- <u>Appendix M Copyrights</u> lists details about applications that were incorporated into the product.
- The <u>Glossary</u> provides definitions for commonly-used terms in this manual.

#### Additional Documentation and Help

There are other Cyclades documents that contain background information about Console Port Management and the Cyclades product line. These are:

- Cyclades' Console Management in the Data Center
- Cyclades' Product Catalog

For the most updated version of Cyclades' documentation, use the following Web address:

http://www.cyclades.com/support/downloads.php

#### Technical Support Centers

To reach Cyclades' Technical Support Centers, go to the following:

http://www.cyclades.com/support/technical\_support.php

#### **Conventions and Symbols**

This section explains the significance of each of the various fonts, formatting, and icons that appear throughout this guide.

#### Fonts

This guide uses a regular text font for most of the body text and Courier for data that you would input, such as a command line instruction, or data that you would receive back, such as an error message. An example of this would be:

telnet 200.200.200.1 7001

#### Hypertext Links

References to another section of this manual are hypertext links that are <u>underlined</u> (and are also blue in the PDF version of the manual). When you click on them in the PDF version of the manual, you will be taken to that section.

#### **Glossary Entries**

Terms that can be found in the glossary are <u>underlined and slightly larger</u> than the rest of the text. These terms have a hypertext link to the glossary.

#### Quick Steps

Step-by-step instructions for installing and configuring the Cyclades-TS are numbered with a summarized description of the step for quick reference. Underneath the quick step is a more detailed description. Steps are numbered 1, 2, 3, etc. Additionally, if there are sub-steps to a step, they are indicated as Step A, B, C, and are nested within the Step 1, 2, 3, etc. For example:

Step 1: Modify files.

You will modify four Linux files to let the Cyclades-TS know about its local environment.

Step A:Modify pslave.conf.Open the file plsave.conf and add the following lines . . .

#### Parameter Syntax

This manual uses standard Linux command syntaxes and conventions for the parameters described within it.

Brackets and Hyphens (dashes)

The brackets ([])indicate that the parameter inside them is optional, meaning that the command will be accepted if the parameter is not defined. When the text inside the brackets starts with a dash (-) and/or indicates a list of characters, the parameter can be one of the letters listed within the brackets.

Example:

iptables [-ADC] chain rule-specification [options]

Ellipses

Ellipses (...) indicate that the latest parameter can be repeated as many times as needed. Usually this is used to describe a list of subjects.

#### Example:

```
ls [OPTION]... [FILE]...
```

Pipes

The pipe (|) indicates that one of the words separated by this character should be used in the command.

#### Example:

```
netstat {--statistics|-s} [--tcp|-t] [--udp|-u] [--raw|-w]
```

When a configuration parameter is defined, the Linux command syntax conventions will be also used, with a difference.

Greater-than and Less-than signs

When the text is encapsulated with the "<>" characters, the meaning of the text will be considered, not the literal text. When the text is not encapsulated, the literal text will be considered.

Spacing and Separators

The list of users in the following example must be separated by semicolons (;); the outlets should be separated by commas (,) to indicate a list or with dashes (-) to indicate range; there should not be any spaces between the values.

sXX.pmusers: The user access list. For example: jane:1,2;john:3,4. The format of this field is:

[<username>:<outlet list>][;<username>:<outlet list>...]

where <outlet list>'s format is:

```
[<outlet number>|<outlet start>-<outlet end>][,<outlet num-
ber>|<outlet start>-<outlet end>]...
```

#### Note Box Icons

Note boxes contain instructional or cautionary information that the reader especially needs to bear in mind. There are five levels of note box icons:



Tip. An informational tip or tool that explains and/or expedites the use of the Cyclades-TS.



**Important!** An important tip that should be read. Review all of these notes for critical information.



Warning! A very important type of tip or warning. Do not ignore this information.



DANGER! Indicates a direct danger which, if not avoided, may result in personal injury or damage to the system.



Security Issue. Indicates securityrelated information where it is relevant.

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#### Introducing Cyclades

Cyclades is a data center fault management company that enables remote management of servers, network equipment and automation devices. Its products help data center managers at enterprise, telecommunication and Internet companies to maximize network and server availability. This results in decreased maintenance costs, increased efficiency and productivity, along with greater control, freedom and peace of mind. Cyclades' advantage is providing scalable products leveraging Linux technology for flexibility and ease of customization.

#### The Cyclades-TS

The Cyclades-TS is line of Console Access and Terminal Servers that allow both local and dialin access for in-band and out-of-band network management. They run an embedded version of the Linux operating system. Configuration of the equipment is done by editing a few plaintext files, and then updating the versions of the files on the Cyclades-TS. The files can be edited using the vi editor provided or on another computer with the environment and text editor of your choice. The default "box profile" of the Cyclades-TS is that of a Console Access Server.

You can access the Cyclades-TS via three methods:

- A console directly connected to the Cyclades-TS
- Telnet/ssh over a network
- A browser

And configure it with any of the following four options:

- vi
- Wizard
- Browser
- Command Line Interface (CLI) only for certain configuration parameters

With the Cyclades-TS set up as a Console Access Server, you can access a server connected to the Cyclades-TS through the server's serial console port from a workstation on the LAN or WAN. There is no authentication by default, but the system can be configured for authentication to be performed by a Radius server, a TacacsPlus server, or even by a local database. Either telnet or ssh (a secure shell session) can be used. See <u>Appendix A - New User Background Information</u> for more information about ssh. The instructions in <u>Chapter 2 - Installation</u>, <u>Configuration</u>, and <u>Usage</u> will set up a fully-functional, default CAS environment. More options can be added after the initial setup, as illustrated in <u>Chapter 3 - Additional Features</u>.

#### What's in the box

There are several models of the Cyclades-TS with differing numbers of serial ports. Cyclades will ship either Cable Package #1 or #2 with the product according to current availability.

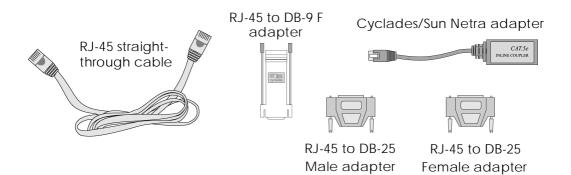
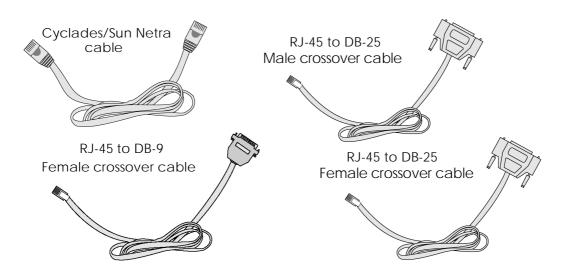


Figure 1: Cable Package #1



*Figure 2: Cable Package #2* 

The following figures show the main units and accessories included in each package.

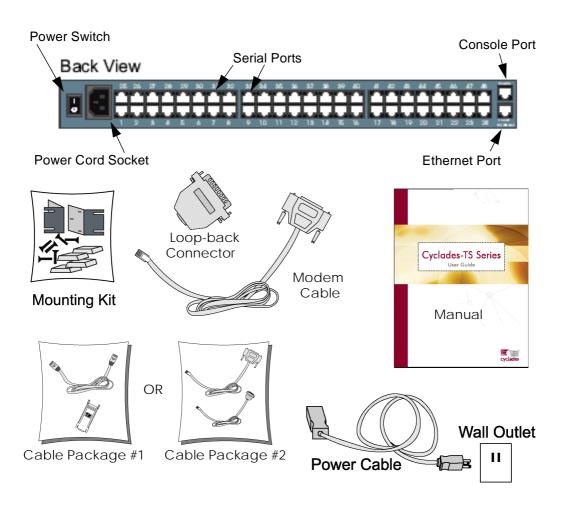


Figure 3: The Cyclades-TS3000 and cables

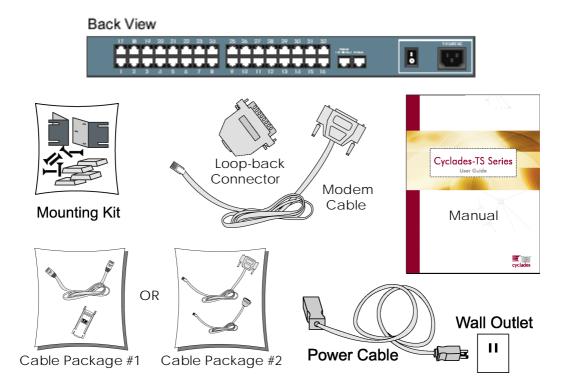


Figure 4: The Cyclades-TS2000 and cables

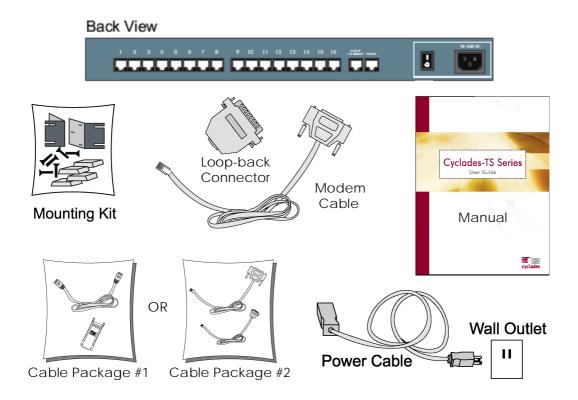


Figure 5: The Cyclades-TS1000 and cables

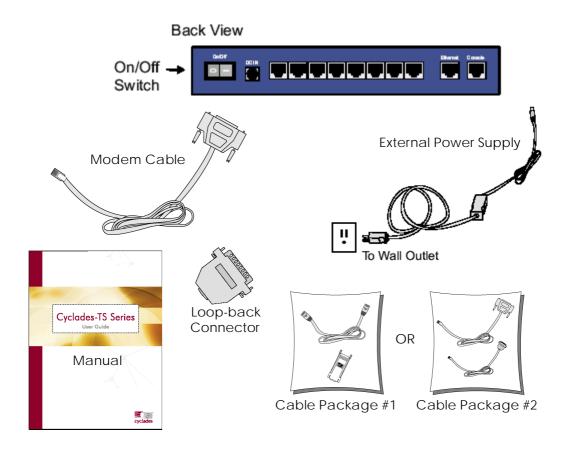


Figure 6: The Cyclades-TS800 and cables

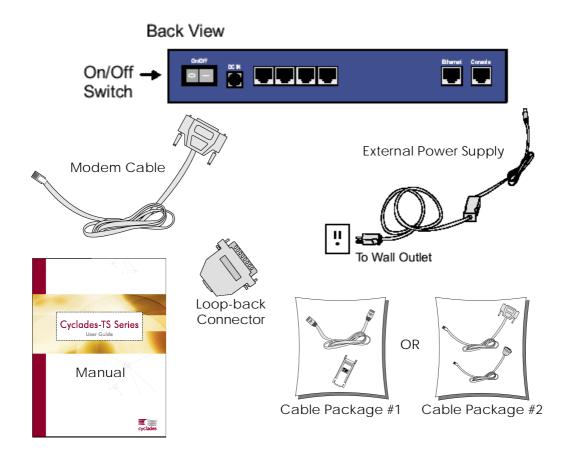


Figure 7: The Cyclades-TS400 and cables

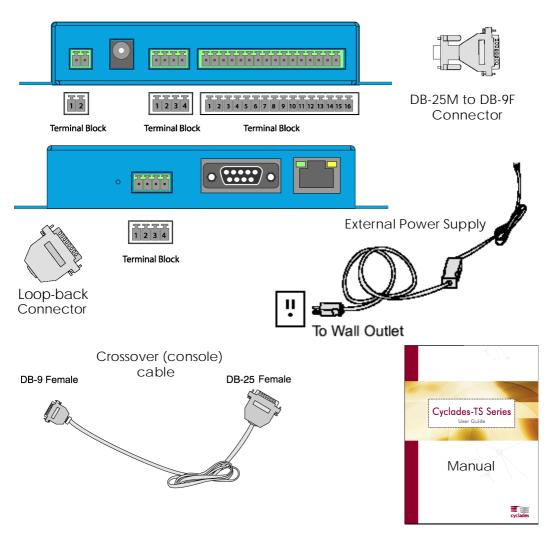


Figure 8: The Cyclades-TS110 and cables

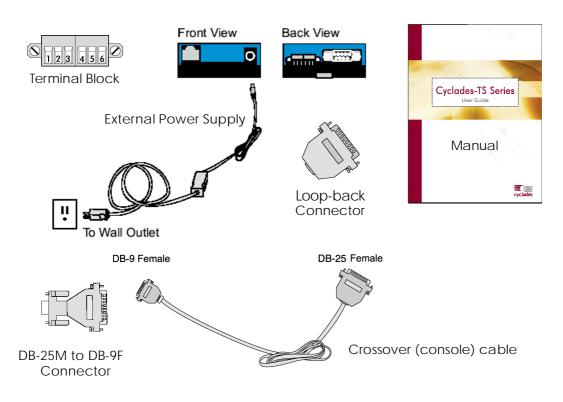


Figure 9: The Cyclades-TS100 and cables

#### Powering the TS110/100

There are three ways to supply power to the TS110/100:

- 1. External AC Desktop Power Supply: Universal AC Input (100-240VAC) / 5VDC Output. This power supply is shipped with the standard TS110/100 unit (AC input)
- 2. External DC Supply. Three DC input options are available:
  - 12VDC nominal input (9-18 VDC)
  - 24VDC nominal input (18-36 VDC)
  - 48VDC nominal input (36-72 VDC)
- 3. P.O.E. (Power Over Ethernet)

The power is supplied through the Ethernet cable. When this option is selected, theTS110/100 unit has to be connected to the LAN through a special hub or switch that provides DC voltage over the LAN cable. Besides these special hubs and switches, there are power injector devices available in the market which allow the users to keep using the regular hubs and switches. There are two P.O.E. standards in terms of P.O.E. feature detection circuitry. The P.O.E. supplier unit (hub, switch or power injector) can detect if the attached device supports P.O.E. One standard (old) uses capacitive load process and the second standard (new) uses resistive load process. TS110/100 supports both standards.

#### Power Supply Installation

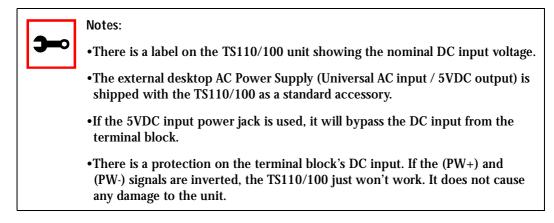
External Desktop AC Power Supply

Step 1: Connect one end of the power cable to the TS110/100 power jack (5VDC in).

Step 2: Connect the power supply end of the power cable to a standard wall outlet.

#### External DC Supply

Connect the two DC supply wires to the terminal block, marked as PW- and PW+. The positive voltage should be connected to PW+ and the return to PW-. If it is a -48VDC supply, the -48V signal should be connected to PW- and the return signal to PW+.



#### P.O.E. (Power Over Ethernet)

No special setup is required. Just connect the Ethernet cable coming from the hub or switch that has support for P.O.E. or to the power injector device.

•Notes: If the 5VDC input power jack is used, it will bypass the P.O.E. feature.

•The external desktop AC Power Supply (Universal AC input / 5VDC output) is not shipped with the TS110/100 as standard accessory.

#### Safety Instructions

Read all the following safety guidelines to protect yourself and your Cyclades-TS.



DANGER! Do not operate your Cyclades-TS with the cover removed.



DANGER! In order to avoid shorting out your Cyclades-TS when disconnecting the network cable, first unplug the cable from the equipment and then from the network jack. When reconnecting a network cable to the equipment, first plug the cable into the network jack, and then into the equipment.



DANGER! To help prevent electric shock, plug the Cyclades-TS into a properly grounded power source. The cable is equipped with a three-prong plug to help ensure proper grounding. Do not use adapter plugs or remove the grounding prong from the cable. If you have to use an extension cable, use a three-wire cable with properly grounded plugs. For the TS110/100, LES400, and 800, the grounded power cable constraint does not apply, as these products have an external power supply, and one power cable instead of two.



**Important!** To help protect the Cyclades-TS from electrical power fluctuations, use a surge suppressor, line conditioner, or uninterruptible power supply.



**Important!** Be sure that nothing rests on the cables of the Cyclades-TS and that they are not located where they can be stepped on or tripped over.



**Important!** Do not spill food or liquids on the Cyclades-TS. If it gets wet, contact Cyclades.



**DANGER!** Do not push any objects through the openings of the Cyclades-TS. Doing so can cause fire or electric shock by shorting out interior components.



**Important!** Keep your Cyclades-TS away from heat sources and do not block cooling vents.

Important! The Cyclades-TS product (DC version) is only intended to be installed in restricted access areas (Dedicated Equipment Rooms, Equipment Closets or the like) in accordance with Articles 110-18, 110-26 and 110-27 of the National Electrical Code, ANSI/NFPA 701, 1999 Edition.

Use 18 AWG or 0.75 mm2 or above cable to connect the DC configured unit to the Centralized D.C. Power Systems.

Install the required double-pole, single-throw, DC rated UL Listed circuit breaker between the power source and the Cyclades-TS DC version. Minimum Breaker Rating: 2A. Required conductor size: 18 AWG.

#### Working inside the Cyclades-TS

Do not attempt to service the Cyclades-TS yourself, except when following instructions from Cyclades Technical Support personnel. In the latter case, first take the following precautions:

- Turn the Cyclades-TS off.
- Ground yourself by touching an unpainted metal surface on the back of the equipment before touching anything inside it.

#### Replacing the Battery

A coin-cell battery maintains date and time information. The TS110/100 does not have the battery, so the date and time must be kept up-to-date by ntpclient.



WARNING: There is the danger of explosion if the battery is replaced incorrectly. Replace the battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.



WARNUNG: Bei Einsetzen einer falschen Batterie besteht Explosionsgefahr. Ersetzen Sie die Batterie nur durch den gleichen oder vom Hersteller empfohlenen Batterietyp. Entsorgen Sie die benutzten Batterien nach den Anweisungen des Herstellers.



Предупреждение. Есть опасность взрыва, если батарея заменена неправильно. Замените батарею только тем же самым или эквивалентным типом, рекомендованным изготовителем. Избавьтесь от используемых батарей согласно инструкциям изготовителя.

#### FCC Warning Statement

The Cyclades-TS has been tested and found to comply with the limits for Class A digital devices, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the Installation & Service Manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user is required to correct the problem at his or her own expense.

#### Notice about FCC compliance for the Cyclades-TS1000 and the Cyclades-TS2000

In order to comply with FCC standards the Cyclades-TS require the use of a shielded CAT 5 cable for the Ethernet interface. Notice that this cable is not supplied with either of the products and must be provided by the customer.

#### Canadian DOC Notice

The *Cyclades-TS* does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

Le Cyclades-TS n'émete pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la classe A prescrites dans le règlement sur le brouillage radioélectrique edicté par le Ministère des Communications du Canada.

#### Aviso de Precaución S-Mark Argentina

Por favor de leer todos los avisos de precaución como medida preventiva para el operador y el Cyclades-TS.



¡Peligro! No hacer funcionar el Cyclades-TS con la tapa abierta.



¡Peligro! Para prevenir un corto circuito en el Cyclades-TS al desconectarlo de la red, primero desconectar el cable del equipo y luego el cable que conecta a la red. Para conectar el equipo a la red, primero conectar el cable a la red y luego al equipo.



¡Peligro! Asegurarse que el equipo este conectado a tierra, para prevenir un shock eléctrico. El cable eléctrico del equipo viene con tres clavijas para conectar asegurar conexión a tierra. No use adaptadores o quite la clavija de tierra. Si se tiene que utilizar una extensión, utilice una que tenga tres cables con clavija para conexión a tierra.



¡Importante! Para proteger al Cyclades-TS de fluctuaciones en corriente eléctrica, utilice una fuente eléctrica de respaldo.



¡Importante! Asegurarse de que nada descanse sobre los cables del Cyclades-TS, y que los cables no obstruyan el paso.



¡Importante! Asegurarse de no dejar caer alimentos o bebidas en el Cyclades-TS. Si esto ocurre, avise a Cyclades Corporation.



¡Peligro! No empuje ningún tipo de objeto en los compartimientos del Cyclades-TS. Hacer esto podría ocasionar un incendio o causar un corto circuito dentro del equipo.



¡Importante! Mantenga el Cyclades-TS fuera del alcancé de calentadores, y asegurarse de no tapar la ventilación del equipo.



¡Importante! El Cyclades-TS con alimentación de corriente directa (CD) solo debe ser instalado en áreas con restricción y de acuerdo a los artículos 110-18, 110-26, y 110-27 del National Electrical Code, ANSI/NFPA 701, Edición 1999.

Para conectar la corriente directa (CD) al sistema, utilice cable de 0.75 mm (18 AWG).

Instalar el interruptor corriente directa (CD) aprobado por UL entre la fuente de alimentación y el Cyclades-TS. El limite mínimo del interruptor deberá ser 2 amperes, con conductor de 0.75 mm (18 AWG).

#### Trabajar dentro del Cyclades-TS

No intente dar servicio al Cyclades-TS, solo que este bajo la dirección de Soporte Técnico de Cyclades Corporation. Si este es el caso, tome las siguientes precauciones:

Apague el Cyclades-TS. Asegurase que este tocando tierra antes de tocar cualquier otra cosa, que puede ser al tocar la parte trasera del equipo.

## Introduction and Overview

### <u>Batería</u>



¡Peligro! Una batería nueva puede explotar, si no esta instalada correctamente. Remplace la batería cuando sea necesario solo con el mismo tipo recomendado por el fabricante de la batería. Deshacerse de la batería de acuerdo a las instrucciones del fabricante de la batería.

### This page has been left intentionally blank.

### Introduction

This chapter will allow you to install and configure the Cyclades-TS as the default CAS configuration. *Please read the entire chapter before beginning*. A basic installation and configuration should take a half hour at the most, either done manually or with the Wizard.

The Cyclades-TS operating system is embedded Linux. If you are fairly new to Linux, you will want to brush up prior to proceeding with this chapter with the essential background information presented in <u>Appendix A - New User Background Information</u>. Even if you are a UNIX user and find the tools and files familiar, do not configure this product as you would a regular Linux server.

The chapter is divided into the following sections:

- <u>System Requirements</u>
- Default Configuration Parameters
- Pre-Install Checklist
- <u>Task List</u>
- <u>The Wizard</u>
- Quick Start
- <u>The Installation and Configuration Process</u>

### System Requirements

Cyclades recommends either of the following specifications for configuration of the Cyclades-TS:

- A workstation with a console serial port, or
- A workstation with Ethernet and TCP/IP topology

The following table shows the different hardware required for various configuration methods:

Hardware	Configuration Method
Console, Console Cable (constructed from RJ-45 straight-through cable + adapter)	vi, Wizard, or CLI
Workstation, Hub, Ethernet Cables	vi, Wizard, CLI, or browser

 Table 1: Hardware vs. Configuration Methods

If you will be using vi, the files that need to be changed are discussed in <u>Configuration using</u><u>Telnet</u> in this chapter. If you will be using the Wizard, basic Wizard access can be found under <u>Configuration Wizard - Basic Wizard</u> in <u>Chapter 3 - Additional Features</u> and specifics of this method are discussed under the appropriate option title in the same chapter. If you choose the browser method, the <u>Quick Start</u> in this chapter shows the screen flow and input values needed for this configuration mode. If you choose the CLI (Command Line Interface) method, this allows you to configure certain parameters for a specified serial port or some network-related parameters. Specifics of this method are discussed under the appropriate option title in <u>Chapter 3 - Additional Features</u>.

### **Default Configuration Parameters**

- DHCP enabled (if there is no DHCP Server, IP for Ethernet is 192.168.160.10 with a Netmask of 255.255.255.0)
- CAS configuration
- socket\_server in all ports (access method is telnet)
- 9600 bps, 8N1
- No Authentication

### Pre-Install Checklist

There are several things you will need to confirm prior to installing and configuring the Cyclades-TS:

Root Access	You will need Root Access on your local UNIX machine in order to use the serial port.
HyperTerminal, Kermit, or Minicom	If you are using a PC, you will need to ensure that HyperTerminal is set up on your Windows operating system. If you have a UNIX operating system, you will be using Kermit or Minicom.
IP Address of: PC or terminal, Cyclades-TS, NameServer, and Gateway	You will need to locate the IP address of your PC or workstation, the Cyclades-TS, and the machine that resolves names on your network. Your Network Administrator can supply you with these. If there is outside access to the LAN that the Cyclades-TS will be connected with, you will need the gateway IP address as well.
Network Access	You will need to have a NIC card installed in your PC to provide an Ethernet port, and have network access.

### Task List

There are eight key tasks that you will need to perform to install and configure the Cyclades-TS:

Task 1: Connect the Cyclades-TS to the Network and other Devices.

Task 2: Configure the COM Port Connection and Log In.

Task 3: Modify the System Files.

Task 4: Edit the pslave.conf file.

Task 5: Activate the changes.

Task 6: Test the configuration.

Task 7: Save the changes.

Task 8: Reboot the Cyclades-TS

### The Wizard

The eight key tasks can also be done through a wizard in the 1.3.4 plus versions of the Cyclades-TS.

Basic Wizard

The Basic Wizard will configure the following parameters:

- Hostname
- DHCP enabled/disabled
- System IP (if DHCP is disabled)
- Netmask (if DHCP is disabled)
- Default Gateway
- DNS Server
- Domain

Basic Wizard access is covered in the Quick Start in this chapter and also in <u>Configuration</u> <u>Wizard - Basic Wizard</u> in <u>Chapter 3 - Additional Features</u>.

#### Custom Wizard

Further configuration of the Cyclades-TS can be done through one of several customized wizards. These procedures are explained under their respective topic heading in <u>Chapter 3</u> - <u>Additional Features</u>. There are custom wizards for the following optional configurations:

- <u>Access Method</u>
- <u>Generating Alarms</u>
- <u>Authentication</u>
- Data Buffering
- <u>Help</u>
- Power Management (see <u>Appendix I Power Management</u>)
- <u>Serial Settings</u>
- <u>Session Sniffing</u>
- <u>Syslog</u>
- <u>Terminal Appearance</u>
- <u>TS Setup Wizard</u> (These are additional configuration parameters applied only to the TS profile.)



Important! If you are installing and configuring the Cyclades-TS110/100, there are special requirements and instructions. Be sure to read <u>Special Configura-</u><u>tion for the Cyclades-TS110/100</u> at the end of this chapter.

### Quick Start

This Quick Start gives you all the necessary information to quickly configure and start using the Cyclades-TS as a Console Access Server (CAS). The complete version of this process is listed later in this chapter under <u>The Installation and Configuration Process</u>. New Users may wish to follow the latter instruction set, as this Quick Start does not contain a lot of assumed knowledge.

You can configure the Cyclades-TS by any one of four methods:

- Console
- Browser
- Telnet
- CLI (Command Line Interface)

If you have a serial port that you can use as a console port, use the Console method. If you have access to telnet, you can use this method, while <u>New Users</u> may prefer the Browser method for its user-friendliness.



Important! Take care when changing the IP address of the Cyclades-TS. Confirm the address you are changing it to. (You may want to write it down.)

### Configuration using a Console

Step 1: Connect the console cable.

Connect the console cable (created from the RJ-45 straight-through cable and the appropriate console adapter) to the port labeled "Console" on the Cyclades-TS with the RJ-45 connector end, and to your PC's available COM port with the serial port end.

- Step 2: Power on the Cyclades-TS. After the Cyclades-TS finishes booting, you will see a login prompt on the console screen.
- Step 3: Enter *root* as login name and *tslinux* as password.
- Step 4: Type wiz and press Enter.

A configuration wizard screen will appear in your Hyperterminal session, asking you a series of questions.

\*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\* INSTRUCTIONS for using the Wizard: You can: 1) Enter the appropriate information for your system and press ENTER or 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or 3) Press ESC if you want to exit. NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue...

You will want to configure the following settings:

- Hostname
- DHCP enabled/disabled
- System IP (if DHCP is disabled)
- Domain Name
- Primary DNS Server

- Gateway IP
- Network Mask (if DHCP is disabled)

After you input the requested parameters you will receive a confirmation screen:

```
Current configuration:
Hostname : CAS
DHCP : enabled
Domain name : cyclades.com
Primary DNS Server : 197.168.160.200
Gateway IP : 192.168.160.1
```

If the parameters are correct, "y" should be typed; otherwise, type "n" and then "c" when asked to change the parameters or quit the program. After the parameters are confirmed, the next question will be whether to save the configuration to flash. Select "y" to make the new configuration permanent in non-volatile memory.

After you confirm and save the basic parameters, you will be presented with the shell prompt. From there, either select to continue configuration using the vi editor or use the browser or CLI method (if appropriate).

The Cyclades-TS is now configured as a CAS with its new IP address, with no authentication, and accepting telnet to the serial ports. You can telnet the CAS IP + serial port 1 with the following command:

```
telnet <IP assigned by DHCP Server or by you> 7001
```



Note. Serial port 1 is configured as 9600, 8N1 by default. The server connected to this serial port has to have the same configuration for its serial port.

To explore the Cyclades-TS features, either continue configuration using the vi editor from the console or use a browser from a workstation and point to the Cyclades-TS.

### Configuration using a Web browser

The Cyclades-TS box comes with DHCP client enabled. If you have a DHCP Server installed on your LAN, you can skip Step 2 below. If not, the DHCP request will fail and an IP address pre-configured on the Console server's Ethernet interface (192.168.160.10) will be used instead. To access the box using your browser:

- Step 1: Connect Hub to workstation and TS. Your workstation and your TS must be on the same physical LAN. Connect one RJ-45 cable from the Ethernet port of the TS to a spare port from a hub, and another cable from another spare port of that same hub to the workstation used to manage the servers.
- Step 2: If you do not have a DHCP Server in your LAN, add a route pointing to the TS IP. From the workstation, issue a command to add a route pointing to the network IP address of the TS (192.168.160.0) accessed through the workstation's Ethernet interface.

For Linux, the command would be:

route add -net 192.168.160.0/24 gw <IP address assigned to the workstation's Ethernet interface>

Example: if the workstation has IP address 200.246.93.150 the command would be:

route add -net 192.168.160.0/24 gw 200.246.93.150

For Windows, the command would be:

route add 192.168.160.0 mask 255.255.255.0 <IP address assigned to the workstation's Ethernet interface>

Example: if the workstation has IP address 200.246.93.150 the command would be:

route add 192.168.160.0 mask 255.255.255.0 200.246.93.150

Step 3: Point your browser to the IP address assigned by the DHCP Server (or to 192.168.160.10 if there is no DHCP Server in your LAN).

The login page shown in the following figure will appear.

Welcome to the Cyclades-TS800 Web	Aanagement Service -	Microsoft Intern	et Explorer				
File Edit View Favorites Tools Help							<b>.</b>
Address http://200.246.93.97/home.asp						💌 🛃 Go	Links »
cyclades					ides-TS agement Service		5
	Welcome to	the Cvc	lades-T	S800			
* * * * · · ·	1440 P	management se		0	- 17*		
10	1.75			Login		1.75*	
			Login:	~			
Sa 35 101			Password:				
				Submit			
Z							
WEBSERVER	Model TS800	Host Name TS82		W Version 3.5 (Jan/10/03)	17*		
10 Cyclades Web Site	Cyclades Tech Su	pport On-	line Docume	entation	Latest Versio	ns 75*	
						1	
							~

Figure 10: Login page of Web Configuration Manager

- Step 4: Enter *root* as login name and *tslinux* as password.
- Step 5: Click the Submit button.

This will take you to the Configuration & Administration Menu page, shown in the following figure:

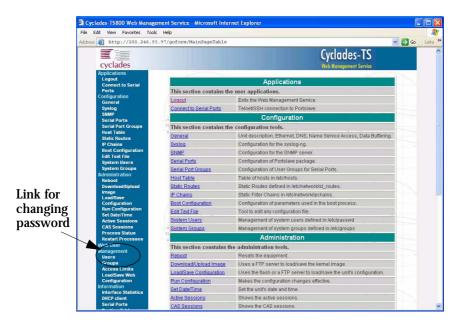


Figure 11: Configuration & Administration Menu page

This page gives a brief description of all menu options. A menu of links is provided along the left side of the page. A summary of what each link leads to is shown on <u>Table 3: Configuration</u> <u>Section</u> through <u>Table 6: Information Section</u>.

	ſ	L

Security Issue. Change the password of the Web root user as soon as possible. The user database for the Web Configuration Manager is different than the system user database, so the root password can be different. See <u>Changing the</u> <u>Root Password</u> in <u>Appendix G- Web User Management</u>.

Step 6: Click on the General link.

Cyclades TS800 General Configur	ration - Microsoft Internet Explorer			. 🗆 🛛
File Edit View Favorites Tools He	de			<b>N</b>
Address http://200.246.93.97/read/gene	eral.asp		► 50	Links »
cyclades		Cyclades-TS Web Management Service		^
Applications Logout Connect to Serial		Description		
Ports	Hostname:	CAS		
General Syslog SNMP Serial Ports Serial Port Groups	Console Banner:	Cyclades-TS		
Host Table Static Routes	What is the second second	Ethernet port	1	
IP Chains Boot Configuration	Primary IP Address:	200.246.93.97		
Edit Text File	Network Mask:	255.255.255.0		
System Users System Groups	Secondary IP Address:			
Administration Reboot	Network Mask:		-	
Download/Upload Image Load/Save	Common Configuration File Name:			
Configuration Run Configuration	DHCP Client:			
Set Date/Time	MTU:	1500		
Active Sessions CAS Sessions	7 Janet Street	DNS Service		
Process Status Restart Processes	Primary DNS Server:			
Web User Management	Secondary DNS Server:			
Users Groups	Domain name:			
Access Limits Load/Save Web	S	yslog Service		
Configuration	Syslog Facility:	local7 💌		
Interface Statistics		e Service Access		
DHCP client Serial Ports	Multiple IPs for one host:	• on C off		×

Figure 12: General page

- Step 7: Configure parameters presented in the fields.
- Step 8: Click on the Submit button.
- Step 9: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button. If you disabled DHCP and changed your Ethernet IP, you will lose your connection. You will need to use your browser to connect to the new IP.

Step 10: Click on the Save Configuration to Flash button.

The configuration was saved in flash. The new configuration will be valid and running. The Cyclades-TS is now configured as a CAS with its assigned (by DHCP Server or you) IP address, with no authentication, and accepting telnet to the serial ports. You can telnet the CAS IP + serial port 1 with the following command:

telnet <IP assigned> 7001



Note. Serial port 1 is configured as 9600, 8N1 by default. The server connected to this serial port has to have the same configuration for its serial port.

### To explore the Cyclades-TS features, either continue configuration using your browser, use the vi editor from the console, or use CLI, if appropriate.

A description of each of the links on the five sections of the Configuration and Administration menu page is provided on the following five tables:

Link Name	Description of Page Contents
Logout	Exits the Web Management Service
Connect to Serial Ports	Telnet/SSH connection to Portslave

#### **Table 2: Applications Section**

#### Table 3: Configuration Section

Link Name	Description of Page Contents
Configuration	This section contains the configuration tools
General	Unit Description, Ethernet, DNS, Name Service Access, Data Buffering
Syslog	Configuration for the syslog-ng
SNMP	Configuration for the SNMP server
Serial Ports	Configuration of Portslave package
Serial Port Groups	Configuration of User Groups for Serial Ports
Host Table	Table of hosts in /etc/hosts
Static Routes	Static routes defined in /etc/network/st_routes
IP Chains	Shows IP Chains entries
Boot Configuration	Configuration of parameters used in the boot process
Edit Text File	Tool to edit a configuration file
System Users	Management of system users defined in /etc/password
System Groups	Management of system groups defined in /etc/groups

#### Table 4: Administration Section

Link Name	Description of Page Contents
Reboot	Resets the equipment
Download/ Upload Image	Uses an FTP server to load/save a kernel image
Load/Save Configuration	Uses flash memory or an FTP server to load or save the TS's configuration
Run Configuration	Makes the configuration changes effective
Set Date/Time	Set the TS's date and time
Active Sessions	Shows the active sessions
Process Status	Shows the running processes and allows the administrator to kill them
Restart Processes	Allows the administrator to start or stop some specific processes
PCMCIA	Allows the administrator to insert and eject PCMCIA cards

#### Table 5: Web User Management Section

Link Name	Description of Page Contents
Users	List of users allowed to access the Web server
Groups	List of possible access groups
Access Limits	List of access limits for specific URLs
Load/Save Configuration	Load/Save Configuration in /etc/websum.conf

#### Table 6: Information Section

Link Name	Description of Page Contents
Interface Statistics	Shows statistics for all active interfaces
DHCP client	Shows host information from DHCP
Serial Ports	Shows the status of all serial ports
Routing Table	Shows the routing table and allows the administrator to add or delete routes
ARP Cache	Shows the ARP cache
IP Statistics	Shows IP protocol statistics
ICMP Statistics	Shows ICMP protocol statistics
TCP Statistics	Shows TCP protocol statistics
<b>UDP</b> Statistics	Shows UDP protocol statistics
RAM Disk Usage	Shows the TS File System status
System Information	Shows information about the kernel, time, CPU, and memory

### Configuration using Telnet

The Cyclades-TS box comes with DHCP client enabled. If you have a DHCP Server installed on your LAN, you can skip Step 2 below. If not, the DHCP request will fail and an IP address pre-configured on the Console server's Ethernet interface (192.168.160.10) will be used instead. To access the box using telnet:

- Step 1: Connect Hub to workstation and TS. Your workstation and your TS must be on the same physical LAN. Connect one RJ-45 cable from the Ethernet port of the TS to a spare port from a hub, and another cable from another spare port of that same hub to the workstation used to manage the servers.
- Step 2: If you do not have a DHCP Server in your LAN, add a route pointing to the TS IP. From the workstation issue a command to add a route pointing to the network IP address of the TS (192.168.160.0) accessed through the workstation's Ethernet interface.

For Linux, the command would be:

route add -net 192.168.160.0/24 gw <IP address assigned to the workstation's Ethernet interface>

Example: if the workstation has IP address 200.246.93.150 the command would be:

route add -net 192.168.160.0/24 gw 200.246.93.150

For Windows, the command would be:

route add 192.168.160.0 mask 255.255.255.0 <IP address assigned to the workstation's Ethernet interface>

Example: if the workstation has IP address 200.246.93.150 the command would be:

route add 192.168.160.0 mask 255.255.255.0 200.246.93.150

Step 3: Telnet to <IP assigned by DHCP Server or 192.168.160.10 if there is no DHCP Server>.

Step 4: Enter *root* as login name and *tslinux* as password.

Step 5: Type *wiz* and press Enter.

A Configuration Wizard screen will appear on your telnet screen, asking you a series of questions.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue...

After you input the requested parameters you will receive a confirmation screen:

Current configuration: Hostname : CAS DHCP: disabled System IP : 192.168.160.10 Domain name : cyclades.com Primary DNS Server : 197.168.160.200 Gateway : eth0 Network Mask : 255.255.255.0

If the parameters are correct, "y" should be typed; otherwise, type "n" and then "c" when asked to change the parameters or quit the program. After the parameters are confirmed, the next question will be whether to save the configuration to flash. Select "y" to make the new configuration permanent in non-volatile memory.

At this point you may lose your connection when saving the changes, if you disabled DHCP and assigned an IP address. *Don't worry!* The new configuration will be valid. The Cyclades-TS is now configured as a CAS with its assigned (by DHCP or you) IP address, with no authentication, and accepting telnet to the serial ports. You can telnet the CAS IP + serial port 1 with the following command:

telnet <IP assigned> 7001



Note. Serial port 1 is configured as 9600, 8N1 by default. The server connected to this serial port has to have the same configuration for its serial port.

After you confirm the basic parameters, you will be presented with the shell prompt. From there, either select to continue configuration using the vi editor or continue using a browser. For additional configuration, see <u>Chapter 3 - Additional Features</u> in this guide.

### The Installation and Configuration Process

### Task 1: Connect the Cyclades-TS to the Network and other Devices

Power Users

Connect a PC or terminal to the Cyclades-TS using the console cable. If you are using a PC, HyperTerminal can be used in the Windows operating system and Kermit or Minicom in the UNIX operating system. When the Cyclades-TS boots properly, a login banner will appear. Log in as *root* (default password is *tslinux*). A new password should be created as soon as possible. The terminal parameters should be set as follows:

- Serial Speed: 9600 bps
- Data Length: 8 bits
- Parity: None
- Stop Bits: 1 stop bit
- Flow Control: none
- ANSI emulation

You may now skip to Task 4: Edit the pslave.conf file.



Important! Any configuration change must be saved in flash once validated. To save in <u>Flash</u> run saveconf (see <u>Task 7: Save the changes</u>). To validate/activate a configuration, run *signal\_ras hup* (see <u>Task 5: Activate the changes</u>).



Note: If your terminal does not have ANSI emulation, select vt100; then, on theTS, log in as root and switch to vt100 by typing:

TERM=vt100;export TERM



Tip. We strongly recommend to use 9600 bps console speed. In case you need to use another speed please check <u>Appendix E - Software Upgrades and Troubleshooting</u>.



**Important!** Always complete ALL the steps for your chosen configuration before testing or switching to another configuration.

#### New Users

If you are using a PC, you will be using HyperTerminal to perform the initial configuration of the Cyclades-TS directly through your PC's COM port connected with the Cyclades-TS console port. HyperTerminal, which comes with Windows 95, 98, Me, NT, 2K, and XP is often located under Start > Program > Accessories. HyperTerminal emulates a dumb terminal when your PC connects to the serial port (console port) of the Cyclades-TS.

After the initial configuration through the HyperTerminal connection, you will be connecting your PC (or another terminal) to the Cyclades-TS via an Ethernet connection in order to manage the TS. The workstation used to access the TS through telnet or ssh uses a LAN connection.

These events can be summarized as follows:

- PC (Hyper terminal): COM port connects via serial cable to the TS's console port.
- PC (Ethernet): Ethernet port connects via hub to the TS's Ethernet port.
- Use the HyperTerminal to configure the box.
- Use the PC Ethernet to access the box as client (telnet/ssh).

Step 1: Plug the power cable into the Cyclades-TS. Insert the female end of the black power cable into the power socket on the Cyclades-TS and the three-prong end into a wall outlet.



DANGER! To help prevent electric shock, plug the Cyclades-TS into a properly grounded power source. The cable is equipped with a 3-prong plug to help ensure proper grounding. Do not use adapter plugs or remove the grounding prong from the cable. If you use an extension cable, use a 3-wire cable with properly grounded plugs. For the TS110/100, 400, and 800, the grounded power cable constraint does not apply, as these products have an external power supply, and one power cable instead of two.

#### Step 2: Connect the console cable.

You will be constructing a Console Cable out of the RJ-45 straight-through cable and the appropriate adapter provided in the product box. (There are four options: all adapters have an RJ-45 connector on one end, and either a DB25 or DB9 connector on the other end, male or female). Connect this cable to the port labeled "Console" on the Cyclades-TS with the RJ-45 connector end, and connect the adapter end to your PC's available COM port. For more detailed information on cables, see <u>Appendix B - Cabling, Hardware, and Electrical Specifications</u>.



Note: The modem cable is not necessary for a standard installation and configuration. Use it when the configuration is complete and you want to access the box remotely through a serial port.

Step 3: Connect Hub to PC and the Cyclades-TS.

Your workstation and TS must be on the same physical LAN. Connect one RJ-45 cable from the Ethernet port of the TS to the hub, and another from the hub to the workstation used to manage the servers.

Step 4: Install and launch HyperTerminal, Kermit or Minicom if not already installed. You can obtain the latest update to HyperTerminal from:

http://www.hilgraeve.com/htpe/download.html

### Task 2: Configure the COM Port Connection and Log In

#### Step 1: Select available COM port.

In HyperTerminal (Start > Program > Accessories), select File > Properties, and click the Connect To tab. Select the available COM port number from the Connection dropdown.

New Connection Properties	
Connect To Settings	
New Connection Change Icon	
Country/region: United States of America (1)	
Enter the area code without the long-distance prefix.	
Area code: 415	
Phone number:	
Cognect using: Direct to Com2 28.8 Kbps V.34 FDVSP Direct to Com1 Direct to Com2	
Image: Construction of the second	

Figure 13: Choose a free COM port

Step 2: Configure COM port.

Click the Configure button (hidden by the dropdown menu in the above figure). Your PC, considered here to be a "dumb terminal," should be configured to use 9600 bps, 8 data bits, no parity, 1 stop bit, and no flow control (as shown in the following figure).

COM2 Properties	? ×
Port Settings	
Bits per second: 9600	
Data bits: 8	<b>_</b>
Parity: None	<b>_</b>
Stop bits: 1	<b>_</b>
Elow control: None	<b>_</b>
Advanced	<u>R</u> estore Defaults
ОК	Cancel Apply

Figure 14: Port Settings

- Step 3: Power on the Cyclades-TS.
- Step 4: Click OK on the Properties window. You will see the Cyclades-TS booting on your screen. After it finishes booting, you will see a login prompt.

### Task 3: Modify the System Files

When the Cyclades-TS finishes booting, a prompt will appear (a flashing underline cursor) in your HyperTerminal window. You will modify the following Linux files to let the Cyclades-TS know about its local environment:

```
/etc/hostname
/etc/hosts
/etc/resolv.conf
/etc/network/st_routes
/etc/inittab (Cyclades-TS110/100 only)
```



**Important!** If you have the Cyclades-TS110/100 you will be modifying an additional file: /etc/inittab. See <u>Configuring the Cyclades-TS110/100 for the first</u> <u>time</u> at the end of this chapter for instructions specific to this model.

The five Linux files must be modified to identify the TS and other devices it will be communicating with. The operating system provides the vi editor, which is described in <u>Appendix A</u> - <u>New User Background Information</u> for the uninitiated. The Cyclades-TS runs Linux, a UNIXlike operating system, and those not familiar with it will want to refer to Appendix A.

- Step 1: Type root and press Enter.
- Step 2: At the password prompt, type *tslinux*. Press Enter.
- Step 3: Modify /etc/hostname.

In HyperTerminal, type "vi /etc/hostname" (without the quotes) and press Enter. Arrow over the existing text in the file, type "r" (for replace) and type the first number of the model of your Cyclades-TS. (Or, you can replace the default naming convention with anything you'd like for your hostname.) When finished, press the Esc key, (to return to command mode), then type ":" (colon), and then "wq" and press Enter. This will save the file. (The only entry in this file should be the hostname of the Cyclades-TS.) An example is shown in the following figure. (The

HyperTerminal screen is shown in this first example for clarity, however, for the other Linux files we will modify, only the command line text will be shown.)

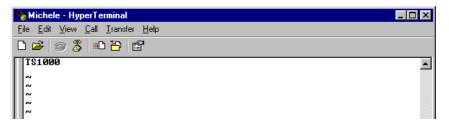


Figure 15: The /etc/hostname file with hostname typed in

Step 4: Modify /etc/hosts.

This file should contain the IP address for the Ethernet interface and the same hostname that you entered in the /etc/hostname file. It may also contain IP addresses and host names for other hosts in the network. Modify the file using the vi as you did in Step 1.

Obtain ID address				ch hostname from
Obtain IP address		p	revious step	
from your System			localhost	
Administrator _	192.168.160.10	TS1 <u>0</u> 00		
-	129.6.15.28	ntphost		

Figure 16: Contents of the /etc/hosts file

Step 5: Modify /etc/resolv.conf.

This file must contain the domain name and nameserver information for the network. Obtain the nameserver IP address from your Network Administrator. The default contents of this file are:

domain mycompany.com

nameserver 200.200.200.2

Step 6: Modify /etc/network/st\_routes.

The fourth file defines static routes. In the console server example in <u>Figure 62:</u> <u>Console Access Server diagram</u> the router is a gateway router and thus its IP address is configured in this file to be the default gateway. Other static routes are also configured in this file. If you will be managing servers through a LAN, you don't need to alter this file. If you will be managing via Internet, you will be connecting through a router, and thus need to modify this file. You would get the IP address from your Network Administrator. The default contents of this file are:

```
route add default dev eth0
```

Step 7: Change password for root and new users.

The default /etc/passwd file has the user "root" with password "tslinux". You should change the password for user *root* as soon as possible. Before changing any password or adding new users you should also activate *shadow password*, if it is needed. The Cyclades-TS has support for shadow password, but it is not active by default. To activate shadow password follow the steps listed below:

- Step A: Create an empty file called /etc/shadow.
  - # cd /etc # touch shadow
- Step B: Add a temporary user to the system. It will be removed later.

# adduser boo

#### Step C: Edit the file shadow.

For each user in passwd file, create a copy of the line that begins with "boo:" in the shadow file, then replace "boo" with the user name. The line beginning with "root" must be the first line in the file /etc/shadow.

Step D: Edit the passwd file.

Replace the password in all password fields with an "x". The root's line will look like this:



Tip. Using the vi editor, put the cursor in the first byte after "root:", then type "ct:x" plus <ESC>.

Step E: Remove the temporary user boo.

```
# deluser boo
```

Step F: Change the password for all users and add the new ones needed.

```
# passwd <username>
or
# adduser <username>
```

Step G: Edit /etc/config\_files and add a line with "/etc/shadow."

### Task 4: Edit the pslave.conf file

This is the main configuration file (/etc/portslave/pslave.conf) that contains most product parameters and defines the functionality of the Cyclades-TS. Only three parameters need to be modified or confirmed for a basic configuration:

- conf.eth\_ip (if you disabled DHCP)
- all.authtype
- all.protocol



Tip. You can do a find for each of these parameters in vi, once you open this file by typing / *<your string>* to search the file downward for the string specified after the /.

A listing of the pslave.conf file with all possible parameters, as well as the files used to create other configurations from parameters in this file, is provided in <u>Appendix C - The pslave Configuration File</u>. Additional, optional modifications made to this file will depend on the configuration desired.

There are three basic types of parameters in this file:

- *conf.*\* parameters are global or apply to the Ethernet interface.
- *all.* \* parameters are used to set default parameters for all ports.
- *s#.\** parameters change the default port parameters for individual ports.

An all.\* parameter can be overridden by a s#.\* parameter appearing later in the pslave.conf file (or vice-versa).



Power Users: To find out what to input for these three parameters so that you can configure what you need, go the appropriate appendix, where you will find a complete table with an explanation for each parameter. You can use the templates from that same Appendix (pslave.conf.cas, etc.) as reference.

### *confeth\_ip* This is the IP address of the Ethernet interface. Use it if you don't have DHCP Server in your LAN. An example value would be:

200.200.200.1

# *all.authtype* This parameter controls the authentication required by the Cyclades-TS. The authentication required by the device to which the user is connecting is controlled separately. There are several authentication type options:

- *none* (no authentication)
- *local* (authentication is performed using the /etc/passwd file)
- *remote* (This is for a terminal profile only. The unit takes in a username but does not use it for authentication. Instead it passes it to the remote server where it is then used for authentication.)
- *radius* (authentication is performed using a Radius authentication server)
- *TacacsPlus* (authentication is performed using a TacacsPlus authentication server)
- *Idap* (authentication is performed against an Idap database using an Idap server. The IP address and other details of the Idap server are defined in the file /etc/Idap.conf)
- *local/radius* (authentication is performed locally first, switching to Radius if unsuccessful)
- *radius/local* (the opposite of the previous option)
- *local/TacacsPlus* (authentication is performed locally first, switching to TacacsPlus if unsuccessful)
- *TacacsPlus/local* (the opposite of the previous option)
- *RadiusDownLocal* (local authentication is tried only when the Radius server is down)
- *ldapDownLocal* (local authentication is tried only when the ldap server is down)

- *NIS* All authentication types but NIS follow the format all.authtype <Authentication>DownLocal or <Authentication> (e.g. all.authtype radius or radiusDownLocal or ldap or ldapDownLocal, etc). NIS requires all.authtype to be set as local, regardless if it will be "nis" or its "Downlocal" equivalent. The service related to "nis" or its "Downlocal" equivalent would be configured in the /etc/nsswitch.conf file, not in the /etc/portslave/pslave.conf file. See <u>"nsswitch.conf file format" on page 124</u>.
- *TacacsPlusDownLocal* (local authentication is tried only when the TacacsPlus server is down)

An example value would be: radius

#### *all.protocol* For the console server configuration, the possible protocols are:

- *socket\_server* (when telnet is used)
- *socket\_ssh* (when ssh version one or two is used)
- *raw\_data* (to exchange data in transparent mode similar to socket\_server mode, but without telnet negotiation, breaks to serial ports, etc.)

An example value would be:

socket\_server

The Authentication feature

See <u>Authentication</u> in <u>Chapter 3 - Additional Features</u>.

### Task 5: Activate the changes

#### Execute the following command in HyperTerminal to activate the changes:

signal\_ras hup

### Task 6: Test the configuration

Now you will want to make sure that the ports have been set up properly.

Step 1: Ping the TS from a DOS prompt.

Open a DOS window, type in the following, and then press Enter:

ping <IP assigned to the TS by DHCP or you>

An example would be:

ping 192.168.160.10

If you receive a reply, your TS connection is OK. If there is no reply see <u>Appendix E -</u> <u>Software Upgrades and Troubleshooting</u>.

Step 2: Telnet to the server connected to the first port of the Cyclades-TS.

*(This will only work if you selected socket\_server as your all.protocol parameter.)* While still in the DOS window, type the following and then press Enter:

telnet <IP assigned to the TS by DHCP or you> 7001

An example would be:

telnet 192.168.160.10 7001

If everything is configured correctly, a telnet session should open on the server connected to port 1. If not, check the configuration, follow the above steps again, and check <u>Appendix E - Software Upgrades and Troubleshooting</u>.

### Task 7: Save the changes

Execute the following command in HyperTerminal to save the configuration:

saveconf

### Task 8: Reboot the Cyclades-TS

After rebooting, the initial configuration is complete.



Note: restoreconf does the opposite of saveconf, copying the contents of the /proc/flash/script file to the corresponding files in the ramdisk. The files on the ramdisk are overwritten. Restoreconf is run automatically each time the Cyclades-TS is booted.

### Special Configuration for the Cyclades-TS110/100

### TS110/100-specific background information

Since there are two configurable physical interfaces available in the TS110/100 (RS-232 and RS-485), these models require the configuration of the parameter described below.

all.media or* s1.media	For the TS110/100 only.		
	• rs232 (RS-232 interface and DB-9 connector),		
(*see note box below)	<ul> <li>rs485_half_terminator (RS-485 interface, half duplex commu- nication with two wires, DB-9 or Terminal Block. The TS110/ 100 terminates the network),</li> </ul>		
	• rs422 (RS-485 interface, full duplex communication with four wires, DB-9 or Terminal Block. The TS110/100 terminates the network), or		
	<ul> <li>rs485_half (RS485 interface, half duplex communication with two wires, DB-9 or Terminal Block. The TS110/100 is in the middle of the network.)</li> </ul>		



Note: Note: all.\* parameters are used to set default parameters for all ports and s#.\* parameters change the default parameters for individual ports. As the TS110/100 has only one port, either s1\* or all.\* can be used interchangeably.

*	DANGER! When reconfiguring the media from RS232 to RS485 (or RS485 to RS232), it is extremely important to remove the serial cable (DB9 connector) before issuing signal_ras hup or signal_ras start (to make valid the new configuration). Using wrong cable for that newly configured media may burn the serial interface.
	When using Web or telnet/ssh session to reconfigure the media, follow these steps:
	1) Remove the serial cable before the reconfiguration
	2) Start the reconfiguration process
	3) Save and submit the changes (e.g. signal_ras hup)
	4) Insert the new serial cable compatible with the new media
	When using console for the configuration, follow these steps:
	1) Edit the proper configuration file
	2) Quit editor, saving the changes
	3) Run saveconf
	4) Remove the serial cable
	5) Power the unit off
	6) Insert the new serial cable compatible with the new media
	7) Power the unit back on

### Configuring the Cyclades-TS110/100 for the first time

The Cyclades-TS110/100 does not have a dedicated console port. Therefore, after configuring the serial port, perform the following steps:

### Step 1: Edit the file /etc/inittab.

Comment the line that designates the console port (add a "#" to it):

# ttyS0::respawn:/sbin/getty -p ttyS0 ansi

Uncommenting the line starts the program cy\_buffering (remove the '#' from the beginning):

::once:/sbin/cy\_buffering

### Step 2: Run saveconf.

The command saveconf, which reads the /etc/config\_files file, should be run. The command saveconf copies all the files listed in the file /etc/config\_files from the ramdisk to /proc/flash/script. The previous contents of the file /proc/flash/script will be lost.

### Step 3: Reboot.

After rebooting the TS110/100, the initial configuration is complete.

### Accessing the Serial Ports

There are four ways to access the serial ports, depending on the protocol you configured for that serial port (all.protocol being socket\_server for telnet access, socket\_ssh for ssh access, etc). For details on configuration to access using telnet or ssh please see Access Method, Configuration for CAS in Chapter 3.

### Opening and closing a telnet session to a serial port

To open a telnet session to a serial port, issue the command:

telnet <CAS hostname> <TCP port number>

<CAS hostname> is the hostname configured in the workstation where the telnet client will run (through /etc/hosts or DNS table). It can also be just the IP address of the Cyclades-TS (Ethernet's interface) configured by the user or learned from DHCP.

Note: saveconf is equivalent to tar -czf /proc/flash/script -T /etc/config\_files in standard Linux (saveconf must be used because tar on the Cyclades-TS does not support the z flag). Note: restoreconf does the opposite of saveconf, copying the contents of the /proc/flash/ script file to the corresponding files in the ramdisk. The files on the ramdisk are overwritten. Restoreconf is run automatically each time the Cyclades-TS is booted. <TCP port number> is the number associated to the serial port. From factory, 7001 corresponds to serial port 1, 7002 to serial port 2 and so forth.

To close the telnet session, just press the telnet hot key configured in telnet client application (usually it's "Ctrl ]") and "q" to quit.

### Opening and closing an SSH session to a serial port

To open a ssh session to a serial port, issue the command:

ssh -l <Username>:<Server> <CAS hostname>

<Username> is the user configured to access that serial port. It is present either in the local CAS database or in a Radius/Tacacs/LDAP/Kerberos, etc database.

<Server> can be just the TCP port number assigned for that serial port (7001, 7002, etc) or the alias for the server connected to that serial port.

<CAS hostname> is the hostname configured in the workstation where the ssh client will run

(through /etc/hosts or DNS table). It can also be just the IP address of the Cyclades-TS (Ethernet's interface) configured by the user or learned from DHCP.

To exit the ssh session, press the hot key configured for that ssh client (usually "~.").

### Accessing Serial Ports using "ts\_menu"

To access the serial port (telnet or ssh) using *ts\_menu*, login to the CAS unit and, after receiving the shell prompt, run *ts\_menu*. The servers (aliases) or serial ports will be shown as option to start a connection (telnet/ssh). After typing ts\_menu, you will see something similar to the following:

```
Serial Console Server Connection Menu for your Master Terminal
Server
1 ttyS1 2 ttyS2 3 ttyS3 4 ttyS4
5 ttyS5 6 ttyS6 7 ttyS7 8 ttyS8
Type 'q' to quit, a valid option[1-8], or anything else to refresh:
```

How to close the session from ts\_menu (from the console of your unit)

Step 1: Enter the escape character.

The escape character is shown when you first connect to the port. In character/text Mode, the Escape character is ^]

After entering the escape character, the following is shown:

```
Console escape. Commands are:

l go to line mode

c go to character mode

z suspend telnet

b send break

t toggle binary

e exit telnet
```

Step 2: Press "e" to exit from the session and return to the original menu. Select the exit option and you will return to the shell prompt.

How to close the session from ts\_menu (from a telnet session to your unit)

You have to be sure that a different escape character is used for exiting your telnet session; otherwise, if you were to exit from the session created through the ts\_menu, you will close your entire telnet session to your unit. To do this, when you first telnet to your unit, use the "-e" option. So for example, to set Ctrl? as the escape character, type:

telnet -e ^? 192.168.160.10

To exit from the session created through the ts\_menu, just follow Step 1 from above. To exit from the entire telnet session to your unit, type the escape character you had set.

### Introduction

After the Configuration Wizard section in this chapter, each of the following sections is listed alphabetically and shows how to configure the option using vi, the custom Wizard (when available), browser, where appropriate, and the Command Line Interface (CLI), when available. This chapter contains the following sections:

- Configuration Wizard Basic Wizard
- <u>Access Method</u>
- <u>Authentication</u>
- <u>CAS Port Pool</u>
- <u>Clustering</u>
- <u>CronD</u>
- Data Buffering
- <u>DHCP</u>
- <u>Filters</u>
- <u>Generating Alarms</u>
- <u>Help</u>
- <u>Modbus</u>
- <u>NTP</u>
- Ports Configured as Terminal Servers
- <u>Serial Settings</u>
- <u>Session Sniffing</u>
- <u>SNMP</u>
- <u>Syslog</u>
- <u>TCP Keepalive</u>

- <u>Terminal Appearance</u>
- <u>Time Zone</u>
- TS110-only Analog and Digital Ports

### Configuration Wizard - Basic Wizard

The configuration wizard application is a quicker and easier way to configure the Cyclades-TS. It is recommended that you use this application if you are not familiar with the vi editor or if you just want to do a quick installation of the TS.

The command *wiz* gets you started with some basic configuration. After executing this command, you can continue the configuration of the TS using any browser or by editing system files with the vi editor. What follows are the basic parameters to get you quickly started. The files that will be eventually modified if you decide to save to flash at the end of this application are:

- 1. /etc/hostname
- 2. /etc/hosts
- 3. /etc/resolv.conf
- 4. /etc/network/st\_routes
- 5. /etc/network/ifcfg\_eth0
- 6. /etc/portslave/pslave.conf
- Step 1: Enter the command wiz.

At the command prompt type "wiz" in your terminal to bring up the wizard. You will receive an initial instruction screen.

INSTRUCTIONS for using the Wizard:

```
You can:

1) Enter the appropriate information for your system

and press ENTER or

2) Press ENTER if you are satisfied with the value

within the brackets [ ] and want to go on to the

next parameter or

3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within

the brackets, it will continue to ask for a value.

In that case, you must enter a valid value or # if you

do not wish to configure the value.
```

Press ENTER to continue...

Step 2: Press Enter to continue with the wizard.

You will see the current configurations and have the choice of setting them to default values, or not.

Current configuration:

Hostname: CAS DHCP: enabled Domain name: # Primary DNS Server: # Gateway IP: eth0

```
Set to defaults? (y/n) [n] :
```

Step 3: Press Enter or type *n* or *y*.

The default answer or value to any question is in the brackets. You can take one of three actions:

- Either just press the ENTER key to execute whatever is in between the brackets, or
- Type *n* to NOT reset the current configurations to the Cyclades defaults, or
- Type *y* to reset to Cyclades default configurations.

Tip. On most of the following configuration screens, the default or current value of the parameter is displayed inside brackets. Just press the ENTER key if you are satisfied with the value in the brackets. If not, enter the appropriate parameter and press ENTER.

If at any time after choosing whether to set your configurations to default or not, you want to exit the wizard or skip the rest of the configurations, press ESC. This will immediately display a summary of the current configurations for your verification before exiting the application. This will not work if you did not enter a valid choice for the parameter you are currently on.

For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Step 4: Enter Hostname and then press the Enter key.

This is an alias for your TS that allows you to refer to the TS by this name rather than its IP address. Enter hostname after the prompt:

Hostname[CAS]:

Step 5: Type  $y_i$   $n_i$  or press Enter to enable or disable DHCP client.

Type y or press Enter if there is a DHCP Server in your LAN, to have the Dynamic Host Configuration Protocol (DHCP) automatically assign an IP address for your TS. Type n to manually assign an IP address.

Do you want to use dhcp to automatically assign an IP for your system (y/n) [y]:



Note: Typing y omits Steps 6 and Step 10.

Step 6: If DHCP client is disabled, enter IP Address of your TS and then press the Enter key. If the DHCP client is enabled, skip this step. This question will only appear if DHCP client is disabled. This is the IP address of the TS within your network. See your network administrator to obtain a valid IP address for the TS.

IP of your system[]: 192.168.160.10

Step 7: Enter Domain name and then press Enter.

Domain name locates or identifies your organization within the Internet.

Domain name[#]: cyclades.com

Step 8: Enter IP address of Domain Name Server and press Enter.

At the prompt, enter the IP address of the server that resolves domain names. Your domain name is alphabetical so that it is easier to remember. Every time you see the domain name, it is actually being translated into an IP address by the domain name server. See your network administrator to obtain this IP address for the domain name server.

Domain Name Server[#]: 192.168.160.200

Step 9: Enter Gateway IP address and press Enter.

The Gateway is a node on a network that serves as an entrance point into another network. See your network administrator to find out your organization's gateway address.

Gateway IP[eth0]: 192.168.160.1

Step 10: If DHCP client is disabled, enter Netmask and press Enter.

If the DHCP client is enabled, skip this step. This question will appear only if DHCP client is disabled. The Netmask is a string of 0s and 1s that mask or screen out the host part of an IP address so that only the network part of the address remains.

Netmask[#]: 255.255.255.0

Step 11: Review configuration parameters.

You will now have the parameters you just configured displayed back to you. If you entered *y* in Step 5:

Current configuration:

Hostname: CAS DHCP: enabled Domain name: cyclades.com Primary DNS Server: 197.168.160.200 Gateway IP: 192.168.160.1

Are all these parameters correct (Y)es or (N)o [N]:

### If you entered *n* in Step 5:

Current configuration:

Hostname: CAS DHCP: disabled System IP: 192.168.160.10 Domain name: cyclades.com Primary DNS Server: 192.168.160.200 Gateway IP: 192.168.160.1 Network Mask: 255.255.255.0

Are all these parameters correct (y/n) [y]:

Step 12: Type  $y_i$  or  $n_i$  or press Enter.

Type *y* if all parameters are correct. Type *n* or just press ENTER if not all the parameters are correct and you want to go back and redo them.

### Step 13: If you typed n in Step 11, type c or q.

As directed by the prompt, type c to go back to very beginning of this application to change the parameters. Type q to exit.

Step 14: If you typed y in Step 11, choose whether to activate your configurations.

You can now use the browser to finish your system configurations, but before that, please read below.

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y] :

#### Step 15: Choose whether to save to flash.

Flash is a type of memory that will maintain the information saved on it even after the Cyclades-TS is turned off. Once it is turned on again, the saved information can be recovered. If y is entered, the screen will display an explanation of what saving to flash means:

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time, thus making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the TS even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the TS.

Do you want to save your configurations to flash? (y/n) [n]:

Step 16: Type 'y' if you want to save to flash. Type 'n' if you don't want to save to flash. You can now continue TS configurations using the Web browser by typing in the IP address of the TS.

### Using the Wizard through your Browser

The Web interface supports wizards for serial ports configuration. The wizard is a useful tool that simplifies configuration of serial ports. The Web interface will access the following wizard files:

- /etc/portslave/pslave.wiz.cas (CAS)
- /etc/portslave/pslave.wiz.ts (TS)
- /etc/portslave/pslave.wiz.ras (Dial-in Access)
- /etc/portslave/pslave.wiz.auto (Automation)

The step-by-step process to configuring ports for a specific profile appear in the following sections, and the exact screen flow begins with <u>Figure 17: Configuration and Administration</u> page.

To summarize the process, the wizard configuration is started by first selecting the desired port(s) on the Port Selection page (Figure 18: Port Selection page), clicking Submit, and then selecting either the CAS, TS, or RAS profile buttons on the subsequent Serial Port Configuration Page (Figure 19: Serial Port Configuration page). Change the appropriate parameters, and then click the Submit button on the Serial Port Configuration Page. For most applications, the parameters to be changed are:

For CAS:

- Port Speed
- First RADIUS/TacacsPlus Authentication Server
- First Accounting Server
- RADIUS/TacacsPlus secret
- Protocol (if the protocol is Socket SSH, Socket Telnet, or Socket Raw)
- Socket Port (keep the "Incremented" option on)

### For TS:

- Port Speed
- First RADIUS/TacacsPlus Authentication Server
- First Accounting Server
- RADIUS/TacacsPlus secret
- Protocol (if the protocol is Login, Rlogin, SSH, or Socket Client)
- Socket Port (write the TCP port for the protocol selected; keep the "incremented" option off)

For Dial-in access:

- First RADIUS/TacacsPlus Authentication Server
- First Accounting Server
- RADIUS/TacacsPlus secret
- Remote IP Address (keep the "Incremented" option on)

### Access Method

*Access method* is how a user accesses a server connected to one of the serial ports on the Cyclades-TS (CAS profile) or how a user connected to one of the serial ports accesses a server in the network (TS profile or Dial-In profile).

Configuration for CAS

Parameters Involved and Passed Values The parameters involved in configuring Access Method for CAS are as follows:

all.ipno	This is the default IP address of the Cyclades-TS's serial ports. Any host can access a port using its IP address as long as a path to the address exists in the host's routing table. An example value would be 192.168.1.101+. The "+" indicates that the first port should be addressed as 192.168.1.101 and the following ports should have consecutive values.
all.socket_port	In the CAS profile, this defines an alternative labeling system for the Cyclades-TS ports. An example value would be 7001+. The "+" after the numerical value causes the serial interfaces to be numbered consecutively. In this example, serial interface 1 is assigned the port value 7001, serial interface 2 is assigned the port value 7002, etc. One example on how this could be used is in the case of all.protocol or s <n>.protocol socket_ssh and the port value (7001, 7002, etc), if supplied by the ssh client like username:port value, the ssh client will be directly connected with the serial interface.</n>
all.protocol	The possible protocols are telnet, ssh1/ssh2 or raw data: socket_server = telnet protocol, socket_ssh = ssh1/ssh2 protocol, raw_data = used to exchange data in transparent mode. Raw_data is similar to socket_server mode but without telnet negotiation breaks to serial ports. An example value would be socket_server.
all.users	Restricts access to ports by user name (only the users listed can access the port or, using the character "!," all but the users listed can access the port.) A single comma and spaces/tabs may be used between names. A comma may not appear between the "!" and the first user name. The users may be local, Radius or TacacsPlus. User groups (defined with the parameter conf.group) can be used in combination with user names in the parameter list. Notice that these are common users, not administrators. Example: all.users ! joe, mark, user_group. In this example, the users joe, mark, and members of user_group cannot access the port.

all.poll_interval	Valid only for protocols socket_server and raw_data. When not set to zero, this parameter sets the wait for a TCP connection keep-alive timer. If no traffic passes through the Cyclades-TS for this period of time, the Cyclades-TS will send a line status message to the remote device to see if the connection is still up. If not configured, 1000 ms is assumed (the unit for this parameter is ms). If set to zero, line status messages will not be sent to the socket client.
all.tx_interval	Valid for protocols socket_server and raw_data. Defines the delay (in milliseconds) before transmission to the Ethernet of data received through a serial port. If not configured, 100ms is assumed. If set to zero or a value above 1000, no buffering will take place.
all.idletimeout	<i>Valid only for the CAS configuration</i> (protocols socket_server, socket_ssh, raw_data) and modbus. Specifies how long (in minutes) a connection can remain inactive before it is cut off. If set to zero (the default), the connection will not time out.
confgroup	Used to group users to simplify configuration of the parameter all.users later on. This parameter can be used to define more than one group. The format is: <group name="">:<user1>{,<user2>[,<user3>]] Example: conf.group group_name: user1, user2.</user3></user2></user1></group>
s <n>.serverfarm</n>	Alias name given to the server connected to the serial port. Server_connected. Example: s1.serverfarm Server_connected_serial1.

vi Method

The parameters described above must be changed by directly editing the /etc/portslave/plsave.conf file.

Browser Method

To configure Access Method with your browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in as root and type the Web root password configured by the Web server. This will take you to the Configuration and Administration page.

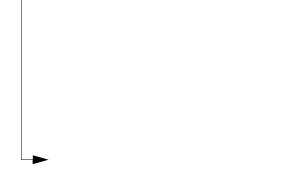


Figure 17: Configuration and Administration page

Step 3: Select the Serial Ports link.

Click on the Serial Ports link on the Link Panel to the left of the page or in the Configuration section of the page. This will take you to the Port Selection page.



Figure 18: Port Selection page

Step 4: Select port(s).

On the Port Selection page, choose all ports or an individual port from the dropdown menu. This will take you to the Serial Port Configuration page.

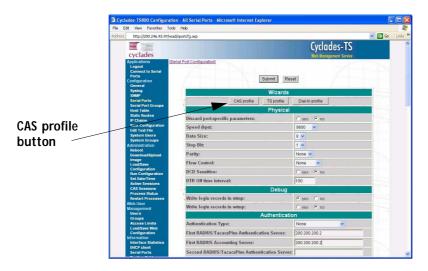


Figure 19: Serial Port Configuration page

Step 5: Click the CAS profile button.

Click the CAS profile button in the wizards section. The default CAS profile parameters are now loaded.

Step 6: Scroll down to the Profile section.

You can change the settings for *all.ipno*, *all.socket\_port*, and *all.protocol* in this section.

Profile			
Protocol:	Socket Server		
Remote IP Address:	192.168.1.101 V incremented		
Socket Port:	7001 V incremented		

Figure 20: Profile Section of Serial Port Configuration page

Step 7: Scroll to the Authentication Section.

You can configure the parameter *all.users* here under Access Restriction on Users.

Step 8: Scroll to Console Access Server Section.

You can configure the following parameters here:

- all.sttyCmd
- all.poll\_interval
- all.tx\_interval
- all.idletimeout
- Step 9: Configure s<n>.serverfarm.

This parameter will not appear on the configuration page when "All ports" is selected. Scroll to the SSH section. Each port can be named after the server or device connected to it. This makes the process of associating what is connecting to which port easier.

Step 10: Click the Submit button.

This will take you back to the Port Selection page. At this point, the configuration file is written in the RAMdisk.

Step 11: Click on the Serial Port Groups link on the Link Panel.

Click the Add Group button that appears. A Serial Ports - Users Group Table Entry page appears.

Add Serial F	orts - Users Group Table Entry #1
Group Name:	
Users:	
	Submit

Figure 21: Serial Ports - Users Group Table Entry page

Step 12: Configure conf.group.

Fill in the Group Name and Users fields to configure the group.

Step 13: Click the Submit button.

At this point, the configuration file is written in the RAMdisk.

Step 14: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.

Step 15: Save it in the flash.

Go to the link Administration > Load/Save Configuration and click the Save to Flash button.

### Wizard Method

Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Access Method custom wizard:

wiz --ac cas

This will bring up Screen 1:

Screen 1:

INSTRUCTIONS for using the Wizard: You can: 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or 3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue...

### Screen 2:

Current configuration: (The ones with the '#' means it's not activated.)

all.ipno : #
all.socket\_port : 7001+
all.protocol : socket\_server
all.users : #

all.poll\_interval : #
all.tx\_interval : #
all.idletimeout : #
conf.group : #

Set to defaults? (y/n) [n] :

#### Screen 3:

ALL.IPNO - This is the default IP address of the system's serial ports. If configured as 192.168.1.101+, the '+' indicates that the first port should be addressed as 192.168.1.101 and the following ports should have consecutive values. Any host can access a port using its IP address as long as a path to the address exists in the host's routing table.

all.ipno[#] :

ALL.SOCKET\_PORT - This defines an alternative labeling system for the system ports. The '+' after the numerical value causes the interfaces (or ports) to be numbered consecutively. (e.g. interface 1 of your system is assigned port 7001, interface 2 has the value 7002, etc.)

all.socket\_port[7001+] :

#### Screen 4:

ALL.PROTOCOL - The possible protocols are telnet, ssh1/ssh2, raw data, or modbus.

(e.g. socket\_server -telnet protocol, socket\_ssh -ssh1/ssh2 protocol, raw\_data -used to exchange data in transparent mode; similar to socket\_server mode but without telnet negotiation breaks to serial ports modbus -an application layer messaging protocol for client/server communication widely used for industrial automation, etc.)

all.protocol[socket\_server] :

ALL.MODBUS\_SMODE - Communication mode through the serial ports. This parameter is valid only if the protocol configured is modbus. If it is and this parameter is not configured, ASCII mode will be assumed. (e.g. ascii -normal TX/RX mode, rtu -Remote Transmission mode where some time constraints are observed between characters while transmitting a frame)

all.modbus\_smode[#] :

ALL.USERS - Restricts access to ports by user name. Only the users listed can access the port, or using a '!', all but the users listed can access the port. A single comma and spaces/tabs may be used between names. A comma may NOT appear between the '!' and the first user name. The users may be local, Radius or TacacsPlus. User groups (defined with the parameter conf.group) can be used in combination with user names in the parameter list. Notice that these are common users, not administrators. (e.g. !joe, mark, grpl -the users, Joe, Mark, and members of grpl, cannot access the port.)

all.users[#] :

#### Screen 5:

ALL.POLL\_INTERVAL - Valid for protocols socket\_server and raw\_data. When not set to 0, this parameter sets the wait for a TCP connection keep-alive timer. If no traffic passes through the system for this period of time, the system will send a line status message to the remote device to see if the connection is still up. If not configured, default is 1000ms. If set to 0, line status messages will not be sent to the socket client.

all.poll\_interval[#] :

ALL.TX\_INTERVAL - Valid for protocols socket\_server and raw\_data. This parameter defines the delay (in milli-seconds) before transmission to the Ethernet of data received through a serial port. If not configured, 100ms is assumed. If set to 0 or a value above 1000, no buffering will take place.

all.tx\_interval[#] :

### Screen 6:

ALL.IDLETIMEOUT - This parameter specifies how long (in minutes) a connection can remain inactive before it is cut off. If set to 0 (the default), the connection will not time out.

all.idletimeout[#] :

CONF.GROUP - Used to combine users into a group. This simplifies the parameter, all.users. You can define more than one group. (e.g. groupName: user1, user2)

conf.group[#] :sales: john, jane

Would you like to create another group? (y/n) [n] :

### Screen 7:

Are these configuration(s) all correct? (y/n) [n]:

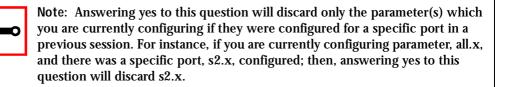
### If you type 'n':

Type 'c' to go back and CORRECT these parameters or 'q' to QUIT :

### *Typing 'c' repeats the application, typing 'q' exits the entire wiz application.*

### If you type 'y':

Discard previous port-specific parameters? (y/n) [n] :



```
Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :
```

Typing 'c' leads to Screen 8, typing 'q' leads to Screen 9.

You have 8 available ports on this system.

```
Type 'q' to quit, a valid port number[1-8], or anything else to refresh :
```



Note: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. For "wiz --ac cas," an additional parameter is asked: serverfarm. Typing 'q' leads to Screen 9.

Screen 9:

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this

unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y] :

#### Screen 10:

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n] :

### CLI Method

To configure certain parameters for a specific serial port:

### Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

### To configure the ipno:

config configure line <serial port number> ipno <string>

### To configure the socket\_port:

config configure line <serial port number> socket <number>

### To configure the protocol. <string> is the type of protocol desired:

config configure line <serial port number> protocol <string>

### To configure modbus\_smode:

config configure line <serial port number> modbus <string>

### To configure users:

config configure line <serial port number> users <string>

### To configure the poll\_interval:

config configure line <serial port number> pollinterval
<number>

### To configure tx\_interval:

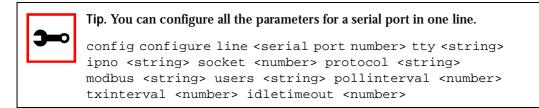
config configure line <serial port number> txinterval <number>

### To configure idletimeout:

config configure line <serial port number> idletimeout <number>

### To configure conf.group:

config configure conf group <string>



### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

### Configuration for TS

Parameters and Passed Values

For TS configuration, you will need to configure the following parameters:

all.host	The IP address of the host to which the terminals will connect.
all.protocol	For the terminal server configuration, the possible protocols are login (which requests username and password), rlogin (receives username from the TS and requests a password), telnet, ssh, ssh2, or socket_client. If the protocol is configured as telnet or socket_client, the parameter socket_port needs to be configured.
all.socket_port	This parameter is valid only if all.protocol is configured as socket_client or telnet. The socket_port is the TCP port number of the application that will accept connections requested by this serial port.
all.telnet_client_mode	When the protocol is TELNET, this parameter configured as BINARY (1) causes an attempt to negotiate the TELNET BINARY option on both input and output with the Telnet server. So it puts the telnet client in binary mode. The acceptable values are "0" or "1", where "0" is text mode (default) and "1" is a binary mode.
all.userauto (unique to TS)	Username used when connected to a UNIX server from the user's serial terminal.

vi Method

The parameters described above must be changed by directly editing the /etc/portslave/pslave.conf file.

Browser Method

- Step 1: Follow the steps 1 to 4 in the section titled Configuration for CAS, <u>"Browser</u><u>Method" on page 87</u>.
- Step 2: Click the TS Profile button in the Wizard section. Configure the following parameters:

Profile section:	Protocol (telnet, ssh, rlogin or socket client) Socket port (23 for telnet, 22 for ssh, 513 for rlogin)
Terminal Server section:	Host (the name or the IP address of the host) Automatic User

Step 3: Click the Submit button.

At this point, the configuration file is written in the RAMdisk.

Step 4: Make changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.

Step 5: Save it in the flash.

Go to the link Administration > Load/Save Configuration and click the Save to Flash button.

Wizard Method

Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Access Method custom wizard:

wiz --ac ts

This will bring up Screen 1:

#### Screen 1:

INSTRUCTIONS for using the Wizard: You can: 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or 3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue...

#### Screen 2:

Current configuration: (The ones with the '#' means it's not activated.)

```
all.protocol : rlogin
all.socket_port : 23
all.telnet_client_mode : 0
all.userauto : #
Set to defaults? (y/n) [n] :
```

#### Screen 3:

etc.)

ALL.PROTOCOL - Users can access the servers through the serial port using ssh, ssh2, telnet, login, rlogin, or socket\_client. (e.g. login -requests username and password, rlogin receives username from the system and requests a password,

all.protocol[rlogin] :

ALL.SOCKET\_PORT - This defines the port(s) to be used by the protocols telnet and socket\_client. For these two protocols a default value of 23 is used when no value is configured.

all.socket\_port[23] :

Screen 4:

ALL.TELNET\_CLIENT\_MODE - This parameter only applies if the current protocol configured is telnet. Configuring as binary (1) causes an attempt to negotiate the TELNET BINARY option on both input and output with the Telnet server. Thus, it puts the telnet client in binary mode. The default is 0 which represents text mode.

all.telnet\_client\_mode[0] :

ALL.USERAUTO - Username used when connected to a Unix server from the user's serial terminal.

```
all.userauto[#] :
```



Note: all.host is configured under the wiz - - tso.

### Screen 5:

Current configuration: (The ones with the '#' means it's not activated.)

all.protocol : rlogin all.socket\_port : 23 all.telnet\_client\_mode : 0 all.userauto : # Are these configuration(s) all correct? (y/n) [n]:

### If you type 'n'

Type 'c' to go back and CORRECT these parameters or 'q' to QUIT :

### Typing 'c' repeats the application, typing 'q' exits the entire wiz application

### If you type 'y'

Discard previous port-specific parameters? (y/n) [n] :



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :

Typing 'c' leads to Screen 6, typing 'q' leads to Screen 7.

You have 8 available ports on this system.

```
Type 'q' to quit, a valid port number[1-8], or anything else to refresh :
```



Note: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 7.

### Screen 7:

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y]:

### Screen 8:

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n] :

CLI Method

To configure certain parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

### To configure the protocol (<string> is the type of protocol desired):

config configure line <serial port number> protocol <string>

### To configure the socket\_port:

config configure line <serial port number> socket <number>

### To configure the telnet\_client\_mode:

config configure line <serial port number> telnetclientmode
<number>

### To configure userauto:

config configure line <serial port number> userauto <string>



Tip. You can configure all the parameters for a serial port in one line.

config configure line <serial port number> tty <string>
protocol <string> socket <number> telnetclientmode
<number> userauto <string>

### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

#### config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

## Configuration for Dial-in Access

Parameters and Passed Values

The parameters that need to be configured are shown in the following list. *Note: The character "\" at the end of a line means that the string continues on the next line.* 

conf.pppd	Location of the ppp daemon with Radius. Default value: /usr/local/sbin/pppd.
all.ipno	This is the default IP address of the 's serial ports. Any host can access a port using its IP address as long as a path to the address exists in the host's routing table. An example value would be 192.168.1.101+. The "+" indicates that the first port should be addressed as 192.168.1.101 and the following ports should have consecutive values.
all.initchat	Modem initialization string. Example value: TIMEOUT 10 "" \d\l\dATZ \OK\r\n-ATZ-OK\r\n "" \"" ATMO OK\R\N ""\ TIMEOUT 3600 RING "" \ STATUS Incoming %p:I.HANDSHAKE "" ATA\ TIMEOUT 60 CONNECT@ "" \ STATUS Connected %p:I.HANDSHAKE
all.autoppp	Options to auto-detect a ppp session. The cb-script parameter defines the file used for callback and enables negotiation with the callback server. Callback is available in combination with Radius Server authentication. When a registered user calls the Cyclades-TS, it will disconnect the user, then call the user back. The following three parameters must be configured in the Radius Server.
	<ul> <li>attribute Service_type(6): Callback Framed;</li> </ul>

- attribute Framed\_Protocol(7): PPP;
- attribute Callback\_Number(19): the dial number (example: 50903300).

```
Example value:
           %j novj ∖
           proxyarp modem asyncmap 000A0000 \
           noipx noccp login auth require-pap refusechap\
           mtu %t mru %t ∖
           cb-script /etc/portslave/cb_script \
           plugin /usr/lib/libpsr.so
all.pppopt
           PPP options when user has already been authenticated.
           Example value:
           %i:%j novj ∖
           proxyarp modem asyncmap 000A0000 \
           noipx noccp mtu %t mru %t netmask%m \
           idle %I maxconnect %T \
           plugin /usr/lib/libpsr.so
all.protocol
           For the Dial-in configuration, the available protocols are ppp, slip and cslip.
           Example value: using PAP
           %i:%j novj ∖
           proxyarp modem asyncmap 000A0000 \
           noipx noccp login auth require-pap refuse-chap\
           mtu %t mru %t ∖
           cb-script /etc/portslave/cb_script \
           plugin /usr/lib/libpsr.so
           Example value: using CHAP
           %i:%j novj \
```

```
proxyarp modem asyncmap 000A0000 \
noipx noccp login auth require-chap refuse-pap\
mtu %t mru %t \
cb-script /etc/portslave/cb_script \
plugin /usr/lib/libpsr.so
```



Tip. Documentation about PPP options can be found on the Linux pppd man page.

vi Method

The parameters described above must be changed by directly editing the /etc/portslave/ pslave.conf file.

Browser Method

For the serial ports you would have all the parameters described above but conf.\*. To configure Access Method with your browser:

- Step 1: Follow the steps 1 to 4 in the section titled Configuration for CAS, <u>"Browser</u> <u>Method" on page 87</u>.
- Step 2: Click the Dial in Profile button in the Wizard section.
- Step 3: Scroll down to the Profile section. You can change the settings for *all.ipno* and *all.protocol* in this section.
- Step 4: Scroll to the modem Section.You can configure the parameter all.initchat here.
- Step 5: Scroll to the PPP Section.You can configure the parameter *all.autoppp and all.pppopt* here.
- Step 6: Click the Submit button. At this point, the configuration file is written in the RAMdisk.
- Step 7: Make the changes effective. Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.
- Step 8: Save it in the flash. Go to the link Administration > Load/Save Configuration and click the Save to Flash button.

CLI Method

To configure certain parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

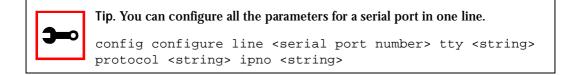
config configure line <serial port number> tty <string>

To configure the protocol. <string> is the type of protocol desired:

config configure line <serial port number> protocol <string>

To configure ipno:

config configure line <serial port number> ipno <string>



### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

## Authentication

Authentication is the process of identifying an individual, usually based on a username and password. In security systems, authentication is distinct from authorization, which is the process of giving individuals access to system objects based on their identity. Authentication merely ensures that the individual is who he or she claims to be, but says nothing about the access rights of the individual. With the Cyclades-TS, authentication can be performed locally, or with a remote Radius, Tacacs, or Idap database,.

### Parameters Involved and Passed Values

The authentication feature utilizes the following parameters:

- *all.authtype* Type of authentication used. There are several authentication type options:
  - *none* (no authentication)
  - *local* (authentication is performed using the /etc/passwd file)
  - *remote* (This is for a terminal profile only. The unit takes in a username but does not use it for authentication. Instead it passes it to the remote server where it is then used for authentication.)
  - *radius* (authentication is performed using a Radius authentication server)
  - *TacacsPlus* (authentication is performed using a TacacsPlus authentication server)
  - *Idap* (authentication is performed against an Idap database using an Idap server. The IP address and other details of the Idap server are defined in the file /etc/ldap.conf)

- *local/radius* (authentication is performed locally first, switching to Radius if unsuccessful)
- radius/local (the opposite of the previous option)
- *local/TacacsPlus* (authentication is performed locally first, switching to TacacsPlus if unsuccessful)
- *TacacsPlus/local* (the opposite of the previous option)
- *RadiusDownLocal* (local authentication is tried only when the Radius server is down)
- *TacacsPlusDownLocal* (local authentication is tried only when the TacacsPlus server is down)
- *ldapDownLocal* (local authentication is tried only when the ldap server is down)
- NIS All authentication types but NIS follow the format all.authtype <Authentication>DownLocal or <Authentication> (e.g. all.authtype radius or radiusDownLocal or ldap or ldapDownLocal, etc). NIS requires all.authtype to be set as local, regardless if it will be "nis" or its "Downlocal" equivalent. The service related to "nis" or its "Downlocal" equivalent would be configured in the /etc/nsswitch.conf file, not in the /etc/portslave/pslave.conf file.

Note that this parameter controls the authentication required by the Cyclades-TS. The authentication required by the device to which the user is connecting is controlled separately.

all.authhost1 This address indicates the location of the Radius/TacacsPlus authentication server and is only necessary if this option is chosen in the previous parameter. A second Radius/TacacsPlus authentication server can be configured with the parameter all.authhost2.

all.accthost1 all.accthost2	This address indicates the location of the Radius/TacacsPlus accounting server, which can be used to track how long users are connected after being authorized by the authentication server. Its use is optional. If this parameter is not used, accounting will not be performed. If the same server is used for authentication and accounting, both parameters must be filled with the same address. A second Radius/TacacsPlus accounting server can be configured with the parameter all.accthost2.
all.radtimeout	This is the timeout (in seconds) for a Radius authentication query to be answered.
all.radretries	Defines the number of times each Radius/ TacacsPlus server is tried before another is contacted. The first server (authhost1) is tried "radretries" times, and then the second (authhost2), if configured, is contacted "radretries" times. If the second also fails to respond, Radius/ TacacsPlus authentication fails.
all.secret	This is the shared secret (password) necessary for communication between the Cyclades-TS and the Radius/TacacsPlus servers.

## Configuration for CAS, TS, and Dial-in Access

### vi Method

The parameters described above must be changed by directly editing the /etc/portslave/pslave.conf file.

Browser Method

To configure Authentication with your browser:

- Step 1: Follow the steps 1 to 4 in the section titled Configuration for CAS, <u>"Browser</u><u>Method" on page 87</u>.
- Step 2: Scroll to the Authentication section. Scroll down to the Authentication section and configure the parameters in this section.
- Step 3: Click the Submit button. At this point, the configuration file is written in the RAMdisk.

Step 4: Make changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.

Step 5: Save it in the flash.

Go to the link Administration > Load/Save Configuration and click the Save to Flash button.

Wizard Method

Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Authentication custom wizard:

wiz --auth

Screen 1 will appear.

Screen 1:

INSTRUCTIONS for using the Wizard: You can: 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or 3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value. Press ENTER to continue...

Screen 2:

```
******** C O N F I G U R A T I O N
                        W I Z A R D ********
Current configuration:
(The ones with the '#' means it's not activated.)
all.authtype : none
all.authhost1 : 192.168.160.3
all.accthost1 : 192.168.160.3
all.authhost2 : 192.168.160.4
all.accthost2 : 192.168.160.4
all.radtimeout : 3
all.radretries : 5
all.secret : secret
Set to defaults? (y/n) [n] :
Screen 3:
```

ALL.AUTHTYPE - This parameter controls the authentication required by the system. Users' access to the server through the serial port is granted through the check of username and password locally or remotely. (e.g. none, local, TacacsPlus (note the capital 'T' in TacacsPlus), radius, ldap, etc.

all.authtype[none] :



Note: If authtype is configured as *none*, *local*, or *ldap*, the application will skip immediately to the summary screen because the rest of the parameters pertain only if the system is configured to use a Radius or TacacsPlus server. Configurations for ldap are done in /etc/ldap.conf.

ALL.AUTHHOST1 - This IP address indicates where the Radius or TacacsPlus authentication server is located.

all.authhost1[200.200.200.2] :

ALL.ACCTHOST1 - This IP address indicates where the Radius or TacacsPlus accounting server is located. The accounting server can be used to track how long users are connected after being authorized by the authentication server. all.accthost1[200.200.200.3] :

ALL.AUTHHOST2 - This IP address indicates where the SECOND Radius or TacacsPlus authentication server is located.

all.authhost2[200.200.200.2] :

Screen 5:

ALL.ACCTHOST2 - This IP address indicates where the SECOND Radius or TacacsPlus accounting server is located.

all.accthost2[200.200.200.3] :

ALL.RADTIMEOUT- This is the timeout (in seconds) for a Radius or TacacsPlus authentication query to be answered.

all.radtimeout[3] :

#### Screen 6:

ALL.RADRETRIES - This defines the number of times each Radius or TacacsPlus server is tried before another is contacted.

all.radretries[5] :

ALL.SECRET - This is the shared secret necessary for communication between the system and the Radius or TacacsPlus servers.

all.secret[secret] :

```
Screen 7:
******** C O N F I G U R A T I O N
                             W I Z A R D ********
Current configuration:
(The ones with the '#' means it's not activated.)
all.authtype : none
all.authhost1 : 200.200.200.2
all.accthost1 : 200.200.200.3
all.authhost2 : 200.200.200.2
all.accthost2 : 200.200.200.3
all.radtimeout : 3
all.radretries : 5
all.secret : rad-secret
Are these configuration(s) all correct? (y/n) [n] :
```

### If you type 'n'

Type 'c' to go back and CORRECT these parameters or 'q' to QUIT :

*Typing 'c' repeats application, typing 'q' exits the entire wiz application* 

If you type 'y'

```
Discard previous port-specific parameters? (y/n) [n] :
```



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :

Typing 'c' leads to Screen 8, typing 'q' leads to Screen 9.



Note: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 9.

#### Screen 9:

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y] :

#### 

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n] :

CLI Method

To configure certain parameters for a specific serial port.

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

### To configure authtype:

config configure line <serial port number> authtype <string>

### To configure authhost1:

config configure line <serial port number> authhost1
<string>

### To configure accthost1:

```
config configure line <serial port number> accthost1
<string>
```

### To configure authhost2:

config configure line <serial port number> authhost2
<string>

### To configure accthost2:

```
config configure line <serial port number> accthost2
<string>
```

### To configure radtimeout:

config configure line <serial port number> timeout <number>

### To configure radretries:

config configure line <serial port number> retries <number>

#### To configure secret:

config configure line <serial port number> secret <string>

Tip. You can configure all the parameters for a serial port in one line.

config configure line <serial port number> tty <string> authtype <string> authhost1 <string> accthost1 <string> authhost2 <string> accthost2 <string> timeout <number> retries <number> secret <string>

### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

## Access Control via Radius Attribute NAS-Port-id

This feature provides an additional way to control the access to serial ports other than the one based in usernames or groups. The authentication type must be Radius for this feature to function. The Radius server administrator must configure the user (in the radius server database) with one NAS-PORT-Id attribute for each serial port that the user is allowed to access.

In the example below the user alfred can access the serial ports ttyS11, ttyS13, and ttyS17:

```
alfred Auth-Type = Local, Password = `alfred'
Service-Type = Framed-User,
Framed-Protocol = PPP,
NAS-Port-Id = 11,
NAS-Port-Id = 13,
NAS-Port-Id = 17
```

The pam\_radius module will check whether the NAS-Port-Id matches one of those sent by the radius server. If the radius server does not send the NAS-Port-Id attribute, no check is performed.

No configuration is needed for the AlterPath Console Server or the Cyclades-TS. However, the authentication type must be "radius". Authentications like radiusDownLocal, radius/local, etc. will not validate the NAS-port-Id if the user was locally authenticated.

## CAS Port Pool

This feature is available for the , TS 1.3.7 onward. CAS Port Pooling allows you to access a free serial port from a pool in addition to the original feature where you could access a specific serial port. When you access a serial port through the pool the features sniff session and multiple sessions are not available. This feature is available for serial ports configured as CAS profile only.

You can define more than one pool of serial ports. Each serial port can only belong to ONE pool. The pool is uniquely identified by a four parameter scheme:

- protocol,
- pool\_ipno,
- pool\_serverfarm, and
- pool\_socket\_port

The three new parameters: pool\_ipno, pool\_serverfarm, and pool\_socket\_port have the same meaning as ipno, serverfarm, and socket\_port respectively. Ports belonging to the same pool MUST be configured with the same value in these fields.

It is strongly recommended that you configure the same values in all parameters related to authentication for all serial ports belonging to a pool. Some of the authentication parameters are users, admin\_users, and authtype.

You can access the serial ports from a pool with the same commands you use today to access a specific serial port. You just need to use pool\_ipno, pool\_serverfarm, or pool\_socket\_port instead ipno, serverfarm, or socket\_port respectively in the ssh/telnet command.

When a connection request arrives using one of pool\_ipno, pool\_serverfarm, or pool\_socket\_port the TS will look for the first free serial port from the pool and that port will

be assigned to connection. If there is no serial port free in the pool the connection is just dropped.

## How to Configure it

Following is an example of serial port pool configuration:

```
#
# Serial port pool: pool-1
#
s1.tty ttyS1
s1.protocol socket server
sl.socket_port 7001 // TCP port # for specific allocation
s1.pool_socket_port 3000 // TCP port # for the pool
sl.ipno 10.0.0.1 // IP address for specific allocation
s1.pool_ipno 10.1.0.1 // IP address for the pool
sl.serverfarm serial-1 // alias for specific allocation
s1.pool_serverfarm pool-1 // alias for the pool
s2.tty ttyS2
s2.protocol socket server
s2.socket_port 7002 // TCP port # for specific allocation
s2.pool socket port 3000 // TCP port # for the pool
s2.ipno 10.0.0.2 // IP address for specific allocation
s2.pool ipno 10.1.0.1 // IP address for the pool
s2.serverfarm serial-2 // alias for specific allocation
s2.pool_serverfarm pool-1 // alias for the pool
#
# Serial port pool: pool-2
#
s3.tty ttyS3
s3.protocol socket_ssh
s3.socket_port 7003 // TCP port # for specific allocation
s3.pool_socket_port 4000 // TCP port # for the pool
s3.ipno 10.0.0.3 // IP address for specific allocation
s3.pool_ipno 10.2.0.1 // IP address for the pool
s3.serverfarm serial-3 // alias for specific allocation
s3.pool_serverfarm pool-2 // alias for the pool
```

s4.tty ttyS4 s4.protocol socket\_ssh s4.socket\_port 7004 // TCP port # for specific allocation s4.pool\_socket\_port 4000 // TCP port # for the pool s4.ipno 10.0.0.4 // IP address for specific allocation s4.pool\_ipno 10.2.0.1 // IP address for the pool s4.serverfarm serial-4 // alias for specific allocation s4.pool\_serverfarm pool-2 // alias for the pool

In the example above, there are two pools:

- *pool-1* (identified by Protocol socket\_server, TCP port #3000, IP 10.1.0.1, and alias pool-1)
- *pool-2* (identified by Protocol socket\_ssh, TCP port #4000, IP 10.2.0.1, and alias pool-2)

The serial ports ttyS1 and ttyS2 belong to the pool-1. The serial ports ttyS3 and ttyS4 belong to the pool-2.

You can access specifically serial port ttyS1 by using TCP port 7001, IP address 10.0.0.1 or alias serial-1. If the ttyS1 is being used by somebody else the connection will be dropped if the user is not a admin\_user. Alternately, you can access ttyS1 through pool (if it's free) using TCP port 3000, IP 10.1.0.1 or alias pool-1. If it is not free ttyS2 will be automatically allocated. Additionally, if ttyS2 is not free, the connection will be dropped.

## Clustering

Clustering is available for the Cyclades-TS with firmware versions 1.3.0 and up (except for the TS110/100). It allows the stringing of Terminal Servers so that one Master Cyclades-TS can be used to access all Cyclades-TSs on a LAN. The Master Cyclades-TS can manage up to 1024 serial ports, so that the following can be clustered:

- 1 Master TS1000 + 31 Slave TS1000s, or
- 1 Master TS2000 + 15 Slave TS2000s, or
- 1 Master TS3000 + 9 slave TS3000s + 1 slave TS2000

An example with one Master TS2000 and two Slave TS1000s is shown in the following figure.

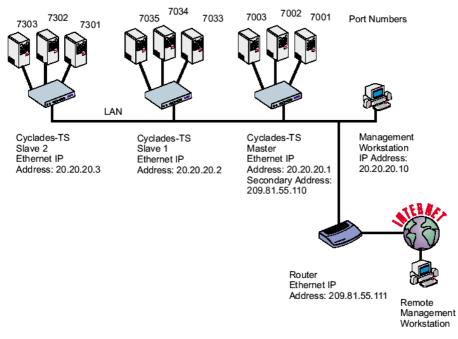


Figure 22: An example using the Clustering feature

## Parameters Involved and Passed Values

The Master Cyclades-TS must contain references to the Slave ports. The configuration described earlier for Console Access Servers should be followed with the following exceptions for the Master and Slaves:

Parameter	Description	Value for this example
conf.eth_ip	Ethernet Interface IP address.	20.20.20.1
conf.eth_ip_alias	Secondary IP address for the Ethernet Interface (needed for clustering feature).	209.81.55.110
conf.eth_mask_alias	Mask for secondary IP address above.	255.255.255.0
all.socket_port	This value applies to both the local ports and ports on Slave Cyclades-TS.	7001+
all.protocol	Depends on the application.	Socket_ssh or socket_server
all.authtype	Depends on the application.	Radius or local or none
s33.tty	This parameter must be created in the Master TS file for every Slave port. Its for- mat is: IP_of_Slave:[slave_socket_port] for non-Master ports. In this case, the slave_socket_port value is not necessary because s33.socket_port is automatically set to 7033 by all.socket_port above.	20.20.20.2:7033
s33.serverfarm	An alias for this port. (This is an optional parameter)	Server_on_slave1_ serial_s1
s33.ipno	This parameter must be created in the Master TS file for every Slave port, unless configured using all.ipno.	0.0.0.0

### Table 7: Master Cyclades Configuration (where it differs from the CAS standard)

Parameter	Description	Value for this example
s34.tty	See s33.tty.	20.20.20.2:7034
s34.serverfarm	An alias for this port.	Server_on_slave1_ serial_s2
s34.ipno	See s33.ipno.	0.0.0.0
s35.tty	See s33.tty.	20.20.20.2:7035
s35.serverfarm	An alias for this port.	Server_on_slave1_ serial_s3
s35.ipno	See s33.ipno.	0.0.0.0
etc. for s36-s64		
S65.tty	The format of this parameter is IP_of_Slave:[slave_socket_port] for non- Master ports. The value 7301 was chosen arbitrarily for this example.	20.20.20.3:7301
S65.serverfarm	An alias for this port.	Server_on_slave2_ serial_s1
S65.ipno	See s33.ipno.	0.0.0.0
S66.tty	See s65.tty	20.20.20.3:7302
S66.serverfarm	An alias for this port.	Server_on_slave2_ serial_s2
S66.ipno	See s33.ipno.	0.0.0.0
S67.tty	See s65.tty.	20.20.20.3:7303
S67.serverfarm	An alias for this port.	Server_on_slave2_ serial_s3
S67.ipno	See s33.ipno.	0.0.0.0

### Table 7: Master Cyclades Configuration (where it differs from the CAS standard)

### Table 7: Master Cyclades Configuration (where it differs from the CAS standard)

Parameter	Description	Value for this example
etc. for s68-s96		

The Slave Cyclades-TSs do not need to know they are being accessed through the Master Cyclades-TS. (You are creating virtual terminals: virtual serial ports.) Their port numbers, however, must agree with those assigned by the Master.

## Table 8: Cyclades-TS configuration for Slave 1 (where it differs from the CAS standard)

Parameter	Value for this example
all.protocol	socket_server
all.authtype	none
conf.eth_ip	20.20.20.2
all.socket_port	7033+

Table 9: Cyclades-TS configuration for Slave 2 (where it differs from the CAS standard)

Parameter	Value for this example
all.protocol	socket_server
all.authtype	none
conf.eth_ip	20.20.20.3
all.socket_port	7301+

To access ports from the remote management workstation, use telnet with the secondary IP address:

telnet 209.81.55.110 7001 to access the first port of the Master Cyclades-TS.

telnet 209.81.55.110 7033

to access the first port of Slave 1.

telnet 209.81.55.110 7065

to access the first port of Slave 2.

Ssh can also be used from the remote management workstation:

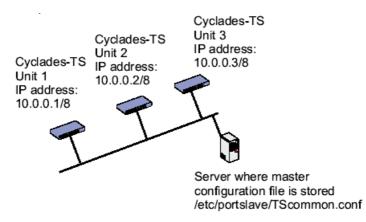
ssh -l <username>:Server\_on\_slave2\_serial\_s3 209.81.55.110
to access the third port of Slave 2, or
ssh -l <username>:7069 209.81.55.110

to access the fifth port of Slave 2.

### Centralized Management - the Include File

The Cyclades-TS allows centralized management through the use of a Master pslave.conf file. Administrators should consider this approach to configure multiple Cyclades-TS. Using this feature, each unit has a simplified pslave.conf file where a Master include file is cited. This common configuration file contains information for all units, properly divided in separate sections, and would be stored on one central server. This file, in our example shown in <u>Figure</u> <u>23: Example of Centralized Management</u>, is /etc/portslave/TScommon.conf. It must be downloaded to each Cyclades-TS.

Note: Centralized management can mean one big configuration file (the common file) that is placed in a management host. This same file would be downloaded into all TS/ACS boxes (each of those boxes would include a tiny config file and that big common file). In this application, there may or may not be clustering involved. The user may want to access each box individually, without passing through a central point (master), using the common file just to make his/her life easier in regard to maintain the config file. This user could ALSO add the clustering application on a daily basis. Clustering does NOT require a common config file. A common config file does NOT apply to clustering, however, common config files can be used in an integrated manner.



### Figure 23: Example of Centralized Management

The abbreviated pslave.conf and /etc/hostname files in each unit, for the example are:

#### For the /etc/hostname file in *unit 1*:

unit1

### For the plsave.conf file in *unit 1*:

conf.eth\_ip 10.0.0.1

conf.eth\_mask 255.0.0.0

conf.include /etc/portslave/TScommon.conf

### For the /etc/hostname file in *unit 2*:

unit2

### For the plsave.conf file in *unit 2*:

conf.eth\_ip 10.0.0.2

conf.eth\_mask 255.0.0.0

conf.include /etc/portslave/TScommon.conf

For the /etc/hostname file in *unit 3*:

unit3

### For the plsave.conf file in *unit 3*:

conf.eth\_ip 10.0.0.3

conf.eth\_mask 255.0.0.0

conf.include /etc/portslave/TScommon.conf

### The common include file for the example is:

all.authtype		none
all.protocol		socket_server
conf.host_	_config	unitl
all.socket	_port	7001+
sl.tty	ttyS1	
s2.tty	ttyS2	
sl6.tty	ttyS16	5
s17.tty	20.20	.20.3:7033
s18.tty	20.20	.20.3:7034
•••		
conf.host_	_config	unit2
all.socket	_port	7033+
sl.tty	ttyS1	
s2.tty	ttyS2	
•••		
sN.tty	ttySN	
conf.host_	_config	unit3

all.socket\_port 7301+ sl.tty ttyS1 s2.tty ttyS2 ... sN.tty ttySN conf.host\_config end

When this file is included, unit1 would read only the information between *conf.host\_config unit1* and *conf.host\_config unit2*. Unit2 would use only the information between *conf.host\_config unit2* and *conf.host\_config unit3* and unit3 would use information after *conf.host\_config unit3* and before *conf.host\_config.end*.

Steps for using Centralized Configuration

Step 1: Create and save the /etc/portslave/pslave.conf and /etc/hostname files in each Cyclades-TS.

Step 2: Create, save, and download the common configuration. Create and save the common configuration file on the server, then download it (probably using scp) to each unit. Make sure to put it in the directory set in the pslave.conf file (/etc/portslave in the example).

Step 3: Execute the command signal\_ras hup on each unit again.

Step 4: Test each unit.

If everything works, add the line /etc/portslave/TScommon.conf to the /etc/config\_files file.

- Step 5: Save the file and close it.
- Step 6: Execute the *saveconf* command.



Note: The included file /etc/portslave/TScommon.conf cannot contain another include file (i.e., the parameter conf.include must not be defined).

Also, <max ports of TS> + N(+) is done same way as serial port.

(Thus the Cyclades-TS family does not have this feature.)

## CronD

CronD is a service provided by the Cyclades-TS system that allows automatic, periodically-run custom-made scripts. It replaces the need for the same commands to be run manually.

### Parameters Involved and Passed Values

The following parameters are created in the /etc/crontab\_files file:

- *status* Active or inactive. If this item is not active, the script will not be executed.
- *user* The process will be run with the privileges of this user, who must be a valid local user.
- *source* Pathname of the crontab file that specifies frequency of execution, the name of shell script, etc. It should be set using the traditional crontab file format.

**Example:** 

The name of the shell script with the commands to be executed is */etc/teste\_cron.sh.* The name of the crontab file is */etc/crontab\_tst* and it contains one line:

0-59 \* \* \* \* /etc/test\_cron.sh

Insert the follow line in the */etc/crontab\_*files:

active root /etc/crontab\_tst

Result: CronD will execute the shell script teste\_cron.sh with root privileges each minute.



Note: In /etc/crontab, you can only have one active entry per user. For instance, from the example above, you cannot add another active entry for root because it already has an entry. If you want to add more scripts, you can just add them to the source file (/etc/crontab\_tst).

Configuration for CAS, TS, and Dial-in Access



**Important!** After creating the shell script and *crontab* file and modifying the *crontab\_files* file, make sure the file named */etc/config\_files* contains the names of all files that should be saved to flash. Run the command *saveconf* after this confirmation.

vi Method

The files Crontab and shell script are created and the file */etc/crontab\_files* is modified as indicated.

To use cronD:

Step 1: Create the files for every process that it will execute:

Step 2: Create a line in the file /etc/crontab\_files for each process to be run.

Step 3: Update the system.

The next step is to update the system with the modified data. Make sure the file named /etc/config\_files contains the names of all files that should be saved to flash.

Step 4: Run saveconf.

The command *saveconf*, which reads the /etc/config\_files file, should then be run. *saveconf* copies all the files listed in the file /etc/config\_files from the ramdisk to /proc/flash/script.

Step 5: Reboot the Cyclades-TS.

Browser Method

To configure CronD with your browser:

Step 1: Point your browser to the Console Server. In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

- Step 2: Log in as root and type the Web root password configured by the Web server. This will take you to the Configuration and Administration page.
- Step 3: Click on the Edit Text File link. Click on this link on the Link Panel. You can then pull up the appropriate file and edit it.

Edit Text File	
File Name	
17*	Submit

Figure 24: Edit Text File page

## Data Buffering

### Introduction

Data buffering can be done in local files or in remote files through NFS. When using remote files, the limitation is imposed by the remote Server (disk/partition space) and the data is kept in linear (sequential) files in the remote Server. When using local files, the limitation is imposed by the size of the available ramdisk. You may wish to have data buffering done in file, syslog or both. For syslog, *all.syslog\_buffering* and *conf\_DB\_facility* are the parameters to be dealt with, and syslog-ng.conf file should be set accordingly. (Please see <u>Syslog</u> for the syslog-ng configuration file.) For the file, *all.data\_buffering* is the parameter to be dealt with.

Conf.nfs\_data\_buffering is a remote network file system where databuffering will be written, instead of using the default directory /var/run/DB.When commented, it indicates local data buffering. The directory tree to which the file will be written must be NFS-mounted and the local path name is /mnt/DB\_nfs. The remote host must have NFS installed and the administrator must create, export, and allow reading/writing to this directory. The size of this file is not limited by the value of the parameter s1.data\_buffering, though the value cannot be zero since a zero value turns off data buffering.

The conf.nfs\_data\_buffering parameter format is:

<server name or IP address>:<remote pathname>

If data buffering is turned on for port 1, for example, the data will be stored in the file ttyS1.data (or <serverfarm1&gt;.data if s1.serverfarmwas configured) in local directory /var/run/DB or in remote path name and server indicated by the conf.nfs\_data\_buffering.

Ramdisks

Data buffering files are created in the directory */var/run/DB*. If the parameter s<nn>.serverfarm is configured for the port <nn>, this name will be used. For example, if the serverfarm is called bunny, the data buffering file will be named bunny.data.

The shell script */bin/build\_DB\_ramdisk* creates a 48 Mbyte ramdisk for the TS3000. Use this script as a model to create customized ramdisks for your environment. Any user-created scripts should be listed in the file /etc/user\_scripts because rc.sysinit executes all shell scripts found there. This avoids changing rc.sysinit itself.

## Linear vs. Circular Buffering

For local data buffering, this parameter allow users to buffer data in either a circular or linear fashion. Circular format (cir) is a revolving buffer file that is overwritten whenever the limit of the buffer size (set by all.data\_buffering) is reached. In linear format (lin), data transmission between the remote device and the serial port ceases once the 4k bytes Rx buffer in the kernel is reached. Then if a session is established to the serial port, the data in the buffer is shown (dont\_show\_DBmenu must be 2), cleared, and data transmission is resumed. Linear buffering is impossible if flow control is set to none. Default is cir.

### Parameters Involved and Passed Values

Data Buffering uses the following parameters:

all.data_buffering	A non zero value activates data buffering (local or remote, according to what was configured in the parameter conf.nfs_data_buffering). If local data buffering, a file is created on the Cyclades-TS; if remote, a file is created through NFS in a remote server. All data received from the port is captured in this file. If local data buffering, this parameter means the maximum file size (in bytes). If remote, this parameter is just a flag to activate (greater than zero) or deactivate data buffering. When local data buffering is used, each time the maximum is reached the oldest 10% of stored data is discarded, releasing space for new data (FIFO system) - circular file. When remote data
all.data_buffering (cont.)	buffering is used, there's no maximum file size other than the one imposed by the remote server - linear file. This file can be viewed using the normal UNIX tools (cat, vi, more, etc.). <i>Size is in bytes not kilobytes.</i>

conf.nfs_data_buffering	This is the Remote Network File System where data cap- tured from the serial port will be written instead of being written to the local directory <i>/var/run/DB</i> . The directory tree to which the file will be written must be NFS- mounted, so the remote host must have NFS installed and the administrator must create, export and allow reading/ writing to this directory. The size of this file is not limited by the value of the parameter all.data_buffering, though the value cannot be zero since a zero value turns off data buffering. The size of the file is dependent on the NFS server only (hard drive, partition size, etc.).
all.DB_mode	When configured as cir for circular format, the buffer is like a revolving file that is overwritten whenever the limit of the buffer size (as configured in all.data_buffering or $s < n > .data_buffering$ ) is reached. When configured as lin for linear format, once 4k bytes of the Rx buffer in the ker- nel is reached, a flow control stop (RTS off or XOFF- depending on how all.flow or $s < n > .flow$ is set) is issued to prevent the serial port from receiving further data from the remote. Then when a session is established to the serial port, a flow control start (RTS on or XON) will be issued and data reception will then resume. If all.flow or s < n > .flow is set to none, linear buffering isn't possible. Default is cir.
all.syslog_buffering	When nonzero, the contents of the data buffer are sent to the syslog-ng every time a quantity of data equal to this parameter is collected. The syslog level for data buffering is hard coded to level 5 (notice) and facility is local plus conf.DB_facility. The file <i>/etc/syslog-ng/syslog-ng.conf</i> should be set accordingly for the syslog-ng to take some action.

all.syslog_sess	This parameter determines whether syslog is generated when a user is connected to the port or not. Originally, syslog is always generated whether the user is connected to the port or not. Now, users have the option to NOT have syslog generate messages when they connect to a port. This feature does not affect the local data_buffering file. When set to 0 (default), syslog is always generated. When set to 1, syslog is only generated when the user is NOT connected to the port sending the data. When the user does connect to the port that is sending data, syslog messages won't be generated.
all.dont_show_DBmenu	When zero, a menu with data buffering options is shown when a nonempty data buffering file is found. When 1, the data buffering menu is not shown. When 2, the data buffering menu is not shown but the data buffering file is shown if not empty. When 3, the data buffering menu is shown, but without the erase and show and erase options.
all.DB_timestamp	Records the time stamp in the data buffering file (1) or not (0). If it is configured as 1, the software will accumulate input characters until it receives a CR and LF from the serial port or the accumulated data reaches 256 characters. Either way, the accumulated data will be recorded in the data buffering file along with the current time. The parameter all.data_buffering has to be with a non-zero value for this parameter to be meaningful.

## Configuration for CAS

vi Method

## Files to be modified:

- pslave.conf
- syslog-ng.conf

Browser Method

To configure Data Buffering with your browser:

Step 1: Point your browser to the Console Server. In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

- Step 2: Log in as root and type the Web root password configured by the Web server. This will take you to the Configuration and Administration page.
- Step 3: Select the Serial Ports link. Click on the Serial Ports link on the Link Panel to the left of the page or in the Configuration section of the page. This will take you to the Port Selection page.
- Step 4: Select port(s).

On the Port Selection page, choose all ports or an individual port to configure, from the dropdown menu. Click the Submit button. This will take you to the Serial Port Configuration page.

Step 5: Scroll down to the Data Buffering section. You can change the settings in this section.

Data Buffering		
Maximum Buffer Size (O-disabled):	0	
Data Buffering Mode:	● CIR ● LIN	
Records the time stamp in the data buffering file:	C yes 🖲 no	
Buffer size to send syslog (40 to 255, 0-disabled):	0	
Syslog Buffering at all times:	● yes ○ no	
Data Buffering Menu:	Show Menu	
Alarm for Data Buffering:	© yes € no	

Figure 25: Data Buffering section of the Serial Port Configuration page

Step 6: Click the Submit button.

- Step 7: Select the General link. Click on the General link on the Link Panel to the left of the page.
- Step 8: Scroll down to the Data Buffering section. Choose whether NFS will be used or not, and choose the Data Buffering Facility level here.

Data Buffering	
Remote NFS path:	
Data Buffering Facility:	local7 💌

### Figure 26: Data Buffering section of the General page

Step 9: Click the Submit button.

Step 10: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/Ethernet/Static Routes box and click on the Activate Configuration button.

- Step 11: Click on the link Administration > Load/Save Configuration.
- Step 12: Click the Save Configuration to Flash button.

Wizard Method

Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Data Buffer custom wizard:

wiz --db

#### Screen 1:

\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\*\* INSTRUCTIONS for using the Wizard: You can: 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or 3) Press ESC if you want to exit. NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value. Press ENTER to continue... Screen 2: \*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\* 

Current configuration: (The ones with the '#' means it's not activated.)

```
conf.nfs_data_buffering : #
all.data_buffering : 0
all.DB_mode : cir
all.dont_show_DBmenu : 0
all.DB_timestamp : 0
all.syslog_buffering : 0
all.syslog_sess : 0
Set to defaults? (y/n) [n] :
```

#### Screen 3:

CONF.NFS\_DATA\_BUFFERING - This parameter applies only if users choose to remotely buffer data. This is the remote directory name where data buffering will be written to instead of the default directory '/var/run'. If deactivavated, data buffering will be done locally.

```
conf.nfs_data_buffering[#] :
```

ALL.DATA\_BUFFERING - For local data buffering, this parameter represents the maximum file size in bytes allowed to be captured before it is discarded for new space. If remote this parameter is just a flag to either activate (any value greater than 0) or deactivate data buffering.

all.data\_buffering[0] :

#### Screen 4:

ALL.DB\_MODE - For local data buffering, this parameter allow users to buffer data in either a circular or linear fashion. Circular format (cir) is a revolving buffer file that is overwritten whenever the limit of the buffer size (set by all.data\_buffering) is reached. In linear format (lin), data transmission between the remote device and the serial port ceases once the 4k bytes Rx buffer in the kernel is reached. Then if a session is established to the serial port, the data in the buffer is shown (dont\_show\_DBmenu must be 2), cleared, and data transmission is resumed. Linear buffering is impossible if flow control is set to none. Default is cir.

all.DB\_mode[cir] :

ALL.DONT\_SHOW\_DBMENU - When 0, a menu with data buffering options is shown when a non-empty data buffering file is found. When 1, the data buffering menu is not shown. When 2, the data buffering menu is not shown but the data buffering file is shown if not empty. When 3, the data buffering menu is shown, but without the 'erase and show' and 'erase' options.

all.dont\_show\_DBmenu[0] :

#### Screen 5:

all.DB\_timestamp[0] :

ALL.SYSLOG\_BUFFERING - This parameter is another option to data buffering. Users can also have syslog perform this function along with data buffering into files. When nonzero, the contents of the data buffer are sent to the syslog-ng every time a quantity of data equal to this parameter is collected. The syslog level for data buffering is hard coded to level 5 (notice) and facility conf.DB\_facility. The file /etc/syslog-ng/syslog-ng.conf should be set accordingly for the syslog-ng to take some action.

(Please see the 'Syslog-ng Configuration to use with

Syslog Buffering Feature' section under Generating Alarms in Chapter 3 of the system's manual for the syslog-ng configuration file.)

all.syslog\_buffering[0] :

#### Screen 6:

all.syslog\_sess[0] :

#### Screen 7:

Current configuration: (The ones with the '#' means it's not activated.)

conf.nfs\_data\_buffering : #
all.data\_buffering : 0
all.DB\_mode : cir
all.dont\_show\_DBmenu : 0
all.DB\_timestamp : 0
all.syslog\_buffering : 0
all.syslog\_sess : 0

Are these configuration(s) all correct? (y/n) [n] :

## If you type 'n'

Type 'c' to go back and CORRECT these parameters or 'q' to QUIT :

Typing 'c' repeats the application, typing 'q' exits the entire wiz application

If you type 'y'

Discard previous port-specific parameters? (y/n) [n] :



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :

Typing 'c' leads to Screen 8, typing 'q' leads to Screen 9.

Screen 8:

Type 'q' to quit, a valid port number[1-8], or anything else to refresh :



Note: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 9.

#### Screen 9:

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y]:

#### Screen 10:

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n] :

**CLI** Method

To configure certain parameters for a specific serial port.

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

#### To configure nfs\_data\_buffering:

config configure conf nfsdb <string>

#### To configure data\_buffering:

config configure line <serial port number> databuffering
<number>

#### To configure DB\_mode:

config configure line <serial port number> dbmode <string>
To configure dont\_show\_DBmenu:

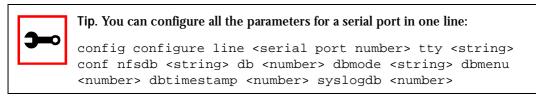
config configure line <serial port number> dbmenu <number>

#### To configure DB\_timestamp:

config configure line <serial port number> dbtimestamp
<number>

#### To configure syslog\_buffering:

config configure line <serial port number> syslogdb <number>



#### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

## DHCP

The DHCP (Dynamic Host Configuration Protocol) Client is available for firmware versions 1.2.x and above. DHCP is a protocol that allows network administrators to assign IP addresses automatically to network devices. Without DHCP (or a similar protocol like BOOTP), each device would have to be manually configured. DHCP automatically sends a new IP address to a connected device when it is moved to another location on the network. DHCP uses the concept of a fixed time period during which the assigned IP address is valid for the device it was assigned for. This "lease" time can vary for each device. A short lease time can be used when there are more devices than available IP numbers. For more information, see RFC 2131.

### Parameter Involved and Passed Values

The DHCP client on the Ethernet Interface can be configured in two different ways, depending on the action the Cyclades-TS should take in case the DHCP Server does not answer the IP address request:

- 1. No action is taken and no IP address is assigned to the Ethernet Interface (most common configuration):
  - Set the global parameter conf.dhcp\_client to 1.

- Comment all other parameters related to the Ethernet Interface (conf.eth\_ip, etc.).
- Add the necessary options to the file /etc/network/dhcpcd\_cmd (some options are described below).
- 2. The Cyclades-TS restores the last IP address previously provided in another boot and assigns this IP address to the Ethernet Interface. For the very first time the unit is powered ON, the IP address restored is 192.168.160.10 in case of failure in the DHCP. The unit goes out from the factory with DHCP enabled (conf.dhcp\_client 2):
  - Set the global parameter conf.dhcp\_client to 2.
  - Comment all other parameters related to the Ethernet Interface (conf.eth\_ip, etc.).
  - Add the following lines to the file /etc/config\_files:

/etc/network/dhcpcd\_cmd

(from factory file already present in /etc/config\_files)

/etc/dhcpcd-eth0.save

(From the factory, the file is already present in /etc/config\_files.)

• Add the option "-x" to the factory default content of the file /etc/network/dhcpcd\_cmd:

/sbin/dhcpcd -1 3600 -x -c /sbin/handle\_dhcp

From the factory, /etc/network/dhcpcd\_cmd already has such content.

• Add all other necessary options to the file /etc/network/dhcpcd\_cmd (some options are described below). In both cases if the IP address of the Cyclades-TS or the default gateway are changed, the Cyclades-TS will adjust the routing table accordingly.

Two files are related to DHCP:

/bin/handle\_dhcp The script which is run by the DHCP client each time an IP address negotiation takes place.

/etc/network/dhcpcd\_cmd Contains a command that activates the DHCP client (used by the cy\_ras program). Its factory contents are: /bin/dhcpcd -c /bin/handle\_dhcp

The options available that can be used on this command line are:

- *-D* This option forces dhcpcd to set the domain name of the host to the domain name parameter sent by the DHCP Server. The default option is to NOT set the domain name of the host to the domain name parameter sent by the DHCP Server.
- *-H* This option forces dhcpcd to set the host name of the host to the hostname parameter sent by the DHCP Server. The default option is to NOT set the host name of the host to the hostname parameter sent by the DHCP Server.
- -*R* This option prevents dhcpcd from replacing the existing /etc/resolv.conf file.



Note. Do not modify the -c /bin/handle\_dhcp option.

## Configuration for CAS, TS, and Dial-in Access

vi Method

Steps 1 and 2 under Parameters and Passed Values should be followed. You'll need to edit /etc/portslave/pslave.conf, comment some lines, etc.

Browser Method

To configure DHCP via your Web browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

- Step 2: Log in as root and type the Web root password configured by the Web server. This will take you to the Configuration and Administration page.
- Step 3: Click the General link on the Link Panel. This takes you to the General page.
- Step 4: Scroll down to the Ethernet port section.

You can choose the DHCP Client option in this section. Select the radio button and click the Submit button at the bottom of the page.

Ethernet port		
Primary IP Address:	200.246.93.97	
Network Mask:	255.255.255.0	
Secondary IP Address:		
Network Mask:		
Common Configuration File Name:		
DHCP Client:		
MTU:	1500	

Figure 27: DHCP client section

Step 5: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/Ethernet/Static Routes box and click on the Activate Configuration button.

- Step 6: Click on the link Administration > Load/Save Configuration.
- Step 7: Click the Save Configuration to Flash button. The configuration will be saved in flash.

## Filters

This feature is only available for firmware versions 1.2.x and above.

## **Description**

The Cyclades-TS uses the Linux utility *ipchains* to filter IP packets entering, leaving and passing through its interfaces.

An ipchains tutorial is beyond the scope of this manual. For more information on ipchains, see the ipchains man page (not included with the Cyclades-TS).

### The syntax of the ipchains command is:

```
ipchains -command chain rule-specification [options]
ipchains -E old-chain-name new-chain-name
```

#### where:

*chain* is one of the following:

input	Filters for packets coming into the Cyclades-TS itself.
output	Filters for locally-generated packets.
forward	Filters for packets being routed through the Cyclades-TS.
user_created_chain	A previously defined (or in the process of being defined) chain created by the command "-N."

### command:

Only one command can be specified on the command line unless otherwise specified below. For all the long versions of the command and option names, you need to use only enough letters to ensure that ipchains can differentiate it from all other options.

Configuration for CAS, TS, and Dial-in Access

Browser Method

To configure filters in IP chains via your Web browser:

Step 1: Point your browser to the Cyclades-TS. In the address or location field of your browser type:

<Console Access Server's IP address>

Step 2: Log in as root and type the Web root password configured by the Web server. This will take you to the Configuration and Administration page. (See <u>"Configuration & Administration Menu page" on page 49</u>)

Step 3: Click IPChains filter link.

Click on this link on the Link Panel. The following page will appear:

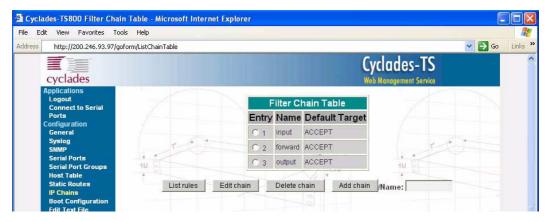


Figure 28: IP Chain filtering

Step 4: To create a new filter chain:

Type in the name of the filter chain in the Name box to the far right of the page, and then click the Add chain button. To enter the default target, click the appropriate Select button and then the Submit button. The new filter chain will be added to the Filter Chain Table. Step 5: To edit or delete a filter chain:

To change the default target or to delete the filter chain, click the radio button of the filter chain and then click the Edit chain button or the Delete chain button.

- Step 6: To edit the rules of the filter chain:Click the radio button of the filter chain and then click the List rules button.If the filter chain doesn't have rules, you need to add them. Skip to Step 9.
- Step 7: To delete a rule:

Click the radio button of the rule and then click the Delete rule button.

Step 8: To edit a rule:

Click the radio button of the rule and then click the Edit rule button.

## Generating Alarms

This feature helps the administrator to manage the servers. It filters the messages received by the serial port (the server's console) based on the contents of the messages. It then performs an action, such as sending an email or pager message. To configure this feature, you need to configure filters and actions in the syslog-ng.conf file. (You can read more about syslog-ng in the Syslog section.)

Port Slave Parameters Involved with Generating Alarms

conf.DB\_facilityThis value (0-7) is the Local facility sent to the syslog-ng with data<br/>when syslog\_buffering and/or alarm is active.all.alarmWhen nonzero, all data received from the port is captured and sent to<br/>syslog-ng with INFO level and LOCAL[0+conf.DB facility] facility.

Configuration for CAS, TS, and Dial-in Access

vi Method Files to be modified:

- pslave.conf
- syslog-ng.conf

Browser Method

To configure PortSlave parameters involved with syslog-ng and the syslog-ng configuration file with your browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in as root and type the Web root password configured by the Web server. This will take you to the Configuration and Administration page. Step 3: Select the General link.

Click on the General link on the Link Panel to the left of the page in the Configuration section. This will take you to the General page.

Step 4: Scroll down to the Data Buffering section.

You can change the Data Buffering Facility value (conf.DB\_facility). Click the Submit button.

Step 5: Select the Serial Ports link.

Click on the Serial Ports link on the Link Panel to the left of the page in the Configuration section. This will take you to the Port Selection page.

Step 6: Select port(s).

On the Port Selection page, choose all ports or an individual port to configure from the dropdown menu. Click the Submit button. This will take you to the Serial Port Configuration page.

- Step 7: Scroll down to the Data Buffering section.You can change the "Alarm for Data Buffering" (.alarm) value. Click the Submit button.
- Step 8: Select the Syslog link.

Click on the Syslog link on the Link Panel to the left of the page in the Configuration section. This will take you to the Edit the Syslog-ng Configuration File page.

Step 9: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.

- Step 10: Click on the link Administration > Load/Save Configuration.
- Step 11: Click the Save Configuration to Flash button. The configuration was saved in flash.

Wizard Method

The Alarm Generation custom wizard configures the ALL.ALARM parameter.

Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Alarm Generation custom wizard:

wiz --al

Screen 1 (below) will appear.

Screen 1:

ALL.ALARM - When non zero, all data received from the port are captured and sent to syslog-ng with INFO level and LOCAL[0+conf.DB\_facility] facility. The syslog-ng.conf file should be set accordingly, for the syslog-ng to take some action.

(Please see the 'Syslog-ng Configuration to use with Alarm Feature' section under Generating Alarms in Chapter 3 of the system's manual for the syslog-ng configuration file.)

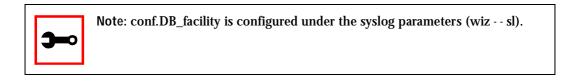
all.alarm[0] :

Screen 3:

#### 

ALL.ALARM - When non zero, all data received from the port are captured and sent to syslog-ng with DAEMON facility and ALERT level. The syslog-ng.conf file should be set accordingly, for the syslog-ng to take some action. (Please see the 'Syslog-ng Configuration to use with Alarm Feature' section under Generating Alarms in Chapter 3 of the system's manual for the syslog-ng configuration file.)

all.alarm[0] :



#### Screen 4:

Discard previous port-specific parameters? (y/n) [n] :



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

```
Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :
```

Typing 'c' leads to Screen 5, typing 'q' leads to Screen 6.



Note: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 6.

#### Screen 6:

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y] :

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n] :

CLI Method

To configure certain parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

To configure conf.DB\_facility:

config configure conf dbfacility <number>

#### To configure alarm:

config configure line <serial port number> alarm <number>



Tip. You can configure all the parameters for a serial port in one line.

config configure line <serial port number> tty <string>
alarm <number>

Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

Syslog-ng Configuration to use with Alarm Feature

This configuration example is used for the alarm feature.

Step 1: Configure the pslave.conf file parameter. In the pslave.conf file the parameters of the alarm feature are configured as:

all.alarm 1 conf.DB\_facility 2

Step 2: Add lines to syslog-ng.conf.

The syslog-ng.conf file needs these lines:

```
# local syslog clients
source sysl { unix-stream("/dev/log"); };
# To filter ALARM message with the string "kernel panic" :
filter f_kpanic {facility(local2) and level(info) and
match("ALARM") and match("kernel panic"); };
# To filter ALARM message with the string "root login" :
filter f_root { facility(local2) and level(info) and
match("ALARM") and match("root login"); };
# To send e-mail to z@none.com (SMTP's IP address 10.0.0.2)
# from the e-mail address a@none.com with subject "ALARM".
# The message will carry the current date, the hostname
```

```
# of this unit and the message that was received from the
source.
destination d_mail1 {
   pipe("/dev/cyc_alarm"
    template("sendmail -t z@none.com -f a@none.com -s
\"ALARM\" -m \"$FULLDATE $HOST $MSG\" -h 10.0.0.2"));
};
# Example to send a pager to phone number 123 (Pager server
at 10.0.0.1) with message
# carrying the current date, the hostname of this TS and the
message that was received from the source :
destination d_pager {
pipe("/dev/cyc alarm"
template("sendsms -d 123 -m \"$FULLDATE $HOST $MSG\"
10.0.0.1"););
};
# Example to send a Link Down trap to server at 10.0.0.1 with
message carrying the current
# date, the hostname of this unit and the message that
received from the source :
destination d_trap {
pipe("/dev/cyc_alarm"
template("snmptrap -v1 10.0.0.1 public \"\" \"\" 2 0 \"\" \
.1.3.6.1.2.1.2.2.1.2.1 s \"$FULLDATE $HOST $MSG\" "););
};
# To send e-mail and snmptrap if message received from local
syslog client has the string "kernel panic" :
```

```
log { source(sysl); filter(f_kpanic); destination(d_mail1);
destination(d_trap); };
# To send e-mail and pager if message received from local
syslog client has the string
# "root login":
log { source(sysl); filter(f_root); destination(d_mail1);
destination(d_pager); };
```

### Alarm, Sendmail, Sendsms and Snmptrap

#### Alarm

This feature is available only for the Console Server Application. The TS sends messages using pager, e-mail, or snmptrap if the serial port receives messages with specific string. To configure this feature:

- Step 1: Activate alarm in Portslave configuration file. Parameter all.alarm - 0 inactive or <> 0 active.
- Step 2: Configure filters in the syslog-ng configuration file.

```
filter f_alarm { facility(local[0+conf.DB_facility]) and
level(info) and match("ALARM") and match("<your string>"); }
;
```

Example: to filter the ALARM message with the string "kernel panic" (conf.DB\_facility is configured with value 1):

```
filter f_kpanic {facility(local1) and level(info) and
match("ALARM") and match ("kernel panic"); };
```

Example: to filter the ALARM message with the string "root login" :

```
filter f_root { facility(local1) and level(info) and
match("ALARM") and match("root login"); };
```

Step 3: Configure actions in the syslog-ng configuration file.

(See more details in syslog-ng examples.)

Example: alarm is active and if the serial port receives the string "kernel panic," one message will be sent to the pager.

```
log (source(sysl); filter(f_kpanic); destination(d_pager);
};
```

### To send e-mail:

```
destination d_mail { pipe("/dev/cyc_alarm" template("send-
mail <pars>"));};
```

### To send a pager message:

```
destination d_pager {pipe("/dev/cyc_alarm" template("sendsms
<pars>"));};
```

### To send snmptrap:

```
destination d_trap {pipe("/dev/cyc_alarm" template("snmptrap
<pars>")); };
```

Step 4: Connect filters and actions in the syslog-ng configuration file.

Example: alarm is active and if the serial port receives the string "kernel panic," one message will be sent to the pager.

```
log (source(sysl); filter(f_kpanic); destination(d_trap);
destination(d_pager); };
```

Sendmail

Sendmail sends a message to a SMTP server. It is not intended as a user interface routine; it is used only to send pre-formatted messages. Sendmail reads all parameters in the command line. If the SMTP server does not answer the SMTP protocol requests sent by sendmail, the message is dropped.

### Synopsis:

```
sendmail -t <name>[,<name>] [-c <name> [,<name>]] [-b <name>
[,<name>]] [-r <name>] -f <name> -s <text> -m <text> -h <SMTP
server> [-p <smtp-port>]
```

where:

-t <name>[,<name>]</name></name>	"To: " Required. Multi-part allowed (multiple names are sepa- rated by commas). Names are expanded as explained below.
[-c <name> [,<name>]]</name></name>	"Cc: " Optional. Multi-part allowed (multiple names are sepa- rated by commas).
[·b <name> [,<name>]]</name></name>	"Bcc: " Optional. Multi-part allowed (multiple names are separated by commas).
[-r <name> ]</name>	"Reply-To: " Optional. Use the Reply-To: field to make sure the destination user can send a reply to a regular mailbox.
-f <name></name>	"From: " Required.
-s <text></text>	"Subject: " Required.
-m <text></text>	"body" The message body.
-h <smtp server=""></smtp>	Required. IP address or name of the SMTP server.
[-p <smtp port=""></smtp>	Optional. The port number used in the connection with the server. Default: 25.
<name></name>	Any email address.
<text></text>	A text field. As this kind of field can contain blank spaces, please use the quotation marks to enclose the text.

For example, to send e-mail to z@none.com (SMTP's IP address 10.0.0.2) from the e-mail address a@none.com with subject "sendmail test."

### Sendsms

The sendsms is the Linux command line client for the SMSLink project. It accepts command line parameters that define the message to be sent, and transmits them to the SMS server process running on the designated server. The sendsms was developed specifically for easy calling from shell scripts or similar situations.

### Synopsis:

```
sendsms [-r] [-g] [-v] -d dest (-m message or -f msgfile)
[-u user] [-p port] server
where:
```

- <i>T</i>	Reporting. Additional info will be included in the message printed on stderr (namely, the device name used by the server to send the SMS out, and the message ID attributed to the SMS by the module's SIM card). If any of these items is missing or can't be parsed, a value of "??" will be returned.
-g	Turns debugging on. Will output the entire dialog with the server on stderr (and more).
-h	Displays a short help message and exits.
- <i>V</i>	Displays version information and exits.
-d dest	Required. The GSM network address (i.e. phone number) of the mobile phone the message is to be sent to. Supported format is: [int. prefix - country code] area code - phone number. The international prefix can be either "+" or "00" (or any other value supported by the GSM network provider the server is subscribed to). Some separation characters can be used to beautify the number, but they are purely cosmetic and will be stripped by the server. Those characters are [./-]. The pause character (',') is not supported. Regarding the international country code, don't forget that its necessity is to be considered respective to the SMS gateway location (the host this client program is connecting to), not the location where the client is run from.

-d dest (cont.)	If there are any doubts, please contact the SMS server administrator for your network. Please always include the area code (even when sending to a destination in the same "area", i.e., on the same network). The number without the area code, though syntactically correct and accepted by the network, may never get delivered.
-m message	Required (Use one and only one of "-m" or "-f"). The text of the message to be sent. Unless made up of a single word, it will have to be quoted for obvious reasons. Maximum length is 160 characters. A longer message will be truncated (you will be warned about it), but the message will still be sent. At the present time, only 7-bit ASCII is supported for the message text.
-f msgfile	Required (use one and only one of "-m" or "-f"). The name of a text file where the message to send is to be read from. This file can contain multiple lines of text (they will be concatenated), but its total length can't exceed 160 characters. A longer text will be truncated (you will be warned about it), but the message will still be sent. The special file '-' means that input will be read from stdin. At the present time, only 7-bit ASCII is supported for the message text.
-u user	Optional. The server module requires the user to identify her/ himself for logging purposes. No authentication is performed on this information, however. If this parameter is omitted, sendsms will send the UNIX username of the current user. This parameter allows you to override this default behavior (might be useful in the case of automated sending).
-p port	Optional. Communication port on the target server. If provided here, this value will be used to connect to the server. If omitted, the client will query the local system for the port number associ- ated with the "well known service" sms (as defined in /etc/services). If that doesn't return an answer, the compiled-in default value 6701 will be used.

Required. The host name or IP address of the computer where the SMS gateway server process is running. By default, this server will be listening on TCP port 6701.

> Upon success (when the server module reports that the message was successfully sent), sendsms returns 0. When a problem occurs, a non zero value is returned. Different return values indicate different problems. A return value of 1 indicates a general failure of the client program.

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Example to send a pager message to phone number 123 (Pager server at 10.0.0.1) with message:

sendsms -d 123 -m "Hi. This is a test message send from TS using sendsms" 10.0.0.1

#### Snmptrap

server

Snmptrap is an SNMP application that uses the TRAP-PDU Request to send information to a network manager. One or more fully qualified object identifiers can be given as arguments on the command line. A type and a value must accompany each object identifier. Each variable name is given in the format specified. If any of the required version 1 parameters—enterprise-oid, agent and uptime—are specified as empty, it defaults to ".1.3.6.1.4.1.3.1.1", hostname, and host-uptime respectively.

### Synopsis

```
snmptrap -v 1 [-Ci] [common arguments] enterprise-oid agent
generic-trap specific-trap uptime [objectID type value]...
```

```
snmptrap -v [2c|3] [-Ci] [common arguments] uptime trap-oid
[objectID type value]...
```

#### where:

-Ci	Optional. It sends INFORM-PDU.	
common arguments	Required. They are: "-c <community name=""> <snmp address="" ip="" server="">"</snmp></community>	
enterprise-oid	Required, but it can be empty ('').	
agent	Required, but it can be empty (''). The agent name.	
generic-trap	The generic trap number: 2 (link down), 3 (link up), 4 (authentication failure),	
specific-trap	Required. The specific trap number.	
uptime	Required.	
[objectID type value]	Optional. objectID is the object oid. You want to inform its value to server.	

If the network entity has an error processing the request packet, an error packet will be returned and a message will be shown, helping to pinpoint in what way the request was malformed. If there were other variables in the request, the request will be resent without the bad variable.

For example, to send a Link Down trap to server at 10.0.0.1 with interfaces.iftable.ifentry.ifde-scr:

snmptrap -v 1 10.0.0.1 public "" 2 0 "" .1.3.6.1.2.1.2.2.1.2.1 s
"TS: serial port number 1 is down"

-Ci	Optional. It sends INFORM-PDU.
common arguments	Required. They are: SNMP server IP address and community.
enterprise-oid	Required, but it can be empty ('').

## Help

## Help Wizard Information

```
Synopsis: wiz [--OPTIONS] [--port <port number>]
```



Note: To directly configure a feature for a specific serial port, use the "- -port <port number>" option after "wiz - -[option]."



Note: Make sure there are two hyphens before any of the options listed on the following table.

Option	Description
ac <cas or="" ts=""></cas>	Configuration of access method parameters
al	Configuration of alarm parameter
all <cas or="" ts=""></cas>	Configuration of all parameters
auth	Configuration of authentication parameters
db	Configuration of data buffering parameters
help	Print this help message
pm	Configuration of power management parameters.

### Table 10: General Options for the Help Wizard

#### Table 10: General Options for the Help Wizard

Option	Description
sl	Configuration of syslog parameters
snf	Configuration of sniffing parameters
sset <cas or="" ts=""></cas>	Configuration of serial setting parameters
tl	Configuration of terminal login display parameters
tso	Configuration of other parameters specific to the TS profile

#### Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Help custom wizard (you can also type wiz -h):

wiz --help

Help Command Line Interface Information



Note: To enter into CLI mode, type config at the terminal prompt. You will then get a CLI prompt similar to config@hostname>>. Once in CLI mode, you eliminate the need to type config at the beginning of your CLI commands. To exit from this mode, type exit or quit.

Synopsis 1 - Configuration of Port Specific Parameters

config configure line [serial port number] [options]

or in CLI mode:

configure line [serial port number] [options]

The following table shows Help CLI Options and the actual parameter modified for Synopsis 1.

## Table 11: Help CLI Options - Synopsis 1

Option	Actual Parameter Modified
accthost1 <string></string>	accthost1
accthost2 <string></string>	accthost2
adminusers <string></string>	admin_users
alarm <number></number>	alarm
authhost1 <string></string>	authhost1
authhost2 <string></string>	authhost2
authtype <string></string>	authtype
auto_input <string></string>	auto_answer_input
auto_output <string></string>	auto_answer_output
break <string></string>	break_sequence
datasize <number></number>	datasize
databuffering <number></number>	data_buffering
dbmenu <number></number>	dont_show_DBmenu
dbmode <string></string>	DB_mode
dbtimestamp <number></number>	DB_timestamp
dcd <number></number>	dcd
dtr_reset <number></number>	DTR_reset
escape <string></string>	escape_char
flow <string></string>	flow
host <string></string>	host
idletimeout <number></number>	idletimeout

## Table 11: Help CLI Options - Synopsis 1

Option	Actual Parameter Modified
ipno <string></string>	ipno
issue <string></string>	issue
lf <number></number>	lf_suppress
modbus <string></string>	modbus_smode
multiplesess <string></string>	multiple_sessions
parity <string></string>	parity
pmkey <string></string>	pmkey
pmnumofoutlets <number></number>	pmNumOfOutlets
pmoutlet <string></string>	pmoutlet
pmtype <string></string>	pmtype
pmusers <string></string>	pmusers
pollinterval <number></number>	poll_interval
prompt <string></string>	prompt
protocol <string></string>	protocol
retries <number></number>	timeout
secret <string></string>	secret
sniffmode <string></string>	sniff_mode
socket <number></number>	socket_port
speed <number></number>	speed
stopbits <number></number>	stopbits
sttycmd <string></string>	sttyCmd
syslogdb <number></number>	syslog_buffering

### Table 11: Help CLI Options - Synopsis 1

Option	Actual Parameter Modified
syslogsess <number></number>	syslog_sess
telnetclientmode <num- ber&gt;</num- 	telnet_client_mode
term <string></string>	term
timeout <number></number>	timeout
tty <string></string>	tty
txinterval <number></number>	tx_interval
userauto <string></string>	userauto
users <string></string>	users

(Refer to Appendix C for more info on the parameters.)

Synopsis 2 - Configuration of Network-related Parameters

config configure ether [options]

### or in CLI mode:

configure ether [options]

Option	Description	Actual Parameters Modified
ip <string></string>	Configuration of the IP of the Ethernet interface.	conf.eth_ip
mask <string></string>	Configuration of the mask for the Ethernet network.	conf.eth_mask
mtu <number></number>	Configuration of the Maximum Transmission Unit size.	conf.eth_mtu

### Table 12: Help CLI Options - Synopsis 2

### (Refer to Appendix C for more info on the parameters.)

Synopsis 3 - Configuration of other Conf. Parameters

config configure conf [options]

## or in CLI mode:

configure conf [options]

Option	Actual Parameter Modified
dbfacility <number></number>	conf.DB_facility
facility <number></number>	conf.facility
group <string></string>	conf.group
locallogins <number></number>	conf.locallogins
nfsdb <string></string>	conf.nfs_data_buffering

#### Table 13: Help CLI Options - Synopsis 3

(Refer to Appendix C for more info on the parameters.)



Note: To include spaces within the string you are configuring, encapsulate the string within single or double quotes. For instance, to configure s2.sttyCmd - igncr -onlcr, type (do not put a space after a comma):

config configure line 2 sttycmd "-igncr -onlcr"



Tip. You can specify the range or list of serial ports if you wish to configure the same parameters for several ports. For instance, to configure parameters for ports 2 through 4, you can type this command: config configure line 2-4 [options]. Or to configure parameters for just ports 4, 6, and 9, you can type:

```
config configure line 4,6,9 [options]
```

(Do not put a space after the commas when listing the serial ports.)

Requesting Help for the CLI

There are two methods for requesting help for the CLI:

- To obtain general help on the format of CLI, type *config help / more* at the terminal prompt.
- Help may be requested at any point in a command by entering a "?." If nothing matches, the help list will be empty and you must backup until entering a "?" shows the available options.

For example:

• To find out possible commands that can come after *config*, type:

config ?

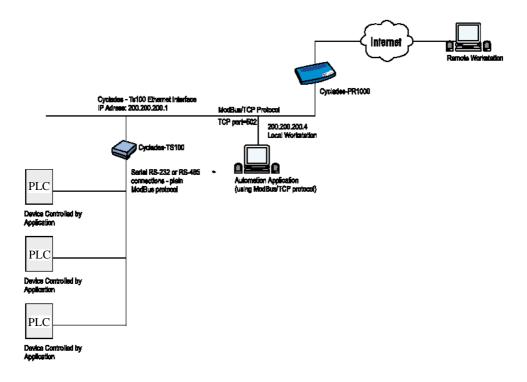
• To find out what parameters are configurable through CLI, type:

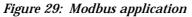
config configure line <serial port number> ?

### Modbus

MODBUS is an application layer messaging protocol for client/server communication which is widely used in the industrial automation. It is a confirmed service protocol and offers many services specified by function codes, like reading and writing registers on PLCs.

A protocol converter for the MODBUS protocol over the TCP/IP communication stack (Modbus/TCP) is implemented in the Cyclades-TS and converts Modbus/TCP ADUs from the Ethernet interface to plain MODBUS message frames over a serial RS-232 or RS-485 interface, and vice versa, supporting both serial modes (ASCII and RTU).





In this example, the Automation Application running in the Workstation (local or remote) controls the PLCs connected to the serial port (RS-485) of the Cyclades-TS110/100 using MODBUS/TCP protocol. The connection is opened using the Cyclades-TS110/100 Ethernet IP address and TCP port = 502. The Cyclades-TS110/100 accepts the incoming connection and converts MODBUS/ TCP ADUs (packets) to plain MODBUS frames and sends them over the serial port. On the other hand, the MODBUS frames received from the serial port are converted to MODBUS/ TCP ADUs and sent through the TCP connection to the Automation Application.

The configuration described earlier for Console Access Servers (see Figure 1: Console Access Server diagram) should be followed with the following exceptions for this example:

Parameter	Description	Value for this Example
all.protocol	For the console server profile, the possible proto- cols are socket_server (when telnet is used), socket_ssh (when ssh version one or two is used), raw_data (to exchange data in transparent mode – similar to socket_server mode, but without telnet negotiation, breaks to serial ports, etc.), or <i>modbus</i> (an application layer messaging protocol for client/server communication widely used for industrial automation).	modbus
all.modbus_ smode	Communication mode through the serial ports. This parameter is meaningful only when modbus proto- col is configured. The valid options are ascii (normal TX/ RX mode) and rtu (some time constraints are observed between characters while transmitting a frame). If not configured, ASCII mode will be assumed.	ascii

Table 1	4: N	lodbus	parameters
---------	------	--------	------------

### NTP

The ntpclient is a *Network Time Protocol* (RFC-1305) client for UNIX- and Linux-based computers. In order for the Cyclades-TS to work as a NTP client, the IP address of the NTP server must be set in the file /etc/ntpclient.conf.

The script shell /bin/ntpclient.sh reads the configuration file (/etc/ntpclient.conf) and build the line command to call /bin/ntpclient program.

Parameters Involved and Passed Values

The file /etc/ntpclient.conf has the value of two parameters:

NTPSERVER	The IP address of the NTP server.
INTERVAL	Check time every interval seconds (default 300).

The data and time will be update from the NPT server according to the parameter options. The ntpclient program has this syntax:

ntpclient [options]

#### **Options:**

-c count	Stop after count time measurements (default 0 means go forever).
-d	Print diagnostics.
-h hostname	NTP server host (mandatory).
-i interval	Check time every interval seconds.
-1	Attempt to lock local clock to server using adjtimex(2).
-p port	Local NTP client UDP port.
- <i>r</i>	Replay analysis code based on stdin.
-S	Clock set (if count is not defined this sets count to 1).

### Configuration for CAS, TS, and Dial-in Access

vi Method Files to be changed:

/etc/ntpclient.conf

Browser Method

To configure NTP with your browser:

Step 1: Point your browser to the Console Server. In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

- Step 2: Log in as root and type the Web root password configured by the Web server. This will take you to the Configuration and Administration page.
- Step 3: Click on the Edit Text File link. Click on this link on the Link Panel or on the Configuration section of the Configuration and Administration page. (See <u>Figure 17: Configuration and</u> <u>Administration page.</u>.) You can then pull up the appropriate file and edit it.

### Ports Configured as Terminal Servers

Important! TS110/100 owners: please skip to the special section on the TS110/100 later in the installation chapter called <u>Configuring the Cyclades-TS110/100 for the first time</u>, then perform <u>"Task 5: Activate the changes" on page 69</u> through listed in Chapter 2 - Installation and Configuration to finish the configuration. Make into links.

There are TS-specific parameters that are required to be configured when using the serial ports with the TS profile. The configuration of these TS-specific parameters are described in this section. Additional configuration for TS is described in Access Method and Serial Settings in Chapter 3, and in Appendix C – The pslave Configuration File.

### TS Setup Wizard

The Wizard can be used to configure TS-specific parameters. (TSO stands for "TS Other"-other parameters specific to the TS profile):

Step 1: At the command line interface type the following:

next parameter or
3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue...

Screen 2:

Current configuration: (The ones with the '#' means it's not activated.)

all.host : 192.168.160.8
all.term : vt100
conf.locallogins : 0

Set to defaults? (y/n) [n] :

#### Screen 3:

#### Screen 4:

conf.locallogins[0] :

#### Screen 5:

all.host : 192.168.160.8
all.term : vt100
conf.locallogins : 0

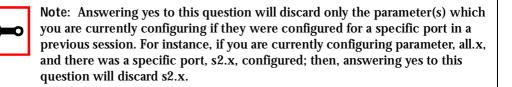
Are these configuration(s) all correct? (y/n) [n] :

#### If you type 'n'

Type 'c' to go back and CORRECT these parameters or 'q' to QUIT : *Typing 'c' repeats the application, typing 'q' exits the entire wiz application* 

#### If you type 'y'

Discard previous port-specific parameters? (y/n) [n] :



```
Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :
```

Typing 'c' leads to Screen 6, typing 'q' leads to Screen 7.

You have 8 available ports on this system.

```
Type 'q' to quit, a valid port number[1-8], or anything else to refresh :
```



Tip. The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 7.

Screen 7:

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this

unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [n]:

#### Screen 8:

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n] :

CLI Method

To configure certain parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

#### To configure host:

config configure line <serial port number> host <string>
To configure term:

config configure line <serial port number> term <string>

#### To configure conf.locallogins:

config configure conf locallogins <number>



Tip. You can configure all the parameters for a serial port in one line.

config configure line <serial port number> tty <string>
host <string> term <string>locallogins <number>

#### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

### Serial Settings

This feature controls the speed, data size, parity, and stop bits of all ports. It also sets the flow control to hardware, software, or none; the DCD signal; and tty settings after a socket connection to that serial port is established.

### Parameters Involved and Passed Values

Terminal Settings involve the following parameters (the first four are physical parameters):

all.speed	The speed for all ports. Default value: 9600.
all.datasize	The data size for all ports. Default value: 8.
all.stopbits	The number of stop bits for all ports. Default value: 1.
all.parity	The parity for all ports. Default value: none.
all.flow	This sets the flow control to hardware, software, or none. Default value: <i>none</i> .
all.dcd	DCD signal (sets the tty parameter CLOCAL). Valid values are 0 or 1. If all.dcd=0, a connection request will be accepted regardless of the DCD signal and the connection will not be closed if the DCD signal is set to DOWN. If all.dcd=1 a connection request will be accepted only if the DCD signal is UP and the connection will be closed if the DCD signal is set to DOWN. Default value: <i>0</i> .

all.sttyCmd (for CAS only)	The TTY is programmed to work as configured and this user- specific configuration is applied over that serial port. Parameters must be separated by a space. The following example sets : <i>-igncr</i> This tells the terminal not to ignore the carriage-return on input,
	<i>-onlcr</i> Do not map newline character to a carriage return or newline character sequence on output, <i>opost</i> Post-process output, <i>-icrnl</i> Do not map carriage-return to a newline character on input.
	all.sttyCmd -igncr -onlcr opost -icrnl
DTR_reset (for CAS only)	This parameter specifies the behavior of the DTR signal in the serial port configured with buffering or sniff session. If set to zero the DTR signal will be ON if there is a connection to the serial port, otherwise OFE If set from 1 to 99 the DTR signal will be always ON. A value greater or equal 100 speci- fies for how long (in milliseconds) the DTR signal will be turned off before it is turned back on again when a connec- tion to the serial port is closed. Example value: 3.

### Configuration for CAS

Browser Method

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in as root and type the Web root password configured by the Web server. This will take you to the Configuration and Administration page. Step 3: Select the Serial Ports link.

Click on the Serial Ports link on the Link Panel to the left of the page or in the Configuration section of the page. This will take you to the Port Selection page.

Step 4: Select port(s).

On the Port Selection page, choose all ports or an individual port to configure, from the dropdown menu. Click the Submit button. This will take you to the Serial Port Configuration page.

- Step 5: Click the "CAS Profile" button.
- Step 6: Scroll down to the Physical section.You can change the settings for Speed, Data Size, Stop Bit, Parity, Flow Control, and DCD-sensitivity here.
- Step 7: Click on the Submit button.
- Step 8: Make the changes effective.Click on the Administration > Run Configuration link, check the Serial Ports/<br/>Ethernet/Static Routes box and click on the Activate Configuration button.
- Step 9: Click on the link Administration > Load/Save Configuration.
- Step 10: Click the Save Configuration to Flash button. The configuration was saved in flash.
- Wizard Method
- Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the CAS Terminal Settings custom wizard:

wiz --sset cas

Screen 1 will appear.

#### Screen 1:

INSTRUCTIONS for using the Wizard: You can: 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or 3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue...

#### Screen 2:

Current configuration: (The ones with the '#' means it's not activated.)

```
all.speed : 9600
all.datasize : 8
all.stopbits : 1
all.parity : none
all.flow : none
all.dcd : 0
all.DTR_reset : 100
```

```
all.sttyCmd : #
Set to defaults? (y/n) [n] :
```

#### Screen 3:

#### Screen 4:

ALL.STOPBITS - The number of stop bits for all ports. all.stopbits[1] :

ALL.PARITY - The parity for all ports. (e.g. none, odd, even) all.parity[none] :

#### Screen 5:

ALL.FLOW - This sets the flow control to hardware, software, or none. (e.g. hard, soft, none)

all.flow[none] :

ALL.DCD - DCD signal (sets the tty parameter CLOCAL). Valid values are 0 or 1. In a socket session, if all.dcd=0, a connection request (telnet or ssh) will be accepted regardless of the DCD signal and the connection will not be closed if the DCD signal is set to DOWN. In a socket connection, if all.dcd=1 a connection request will be accepted only if the DCD signal is UP and the connection (telnet or ssh) will be closed if the DCD signal is set to DOWN.

all.dcd[0] :

#### Screen 6:

ALL.DTR\_RESET - This parameter specifies the behavior of the DTR signal in the serial port. If set to 0 the DTR signal will be ON if there is a connection to the serial port, otherwise it will be OFF. If set from 1 to 99 the DTR signal will be always ON. A value greater or equal to 100 specifies for how long (in milliseconds) the DTR signal will be turned off before it is turned back on again when a connection to the serial port is closed.

all.DTR\_reset[100] :

ALL.STTYCMD - Tty settings after a socket connection to that serial port is established. The tty is programmed to work as a CAS profile and this user specific configuration is applied over that serial port. Parameters must be separated by space.(e.g. all.sttyCmd -igncr -onlcr opost icrnl)-igncr tells the terminal not to ignore the carriagereturn on input, -onlcr means do not map newline character to a carriage return/newline character sequence on output, opost represents post-process output, -icrnl means do not map carriage-return to a newline character on input.

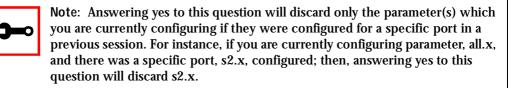
all.sttyCmd[#] :

#### Screen 7:

\*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\* Current configuration: (The ones with the '#' means it's not activated.) all.speed : 9600 all.datasize : 8 all.stopbits : 1 all.parity : none all.flow : none all.dcd : 0all.DTR reset : 100 all.sttyCmd : # Are these configuration(s) all correct? (y/n) [n] : If you type 'n' Type 'c' to go back and CORRECT these parameters or 'q' to QUIT : *Typing 'c' repeats the application, typing 'q' exits the entire wiz application* 

#### If you type 'y'

Discard previous port-specific parameters? (y/n) [n] :



```
Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :
```

Typing 'c' leads to Screen 8, typing 'q' leads to Screen 9.



Note: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 9.

#### Screen 9:

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [n]:

#### 

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n] :

### **CLI** Method

To configure line parameters for a specific serial port.

### Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

#### To configure speed:

config configure line <serial port number> speed <number>

#### To configure datasize:

config configure line <serial port number> datasize <number>
To configure stopbits:

config configure line <serial port number> stopbits <number>

#### To configure parity:

config configure line <serial port number> parity <string>

#### To configure flow:

config configure line <serial port number> flow <string>

#### To configure dcd:

config configure line <serial port number> dcd <number>

#### To configure DTR\_reset:

config configure line <serial port number> dtr\_reset
<number>

#### To configure sttyCmd:

config configure line <serial port number> sttycmd <string>



#### Tip. You can configure all the parameters for a serial port in one line:

config configure line <serial port number> tty <string>
speed <number> datasize <number> stopbits <number> parity <string> flow <string> dcd <number> dtr\_reset <number> sttycmd <string>

#### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

### Configuration for TS

Browser Method

See the browser method for the CAS, earlier in this section. The only difference for TS is that "TS Profile" button should be clicked in Step 5.

Wizard Method

#### Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the TS Terminal Settings custom wizard:

wiz --sset ts



Note: Screens 1-5 are the same as those of the previous wizard for sset cas, thus, they are omitted here. The only difference between this feature and the CAS wizard is the parameter sttyCmd and DTR\_reset. In the TS configuration, neither of these parameters is requested.

Screen 6:

```
******** C O N F I G U R A T I O N
                                 W I Z A R D *****
Current configuration:
(The ones with the '#' means it's not activated.)
all.speed : 9600
all.datasize : 8
all.stopbits : 1
all.parity : none
all.flow : none
all.dcd : 0
Are these configuration(s) all correct? (y/n) [n] :
If you type 'n':
Type 'c' to go back and CORRECT these parameters
or 'q' to QUIT :
Typing 'c' repeats the application, typing 'q' exits the entire wiz application.
If you type 'y':
Type 'c' to CONTINUE to set these parameters for specific
ports or 'q' to QUIT :
```

Typing 'c' leads to Screen 7 typing 'q' leads to Screen 8.

```
Type 'q' to quit, a valid port number[1-8], or anything else to refresh :
```



Note: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 8.

#### Screen 8:

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y] :

#### Screen 9:

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n] :

#### CLI Method

To configure line parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

#### To configure speed:

config configure line <serial port number> speed <number>

#### To configure datasize:

config configure line <serial port number> datasize <number>

#### To configure stopbits:

config configure line <serial port number> stopbits <number>

#### To configure parity:

configure line <serial port number> parity <string>

#### To configure flow:

config configure line <serial port number> flow <string>
To configure dcd:

config configure line <serial port number> dcd <number>



Tip. You can configure all the parameters for a serial port in one line:

config configure line <serial port number> tty <string>
speed <number> datasize <number> stopbits <number>
parity <string> flow <string> dcd <number>

#### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

### Configuration for Dial-in Access

Browser Method

See the browser method for the CAS, earlier in this section. The only difference for Dial-in is that the "Dial-in Profile" button should be clicked in Step 5.

#### CLI Method

To configure line parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

#### To configure speed:

config configure line <serial port number> speed <number>

#### To conf igure datasize:

config configure line <serial port number> datasize <number>

#### To conf igure stopbits:

config configure line <serial port number> stopbits <number>

### Session Sniffing

### Versions 1.3.2 and earlier

The Cyclades-TS allows a maximum of two connections to each serial port, as follows:

- One common session: user can execute read and write commands to the tty port. Session can be established by a regular user or by an administrator.
- One sniffer session: user can execute only read commands, in order to monitor what is going on in the other (main) session. Session can only be established by an administrator, defined by the parameter all.admin\_users or sN.admin\_users in the file pslave.conf (exception: authentication none anyone can open a sniffer).

The first connection always opens a common session. After the second connection has been established and the user is authenticated, the Cyclades-TS shows the following menu to the administrator user:

```
*
*
*
* * ttySN is being used by (<user_name>) !!!
*
1 - Assume the main session
2 - Initiate a sniff session
3 - Quit
Enter your option:
```

If the second user is not an administrator, his connection is automatically refused. This description is valid for all of the available protocols (socket\_server, socket\_ssh or raw\_data).

### Versions 1.3.3 and later

You can open more than one common and sniff session at the same port. For this purpose, the following configuration items are available in the file pslave.conf:

- all.multiple\_sessions: If it is configured as *no*, only two users can connect to the same port simultaneously. If it is configured as *yes*, more than two simultaneous users can connect to the same serial port. A "Sniffer menu" will be presented to the user and they can choose either to open a sniff session; to open a read and/or write session; to cancel a connection; or to send a message to other users connected to the same serial port. If it is configured as "RW\_sessions," only read and/or write sessions will be opened, and the sniffer menu won't be presented. If it is configured as "sniff\_session" only, a sniff session will be opened, and the sniffer menu won't be presented. Default value: no.
- sN.multiple\_sessions: Valid only for port N. If it is not defined, it will assume the value of all.multiple\_sessions.
- all.escape\_char: Valid for all the serial ports; this parameter will be used to present the menus below to the user. Only characters from '^a' to '^z' (i.e., CTRL-A to CTRL-Z) will be accepted. The default value is '^z' (CTRL-Z).
- sN.escape\_char: Valid only for port N; this parameter will be used to present the menus below to the user. Only characters from '^a' to '^z' (i.e. CTRL-A to CTRL-Z) will be accepted. If it is not defined, it will assume the value of all.escape\_char.

When multiple sessions are allowed for one port, the behavior of the Cyclades-TS will be as follows:

- 1. The first user to connect to the port will open a common session.
- 2. From the second connection on, only admin users will be allowed to connect to that port. The Cyclades-TS will send the following menu to these administrators (defined by the parameter all.admin\_users or sN.admin\_users in the file pslave.conf):

```
*
*
*
* * ttySN is being used by (<first_user_name>) !!!
*
1 - Initiate a regular session
2 - Initiate a sniff session
3 - Send messages to another user
4 - Kill session(s)
5 - Quit
Enter your option:
```

If the user selects 1 - *Initiate a regular session*, s/he will share that serial port with the users that were previously connected. S/he will read everything that is received by the serial port, and will also be able to write to it.

If the user selects 2 - *Initiate a sniff session*, s/he will start reading everything that is sent and/or received by the serial port, according to the parameter all.sniff\_mode or sN.sniff\_mode (that can be in, out or i/o).

When the user selects *3* - *Send messages to another user*, the Cyclades-TS will send the user's messages to all the sessions, but not to the tty port. Everyone connected to that port will see all the "conversation" that's going on, as if they were physically in front of the console in the same room. These messages will be formatted as:

```
[Message from user/PID] <<message text goes here>> by the TS
```

To inform the Cyclades-TS that the message is to be sent to the serial port or not, the user will have to use the menu.

If the administrator chooses the option 4 - *Kill session(s)*, the Cyclades-TS will show him/her a list of the pairs PID/user\_name, and s/he will be able to select one session typing its PID, or

"all" to kill all the sessions. If the administrator kills all the regular sessions, his session initiates as a regular session automatically.

Option 5 - Quit will close the current session and the TCP connection.

Only for the administrator users:

Typing *all.escape\_char* or *sN.escape\_char* from the sniff session or "send message mode" will make the TS show the previous menu. The first regular sessions will not be allowed to return to the menu. If you kill all regular sessions using the option 4, your session initiates as a regular session automatically.

### Parameters Involved and Passed Values

Sniffing involves the following parameters:

all.admin_users	This parameter determines which users can receive the sniff menu. When users want access per port to be controlled by administrators, this parameter is obligatory and authtype must not be none. User groups (defined with the parameter conf.group) can be used in combination with user names in the parameter list. Example values: peter, john, user_group.
all.sniff_mode	This parameter determines what other users connected to the very same port (see parameter admin_users below) can see of the session of the first connected user (main session): in shows data written to the port, out shows data received from the port, and i/o shows both streams, whereas no means sniffing is not permitted. The second and later sessions are called sniff sessions and this feature is activated whenever the protocol parameter is set to socket_ssh or socket_server. Example value: out.
all.escape_char	This parameter determines which character must be typed to make the session enter <i>menu mode</i> . The possible values are <ctrl-a> to <ctrl-z>. Represent the CTRL with carat: ^. This parameter is only valid when the port protocol is socket_server or socket_ssh. Default value is ^z.</ctrl-z></ctrl-a>

#### all.multiple\_sessions If it is configured as *no*, only two users can connect to the same port simultaneously. If it is configured as *yes*, more than two simultaneous users can connect to the same serial port. A "Sniffer menu" will be presented to the user and they can choose either to open a sniff session; to open a read and/or write session; to cancel a connection; or to send a message to other users connected to the same serial port. If it is configured as "RW\_sessions," only read and/or write sessions will be opened, and the sniffer menu won't be presented. If it is configured as "sniff\_session" only, a sniff session will be opened, and the sniffer menu won't be presented. Default value: no.

### Configuration for CAS

vi Method

Only the file /etc/portslave/pslave.conf has to be changed.

Browser Method

To configure Session Sniffing with your browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

- Step 2: Log in as root and type the Web root password configured by the Web server. This will take you to the Configuration and Administration page.
- Step 3: Select the Serial Ports link.Click on the Serial Ports link on the Link Panel to the left of the page or in the Configuration section of the page. This will take you to the Port Selection page.
- Step 4: Select port(s).

On the Port Selection page, choose all ports or an individual port to configure, from the dropdown menu. Click the Submit button. This will take you to the Serial Port Configuration page.

Step 5: Scroll down to the Sniff Session section.

You can configure the appropriate values here.

Sniff session		
Sniff Session Mode:	Output 💌	
Administrative Users:		
Escape char from sniff mode:		
Allows multiple sniff sessions:	Oyes 💿 no	

Figure 30: Sniff Session section of the Serial Port Configuration page

- Step 6: Click on the Submit button.
- Step 7: Make the changes effective.Click on the Administration > Run Configuration link, check the Serial Ports/<br/>Ethernet/Static Routes box and click on the Activate Configuration button.
- Step 8: Click on the link Administration > Load/Save Configuration.
- Step 9: Click the Save Configuration to Flash button. The configuration was saved in flash.

Wizard Method

Step 1: Bring up the wizard. At the command prompt, type the following to bring up the Sniffing custom wizard:

wiz --snf

Screen 1: \*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\* INSTRUCTIONS for using the Wizard: You can: 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or 3) Press ESC if you want to exit. NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value. Press ENTER to continue ... Screen 2: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\* Current configuration: (The ones with the '#' means it's not activated.) all.admin users : # all.sniff mode : out all.escape\_char : ^z all.multiple\_sessions : no Set to defaults? (y/n) [n] :

#### Screen 3:

ALL.ADMIN\_USERS - This parameter determines which users can open a sniff session, which is where other users connected to the very same port can see everything that the first user is doing. The other users connected to the very same port can also cancel the first user's session (and take over). If the parameter, all.multiple\_sessions, is configured as 'no', then only two users can connect to the same port simultaneously. If it is configured as 'yes', more simultaneous users can sniff the session or have read/write permissions.

(Please see details in Session Sniffing in Chapter 3 of the system's manual.)

all.admin\_users[#] :

ALL.SNIFF\_MODE - This parameter determines what other users connected to the very same port can see of the session of the first connected user (main session). The second session is called a sniff session and this feature is activated whenever the protocol is set to socket\_ssh or socket\_server.

(e.g. in -shows data written to the port, out -shows data received from the port, i/o -shows both streams.)

all.sniff\_mode[out] :

#### Screen 4:

ALL.ESCAPE\_CHAR - This parameter determines which character must be typed to make the session enter into "menu mode." The possible values are <CRTL-a> to <CRTL-z>, and this is only valid when the port protocol is socket\_server or socket\_ssh. Represent the CRTL character with '^'. Default value is ^z.

all.escape\_char[^z] :

ALL.MULTIPLE\_SESSIONS - Allows users to open multiple common and sniff sessions on the same port. The options are "yes," "no," "RW\_session," or "sniff\_session." Default is set to "no."

all.multiple\_sessions[no] :

Screen 5:

Current configuration: (The ones with the '#' means it's not activated.)

all.admin\_users : #
all.sniff\_mode : out
all.escape\_char : ^z
all.multiple\_sessions : no

Are these configuration(s) all correct? (y/n) [n] :

If you type 'N'

Type 'c' to go back and CORRECT these parameters or 'q' to QUIT : Typing 'c' repeats the application, typing 'q' exits the entire wiz application

If you type 'Y'

Discard previous port-specific parameters? (y/n) [n] :



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :

Typing 'c' leads to Screen 6, typing 'q' leads to Screen 7.

Type 'q' to quit, a valid port number[1-8], or anything else to refresh :



NOTE: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 7.

#### Screen 7:

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y]:

#### Screen 8:

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n] :

CLI Method

To configure certain parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

To configure admin\_users:

config configure line <serial port number> adminusers
<string>

#### To configure sniff\_mode:

config configure line <serial port number> sniffmode
<string>

#### To configure escape\_char:

config configure line <serial port number> escape <string>

#### To configure multiple\_sessions:

config configure line <serial port number> multiplesess
<string>



#### Tip. You can configure all the parameters for a serial port in one line.

config configure line <serial port number> tty <string> adminusers <string> sniffmode <string> escape <string> multiplesess <string>

#### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

### SNMP

Short for Simple Network Management Protocol: a set of protocols for managing complex networks. The first versions of SNMP were developed in the early 80s. SNMP works by sending messages, called protocol data units (PDUs), to different parts of a network. SNMP-compliant devices, called agents, store data about themselves in Management Information Bases (<u>MIB</u>s) and return this data to the SNMP requesters.

The TS uses the net-snmp package (http://www.net-snmp.org).



**Important!** Check the SNMP configuration before gathering information about TS by SNMP. There are different types of attacks an unauthorized user can implement to retrieve sensitive information contained in the MIB. By default, the SNMP configuration in TS cannot permit the public community to read SNMP information.

The net-snmp supports snmp version 1, 2 and 3. To use SNMP version 1 or 2 (community), you need to configure the communities in the snmp config file (/etc/snmp/snmpd.conf). For example, to include the communities cyclades and public, you need add the following lines in

```
/etc/snmp/snmpd.conf :
    # cyclades is read-write community
    rwcommunity cyclades
    # public is a read-only community
    rocommunity public
```

To use SNMP version 3 (username/password), perform the following steps:

```
Step 1: Create a file /etc/snmp/snmpd.local.conf with the following line:
```

```
createUser <username> MD5 <password> DES
For example:
createUser usersnmp MD5 senhadousersnmp DES
```

Step 2: Edit the /etc/snmp/snmpd.conf file.

If the user has permission to read only, to add the line :

rouser <username> (ex.: rouser usersnmp).

If the user has permission to read and write, to add the line :

rwuser <username> (ex.: rwuser usersnmp).

Step 3: Include the following line in /etc/config\_files:

/etc/snmp/snmpd.local.conf

You can configure the */etc/snmp/snmpd.conf* file as indicated later in this section.

- 1. Snmp version 1
  - RFC1155 SMI for the official MIB tree
  - RFC1213 MIB-II
- 2. Snmp version 2
  - RFC2578 Structure of Management Information Version 2 (SMIv2)
  - RFC2579 Textual Conventions for SMIv2
  - RFC2580 Conformance Statements for SMIv2
- 3. Snmp version 3
  - RFC2570 Introduction to Version 3 of the Internet-standard Network Management Framework
  - RFC2571 An Architecture for Describing SNMP Management Frameworks
  - RFC2572 Message Processing and Dispatching for the Simple Network Management Protocol (SNMP)
  - RFC2573 SNMP Applications
  - RFC2574 User-based Security Model (USM) for version 3 of the Simple Network Management Protocol (SNMPv3)

- RFC2575 View-based Access Control Model (VACM) for the Simple Network Management Protocol (SNMP)
- RFC2576 Coexistence between Version 1, Version 2, and Version 3 of the Internet-standard Network Management Framework
- 4. Private UCD SNMP mib extensions (enterprises.2021)
  - Information about memory utilization (/proc/meminfo)
  - Information about system status (vmstat)
  - Information about net-snmp packet
- 5. Private Cyclades Vendor MIB (enterprises.2925)
  - Cyclades TSxx Remote Management Object Tree (cyclades.4). This MIB permits you to get informations about the product, to read/write some configuration items and to do some administration commands. (For more details see the cyclades.mib file.)

### Configuration for CAS, TS, and Dial-in Access

vi Method Files to be changed:

/etc/snmp/snmpd.conf

This file has information about configuring for SNMP.

Browser Method

To configure SNMP with your browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in as root and type the Web root password configured by the Web server. This will take you to the Configuration and Administration page.

- Step 3: Click on the SNMP link. Select the SNMP link. The SNMP configuration file will appear in text mode.
- Step 4: Edit the configuration file and click on the Submit button
- Step 5: Make changes effective.

   Click on the Administration > Run Configuration link. Check the SNMP box and click on the Activate Configuration button.
- Step 6: Click on the Administration > Load/Save Configuration and click on the Save to Flash button.

This will save the file in the flash.

## Syslog

The syslog-ng daemon provides a modern treatment to system messages. Its basic function is to read and log messages to the system console, log files, other machines (remote syslog servers) and/or users as specified by its configuration file. In addition, syslog-ng is able to filter messages based on their content and to perform an action (e.g. to send an e-mail or pager message). In order to access these functions, the *syslog-ng.conf* file needs some specific configuration.

The configuration file (default: syslog-ng.conf) is read at startup and is reread after reception of a hangup (HUP) signal. When reloading the configuration file, all destination files are closed and reopened as appropriate. The syslog-ng reads from sources (files, TCP/UDP connections, syslogd clients), filters the messages and takes an action (writes in files, sends snmptrap, pager, e-mail or syslogs to remote servers).

There are five tasks required for configuring syslog-ng:

Task 1: Define Global Options.Task 2: Define Sources.Task 3: Define Filters.Task 4: Define Actions (Destinations).Task 5: Connect all of the above.

The five tasks are explained in the following section <u>"Syslog-ng and its Configuration" on page 231</u>.

Port Slave Parameters Involved with syslog-ng

conf.facility	This value (0-7) is the Local facility sent to the syslog-ng from PortSlave.
conf.DB_facility	This value (0-7) is the Local facility sent to the syslog-ng with data when syslog_buffering and/or alarm is active. When nonzero, the contents of the data buffer are sent to the syslogng every time a quantity of data equal to this parameter is collected. The syslog level for data buffering is hard coded to level five (notice) and facility local[0+ conf.DB_facility]. The file /etc/syslog-ng/syslog-ng.conf should be set accordingly for the syslog-ng to take some action. Example value: 0.
all.syslog_buffering	When nonzero, the contents of the data buffer are sent to the syslog-ng every time a quantity of data equal to this parameter is collected. The syslog message is sent to syslog-ng with NOTICE level and LOCAL[0+conf.DB_facility] facility.

Configuration for CAS, TS, and Dial-in Access

vi Method

To change the PortSlave parameters: edit the */etc/portslave/pslave.conf* file. To change the syslog-ng configuration: edit the */etc/syslog-ng/syslog-ng.conf* file.

Browser Method

To configure the PortSlave parameters, see the Data Buffering section. To configure syslog via your Web browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in as root and type the Web root password configured by the Web server. This will take you to the Configuration and Administration page. Step 3: Click Syslog on the Configuration section.

Select the Syslog link. The following page will appear, giving information for configuring syslog:

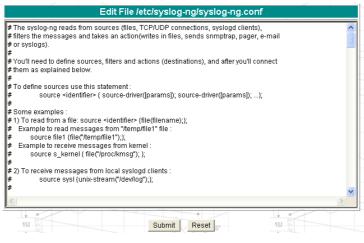


Figure 31: Syslog page 1

- Step 4: Edit the configuration file and click on the Submit button
- Step 5: Make changes effective.

Click on the Administration > Run Configuration link. Check the Syslog-ng box and click on the Activate Configuration button.

Step 6: Click on the Administration > Load/Save Configuration and click on the Save to Flash button.

This will save the file in the flash.

Wizard Method

Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the PortSlave parameters involved with the Syslog custom wizard:

wiz --sl

#### Screen 1 will appear.

#### Screen 1:

\*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\* INSTRUCTIONS for using the Wizard: You can: 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or 3) Press ESC if you want to exit. NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value. Press ENTER to continue ... Screen 2: \*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\* Current configuration: (The ones with the '#' means it's not activated.) conf.facility : 7

conf.DB\_facility : 0

Set to defaults? (y/n) [n] :

Screen 3:

\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\* CONF.FACILITY - This value (0-7) is the Local facility sent to the syslog. The file /etc/syslog-ng/syslog-ng.conf contains a mapping between the facility number and the action. (Please see the 'Syslog-ng Configuration to use with Syslog Buffering Feature' section under Generating Alarms in Chapter 3 the system's manual for the syslog-ng configuration file.) conf.facility[7] : CONF.DB\_FACILITY - This value (0-7) is the Local facility sent to the syslog with the data when syslog\_buffering is active. The file /etc/syslog-ng/syslog-ng.conf contains a mapping between the facility number and the action. (Please see the 'Syslog-ng Configuration to use with Syslog Buffering Feature' section under Generating Alarms in Chapter 3 the system's manual for the syslog-ng configuration file.)

conf.DB\_facility[0] :



Note: all.syslog\_buffering is configured under the wiz - - db.

#### Screen 4:

Current configuration: (The ones with the '#' means it's not activated.)

conf.facility : 7
conf.DB\_facility : 0

Are these configuration(s) all correct? (y/n) [n] :

### If you type 'n'

Type 'c' to go back and CORRECT these parameters or 'q' to QUIT : *Typing 'c' repeats the application, typing 'q' exits the entire wiz application* 

If you type 'y' it leads to Screen 5.

#### Screen 5:

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y] :

#### Screen 6:

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n] :

#### CLI Method

To configure certain parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

#### To configure conf.facility:

config configure conf facility <number>

#### To configure DB\_facility:

config configure conf dbfacility <number>

**)--**0

Tip. You can configure all the conf parameters in one line.

config configure conf facility <number> dbfacility
<number>

### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

### The Syslog Functions

This section shows the characteristics of the syslog-ng that is implemented for all members of the Cyclades-TS family. It is divided into three parts:

- 1. Syslog-ng and its Configuration
- 2. <u>Syslog-ng Configuration to use with Syslog Buffering Feature</u>
- 3. Syslog-ng Configuration to use with Multiple Remote Syslog Servers

### Syslog-ng and its Configuration

The five tasks previously mentioned are detailed below.

Task 1: Specify Global Options.

You can specify several global options to syslog-ng in the options statement:

options { opt1(params); opt2(params); ... };

where *optn* can be any of the following:

time_reopen(n)	The time to wait before a dead connection is reestablished.
time_reap(n)	The time to wait before an idle destination file is closed.
sync_freq(n)	The number of lines buffered before written to file. (The file is synced when this number of messages has been written to it.)
mark_freq(n)	The number of seconds between two MARKS lines.
log_fifo_size(n)	The number of lines fitting to the output queue.
chain_hostname (yes/no) or long_hostname (yes/no)	Enable/disable the chained hostname format.
use_time_recvd (yes/no)	Use the time a message is received instead of the one specified in the message.
use_dns (yes/no)	Enable or disable DNS usage. syslog-ng blocks on DNS queries, so enabling DNS may lead to a Denial of Service attach.
gc_idle_threshold(n)	Sets the threshold value for the garbage collector, when syslog- ng is idle. GC phase starts when the number of allocated objects reach this number. Default: 100.
gc_busy_threshold(n)	Sets the threshold value for the garbage collector. When syslog- ng is busy, GC phase starts.
create_dirs(yes/no)	Enable the creation of new directories.
owner(name)	Set the owner of the created file to the one specified. Default: root.
group(name)	Set the group of the created file to the one specified. Default: root.
perm(mask)	Set the permission mask of the created file to the one specified. Default: 0600.

### Task 2: Define sources. To define sources use this statement:

```
source <identifier> { source-driver([params]); source
driver([params]); ...};
```

where:

identifier	Has to uniquely identify this given source.
source-driver	Is a method of getting a given message.
params	Each source-driver may take parameters. Some of them are required, some of them are optional.

The following source-drivers are available:

a) internal()	Messages are generated internally in syslog-ng.
b) unix-stream (filename [options])	They open the given AF_UNIX socket, and start listening for mes- sages. Options: owner(name), group(name), perm(mask) are equal glo-
and	bal options
unix-dgram (filename [options])	<i>keep-alive(yes/no)</i> - Selects whether to keep connections opened when syslog-ng is restarted. Can be used only with unix_stream. Default: yes <i>max-connections(n)</i> - Limits the number of simultaneously opened connections. Can be used only with unix_stream. Default: 10.

c) tcp([options])	These drivers let you receive messages from the network, and as the name of the drivers show, you can use both TCP and UDP.
and	None of tcp() and udp() drivers require positional parameters. By default they bind to 0.0.0.514, which means that syslog-ng will
udp([options])	listen on all available interfaces. Options: <i>ip(<ip address="">)</ip></i> - The IP address to bind to. Default: 0.0.0.0. <i>port(<number>)</number></i> - UDP/TCP port used to listen messages. Default: 514. <i>max-connections(n)</i> - Limits the number of simultaneously
	opened connections. Default: 10.
d) file(filename)	Opens the specified file and reads messages.
e) pipe(filename)	Opens a named pipe with the specified name, and listens for messages. (You'll need to create the pipe using mkfifo command).

Some Examples of Defining Sources

1) To read from a file:

```
source <identifier> {file(filename);};
```

Example to read messages from "/temp/file1" file:

```
source file1 {file('/temp/file1');};
```

Example to receive messages from the kernel:

```
source s_kernel { file('/proc/kmsg'); };
```

2) To receive messages from local syslogd clients:

```
source sysl {unix-stream('/dev/log');};
```

### 3) To receive messages from remote syslogd clients:

source s\_udp { udp(ip(<cliente ip>) port(<udp port>)); };

### Example to listen to messages from all machines on UDP port 514:

```
source s_udp { udp(ip(0.0.0.0) port(514));};
```

Example to listen to messages from one client (IP address=10.0.0.1) on UDP port 999:

source s\_udp\_10 { udp(ip(10.0.0.1) port(999)); };

Task 3: Define filters.To define filters use this statement:

```
filter <identifier> { expression; };
where:
```

*identifier* Has to uniquely identify this given filter.

*expression* Boolean expression using internal functions, which has to evaluate to true for the message to pass.

The following internal functions are available:

a) facility( <facility code&gt;)</facility 	Selects messages based on their facility code.
b) level( <level code="">) or priority(<level code="">)</level></level>	Selects messages based on their priority.
c) <i>program(<string>)</string></i>	Tries to match the <string> to the program name field of the log message.</string>
d) <i>host(<string>)</string></i>	Tries to match the <string> to the hostname field of the log message.</string>
e) <i>match(<string>)</string></i>	Tries to match the <string> to the message itself.</string>

Some Examples of Defining Filters

1) To filter by facility:

filter f\_facilty { facility(<facility name>); };

#### **Examples:**

```
filter f_daemon { facility(daemon); };
filter f_kern { facility(kern); };
filter f_debug { not facility(auth, authpriv, news, mail); };
```

### 2) To filter by level:

```
filter f_level { level(<level name>);};
```

### **Examples:**

```
filter f_messages { level(info .. warn)};
```

filter f\_emergency { level(emerg); };

filter f\_alert { level(alert); };

3) To filter by matching one string in the received message:

```
filter f_match { match(`string'); };
```

Example to filter by matching the string "named":

filter f\_named { match('named'); };

#### 4) To filter ALARM messages (note that the following three examples should be one line):

```
filter f_alarm { facility(local[0+<conf.DB_facility>]) and
level(info) and match('ALARM') and match('<your string>'); } ;
```

#### Example to filter ALARM message with the string "kernel panic":

```
filter f_kpanic { facility(local[0+<conf.DB_facility>]) and
level(info) and match('ALARM') and match('kernel panic'); };
```

### Example to filter ALARM message with the string "root login":

```
filter f_root { facility(local[0+<conf.DB_facility>]) and
level(info) and match('ALARM') and match('root login'); };
```

#### 5) To eliminate sshd debug messages:

filter f\_sshd\_debug { not program('sshd') or not level(debug); };

#### 6) To filter the syslog\_buffering:

```
filter f_syslog_buf { facility(local[0+<conf.DB_facility>]) and
level(notice); };
```

#### Task 4: Define Actions.

To define actions use this statement (note that the statement should be one line):

```
destination <identifier> { destination-driver([params]);
destination-driver([param]); ..};
```

where:

identifier	Has to uniquely identify this given destination.
destination driver	Is a method of outputting a given message.
params	Each destination-driver may take parameters. Some of them required, some of them are optional.

The following destination drivers are available:

#### a) file(filename [options])

This is one of the most important destination drivers in syslog-ng. It allows you to output log messages to the named file. The destination filename may include macros (by prefixing the macro name with a '\$' sign) which gets expanded when the message is written. Since the state of each created file must be tracked by syslog-ng, it consumes some memory for each file. If no new messages are written to a file within 60 seconds (controlled by the time\_reap global option), it's closed, and its state is freed.

Syslog

Available macros in filename expansion:

HOST - The name of the source host where the message originated from.

FACILITY - The name of the facility the message is tagged as coming from.

**PRIORITY** or LEVEL - The priority of the message.

**PROGRAM** - The name of the program the message was sent by.

YEAR, MONTH, DAY, HOUR, MIN, SEC - The year, month, day, hour, min, sec of the message was sent.

TAG - Equals FACILITY/LEVEL.

FULLHOST - The name of the source host and the source-driver:

<source-driver>@<hostname>

MSG or MESSAGE - The message received.

FULLDATE - The date of the message was sent.

Available options:

*log\_fifo\_size(number)* - The number of entries in the output file.

*sync\_freq(number)* - The file is synced when this number of messages has been written to it.

owner(name), group(name), perm(mask) - Equals global options.

*template("string")* - Syslog-ng writes the "string" in the file. You can use the MACROS in the string.

*encrypt(yes/no)* - Encrypts the resulting file.

compress(yes/no) - Compresses the resulting file using zlib.

b) pipe(filename [options])

This driver sends messages to a named pipe. Available options: *owner(name), group(name), perm(mask)* - Equals global options. *template("string")* - Syslog-ng writes the "string" in the file. You can use the MACROS in the string.

c) *unix-stream(filename) and unix-dgram(filename)* This driver sends messages to a UNIX socket in either SOCKET\_STREAM or

SOCK\_DGRAM mode.

d) *udp("<ip address>" port(number);) and tcp("<ip address>" port(number);)* This driver sends messages to another host (ip address/port) using either UDP or TCP protocol.

```
e) usertty(<username>)
```

This driver writes messages to the terminal of a logged-in username.

### f) program(<program name and arguments>)

This driver fork()'s executes the given program with the arguments and sends messages down to the stdin of the child.

Some Examples of Defining Actions 1) To send e-mail:

```
destination <ident> { pipe('/dev/cyc_alarm' template('sendmail
<pars>'));};
```

where ident: uniquely identifies this destination. Parameters:

-t <name>[,<name>]</name></name>	To address
[-c <name>[,<name>]]</name></name>	CC address
[-b <name>[,<name>]]</name></name>	Bcc address
[-r <name>[,<name>]]</name></name>	Reply-to address
-f <name></name>	From address
-s \" <text>\"</text>	Subject
-m \" <text message="">\"</text>	Message
-h <ip address="" name="" or=""></ip>	SMTP server
[-p <port>]</port>	Port used. default:25

To mount the message, use this macro:

<b>\$FULLDATE</b>	The complete date when the message was sent.
<b>\$FACILITY</b>	The facility of the message.
\$PRIORITY or \$LEVEL	The priority of the message.
<b>\$PROGRAM</b>	The message was sent by this program (BUFFERING or SOCK).

\$HOST	The name of the source host.
\$FULLHOST	The name of the source host and the source driver. Format: <source/> @ <hostname></hostname>
\$MSG or \$MESSAGE	The message received.

Example to send e-mail to z@none.com (SMTP's IP address 10.0.0.2) from the e-mail address a@none.com with subject "TS-ALARM". The message will carry the current date, the host-name of this TS and the message that was received from the source.

```
destination d_mail1 {
    pipe('/dev/cyc_alarm'
    template('sendmail -t z@none.com -f a@none.com -s \'TS-ALARM\' \
        -m \'$FULLDATE $HOST $MSG\' -h 10.0.0.2'));
};
```

#### 2) To send to pager server (sms server):

```
destination <ident> {pipe(`/dev/cyc_alarm' template(`sendsms
<pars>'));};
where ident: uniquely identify this destination
pars: -d <mobile phone number>
-m \'<message - max.size 160 characters>\'
-u <username to login on sms server>
-p <port sms - default : 6701>
<server IP address or name>
```

Example to send a pager to phone number 123 (Pager server at 10.0.0.1) with message carrying the current date, the hostname of this TS and the message that was received from the source:

```
destination d_pager {
```

```
pipe('/dev/cyc_alarm'
template('sendsms -d 123 -m \'$FULLDATE $HOST $MSG\' 10.0.0.1'));
};
```

### 3) To send snmptrap:

```
destination <ident> {pipe('/dev/cyc_alarm' template('snmptrap
<pars>')); };
where ident : uniquely identify this destination
pars : -v 1
<snmptrapd IP address>
public : community
\"\" : enterprise-oid
\"\" : agent/hostname
<trap number> : 2-Link Down, 3-Link Up, 4-Authentication Failure
0 : specific trap
\"\" : host-uptime
.1.3.6.1.2.1.2.2.1.2.1 :interfaces.iftable.ifentry.ifdescr.1
s : the type of the next field (it is a string)
\"<message - max. size 250 characters>\"
```

Example to send a Link Down trap to server at 10.0.0.1 with message carrying the current date, the hostname of this TS and the message that was received from the source:

```
destination d_trap {
pipe("/dev/cyc_alarm"
template("snmptrap -v1 10.0.0.1 public \"\" \"\" 2 0 \"\" \
.1.3.6.1.2.1.2.2.1.2.1 s \"$FULLDATE $HOST $MSG\" "));
```

#### };

### 4) To write in file :

```
destination d_file { file(<filename>);};
```

Example send message to console :

```
destination d_console { file("/dev/ttyS0");};
```

#### Example to write a message in /var/log/messages file:

```
destination d_message { file("/var/log/messages"); };
```

#### 5) To write messages to the session of a logged-in user:

```
destination d_user { usertty("<username>"); };
```

#### Example to send message to all sessions with root user logged:

```
destination d_userroot { usertty("root"); };
```

#### 6) To send a message to a remote syslogd server:

```
destination d_udp { udp("<remote IP address>" port(514)); };
```

#### Example to send syslogs to syslogd located at 10.0.0.1 :

```
destination d_udp1 { udp("10.0.0.1" port(514)); };
```

#### Task 5: Connect all of the above.

To connect the sources, filters, and actions, use the following statement. (Actions would be any message coming from one of the listed sources. A match for each of the filters is sent to the listed destinations.)

```
log { source(S1); source(S2); ...
filter(F1);filter(F2);...
destination(D1); destination(D2);...
};
```

where :

Sx	Identifier of the sources defined before.
Fx	Identifier of the filters defined before.
Dx	Identifier of the actions/destinations defined before.

#### **Examples:**

1) To send all messages received from local syslog clients to console:

```
log { source(sysl); destination(d_console);};
```

2) To send only messages with level alert and received from local syslog clients to all logged root user:

```
log { source(sysl); filter(f_alert); destination(d_userroot); };
```

3) To write all messages with levels info, notice, or warning and received from syslog clients (local and remote) to /var/log/messages file:

```
log { source(sysl); source(s_udp); filter(f_messages); destina-
tion(d_messages); };
```

4) To send e-mail if message received from local syslog client has the string "kernel panic":

```
log { source(sysl); filter(f_kpanic); destination(d_mail1); };
```

5) To send e-mail and pager if message received from local syslog client has the string "root login":

```
log { source(sysl); filter(f_root); destination(d_mail1); destina-
tion(d_pager); };
```

6) To send messages with facility kernel and received from syslog clients (local and remote) to remote syslogd:

```
log { source(sysl); source(s_udp); filter(f_kern); destination(d-
udpl); };
```

Syslog-ng Configuration to use with Syslog Buffering Feature

This configuration example uses the syslog buffering feature, and sends messages to the remote syslogd (10.0.0.1).

Step 1: Configure pslave.conf parameters. In the pslave.conf file the parameters of the syslog buffering feature are configured as:

```
conf.DB_facility 1
all.syslog_buffering 100
```

Step 2: Add lines to syslog-ng.conf.

Add the following lines by vi or browser to the file:

```
# local syslog clients
source src { unix-stream("/dev/log"); };
destination d_buffering { udp("10.0.0.1"); };
filter f_buffering { facility(local1) and level(notice); };
# send only syslog_buffering messages to remote server
log { source(src); filter(f_buffering); destina-
tion(d_buffering); };
```

Syslog-ng Configuration to use with Multiple Remote Syslog Servers This configuration example is used with multiple remote syslog servers.

Step 1: Configure pslave.conf parameters. In the pslave.conf file the facility parameter is configured as:

conf.facility 1

Step 2: Add lines to syslog-ng.conf. The syslog-ng.conf file needs these lines:

# local syslog clients

```
source src { unix-stream("/dev/log"); };
```

```
# remote server 1 - IP address 10.0.0.1 port default
destination d_udp1 { udp("10.0.0.1"); };
# remote server 2 - IP address 10.0.0.2 port 1999
destination d_udp2 { udp("10.0.0.2" port(1999););};
# filter messages from facility local1 and level info to warning
filter f_local1 { facility(local1) and level(info..warn);};
# filter messages from facility local 1 and level err to alert
filter f_critic { facility(local1) and level(err .. alert);};
# send info, notice and warning messages to remote server udp1
log { source(src); filter(f_local1); destination(d_udp1); };
# send error, critical and alert messages to remote server udp2
log { source(src); filter(f_critic); destination(d_udp2); };
```

### **TCP** Keepalive

The objective of this feature is to allow the TS and ACS to recognize when the socket client (ssh or telnet) goes down without closing the connection properly. Currently, if this happens in a serial port the system administrator must close the connection manually or nobody else can access that port anymore.

### How it works

The TCP engine of TS or ACS will send a tcp keepalive message (ACK) to the client. If the maximum retry number is reached without an answer from the client, the connection is closed.

### How to Configure it

The configuration is done in the file /bin/init\_proc\_fs using the linux proc filesystem.

```
#
# Enable TCP keepalive timer in ACS (six retries with ten seconds
of interval from each other).
#
# keepalive interval when the client is answering
echo 20 > /proc/sys/net/ipv4/tcp_keepalive_time
# keepalive interval when the client is not answering (ACS only).
echo 10 > /proc/sys/net/ipv4/tcp_keepalive_intvl
# number of retries
echo 6 > /proc/sys/net/ipv4/tcp_keepalive_probes
```

### #

# Enable TCP keepalive timer in TS (six retries with twenty seconds of interval from each other).

#

echo 20 > /proc/sys/net/ipv4/tcp\_keepalive\_time

echo 6 > /proc/sys/net/ipv4/tcp\_keepalive\_probes

## Terminal Appearance

You can change the format of the login prompt and banner that is issued when a connection is made to the system. Prompt and banner appearance can be port-specific as well.

### Parameters Involved and Passed Values

Terminal Appearance involves the following parameters:

all.prompt	This text defines the format of the login prompt. Expansion characters can be used here. Example value: %h login:
all.issue	This text determines the format of the login banner that is issued when a connection is made to the Cyclades-TS. \n represents a new line and \r represents a carriage return. Expansion characters can be used here. <i>Value for this Example:</i>
	\r\n\ Welcome to terminal server %h port S%p \n\ \r\n
all.lf_suppress	This activates line feed suppression. When configured as 0, line feed suppression will not be performed. When 1, extra line feed will be suppressed.
all.auto_answer _input	This parameter is used in conjunction with the next parameter, auto_answer_output. If configured and if there is no session estab- lished to the port, this parameter will constantly be compared and matched up to the string of bytes coming in remotely from the server. If a match is found, the string configured in auto_answer_output is sent back to the server. To represent the ESC character as part of this string, use the control character, ^[.

all.auto\_answerThis parameter is used in conjunction with the previous parameter,<br/>auto\_answer\_input. If configured, and if there is no session estab-<br/>lished to the port, this parameter is sent back to the server when<br/>there is a match between the incoming data and auto\_answer\_input.<br/>To represent the ESC character as part of this string, use the control<br/>character, ^[.

### Configuration for CAS, TS, and Dial-in Access

Browser Method

Step 1: Point your browser to the Console Server. In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

- Step 2: Log in as root and type the Web root password configured by the Web server. This will take you to the Configuration and Administration page.
- Step 3: Select the Serial Ports link.Click on the Serial Ports link on the Link Panel to the left of the page or in the Configuration section of the page. This will take you to the Port Selection page.
- Step 4: Select port(s).

On the Port Selection page, choose all ports or an individual port to configure, from the dropdown menu. Click the Submit button. This will take you to the Serial Port Configuration page.

- Step 5: Scroll down to the Terminal Server section. You can change the settings for Banner Field (issue) and Login Prompt field here.
- Step 6: Click on the Submit button.
- Step 7: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.

Step 8: Click on the link Administration > Load/Save Configuration.

Step 9: Click the Save Configuration to Flash button. The configuration was saved in flash.

#### Wizard Method

Step 1: Bring up the wizard.At the command prompt, type the following to bring up the Terminal Appearance custom wizard:

wiz --tl

Screen 1 will appear.

#### Screen 1:

```
INSTRUCTIONS for using the Wizard:
You can:
1) Enter the appropriate information for your system
and press ENTER. Enter '#' if you want to
deactivate that parameter or
2) Press ENTER if you are satisfied with the value
within the brackets [ ] and want to go on to the
next parameter or
3) Press ESC if you want to exit.
```

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

```
Press ENTER to continue...
```

#### Screen 2:

```
all.issue : \r\n\Welcome to terminal server %h port S%p \n\
\r\n\
all.prompt : %h login:
all.lf_suppress : 0
all.auto_answer_input : #
all.auto_answer_output : #
Set to defaults? (y/n) [n] :
```

#### Screen 3:

all.issue[\r\n\Welcome to terminal server %h port S%p \n\  $r\n]$  :

ALL.PROMPT - This text defines the format of the login prompt.

all.prompt[%h login:] :

Screen 4:

all.lf\_suppress[0] :

ALL.AUTO\_ANSWER\_INPUT - This parameter is used in conjunction with the next parameter, auto\_answer\_output. Please refer to the manual for more info.

If configured and if there is no session established to the port, this parameter will constantly be compared and matched up to the string of bytes coming in remotely from the server. If a match is found, the string configured in auto\_answer\_output is sent back to the server. To represent the ESC character as part of this string, use the control character, ^[.

all.auto\_answer\_input[#] :

#### Screen 5:

ALL.AUTO\_ANSWER\_OUTPUT - This parameter is used in conjunction with the previous parameter, auto\_answer\_input. Please refer to the manual for more info. If configured, and if there is no session established to the port, this parameter is sent back to the server when there is a match between the incoming data and auto\_answer\_input. To represent the ESC character as part of this string, use the control character, ^[.

```
all.auto_answer_output[#] :
Screen 6:
W I Z A R D ********
******** C O N F I G U R A T I O N
Current configuration:
(The ones with the '#' means it's not activated.)
all.issue : \r\n\Welcome to terminal server %h port S%p \n\
\r\n\
all.prompt : %h login:
all.lf_suppress : 0
all.auto_answer_input : #
all.auto_answer_output : #
Are these configuration(s) all correct? (y/n) [n] :
If you type 'N'
Type 'c' to go back and CORRECT these parameters
or 'q' to QUIT :
Typing 'c' repeats the application, typing 'q' exits the entire wiz application
```

### If you type 'Y'

Discard previous port-specific parameters? (y/n) [n] :



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :

Typing 'c' leads to Screen 7, typing 'q' leads to Screen 8.

## Chapter 3 - Additional Features

Screen 7:

You have 8 available ports on this system.

Type 'q' to quit, a valid port number[1-8], or anything else to refresh :

#### Screen 8:

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y] :

#### Screen 9:

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus

far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n] :

**CLI** Method

To configure certain parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

#### To configure issue:

config configure line <serial port number> issue <string>

#### To configure prompt:

config configure line <serial port number> prompt <string>

#### To configure lf\_suppress:

config configure line <serial port number> lf <number>

#### To configure auto\_answer\_input:

config configure line <serial port number> auto\_input
<string>

#### To configure auto\_answer\_output:

config configure line <serial port number> auto\_output
<string>

# Chapter 3 - Additional Features



Tip. You can configure all the parameters for a serial port in one line.

config configure line <serial port number> tty <string>
issue <string> prompt <string> lf <number> auto\_input
<string> auto\_output <string>

#### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

## Time Zone

The content of the file /etc/TIMEZONE can be in one of two formats. The first format is used when there is no daylight savings time in the local time zone:

std offset

The *std* string specifies the name of the time zone and must be three or more alphabetic characters. The offset string immediately follows std and specifies the time value to be added to the local time to get *Coordinated Universal Time* (UTC). The offset is positive if the local time zone is west of the Prime Meridian and negative if it is east. The hour must be between 0 and 24, and the minutes and seconds must be between 0 and 59.

The second format is used when there is daylight savings time:

std offset dst [offset],start[/time],end[/time]

There are no spaces in the specification. The initial std and offset specify the Standard Time zone, as described above. The dst string and offset specify the name and offset for the corresponding daylight savings time zone. If the offset is omitted, it defaults to one hour ahead of Standard Time.

The start field specifies when daylight savings time goes into effect and the end field specifies when the change is made back to Standard Time. These fields may have the following formats:

Jn	This specifies the Julian day, with n being between 1 and 365. February 29 is never counted even in leap years.
n	This specifies the Julian day, with n being between 1 and 365. February 29 is counted in leap years.
Mm.w.d	This specifies day, d ( $0 < d < 6$ ) of week w ( $1 < w < 5$ ) of month m ( $1 < m < 12$ ). Week 1 is the first week in which day d occurs and week 5 is the last week in which day d occurs. Day 0 is a Sunday.

The time fields specify when, in the local time currently in effect, the change to the other time occurs. If omitted, the default is 02:00:00.

# Chapter 3 - Additional Features

### In the example below:

GST+7DST+6M4.1.0/14:30.M10.5.6/10

Daylight Savings Time starts on the first Sunday of April at 2:30 p.m. and it ends on the last Saturday of October at 10:00 a.m.

### How to set Date and Time

The date command prints or sets the system date and time. Format of the command:

#### For example:

date 101014452002

#### produces:

Thu Oct 10 14:45:00 DST 2002

#### The DST is because it was specified in /etc/TIMEZONE.

## TS110-only Analog and Digital Ports

### **Digital Ports**

The digital ports are dry contact inputs. They are controlled via /dev/gpio, which provides 8 bit status of the 8 digital ports. The LSB of the status byte is digital port 1. When pin+ and pin-from the digital port are open (no contact between them), the port's bit on the status byte is 0. If pin+ and pin- are closed, the port's bit on the status byte is 1.

### Analog Ports

The analog ports are accessed via /dev/adc1 and /dev/adc2. Each device controls a 15-bit Analog-to-Digital converter, which returns the digital value of the voltage between pin+ and pinon the analog port. The Analog-to-Digital converter reports full scales (0x7FFF), when pin+ and pin- are open (no contact between them). If pin+ and pin- are closed, the Analog-to-Digital converter reports zero (0x0000). When applying 10 K ohms over pin+ and pin-, the Analog-to-Digital converter reports half scale (around 0x4000).

### Port Utility (/bin/pu)

Port Utility is the native application to access the digital and analog ports. Here are some commands:

#### a) For general help:

```
[TS110/]# pu -h
Usage:
  pu -<r | [w data] > [-d device] [-p digital_port] -l -o -h
  Options:
    -r read from device.
    -w data write data to device.
    -d device defines device to use.
    -p digital_port defines digital port [1-8] to use.
    -1 list digital port status.
```

## Chapter 3 - Additional Features

-o output in decimal format. -h for help.

b) Check digital ports. On this example, digital port 1, 2 and 3 are closed. The command returns the status byte for all digital ports.

[TS110]# pu -r -d /dev/gpio 07

c) Check digital ports as previously, but now with –l option. This option lists all ports and their status. On this example, digital port 1, 2 and 3 are closed.

```
[TS110]# pu -r -d /dev/gpio -l
Digital Port Status: 07
  port 1 - closed
  port 2 - closed
  port 3 - closed
  port 4 - open
  port 5 - open
  port 6 - open
  port 7 - open
  port 8 - open
```

d) It is also possible to check just one digital port at a time. For that, the port number must be passed along with the parameter –p. For verbal report, use option –l. On this example, digital port 3 is closed.

```
[TS110]# pu -r -d /dev/gpio -p 3 -l
Digital Port Status:
port 3 - closed
```

```
[TS110]# pu -r -d /dev/gpio -p 3
1
```

e) On the previous command, if port is open, the command return 0.

```
[TS110]# pu -r -d /dev/gpio -p 3
0
```

f) Analog Port 1 is open. Reading full scale.

[TS110]# pu -r -d /dev/adc1

7fff

#### Analog and Digital ports on the Web

The analog port values and the digital port status are also available via web browser on Information Section.

#### Sending Warning Messages

TS110 can respond to events or status change by sending warning messages to the console port or e-mail messages via sendmail. The /etc/io\_cron.src file and its /etc/io\_cron.sh shell file are cron files that can be included in the /etc/crontab\_files, as described on the crond util-ity configuration section.

The /etc/io\_counter file is automatically created by /etc/io\_cron.sh when it runs by the first time. The /etc/io\_counter file holds the countdown counters with the number of messages per event. These counters limit the number of warning messages issued per event. Whenever a counter reaches zero, no further message is generated for that event. Value -1 means no limit. To restart any counter, either change the counter value in the file or remove the file itself, which forces all counters to their default values when the file is created again.

# Chapter 3 - Additional Features

The /etc/io\_cron.sh file has the counter default values that will be used to create the /etc/ io\_counter file. The counter default values, which can be modified by the user, are as follows:

ADC1=2 #Number	of ti	mes Analog	Port 1	warning w	vill be	sent
ADC2=2 #Number	of ti	mes Analog	Port 2	warning w	vill be	sent
DIG1=2 #Number	of ti	mes Digital	Port 1	warning	will be	sent
DIG2=2 #Number	of ti	mes Digital	Port 2	warning	will be	sent
DIG3=2 #Number	of ti	mes Digital	Port 3	warning	will be	sent
DIG4=2 #Number	of ti	mes Digital	Port 4	warning	will be	sent
DIG5=2 #Number	of ti	mes Digital	Port 5	warning	will be	sent
DIG6=2 #Number	of ti	mes Digital	Port 6	warning	will be	sent
DIG7=2 #Number	of ti	mes Digital	Port 7	warning	will be	sent
DIG8=2 #Number	of ti	mes Digital	Port 8	warning	will be	sent

The same /etc/io\_cron.sh file also has the trigger values for each event and status. These values, which can be customized by the user, are as follows:

H_ADC1=65535	# Analog Port 1 A/D Converter high limit
L_ADC1=0	# Analog Port 1 A/D Converter low limit
H_ADC2=65535	# Analog Port 2 A/D Converter high limit
L_ADC2=0	# Analog Port 2 A/D Converter low limit
D1=0	<pre># Digital Port 1 status (1-closed, 0-open)</pre>
D2=0	<pre># Digital Port 2 status (1-closed, 0-open)</pre>
D3=0	<pre># Digital Port 3 status (1-closed, 0-open)</pre>
D4=0	<pre># Digital Port 4 status (1-closed, 0-open)</pre>
D5=0	<pre># Digital Port 5 status (1-closed, 0-open)</pre>
D6=0	<pre># Digital Port 6 status (1-closed, 0-open)</pre>

D7=0 # Digital Port 7 status (1-closed, 0-open) D8=0 # Digital Port 8 status (1-closed, 0-open)

Therefore, if at any time, digital port 5 changes status, becoming different to the initial one defined on D5, a warning message is sent out.

In order to save any change done on these files, do not forget to include the file names in /etc/config\_files and run saveconf.

## Windows 2003 Server Management

### Introduction

Emergency Management Services (EMS) is a new feature in the Windows 2003 Server that allows out-of-band remote management and system recovery tasks. All Emergency Management Services output is accessible using a terminal emulator connected to the server serial port. Besides the normal character mode output sent to the serial console, Windows also sends xml tags. Those tags can be captured and processed by the ACS so that the administrator can automate the actions to be taken.

As the Administrator, you can manage the Emergency Management Services in the Windows Server 2003 from the Web interface. Instead of managing the server through the Special Administration Console (SAC), which is the console when connected directly to the Windows Server through telnet or ssh session, root users can interact with the SAC from the Web (via buttons or directly typing into the terminal window).

### How it works

When users enter the page to manage their Windows Server, corresponding commands are sent to the server when the users click on the buttons. The server message or result (successful or not) is displayed. If a user is defined for a specific port (sX.users), then that port will be displayed in the Web interface only when that user logs in. Even if are a root user, you won't be able to see that port unless you are defined in all.admin\_users.

The Web interface for Windows Server 2003 is done through the java applet. Each button on the java applet is created in a configuration file (winbuttonbar.conf). When users click on one of the buttons, commands are sent to the remote server. Users can either use the buttons or they can actually click on the terminal window and enter in the commands themselves. To change to other channels once they exist, users can type <Esc> <tab> <enter> in the terminal window. To change to Channel 0, type <Esc> <tab> <0> <enter>.

Windows sends xml tags in the following situations:

- During Windows installation, it sends <channel-switch> with the setup logs.
- During boot, it sends the <machine-info> information.
- When switching channels, it sends the <channel-switch> information.

• During system crash, it sends the <BP> to indicate BreakPoint.

The <machine-info> tag is emitted once by Windows Server during its system boot sequence. This tag is also emitted as part of the <BP> tag. The following elements are included in <machine-info> tag:

<guid></guid>	It is the GUID that uniquely identifies the server platform. Normally, this is an SMBIOS provided ientification. If no such value is available, all 0's GUID string is used (see sample encoding below).	
<name></name>	Is the system name.	
<os-build-number></os-build-number>	Is a numeric string that identifies a successive Windows Build.	
<os-product></os-product>	Is the name of the Windows Server 2003 product currently running on this server. It is one of the following:	
	Windows Server 2003 Datacenter Edition	
	Windows Server 2003 Embedded	
	Windows Server 2003 Enterprise Edition	
	Windows Server 2003	
<os-service-pack></os-service-pack>	Is an alphanumeric string that identifies the most up-to-date service pack installed. If none installed, the string is None.	
<os-version></os-version>	Is the numeric identification of the Windows version currently running.	
<processor-architecture></processor-architecture>	Is either x86 or IA64, designating the two processor architectures currently supported by Windows Server 2003.	

#### A sample encoding of this tag follows:

```
<?xml>
<machine-info>
```

```
<name>NTHEAD-8001-1</name>
```

```
<guid>0000000-0000-0000-00000000000000/guid>
<processor-architecture>x86</processor-architecture>
<os-version>5.2</os-version>
<os-build-number>3735</os-build-number>
<os-product>Windows Server 2003 Enterprise Edition</os-product>
<os-service-pack>None</os-service-pack>
</machine-info>
```

The console environment provided by the serial port is called Special Administration Console (SAC). In the SAC command line, each time we enter the "cmd" command we create a channel. A channel is the "Command Prompt" environment, where you can enter the Command Prompt commands (dir, cd, edit, del, copy, etc). We can switch back and forth between channel(s) and SAC by pressing Esc Tab keys. We can create up to 9 channels, i.e., up to 9 Command Prompt sessions. Whenever we switch channels, the <channel-switch> tag is sent. The following elements are included in the <channel-switch> tag:

<application-type></application-type>	Is a hexadecimal GUID signifying the application or tool that is running on the Windows Server platform and communicating via this active channel. It is to be used to discern the different inter- action modes. During the Windows GUI-mode Setup phase, the following GUIDs identify the specific types of data being emitted:
	1. Debug Log (5ED3BAC7-A2F9-4E45-9875-B259EA3F291F)
	2. Error Log (773D2759-19B8-4D6E-8045-26BF38402252)
	3. Action Log (D37C67BA-89E7-44BA-AE5A-112C6806B0DD)
	During nominal Windows Server operations, the following GUIDs can be expected:
	1. SAC (63D02270-8AA4-11D5-BCCF-806D6172696F)
	2. CMD (63D02271-8AA4-11D5-BCCF-00B0D014A2D0)
	The above are constant GUIDs and should not be confused with those provided via the <guid> tag below.</guid>

<description></description>	Is the user-friendly name of the active channel. For the GUI-Mode Setup tool they are:
	1. Debug Log (Setup tracing log)
	2. Error Log (Setup errors log)
	3. Action Log (Setup actions log)
	For the Windows Server, they are:
	1. SAC (Special Administration Console)
	2. CMD (Command Prompt)
<guid></guid>	Is a hexadecimal GUID that identifies a specific instance of a channel. During a life-span of a Windows Server (between any two system boots), there is a total of 10 channels being allocated. Of those, one can be expected a GUID for each of the following channel types:
	1. GUI-Mode Setup Debug Log
	2. GUI-Mode Setup Error Log
	3. GUI-Mode Setup Action Log
	4. SAC
	The remaining GUIDs are of the CMD channel type. For example, during Windows setup, there are 3 GUIDs assigned to Setup, 1 to SAC and the remaining 6 to CMD. However, during normal Windows operations, there is 1 GUID assigned to SAC and the remaining 9 to CMD.
	These GUIDs are created anew for each instance of channels, and should not be confused with the constant GUIDs provided via the <a b<="" be="" confused="" constant="" guids="" provided="" pulse="" should="" td="" the="" via="" with=""></a>

<name></name>	Is the system name of the active channel. For the GUI-mode Setup tool, they are the file names where the data is written:
	1. Debug Log (setuplog.txt)
	2. Error Log (setuperr.log)
	3. Action Log (setupact.log)
	For Windows Server, they are:
	1. SAC (SAC)
	2. CMD (Cmdnnnn), where nnnn indicates the corresponding channel number
<type></type>	Is the type of data being emitted on the active channel. Currently, there are two types of data supported:
	1. Raw for the 3 GUI-Mode Setup channels
	2. VT-UTF8 for the SAC and CMD channels

#### A sample encoding of the SAC channel tag follows:

```
<channel-switch>
<name>SAC</name>
<description>Special Administration Console</description>
<type>VT-UTF8</type>
<guid>laee4cc0-cff3-lld6-9a3d-806e6f6e6963</guid>
<application-type>63d02270-8aa4-lld5-bccf-806d6l72696f</application-type>
</channel-switch>
```

#### A sample encoding of the CMD channel tag follows:

<channel-switch>

<name>Cmd0001</name>

```
<description>Command Prompt</description>
```

<type>VT-UTF8</type>

<guid>970438d1-12bb-11d7-8a92-505054503030</guid>

<application-type>63d02271-8aa4-11d5-bccf-00b0d014a2d0</application-type>

</channel-switch>

A sample encoding of the GUI-Mode Setup Debug Log channel tag follows:

<channel-switch> <name>setuplog.txt</name> <description>Setup tracing log</description> <type>Raw</type> <guid>6f28e904-1298-11d7-b54e-806e6f6e6963</guid> <application-type>5ed3bac7-a2f9-4e45-9875-b259ea3f291f</application-type> </channel-switch>

The <BP> tag is emitted when the Windows Server system halts such that only elements of the kernel are the most recently operating logic.

<instance classname=""></instance>	Is the type of break point. Currently, there is only one type emitted, i.e. "Blue Screen" which indicates the system was halted prematurely. It is represented by the CLASSNAME="BLUESCREEN" value.
<machine-info></machine-info>	Is described above.
<property name=""></property>	Provides additional details, such as error code of the abnormal condition that caused the break point.

A sample encoding of the Break Point tag follows:

<?xml>

<BP>

```
<INSTANCE CLASSNAME="BLUESCREEN">
```

<PROPERTY NAME="STOPCODE" TYPE="string"><VALUE>"0xE2"</VALUE> </PROPERTY> <machine-info> <name>NTHEAD-800I-1</name> <guid>00000000-0000-0000-0000000000000(/guid> <processor-architecture>x86</processor-architecture> <os-version>5.2</os-version> <os-build-number>3735</os-build-number> <os-product>Windows Server 2003 Enterprise Edition</os-product> <os-service-pack>None</os-service-pack> </machine-info> </INSTANCE> </BP>

### How to Configure it

There is a new parameter in /etc/portslave/pslave.conf to monitor for xml data. For instance, for ttyS1 we could configure:

1

s1.xml\_monitor

When the xml\_monitor is set, cy\_buffering will search for xml packets coming from the serial port. When a complete xml packet is received, cy\_buffering will send it to syslog-ng. In syslog-ng.conf, the following filters are available to filter the xml messages:

Once the desired message is filtered, we have to define which actions we would like to take. Syslog-ng will create macros that can give easy access for the administrators to access the xml information. If the administrator uses these macros, syslog-ng replaces the macros by the data received in the xml packet. For instance, the following table shows the macros that are available when filter f\_windows\_bluescreen is successful and the examples of values that can replace the macros:

| Масго  | Description  | Value to replace<br>macro                |
|--|--|--|
| \$ <instance<br>CLASSNAME=&gt;</instance<br>       | Reason for the break point. Currently there is only one type, BLUESCREEN.  | BLUESCREEN                               |
| \$ <property name=""></property>                   | Additional details about break point.  | STOPCODE                                 |
| \$ <value></value>                                 | Additional details about break point.  | 0xE2                                     |
| \$ <name></name>                                   | Machine name   | MY_WIN_SERVER                            |
| \$ <guid></guid>                                   | GUID that uniquely identifies this<br>server. If no such value is available,<br>all 0's GUID string is used.   | 4c4c4544-8e00-4410-<br>8045-80c04f4c4c20 |
| \$ <processor-<br>architecture&gt;</processor-<br> | Processor architecture. It can be<br>either x86 or IA64.   | x86                                      |
| \$ <os-version></os-version>                       | Windows version.   | 5.2                                      |
| \$ <os-build-number></os-build-number>             | Numeric string that identifies a successive Windows Build.   | 3763                                     |
| \$ <os-product></os-product>                       | Which Windows Server product. It<br>can be: Windows Server 2003<br>Datacenter Edition, Windows Server<br>2003 Embedded, Windows Server<br>2003 Enterprise Edition or Windows<br>Server 2003. | Windows Server 2003                      |

#### Table 15: Windows 2003 Macros

#### Table 15: Windows 2003 Macros

| Масго                                  | Description   | Value to replace<br>macro |
|--|---|---------------------------|
| \$ <os-service-pack></os-service-pack> | Alphanumeric string that identifies<br>the most up-to-date service packet<br>installed. If none installed, the string<br>is None. | None                      |
| \$ <tty></tty>                         | ACS serial port tty or serverfarm name.   | S1.ttyS1                  |

For the f\_windows\_boot, the following macros are available:

| Table 16: f_windows_boot N | <b>Aacros</b> |
|----------------------------|---------------|
|----------------------------|---------------|

| Масго  | Description  | Value to replace<br>macro                |
|--|--|--|
| \$ <name></name>                                   | Machine name   | MY_WIN_SERVER                            |
| \$ <guid></guid>                                   | GUID that uniquely identifies this<br>server. If no such value is available,<br>all 0's GUID string is used.   | 4c4c4544-8e00-4410-<br>8045-80c04f4c4c20 |
| \$ <processor-<br>architecture&gt;</processor-<br> | Processor architecture. It can be<br>either x86 or IA64.   | x86                                      |
| \$ <os-version></os-version>                       | Windows version.   | 5.2                                      |
| \$ <os-build-number></os-build-number>             | Numeric string that identifies a suc-<br>cessive Windows Build.  | 3763                                     |
| \$ <os-product></os-product>                       | Which Windows Server product. It<br>can be: Windows Server 2003<br>Datacenter Edition, Windows Server<br>2003 Embedded, Windows Server<br>2003 Enterprise Edition or Windows<br>Server 2003. | Windows Server 2003                      |

#### Table 16: f\_windows\_boot Macros

| Масго  | Description   | Value to replace<br>macro          |
|--|---|------------------------------------|
| \$ <os-service-pack></os-service-pack>   | Alphanumeric string that identifies<br>the most up-to-date service packet<br>installed. If none installed, the string<br>is None. | None                               |
| \$ <tty< td=""><td>ACS serial port tty or serverfarm name.</td><td>S2.server_connected_<br/>to_serial2</td></tty<> | ACS serial port tty or serverfarm name.   | S2.server_connected_<br>to_serial2 |

As an example on how we can use above macros, let's say we want the ACS to send an e-mail to the administrator whenever a crash happens. The e-mail should have the information about the reason of the crash, machine name and windows version information. So we just have to create the following entry in syslog-ng.conf:

```
destination win2003mail { pipe("/dev/cyc_alarm"
    template("sendmail -t administrator@cyclades.com -f acs -s \"\
    Server $<name> crashed\" -m \'\
    Break Point: $<INSTANCE CLASSNAME=> $<PROPERTY NAME=> $<VALUE>\
    Server: $<name>\
    OS: $<os-product>\
    Build: $<os-build-number> Version: $<os-version>\
    Service Pack: $<os-service-pack>\
    Processor: $<processor-architecture>\
    Server GUID: $<guid>\
    ACS port: $<tty>\
        \' -h mail.cyclades.com "));};
```

And the following entry will activate the win2003mail action when the f\_windows\_bluescreen filter is successful:

source src { unix-stream("/dev/log"); };

log { source(src); filter(f\_windows\_bluescreen); destination(win2003mail); };

Server Commands

The following are the different commands and their descriptions that can be sent to the server.

| Button Name                    | Command Set   | Description  |
|--------------------------------|---|--|
| List Channels                  | ch  | Channel management commands.   |
| Close Channel                  | ch -ci <#>  | Close a channel by its number.   |
| Create a Channel               | cmd   | Create a Command Prompt channel.   |
| Switch a Channel               | ch -si <#>  | Switch to another channel (from Channel 0).  |
| Show Kernel Log                | d   | Dump the current kernel log.   |
| Toggle T-list                  | f   | Toggles the information output<br>by the t-list command, which<br>shows processes only, or shows<br>processes and threads. |
| List IP<br>Information         | i   | List all IP network numbers and their IP addresses.  |
| Set IP Parameters              | i <#> <ip> <subnet> <gateway></gateway></subnet></ip> | Set network interface number, IP address, subnet and gateway.  |
| Display Server ID              | id  | Display the computer identification information.   |
| Kill a Process                 | k <pid></pid>   | Kill the given process.  |
| Lower Priority of<br>a Process | l <pid></pid>   | Lower the priority of a process to the lowest possible.  |

| Table 17: Server Command | Table | 17: | Server | Commands |
|--------------------------|-------|-----|--------|----------|
|--------------------------|-------|-----|--------|----------|

| Button Name                           | Command Set                         | Description  |
|---------------------------------------|-------------------------------------|--|
| Lock Channels                         | lock                                | Lock access to Command Prompt<br>channels. You must provide valid<br>logon credentials to unlock a<br>channel. |
| Limit Memory<br>Usage of a<br>Process | m <pid> <mb-allow></mb-allow></pid> | Limit the memory usage of a process to <mb-allow>.</mb-allow>  |
| Paging                                | р                                   | Causes t-list command output to<br>pause after displaying one full<br>screen of information.                   |
| Raise Priority of<br>a Process        | r <pid></pid>                       | Raise the priority of a process by one.  |
| Show Time and<br>Date                 | S                                   | Display the current time and date (24 hour clock used).  |
| Set Time and<br>Date                  | mm/dd/yyyy hh:mm                    | Set the current time and date (24 hour clock used).  |
| Show Task List                        | t                                   | Tlist.   |
| Crash Dump                            | crashdump                           | Crash the system. Crash dump<br>must be enabled.   |
| Restart                               | restart                             | Restart the system immediately.  |
| Shutdown                              | shutdown                            | Shut down the system immediately.  |

#### Table 17: Server Commands

How it Works Sample configuration in pslave.conf:

- sl.tty ttySl
- s1.web\_WinEMS 1
- sl.users jen
- s1.admin\_users john
- Step 1: Log into the web interface of your ACS/TS.
- Step 2: Go to the Navigation menu -> Applications section -> Windows EMS. Start managing your server by pressing on actions desired.

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## Users and Passwords

A username and password are necessary to log in to the Cyclades-TS. The user *root* is predefined, with a password *tslinux*. A password should be configured as soon as possible to avoid unauthorized access. Type the command:

passwd

to create a password for the root user. To create a regular user (without root privileges), use the commands:

adduser user\_name

passwd user\_password

To log out, type "logout" at the command prompt.

## How to show who is logged in and what they are doing

The command "w" displays information about the users currently on the machine, and their processes. It calls two commands: w\_ori and w\_cas. The w\_ori is the new name of the original command "w" and the w\_cas shows the CAS sessions information.

The header of w\_ori shows, in this order: the current time, how long the system has been running, how many users are currently logged on (excluded the CAS users), and the system load averages for the past 1, 5, and 15 minutes.

The following entries are displayed for each user (excluded the CAS users): login name, the tty name, the remote host, login time, idle time, JCPU time (it is the time used by all processes attached to the tty), PCPU time (it is the time used by the current process, named in the "what" field), and the command line of their current process.

The header of w\_cas shows how many CAS users are currently logged on. The following entries are displayed for each CAS user: login name, the tty name, the remote host and remote port, login time, the process ID and the command line of the current process.

## Linux File Structure

The Linux file system is organized hierarchically, with the base (or root) directory represented by the symbol "/". All folders and files are nested within each other below this base directory. The directories located just below the base directory are:

- /home Contains the work directories of system users. /bin Contains applications and utilities used during system initialization. /dev Contains files for devices and ports. /etc Contains configuration files specific to the operating system. /lib Contains shared libraries. /proc Contains process information. /mnt Contains information about mounted disks. Location where packages not supplied with the operating system are stored. /opt /tmp Location where temporary files are stored. /usr Contains most of the operating system files.
- /var Contains operating system data files.

## Basic File Manipulation Commands

The basic file manipulation commands allow the user to copy, delete, and move files and create and delete directories.

| cp <i>file_name destination</i><br>a) cp text.txt /tmp<br>b) cp /chap/robo.php ./excess.php | Copies the file indicated by file_name to the path<br>indicated by destination. a) Copies the file text.txt<br>in the current directory to the tmp directory.<br>b) Copies the file robo.php in the chap directory to<br>the current directory and renames the copy<br>excess.php. |
|---|--|
| rm <i>file_name</i>   | Removes the file indicated by file_name.   |
| mv file_name destination  | Moves the file indicated by file_name to the path indicated by destination.  |
| mkdir <i>directory_name</i><br>a) mkdir spot<br>b) mkdir /tmp/snuggles                      | Creates a directory named directory_name.<br>a) creates the directory spot in the current<br>directory. b) creates the directory snuggles in the<br>directory tmp.   |
| rmdir <i>directory_name</i>   | Removes the directory indicated by directory_name.   |

Other commands allow the user to change directories and see the contents of a directory.

| pwd                            | Supplies the name of the current directory. While logged in, the user is always "in" a directory. The default initial directory is the user's home directory: /home/ <username></username> |
|--------------------------------|--|
| ls [options]<br>directory_name | Lists the files and directories within directory_name. Some useful options are -l for more detailed output and -a which shows hid-den system files.  |
| cd <i>directory_name</i>       | Changes the directory to the one specified.  |
| cat <i>file_name</i>           | Prints the contents of file_name to the screen.  |

#### Shortcuts:

- . (one dot) Represents the current directory.
- .. (two dots) Represents one directory above the current directory (i.e. one directory closer to the base directory).

### The vi Editor

To edit a file using the vi editor, type:

vi file\_name

Vi is a three-state line editor: it has a command mode, a line mode and an editing mode. If in doubt as to which mode you are in, press the  $\langle ESC \rangle$  key which will bring you to the command mode.

| Mode         | What is done there                             | How to get there                            |
|--------------|--|---|
| Command mode | Navigation within the open file.               | Press the <esc> key.</esc>                  |
| Editing mode | Text editing.                                  | See list of editing commands below.         |
| Line mode    | File saving, opening, etc.<br>Exiting from vi. | From the command mode, type ":"<br>(colon). |

When you enter the vi program, you are automatically in command mode. To navigate to the part of the file you wish to edit, use the following keys:

#### Table 19: vi navigation commands

| h | Moves the cursor to the left (left arrow).        |
|---|---|
| j | Moves the cursor to the next line (down arrow).   |
| k | Moves the cursor to the previous line (up arrow). |
| 1 | Moves the cursor to the right (right arrow).      |

Having arrived at the location where text should be changed, use these commands to modify the text (note commands "i" and "o" will move you into edit mode and everything typed will be taken literally until you press the <ESC> key to return to the command mode).

#### Table 20: vi file modification commands

| i  | Inserts text before the cursor position (everything to the right of the cursor is shifted right). |
|----|---|
| 0  | Creates a new line below the current line and insert text (all lines are shifted down).           |
| dd | Removes the entire current line.  |
| X  | Deletes the letter at the cursor position.  |

After you have finished modifying a file, enter line mode (by typing ":" from command mode) and use one of the following commands:

| Table 2 | 21: | vi | line | mode | commands |
|---------|-----|----|------|------|----------|
|---------|-----|----|------|------|----------|

| w             | Saves the file (w is for write).                    |
|---------------|---|
| wq            | Saves and closes the file (q is for quit).          |
| q!            | Closes the file without saving.                     |
| w file        | Saves the file with the name <i><file></file></i> . |
| e <i>file</i> | Opens the file named <i><file></file></i> .         |

## The Routing Table

The Cyclades-TS has a static routing table that can be seen using the commands:

route

or

netstat -rn

The file /etc/network/st\_routes is the Cyclades-TS's method for configuring static routes. Routes should be added to the file (which is a script run when the Cyclades-TS is initialized) or at the prompt (for temporary routes) using the following syntax:

```
route [add|del] [-net|-host] target netmask nt_msk [gw gt_way]
interf
```

| [add/del]         | One of these tags must be present. Routes can be either added or deleted.   |  |  |
|-------------------|---|--|--|
| [-net/-host]      | Net is for routes to a network and -host is for routes to a single host.  |  |  |
| target            | Target is the IP address of the destination host or network.  |  |  |
| netmask<br>nt_msk | The tag <i>netmask</i> and <i>nt_mask</i> are necessary only when subnetting is used, otherwise, a mask appropriate to the target is assumed. nt_msk must be specified in dot notation. |  |  |
| gw gt_way         | Specifies a gateway, when applicable. gt_way is the IP address or hostname of the gateway.  |  |  |
| interf            | The interface to use for this route. Must be specified if a gateway is not.<br>When a gateway is specified, the operating system determines which inter-<br>face is to be used.         |  |  |

### Secure Shell Session

Ssh is a command interface and protocol often used by network administrators to connect securely to a remote computer. Ssh replaces its non-secure counterpart rsh and rlogin. There are two versions of the protocol, ssh and ssh2. The Cyclades-TS offers both. The command to start an ssh client session from a UNIX workstation is:

ssh -t <user>@<hostname>

#### where

<user> = <username>:ttySnn or <username>:socket\_port or <username>:ip\_addr or <username>:serverfarm

Note: "serverfarm" is a physical port alias. It can be configured in the file pslave.conf. An example:

| username:              | cyclades      |  |
|------------------------|---------------|--|
| TS1000 IP address:     | 192.168.160.1 |  |
| host name:             | ts1000        |  |
| servername for port 1: | file server   |  |

ttyS1 is addressed by IP 10.0.0.1 or socket port 7001. The various ways to access the server connected to the port are:

- ssh -t cyclades:ttyS1@ts1000
- ssh -t cyclades:7001@ts1000
- ssh -t cyclades:10.0.0.1@ts1000
- ssh -t cyclades:file\_server@ts1000

ssh -t -l cyclades:10.0.0.1ts1000

ssh -t -l cyclades:7001 ts1000

For openssh clients, version 3.1p1 or later ssh2 is the default. In that case, the -1 flag is used for ssh1.

ssh -t cyclades:7001@ts1000
(openssh earlier than 3.1p1 - Cyclades-TS V\_1.3.1 and earlier -> ssh1 will be used)

ssh -t -2 cyclades:7001@ts1000
(openssh earlier than 3.1p1 - Cyclades-TS V\_1.3.1 and earlier -> ssh2 will be used)

ssh -t cyclades:7001@ts1000

(openssh 3.1p1 or later - Cyclades-TS V\_1.3.2 or later/AlterPath Console Server version 2.1.0 or later -> ssh2 will be used)

ssh -t -1 cyclades:7001@ts1000
(openssh 3.1p1 or later - Cyclades-TS V\_1.3.2 or laterssh1 will be used)

To log in to a port that does not require authentication, the username is not necessary:

ssh -t -2 :ttyS1@ts1000

Note: In this case, the file sshd\_config must be changed in the following way:

PermitRootLogin Yes

PermitEmptyPassword Yes

### The Session Channel Break Extension

This is a new feature for the AlterPath Console Server version 2.1.3 and Cyclades-TS version 1.3.7. The ACS/TS provides new way to send a break signal during a SSH version 2 terminal session. This method is defined by "Session Channel Break Extension : draft-ietf-secsh-break-00.txt." In previous ACS and TS versions there is one break lenght in milliseconds (break duration). Now the ACS and TS have a new parameter <all/Sx>.break\_interval, which is used with all.break\_sequence (<all/Sxx>.break\_sequence). (This improves the SSH-break Cyclades implementation).

The ssh2-client receives a command ("<ssh escape char>B") from the user and sends one "break request" to ssh-server. The ssh-server receives the "break request" and sends a break command to the serial port. The ssh client can send the break duration (break interval), so the user can configure this value by command line ("-B <break interval in miliseconds> ") or by ssh\_config file ("breakinterval <break interval in miliseconds>").

#### How it works in SSH Server (all.protocol is socket\_ssh)

The serial driver accepts the parameter *break interval* in the break command. If the version is 2 (ssh-2), the server accepts and treats the "break request" sent by the client. The "break request" defines the break-length in miliseconds. The server sends a break command with the break-length to the serial driver to perform the break in the serial port. If the parameter all.break\_sequence is configured and the server finds the sequence in the data received from client, the server sends a break command with all.break\_interval to serial driver.

#### How it works in SSH Client

The SSH client has a new option "-B <br/> <br/>steak\_interval in miliseconds>" and accepts break\_interval in ssh\_config. When the user types "<ssh-escape>B" (where ssh-escape is "~") the client sends a "break request" to ssh-server. When the ACS/TS calls the ssh-client automatically, it uses the parameter all.break\_interval to calls the ssh-2 client.

Configuring sshd's client authentication using SSH Protocol version 1

```
Step 1: Only RhostsAuthentication yes in sshd_config.
In the linux host enable in the file /etc/ssh/ssh_config the parameters:
```

Host \* RhostsAuthentication yes

UsePrivilegedPort yes

• One of these:

```
hostname or ipaddress in /etc/hosts.equiv or
/etc/ssh/shosts.equiv
```

```
hostname or ipaddress and username in ~/.rhosts or ~/.shosts and IgnoreRhosts no in sshd_config
```

- Client start-up command: ssh -t <TS\_ip or Serial\_port\_ip> (if the ssh client is running under a session belonging to a username present both in the workstation's database and the TS's database).
- Client start-up command: ssh -t -l <username> <TS\_ip or Serial\_port\_ip> (if the ssh client is running under a session belonging to a username present only in the workstation's database. In this case, the <username> indicated would have to be a username present in the TS's database).



Note: For security reasons, some ssh clients do not allow just this type of authentication. To access the serial port, the TS must be configured for local authentication. No root user should be used as username.

Step 2: Only RhostsRSAAuthentication yes in sshd\_config.

- One of the RhostsAuthentication settings, described in Step 1.
- Client machine's host key (\$ETC/ssh\_host\_key.pub) copied into the T/ tmp/known\_hosts file. The client hostname plus the information inside this file must be appended in one single line inside the file /etc/ssh/ ssh\_known\_hosts or ~/.ssh/known\_hosts and IgnoreUserKnownHosts no inside sshd\_config. The following commands can be used for example:

echo `n `client\_hostname ` >> /etc/ssh/ssh\_known\_hosts or ~/.ssh/ known\_hosts

cat /tmp/known\_hosts >> /etc/ssh/ssh\_known\_hosts or ~/.ssh/ known\_hosts

• client start-up command: ssh -t <TS\_ip or Serial\_port\_ip>



Note: "client\_hostname" should be the DNS name. To access the serial port, the TS must be configured for local authentication. No root user should be used as username.

- Step 3: Only RSAAuthentication yes in sshd\_config.
  - Removal of the TS's \*.equiv, ~/.?hosts, and \*known\_hosts files.
  - Client identity created by ssh-keygen and its public part (~/.ssh/identity.pub) copied into TS's ~/.ssh/authorized\_keys.
  - Client start-up command: ssh -t <TS\_ip or Serial\_port\_ip>.
- Step 4: Only PasswdAuthentication yes in sshd\_config.
  - Removal of the TS's \*.equiv, ~/.?hosts, \*known\_hosts, and \*authorized\_keys files.
  - Client startup command: ssh -t -l <username> <TS\_ip or Serial\_port\_ip> or ssh -t -l <username:alias><TS\_ip>.

Configuring sshd's client authentication using SSH Protocol version 2

Only PasswdAuthentication yes in sshd\_config DSA Authentication is the default. (Make sure the parameter PubkeyAuthentication is enabled.)

- Client DSA identity created by ssh-keygen -d and its public part (~/.ssh/id\_dsa.pub) copied into the TS's ~/.ssh/authorized\_keys2 file.
- Password Authentication is performed if DSA key is not known to the TS. Client start-up command: ssh -2 -t <TS\_ip or Serial\_port\_ip>.



Note: All files "~/\*" or "~/.ssh/\*" must be owned by the user and readable only by others. All files created or updated must have their full path and file name inside the file config\_files and the command saveconf must be executed before rebooting the TS.

Configuring the Session Channel Break Extension in SSH Server

- Step 1: Configure the parameter break\_interval in pslave.conf. This can be done by the admin using the Web, snmpset, the Wizard or CLI.
- Step 2: Configure the parameter ssh\_interval in ssh\_config. This can be done using the vi editor.

### The Process Table

The process table shows which processes are running. Type *ps -a* to see a table similar to that below.

| PID | UID  | State | Command                  |
|-----|------|-------|--------------------------|
| 1   | root | S     | /sbin/inetd              |
| 31  | root | S     | /sbin/sshd               |
| 32  | root | S     | /sbin/cy_ras             |
| 36  | root | S     | /sbin/cy_wdt_led wdt led |
| 154 | root | R     | /ps -a                   |

Table 22: Process table

To restart the cy\_ras process use its process ID or execute the command:

signal\_ras hup

This executes the ps command, searches for the cy\_ras process id, then sends the signal *hup* to the process, all in one step. Never kill cy\_ras with the signals -9 or SIGKILL.

## Appendix A - New User Background Information

### TS Menu Script

The ts\_menu script can be used to avoid typing long telnet or ssh commands. It presents a short menu with the names of the servers connected to the serial ports of the Cyclades-TS. The server is selected by its corresponding number. ts\_menu must be executed from a local session: via console, telnet, ssh, dumb terminal connected to a serial port, etc. Only ports configured for console access (protocols socket\_server or socket\_ssh) will be presented. To start having familiarity with this application, run ts\_menu - h:

> ts menu -h USAGE: ts\_menu options -p : Display Ethernet Ip and Tcp port -i : Display local Ip assigned to the serial port -u <name> : Username to be used in ssh/telnet command -U : Allows choosing of different usernames for different ports -h : print this help message > ts\_menu Master and Slaves Console Server Connection Menu 1 TSJen800 2 edson-r4.Cyclades.com 3 az84.Cycladess.com 4 64.186.190.85 5 az85.Cyclades.com Type 'q' to quit, a valid option [1-5], or anything else to refresh:

### Appendix A - New User Background Information

By selecting 1 in this example, the user will access the local serial ports on that Cyclades-TS. If the user selects 2 through 5, remote serial ports will be accessed. This is used when there is clustering (one Cyclades-TS master box and one or more Cyclades-TS slave boxes).

If the user selects 1, the following screen is displayed:

Serial Console Server Connection Menu for your Master Terminal Server 1 ttyS1 2 ttyS2 3 s3serverfarm Type 'q' to quit, 'b' to return to previous menu, a valid option[1-3], or anything else to refresh:

Options 1 to 3 in this case are serial ports configured to work as a CAS profile. Serial port 3 is presented as an alias name (s3serverfarm). When no name is configured in pslave.conf, ttyS<N> is used instead. Once the serial port is selected, the username and password for that port (in case there is a per-user access to the port and -U is passed as parameter) will be presented, and access is granted.

To access remote serial ports, the presentation will follow a similar approach to the one used for local serial ports.

The ts\_menu script has the following line options:

-p : Displays Ethernet IP Address and TCP port instead of server names.

Cyclades-TS: Serial Console Server Connection menu 1 209.81.55.79 7001 2 209.81.55.79 7002 3 209.81.55.79 7003 4 209.81.55.79 7004 5 209.81.55.79 7005 6 209.81.55.79 7006 Type 'q' to quit, a valid option [1-6], or anything else to refresh :

#### -i : Displays Local IP assigned to the serial port instead of server names.

Cyclades-TS: Serial Console Server Connection menu 1 192.168.1.101 2 192.168.1.102 3 192.168.1.103 4 192.168.1.104

### Appendix A - New User Background Information

5 192.168.1.105 6 192.168.1.106

Type 'q' to quit, a valid option [1-6], or anything else to refresh :

-u <name> : Username to be used in the ssh/telnet command. The default username is that used to log onto the Cyclades-TS.

-h : Lists script options.

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### General Hardware Specifications

The power requirements, environmental conditions and physical specifications of the Cyclades-TS are listed below.

|                              | Power Specifications   |  |   |   |   |                                      |  |  |
|------------------------------|--|--|---|---|---|--------------------------------------|--|--|
|                              | TS110/100 TS400 TS800 TS1000 TS2000 TS3000   |  |   |   |   |                                      |  |  |
| Input<br>Voltage<br>Range    | External Universal<br>Input Desktop<br>Power Supply, 100-<br>240VAC auto-range<br>input, 5VDC<br>output (Internal<br>power modules<br>available for<br>12VDC, 24VDC,<br>-48VDC and Power<br>Over Ethernet) | External<br>Universal<br>Input<br>Desktop<br>Power Supply<br>(100-240VAC<br>auto-range<br>input, 5VDC<br>output) | External<br>Universal<br>Input Desktop<br>Power Supply<br>(100-240VAC<br>auto-range<br>input, 5VDC<br>output) | Internal 100-<br>240VAC<br>autorange<br>(-48VDC<br>option<br>available) | Internal 100-<br>240VAC<br>autorange<br>(-48VDC<br>option<br>available) | Internal 100-<br>240VAC<br>autorange |  |  |
| Input<br>Frequenc<br>y Range | 50/60H   | 50/60H   | 50/60H  | 50/60H  | 50/60H  | 50/60H                               |  |  |
| Power<br>@120VAC             | 5 W max  | 5 W max  | 6 W max   | 22 W max  | 26 W max  | 11 W max                             |  |  |
| Power<br>@220<br>VAC         | 6 W max  | 6 W max  | 8 W max   | 28 W max  | 37 W max  | 17 W max                             |  |  |

#### Table 24: Cyclades-TS power requirements

|  | Environmental Information                                  |  |   |   |  |   |  |  |
|--|--|--|---|---|--|---|--|--|
| TS110/<br>100         TS400         TS800         TS1000         TS2000         TS3000 |  |  |   |   |  |   |  |  |
| Operating<br>Temp-<br>erature  | 50F to 122F<br>(10 <sup>°</sup> C to<br>50 <sup>°</sup> C) | 50F to 112F<br>(10 <sup>°</sup> C to<br>44 <sup>°</sup> C) | 50F to 112F<br>(10 <sup>°</sup> C to 44 <sup>°</sup> C) | 50F to 112F<br>(10 <sup>°</sup> C to 44 <sup>°</sup> C) | 50F to 112F<br>(10 <sup>°</sup> C to<br>44 <sup>°</sup> C) | 50F to 112F<br>(10 <sup>°</sup> C to 44 <sup>°</sup> C) |  |  |
| Relative<br>Humidity   | 10 - 90%,<br>non-<br>condensing                            | 10 - 90%,<br>non-<br>condensing                            | 10 - 90%,<br>non-<br>condensing                         | 10 - 90%,<br>non-<br>condensing                         | 10 - 90%,<br>non-<br>condensing                            | 10 - 90%,<br>non-<br>condensing                         |  |  |

 Table 26: Cyclades-TS environmental conditions

Table 29: Cyclades-TS physical specifications

| Physical Information                         |                              |                         |                          |                          |                           |                           |                           |
|--|------------------------------|-------------------------|--------------------------|--------------------------|---------------------------|---------------------------|---------------------------|
| TS100 TS110 TS400 TS800 TS1000 TS2000 TS3000 |                              |                         |                          |                          |                           |                           |                           |
| External<br>Dim-<br>ensions                  | 2.76 x<br>3.35 x<br>1.18 in. | 3.4 x<br>4.8 x<br>1 in. | 8.5 x<br>4.75 x<br>1 in. | 8.5 x<br>4.75 x<br>1 in. | 17 x<br>8.5 x<br>1.75 in. | 17 x<br>8.5 x<br>1.75 in. | 17 x<br>8.5 x<br>1.75 in. |
| Weight                                       | 0.3 lb.                      | 0.8 lb.                 | 1.5 lb.                  | 1.6 lb.                  | 6 lb.                     | 6.2 lb.                   | 8 lb.                     |

| Table 31: Cyclades-TS | safety specifications |
|-----------------------|-----------------------|
|-----------------------|-----------------------|

| Safety Information |  |  |  |  |  |  |
|--------------------|--|--|--|--|--|--|
|                    | TS110/<br>100         TS400         TS800         TS1000         TS2000         TS3000 |  |  |  |  |  |
| Approvals          | FCC and CE, Class A  |  |  |  |  |  |

The following section has all the information you need to quickly and successfully purchase or build cables to the Cyclades-TS. It focuses on information related to the RS-232 interface, which applies not only to the Cyclades-TS but also to any RS-232 cabling. At the end of this chapter you will also find some information about the RS-485 interface, which is available for the Cyclades-TS110/100 models only.

#### The RS-232 Standard

RS-232C, EIA RS-232, or simply RS-232 refer to a standard defined by the Electronic Industries Association in 1969 for serial communication. More than 30 years later, more applications have been found for this standard than its creators could have imagined. Almost all electronic devices nowadays have serial communication ports.

RS-232 was defined to connect Data Terminal Equipment, (DTE, usually a computer or terminal) to Data Communication Equipment (DCE, usually a modem):

DTE > RS-232 > DCE > communication line > DCE > RS-232 > DTE

RS-232 is now mostly being used to connect DTE devices directly (without modems or communication lines in between). While that was not the original intention, it is possible with some wiring tricks. The relevant signals (or wires) in a RS-232 cable, from the standpoint of the computer (DTE), are:

| Receive Data (RxD) and<br>Transmit Data (TxD) | The actual data signals   |
|---|---|
| Signal Ground (Gnd)                           | Electrical reference for both ends                                  |
| Data Terminal Ready (DTR)                     | Indicates that the computer (DTE) is active                         |
| Data Set Ready (DSR)                          | Indicates that the modem (DCE) is active.                           |
| Data Carrier Ready (DCD)                      | Indicates that the connection over the communication line is active |
| CTS (Clear to Send, an input)                 | Flow control for data flowing from DTE to DCE                       |
| RTS (Request to Send, an output)              | Flow control for data flowing from DCE to DTE                       |

Not all signals are necessary for every application, so the RS-232 cable may not need all 7 wires. The RS-232 interface defines communication parameters such as parity, number of bits per character, number of stop-bits and the baud rate. Both sides must be configured with the same parameters. That is the first thing to verify if you think you have the correct cable and things still do not work. The most common configuration is 8N1 (8 bits of data per character, no parity bit included with the data, 1 stop-bit to indicate the end of a character). The baud rate in a RS-232 line translates directly into the data speed in bits per second (bps). Usual transmission speeds range between 9,600 bps and 19,200bps (used in most automation and console applications) to 115,200 bps (used by the fastest modems).

### Cable Length

The original RS-232 specifications were defined to work at a maximum speed of 19,200 bps over distances up to 15 meters (or about 50 feet). That was 30 years ago. Today, RS-232 interfaces can drive signals faster and through longer cables. As a general rule, consider:

- If the speed is lower than 38.4 kbps, you are safe with any cable up to 30 meters (100 feet)
- If the speed is 38.4 kbps or higher, cables should be shorter than 10 meters (30 feet)
- If your application is outside the above limits (high speed, long distances), you will need better quality (low impedance, low-capacitance) cables.

Successful RS-232 data transmission depends on many variables that are specific to each environment. The general rules above are empirical and have a lot of safety margins built-in.

#### Connectors

The connector traditionally used with RS-232 is the 25-pin D-shaped connector (DB-25). Most analog modems and most older computers and serial equipment use this connector. The RS-232 interface on DB-25 connector always uses the same standard pin assignment.

The 9-pin D-shaped connector (DB-9) saves some space and is also used for RS-232. Most new PC COM ports and serial equipment (specially when compact size is important) uses this connector. RS-232 interfaces on DB-9 connectors always use the same standard pin assignment.

The telephone-type modular RJ-45 plug and jack are very compact, inexpensive and compatible with the phone and Ethernet wiring systems present in most buildings and data centers. Most networking equipment and new servers use RJ-45 connectors for serial communication. Unfortunately there is no standard RS-232 pin assignment for RJ-45 connectors. Every equipment vendor has its own pin assignment.

Most connectors have two versions. The ones with pins are said to be "male" and the ones with holes are said to be "female."

| RS-232 Signal | Name/Function<br>(Input/Output) | DB-25 pins<br>(Standard) | DB-9 pins<br>(Standard) | RJ-45 pins<br>(Cyclades) |
|---------------|---------------------------------|--------------------------|-------------------------|--------------------------|
| Chassis       | Safety Ground                   | 1                        | Shell                   | Shell                    |
| TxD           | Transmit Data (O)               | 2                        | 3                       | 3                        |
| RxD           | Receive Data (I)                | 3                        | 2                       | 6                        |
| DTR           | Data Terminal Ready (O)         | 20                       | 4                       | 2                        |
| DSR           | Data Set Ready (I)              | 6                        | 6                       | 8                        |
| DCD           | Data Carrier Detect (I)         | 8                        | 1                       | 7                        |
| RTS           | Request To Send (O)             | 4                        | 7                       | 1                        |
| CTS           | Clear To Send (I)               | 5                        | 8                       | 5                        |
| Gnd           | Signal Ground                   | 7                        | 5                       | 4                        |

| Table 32: Cables and their | r pin specifications |
|----------------------------|----------------------|
|----------------------------|----------------------|

### Straight-Through vs. Crossover Cables

The RS-232 interface was originally intended to connect a DTE (computer, printer and other serial devices) to a DCE (modem) using a straight-through cable (all signals on one side connecting to the corresponding signals on the other side one-to-one). By using some "cabling tricks," we can use RS-232 to connect two DTEs as is the case in most modern applications.

A crossover (a.k.a. null-modem) cable is used to connect two DTEs directly, without modems or communication lines in between. The data signals between the two sides are transmitted and received and there are many variations on how the other control signals are wired. A "complete" crossover cable would connect TxD with RxD, DTR with DCD/DSR, and RTS with CTS on both sides. A "simplified" crossover cable would cross TxD and RxD and locally short-circuit DTR with DCD/DSR and RTS with CTS.

### Which cable should be used?

First, look up the proper cable for your application in the table below. Next, purchase standard off-the-shelf cables from a computer store or cable vendor. For custom cables, refer to the cable diagrams to build your own cables or order them from Cyclades or a cable vendor.

| To Connect To  | Use Cable   |
|--|---|
| DCE DB-25 Female (standard)                                    | Cable 1:  |
| <ul><li>Analog Modems</li><li>ISDN Terminal Adapters</li></ul> | RJ-45 to DB-25 M straight-through (Custom). This<br>custom cable can be ordered from Cyclades or<br>other cable vendors. A sample is included with the<br>product ("straight-through"). |

| Table | 33: | Which | cable | to | use |
|-------|-----|-------|-------|----|-----|
| 14010 |     |       | 04010 |    |     |

| To Connect To  | Use Cable  |
|--|--|
| DTE RJ-45 Cyclades (custom) <ul> <li>All Cyclades Console Ports</li> </ul>         | Cable 2:<br>RJ-45 to RJ-45 crossover (custom). A sample is<br>included with the product ("straight-through")<br>This custom cable can be ordered from Cyclades<br>or other cable vendors using the provided wiring<br>diagram. |
| DTE DB-25 to DB-9 Cyclades (custom) <ul> <li>For the Cyclades-TS110/100</li> </ul> | Cable 3:<br>DB-9 Female to DB-25 Female crossover. This<br>connects the Cyclades-TS110/100 (serial port) to<br>terminals, printers and other DTE RS-232 devices.   |

|  | Table | 33: | Which | cable | to | use |
|--|-------|-----|-------|-------|----|-----|
|--|-------|-----|-------|-------|----|-----|

### Cable Diagrams

Before using the following cable diagrams refer to the tables above to select the correct cable for your application. Sometimes, crossover cables are wired slightly differently depending on the application. A "complete" crossover cable would connect the TxD with RxD, DTR with DCD/DSR, and RTS with CTS across both sides. A "simplified" crossover cable would cross TxD and RxD and locally short-circuit DTR with DCD/DSR and RTS with CTS.

Most of the diagrams in this document show the "complete" version of the crossover cables, with support for modem control signals and hardware flow control. Applications that do not require such features have just to configure NO hardware flow control and NO DCD detection on their side. Both ends should have the same configuration for better use of the complete version of the cables.

These cables appear in Cable Package #1 and/or Cable Package #2. You may or may not find them in your box depending on which package you received.

#### Cable #1: Cyclades RJ-45 to DB-25 Male, straight-through

Application: This cable connects Cyclades products (serial ports) to modems and other DCE RS-232 devices. It is included in both Cable Package #1 and #2.

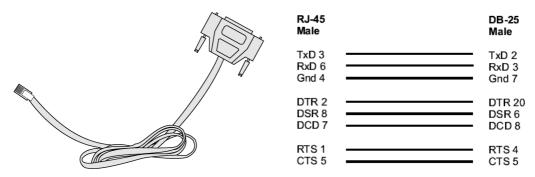
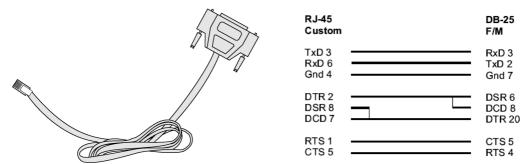


Figure 32: Cable 1 - Cyclades RJ-45 to DB-25 Male, straight-through

#### Cable #2: Cyclades RJ-45 to DB-25 Female/Male, crossover

This cable connects Cyclades products (serial ports) to console ports, terminals, printers and other DTE RS-232 devices. If you are using Cable Package #1, after connecting the appropriate adapter to the RJ-45 straight-through cable, you will essentially have the cable shown in this picture. If you are using Cable Package #2, no assembly is required. You will have the cable shown below.



*Figure 33: Cable 2 - Cyclades RJ-45 to DB-25 Female/Male, crossover* 

#### Cable #3: Cyclades RJ-45 to DB-9 Female, crossover

This cable connects Cyclades products (serial ports) to console ports, terminals, printers and other DTE RS-232 devices. If you are using Cable Package #1, after connecting the appropriate adapter to the RJ-45 straight-through cable, you will essentially have the cable shown in this picture. If you are using Cable Package #2, no assembly is required. You will have the cable shown below.

| RJ-45<br>Custom         | DB-9<br>Female          |
|-------------------------|-------------------------|
| TxD 3<br>RxD 6<br>Gnd 4 |                         |
| DTR 2<br>DSR 8<br>DCD 7 | DSR 6<br>DCD 1<br>DTR 4 |

Figure 34: Cable 3 - Cyclades RJ-45 to DB-9 Female, crossover

#### Cable #4: Cyclades RJ-45 to Cyclades RJ-45, straight-through

This cable is the main cable that you will use. Along with one of the adapters provided (RJ-45 to DB-9 or RJ-45 to DB-25) you can create a crossover cable like the ones explained in Cable #2 or #3 for configuration or to connect to a server. This cable is only included in Cable Package. #1.

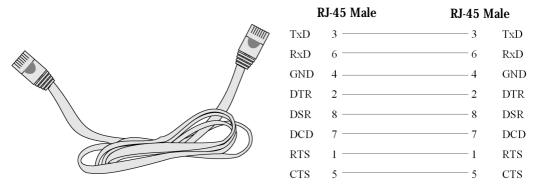


Figure 35: Cable 4 - Cyclades RJ-45 to Cyclades RJ-45, straight-through

#### Cable #5: Cyclades/Sun Netra Cable

This Adapter attaches to a Cat 3 or Cat 5 network cable. It is usually used in console management applications to connect Cyclades products to a Sun Netra server or to a Cisco product. This cable is included in Cable Package #2.

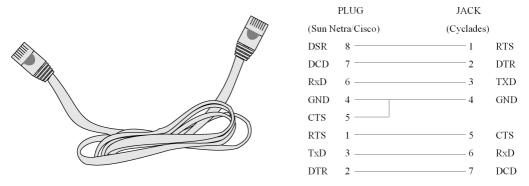


Figure 36: Cable 5 - Cyclades/Sun Netra Cable

#### Adapters

The following four adapters are included in the product box. A general diagram is provided below and then a detailed description is included for each adapter.

Loop-Back Connector for Hardware Test

The use of the following DB-25 connector is explained in the Troubleshooting chapter. It is included in both Cable Package #1 and #2.

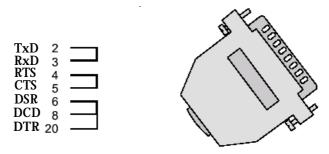


Figure 37: Loop-Back Connector

#### Cyclades\Sun Netra Adapter

This Adapter attaches to a Cat 3 or Cat 5 network cable. It is usually used in console management applications to connect Cyclades products to a Sun Netra server or to a Cisco product. At one end of the adapter is the black CAT.5e Inline Coupler box with a female RJ-45 terminus, from which a 3-inch-long black Sun Netra-labeled cord extends, terminating in an RJ-45 male connector. This adapter is included in Cable Package #2.

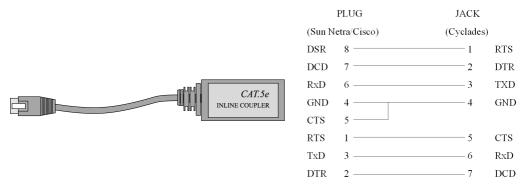


Figure 38: Cyclades\Sun Netra Adapter

#### RJ-45 Female to DB-25 Male Adapter

The following adapter may be necessary. It is included in Cable Package #1.

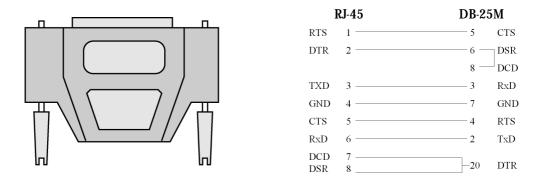


Figure 39: RJ-45 Female to DB-25 Male Adapter

RJ-45 Female to DB-25 Female Adapter

The following adapter may be necessary. It is included in Cable Package #1.

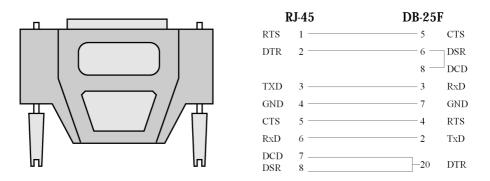


Figure 40: RJ-45 Female to DB-25 Female Adapter

RJ-45 Female to DB-9 Female Adapter

The following adapter may be necessary. This is included in Cable Package #1.

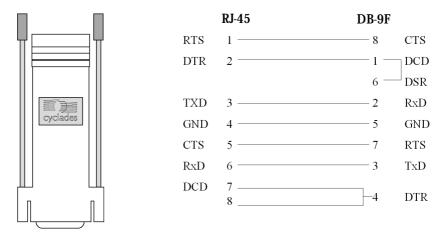


Figure 41: RJ-45 Female to DB-9 Female Adapter

### TS110/100-only Cabling Information

#### The RS-485 Standard

The RS-485 is another standard for serial communication and is available only in the TS110/100. Different from the RS-232, the RS-485 uses fewer wires - either two wires (one twisted pair) for half duplex communication or four wires (two twisted pairs) for full duplex communication. Another RS-485 characteristic is the "termination." In a network that uses the RS-485 standard, the equipment is connected one to the other in a cascade arrangement. A "termination" is required from the last equipment to set the end of this network.

#### TS110/100 Connectors

Although the RS-485 can be provided in different kinds of connectors, the Secure Console Port Server SSH 1-Port uses a 9-pin D-shaped connector (DB-9) and a Terminal Block with the pin assignment described below.

| RS-485 Signal | Name/Function       | DB-9 pins  | Terminal<br>Block pins |
|---------------|---------------------|------------|------------------------|
| PW+           |                     | Not in use | 1                      |
| TXD-          | Transmit Data - (A) | 7          | 2                      |
| TXD+          | Transmit Data + (B) | 3          | 3                      |
| RXD+          | Receive Data + (B)  | 2          | 4                      |
| RXD-          | Receive Data - (A)  | 8          | 5                      |
| PW-           |                     | Not in use | 6                      |

| Table 35. | T\$110/100 | Connector | nin | assignment |
|-----------|------------|-----------|-----|------------|
| Table JJ. | 13110/100  | CONNECTOR | pin | assignment |

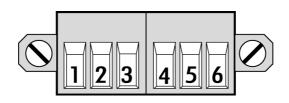


Figure 42: Terminal Block Pins

Notice that if the TS110/100 is configured to use RS-485, the RS-485 signals will be available in both DB-9 and Terminal Block. In this case, the DB-9 pins used in an RS-232 connection can be considered not connected.

**Cable Diagrams** 

Cable #1: DB-9 Female to DB-9 Female, crossover half duplex

Application: It connects the TS110/100 (serial port) DTE RS-485 devices with half duplex communication.



Figure 43: Cable 1 for the TS110/100 - DB-9 Female to DB-9 Female, crossover half duplex

Cable #2: DB-9 Female to DB-9 Female, crossover full duplex

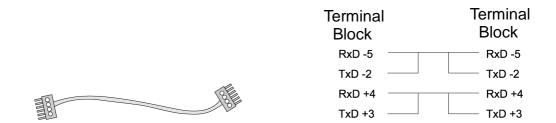
Application: It connects the TS110/100 (serial port) to DTE RS-485 devices with full duplex communication.

|             |             | DB-9<br>Female | DB-9<br>Female |
|-------------|-------------|----------------|----------------|
|             |             | RxD -8         | ——— TxD -7     |
| DB-9 Female | DB-9 Female | TxD -7         | ———— RxD -8    |
|             |             | RxD +2         | ——— TxD +3     |
|             |             | TxD +3         | ———— RxD +2    |

Figure 44: Cable 2 for the TS110/100 - DB-9 Female to DB-9 Female, crossover full duplex

Cable #3: Terminal Block to Terminal Block, crossover half duplex

Application: It connects the TS110/100 (serial port) to DTE RS-485 devices with half duplex communication.



*Figure 45: Cable 2 for the TS110/100 - Terminal Block to Terminal Block, crossover half duplex* 

Cable #4: Terminal Block to Terminal Block, crossover full duplex

Application: It connects the TS110/100 (serial port) to DTE RS-485 devices with full duplex communication.



| Terminal<br>Block | Terminal<br>Block |
|-------------------|-------------------|
| RxD -5            | ——— TxD -2        |
| RxD +4            | ——— TxD +3        |
| TxD -2            | ——— RxD -5        |
| TxD +3            | ——— RxD +4        |

*Figure 46: Cable 4 for the TS110/100 - Terminal Block to Terminal Block, crossover full duplex* 

#### Cable #5: DB-9 Female to DB-25 Female, crossover

This cable connects the TS110/100 to console ports, terminals, printers and other DTE RS-232 devices. You will essentially have the cable shown in this picture:

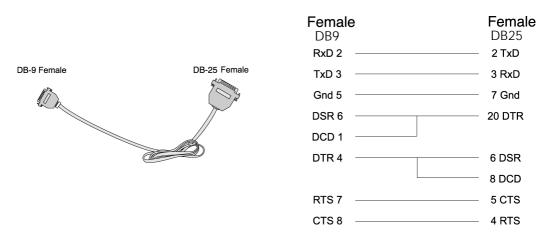


Figure 47: Cable 5 for the TS110/100 - DB-9 Female to DB-25 Female, crossover

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### Introduction

This chapter begins with a table containing parameters common to all profiles, followed by tables with parameters specific to a certain profile. You can find samples of the pslave configuration files (pslave.conf, .cas, .ts, and .ras) in the /etc/portslave directory in the TS box.

#### **Configuration Parameters**

#### CAS, TS, and Dial-in Common Parameters

The parameters on the following table are common to all three profiles:

| Parameter           | Description   | Value for this<br>Example              |
|---------------------|---|--|
| conf.dhcp_client    | It defines the dhcp client operation mode.<br>Valid values:<br>0 - DHCP disabled<br>1 - DHCP active<br>2 - DHCP active and the unit saves in flash<br>the last IP assigned by the DHCP server<br>(default). | 1<br>Also see<br>Description<br>column |
| conf.eth_ip_alias   | Secondary IP address for the Ethernet inter-<br>face (needed for clustering feature).   | 209.81.55.10                           |
| conf.eth_mask_alias | Mask for the secondary IP address above.  | 255.255.255.<br>0                      |
| conf.rlogin         | It defines the location of rlogin utility<br>Note: This is a parameter specific to TS<br>profile.   | Ex: /bin/<br>rlogin                    |

| Parameter     | Description   | Value for this<br>Example   |
|---------------|---|-----------------------------|
| conf.facility | The local facility sent to syslog-ng from PortSlave.  | 1 - 7                       |
| conf.group    | Used to group users to simplify the configu-<br>ration of the parameter all users later on.<br>This parameter can be used to define more<br>than one group.   | group_name:<br>user1, user2 |
| conf.eth_ip   | Configured in Task 4: Edit the pslave.conf<br>file in Chapter 2 - Installation, Configuration,<br>and Usage. This is the IP address of the<br>Ethernet interface. This parameter, along<br>with the next two, is used by the cy_ras<br>program to OVERWRITE the file /etc/<br>network/ifcfg_eth0 as soon as the command<br>"signal_ras hup" is executed. The file /etc/<br>network/ifcfg_eth0 should not be edited by<br>the user unless the cy_ras configuration is<br>not going to be used. | 200.200.200.<br>1           |
| conf.eth_mask | The mask for the Ethernet network.  | 255.255.255.<br>0           |
| conf.eth_mtu  | The Maximum Transmission Unit size,<br>which determines whether or not packets<br>should be broken up.  | 1500                        |
| conf.lockdir  | The lock directory, which is /var/lock for<br>the Cyclades-TS. It should not be changed<br>unless the user decides to customize the<br>operating system.  | /var/lock                   |

| Parameter | Description  | Value for this<br>Example  |
|-----------|--|----------------------------|
| all.dcd   | DCD signal (sets the tty parameter<br>CLOCAL). Valid values are 0 or 1. If<br>all.dcd=0, a connection request will be<br>accepted regardless of the DCD signal and<br>the connection will not be closed if the<br>DCD signal is set to DOWN. If all.dcd=1 a<br>connection request will be accepted only if<br>the DCD signal is UP and the connection<br>will be closed if the DCD signal is set to<br>DOWN.   | 0                          |
| all.users | Restricts access to ports by user name (only<br>the users listed can access the port or, using<br>the character "!", all but the users listed can<br>access the port.) In this example, the users<br>joe, mark and members of<br>user_group cannot access the port. A single<br>comma and spaces/tabs may be used<br>between names. A comma may not appear<br>between the "!" and the first user name. The<br>users may be local, Radius or<br>TacacsPlus. User groups (defined with the<br>parameter conf.group) can be used in<br>combination with user names in the<br>parameter list. Notice that these are<br>common users, not administrators. | ! joe, mark,<br>user_group |

| Parameter  | Description  | Value for this<br>Example    |
|------------|--|------------------------------|
| all.issue  | This text determines the format of the login<br>banner that is issued when a connection is<br>made to the<br>Cyclades-TS. \n represents a new line and \r<br>represents a carriage return. Expansion<br>characters can be used here.<br>Value for this Example:  | See<br>Description<br>column |
|            | \r\n\<br>Welcome to terminal server %h<br>port S%p \r\n\   |                              |
| all.prompt | This text defines the format of the login<br>prompt. Expansion characters can be used<br>here.   | %h login:                    |
| all.media  | It defines media type RS232/RS484 and<br>operation mode half/full duplex.<br>Valid values for all products :<br>rs232 - RS232 (default value).<br>rs232_half - RS232 with RTS legcy<br>half duplex<br>rs232_half_cts - RS232 with RTS legacy<br>half duplex and CTS control<br>Valid values for the TS100/TS110/ACS1<br>only :<br>rs485_half - RS485 half duplex with<br>out terminator<br>rs485_half_terminator - RS485 half duplex<br>with terminator<br>rs485_full_terminator - RS485 full duplex<br>with terminator<br>rs422 - alike rs485_full_terminator | See<br>Description<br>column |

| Parameter          | Description   | Value for this<br>Example |
|--------------------|---|---------------------------|
| all.netmask        | It defines the network mask for the serial port.              | 255.255.255.<br>255       |
| all.mtu            | It defines the maximum transmit unit                          | 1500                      |
| all.mru            | It defines the maximum receive unit                           | 1500                      |
| all.sysutmp        | It defines whether portslave must write login records.        | yes/no                    |
| all.syswtmp        | It defines whether portslave must write login records.        | yes/no                    |
| all.pmtype         | Name of the IPDU manufacturer.                                | cyclades                  |
| all.pmusers        | List of the outlets each user can access.                     | 1-3                       |
| all.pmkey          | The hotkey that identifies the power man-<br>agement command. | ^p                        |
| all.pmNumOfOutlets | The number of outlets you have on the AlterPath PM.           | 8                         |

| Parameter    | Description  | Value for this<br>Example    |
|--------------|--|------------------------------|
| all.sttyCmd  | The TTY is programmed to work as config-<br>ured and this user-specific configuration is<br>applied over that serial port. Parameters<br>must be separated by a space. The following<br>example sets :<br>-igncr<br>This tells the terminal not to ignore the car-<br>riage-return on input,<br>-onlcr<br>Do not map newline character to a carriage<br>return or newline character sequence on<br>output,<br>opost<br>Post-process output,<br>-icrnl<br>Do not map carriage-return to a newline<br>character on input.<br>all.sttyCmd -igncr -onlcr opost<br>-icrnl | commented                    |
| all.utmpfrom | It allow the administrator to customize the<br>field "FROM" in the login records (utmp<br>file). It is displayed in the "w" command.<br>Ex: "%g:%P.%3.%4"<br>%g : process id<br>%P : Protocol<br>%3 : Third nibble of remote IP<br>%J : Remote IP<br>Note: In the pslave.conf file there is a list of<br>all expansion variables available.  | See<br>Description<br>Column |

| Parameter       | Description  | Value for this<br>Example |
|-----------------|--|---------------------------|
| all.radnullpass | It defines whether the access to users with<br>null password in the radius server must be<br>granted or not.   | yes/no                    |
| all.speed       | The speed for all ports.   | 9600                      |
| all.datasize    | The data size for all ports.   | 8                         |
| all.stopbits    | The number of stop bits for all ports.   | 1                         |
| all.parity      | The parity for all ports.  | none                      |
| all.authhost1   | This address indicates the location of the<br>Radius/TacacsPlus authentication server and<br>is only necessary if this option is chosen in<br>the previous parameter. A second Radius/<br>TacacsPlus authentication server can be<br>configured with the parameter<br>all.authhost2.   | 200.200.200.<br>2         |
| all.accthost1   | This address indicates the location of the<br>Radius/TacacsPlus accounting server, which<br>can be used to track how long users are<br>connected after<br>being authorized by the authentication<br>server. Its use is optional. If this parameter is<br>not used, accounting will not be performed.<br>If the same server is used for authentication<br>and accounting, both parameters must be<br>filled with the same address. A second<br>Radius/TacacsPlus accounting server can be<br>configured with the parameter all.accthost2. | 200.200.200.<br>2         |

| Parameter    | Description  | Value for this<br>Example |
|--------------|--|---------------------------|
| all.authtype | <ul> <li>Configured in Task 4: Edit the pslave.conf<br/>file in Chapter 2 - Installation, Configuration,<br/>and Usage. Type of authentication used.<br/>There are several authentication type<br/>options:</li> <li><i>none</i> (no authentication)</li> <li><i>local</i> (authentication is performed using<br/>the /etc/passwd file)</li> <li><i>remote</i> (This is for a terminal profile<br/>only. The unit takes in a username but<br/>does not use it for authentication.<br/>Instead it passes it to the remote server<br/>where it is then used for authentica-<br/>tion.)</li> <li><i>radius</i> (authentication is performed<br/>using a Radius authentication server)</li> <li><i>TacacsPlus</i> (authentication is performed<br/>against an ldap database using an Idap<br/>server. The IP address and other details<br/>of the Idap server are defined in the file<br/>/etc/Idap.conf)</li> </ul> | local                     |

| Parameter | Description  | Value for this<br>Example |
|-----------|--|---------------------------|
|           | • <i>local/radius</i> (authentication is per-<br>formed locally first, switching to Radius<br>if unsuccessful)                               |                           |
|           | <ul> <li><i>radius/local</i> (the opposite of the previous option)</li> </ul>  |                           |
|           | <ul> <li><i>local/TacacsPlus</i> (authentication is per-<br/>formed locally first, switching to Tacacs-<br/>Plus if unsuccessful)</li> </ul> |                           |
|           | • <i>TacacsPlus/local</i> (the opposite of the previous option)  |                           |
|           | • <i>RadiusDownLocal</i> (local authentication is tried only when the Radius server is down)   |                           |
|           | • <i>TacacsPlusDownLocal</i> (local authenti-<br>cation is tried only when the TacacsPlus<br>server is down)                                 |                           |
|           | • <i>ldapDownLocal</i> (local authentication is tried only when the ldap server is down)   |                           |
|           |  |                           |

| Parameter            | Description  | Value for this<br>Example |
|----------------------|--|---------------------------|
| all.authtype (cont.) | <ul> <li><i>NIS</i> - All authentication types but NIS<br/>follow the format all.authtype <authen-<br>tication&gt;DownLocal or <authentica-<br>tion&gt; (e.g. all.authtype radius or<br/>radiusDownLocal or ldap or ldapDown-<br/>Local, etc). NIS requires all.authtype to<br/>be set as local, regardless if it will be<br/>"nis" or its "Downlocal" equivalent. The<br/>service related to "nis" or its "Downlo-<br/>cal" equivalent would be configured in<br/>the /etc/nsswitch.conf file, not in the /<br/>etc/portslave/pslave.conf file.</authentica-<br></authen-<br></li> <li>Note that this parameter controls the<br/>authentication required by the Cyclades-TS.<br/>The authentication required by the device<br/>to which the user is connecting is controlled<br/>separately.</li> </ul> |                           |
| all.break_sequence   | This parameter is the string that is used to<br>send a break to the TTY. It is only valid if<br>TTY protocol is socket_ssh or<br>socket_server.  | ~break                    |
| all.break_interval   | This parameter defines the break duration in<br>milliseconds. It is valid if TTY protocol is<br>socket_ssh,socket_server or ssh-2 (client).  |                           |
| all.radtimeout       | This is the timeout (in seconds) for a Radius/<br>TacacsPlus authentication query to be<br>answered. The first server (authhost1) is<br>tried "radretries" times, and then the second<br>(authhost2), if configured, is contacted<br>"radretries" times. If the second also fails to<br>respond, Radius/TacacsPlus<br>authentication fails.  | 3                         |

| Parameter       | Description   | Value for this<br>Example |
|-----------------|---|---------------------------|
| all.radretries  | Defines the number of times each Radius/<br>TacacsPlus server is tried before another is<br>contacted. The default, if not configured, is<br>5.   | 5                         |
| all.secret      | This is the shared secret necessary for<br>communication between the Cyclades-TS<br>and the Radius/TacacsPlus servers.  | secret                    |
| all.flow        | This sets the flow control to hardware, software, or none.  | hard                      |
| all.protocol    | The default CAS setup was explained in<br>Chapter 2, <u>Task 4: Edit the pslave.conf file</u> .<br>The TS configuration settings are in<br><u>Table 38, "TS Parameters," on page 334.</u><br>The Dial-in configuration settings are in<br><u>Table 39, "Dial-in configuration Parameters,"</u><br><u>on page 335.</u><br>For Power Management, see the section<br><u>"Appendix I - Power Management" on</u><br><u>page 393.</u>                     | socket_server             |
| all.web_WinEMS  | Defines whether or not management of Win-<br>dows Emergency Management Service is<br>allowed from the Web.  | yes or 1,<br>or no or 0   |
| all.xml_monitor | A non-zero value activates XML monitoring.<br>All XML data received from the port is cap-<br>tured and sent to syslog-ng with facility<br>LOCAL <db_facility> and priority INFO. The<br/>format of the message is "XML_MONITOR<br/>(ttySx) [data]". XML tags are sent by Win-<br/>dows Server 2003 Emergency Management<br/>Services during boot or crash. You can read<br/>more on XML_MONITOR in:<br/>/etc/syslog-ng/syslog-ng.conf</db_facility> | 1                         |

| Parameter       | Description  | Value for this<br>Example |
|-----------------|--|---------------------------|
| all.translation | Defines whether or not to perform transla-<br>tion of Fn-keys (e.g. F8 key) from one termi-<br>nal type to VT-UTF8. Currently only<br>translation from xterm to VT-UTF8 is sup-<br>ported.                                   | xterm                     |
| sX.pmoutlet     | sX indicates the serial port number to which<br>the PM hardware is connected. The pmout-<br>let part of the parameter indicates the outlet<br># on the PM hardware that manages the<br>server/network equipment in question. | 8                         |
| s1.tty          | The device name for the port is set to the value given in this parameter. If a device name is not provided for a port, it will not function.   | ttyS1                     |

#### **CAS** Parameters

You can configure additional CAS features with the parameters given on the following tables. (The is used as an example in some parameters.

In addition to the above parameters which are common to all local and remote access scenarios, you can also configure the following parameters for additional options. Many of the parameters are unique to CAS, but some also apply to TS and Dial-in port profiles. This is indicated in these instances.

| Parameter                   | Description  | Value for this<br>Example |
|-----------------------------|--|---------------------------|
| conf.nfs_data_<br>buffering | This is the Remote Network File System where<br>data captured from the serial port will be<br>written instead of being written to the local<br>directory /var/run/ DB. The directory tree to<br>which the file will be written must be NFS-<br>mounted, so the remote host must have NFS<br>installed and the administrator must create,<br>export and allow reading/writing to this<br>directory. The size of this file is not limited by<br>the value of the parameter all.data_buffering,<br>though the value cannot be zero since a zero<br>value turns off data buffering. The size of the<br>file is dependent on the NFS server only (hard<br>drive, partition size, etc.). | commented                 |
| conf.DB_facility            | This value (0-7) is the Local facility sent to the syslog with the data when syslog_buffering is active. The file /etc/syslog-ng/syslog-ng.conf contains a mapping between the facility number and the action (see more on <u>Syslog</u> in Chapter 3).  | 0                         |

#### Table 37: Mostly CAS-specific Parameters

| Parameter              | Description   | Value for this<br>Example              |
|------------------------|---|--|
| all.ipno               | This is the default IP address of the Cyclades-<br>TS 's serial ports. The "+" indicates that the<br>first port should be addressed as<br>192.168.1.101 and the following ports should<br>have consecutive values. Any host can access a<br>port using its IP address as long as a path to<br>the address exists in the host's routing table.   | 192.168.170.1<br>01+                   |
| all.netmask            | It defines the network mask for the serial port.  | 255.255.255.2<br>55                    |
| all.DTR_reset          | This parameter specifies the behavior of the<br>DTR signal in the serial port. If set to zero the<br>DTR signal will be ON if there is a connection<br>to the serial port, otherwise OFE If set from 1<br>to 99 the DTR signal will be always ON. A<br>value greater or equal 100 specifies for how<br>long (in milliseconds) the DTR signal will be<br>turned off before it is turned back on again<br>when a connection to the serial port is closed. | 100                                    |
| all.break_<br>sequence | This parameter is the string that is used to<br>send a break to the TTY. It is only valid if TTY<br>protocol is socket_ssh or socket_server.  | ~break                                 |
| all.break_interval     | This parameter defines the break duration in miliseconds. It is valid if TTY protocol is socket_ssh,  | socket_<br>server or ssh-2<br>(client) |
| all.modbus_<br>smode   | Communication mode through the serial<br>ports. This parameter is meaningful only when<br>modbus protocol is configured. The valid<br>options are ascii (normal TX/RX mode) and<br>rtu (some time constraints are observed<br>between characters while transmitting a<br>frame). If not configured, ASCII mode will be<br>assumed.  | commented                              |

#### Table 37: Mostly CAS-specific Parameters

| Parameter                 | Description  | Value for this<br>Example |  |
|---------------------------|--|---------------------------|--|
| all.lf_suppress           | This can be useful because telneting (from<br>DOS) from some OS such as Windows 98<br>causes produces an extra line feed so two<br>prompts appear whenever you press Enter.<br>When set to 1, line feed suppression is active<br>which will eliminate the extra prompt. When<br>set to 0 (default), line feed suppression is not<br>active.  | 0                         |  |
| all.auto_<br>answer_input | This parameter works in conjunction with<br>all.auto_answer_output. It allows you to con-<br>figure a string that will be matched against all<br>data coming in from the tty (remote server). If<br>there is a match, the configured output string<br>(auto_answer_output) will then be send back<br>to the tty. This parameter works only when<br>there is no session to the port. If uncom-<br>mented and a string of bytes is set, matching<br>occurs whenever there is not session estab-<br>lished to the port. If this parameter is com-<br>mented out, then no checking and matching<br>occurs. (See more on the usage of this parame-<br>ter in Terminal Appearance in Chapter 3.) | commented                 |  |

| Parameter                  | Description  | Value for this<br>Example |
|----------------------------|--|---------------------------|
| all.auto_<br>answer_output | This parameter works in conjunction with<br>all.auto_answer_input. It allows you to config-<br>ure a string that is sent back to the remote<br>server whenever the incoming data remote<br>server matches with all.auto_answer_input.<br>This parameter works only when there is no<br>session to the port. If this parameter is com-<br>mented, then nothing will be sent back to the<br>remote server even if all.auto_answer_input is<br>uncommented. If this parameter is uncom-<br>mented and if all.auto_answer_input is also<br>uncommented, then the string configured will<br>be sent back to the remote server. (See more<br>on the usage of this parameter in Terminal<br>Appearance in Chapter 3.) | commented                 |
| all.poll_interval          | Valid only for protocols socket_server and<br>raw_data. When not set to zero, this parameter<br>sets the wait for a TCP connection keep-alive<br>timer. If no traffic passes through the Cyclades-<br>TS for this period of time, the Cyclades-TS will<br>send a line status message to the remote<br>device to see if the connection is still up. If not<br>configured, 1000 ms is assumed (the unit for<br>this parameter is ms). If set to zero, line status<br>messages will not be sent to the socket client.   | 0                         |

| Parameter       | Description  | Value for this<br>Example |
|-----------------|--|---------------------------|
| all.socket_port | In the CAS profile, this defines an alternative<br>labeling system for the Cyclades-TS ports. The<br>"+" after the numerical value causes the serial<br>interfaces to be numbered consecutively. In<br>this example, serial interface 1 is assigned the<br>port value 7001,serial interface 2 is assigned<br>the port value 7002, etc. One example on how<br>this could be used is in the case of all.protocol<br>or s <n>.protocol socket_ssh and the port<br/>value (7001, 7002, etc), if supplied by the ssh<br/>client like username:port value, the ssh client<br/>will be directly connected with the serial<br/>interface.<br/>For TS, this parameter is valid only all.protocol<br/>is<br/>configured as socket_cliente or telnet. It is the<br/>TCP port number of the application that will<br/>accept connection requested by this serial<br/>port.</n> | 7001+                     |

| Parameter              | Description  | Value for this<br>Example |
|------------------------|--|---------------------------|
| all.data_<br>buffering | A non zero value activates data buffering (local<br>or remote, according to what was configured<br>in the parameter conf.nfs_data_buffering see<br><u>Data Buffering</u> in Chapter 3). If local data<br>buffering, a file is created on the Cyclades-TS;<br>if remote, a file is created through NFS in a<br>remote server. All data received from the port<br>is captured in this file. If local data buffering,<br>this parameter means the maximum file size<br>(in bytes). If remote, this parameter is just a<br>flag to activate (greater than zero) or<br>deactivate data buffering. When local data<br>buffering is used, each time the maximum is<br>reached the oldest 10% of stored data is<br>discarded, releasing space for new data (FIFO<br>system) - circular file. When remote data<br>buffering is used, there's no maximum file size<br>other than the one imposed by the remote<br>server - linear file. This file can be viewed<br>using the normal Unix tools (cat, vi, more,<br>etc.). <i>Size is in bytes not kilobytes.</i> See <u>Data</u><br><u>Buffering</u> for details. | 0                         |

| Parameter            | Description   | Value for this<br>Example |
|----------------------|---|---------------------------|
| all.DB_mode          | When configured as cir for circular format, the<br>buffer works like a revolving file at all times.<br>The file is overwritten whenever the limit of<br>the buffer size (as configured in<br>all.data_buffering or s <n>.data_buffering) is<br/>reached. As for linear format (lin), once the<br/>limit of the kernel buffer size is reached (4k), a<br/>flow control stop (RTS off or XOFF-depending<br/>on how all.f low or s<n>.flow is set) is issued<br/>automatically to the remote device so that it<br/>will stop sending data to the serial port. Then,<br/>when a session is established to the serial port,<br/>the data in the buffer is shown to the user if<br/>not empty (dont_show_DBmenu parameter<br/>assumed to be 2), cleared, and a flow control<br/>start (RTS on or XON) is issued to resume data<br/>transmission. Once exiting the session, linear<br/>data buffering resumes. If all.flow or<br/>s<n>.flow is set to none, linear buffering is<br/>not possible as there is no way to stop recep-<br/>tion through the serial line. Default is cir.</n></n></n> | cir                       |
| all.DB_<br>timestamp | Records the time stamp in the data buffering<br>file (1) or not (0). If it is configured as 1, the<br>software will accumulate input characters<br>until it receives a CR and LF from the serial<br>port or the accumulated data reaches 256<br>characters. Either way, the accumulated data<br>will be recorded in the data buffering file<br>along with the current time. The parameter<br>all.data_buffering has to be with a non-zero<br>value for this parameter to be meaningful.   | 0                         |

| Parameter                | Description   | Value for this<br>Example |
|--------------------------|---|---------------------------|
| all.syslog_<br>buffering | When non zero, the contents of the data<br>buffer are sent to the syslogng every time a<br>quantity of data equal to this parameter is<br>collected. The syslog level for data buffering is<br>hard coded to level 5 (notice) and<br>facility local[0+conf.DB_facility]. The file<br>/etc/syslog-ng/syslog-ng.conf should be set<br>accordingly for the syslog-ng to take some<br>action. (See <u>Syslog-ng Configuration to use</u><br>with Syslog Buffering Feature.) | 0                         |
| all.syslog_sess          | Syslog_buffering must be activated for the fol-<br>lowing to work. When 0, syslog messages are<br>always generated whether or not there is a ses-<br>sion to the port sending data to the unit. When<br>1, syslog messages are NOT generated when<br>there IS a session to the port sending data to<br>the unit, but resumes generation of syslog mes-<br>sages when there ISN'T a session to the port.   | 0                         |
| all.dont_show_<br>DBmenu | When zero, a menu with data buffering<br>options is shown when a nonempty data<br>buffering file is found. When 1, the data<br>buffering menu is not shown. When 2, the<br>data buffering menu is not shown but the<br>data buffering file is shown if not empty. When<br>3, the data buffering menu is shown, but<br>without the erase and show and erase options.   | 1                         |

| Table 57. Mostly CAS-specific Parameters |  |                           |  |
|--|--|---------------------------|--|
| Parameter                                | Description  | Value for this<br>Example |  |
| all.alarm                                | When non zero, all data received from the port<br>are captured and sent to syslog-ng with level<br>INFO and local[0+conf.DB_facility]facility. The<br>syslogng.conf file should be set accordingly,<br>for the syslog-ng to take some action (please<br>see <u>Generating Alarms</u> in Chapter 3 -<br>Additional Features for the syslog-ng<br>configuration file). | 0                         |  |
| all.billing_<br>records                  | Billing file size configuration. A non-zero value<br>defines the maximum number of billing<br>records within a billing file. Zero stops billing<br>recording. The billing files are located at /var/<br>run/DB and are named cycXXXXX-<br>YYMMDD.hhmmss.txt (e.g., cycTS100-<br>030122.153611.txt.   | 50                        |  |
| all.billing_<br>timeout                  | Billing timeout configuration. A non-zero value<br>defines how long (minutes) a billing file<br>should be waiting for records before close.<br>After a file is closed, this file is available for<br>transfer and a new one is opened. Zero means<br>"no timeout" and so the file is only closed after<br>"billing_records" are received.                            | 60                        |  |
| all.billing_eor                          | Defines the character sequence that<br>terminates each billing record. Any character<br>sequence is valid, including '\r' or '^M'  | Default value:<br>"\n"    |  |

(carriage return), '\n' or '^J' (new line), etc..."

| Parameter                 | Description   | Value for this<br>Example  |
|---------------------------|---|----------------------------|
| all.sniff_mode            | This parameter determines what other users<br>connected to the very same port (see<br>parameter admin_users below) can see of<br>the session of the first connected user (main<br>session): in shows data written to the port, out<br>shows data received from the port, and i/o<br>shows both streams, whereas no means<br>sniffing is not permitted. The second and later<br>sessions are called sniff sessions and this<br>feature is activated whenever the protocol<br>parameter is set to socket_ssh or<br>socket_server. | out                        |
| all.admin_users           | This parameter determines which users can<br>receive the sniff session menu. Then they have<br>options to open a sniff session or cancel a pre-<br>vious session. When users want access per<br>port to be controlled by<br>administrators, this parameter is obligatory<br>and authtype must not be none. User groups<br>(defined with the<br>parameter conf.group) can be used in combi-<br>nation with user names in the parameter list.   | peter, john,<br>user_group |
| all.multiple_<br>sessions | Allows users to open more than one common<br>and sniff session on the same port. The<br>options are "yes," "no," "RW_session," or<br>"sniff_session." Default is set to "no." Please<br>see <u>Session Sniffing</u> in Chapter 3 for details.   | no                         |

| Parameter       | Description   | Value for this<br>Example |
|-----------------|---|---------------------------|
| all.escape_char | This parameter determines which character<br>must be typed to make the session enter<br>"menu mode". The possible values are <ctrl-<br>a&gt; to <ctrl-z>. Represent the CTRL with '^'.<br/>This parameter is only valid when the port<br/>protocol is socket_server or socket_ssh.<br/>Default value is '^z'.</ctrl-z></ctrl-<br> | ^z                        |
| all.tx_interval | Valid for protocols socket_server and<br>raw_data. Defines the delay (in milliseconds)<br>before transmission to the Ethernet of data<br>received<br>through a serial port. If not configured, 100ms<br>is assumed. If set to zero or a value above<br>1000, no buffering will take place.  | 100                       |
| all.idletimeout | Specifies how long (in minutes) a connection<br>can remain inactive before it is cut off. If it set<br>to zero, the connection will not time out.   | 0                         |
| s1.serverfarm   | Alias name given to the server connected to the serial port. Server_connected.  | serial1                   |
| s2.tty          | It defines the physical device name associated<br>to the serial port<br>(without the /dev/).  | ttyS2                     |
| s8.tty          | It defines the physical device name associated<br>to the serial port<br>(without the /dev/).  | ttyS8                     |

#### TS Parameters

The following parameters are unique to a TS setup except where indicated.

| Parameter                | Description  | Value for this<br>Example |
|--------------------------|--|---------------------------|
| conf.telnet              | Location of the telnet utility   | /usr/bin/telnet           |
| conf.ssh                 | Location of the ssh utility.   | /bin/ssh                  |
| conf.locallogins         | This parameter is only necessary when authentica-<br>tion is being performed for a port. When set to<br>one, it is possible to log in to the Cyclades-TS<br>directly by placing a "!" before your login name,<br>then using your normal password. This is useful if<br>the Radius authentication server is down.   | 0                         |
| all.host                 | The IP address of the host to which the terminals will connect.  | 200.200.200.3             |
| all.term                 | This parameter defines the terminal type assumed when performing rlogin or telnet to other hosts.  | vt100                     |
| all.userauto             | Username used when connected to a UNIX server from the user's serial terminal.   |                           |
| all.protocol (for<br>TS) | For the terminal server configuration, the possible<br>protocols are login (which requests username and<br>password), rlogin (receives username from the TS<br>and requests a password), telnet, ssh, ssh2, or<br>socket_client. See all.socket_port definition if<br>all.protocol is configured as socket_client. | rlogin                    |
| all.socket_port          | The socket_port is the TCP port number of the application that will accept connection requested by this serial port. That application usually is telnet (23).  |                           |

| Table | 38: | ΤS | Parameters       |
|-------|-----|----|------------------|
| Tuble | 50. | 10 | i ui ui iictoi 3 |

#### Table 38: TS Parameters

| Parameter                  | Description   | Value for this<br>Example |
|----------------------------|---|---------------------------|
| all.telnet_client_<br>mode | When the protocol is TELNET, this parameter con-<br>figured as BINARY (1) causes an attempt to negoti-<br>ate the TELNET BINARY option on both input and<br>output with the Telnet server. So it puts the telnet<br>client in binary mode. The acceptable values are<br>"0" or "1", where "0" is text mode (default) and "1"<br>is a binary mode. |                           |
| s16.tty (TS)               | It defines the physical device name associated to the serial port (without the /dev/).  | ttyS16                    |

#### **Dial-in Access Parameters**

The following parameters are unique to a Dial-in setup except where indicated.

| Parameter                     | Description                                      | Value for this Example   |
|-------------------------------|--|--------------------------|
| conf.pppd                     | Location of the ppp daemon with Radius.          | /usr/local/sbin/<br>pppd |
| all.netmask                   | It defines the network mask for the serial port. | 255.255.255.255          |
| all.ipno (CAS<br>and Dial-in) | See description in CAS section.                  |                          |

#### Table 39: Dial-in configuration Parameters

| Parameter    | Description   | Value for this Example   |
|--------------|---|--|
| all.initchat | Modem initialization string.  | TIMEOUT 10 "" \d\\dATZ \<br>OK\r\n-ATZ-OK\r\n "" \<br>"" ATMO OK\R\N "" \<br>TIMEOUT 3600 RING "" \<br>STATUS Incoming %p:I.HANDSHAKE<br>"" ATA\<br>TIMEOUT 60 CONNECT@ "" \<br>STATUS Connected<br>%p:I.HANDSHAKE |
| all.autoppp  | all.autoppp PPP options to<br>auto-detect a ppp session. The<br>cb-script parameter defines the<br>file used for callback and<br>enables negotiation with the<br>callback server. Callback is<br>available in combination with<br>Radius Server authentication.<br>When a registered user calls<br>the TS, it will disconnect the<br>user, then call the user back.<br>The following three parameters<br>must be configured in the<br>Radius Server: attribute<br>Service_type(6): Callback<br>Framed; attribute<br>Framed_Protocol(7): PPP;<br>attribute<br>Callback_Number(19): the dial<br>number (example: 50903300). | %j novj \<br>proxyarp modem asyncmap<br>000A0000 \<br>noipx noccp login auth require-pap<br>refusechap\<br>mtu %t mru %t \<br>cb-script /etc/portslave/cb_script \<br>plugin /usr/lib/libpsr.so                    |

#### Table 39: Dial-in configuration Parameters

| Parameter    | Description   | Value for this Example  |
|--------------|---|---|
| all.pppopt   | all.pppopt PPP options when<br>user has already been<br>authenticated.                | %i:%j novj \<br>proxyarp modem asyncmap<br>000A0000 \<br>noipx noccp mtu %t mru %t<br>netmask%m \<br>idle %I maxconnect %T \<br>plugin /usr/lib/libpsr.so |
| all.protocol | For the Dial-in configuration,<br>the available protocols are ppp,<br>slip and cslip. | ррр   |
| s32.tty      | See the s1.tty entry in the CAS section.  | ttyS32  |

#### Table 39: Dial-in configuration Parameters

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#### Introduction

Linux-PAM (Pluggable Authentication Modules for Linux) is a suite of shared libraries that enable the local system administrator to choose how applications authenticate users. In other words, without (rewriting and) recompiling a PAM-aware application, it is possible to switch between the authentication mechanism(s) it uses. Indeed, one may entirely upgrade the local authentication system without touching the applications themselves.

It is the purpose of the Linux-PAM project to separate the development of privilege-granting software from the development of secure and appropriate authentication schemes. This is accomplished by providing a library of functions that an application may use to request that a user be authenticated. This PAM library is configured locally with a system file, /etc/pam.conf (or a series of configuration files located in /etc/pam.d/) to authenticate a user request via the locally available authentication modules. The modules themselves will usually be located in the directory /lib/security and take the form of dynamically loadable object files.

The Linux-PAM authentication mechanism gives to the system administrator the freedom to stipulate which authentication scheme is to be used. S/he has the freedom to set the scheme for any/all PAM-aware applications on your Linux system. That is, s/he can authenticate from anything as generous as simple trust (pam\_permit) to something as severe as a combination of a retinal scan, a voice print and a one-time password!

Linux-PAM deals with four separate types of (management) task. These are: authentication management, account management, session management, and password management. The association of the preferred management scheme with the behavior of an application is made with entries in the relevant Linux-PAM configuration file. The management functions are performed by modules specified in the configuration file.

Following is a figure that describes the overall organization of Linux-PAM:

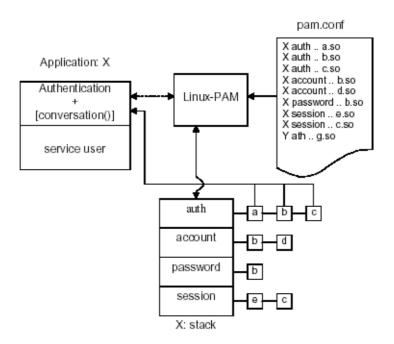


Figure 48: Data flow diagram of Linux-PAM

The left of the figure represents the application: Application X. Such an application interfaces with the Linux-PAM library and knows none of the specifics of its configured authentication method. The Linux-PAM library (in the center) consults the contents of the PAM configuration file and loads the modules that are appropriate for Application X. These modules fall into one of four management groups (lower center) and are stacked in the order they appear in the configuration file. These modules, when called by Linux-PAM, perform the various authentication tasks for the application. Textual information, required from or offered to the user can be exchanged through the use of the application-supplied conversation function.

### The Linux-PAM Configuration File

Linux-PAM is designed to provide the system administrator with a great deal of flexibility in configuring the privilege-granting applications of their system. The local configuration of those aspects of system security controlled by Linux-PAM is contained in one of two places: either the single system file /etc/pam.conf or the /etc/pam.d/ directory. In this section we discuss the correct syntax of and generic options respected by entries to these files.

#### **Configuration File Syntax**

The reader should note that the Linux-PAM-specific tokens in this file are case-insensitive. The module paths, however, are case-sensitive since they indicate a file's name and reflect the case-dependence of typical Linux file systems. The case-sensitivity of the arguments to any given module is defined for each module in turn.

In addition to the lines described below, there are two special characters provided for the convenience of the system administrator:

- # Comments are preceded by this character and extend to the next end-of-line.
- **This character extends the configuration lines.**

A general configuration line of the /etc/pam.conf file has the following form:

Service-name module-type control-flag module-path arguments

The meaning of each of these tokens is explained below. The second (and more recently adopted) way of configuring Linux-PAM is via the contents of the /etc/pam.d/ directory. After the meaning of the above tokens is explained, the method will be described.

Service-name The name of the service associated with this entry. Frequently the service name is the conventional name of the given application. For example, 'ftpd', 'rlogind', 'su', etc. There is a special service-name, reserved for defining a default authentication mechanism. It has the name 'OTHER' and may be specified in either lower or upper case characters. Note, when there is a module specified for a named service, the 'OTHER' entries are ignored.

*Module-type* One of (currently) the four types of module. The four types are as follows:

*Auth*- This module type provides two aspects of authenticating the user. First, it establishes that the user is who they claim to be, by instructing the application to prompt the user for a password or other means of identification. Second, the module can grant group membership, independently of the /etc/groups, or other privileges through its credential-granting properties.

*Account-* This module performs non-authentication-based account management. It is typically used to restrict or permit access to a service based on the time of day, currently available system resources (maximum number of users) or perhaps the location of the applicant user—'root' login only on the console.

*Session-* Primarily, this module is associated with doing things that need to be done for the user before or after they can be given service. Such things include the logging of information concerning the opening or closing of some data exchange with a user, mounting directories, etc.

*Password-* This last module type is required for updating the authentication token associated with the user. Typically, there is one module for each 'challenge/response' based authentication (auth) module-type.

*Control-flag* The control-flag is used to indicate how the PAM library will react to the success or failure of the module it is associated with. Since modules can be stacked (modules of the same type execute in series, one after another), the control-flags determine the relative importance of each module. The application is not made aware of the individual success or failure of modules listed in the '/etc/pam.conf' file. Instead, it receives a summary of success or fail responses from the Linux-PAM library. The order of execution of these modules is that of the entries in the //etc/pam.conf file: earlier entries are executed before later ones. The control-flag can be defined with one of two syntaxes. The simpler (and historical) syntax for the control-flag is a single keyword defined to indicate the severity of concern associated with the success or failure of a specific module. There are four such keywords: required, requisite, sufficient and optional.

The Linux-PAM library interprets these keywords in the following manner:

| Required   | This indicates that the success of the module is required for the module-<br>type facility to succeed. Failure of this module will not be apparent to<br>the user until all of the remaining modules (of the same module-type)<br>have been executed.   |
|------------|---|
| Requisite  | This is similar to <i>required</i> . However, in the case that such a module returns a failure, control is directly returned to the application. The return value is that associated with the first required or requisite module to fail. Note that this flag can be used to protect against the possibility of a user getting the opportunity to enter a password over an unsafe medium. It is conceivable that such behavior might inform an attacker of valid accounts on a system. This possibility should be weighed against the significant concerns of exposing a sensitive password in a hostile environment. |
| Sufficient | The success of this module is deemed 'sufficient' to satisfy the Linux-<br>PAM library that this moduletype has succeeded in its purpose. In the<br>event that no previous required module has failed, no more 'stacked'<br>modules of this type are invoked. (Note: in this case subsequent<br>required modules are not invoked.) A failure of this module is not<br>deemed as fatal to satisfying the application.  |

Optional As its name suggests, this control-flag marks the module as not being critical to the success or failure of the user's application for service. In general, Linux-PAM ignores such a module when determining if the module stack will succeed or fail. However, in the absence of any definite successes or failures of previous or subsequent stacked modules this module will determine the nature of the response to the application. One example of this latter case is when the other modules return something like PAM\_IGNORE.

#### Newest Syntax

The more elaborate (newer) syntax is much more specific and gives the administrator a great deal of control over how the user is authenticated. This form of the control flag is delimited with square brackets and consists of a series of value=action tokens:

[value1=action1 value2=action2 ...]

Here, valueI is one of the following return values: success; open\_err; symbol\_err; service\_err; system\_err; buf\_err; perm\_denied; auth\_err; cred\_insufficient; authinfo\_unavail; user\_unknown; maxtries; new\_authtok\_reqd; acct\_expired; session\_err; cred\_unavail; cred\_expired; cred\_err; no\_module\_data; conv\_err; authtok\_err; authtok\_recover\_err; authtok\_lock\_busy; authtok\_disable\_aging; try\_again; ignore; abort; authtok\_expired; module\_unknown; bad\_item; and default. The last of these (default) can be used to set the action for those return values that are not explicitly defined.

The action can be a positive integer or one of the following tokens: ignore, ok, done, bad, die, and reset.

| A positive integer | When specified as the action, can be used to indicate that the<br>next J modules of the current type will be skipped. In this way,<br>the administrator can develop a moderately sophisticated stack of<br>modules with a number of different paths of execution. Which<br>path is taken can be determined by the reactions of individual<br>modules. |
|--------------------|---|
| Ignore             | When used with a stack of modules, the module's return status will not contribute to the return code the application obtains.   |

| Bad   | This action indicates that the return code should be thought of as<br>indicative of the module failing. If this module is the first in the<br>stack to fail, its status value will be used for that of the whole<br>stack.  |
|-------|---|
| Die   | Equivalent to <i>bad</i> with the side effect of terminating the module stack and PAM immediately returning to the application.   |
| ОК    | This tells PAM that the administrator thinks this return code<br>should contribute directly to the return code of the full stack of<br>modules. In other words, if the former state of the stack would<br>lead to a return of PAM_SUCCESS, the module's return code will<br>override this value. Note: if the former state of the stack holds<br>some value that is indicative of a module failure, this 'OK' value<br>will not be used to override that value. |
| Done  | Equivalent to OK with the side-0effect of terminating the module stack and PAM immediately returning to the application.  |
| Reset | Clear all memory of the state of the module stack and start again with the next stacked module.   |

#### Module Path

Module Path is the path-name of the dynamically loadable object file--the pluggable module itself. If the first character of the module path is '/', it is assumed to be a complete path. If this is not the case, the given module path is appended to the default module path: /lib/security.

Currently, the Cyclades-TS has the following modules available:

*pam\_access* Provides logdaemon style login access control.

*pam\_deny* Deny access to all users.

| pam_env      | This module allows the (un)setting of environment variables. The use of previously set environment variables as well as PAM_ITEMs such as PAM_RHOST is supported.   |
|--------------|---|
| pam_filter   | This module was written to offer a plug-in alternative to programs like<br>ttysnoop (XXX - need a reference). Since a filter that performs this<br>function has not been written, it is currently only a toy. The single filter<br>provided with the module simply transposes upper and lower case letters<br>in the input and output streams. (This can be very annoying and is not<br>kind to termcap-based editors.) |
| pam_group    | This module provides group settings based on the user's name and the terminal they are requesting a given service from. It takes note of the time of day.   |
| pam_issue    | This module presents the issue file (/etc/issue by default) when prompting for a username.  |
| pam_lastlog  | This session module maintains the /var/log/lastlog file. It adds an open<br>entry when called via the pam_open_session()function and completes it<br>when pam_close_session() is called. This module can also display a line<br>of information about the last login of the user. If an application already<br>performs these tasks, it is not necessary to use this module.   |
| pam_limits   | This module, through the Linux-PAM open-session hook, sets limits on<br>the system resources that can be obtained in a user session. Its actions are<br>dictated more explicitly through the configuration file discussed in<br>/etc/security/pam_limits.conf.  |
| pam_listfile | The listfile module provides a way to deny or allow services based on an arbitrary file.  |
| pam_motd     | This module outputs the motd file (/etc/motd by default) upon successful login.   |
| pam_nologin  | Provides standard Unix nologin authentication.  |
| pam_permit   | This module should be used with extreme caution. Its action is to always permit access. It does nothing else.   |
| pam_radius   | Provides Radius server authentication and accounting.   |

| pam_rootok    | This module is for use in situations where the superuser wishes to gain access to a service without having to enter a password.   |
|---------------|---|
| pam_securetty | Provides standard UNIX securetty checking.  |
| pam_time      | Running a well-regulated system occasionally involves restricting access<br>to certain services in a selective manner. This module offers some time<br>control for access to services offered by a system. Its actions are deter-<br>mined with a configuration file. This module can be configured to deny<br>access to (individual) users based on their name, the time of day, the day<br>of week, the service they are applying for and their terminal from<br>which they are making their request. |
| pam_tacplus   | Provides TacacsPlus Server authentication, authorization (account management), and accounting (session management).   |
| pam_unix      | This is the standard UNIX authentication module. It uses standard calls from the system's libraries to retrieve and set account information as well as authentication. Usually this is obtained from the etc/passwd and the /etc/shadow file as well when shadow is enabled.  |
| pam_warn      | This module is principally for logging information about a proposed authentication or application to update a password.   |
| pam_ldap      | Pam_ldap looks for the ldap client configuration file "ldap.conf" in /etc/.<br>Here's an example of the ldap.conf file (partial):   |
|               | # file name: ldap.conf  |
|               | # This is the configuration file for the LDAP<br>nameservice  |
|               | # switch library and the LDAP PAM module.   |
|               | #   |
|               | # Your LDAP server. Must be resolvable without using LDAP.  |
|               | host 127.0.0.1  |
|               | # The distinguished name of the search base.  |
|               | base dc=padl,dc=com   |

#### Arguments

The arguments are a list of tokens that are passed to the module when it is invoked. They are much like arguments to a typical Linux shell command. Generally, valid arguments are optional and are specific to any given module. Invalid arguments are ignored by a module, however, when encountering an invalid argument, the module is required to write an error to syslog(3).

The following are optional arguments which are likely to be understood by any module. Arguments (including these) are in general, optional.

| debug               | Use the syslog(3) call to log debugging information to the system log files.   |
|---------------------|--|
| no_warn             | Instruct module to not give warning messages to the application.   |
| use_first_pass      | The module should not prompt the user for a password. Instead, it<br>should obtain the previously typed password (from the preceding<br>auth module), and use that. If that doesn't work, then the user will<br>not be authenticated. (This option is intended for auth and<br>password modules only). |
| try_first_pass      | The module should attempt authentication with the previously<br>typed password (from the preceding auth module). If that doesn't<br>work, then the user is prompted for a password. (This option is<br>intended for auth modules only).  |
| use_mapped_<br>pass | This argument is not currently supported by any of the modules in<br>the Linux-PAM distribution because of possible consequences<br>associated with U.S. encryption exporting restrictions.  |

*expose\_account* In general, the leakage of some information about user accounts is not a secure policy for modules to adopt. Sometimes information such as user names or home directories, or preferred shell, can be used to attack a user's account. In some circumstances, however, this sort of information is not deemed a threat: displaying a user's full name when asking them for a password in a secured environment could- also be called being 'friendly'. The expose\_account argument is a standard module argument to encourage a module to be less discrete about account information as deemed appropriate by the local administrator. Any line in (one of) the configuration file(s), that is not formatted correctly will generally tend (erring on the side of caution) to make the authentication process fail. A corresponding error is written to the system log files with a call to syslog(3).

#### **Directory-based Configuration**

It is possible to configure libpam via the contents of the /etc/ pam.d/ directory. This is more flexible than using the single configuration file. In this case, the directory is filled with files-each of which has a filename equal to a service-name (in lower-case)--the personal configuration file for the named service. The Cyclades-TS Linux-PAM was compiled to use both /etc/pam.d/ and /etc/pam.conf in sequence. In this mode, entries in /etc/pam.d/ override those of /etc/pam.conf.

The syntax of each file in /etc/pam.d/ is similar to that of the /etc/pam.conf file and is made up of lines of the following form:

module-type control-flag module-path arguments

The only difference between the two is that the service-name is not present. The servicename is of course the name of the given configuration file. For example, /etc/pam.d/login contains the configuration for the login service.

### **Default Policy**

If a system is to be considered secure, it had better have a reasonably secure 'OTHER' entry. The following is a "severe" setting (which is not a bad place to start!):

```
#
#
default; deny access
#
OTHER auth required pam_deny.so
OTHER account required pam_deny.so
OTHER password required pam_deny.so
OTHER session required pam_deny.so
```

While fundamentally a secure default, this is not very sympathetic to a misconfigured system. For example, such a system is vulnerable to locking everyone out should the rest of the file become badly written.

The module pam\_deny not very sophisticated. For example, it logs no information when it is invoked, so unless the users of a system contact the administrator when failing to execute a service application, the administrator may not know for a long while that his system is misconfigured.

The addition of the following line before those in the above example would provide a suitable warning to the administrator.

```
#
#
# default; wake up! This application is not configured
#
OTHER auth required pam_warn.so
OTHER password required pam_warn.so
```

Having two "OTHER auth" lines is an example of stacking.

On a system that uses the /etc/pam.d/ configuration, the corresponding default setup would be achieved with the following file:

#
# default configuration: /etc/pam.d/other
#
auth required pam\_warn.so
auth required pam\_deny.so
account required pam\_deny.so
password required pam\_warn.so
password required pam\_deny.so
session required pam\_deny.so

On a less sensitive computer, the following selection of lines (in /etc/pam.conf) is likely to mimic the historically familiar Linux setup:

#
#
default; standard UNIX access
#
OTHER auth required pam\_unix\_auth.so
OTHER account required pam\_unix\_acct.so
OTHER password required pam\_unix\_passwd.so
OTHER session required pam\_unix\_session.so

In general this will provide a starting place for most applications.

In addition to the normal applications: login, su, sshd, passwd, and pppd. Cyclades also has made portslave a PAM-aware application. The portslave requires four services configured in pam.conf. They are local, remote, radius, and tacplus. The portslave PAM interface takes any parameter needed to perform the authentication in the serial ports from the file pslave.conf. The pslave.conf parameter all.authtype determines which service(s) should be used.

```
------
# /etc/pam.conf
                                                           #
#
                                                           #
# Last modified by Andrew G. Morgan <morgan@kernel.org>
                                                           #
# -----#
# $Id: pam.conf,v 1.9 2003/06/12 20:34:13 regina Exp $
# serv.module ctrl module [path]...[args..]
                                                    #
# nametype flag
                                                      #
# WARNING. The services tacacs, s_tacacs, radius, s_radius, local, s_local,
#
        and remote are used by the Cyclades applications portslave,
#
        socket_server, socket_ssh, and raw_data and should not be changed
        by the administrators unless he knows what he is doing.
#
#
# The PAM configuration file for the `kerberos' service
#
kerberosauthrequiredpam_krb5.so no_ccache
kerberos auth optional pam_auth_srv.so
kerberos accountrequiredpam_krb5.so no_ccache
kerberossessionrequiredpam_krb5.so no_ccache
#
#
# The PAM configuration file for the `kerberosdownlocal' service
# If Kerberos server is down, uses the local service
#
kerberosdownlocal auth requisite pam_securetty.so
kerberosdownlocal auth optionalpam_auth_srv.so
```

```
kerberosdownlocal auth\
   [ success=done new_authtok_reqd=done authinfo_unavail=ignore default=die ] \
   pam_krb5.so no_ccache
kerberosdownlocal auth requiredpam_unix2.so
kerberosdownlocal account \
   [ success=done new_authtok_reqd=done authinfo_unavail=ignore default=die ] \
   pam_krb5.so no_ccache
kerberosdownlocal account requiredpam unix2.so
kerberosdownlocal session \setminus
   [ success=done new_authtok_reqd=done authinfo_unavail=ignore default=die ] \
   pam_krb5.so no_ccache
kerberosdownlocal session requiredpam_unix2.so
#
# The PAM configuration file for the `ldap' service
#
ldapauth
            sufficientpam_ldap.so
ldapaccount required pam_ldap.so
ldapsession required pam_ldap.so
#
# The PAM configuration file for the `ldapdownlocal' service
# If LDAP server is down, uses the local service
#
ldapdownlocal auth\
   [ success=done new_authtok_reqd=done authinfo_unavail=ignore default=die ] \
   pam_ldap.so
ldapdownlocal auth requiredpam_unix2.so
ldapdownlocal account \
   [ success=done new_authtok_reqd=done authinfo_unavail=ignore default=die ] \
   pam_ldap.so
```

```
ldapdownlocal account requiredpam_unix2.so
ldapdownlocal session \setminus
   [ success=done new_authtok_reqd=done authinfo_unavail=ignore default=die ] \
  pam_ldap.so
ldapdownlocal session requiredpam_unix2.so
#
# The PAM configuration file for the `tacplus' service
#
tacplus auth
                requisite pam_securetty.so
tacplus auth
                required
                           pam_tacplus.so encrypt
tacplus auth
                optional
                           pam_auth_srv.so
tacplus account required
                           pam_tacplus.so encrypt service=ppp protocol=lcp
tacplus session required
                           pam_tacplus.so encrypt service=ppp protocol=lcp
s_tacplus auth
                  requisite pam_securetty.so
s_tacplus auth
                  required
                             pam_tacplus.so encrypt use_first_pass
s_tacplus account required pam_tacplus.so encrypt service=ppp protocol=lcp
s_tacplus session required
                             pam_tacplus.so encrypt service=ppp protocol=lcp
#
# The PAM configuration file for the `radius' service
#
radius auth
                 requisite pam_securetty.so
radius auth
                 required pam_radius_auth.so
radius auth
                 optional pam_auth_srv.so
radius account
                 required pam_radius_auth.so
radius session
                 required
                           pam_radius_auth.so
s_radius auth
                   requisite pam_securetty.so
```

```
s_radius auth
                   required
                             pam_radius_auth.so use_first_pass
s_radius account
                 required
                            pam_radius_auth.so
s_radius session required
                            pam_radius_auth.so
#
# The PAM configuration file for the `local' service
#
local auth
               requisite pam_securetty.so
local auth
               required
                         pam_unix2.so
local account
               required
                         pam_unix2.so
local password
                         pam_unix2.so md5 use_authtok
               required
local session
                         pam_unix2.so
               required
s_local auth
                 requisite pam_securetty.so
s_local auth
                 required
                            pam_unix2.so use_first_pass
s_local account
                  required
                            pam_unix2.so
s_local password
                  required
                            pam_unix2.so md5 use_authtok
s_local session
                 required pam_unix2.so
#
# The PAM configuration file for the `remote' service
#
remoteauth
               required pam_permit.so
remoteaccount
               required pam_permit.so
remotepassword required pam_permit.so
remotesession
               required pam_permit.so
#
# The PAM configuration file for the `login' service
#
```

```
loginauth
              requisite pam_securetty.so
loginauth
              required pam_unix2.so
loginauth
              optional pam_group.so
loginaccount
             requisite pam_time.so
loginaccount
             required pam_unix2.so
loginpassword required pam_unix2.so md5 use_authtok
             required pam_unix2.so
loginsession
login session required pam_limits.so
#
# The PAM configuration file for the `xsh' service
#
sshdauth
              required pam_unix2.so
sshdauth
              optional pam_group.so
sshdaccount requisite pam_time.so
sshdaccount
             required
                       pam_unix2.so
sshdpassword
             required pam_unix2.so md5 use_authtok
sshdsession
             required pam_unix2.so
sshd session required pam_limits.so
#
# The PAM configuration file for the `passwd' service
#
passwdpassword required
                          pam_unix2.so md5
#
# The PAM configuration file for the `samba' service
#
sambaauth
              required pam_unix2.so
sambaaccount
              required pam_unix2.so
#
```

```
# The PAM configuration file for the `su' service
#
suauth
            required
                       pam_wheel.so
suauth
            sufficient pam_rootok.so
suauth
           required pam_unix2.so
suaccount
           required pam_unix2.so
susession
           required pam_unix2.so
#
# Information for the PPPD process with the 'login' option.
#
       auth
               required
                         pam_nologin.so
ppp
ppp
       auth
               required
                          pam_unix2.so
       account required
                          pam_unix2.so
ppp
       session required pam_unix2.so
ppp
#
# Information for the ipppd process with the 'login' option: local authent.
#
       auth
               required
                          pam_nologin.so
ippp
ippp
       auth
               required
                         pam_unix2.so
       account required
                         pam_unix2.so
ippp
       session required
ippp
                          pam_unix2.so
# Information for the ipppd process with the 'login' option: radius authent.
#ippp auth required
                     pam_radius_auth.so conf=/etc/raddb/server
#ippp auth optional
                     pam_auth_srv.so
#ippp account required
                        pam_radius_auth.so conf=/etc/raddb/server
#ippp session required pam_radius_auth.so conf=/etc/raddb/server
```

| #               |             |                           |   |
|-----------------|-------------|---------------------------|---|
| # The PAM confi | guration fi | le for the `other' servic | e |
| #               |             |                           |   |
| otherauth       | required    | pam_warn.so               |   |
| otherauth       | required    | pam_deny.so               |   |
| otheraccount    | required    | pam_deny.so               |   |
| otherpassword   | required    | pam_warn.so               |   |
| otherpassword   | required    | pam_deny.so               |   |
| othersession    | required    | pam_deny.so               |   |

### Reference

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# Appendix E - Upgrades and Troubleshooting

#### Upgrades

Users should upgrade the Cyclades-TS whenever there is a bug fix or new features that they would like to have. Below are the six files added by Cyclades to the standard Linux files in the /proc/flash directory when an upgrade is needed. They are:

- boot\_ori original boot code
- boot\_alt alternate boot code
- syslog event logs (not used by Linux)
- config configuration parameters, only the boot parameters are used by the boot code
- zImage Linux kernel image
- script file where all Cyclades-TS configuration information is stored

#### The Upgrade Process

To upgrade the Cyclades-TS, follow these steps:

Step 1: Log in to the TS as root. Provide the root password if requested.

Step 2: Go to the /proc/flash directory using the following command:

cd /proc/flash

Step 3: FTP to the host where the new firmware is located.

Log in using your username and password. Go to the directory where the firmware is located. Select binary transfer and "get" the firmware file.



Note: The destination file name in the /proc/flash directory must be zImage. Example (hostname = server; directory = /tftpboot; username= admin; password = adminpw; firmware filename on that server = zImage.134).

## Appendix E - Upgrades and Troubleshooting

```
ftp
```

- > open server
- > user admin
- > Password: adminpw
- > cd /tftpboot
- > bin
- > get zImage.134 zImage
- > quit



Note: Due to space limitations, the new zImage file may not be downloaded with a different name, then renamed. The TS searches for a file named zImage when booting and there is no room in flash for two zImage files.

Step 4: Run zlmage.

To make sure the downloaded file is not corrupted or that the zImage saved in flash is OK the user should run:

md5sum -b /proc/flash/zImage

Step 5: Check text file information.

Now the user should check with the information present in the text file saved in the Cyclades site (e.g. zImage.134.md5sum). If the numbers match, the downloaded file is not corrupted.

Step 6: Issue the command reboot.

reboot

Step 7: Confirm that the new Linux kernel has taken over.

After rebooting, the new Linux kernel will take over. This can be confirmed by typing the following to see the Linux kernel version:

cat /proc/version

## Troubleshooting

## Flash Memory Loss

If the contents of flash memory are lost after an upgrade, please follow the instructions below to restore your system:

- Step 1: Turn the TS OFF, then back ON.
- Step 2: Using the console, wait for the self test messages.
   If you haven't got any, make sure you have the right settings. If you really get no boot message, press <s> right after powering ON and skip ALTERNATE boot code. That will make the boot run its ORIGINAL boot code.
- Step 3: During the self test, press < Esc> after the Ethernet test.
- Step 4: When the Watch Dog Timer prompt appears, press <Enter>.
- Step 5: Choose the option Network Boot when asked.
- Step 6: Enter the IP address of the Ethernet interface.
- Step 7: Enter the IP address of the host where the new zImage file is located.
- Step 8: Enter the file name of the zlmage file on the host.
- Step 9: Select the TFTP option instead of BOOTP. The host must be running TFTPD and the new zImage file must be located in the proper directory. e.g. /tftpboot for Linux.
- Step 10: Accept the default MAC address by pressing <Enter>. The Cyclades-TS should begin to boot off the network and the new image will be downloaded and begin running in RAM. At this point, follow the upgrade steps above (login, cd /proc/flash, ftp, and so forth) to save the new zImage file into flash again.



Note: Possible causes for the loss of flash memory may include: downloaded wrong zImage file, downloaded as ASCII instead of binary; problems with flash memory.

If the Cyclades-TS booted properly, the interfaces can be verified using *ifconfig* and *ping*. If ping does not work, check the routing table using the command route. Of course, all this should be tried after checking that the cables are connected correctly.

The file /etc/config\_files contains a list of files acted upon by saveconf and restoreconf. If a file is missing, it will not be loaded onto the ramdisk on boot. The following table lists files that should be included in the /etc/config\_files file and which programs use each.

| File               | Program                |
|--------------------|------------------------|
| /etc/securetty     | telnet, login, su      |
| /etc/issue         | getty                  |
| /etc/getty_ttyS0   | login (via console)    |
| /etc/hostname      | tcp                    |
| /etc/hosts         | tcp                    |
| /etc/host.conf     | tcp                    |
| /etc/nsswitch.conf | dns                    |
| /etc/resolv.conf   | dns                    |
| /etc/config_files  | saveconf               |
| /etc/passwd        | login, passwd, adduser |
| /etc/group         | login, passwd, adduser |

Table 40: Files to be included in /etc/config\_file and the program to use

| File                           | Program  |
|--------------------------------|--|
| /etc/ssh/ssh_host_key.pub      | sshd   |
| /etc/ssh/sshd_config           | sshd   |
| /etc/ssh/ssh_config            | ssh client                                     |
| /etc/ssh/ssh_host_key          | sshd (ssh1)                                    |
| /etc/ssh/ssh_host_key.pub      | sshd (ssh1)                                    |
| /etc/ssh/ssh_host_dsa_key      | sshd (ssh2)                                    |
| /etc/ssh/ssh_host_dsa_key.pub  | sshd (ssh2)                                    |
| /etc/snmp/snmpd.conf           | snmpd  |
| /etc/portslave/pslave.conf     | cy_ras, portslave,TS configuration information |
| /etc/network/ifcfg_eth0        | ifconfig eth0, cy_ras, rc.sysinit              |
| /etc/network/ifcfg*            | ifconfig, cy_ras, rc.sysinit                   |
| /etc/network/ifcfg_lo ifconfig | lo, cy_ras, rc.sysinit                         |
| /var/run/radsession.id         | radinit, radius authentication process         |
| /home                          | adduser, passwd                                |
| /etc/network/st_routes         | ifconfig, cy_ras, rc.sysinit                   |
| /etc/syslog-ng/syslog-ng.conf  | syslog-ng                                      |

#### Table 40: Files to be included in /etc/config\_file and the program to use



Important! If any of the files listed in /etc/config\_files is modified, the Cyclades-TS administrator must execute the command *saveconf* before rebooting the Cyclades-TS or the changes will be lost. If a file is created (or a filename altered), its name must be added to this file before executing saveconf and rebooting.

Important! Cyclades Technical Support is always ready to help with any configuration problems. Before calling, execute the command

#### cat /proc/version

and note the Linux version and Cyclades-TS version written to the screen. This will speed the resolution of most problems.

### Hardware Test

A hardware test called *tstest* is included with the Cyclades-TS firmware. It is a menu-driven program, run by typing tstest at the command prompt. The various options are described below. Note that the Cyclades-TS should not be tested while in use as the test will inactivate all ports. You should inactivate all processes that may use the serial ports: inetd, sshd, cy\_ras, and cy\_buffering. Following are the hardware test steps:

Step 1: signal\_ras stop.

Step 2: Perform all hardware tests needed.

Step 3: signal\_ras start.

#### Port Test

Either a cross cable or a loop-back connector is necessary for this test. Their pinout diagrams are supplied in <u>Appendix B - Cabling</u>, <u>Hardware</u>, and <u>Electrical Specifications</u>. Connect the loop-back connector to the modem cable and then connect the modem cable to the port to be tested (or connect a cross cable between two ports to be tested). In the case of the 1-PortTS110/100, connect the DB-25 loop-back connector to the console cable using a DB-9 - DB-25 convertor. When tstest senses the presence of the cable or connector, the test will be run automatically and the result shown on the screen.

Each line of data corresponds to a port in test. The last four columns (DATA, CTS, DCD, and DSR) indicate errors. The values in these columns should be zero. Below is an example of the output screen.

| <-    | Packets | S -> | <-       | Errors -> |      |     |     |     |
|-------|---------|------|----------|-----------|------|-----|-----|-----|
| From  | То      | Sent | Received | Passes    | Data | CTS | DCD | DSR |
| 2 <-> | 2       | 35   | 35       | 35        | 0    | 0   | 0   | 0   |
| 4 <-> | 5       | 35   | 35       | 35        | 0    | 0   | 0   | 0   |
| 5 <-> | 4       | 35   | 35       | 35        | 0    | 0   | 0   | 0   |

When this test is run with a cable or connector without the DSR signal (see the pinout diagram for the cable or connector being used), errors will appear in the DSR column. This does not indicate a problem with the port. In the example above, tstest perceived that a loop-back connector was attached to port 2 and that a cross cable was used to connect ports 4 and 5.

#### Port Conversation

This test sends and receives data on the selected port. One way to run this test is to place a loop-back connector on the port to be tested and begin. Enter the number of the port and a baud rate (9600 is a typical value). Type some letters, and if the letters appear on the screen, the port is working. If the letters do not appear on the screen (which also occurs if the loop-back connector is removed), the port is not functioning correctly.

A second method that can be used to test the port is to connect it to a modem with a straight cable. Begin the test and type "at". The modem should respond with "OK", which will appear on the screen. Other commands can be sent to the modem or to any other serial device. Press Ctrl-Q to exit the terminal emulation test.

#### Test Signals Manually

This test confirms that signals are being sent and received on the selected port. Neither the loop-back connector nor the cross cable are necessary. Enter the number of the port to be tested and begin the test.



Figure 49: Initial test

First, type Ctrl-D to see the X in the DTR column move position, then type Ctrl-R to see the X in the RTS column change position. If each of the Xs moves in response to its command, the signals are being sent. Another method to test the signals is to use a loop-back connector. Enter the number of the port with the loopback connector and start the test. In this case, when Ctrl-D is typed, the Xs in the first three columns will move as shown below.

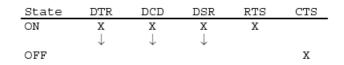


Figure 50: Second screen, showing changed positions

This is because the test is receiving the DTR signal sent through the DCD and DSR pins. When Ctrl-R is typed, the Xs in the RTS and CTS columns should move together. If the Xs change position as described, the signals are being sent and received correctly.

#### Test Analog Ports (for theTS110 only)

This test consecutively reads the Analog-to-Digital converters on both analog ports and compares the variance between the current reading and the first reading (pattern). One way to run this test is to place a short-circuit connector on the ports. The reading should be at the bottom of the Analog-to-Digital scale. Another way is to place 10K ohms on the ports. The reading should be at half scale. A third way is to place no connector at all. The reading should be at full scale. Below is an example of the output screen, when using 10K ohms.

|      | <           | VALUE   | >       |        | < ERRORS> |
|------|-------------|---------|---------|--------|-----------|
| ANAI | LOG Initial | Current | Correct | Passes | Data      |
|      |             |         |         |        |           |
| 1    | 3fff        | 3fff    | 7       | 7      | 0         |
| 2    | 3fff        | 3fff    | 7       | 7      | 0         |
|      |             |         |         |        |           |

Press <ESC> to stop the test.

### Test Digital Ports (for the TS110 only)

This test consecutively reads the digital ports and compares the variance between the current reading and the first reading (pattern). One way to run this test is to place a loop-back connector on the ports. The port reading on this condition should be 1. It means that pin+ and pin- have a closed loop. For the ports without loop-back, the reading should be 0. It means that pin+ and pin- have an open loop. Below is an example of the output screen. Digital ports 1, 2, 3, 4 and 5 have loop-back connectors. Digital ports 6, 7 and 8 have not.

|         | <       | VALUE   | >       |        | < ERRORS> |
|---------|---------|---------|---------|--------|-----------|
| DIGITAL | Initial | Current | Correct | Passes | Data      |
|         |         |         |         |        |           |
| 1       | 1       | 1       | 10      | 10     | 0         |
| 2       | 1       | 1       | 10      | 10     | 0         |
| 3       | 1       | 1       | 10      | 10     | 0         |
| 4       | 1       | 1       | 10      | 10     | 0         |
| 5       | 1       | 1       | 10      | 10     | 0         |
| 6       | 0       | 0       | 10      | 10     | 0         |
| 7       | 0       | 0       | 10      | 10     | 0         |
| 8       | 0       | 0       | 10      | 10     | 0         |

Press <ESC> to stop the test.

### Single User Mode

The Cyclades-TS has a single user mode used when:

- The name or password of the user with root privileges is lost or forgotten,
- After an upgrade or downgrade which leaves the Cyclades-TS unstable,
- After a configuration change which leaves the Cyclades TS inoperative or unstable.

Type the word "single" (with a blank space before the word) during boot using a console connection. This cannot be done using a telnet or other remote connection. The initial output of the boot process is shown below.

Entry Point = 0x00002120 loaded at: 00002120 0000D370 relocated to: 00300020 0030B270 board data at: 003052C8 0030537C relocated to: 002FF120 002FF1D4 zimage at: 00008100 0006827E relocated to: 00DB7000 00E1717E initrd at: 0006827E 0024F814 relocated to: 00E18000 00FFF596 avail ram: 0030B270 00E18000 Linux/PPC load: root=/dev/ram

After printing "Linux/PPC load: root=/dev/ram," the Cyclades-TS waits approximately 10 seconds for user input. This is where the user should type "<sp>single" (spacebar, then the word "single"). When the boot process is complete, the Linux prompt will appear on the console:

[root@(none) /]#

If the password or username was forgotten, execute the following commands:

passwd saveconf reboot

For configuration problems, you have two options:

Step 1: Edit the file(s) causing the problem with vi, then execute the commands:

saveconf

reboot

Step 2: Reset the configuration by executing the commands:

```
echo 0 > /proc/flash/script
reboot
```

If the problem is due to an upgrade/downgrade, a second downgrade/upgrade will be necessary to reverse the process. First, the network must be initialized in order to reach a ftp server. Execute the following script, replacing the parameters with values appropriate for your system. If your ftp server is on the same network as the TS, the gw and mask parameters are optional.

config\_eth0 ip 200.200.200.1 mask 255.255.255.0 gw 200.200.200.5

At this point, the DNS configuration (in the file /etc/resolv.conf) should be checked. Then, download the kernel image using the ftp command.

### Troubleshooting the Web Configuration Manager

#### What to do when the initial Web page does not appear

Try pinging, telnetting, or tracerouting to the Cyclades-TS to make sure it is reachable. If not, the problem is probably in the network or network configuration. Are the interfaces up? Are the IP addresses correct? Are filters configured which block the packets? If the Cyclades-TS is reachable, see if the /bin/webs process is running by executing the command ps. If it is not, type /bin/webs & to start it. If the /bin/webs process is not being initialized during boot, change the file /etc/inittab.

#### How to restore the Default Configuration of the Web Configuration Manager

This would be required only when the root password was lost or the configuration file /etc/websum.conf was damaged. From a console or telnet session, edit the file /etc/ config\_files. Find the reference to /etc/websum.conf and delete it. Save the modified /etc/ config\_files file. Execute the command saveconf. Reboot the system. Enter into the Web Configuration Manager with the default username and password (root/tslinux). Edit the file /etc/ config\_files and insert the reference to /etc/websum.conf.

Recover access to the Cyclades-TS110/100 console port

There is no dedicated console port available in the Cyclades-TS110/100. As factory default the serial port is set to work as a console port to allow initial product configuration. After that, changes can still be made through the Ethernet port and a Telnet command. If for some reason this access is lost (usually misconfiguration), the product can only be configured if the steps bellow are followed.

- Step 1: Power the Cyclades-TS110/100 off.
- Step 2: Connect the Cyclades-TS110/100 to a terminal configured to work at 9600 bps, with 8 bits, no parity and 1 stop bit.
- Step 3: Press and hold the ADM button and power on the Cyclades-TS110/100. There's a small hole in the box containing an internal ADM button that can be reached by a thin, sharp object.
- Step 4: Release the ADM button when the self test starts on the terminal's screen. The Cyclades-TS110/100 be now in single user mode, the serial port will work as a console port and the product can de reconfigured. Notice that no previous configuration is lost. After finishing, save the configuration (saveconf), power the Cyclades-TS110/100 off, and reconnect the original device to the serial port.

### Using a different speed for the Serial Console

The serial console is originally configured to work at 9600 bps. If you want to change that, it is necessary to change the configuration following the steps:

Step 1: Run bootconf. The user will be presented with the screen:

```
Current configuration
MAC address assigned to Ethernet [00:60:2e:00:16:b9]
IP address assigned to Ethernet interface [192.168.160.10]
Watchdog timer ((A)ctive or (I)nactive) [A]
Firmware boot from ((F)lash or (N)etwork) [F]
Boot type ((B)ootp,(T)ftp or Bot(H)) [T]
Boot File Name [zvmppctsbin]
```

Server's IP address [192.168.160.1] Console speed [9600] (P)erform or (S)kip Flash test [P] (S)kip, (Q)uick or (F)ull RAM test [F] Fast Ethernet ((A)uto Neg, (1)00 BtH, 100 Bt(F), 10 B(t)F, 10 Bt(H)) [A] Fast Ethernet Maximum Interrupt Events [0] Type <Enter> for all fields but the Console Speed. When presented the following

Do you confirm these changes in flash ( (Y)es, (N)o (Q)uit ) [N] :

Step 2: Enter Y and the changes will be saved in flash.

line:

Step 3: Logout and login again to use the console at the new speed.

## <u>CPU LED</u>

Normally the CPU status LED should blink consistently one second on, one second off. If this is not the case, an error has been detected during the boot. The blink pattern can be interpreted via the following table:

| Event                              | CPU LED Morse code       |
|------------------------------------|--------------------------|
| Normal Operation                   | S (short, short, short ) |
| Flash Memory Error - Code          | L (long, long, long )    |
| Flash Memory Error - Configuration | S, L                     |
| Ethernet Error                     | S, S, L                  |
| No Interface Card Detected         | S, S, S, L               |
| Network Boot Error                 | S, S, S, S, L            |
| Real-Time Clock Error              | S, S, S, S, S, L         |

| Table 41: | CPU LED | Code I | Inter   | pretation |
|-----------|---------|--------|---------|-----------|
|           |         | 00401  | in corp | protution |



Note: The Ethernet error mentioned in the above table will occur automatically if the Fast Ethernet link is not connected to an external hub during the boot. If the Fast Ethernet is not being used or is connected later, this error can be ignored.

## Introduction

The following configuration will enable you to obtaining a Signed Digital Certificate. A certificate for the HTTP security is created by a CA (Certificate Authority). Certificates are most commonly obtained through *generating public and private keys*, using a public key algorithm like RSA or X509. The keys can be generated by using a key generator software.

### Procedure

Step 1: Enter OpenSSL command.

On a Linux computer, key generation can be done using the OpenSSL package, through the following command:

# openssl req -new -nodes -keyout private.key -out public.csr

If this command is used, the following information is required:

| Parameter  | Description   |
|--|---|
| Country Name (2 letter code) [AU]:                           | The country code consisting of two letters.                           |
| State or Province Name (full name) [Some-<br>State]:         | Provide the full name (not the code) of the state.                    |
| Locality Name (e.g., city) []:                               | Enter the name of your city.  |
| Organization Name (e.g., company)<br>[Internet Widgits Ltd]: | Organization that you work for or want to obtain the certificate for. |
| Organizational Unit Name (e.g., section) []:                 | Department or section where you work.                                 |
| Common Name (e.g., your name or your server's hostname) []:  | Name of the machine where the certificate must be installed.          |

| Parameter         | Description  |  |  |
|-------------------|--|--|--|
| Email Address []: | Your email address or the administrator's email address. |  |  |

The other requested information can be skipped.

The certificate signing request (CSR) generated by the command above contains some personal (or corporate) information and its public key.

Step 2: Submit CSR to the CA.

The next step is to submit the CSR and some personal data to the CA. This service can be requested by accessing the CA Web site and is not free. There is a list of CAs at the following URL

pki-page.org

The request will be analyzed by the CA, for policy approval and to be signed.

Step 3: Upon receipt, install certificate.

After the approval, the CA will send a certificate file to the origin, which we will call Cert.cer, for example purposes. The certificate is also stored on a directory server. The certificate must be installed in the GoAhead Web server, by following these instructions:

Step A: Open a Cyclades Terminal Server session and do the login.

Step B: Join the certificate with the private key into the file /web/server.pem.

#cat Cert.cer private.key > /web/server.pem

Step C: Copy the certificate to the file /web/cert.pem.

#cp Cert.cer /web/cert.pem

Step D: Include the files /web/server.pem and /web/cert.pem in /etc/config\_files.

Step E: Save the configuration in flash.

#saveconf

Step F: The certification will be effective in the next reboot.

This page has been left intentionally blank.

## Introduction

In the Cyclades-TS Web server, the user database is completely separated from the system's (as defined in the /etc/passwd file), and the logic used for managing permissions is also different. The Web's user database is stored in the /etc/websum.conf file, and it has basically three lists: *users, user groups* and *access limits*.

## Default Configuration for Web User Management

The following three screen shots show the default configuration for User List, User Group List, and Access Limit List pages, respectively.

| User List |          |       |         |  |  |  |
|-----------|----------|-------|---------|--|--|--|
| Entry     | Username | Group | Status  |  |  |  |
| 0         | root     | root  | Enabled |  |  |  |

Figure 51: User List default page

| User Group List |          |                 |         |
|-----------------|----------|-----------------|---------|
| Entry           | Group ID | Privilege Level | Status  |
| 0               | root     | FULL            | Enabled |
| 0               | admin    | ADMINISTRATOR   | Enabled |
| 0               | monitor  | MONITOR         | Enabled |
| 0               | user     | USER            | Enabled |

Figure 52: User Group List default page

|       | ļ                     | Access Limit Lis | t             |        |
|-------|-----------------------|------------------|---------------|--------|
| Entry | URL                   | Privilege Level  | Access Method | Secure |
| 0     | 1                     | USER             | FULL          | No     |
| 0     | /appl/                | USER             | COOKIE        | No     |
| 0     | /read/                | MONITOR          | COOKIE        | No     |
| 0     | /adm/                 | ADMINISTRATOR    | COOKIE        | No     |
| 0     | /cfg/                 | FULL             | COOKIE        | No     |
| 0     | /um/                  | FULL             | COOKIE        | No     |
| 0     | /goform/              | MONITOR          | COOKIE        | No     |
| 0     | /goform/Login         | USER             | FULL          | No     |
| 0     | /goform/CheckLogin    | USER             | FULL          | No     |
| 0     | /goform/MainPageTable | USER             | COOKIE        | No     |
| 0     | /goform/Logout        | USER             | COOKIE        | No     |
| 0     | /goform/appl/         | USER             | COOKIE        | No     |
| 0     | /goform/adm/          | ADMINISTRATOR    | COOKIE        | No     |
| 0     | /goform/cfg/          | FULL             | COOKIE        | No     |
| 0     | /goform/um/           | FULL             | COOKIE        | No     |

Figure 53: Access Limit List default page

### How Web User Management works

When a user logs in, the username and the password are encrypted and stored in the browser. Whenever a URL is requested, the User Manager will perform the following tasks:

#### Task 1: Check the URL in the Access Limit List

The Web server first scans for the full URL, and then it looks for the subdirectories, until reaching the root directory "/." (In the URL http://CAS/goform/cfg/IPTablesRulesHandle, the access limits will be scanned in the following order: /goform/cfg/IPTablesRulesHandle, / goform/cfg, /goform and /.) When the URL matches an Access Limit, the following information will be available:

| Accessibility | When configured as FULL ACCESS, the URL can be accessed without any authentication; otherwise, the user can authenticate with BASIC, DIGEST or COOKIE authentication. The last type is recommended, because it allows the user to log out in the end of the session. The page will not be accessible when the accessibility is configured as NO ACCESS. |
|---------------|---|
| Security      | When set to be secure, the page will be accessed only through HTTPS, which will encrypt the pages through OpenSSL. If the browser is in unsecure mode, the protocol and the port will change to HTTPS.  |
| Privilege     | This is the level of accessibility of the page. If the privilege is USER, any<br>user will be able to access the page. If the privilege is FULL, only users<br>with full access will be able to access the page. There are two levels<br>between them: MONITOR and ADMINISTRATOR.   |

#### Task 2: Read the Username and the Password

This is done when the page must be accessed through authentication. If the username matches an entry in the users list, the following information will be available:

| Enabled               | The username must be enabled to be authenticated.                              |
|-----------------------|--|
| Encrypted<br>password | The password passed by the browser must match the one registered in the entry. |
| Group                 | Each username is linked to a user group.                                       |

#### Task 3: Look for the group retrieved in the user groups list

The user group entry will have the following information:

*Enabled* The group must be enabled to grant access to the URL.

PrivilegeThe group can have four privileges: in increasing order, they are USER,<br/>MONITOR, ADMINISTRATOR and FULL. The group privilege will be<br/>compared with the URL privilege. If it is greater or equal, the URL can be<br/>accessed by the user; otherwise, access is denied.

## Web User Management Configuration - Getting Started

The users, groups and access limits for Web User Management are configurable with your browser, though it is not recommended to change the groups and the access limits. In the default configuration:

- The access limits have privileges based on the functionality of the Web page.
- There are four different groups (root, monitor, admin and user), each one with a specific privilege.
- There is one root user (username is root and password is tslinux).

#### Changing the Root Password

The first thing to do after logging into a Web session the first time must be to change the root password. See Security Issue under <u>Figure 11: Configuration & Administration Menu page</u>.

- Step 1: Click on the link Web User Management > Users.
- Step 2: Select the root user and click the Change Password button.
- Step 3: Type the password twice and click the Submit button.
- Step 4: Click on the link Web User Management > Load/Save Web Configuration. The Login page will appear.
- Step 5: Type the username *root* and the password that was configured, then click on the Login button.
- Step 6: After the authentication, click on the Save Configuration button.
- Step 7: Click on the link Administration > Load/Save Configuration.
- Step 8: Click on the Save to Flash button.

### Adding and Deleting Users

#### Adding a User

- Step 1: Click on the link Web User Management > Users.
- Step 2: Click on the Add User button.
- Step 3: Configure the new user.

Type the username, the password (twice) and select a user group, depending on the access privilege desired. Leave the item Enabled checked.

- Step 4: Click on the Submit button. A confirmation message will appear.
- Step 5: If there are more users to be added, repeat the steps 1 to 4.
- Step 6: Click on the link Web User Management > Load/Save Web Configuration.
- Step 7: Click on the Save Configuration button. This will save the users added in the file /etc/websum.conf.
- Step 8: Click on the link Administration > Load/Save Configuration.
- Step 9: Click on the Save to Flash button.
- Step 10: Test the user(s) added. Log out the current user (Go to the link Application > Logout) and log in again, with the new user.

#### **Deleting a User**

The root user is delete-protected, and, because of that, it cannot be removed from the user list. The other users can be deleted.

- Step 1: Click on the link Web User Management > Users.
- Step 2: Select the user to be deleted and click on the Delete User button. A confirmation message will appear.
- Step 3: If there are more users to be deleted, repeat the steps 1 and 2.
- Step 4: Click on the link Web User Management > Load/Save Web Configuration.
- Step 5: Click on the Save Configuration button. This will save the users added in the file /etc/websum.conf
- Step 6: Click on the link Administration > Load/Save Configuration.
- Step 7: Click on the Save to Flash button.

### Adding and Deleting User Groups

The default configuration already comes with four user groups, and, for most of the cases, they will be enough. However, you have the option of editing the user groups.

Adding a group

- Step 1: Click on the link Web User Management > Groups.
- Step 2: Click on the Add Group button
- Step 3: Configure the new group. Type the group name and select the access privilege this group will have. Leave the Enabled item checked.
- Step 4: Click on the Submit button. A confirmation message will appear.
- Step 5: If there are more groups to be added, repeat the steps 1 to 4.
- Step 6: Click on the link Web User Management > Load/Save Web Configuration.
- Step 7: Click on the Save Configuration button. This will save the users added in the file /etc/websum.conf
- Step 8: Click on the link Administration > Load/Save Configuration.
- Step 9: Click on the Save to Flash button.

#### Deleting a group

Before deleting a group, make sure that there are no users using that group.

- Step 1: Click on the link Web User Management > Groups.
- Step 2: Select the group to be deleted and click on the Delete Group button. A confirmation message will appear.

- Step 3: If there are more groups to be deleted, repeat the steps 1 and 2.
- Step 4: Click on the link Web User Management > Load/Save Web Configuration.
- Step 5: Click on the Save Configuration button. This will save the users added in the file /etc/websum.conf
- Step 6: Click on the link Administration > Load/Save Configuration.
- Step 7: Click on the Save to Flash button.

## Adding and Deleting Access Limits

The default configuration has the access limits set according to the functionality of the Web page.

- Pages or forms which causes the configuration to change will have FULL privilege (only high-privileged users will have access to it).
- Pages which change the status of the board without changing the configuration will have ADMINISTRATOR privilege;
- Pages with the system information will have MONITOR privilege.
- Only application pages will have USER privilege.

Changing access limits is not recommended, unless you need to create or change the web server pages; even so, the user should place the web pages in the subdirectories with the privilege desired. For example, a page with ADMINISTRATOR privilege should be placed in /adm.

#### Adding an Access Limit

Step 1: Click on the link Web User Management > Access Limits.

Step 2: Click on the Add Access Limit button.

Step 3: Configure the new access limit.

Type the URL (or the subdirectory), and select the access privilege. If authentication is required to access the page, select COOKIE ACCESS; otherwise, select FULL ACCESS. If this page is confidential, check the Secure box.

- Step 4: Click on the Submit button. A confirmation message will appear.
- Step 5: If there are more access limits to be added, repeat the steps 1 to 4.
- Step 6: Click on the link Web User Management > Load/Save Web Configuration.
- Step 7: Click on the Save Configuration button. This will save the users added in the file /etc/websum.conf.
- Step 8: Click on the link Administration > Load/Save Configuration.
- Step 9: Click on the Save to Flash button.

#### Deleting an access limit

- Step 1: Click on the link Web User Management > Access Limits.
- Step 2: Select the access limit to be deleted and click on the Delete Access Limit button. A confirmation message will appear.
- Step 3: If there are more access limits to be deleted, repeat the steps 1 and 2.
- Step 4: Click on the link Web User Management > Load/Save Web Configuration.
- Step 5: Click on the Save Configuration button. This will save the users added in the file /etc/websum.conf
- Step 6: Click on the link Administration > Load/Save Configuration.
- Step 7: Click on the Save to Flash button.

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## Introduction

Depending on how the serial port is configured, connecting to a serial port will either open up a telnet or ssh connection. A serial port configured as socket\_server or raw\_data will open up a telnet connection while socket\_ssh will open up a ssh connection. Any Web user configured in the Web User Management section of the WMI will be able to use this application.

### Tested Environment

| Internet Explorer 6.0 | Success |
|-----------------------|---------|
| Netscape 6/6.2.3      | Success |
| Netscape 7.0          | Success |
| Mozilla 1.1           | Success |

Table 43: Windows XP + JREv1.4.0\_01 or 02

Requirements: Java 2 Runtime Environment (JRE) SE v1.4.0\_01 or v1.4.0\_02 (which can be found at http://java.sun.com/) installed on your PC with your browser acknowledged to use it. You can first check if the browser you are using acknowledges the Java version by following the procedures given in the next sections.

## On Windows

#### From Internet Explorer

Go to Tools  $\rightarrow$  Internet Options  $\rightarrow$  Advanced. Scroll down and look for a section on Java. There should be a checkbox that says "Use Java 2 v1.4.0 ...." If there isn't, this could either mean your browser is not activated to use the Java plug-in that came with the JRE you have installed or it just means that you don't have any JRE installed, in which case please install and repeat the check.

If you have already installed JRE and you just want to activate your browser to use it, go to your system's Control Panel  $\rightarrow$  Java Plug-in icon  $\rightarrow$  Browser  $\rightarrow$  check on the browser(s) you want to activate to use the Java Plug-in. Now repeat the check to see if your browser will now use the correct Java Plug-in.

#### From Netscape or Mozilla

Check to see if Java is enabled. Go to Edit  $\rightarrow$  Preferences  $\rightarrow$  Advanced  $\rightarrow$  Check on Enable Java. To see what version of JRE Plug-in is used, go to Help  $\rightarrow$  About Plug-ins. Scroll down to Java Plug-in section. Check if the Java Plug-in is the version you have installed.

Tip. When installing Netscape 7.0, it will ask if you want to install Sun Java. If you click on the box to install it, a version of JRE will be installed into your system; however, this does not mean that other browsers such as IE will recognize it. If you choose not to install Sun Java through Netscape but do it separately, Netscape 7.0 should automatically detect the JRE, and this can be checked by the instructions mentioned above.

## Step-by-Step Process

Step 1: Point your browser to the Console Server. In the address field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in.

Log in with a user configured in the Web User Management section, and its password. This will take you to the Configuration and Administration page.

Step 3: Select the Connect to Serial Ports link.

Click on the Connect to Serial Ports link on the Link Panel to the left of the page in the Configuration section. This will take you to the Port Selection page. The ports will be listed by their server farm name if it were configured.

| Serial Port Connection |       |        |   |
|------------------------|-------|--------|---|
| Logical                | Port: | Port 1 | ~ |
| 17"                    | Con   | inect  |   |

Figure 54: Serial Port Connection page

Step 4: Select port.

On the Port Selection page, choose a port to connect to from the dropdown menu and click the Connect button. This will open a new browser window that contains the applet connecting to the server chosen.

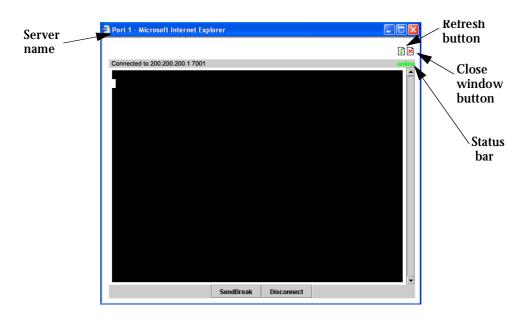


Figure 55: Port Connection page

At the upper right hand corner of the window, the left icon is a refresh button. Clicking on that button will reconnect to the server.



Figure 56: The Refresh button

The right icon closes the window. At the upper left corner, the server name is shown. In this case, the user didn't configure the serverfarm name, so "Port 1" appears.

Step 5: Log in.

If the port selected was configured as socket\_server or raw\_data, and depending on how it is configured to be authenticated, log in by typing into the terminal.

If the port selected was configured for a ssh connection, a Login window will pop

up. If you don't see it pop up, check your taskbar. Enter in the username and the username's password.

Enter in the username and the username's password if the servers were configured for authentication. If no authentication is configured, then just click Cancel.

| 🅾 SSH User Authentication 🗔 🗖 🔀 |            |       |
|---------------------------------|------------|-------|
| SSH Authori                     | zation req | uired |
|                                 |            |       |
| User name                       |            | root  |
| Password                        |            | ***** |
|                                 | Cancel     | Login |
| Java Applet \                   | Vindow     |       |

Figure 57: SSH User Authentication Popup Window

- Step 6: Enter command. Click in the terminal window and start entering commands.
- Step 7: To send a break to the terminal. Click on the SendBreak button.
- Step 8: Disconnect connection.

Click on the Disconnect button. Make sure the Status bar shows an Offline status. Closing the popup window will also disconnect you from the server.

Step 9: Reconnect to port. Refresh the current page by clicking on the refresh icon at the upper right hand corner of the window.

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## Introduction

The AlterPath PM is a family of intelligent power strips (IPDU - Integrated Power Distribution Units), which is used for power management. Through a serial port, the administrator can use the AlterPath PM to control all the equipment connected to its outlets, using operations like On, Off, Cycle, Lock, and Unlock.

Using the AlterPath PM and the Cyclades-TS together, the administrator can have full control over his data center equipment. He can, for example, reboot the data center equipment when it crashes, without leaving his console session (telnet or ssh). To do that, he must simply press a configurable hotkey and select the appropriate option from the menu displayed in the session.

### Configuration

This section covers only the software configuration for the Console Server when used in conjunction with the AlterPath PM. For hardware and cabling installation instructions for the AlterPath PM, Please refer to the AlterPath PM User Guide included in the product.

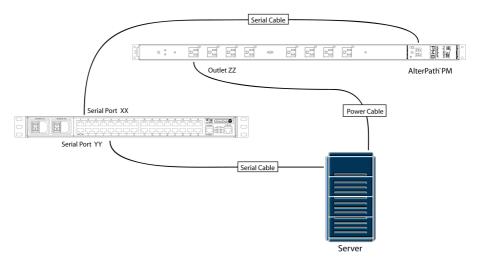


Figure 58: Configuration diagram

<u>Figure 58: Configuration diagram</u> shows a typical setup for the AlterPath PM and the Cyclades-TS/AlterPath ACS. The AlterPath PM's serial console is connected to port YY of the Console Server, the server's serial console is connected to port YY of the Console Server, and the server's power plug is connected to power outlet ZZ on the AlterPath PM. These port denominations will be used in the descriptions below.

#### Port Slave Parameters Involved and Passed Values

There are two different types of parameters:

- 1. Parameters to the port XX where the AlterPath PM is connected:
- sXX.protocol IPDU: New protocol Integrated Power Distribution Unit. For example: ipdu.
- sXX.pmtype: The IPDU manufacturer. For example: cyclades.
- sXX.pmusers: The user access list. For example: jane:1,2;john:3,4. The format of this field is:

[<username>:<outlet list>][;<username>:<outlet list>...]

where <outlet list>'s format is:

```
[<outlet number>|<outlet start>-<outlet end>][,<outlet num-
ber>|<outlet start>-<outlet end>]...
```

The list of users must be separated by semicolons (;); the outlets should be separated by commas (,) to indicate a list or with dashes (-) to indicate range; there should not be any spaces between the values.

- sXX.pmNumOfOutlets: the number of outlets of the AlterPath PM. Default: 8.
- 2. Parameters to the other ports where the servers are connected:
- all.protocol: Protocols for the CAS profile. For example: socket\_server, socket\_raw, socket\_ssh.
- all.pmkey: The hot-key that starts a power management session. Default: ^p (Ctrl-p).
- sYY.pmoutlet: The outlet list where the server YY is plugged. The outlet is passed as a pair /PM\_serial\_port.outlet\_number/. If the server has a dual power supply, the outlets are separated by space char. For example, one power supply is plugged in the second

outlet of the IPDU connected in serial port 1. The other is plugged in the third outlet of the IPDU connected in serial port 5. The value is 1.2 5.3".

**SXXpmusers notes:** The ellipses in the field format for sXX.pmusers means that you can add as many users as you need. The [] indicates that the parameter is optional, again indicating that you can configure more than one user. The separator is the semicolon, and spacing between the parameter and the variable matters in that a blank between names does not work.

e.g. jane:1,2; john:3,4 does not work jane:1,2; john:3,4 works.

The users described in this parameter (sXX.pmusers) are related to the users logged in a console session. These users will not be able to do power management from any other means, unless they are root users.

#### vi Method

The parameters described above must be changed by directly editing the */etc/portslave/plsave.conf* file.

#### Browser Method

To configure Power Management to control IPDUs through the Web interface:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

- Step 2: Log in as root and type the Web root password configured by the Web server. This will take you to the Configuration and Administration page.
- Step 3: Select the Serial Ports link. Click on the Serial Ports link on the Link Panel to the left of the page or in the Configuration section of the page. This will take you to the Port Selection page.
- Step 4: Select the serial port where the IPDU is connected. After selecting the port, click the Connect button.
- Step 5: Click the PM8 profile button in the Wizard Section. This will automatically set the protocol to IPDU, the IPDU type to cyclades, and the number of outlets to 8.
- Step 6: Scroll down to the IPDU Section. Change the number of outlets and the user permissions in this section, if necessary.
- Step 7: Click the Submit button. If there are more IPDUs to be configured, repeat steps 4 to 7.
- Step 8: Select the port whose server has the power supply plugged into one or more IPDU outlets.
  After selecting the port, click the Submit button.
- Step 9: Configure the port as a Console Access Server. Read the Access Method section in Chapter 3 for details.
- Step 10: Scroll down to the Power Management Section Set the hotkey to access the power management menu and the outlet(s) the server is plugged into.
- Step 11: Click on the Submit button.
- Step 12: If there are more servers to be configured, repeat steps 8 to 11.

Step 13: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.

- Step 14: Click on the link Administration > Load/Save Configuration.
- Step 15: Click the Save Configuration to Flash button. The configuration was saved in flash.

#### Wizard Method

Step 1: Bring up the wizard. At the command prompt, type the following to bring up the Power Management custom wizard:

wiz --pm

Screen 1 will appear.

Screen 1:

INSTRUCTIONS for using the Wizard: You can: 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or 3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue...

```
Screen 2:
****** C O N F I G U R A T I O N W I Z A R D ********
Current configuration:
(The ones with the '#' means it's not activated.)
all.protocol : ipdu
all.pmtype : cyclades
all.pmusers : #
all.pmoutlet : #
all.pmkey : ^p
all.pmNumOfOutlets : 8
Set to defaults ? (y/n) [n] :
Screen 3:
******* C O N F I G U R A T I O N
                           W I Z A R D *******
ALL.PROTOCOL - The possible protocols are telnet (socket_
server), ssh1/ssh2 (socket ssh), raw data (raw data),
or integrated power distributed unit (ipdu).
all.protocol[ipdu] :
ALL.PMTYPE - Name of the IPDU manufacturer.
all.pmtype[cyclades] :
```

```
Screen 4:
****** C O N F I G U R A T I O N W I Z A R D *********
ALL.PMUSERS - List of the outlets each user can access.
(e.g. Joe: 1-3; Jane: 4,5,6)
all.pmusers[#] :
ALL.PMOUTLET - The number of the outlet where the server
is plugged.
all.pmoutlet[#] :
Screen 5:
****** C O N F I G U R A T I O N W I Z A R D ********
ALL.PMKEY - The hot-key that identifies the power
management command.
all.pmkey[^p] :
ALL.PMNUMOFOUTLETS - The number of outlets you have on the
AlterPath PM.
all.pmNumOfOutlets[8] :
```

### How to Access the AlterPath PM regular menu from the Console Session

- Step 1: Open a console session. Open a telnet or ssh session for the serial port.
- Step 2: Access the IPDU regular menu.

This should be done, for example, when the server crashes and it necessary to change the power status. Type the preconfigured hot-key.

If the user does not have permission to access any outlet, the following message will appear, and you will return to the Console Session:

It was impossible to start a Power Management Session You can't access any Power Management functionality. Please contact your Console Server Administrator.

If the user does not have permission to access the outlet(s) of this server, but can access another outlet, the following message will appear:

```
You cannot manage the outlet(s) of this server.
Please enter the outlet(s) (or 'h' for help):
```

The user should type the outlet(s) he wants to manage, before reaching the main menu. The main menu will appear only if the user has permission for this/these outlet(s). Typing 'h' will cause the session to show text explaining what to type, and 'l' will cause the PM session to be logged out, and the user to return to the Console Session. If the user has permission to access the outlet(s) of this server, these outlets will be managed by the PM session.

\_\_\_\_\_

#### Step 3: Regular Menu.

This is the AlterPath PM regular menu:

Cyclades Corporation - Power Management Utility 1 - Exit 2 - On 3 - Off 4 - Cycle 5 - Lock 6 - Unlock 7 - Status 8 - Help 9 - Other

Please choose an option:

| Option | Description                               |
|--------|---|
| Exit   | Exits the Power Management Session.       |
| On     | Turns the outlet on.                      |
| Off    | Turns the outlet off.                     |
| Cycle  | Turns the outlet off and back on.         |
| Lock   | Locks the current status of the outlet.   |
| Unlock | Unlocks the current status of the outlet. |
| Status | Shows the current status of the outlet.   |
| Other  | Allows user to control other outlets.     |

Step 4: Check the status of the server's outlet or the outlet list. Type '7' and wait for the answer. For example:

```
Please choose an option: 7
IPDU 1 Outlet 8:
Outlet Status User
8 OFF NONE
_____
Cyclades Corporation - Power Management Utility
_____
                _____
                               _____
          2 - On 3 - Off
1 - Exit
          5 - Lock
4 - Cycle
                   6 - Unlock
7 - Status 8 - Help 9 - Other
Please choose an option:
```

Step 5: Reboot the server.

If the outlet(s) is/are locked, the user must unlock the outlet(s) first (option 6 - Unlock). The Cycle command turns the power off for some seconds and the turn it on again. Type '4' and wait for the answer. For example:

```
Please choose an option: 4
IPDU 1 Outlet 8:
8: Outlet power cycled.
Cyclades Corporation - Power Management Utility
1 - Exit 2 - On 3 - Off
4 - Cycle 5 - Lock 6 - Unlock
7 - Status 8 - Help 9 - Other
```

Please choose an option:

#### Step 6: Change the outlet list.

If the user needs to access another outlet(s) which can be managed by him, the option 9 - Other should be used. For example:

```
Cyclades Corporation - Power Management Utility

1 - Exit 2 - On 3 - Off

4 - Cycle 5 - Lock 6 - Unlock

7 - Status 8 - Help 9 - Other

Please choose an option: 9

Please enter the outlet(s) (or 'h' for help): 1.2

Cyclades Corporation - Power Management Utility

1 - Exit 2 - On 3 - Off

4 - Cycle 5 - Lock 6 - Unlock

7 - Status 8 - Help 9 - Other

Please choose an option:
```

From this point, all the commands will be related to the 2nd outlet of the IPDU in the port 1.

Step 7: Return to the Console Session.

The user can exit from the PM session and return to the Console Session in three ways:

- 1. Type the hot-key again, any time.
- 2. If the session is waiting for a menu option, type the option 1 Exit.
- 3. If the session is waiting for the outlet, type 'l'.

When the user leaves the PM session, the following message will appear:

Exit from PM session

### Power Management for the Administrator

The administrator, who can log onto the Console server itself, must have total control over all the IPDU outlets. An additional menu, with more options than the regular menu, is provided for the administrator to manage any IPDU.

There are two commands which can be used to manage the IPDU. The first one (*pm*) deals with menu options, while the second one (*pmCommand*) deals with the commands as they are sent to the IPDU, and requires more knowledge about the AlterPath-PM commands.



Note: Only the root user can do power management by using pm or pmCommand.

#### pm command

There are two ways to use this command: menu interface or command line. The menu is reached by typing the following command, from the prompt:

```
pm <IPDU port>
```

#### For example:

[root@TSx000 /root]# pm 1 Cyclades Corporation - Power Management Utility 1 - Exit 2 - On 3 - Off 4 - Cycle 5 - Lock 6 - Unlock 7 - Status 8 - Help 9 - List 10 - Current

Please choose an option:

| Option  | Description  |
|---------|--|
| Exit    | Exits the Power Management Session.                |
| On      | Turns the outlet on.                               |
| Off     | Turns the outlet off.                              |
| Cycle   | Turns the outlet off and back on.                  |
| Lock    | Locks the current status of the outlet.            |
| Unlock  | Unlocks the current status of the outlet.          |
| Status  | Shows the current status of the outlet.            |
| Help    | Lists the AlterPath PM available commands.         |
| List    | Lists the users assigned for each outlet.          |
| Current | Shows the current consumption of the AlterPath PM. |

#### Table 45: AlterPath PM Administrator Menu Options

Some of these options require the outlet number (On, Off, Cycle, Lock, Unlock, Status), and others don't. In the first case, when the option is selected, the number of the outlet will be asked. The user can enter one or more outlets (separated by commas or dashes), or "all," to apply the option to all the outlets.

Following are examples of some things which can be done through this command.

Locking the outlets

When the outlet is locked, the previous status cannot be changed, until the outlet is unlocked. This means that if the outlet was on, it cannot be turned off and, if it was off, it cannot be turned on.

Retrieving the status of the outlets Please choose an option: 7 Please enter the outlets (or 'help' for help): all Outlet Status User 1 Locked OFF NONE 2 Locked OFF NONE 3 Locked OFF NONE 4 OFF NONE 5 OFF NONE 6 OFF NONE 7 OFF NONE 8 OFF NONE \_\_\_\_\_ Cyclades Corporation - Power Management Utility \_\_\_\_\_ 1 - Exit 2 – On 3 - Off 5 - Lock 6 - Unlock 8 - Help 9 - List 4 - Cycle 7 - Status 10 - Current

Please choose an option:

The second way to use the pm command is the command line. In this case, the syntax for the command is

pm <IPDU port> <option> [<outlet(s)>],

where:

<option> is the name of the option, as written in the menu. <outlet(s)> is the number of the outlet(s) the option will be applied to, and is used only if the option requires the outlet.

In the examples above, the same result can the achieved by using the command line mode:

Turning the outlet off [root@TSx000 /root]# pm 1 Off 4 4: Outlet turned off. [root@TSx000 /root]# Locking the outlets [root@TSx000 /root]# pm 1 Lock 1-3 1: Outlet locked. 2: Outlet locked. 3: Outlet locked. [root@TSx000 /root]# Retrieving the status of the outlets [root@TSx000 /root]# pm 1 Status all Outlet Status User 1 Locked OFF NONE 2 Locked OFF NONE 3 Locked OFF NONE 4 OFF NONE 5 OFF NONE 6 OFF NONE 7 OFF NONE 8 OFF NONE [root@TSx000 /root]#

#### pmCommand command

Through pmCommand command, the administrator has access to other options beyond the menu options, because he will be accessing the IPDU itself. The administrator must have a good knowledge of the AlterPath PM command set to use it.

There are two ways to use this command. If only the IPDU port is passed as an argument, it will appear in a prompt where the administrator can write the command. Otherwise, the arguments after the IPDU port will be considered the PM command.

Syntax:

pmCommand <IPDU port> [<command>]

#### For example:

[root@CAS root]# pmCommand 1
You're entering the "Power Management Prompt".
To go back to the Console Server's command line type: exitPm

[Cyclades - Power Management Prompt]#

The following are examples of some things which can be done through this command.

Listing the commands available for the AlterPath PM [Cyclades - Power Management Prompt]# help

| on <outlet><cr></cr></outlet>  | Turn <outlet> ON</outlet>                           |  |  |  |
|--|---|--|--|--|
| off <outlet><cr></cr></outlet>   | Turn <outlet> OFF</outlet>                          |  |  |  |
|  |   |  |  |  |
| cycle <outlet><cr></cr></outlet>   | Turn <outlet> OFF and back ON</outlet>              |  |  |  |
| lock <outlet><cr></cr></outlet>  | Lock the current status of <outlet></outlet>        |  |  |  |
| unlock <outlet><cr></cr></outlet>  | Unlock the current status of <outlet></outlet>      |  |  |  |
| status <outlet><cr></cr></outlet>  | Show the current status of <outlet></outlet>        |  |  |  |
| list <cr></cr>   | List users created and eventual outlets             |  |  |  |
|  | assigned  |  |  |  |
| exit <cr></cr>   | Exit session  |  |  |  |
| passwd <user><cr></cr></user>  | Set a password for the specific user                |  |  |  |
| help <cr></cr>   | Show supported commands                             |  |  |  |
| current <cr></cr>  | Show the instantaneous current consump              |  |  |  |
|  | tion for the entire unit                            |  |  |  |
| adduser <username><cr></cr></username>   | Add user to the DB (8 maximum users                 |  |  |  |
|  | allowed)  |  |  |  |
| deluser <username><cr></cr></username>   | Delete user from the DB                             |  |  |  |
| assign <outlet> <usernar< td=""><td>ne&gt;<cr>Assign <outlet> to a specific</outlet></cr></td></usernar<></outlet> | ne> <cr>Assign <outlet> to a specific</outlet></cr> |  |  |  |
|  | user  |  |  |  |
| name <outlet> <name><cr>Name an outlet</cr></name></outlet>  |   |  |  |  |
| [Cyclades - Power Management Prompt]#  |   |  |  |  |

Cycling all the outlets

[Cyclades - Power Management Prompt]# cycle all 1: Outlet power cycled. 2: Outlet power cycled. 3: Outlet power cycled. 4: Outlet power cycled. 5: Outlet power cycled. 6: Outlet power cycled. 7: Outlet power cycled. 8: Outlet power cycled. [Cyclades - Power Management Prompt]# Unlocking the outlets 1, 5 and 8 [Cyclades - Power Management Prompt]# unlock 1, 5, 8 1: Outlet unlocked. 5: Outlet unlocked.

8: Outlet unlocked.

[Cyclades - Power Management Prompt]#

#### Power Management from a Browser

The Console Server Web server also supports power management. From a Web browser it is possible to check the status of all the IPDUs connected to the Console Server, as well as their outlets. If the user has Administration privileges, he can also perform the commands to turn on, turn off, cycle, lock and unlock the outlets.

Step 1: Point your browser to the Console Server. In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

- Step 2: Log in as root and type the Web root password configured by the Web server. This will take you to the Configuration and Administration page.
- Step 3: Select the Power Management link.

This link is in the Administration section. The following page will appear:

| Serial Port Description                                 |        | Outlets     |        |                   |                   |  |
|---|--------|-------------|--------|-------------------|-------------------|--|
| Type: cyclades<br>ttyS48 Outlets: 8<br>Status: Detected | Number | Serial Port | Status | Commands          |                   |  |
|   |        | 1           | None   | ្ខ                | On 48:1 Lock 48:1 |  |
|   | 2      | None        | 9      | On 48:2 Lock 48:2 |                   |  |
|   | 3      | None        | _      | On 48:3 Lock 48:3 |                   |  |
|   | 4      | None        | 9      | On 48:4 Lock 48:4 |                   |  |
|   | 5      | None        | ୍ଷ     | On 48:5 Lock 48:5 |                   |  |
|   | 6      | None        | ୍ଦ୍ର   | On 48:6 Lock 48:6 |                   |  |
|   | 7      | None        | ୍ଦ୍ର   | On 48:7 Lock 48:7 |                   |  |
|   | 8      | None        | ୍ଭ     | On 48:8 Lock 48:8 |                   |  |

*Figure 59: Power Management page* 

In the figure above, all the outlets are off (the light bulbs are off) and unlocked. For this status, there are two possible commands: turn it on and lock it.

The following steps are examples of what can be done in this page.

#### Step 4: Turn the outlet 1 on.

Click on the "On 48:1" button. The following page will appear:

| Serial<br>Port  | Description | Outlets |                |                   |                               |
|---|-------------|---------|----------------|-------------------|-------------------------------|
| Type: cyclades<br>ttyS48 Outlets: 8<br>Status: Detected |             | Number  | Serial<br>Port | Status            | Commands                      |
|   |             | 1       | None           | <u>.</u>          | Off 48:1 Cycle 48:1 Lock 48:1 |
|   | 2           | None    | ୍ଷ             | On 48:2 Lock 48:2 |                               |
|   | 3           | None    | ្ខ             | On 48:3 Lock 48:3 |                               |
|   | 4           | None    | ୍ଷ             | On 48:4 Lock 48:4 |                               |
|   | 5           | None    | ୍ଷ             | On 48:5 Lock 48:5 |                               |
|   | 6           | None    | ୍ଷ             | On 48:6 Lock 48:6 |                               |
|   |             | 7       | None           | ୍ଷ                | On 48:7 Lock 48:7             |
|   |             | 8       | None           | ្ខ                | On 48:8 Lock 48:8             |

Figure 60: Power Management page after turning outlet 1 on

After this operation, the outlet 1 was turned on (the light bulb is on), and now the administrator can turn it off and cycle this outlet.

Step 5: Lock outlet 1.

Click on the "Lock 48:1" button. The following page will appear:

| Serial<br>Port  | Description | Outlets |                  |                                 |                   |
|---|-------------|---------|------------------|---------------------------------|-------------------|
| Type: cyclades<br>ttyS48 Outlets: 8<br>Status: Detected |             | Number  | Serial<br>Port   | Status                          | Commands          |
|   | 1           | None    | <mark>:</mark> 🔒 | Off 48:1 Cycle 48:1 Unlock 48:1 |                   |
|   | 2           | None    |                  | On 48:2 Lock 48:2               |                   |
|   | 3           | None    |                  | On 48:3 Lock 48:3               |                   |
|   | 4           | None    |                  | On 48:4 Lock 48:4               |                   |
|   | 5           | None    |                  | On 48:5 Lock 48:5               |                   |
|   | 6           | None    |                  | On 48:6 Lock 48:6               |                   |
|   |             | 7       | None             | ្ខ                              | On 48:7 Lock 48:7 |
|   |             | 8       | None             | 9                               | On 48:8 Lock 48:8 |

Figure 61: Power Management page after locking outlet 1

The padlock indicates that outlet 1 was locked. From this point, nothing can change the outlet status, until the outlet is unlocked.

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### Introduction

The following three examples are just given to *test* a configuration. The steps should be followed *after* configuring the Cyclades-TS.

#### **Console Access Server**

With the Cyclades-TS set up as a CAS you can access a server connected to the Cyclades-TS through the server's serial console port from a workstation on the LAN or WAN. There is no authentication by default, but the system can be configured for authentication to be performed by a Radius server, a TacacsPlus server, or even by a local database. Either telnet or ssh can be used.

See <u>Appendix A - New User Background Information</u> for more information about ssh. The instructions in <u>Chapter 2 - Installation</u>. <u>Configuration</u>, and <u>Usage</u> will set up a fully-functional, default CAS environment. More options can be added after the initial setup, as illustrated in <u>Chapter 3 - Additional Features</u>.

An example of a CAS environment is shown in <u>Figure 62: Console Access Server diagram</u>. This configuration example has local authentication, an Ethernet interface provided by a router, and serially-connected workstations.

TS1000 Ethernet Interface IP Address: 200.200.200.1

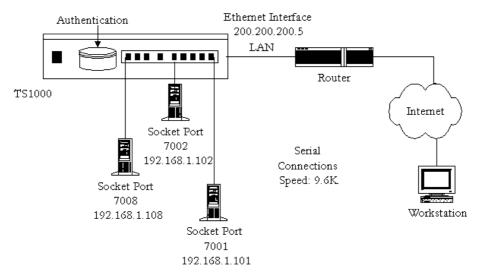


Figure 62: Console Access Server diagram

The following diagram <u>Figure 63: CAS diagram with various authentication methods</u>, shows additional scenarios for the Cyclades-TS: both remote and local authentication, data buffering, and remote access.

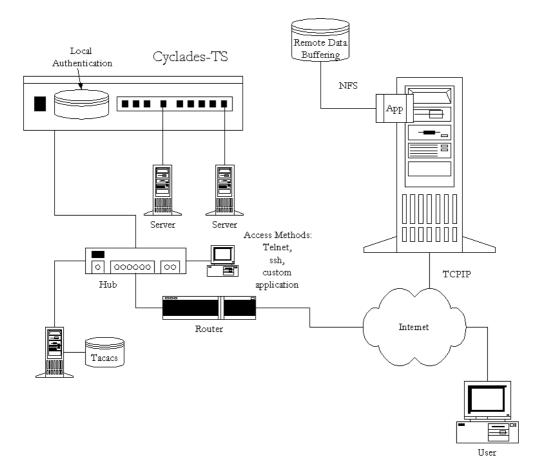


Figure 63: CAS diagram with various authentication methods

As shown in the above figure, our "CAS with local authentication" scenario has either telnet or ssh (a secure shell session) being used. After configuring the serial ports as described in <u>Chapter 3 - Additional Features</u> or in <u>Appendix C - The pslave Configuration File</u>, the following step-by-step check list can be used to test the configuration.

Step 1: Create a new user.

Run the *adduser <username>* to create a new user in the local database. Create a password for this user by running *passwd <username>*.

Step 2: Confirm physical connection.

Make sure that the physical connection between the Cyclades-TS and the servers is correct. A cross cable (not the modem cable provided with the product) should be used. Please see <u>Appendix B - Cabling, Hardware, and Electrical Specifications</u> for pin-out diagrams.

Step 3: Confirm that server is set to same parameters as the TS.

The Cyclades-TS has been set for communication at 9600 bps, 8N1. The server must also be configured to communicate on the serial console port with the same parameters.

Step 4: Confirm routing.

Also make sure that the computer is configured to route console data to its serial console port (Console Redirection).

Step 5: Telnet to the server connected to port 1.

From a server on the LAN (not from the console), try to telnet to the server connected to the first port of the Cyclades-TS using the following command:

telnet 200.200.200.1 7001

For both telnet and ssh sessions, the servers can be reached by either:

1. Ethernet IP of the Cyclades-TS and assigned socket port.

or

2. Individual IP assigned to each port.

If everything is configured correctly, a telnet session should open on the server connected to port 1. If not, check the configuration, follow the steps above again, and check the troubleshooting appendix.

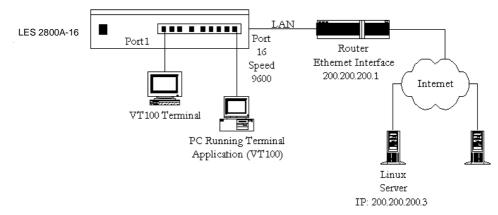
Step 6: Activate the changes.

Now continue on to <u>Task 5: Activate the changes</u> through listed in <u>Chapter 2 -</u> <u>Installation, Configuration, and Usage</u>.

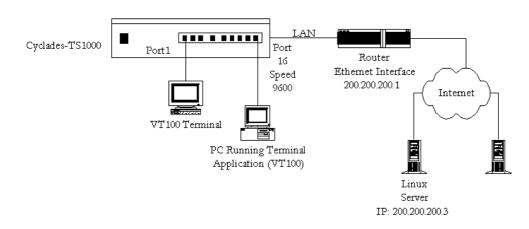
Note: It is possible to access the serial ports from Microsoft stations using some off-the-shelf packages. Although Cyclades is not liable for those packages, successful tests were done using at least one of them. From the application's viewpoint running on a Microsoft station, the remote serial port works like a regular COM port. All the I/O with the serial device attached to the Cyclades-TS is done through socket connections opened by these packages and a COM port is emulated to the application.

#### Terminal Server

The Cyclades-TS provides features for out-of-band management via the configuration of terminal ports. All ports can be configured as terminal ports. This allows a terminal user to access a server on the LAN.



The terminal can be either a dumb terminal or a terminal emulation program on a PC.



#### Figure 64: Terminal Server diagram

No authentication is used in the example shown above and rlogin is chosen as the protocol.After configuring the serial ports as described in <u>Chapter 3 - Additional Features</u> or in <u>Appendix C - The pslave Configuration File</u>, the following step-by-step check list can be used to test the configuration.

Step 1: Create a new user.

Since authentication was set to none, the Cyclades-TS will not authenticate the user. However, the Linux Server receiving the connection will. Create a new user on the server called *test* and provide him with the password *test*.

- Step 2: Confirm that the server is reachable. From the console, ping 200.200.200.3 to make sure the server is reachable.
- Step 3: Check physical connections.

Make sure that the physical connection between the Cyclades-TS and the terminals is correct. A cross cable (not the modem cable provided with the product) should be used. Please see the <u>Appendix B - Cabling, Hardware, and Electrical Specifications</u> for pin-out diagrams.

Step 4: Confirm that terminals are set to same parameters as the TS.

The Cyclades-TS has been set for communication at 9600 bps, 8N1. The terminals must also be configured with the same parameters.

#### Step 5: Log onto server with new username and password.

From a terminal connected to the Cyclades-TS, try to login to the server using the username and password configured in step one.

Step 6: Activate changes.

Now continue on to <u>Task 5: Activate the changes</u> through listed in <u>Chapter 2 -</u> <u>Installation, Configuration, and Usage</u>.

### **Dial-in Access**

The Cyclades-TS can be configured to accommodate out-of-band management. Ports can be configured on the Cyclades-TS to allow a modem user to access the LAN. Radius authentication is used in this example and ppp is chosen as the protocol on the serial (dial-up) lines. Cyclades recommends that a maximum of two ports be configured for this option.

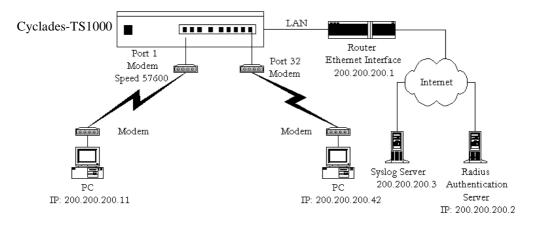


Figure 65: Ports configured for Dial-in Access

After configuring the serial ports as described in <u>Chapter 3 - Additional Features</u> or in <u>Appendix C - The pslave Configuration File</u>, the following step-by-step check list can be used to test the configuration.

Step 1: Create a new user.

Since Radius authentication was chosen, create a new user on the Radius authentication server called *test* and provide them with the password *test*.

Step 2: Confirm that the Radius server is reachable.

From the console, ping 200.200.200.2 to make sure the Radius authentication server is reachable.

Step 3: Confirm physical connections.

Make sure that the physical connection between the Cyclades-TS and the modems is correct. The modem cable provided with the product should be used. Please see <u>Appendix B - Cabling, Hardware, and Electrical Specifications</u> for pinout diagrams.

Step 4: Confirm modem settings.

The Cyclades-TS has been set for communication at 57600 bps, 8N1. The modems should be programmed to operate at the same speed on the DTE interface.

Step 5: Confirm routing.

Also make sure that the computer is configured to route console data to the serial console port.

Step 6: Perform a test dial-in.

Try to dial in to the Cyclades-TS from a remote computer using the username and password configured in step one. The computer dialing in must be configured to receive its IP address from the remote access server (the Cyclades-TS in this case) and to use PAP authentication.

Step 7: Activate changes.

Now continue on to <u>Task 5: Activate the changes</u> through listed in <u>Chapter 2 -</u> <u>Installation, Configuration, and Usage</u>. This page has been left intentionally blank.

# Appendix K - Billing Feature

### Introduction

The Cyclades TS110/100 can also be simply used as an intermediate buffer to collect serial data (like billing tickets from a PABX), making them available for a posterior file transfer.

### General Feature Description

The TS110/100 reads the serial port and saves information to Ramdisk files, limited to a maximum number of records per file or a maximum lifetime. After they are closed, these files are available for file transfer at /var/run/DB.

#### Configuration

The plsave.conf file has one more "protocol" and three new parameters shown on the Data Buffering section of the Web interface. They are:

| oilling       |
|---------------|
|               |
| 0             |
| 0 (min)       |
| "\ <b>n</b> " |
|               |

# Appendix K - Billing Feature

### How it works

Once the cy\_ras program detects the protocol as "billing," it starts the billing application. The billing application then opens the port (as configured in pslave.conf) and starts reading it. Records terminated by "billing\_eor string" are expected to be received. The TS110/100 doesn't change the termination method, transferring the same sequence to the file. The name of the temporary file used to write these records is:

cycXXXXX-YYMMDD.hhmmss.tmp

#### where:

- XXXXX is the "hostname" or "serverfarm"
- *YYMMDD* is the year/month/day
- *hhmmss* is the hour:min:sec

| XXXXX  | is the "hostname" or "serverfarm" |
|--------|-----------------------------------|
| YYMMDD | is the year/month/day             |
| hhmmss | is the hour:min:sec               |

This name helps the user archive and browse their directory as the file can be chronologically listed, not based on its creation or modification times, but based on when its contents were recorded. Also, whenever "hostname" is not significant, the user can use the "serverfarm" name (s1.serverfarm in pslave.conf) to match their actual plant (like PABX-trunk9). The temporary file described above is closed and renamed to cycXXXXX-YYMMDD.hhmmss.txt and a new temporary file is opened when:

- 1. The maximum number of records specified by "billing\_records" is reached;
- 2. The lifetime specified by "billing\_timeout" finishes.

If no record is received within a file lifetime period, no file will be actually saved.

## Appendix K - Billing Feature



Note: A zero-value for "billing\_records" stops the application and a zero-value for "billing\_timeout" means no timeout is desired and so the file will only be closed after "billing\_records" are received.

### Disk Space Issue

Finally, it is important to note that there is a protection against disk space problems. If you configure flow control to "hardware" for the serial port (*all.flow* = *hard* in the pslave.conf file), the application monitors the available disk space and if it is less than 100 Kb, the serial interface deactivates "RTS" signal on the RS-232. "RTS" is reactivated once the disk free space is greater than 120 Kb.

This page has been left intentionally blank.

### Basic Parameters (wiz)

- Hostname
- System IP
- Domain Name
- DNS Server
- Gateway IP
- Network Mask

### Access Method Parameters (wiz --ac <type>)

#### (CAS profile)

- Ipno
- Socket\_port
- Protocol
- Modbus\_smode
- Users
- Poll\_interval
- Tx\_interval
- Idletimeout
- Conf.group
- <sN>.serverfarm
- pool\_ipno
- pool\_socket\_port

- pool\_serverfarm
- web\_WinEMS
- translation

(TS profile)

- Protocol
- Socket\_port
- Userauto
- Telnet\_client\_mode

### Alarm Parameter (wiz --al)

- Alarm
- xml\_monitor

### Authentication Parameters (wiz --auth)

- Authtype
- Authhost1
- Accthost1
- Authhost2
- Accthost2
- Radtimeout

- Radretries
- Secret

### Data Buffering Parameters (wiz --db)

- Data\_buffering
- Conf.nfs\_data\_buffering
- Syslog\_buffering
- Dont\_show\_DBmenu
- DB\_timestamp
- DB\_mode
- Syslog\_sess

### Power Management Parameters (wiz --pm)

- pmkey
- pmNumOfOutlets
- pmoutlet
- pmtype
- pmusers

### Serial Settings Parameters (wiz --sset <type>)

#### (CAS profile)

- Speed
- Datasize
- Stopbits
- Parity
- Flow
- Dcd
- SttyCmd
- DTR\_reset

#### (TS profile)

- Speed
- Datasize
- Stopbits
- Parity
- Flow
- Dcd

## Appendix L - Wiz Application Parameters

### Sniffing Parameters (wiz --snf)

- Admin\_users
- Sniff\_mode
- Escape\_char
- Multiple\_sessions

### Syslog Parameters (wiz --sl)

- Conf.facility
- Conf.DB\_facility

### Terminal Appearance Parameters (wiz --tl)

- Issue
- Prompt
- Lf\_suppress
- Auto\_answer\_input
- Auto\_answer\_output

## Appendix L - Wiz Application Parameters

## Terminal Server Profile Other Parameters (wiz --tso)

- Host
- Term
- Conf.locallogins

## Appendix M - Copyrights

#### References

The Cyclades-TS is based in the HardHat Linux distribution, developed by Montavista Software for embedded systems. Additionally, several other applications were incorporated into the product, in accordance with the free software philosophy.

The list below contains the packets and applications used in the Cyclades-TS and a reference to their maintainers. The copyrights notices required in some packets are placed in the / COPYRIGHTS directory of the Cyclades-TS image.

#### Bootparamd

NetKit Bootparamd version 0.17 ftp://ftp.uk.linux.org/pub/linux/Networking/netkit

Busybox

BusyBox version 0.60.2 ftp://ftp.lineo.com/pub/busybox/

Cron

Paul Vixie's cron version 3.0.1. paul@vix.com

#### <u>DHCPCD</u>

PhysTech DHCP Client Daemon version 1.3.20.p10. http://www.phystech.com/download/dhcpcd.html

#### Flex

Flex version 2.5.4 vern@ee.lbl.gov COPYRIGHT: This product includes software developed by the University of California, Berkeley and its contributors

## Appendix M - Copyrights

#### <u>GNU</u>

The GNU project http://www.gnu.org

#### HardHat Linux

MontaVista Software - HardHat version 1.2 http://www.montavista.com

#### **IPChains**

Netfilter IPChains version 1.3.9. Extracted from the HardHat Linux http://www.netfilter.org

#### Linux Kernel

Linux Kernel version 2.2.17. Extracted from the HardHat Linux distribution http://www.kernel.org

#### NTP

NTP client http://doolittle.faludi.com/ntpclient/

#### **OpenSSH**

OpenSSH version 3.5p1 http://www.openssh.org COPYRIGHT: This product includes software developed by the University of California, Berkeley and its contributors.

#### OpenSSL

OpenSSL Project version 0.9.6g http://www.openssl.org COPYRIGHT: This product includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit. (http://www.openssl.org/) COPYRIGHT: This product includes cryptographic software written by Eric Young (eay@cryptsoft.com)

## Appendix M - Copyrights

#### PAM

Linux PAM version 0.75 http://www.kernel.org/pub/linux/libs/pam/

#### **Portslave**

SourceForge Portslave project version 2000.12.25. (modified). Includes pppd version 2.4.1 and rlogin version 8.10 http://sourceforge.net/projects/portslave/

#### RSYNC

rsync version 2.5.5 http://rsync.samba.org/rsync/

#### Syslog-ng

Syslog new generation version 1.5.17 http://www.balabit.hu/products/syslog-ng/

#### <u>Tinylogin</u>

TinyLogin version 0.80 ftp://ftp.lineo.com/pub/tinylogin/

#### <u>WEBS</u>

GoAhead WEBS version 2.1 (modified) http://goahead.com/webserver/webserver.htm Copyright (c) 20xx GoAhead Software, Inc. All Rights Reserved

#### ZLIB

zlib version 1.1.4 http://www.gzip.org/zlib/ This page has been left intentionally blank.

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#### Authentication

Authentication is the process of identifying an individual, usually based on a username and password. In security systems, authentication is distinct from authorization, which is the process of giving individuals access to system objects based on their identity. Authentication merely ensures that the individual is who he or she claims to be, but says nothing about the access rights of the individual. (Source: www.webopedia.com)

#### **Break Signal**

A break signal is generated in an RS-232 serial line by keeping the line in zero for longer than a character time. Breaks at a serial console port are interpreted by Sun servers as a signal to suspend operation and switch to monitor mode.

#### Console Access Server (CAS)

A CAS has an Ethernet LAN connection and many RS-232 serial ports. It connects to the console ports of servers and networking equipment and allows convenient and secure access from a single location.

#### Console Port

Most of the equipment in a data center (servers, routers, switches, UPS, PBX, etc.) has a serial console port for out-of-band management purposes.

#### Cluster

A cluster is a group of one or more computers working as a group to execute a certain task. From the user standpoint, a cluster acts as a large computer system.

#### Flash

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

#### In-band network management

In a computer network, when the management data is accessed using the same network that carries the data, this is called "in-band management."

#### IP packet filtering

This is a set of facilities in network equipment that allows the filtering of data packets based on source/destination addresses, protocol, TCP port number and other parameters. Packet filtering is one of the main functions of a firewall.

#### KVM Switch (KVM)

Keyboard-Video-Mouse Switches connect to the KVM ports of many computers and allow the network manager to access them from a single KVM station.

#### Mainframe

Large, monolithic computer system.

#### <u>MIBs</u>

Management Information Bases. SNMP-compliant devices, called agents, store data about themselves in MIBs and return this data to the SNMP requesters.

#### Out-of-band network management

In a computer network, when the management data is accessed through a network that is independent of the network used to carry data, this is called "out-of-band network management."

#### Off-line data buffering

This is a CAS feature that allows capture of console data even when there is no one connected to the port.

#### Profile

Usage setup of the Cyclades-TS: either as a Console Access Server (CAS), a Terminal Server, or a Remote Access Server.

#### <u>RADIUS</u>

Protocol between an authentication server and an access server to authenticate users trying to connect to the network.

### <u>RISC</u>

Reduced Instruction Set Computer. This describes a computer processor architecture that uses a reduced set of instructions (and achieves performance by executing those instructions very fast.) Most UNIX servers (Sun Sparc, HP, IBM RS6000, Compaq Alpha) were designed with a processor using a RISC architecture. The Intel <sup>®</sup> x86 architecture.

#### <u>RS-232</u>

A set of standards for serial communication between electronic equipment defined by the Electronic Industries Association in 1969. Today, RS-232 is still widely used for low-speed data communication.

#### Secure Shell (SSH)

SSH has the same functionality as Telnet (see definition below), but adds security by encrypting data before sending it through the network.

#### Server Farm

A collection of servers running in the same location (see Cluster).

#### SNMP

Short for Simple Network Management Protocol, a set of protocols for managing complex networks. The first versions of SNMP were developed in the early 80s. SNMP works by sending messages, called protocol data units (PDUs), to different parts of a network. SNMP-compliant devices, called agents, store data about themselves in Management Information Bases (MIBs) and return this data to the SNMP requesters. (Source: Webopedia)

#### Telnet

Telnet is the standard set of protocols for terminal emulation between computers over a TCP/ IP connection. It is a terminal emulation program for TCP/IP networks such as the Internet. The Telnet program runs on your computer and connects your PC to a server on the network. You can then enter commands through the Telnet program and they will be executed as if you were entering them directly on the server console. This enables you to control the server and communicate with other servers on the network. To start a Telnet session, you must log in to a server by entering a valid username and password. Telnet is a common way to remotely control Web servers. (from webopedia.com)

#### Terminal Server

A terminal server has one Ethernet LAN port and many RS-232 serial ports. It is used to connect many terminals to the network. Because they have the same physical interfaces, terminal servers are sometimes used as console access servers.

#### TTY

The UNIX name for the COM (Microsoft) port.

#### U Rack height unit

A standard computer rack has an internal width of 17 inches. Rack space on a standard rack is measured in units of height (U). One U is 1.75 inches. A device that has a height of 3.5 inches takes 2U of rack space.

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