

AlterPath™ Manager E2000, 2500, and 5000 Installation, Configuration, and User's Guide

Software Version 1.4.1



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Before You Begin

The AlterPath Manager serves as the command and control center for the AlterPath system of products. It provides consolidation of control, added security, and flexibility to very large server and server management configurations.

This manual provides the information needed for you or your system administrator to install, configure, administer, and operate the AlterPath E2000, 2500, and 5000 as well as to guide you in the operation of these products.

Note: This document frequently refers to the AlterPath Manager E2000, 2500 and 5000 as “AlterPath Manager” or as “APM.” If a reference is being made to a specific model of AlterPath Manager, references such as “AlterPath Manager E2000,” and “AlterPath Manager 2500,” or “AlterPath Manager 5000” are used.

Audience

This document is designed for system administrators and regular users of the AlterPath Manager E2000, 2500 and 5000. Users are expected to have basic knowledge of using a graphical user interface such as MicroSoft™ Windows.

Document Organization

The document contains the following chapters:

Chapter Number and Title	Description
1: Introduction	Provides an overview of the features of the ACS along with necessary prerequisite information for understanding the rest of the information in this guide.
2: AlterPath Manager Installation	Explains the procedure for installing the AlterPath Manager and preparing it for web configuration and access.
3: User Level Web Access	Explains the standard user interface. This chapter is particularly designed for regular users (as distinguished from system administrators) of the AlterPath Manager. It highlights such procedures as connecting to a console, dealing with alarms, and other system tracking and management procedures
4: Configuration and Administration	Explains to the system administrator how to configure the system features and enable users to perform the various fault management procedures such as connecting to a console, responding to an alert and more. Configuration settings include user access, alarm triggers, device management, firmware control, as well as running the configuration wizards.
5: Advanced Configuration	Covers first time configuration. Explains the serial console interface (Linux shell) and the command line interface (CLI) functionality, as well as some advanced setup procedures.
Appendix A: Technical Specifications	Lists hardware, software, electrical, and environmental specifications and requirements.

Chapter Number and Title	Description
Appendix B: ACS Modem Configuration	Covers special considerations for setting up a modem on an ACS for communication between an ACS and the ACS.
Appendix C: DLS Activation	Covers special considerations for adding DLS activation.
Glossary	Defines terms used in this book.

Typographic and Other Conventions

The following table describes the typographic conventions used in Cyclades documentation.

Table 1: Typographic Conventions

Typeface	Meaning	Example
<u>Links</u>	Hypertext links or URLs	Go to: http://www.cyclades.com
<i>Emphasis</i>	Titles, emphasized or new words or terms	See the <i>AlterPath Manager Quick Start</i> .
Filename or Command	Names of commands, files, and directories; onscreen computer output.	Edit the <code>pslave.conf</code> file.
User input	What you type in an example, compared to what the computer displays	[APM #] <code>ifconfig eth0</code>

The following table describes other terms and conventions.

Table 2: Other Terms and Conventions

Term or Convention	Meaning	Examples
Hot keys	<ul style="list-style-type: none"> When hot keys are shown, a plus (+) appears between two keys that must be pressed at the same time, and a space appears between two keys that must be pressed sequentially. 	<ul style="list-style-type: none"> <code>Ctrl+k p</code> entered while the user is connected to a KVM port brings up an IPDU power management screen. <code>Ctrl</code> and <code>k</code> must be pressed at the same time followed by <code>p</code>. <code>Ctrl+Shift+i</code> entered while the user is connected to a serial port brings up the IPMI power management utility. The <code>Ctrl</code> key and the <code>Shift</code> and <code>i</code> keys must be pressed at the same time.
Navigation shortcuts	Shortcuts use the “greater than” symbol (>) to indicate how to navigate to Web Manager forms.	Go to Configuration>KVM>General >IP Users in Expert mode.

Table 3: Naming conventions

Name	Convention
Administrator	Also referred to as the <i>Admin User</i> . The system administrator of the AlterPath Manager who has the authority to configure and manage the AlterPath Manager.
APM	AlterPath Manager. Synonymous with E2000, 2500, or 5000 “APM” is often used in the Command Line Interface.
Form	The form is the largest area as well as the basic unit of the web graphical user interface; it contains the user selection or input fields for each selected item in the menu.

Table 3: Naming conventions (Continued)

Name	Convention
Form Names	<p>The form names of the application’s GUI do not necessarily appear on the actual window. Because some forms do not have titles, these names are used to distinguish each form as well as to reflect the form function.</p> <p>The most commonly used form names are List forms and Detail forms. The configuration forms of the AlterPath Manager (<i>i.e.</i>, Devices, Consoles, Users, Alarm Trigger) use the two types of forms.</p> <p>Examples: Console List form; Console Detail form.</p>
Regular User	Refers to one who uses the AlterPath Manager application as a regular user (<i>i.e.</i> , the web management interface is on “Access” mode, not “Admin” mode) even though the user may be a system administrator
Click	To click the <i>left</i> mouse button.
Select	To <i>select</i> is the same as to <i>click your mouse</i> .

Linux Shell Syntax

While this manual is primarily designed for using the E2000, 2500, and 5000 web interface, some special features show you how to configure the AlterPath Manager using the *Serial Console Interface*. The Serial Console configuration is discussed in the “Advanced Configuration.” The typographical conventions used for showing the syntax for these commands are as follows.

Table 4: Linux Shell Syntax

Typeface	Meaning	Example
Brackets ([])	Indicate that the parameter inside them is optional. The command will still be accepted if the parameter is not defined. When the text inside the brackets starts with a dash (-) and/or indicates a list of characters, the parameter can be one of the letters listed within the brackets.	<code>iptables [-ADC] chain rule-specification [options]</code>
Ellipses (. . .)	Indicate that the latest parameter can be repeated as many times as needed. Usually this is used to describe a list of subjects.	<code>ls [OPTION]... [FILE]...</code>
Vertical Line, or Pipe ()	One of the parameters separated by this character should be used in the command.	<code>netstat {--statistics -s} [--tcp -t] [--udp -u] [--raw -w]</code>
<text>	Text enclosed in greater than or less than symbols (or angle brackets) is variable text that is to be substituted in a specific command line.	<code>add user <username></code>

Table 4: Linux Shell Syntax (Continued)

Typeface	Meaning	Example
Spacing and Separators	Lists will not normally have spaces between the items, but will have commas, hyphens, or semicolons as separators.	<p>jane:1,2;john:3,4. The format of this field is:</p> <pre>[<username>:<outlet_list>] [;<username>:<outlet_list>...]</pre> <p>Where <outlet_list>'s format is:</p> <pre>[<outlet_number> <outlet_start>-<outlet_end>][,<outlet_number> <outlet_start>-<outlet_end>]...</pre>

Additional Resources

Cyclades Technical Training Available

Cyclades offers a suite of technical courses to increase your knowledge of the AlterPath Manager.

- AlterPath Manager I: Accessing and Monitoring Your out-of-band Infrastructure.
- AlterPath Manager II: Configuring and Administering Your out-of-band infrastructure.

To learn more about Cyclades Technical Training Center and offerings, please visit our website at <http://www.cyclades.com/training>, call us at 1-888-292-5233, or send an email to training@cyclades.com.

Cyclades Firmware Upgrades

Cyclades offers periodic firmware upgrades for the AlterPath Manager E2000, AlterPath Manager 2500, and the AlterPath manager 5000. These upgrades are available free of charge to current Cyclades customers. Visit <http://www.cyclades.com/support/downloads.php> to download the latest firmware. See “To Upgrade the APM Firmware” on page 320 for instructions on upgrading the firmware on your AlterPath Manager.

Cyclades Technical Support

Cyclades offers free technical support. To find out how to contact the support center in your region, go to:

http://www.cyclades.com/support/technical_support.php.

Chapter 1

Introduction

The AlterPath Manager E2000, 2500, and 5000 are a family of feature-rich, out-of-band (OOB) managers designed to provide out-of-band infrastructure (OOBI) users and administrators a centralized and convenient way to remotely access target devices and perform all their system fault management work from a single user interface.

Through an easy and convenient web user interface, the regular user of the APM E2000, APM 2500, and APM 5000 can easily view and access consoles, view consolidated logs and reports, and respond to triggers, alarms, and other system issues that may arise.

Through the same web interface (in Admin Mode) or through CLI, the system administrator can configure and manage the APM and all its users from a single location without having to work directly on a target device or server console.

Note: Anyone who uses the APM application in Access mode is referred to as a *user*, regardless of whether that user is a system administrator or not. An *administrator* is anyone who has the exclusive authority to configure and administer the APM and its users.

Connectivity and Capacity

The E2000 allows you to configure 2048 devices, 4096 console ports and maintain 256 Data Logging Sessions (DLS) or simultaneous connections to consoles and devices. You can perform firmware upgrades on 256 separate console management devices. The E2000 supports up to 256 simultaneously connected users, and it allows multi-user access to each port.



Figure 1-1: APM E2000, Front View

The port connections, power connection, and power switch of the E2000 are shown in Figure 1-2.

Caution: On the APM hardware, Eth0 is labeled “Eth1,” and Eth1 is labeled as “Eth2.”

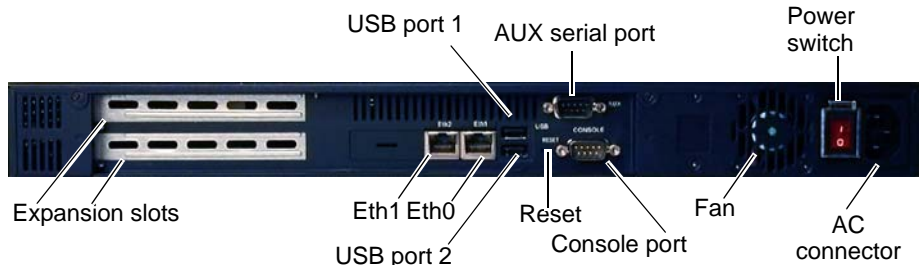


Figure 1-2: APM E2000, Back View

The AlterPath 2500 and 5000 each have a base DLS or simultaneous connection capacity of 64. This can be upgraded to up to 512 DLS connections for an AlterPath 2500 and up to 2048 DLS connections for an AlterPath 5000. The APM 2500 and the APM 5000 are also available with additional DLS connection capacity at the time of initial purchase. For details about DLS capacity, refer to *Appendix C, “DLS Activation.”*

The LCD control panel, power on/reset, and power off buttons are shown in Figure 1-3.

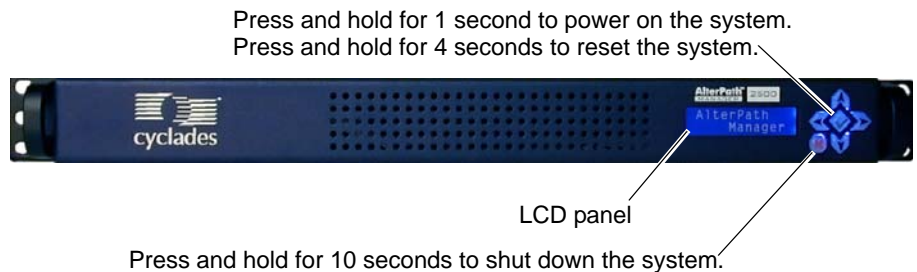


Figure 1-3: APM 2500, Front View

The port connections, power switch and power connector of the APM 2500 are shown in Figure 1-4.

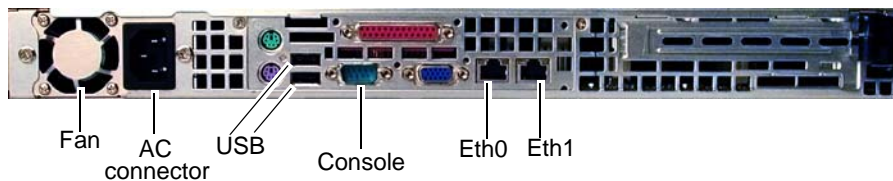
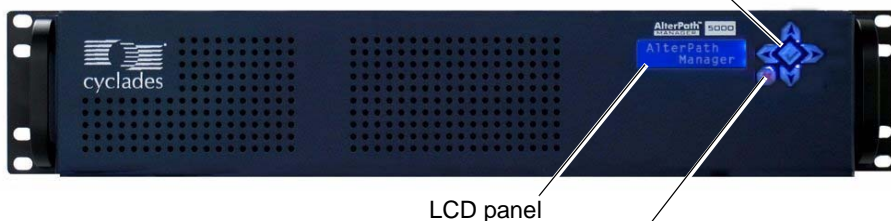


Figure 1-4: APM 2500, Back View

Press and hold for 1 second to power on the system.
Press and hold for 4 seconds to reset the system.



Press and hold for 10 seconds to shut down the system.

Figure 1-5: APM 5000, Front View

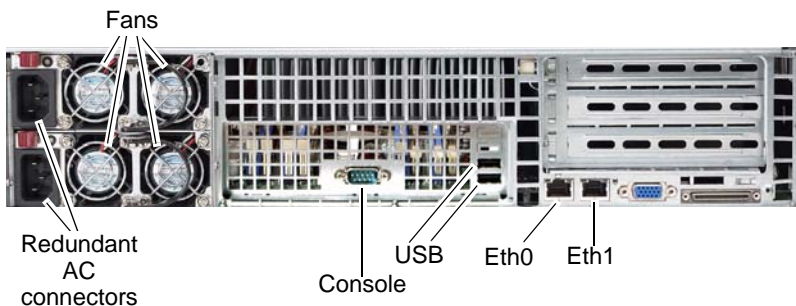


Figure 1-6: APM 5000, Back View

Key Features

The key features of AlterPath Manager E2000, 2500, and 5000 are:

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Centralized Authentication	Page 6

Consolidated Views and Console Access	Page 6
Access Control List (ACL) for Devices	Page 6
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Single Point Security Gateway

The AlterPath Manager has been designed such that communication between users and the management network must pass through a single point of access (the AlterPath Manager) to optimize security and enforce adherence to your corporate security policy.

A single, secure access point reduces management overhead for managing console servers. The multiple authentication options available ensure compatibility with existing infrastructure.

Java based appGATE™ MindTerm™ V3.0.1

SW version 1.4.1 will run either the APPGate MindTerm V3.0.1 terminal applet or the MindTerm Java Web Start (JWS). Cyclades supports this terminal applet with Java V1.3 or later with Webstart. This allows customization of the terminal emulator features such as font size, and background and font colors in addition to the usual terminal controls that have been available with the previous terminal emulator.

Caution: When running the APM WMI on a browser on a Linux workstation, you must install Java V1.5.0-2 or greater to run the MindTerm terminal applet or the MindTerm JWS.

Note: You can refer to Sun Microsystems' website, <http://java.sun.com/products/javawebstart> and click on the "Code Samples & Apps" link. You can also refer to IBM's Java Web Start website, <http://www-128.ibm.com/developerworks/java/library/j-webstart> for specifics on implementation of JWS.

You can download the latest Java version from the Java website: <http://www.java.com>.

Centralized Authentication

Centralized authentication saves you or the administrator from using a password for each device (*e.g.*, TS, ACS, KVM/net), and thereby maintain a secure password. You need only use your password once upon logging onto the AlterPath Manager. For all users who access the console ports, the AlterPath Manager provides the following authentication methods: local database, RADIUS, TACACS+, LDAP, Kerberos, NIS, and Active Directory.

Consolidated Views and Console Access

From the AlterPath Manager web interface, you can view a list of all consoles to which you have authorized access. Information about each console includes console name, port, location, description, and status.

The Access Control List (ACL), which is defined by the administrator, defines which user has access to which port. For added security, users cannot view consoles which they are not authorized to use.

Access Control List (ACL) for Devices

Users have access to consoles; administrators have access to consoles and console devices.

Device access for regular users is a feature that is new, beginning with Software Version 1.4.0.

Regular users can have access control of devices as well as access control of consoles, at the discretion of the AlterPath Manager admin.

A regular user can have access to one or more devices as well as to one or more consoles, if that user has been granted such access by the admin in the user's access control list. The regular user will never have admin mode access.

An admin profile user (a regular user granted administrative profile rights) can have access (regular user mode access or admin access) to one or more devices as well as to one or more consoles, if that user has been granted such access by the administrator in the user's access control list. In addition, when the admin profile user creates a device, the admin profile user also has access to all the device's consoles.

If the Blade Module is enabled, the Console List form also shows the console name for each supported blade server. Right-clicking a console name, enables the user to select KVM, VM, or CLI or to power on or power off, based on the user's access rights defined in the **Security Rule**.

Centralized Data Logging System

The APM E2000/2500/5000 captures all console log messages and writes them to its internal hard disk drive. This provides a secure and permanent storage of important console log information. Data logging will work with permanently connected devices on Console Servers, Terminal Servers, and OnSite serial ports.

The console log capacity is 20GB, which is about 80MB for each of the APM E2000's 256 maximum possible concurrent data logging sessions. The secure online/offline storage ensures availability of all important console messages.

The APM 2500 and APM 5000 have a base Data Logging Session (DLS) capacity of 64. This capacity can be expanded (through a DLS feature activation option from Cyclades) to up to 512 DLSs for the APM 2500 and up to 2048 DLSs for the APM 5000. The APM 2500 and the APM 5000 are also available at the time of purchase, with additional, installable DLS activation.

Each line of the logfile contains a timestamp, a feature which prevents tampering and provides a tool for analysis and audit trail tracking. Each time you or any user connects to a DLS enabled port, the APM adds a timestamp to the log file. The user identification timestamp is recorded in the data buffer and logged separately on the APM access log database.

Log File Compression and Rotation

The system logger automatically saves the current log file after a certain point in time, and then creates a new file to collect a new set of console data. The file rotation is seamless with no data loss as the system copies from one file to another.

The administrator has the option to move the saved log file(s) to another server for archiving.

Prioritized Triggers & Alarms

Note: Alarm triggers work only with serial and IPMI consoles.

The APM E2000/2500/5000 event handling feature enables the system to identify possible issues and alert the user. As the APM sends a message to the hard disk for storing and consolidation, it also scans the message for triggers. A trigger is a text string pre-defined by the administrator which the system uses to detect a trigger text from messages. When the APM detects a trigger text, based on how the trigger was configured by the administrator, it will do the following:

- Send an email to a user list
- Create a prioritized alarm entry in the Alarm database
- Write a log message to the AlterPath Manager logging system to acknowledge the trigger.

Other Alarm Features

Notes - Allows you to add notes to an alarm to indicate what action you have taken. These notes can be useful for future reference to similar issues.

Reports - Allows you to generate a report to show what actions were taken by whom, and how long it took to fix the issue.

Modem Support for Remote Sites

Using point-to-point protocol (PPP), the AlterPath Manager E2000, 2500, and 5000 are equipped with modem dialing capability to allow complete out-of-band access to remote console server devices. Moreover, users have the

choice to use PPP as the primary mode of connection or only as a backup connection in the event that the network fails. The following modem/serial cards are supported:

- Eicon DS series V90 4P analog modem card - North America (does not fit in the E2000)
- Eicon DS series ISDN BRI-2M - International
- Perle V90-Modem
- Perle multi-port serial
- Cyclades 8Yo serial card (supported in E2000 only)

Note: Implementation of an ISDN modem on the APM is the same as with a standard modem but the ISDN modem dials and connects much faster.

Dial Back Support for ACS

The AlterPath Manager E2000, 2500, and 5000 provide options for integrated modems to automatically dial to remote locations when the network fails. In the absence of network connectivity, the dial back feature enables the AlterPath Manager to initiate a call to a remote AlterPath ACS unit, and then have the ACS dial back the connection using a predefined number.

One Time Password support for ACS

The One Time Password (OTP) support in the AlterPath Manager E2000, 2500, and 5000 enables One Time Password authentication when the APM connects to an ACS via modem. The OTP authentication method uses passwords, each of which are only valid once. The one time passwords are calculated by means of a secret passphrase which is encrypted and stored in the APM database. The OTP method of authentication prevents passwords from being intercepted over a phone line and reused, even if the phone line is tapped.

OTP authentication during dialup is transparent to the user (the user does not notice the authentication).

Note: The OTP option does not appear when an ISDN modem is being configured.

Multiport Ethernet

The AlterPath Manager E2000, 2500, and 5000 supports multiport PCI Ethernet cards for secure networks that use multiple network segments. This enables the AlterPath Manager to physically separate devices and connect to multiple network segments.

The Ethernet cards are detected by the configuration wizard during boot time.

The Ethernet hardware has commands to control the link speed and duplexing supported on each interface.

Enhanced Ethernet Port Configuration

There is a script called “setethernet” that is invoked automatically along with the other initial APM configuration the first time the APM is run. The `setethernet` script can also be run by the administrator manually from the console at any time.

The `setethernet` script allows the configuration of the Ethernet interface. The following parameters can be set:

- Auto-negotiation mode
- 10MBps full duplex
- 10MBps half duplex
- 100MBps full duplex
- 100MBps half duplex
- 1000MBps full duplex
- 1000MBps half duplex

Ethernet Bonding

Ethernet bonding is a method of providing redundancy to an Ethernet connection. When Ethernet bonding is enabled, the primary Ethernet port operates under normal circumstances. If the primary Ethernet port fails, a backup (or redundant) Ethernet port takes over. This is called a failover

condition (e.g., the primary Ethernet port fails over to the secondary Ethernet port). A different interface becomes active if, and only if the active interface fails. After a failover has occurred, the primary interface becomes active once again after the failover condition has been corrected.

DHCP Option for APM Network Setup

When you configure the network, either through the First Time Configuration Wizard, or through the CLI “setnetwork” command, you now have the option to use DHCP (Dynamic Host Configuration Protocol) to configure Eth0. DHCP allows the APM to obtain its own IP address from the DNS server. If there is no DNS server, or if the DNS server cannot be accessed, the default IP address of 192.168.1.20 will be assigned to Eth0. Eth0 is the only Ethernet port that can be configured to use DHCP. Of course, as always, you can configure Eth0 with a static IP address, if you wish.

Health Monitoring

This feature allows the AlterPath Manager to monitor on a periodic basis the consoles that are running on specified device, to generate log files, and to send an alarm notifications to specified users.

Health Monitoring is designed to ensure that in the event of a network failure, remote sites are available and working properly.

An integral part of Health Monitoring is the Health Modem feature which monitors any modems that are being used to connect to a device either as a primary connection or as a backup. Like Health Monitoring, this feature has its own alarm trigger which the administrator can configure to generate log files and send alarm notifications to users.

Console Wizard

The console wizard allows you to define the consoles connected to a device by automatically defining the consoles using default and customized values. The wizard configures the selected console(s) and applies them to the device. The console wizard is designed to work with all types of devices, including KVM/net units and secondary units that are connected to the KVM/net units.

Device Discovery

The Device Discovery feature enables the AlterPath Manager to recognize the current configuration of a Cyclades TS, ACS, or KVM/net and, through the use of a wizard, auto populate the console parameters based on the values used by the Cyclades TS, ACS, or KVM/net.

For users who already have TS/ACS and/or KVM/net units deployed in their network, Device Discovery eradicates the time-consuming task of re-defining each console port manually.

Support for KVM/net

Among other console types, the AlterPath Manager supports viewing of Keyboard-Video-Mouse-based consoles through the use of an AlterPath KVM/net installed in the network. The user connects through a client software over an IP connection and the KVM/net switch routes the application to one of its ports to connect the user application to the KVM ports of a target server.

The KVM/net supports physical cascading of units to provide more ports. The admin user configures the cascading through the AlterPath Manager.

The KVM/net version 2.0.0 and above features the capability to connect to RDP servers via an in band connection. The RDP capability can be configured and controlled from the APM.

Note: AlterPath Manager is compatible with AlterPath KVM/net version 1.1.0 and above.

Support for KVM/net Plus

The APM supports the KVM/net Plus. The KVM/net Plus supports all the features of the KVM/net. Additionally, the KVM/net Plus features a web control page that replaces the OSD for KVM over IP sessions. The KVM/net Plus also features the capability to connect to RDP servers via an in band connection. The RDP capability can be configured and controlled from the APM.

KVM/net FW Upgrade Support

Starting with Version 1.4.0, the AlterPath Manager supports firmware upgrades for the KVM/net. The upgrade facility provides system compatibility checks, copies the firmware, checks the validity of the copy, and reboots the system. The firmware package incorporates KVM/net firmware, KVM over IP module firmware, boot code, microcode for the KVM switch, microcode for the terminators, and microcode for the KVM RP.

Support for OnSite

The AlterPath OnSite is a compact device that has serial console ports like an ACS and KVM ports like a KVM/net. The AlterPath Manager supports viewing of ACS-based consoles as well as Keyboard-Video-Mouse-based consoles through the use of an AlterPath OnSite installed in the network.

Support for IPMI

The AlterPath Manager supports servers that are based on IPMI (Intelligent Platform Management Interface), the open standard for machine health and control (including remote control). IPMI defines common interfaces to the “intelligent” hardware that is used to monitor server physical health characteristics, such as temperature, voltage, fans, power supplies and more.

These monitoring capabilities provide AlterPath Manager users information that allow power control of servers, recovery, and asset tracking.

The AlterPath Manager allows multiple, concurrent IPMI CLI (Command Line Interface) sessions. The number of sessions allowed matches the number of DLSs activated (see “Centralized Data Logging System” on page 7).

Note: IPMI is a paid-for option for AlterPath Manager users. The feature is enabled only for users who have purchased the option.

Support for HP OpenView NNM

With the optional HP OpenView NNM Integration, the administrator can access remote systems using both in-band and out of band techniques from a common HP OpenView network node manager (NNM) view.

Device, Console, and User Group Management

Devices, consoles, and users can be grouped to further simplify the organization and management of these system components. The administrator may create, update and delete any of the groups at anytime through the web management interface. Users can view only those groups to which they belong or have access.

Blade Module

The AlterPath Manager supports blade management (that is, the IBM Blade Center) through the plugged-in Blade Module. Blade configuration and management is available through the web interface or CLI. The Blade Module, once enabled, supports the number of chassis equal to the number of DLS activations installed on your APM—up to 2048 chassis and up to 32768 blades/switches—just like any device or console.

Using the Blade Wizard, an admin user can create 14 blades and 4 switches. All blades provide authorized users with CLI, KVM/IP, virtual media, and power options. For security, Blade users are controlled by the Access Control List (ACL) which is configured through the Security Rule option of the web interface.

Note: The Blade Management Module is a paid-for option for AlterPath Manager users, and is hidden from users who do not need it.

Backup, Restore, and Replicate User Data

This feature allows users to create a backup of the AlterPath Manager configuration, data, and log files. The backup includes data from the compact flash, configuration data from the database, and log data from the console buffer files. This feature also enables users to copy console log files to a server for further analysis and archiving.

Change and Configuration Management

Change and Configuration Management feature of the AlterPath Manager is designed such that any number of change management procedures can be

configured through the AlterPath Manager rather than through the target devices or software.

- Initializing new console servers
- Setting the serial ports
- Upgrading firmware

All change management configuration is performed by the administrator.

Exhaustive Reporting

Because the AlterPath Manager consolidates all its logs and maintains its own databases, it provides in-depth reporting capabilities to suit the reporting needs of users and managers.

Fault Tolerant Configuration Support

Heartbeat, Redundancy, Data Synchronization, and Failover support provides a means to set up a fault tolerant APM configuration. A fault tolerant configuration has the ability to automatically back up and restore an APM 2500 or APM 5000 system with little or no downtime in the event of a failure of a primary APM.

By using the heartbeat protocol in conjunction with network RAID or RSYNC, a redundant APM automatically takes over control of the managed devices in the event of a failure of the primary APM or its Ethernet connection. After the initial problem with the primary APM is corrected, the redundant APM fails back to the primary APM. After the failback between both APMs is complete, the primary APM resumes control of the managed devices.

Simple and Easy Web User Interface

The AlterPath Manager provides a convenient and user-friendly web user interface for the regular user and the administrator. Hyperlinks enable you to access consoles, view data logs, and other information even faster. From one single interface, you can achieve just about everything you need to manage your network's consoles.

As a user you can only view and access those consoles you are assigned. This customization adds security to the system since users cannot view or access any console that does not concern them.

Command Line Interface (CLI)

For emergency access situations, the AlterPath Manager can provide you with a command line interface by making a regular Secure Shell connection to the AlterPath Manager.

CLI is one of two user interfaces (the other is the web interface) available to AlterPath Manager users. The CLI is also used for First Time Configuration and system recovery procedures.

Interoperability, Integration, and Compatibility

APM E2000, 2500, and 5000 Database Compatibility

Each AlterPath Manager model can migrate, backup, and restore its database to or from any other AlterPath Manager model.

Interoperability with Routers and Ethernet Switches

The built-in Ethernet ports on the AlterPath 2500 and AlterPath 5000 fully compatible with the following leading manufacturer's routers and Ethernet switches:

- Cisco®
- Juniper®
- Nortel®

The following features are supported by the built-in Ethernet ports:

- 10/100 Base T Ethernet full and half duplex
- Gigabit Ethernet full and half duplex
- Autosensing
- Fully compatible configurability
 - 10/100/1000 Megabit auto sense
 - Fixed 10 Megabit
 - Fixed 100 Megabit

- Fixed 1000 Megabit (Gigabit)

Note: Gigabit Ethernet is available on the APM 2500 and APM 5000 only.

Interoperability with Cyclades Devices

The APM firmware 1.4.1 interoperates with the latest versions of the AlterPath Console Server, the AlterPath KVM/net, the AlterPath KVM/net+, the AlterPath Terminal Server, and the AlterPath OnSite.

Interoperability and Compatibility with Modem Vendors

The AlterPath Manager E2000's serial port(s) work with the following external modem manufacturers' products that provide encryption within the modem setup process:

- Hayes™
- Motorola®
- US Robotics®

The AlterPath Manager supports dial out and dial back capability through the following:

- PCI modem
- built-in serial card (required to connect external modems supporting encryption)

Note: The APM 2500 and the APM 5000 do not have AUX ports, but they support modem card adapters and serial card adapters.

Power Management Support

The AlterPath Manager supports AlterPath Power Management (PM) devices that are connected to devices managed by the APM. This feature allows you to create new Intelligent Power Distribution Units (IPDUs) and manage IPDUs through the APM. The APM also allows you to control the outlets of any IPDU and associate IPDU outlets with specific consoles on a device managed by the APM.

KVM/net Support

The AlterPath KVM/net is a Cyclades stand-alone networking device similar in concept to a console server. The user connects through a program over an IP connection and the KVM/net switch routes the application to one of its ports to connect directly to the keyboard, video, and mouse ports of a target server. In the network, you can install a KVM/net with 16 or 32 KVM ports (i.e., AlterPath KVM/net 16 or AlterPath KVM/net 32).

Typical Configuration of AlterPath Manager and KVM

The configuration below shows the AlterPath Manager managing four KVM switches. Two KVM/net switches are accessed directly through IP. The other two are physically cascaded to KVM/net 2. KVM analog switches (as well as KVM Expanders) are normally used as cascaded units since they cost less than KVM/net switches.

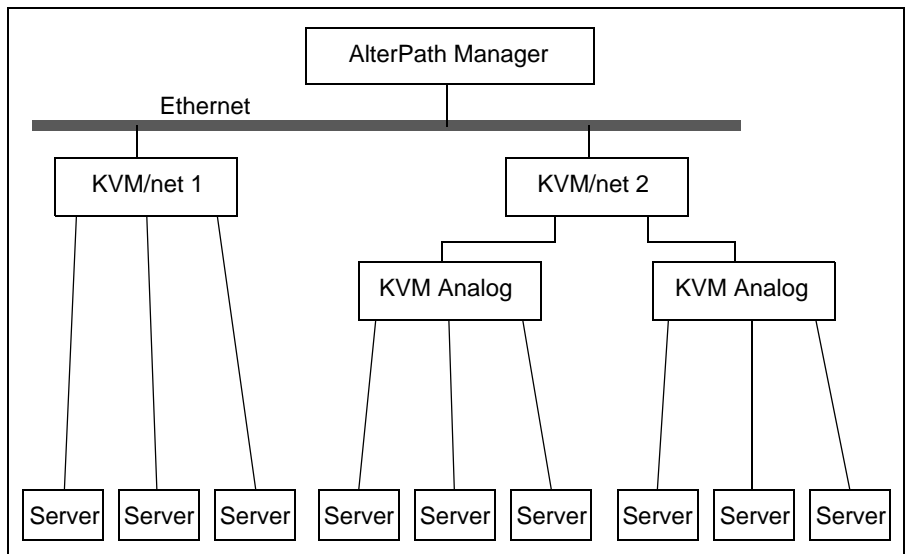


Figure 1-7: Configuration Example of APM and KVM/net

Each secondary KVM switch may have one or two connections to a primary KVM/net switch while a primary KVM/net switch may have one or more secondary switches connected.

In the diagram, if KVM/net 2 is a 16-port device and the two analog switches are also 16-port devices, then KVM/net 2 will have 44 ports available to the user; 32 ports from the two analog switches and 12 ports from KVM/net 2. The four ports in KVM/net 2 are used to connect to the slave units.

Regular users only see the ports to which they can connect. Authentication, authorization, and access accounting (logging) function in the same manner as they do for serial console ports. Health Monitoring consists of periodic checking as defined in the Device Detail form. It will connect to the KVM/net interface and login to the unit to ensure that the IP is valid, including the username and password. Errors are reported by email to the admin user, and an alarm generated.

AlterPath Manager Features Unsupported by KVM/net

When using the KVM/net, logs are available only for access to KVM consoles. The Logs form defaults to Access Logs, and Event Logs. Data Buffering is inactive.

Alarms are generated only for KVM/net Health Monitoring events. The Alarm list form is the same as for serial console alarms, but without the data buffer link.

OnSite Support

The AlterPath Manager supports the AlterPath OnSite. The OnSite is a single, compact, and powerful AlterPath product that has both serial and KVM ports. The OnSite can be accessed through a terminal, through the ethernet, through a modem, or through your AlterPath Manager.

The AlterPath Manager allows you serial port console access to any computer whose serial port is connected to and configured on an associated OnSite. The AlterPath Manager also allows you KVM port access to any computer whose KVM port is connected to and configured on an associated OnSite. The AlterPath Manager can even provide both types of access to a single computer if both types of access are configured on the associated OnSite.

Example Configuration of an APM and an OnSite

The following configuration diagram shows an example of an APM connected to an OnSite with KVM servers and console servers. One server can be accessed through both types of connection.

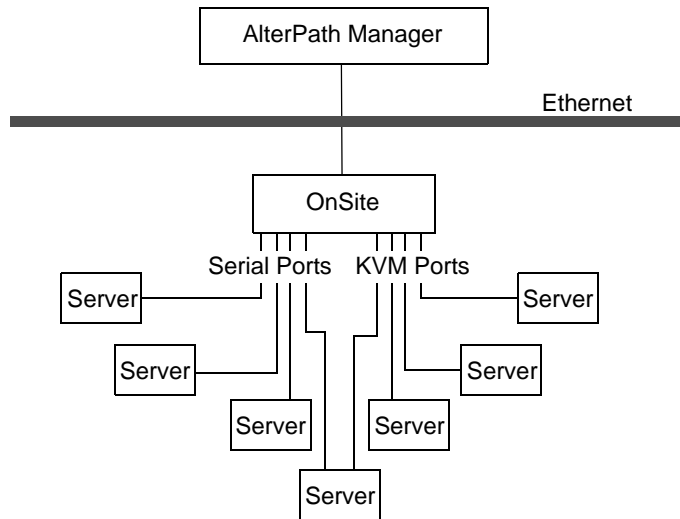


Figure 1-8: Example of an OnSite accessed by an APM

Chapter 2


AlterPath Manager Installation

This section discusses the procedures and requirements for installing the AlterPath Manager E2000, 2500, and 5000. The section is organized as follows:








Product Installation Checklist	Page 21
Rack Mounting the AlterPath Manager	Page 24
Deploying the AlterPath Manager	Page 26
Safety Considerations When Rack Mounting	Page 28
Pre-Configuration Requirements	Page 30
IPMI and Blade Module Options	Page 39







Product Installation Checklist

Your AlterPath Manager E2000, 2500, or 5000 is shipped with the components as described by the following table:

Check	Item	Part Number	Description	Purpose
<input type="checkbox"/>		PAC0226	Documentation CD	CD with complete documentation for all AlterPath Manager models, as well as documentation for other products that can be used with the APM

Product Installation Checklist

Check	Item	Part Number	Description	Purpose
<input type="checkbox"/>		PAC0381	Quick Start Guide	A quick installation and configuration guide to get you started with your APM right away
<input type="checkbox"/>		See below for country-specific part numbers.	Power cable	Main power cable for AlterPath Manager E2000, 2500, and 5000
		CAB0010	Power cable, USA	
		CAB0037	Power cable, Europe	
		CAB0056	Power cable, UK	
		CAB0055	Power cable, Australia	
		CAB0278	Power cable, Japan	

Check	Item	Part Number	Description	Purpose
<input type="checkbox"/>		CAB0036	Cable, crossover DB-9 female to RJ-45 6 ft.	Can be used with AUX port, ACS and TS serial ports.
<input type="checkbox"/>		HAR0550	Mounting Kit Mounting brackets, necessary screws for APM E2000	Hardware for rack mounting the AlterPath Manager E2000.
<input type="checkbox"/>		HAR0017 HAR0018	Mounting rail kit Mounting brackets, screws for APM 2500	Hardware for rack mounting the AlterPath Manager 2500. Note: The APM 2500 is furnished with the mounting brackets (ears) already attached to it.
<input type="checkbox"/>		HAR0021	Mounting rail kit	Hardware for rack mounting the AlterPath Manager 5000.
<input type="checkbox"/>		CAB0041	Cable, 4-foot DB-9 female to DB-9 female null modem cable for APM E2000	Cable for connection from the APM console port to a serial terminal
<input type="checkbox"/>		CAB0286	Cable, 6-foot DB-9 female to DB-9 female null modem, for APM 2500 and APM 5000	Cable for connection from the APM console port to a serial terminal

Rack Mounting the AlterPath Manager

For the AlterPath Manager E2000, 2500 and 5000, two brackets and the necessary mounting screws are supplied. For the AlterPath Manager 2500 and 5000, a set of sliding rails are also provided (the small “ear” brackets are already attached).

▼ *To Bracket Mount an APM*

1. Attach the mounting brackets to the sides of the APM E2000 towards the front of the box. Use a screwdriver to firmly tighten the mounting brackets (already attached to the APM 2500 and APM 5000).
2. Mount the APM securely to the vertical bars of the rack. Screws should go in through the front of the brackets into the outside front of the vertical bars. Be sure to locate the APM so the brackets line up correctly with the holes. Be sure the right and left brackets are at the same height.

▼ *To Rail Mount an APM 2500 or 5000*

1. Remove the inner rails from the rail assemblies. Slide each inner rail out until it stops. Then depress the exposed locking tab to unlock the inner rail and slide it out the rest of the way.
2. Attach the inner rails to the sides of the APM 2500 or APM 5000. When the inner rails are correctly positioned, the tabs will be to the rear of the APM, and the front three holes in the inner rails will line up with the holes in the sides of the APM.
3. Attach the outer rails to the rack, using the end brackets. Be sure the open end of each outer rail is located towards the front of the rack.
 - a. The shorter end brackets mount onto the front of the outer rails. Use the two round screw holes in each front end bracket to mount it in a fixed position to its respective outer rail.
 - b. The longer end brackets mount onto the rear of the outer rails. The long slots in each rear end bracket can be adjusted to fit the bracket and outer rail assembly to the exact length of the rack.
4. Slide the APM 2500 or 5000 into the front of the rack so the inner rails engage into the outer rails.

5. Refer to “Safety Considerations When Rack Mounting” on page 28 of this chapter to ensure safety.
6. Plug the power cable into the AlterPath Manager box.

Insert the female end of the black power cable into the power socket on the console server and the three-prong end into a wall outlet.

Note: To help prevent electric shock, plug the AlterPath Manager into a properly grounded power source. The cable is equipped with a 3-prong plug to help ensure proper grounding. Do not use adapter plugs or remove the grounding prong from the cable. If you use an extension cable, use a 3-wire cable with properly grounded plugs.

▼ **To Connect the APM Cables**

1. Connect the console cable.

Connect one end of this cable to the port labeled “Console” on the AlterPath Manager; and connect the other end to your PC’s available COM port.

2. Install and launch HyperTerminal, Kermit or Minicom if not already installed.

Note: See “To Configure the COM Port Connection and Log In” on page 31.

You can obtain the latest update to HyperTerminal from:

<http://www.hilgraeve.com/hpte/download.html>

3. Connect Switch or Hub to PC and the AlterPath Manager.

Your workstation and AlterPath Manager must be on the same physical LAN. Connect one RJ-45 cable from the Ethernet (1 or 2) port of the AlterPath Manager to the hub, and another from the hub to the workstation used to manage the servers.

Deploying the AlterPath Manager

There are two typical ways (or topologies) in which the AlterPath Manager can be set up in a network, or among networks.

- Private network
- Single network

Private Network Topology

In a private network topology, one ethernet port connects AlterPath Manager to the management network; the other, to the public network. The management network comprises all fault management equipment (*i.e.*, TS, ACS, KVM/net, OnSite), devices, and infrastructure used to manage the public network. Equipped with its own Ethernet switches, the management network is physically separate from the public network.

Because any AlterPath Manager user who needs to access serial or KVM console ports must pass through the AlterPath Manager, this is the most secure way to deploy the AlterPath Manager (see Figure 2-1).

Single Network Topology

In a single network topology, the AlterPath Manager is connected to only one network, and the AlterPath Manager management functions are contained in the same network. While it may appear that the workstation has direct access to the TS and ACS boxes, if users attempt to access them, they will be denied because the AlterPath Manager is already controlling access to the ports. In a single network configuration, a Virtual Local Area Network (VLAN) configuration is recommended (see Figure 2-2).

Caution: When referring to the connection diagrams below, Eth0 and Eth1 are marked as Eth1 and Eth2 respectively on the actual hardware. When configuring the software, be sure to configure these as Eth0 and Eth1. Refer to the rear view illustrations in the “Introduction” section.

Private Network Diagram

The diagram below depicts how the AlterPath Manager AlterPath Manager may be set up in a private network structure.

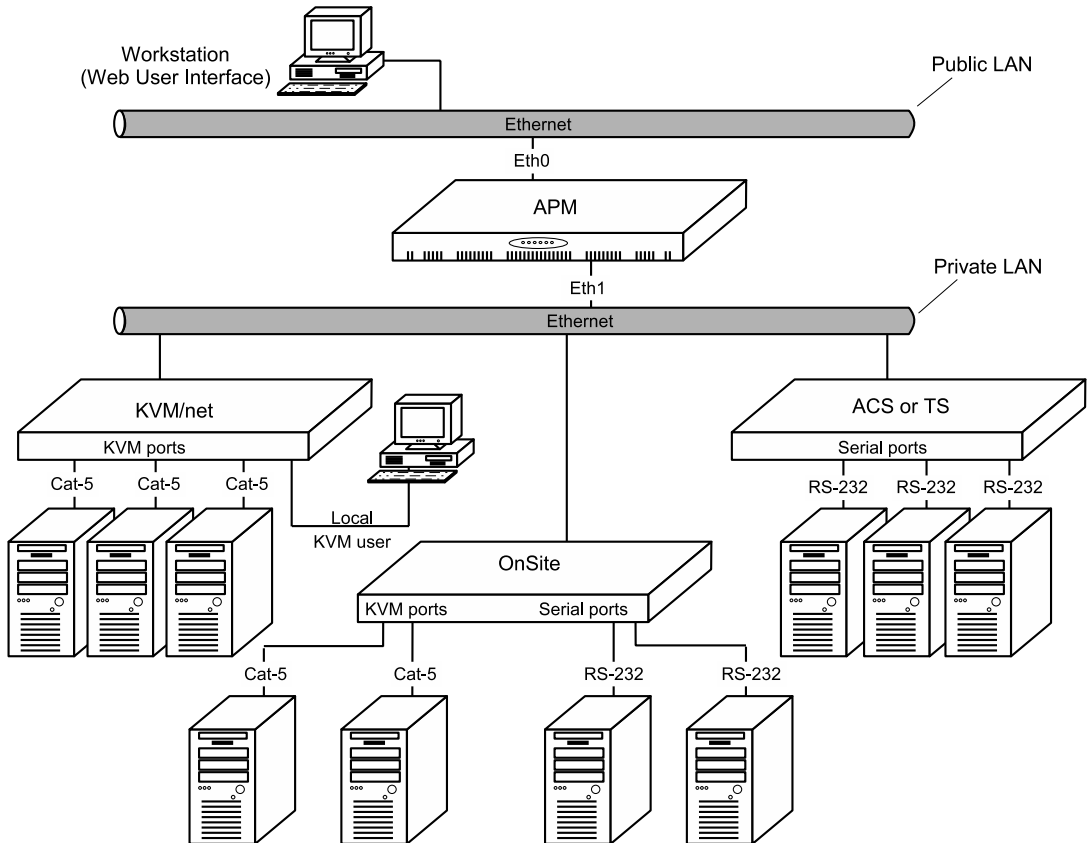


Figure 2-1: Private Network Diagram

Single Network Diagram

The diagram below depicts how the AlterPath Manager AlterPath Manager may be set up in a single network structure.

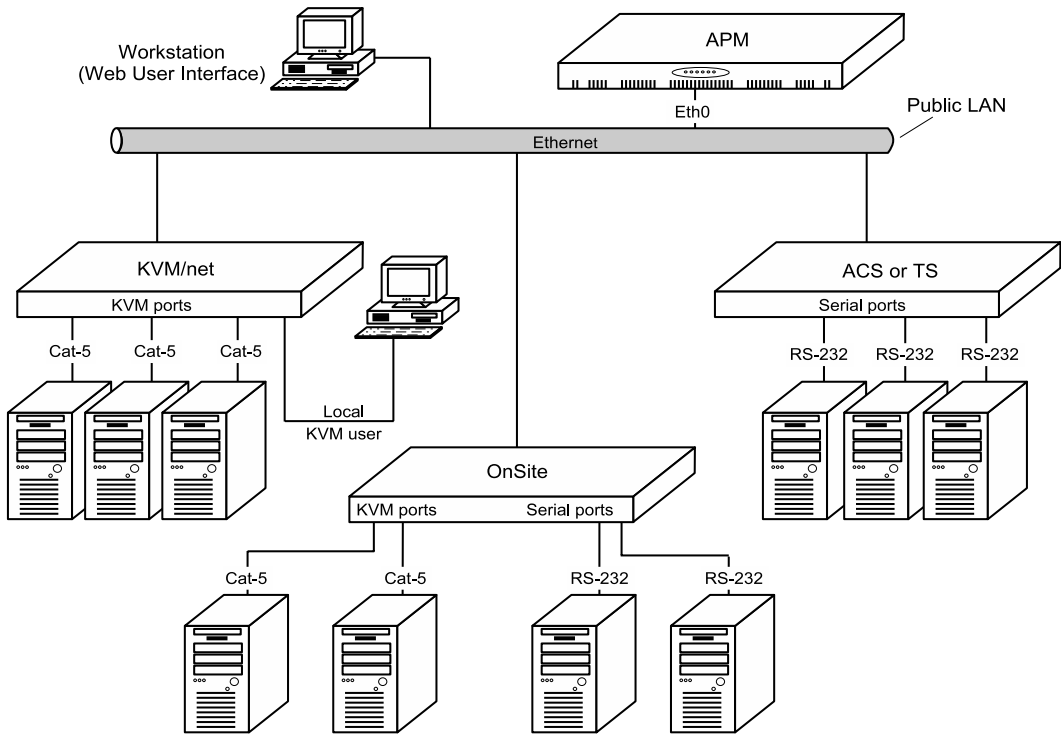


Figure 2-2: Single Network Diagram

Safety Considerations When Rack Mounting

When rack-mounting the AlterPath Manager, consider the following:

Operating temperature

The manufacturer's recommended operating temperature for the AlterPath Manager is 50° to 95°F (10°C to 35°C).

Elevated operating ambient temperature

If you install the AlterPath Manager in a closed or multi-rack assembly, the operating ambient temperature of the rack environment may be greater than the room ambient temperature. Ensure that you install the equipment in an environment compatible with the manufacturer's maximum rated ambient temperature.

Reduced air flow

Ensure that the amount of airflow required for safe operation is not compromised.

Mechanical loading

Ensure that the equipment is mounted or loaded evenly to prevent a potentially hazardous condition.

Circuit loading

Ensure that the connection of the equipment to the supply circuit and the effect that overloading of circuits might have on overcurrent protection and supply wiring. Check the equipment nameplate ratings to address this concern.

Reliable earthing

Maintain reliable earthing of rack mounted equipment by inspecting supply connections other than direct connections to the branch circuit such as power strips or extension cords.

Pre-Configuration Requirements

Before configuring AlterPath Manager, ensure that you have a local system with the following system set up and information ready:

Requirement	Description
HyperTerminal, Kermit, or Minicom	<p>If you are using a PC, ensure that HyperTerminal is installed on your Windows operating system. If you are using the UNIX operating system, use Kermit or Minicom.</p> <p>NOTE: You must have <i>root</i> access on your local UNIX machine in order to use the serial port.</p>
IP Addresses	<p>Have the IP/Mask addresses of the following ready:</p> <ul style="list-style-type: none">- All console servers- Gateway- DNS <p>Optional addresses:</p> <ul style="list-style-type: none">- NTP- SMTP (only necessary if alarms feature is being used and is sending e-mail notifications regarding alarm conditions.)
NIC Card	<p>Ensure that you have a NIC card installed in your PC to provide an Ethernet port, and allow network access.</p>

Note: To complete the configuration process, go to “First Time Configuration Wizard” on page 92, in .

Note: Chapter 3, “User Level Web Access” is designed for regular users who will use or operate the application after the AlterPath Manager administrator has completed the configuration procedures discussed in .

Note: For a list of internet browsers and Cyclades device firmware versions supported by the AlterPath Manager, refer to Appendix A, “Technical Specifications.”

▼ **To Configure the COM Port Connection and Log In**

The console port is used for the initial configuration (also known as *First Time Configuration* in this document) which is performed using the *Console Interface* via serial console connection.

First Time Configuration establishes the superusers for the Console Interface (hardware configuration) and the web interface. AlterPath Manager connectivity and system settings is also set up during First Time Configuration. Configuration through the web interface is discussed in “Configuration and Administration.”

Before using the terminal, make sure it is configured as follows:

1. Select an available COM port.

In HyperTerminal (Start > Program > Accessories > Communications > Hyper Terminal), select File > Properties, and click the “Connect To” tab. Select the available COM port number from the Connection dropdown.

2. Configure COM port.

Click the Configure button.

Your PC, considered here to be a “dumb terminal,” should be configured as follows:

- Serial Speed: 9600 bps
- Data Length: 8 bits
- Parity: None

- Stop Bits: 1 stop bit
 - Flow Control: none
 - ANSI emulation
3. Power on the AlterPath Manager
 4. Click OK on the Properties window.

You will see the AlterPath Manager booting on your screen. After it finishes booting, you should see the configuration screen.

Web Browser Requirements

You will need a local Windows workstation running a web browser that supports the following:

- ActiveX
- Java plug-ins

To view KVM console ports on your local Windows workstation, you will need to run a web browser that has ActiveX enabled. Windows browsers that support ActiveX include Microsoft Internet Explorer, and Netscape 7.1 or greater, and Netscape 8.x.

Caution: Microsoft Internet Explorer update version SP2, does not have ActiveX enabled by default. If you update Internet Explorer, or if you implement a new installation of Internet Explorer, you must be sure to enable ActiveX.

Caution: Browsers other than Internet Explorer are known to have a limitation with logins by more than one user from a single workstation. After the initial login session has started, a subsequent login by a different user will force the previous user to be logged out. This occurs either with more than one session with completely separate browser windows, or with more than one session started in tabs within one browser (e.g., Netscape 8.x).

To view serial console ports, you will need to install Java plug-ins. Java plug-ins are located at:

<http://www.sun.com>

▼ *To Enable ActiveX on Internet Explorer*

1. Open an Internet Explorer session.
2. Click on Tools > Internet Options > “Security” tab > “Custom Level” button.
3. Make sure you enable the selections shown as enabled in Figure 2-3, “Options to Enable for ActiveX.”

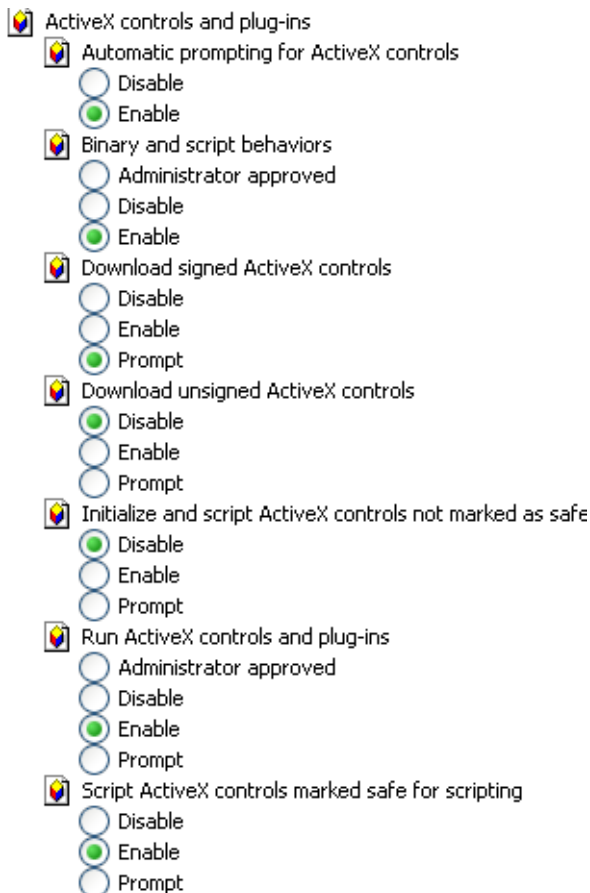


Figure 2-3: Options to Enable for ActiveX

▼ *To Enable ActiveX on Netscape 7.x*

Note: This applies to Netscape 7.x where $x \geq 1$.

1. Go to the following path, using Windows Explorer:

C:\Program Files\Netscape\Netscape\defaults\pref

Note: This path can vary if Netscape 7.x was installed in a directory other than the default.

2. Locate the file named “activex.js” and edit it.
3. In the editor, change the following line from:

```
pref("security.classID.allowByDefault", false);
```

to:

```
pref("security.classID.allowByDefault", true);
```

4. Save the file and exit the editor.
5. Restart Netscape 7.x

▼ *To Enable ActiveX on Netscape 8.x*

1. Open the Netscape 8.x Browser.
2. On the pull-down menu bar, go to the Tools > Options.

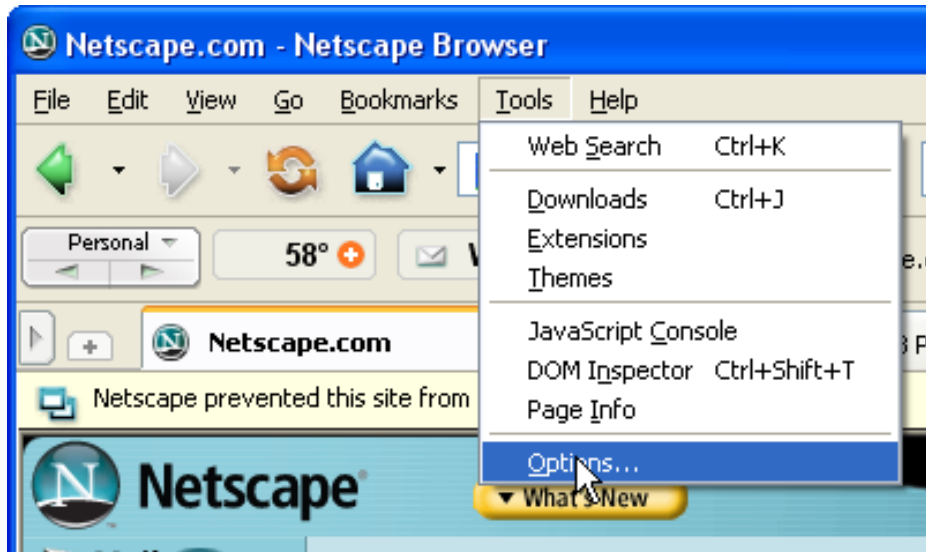


Figure 2-4: “Tools” Pull-down menu with “Options” Selected

3. Click on “Options”

An “Options” window appears.

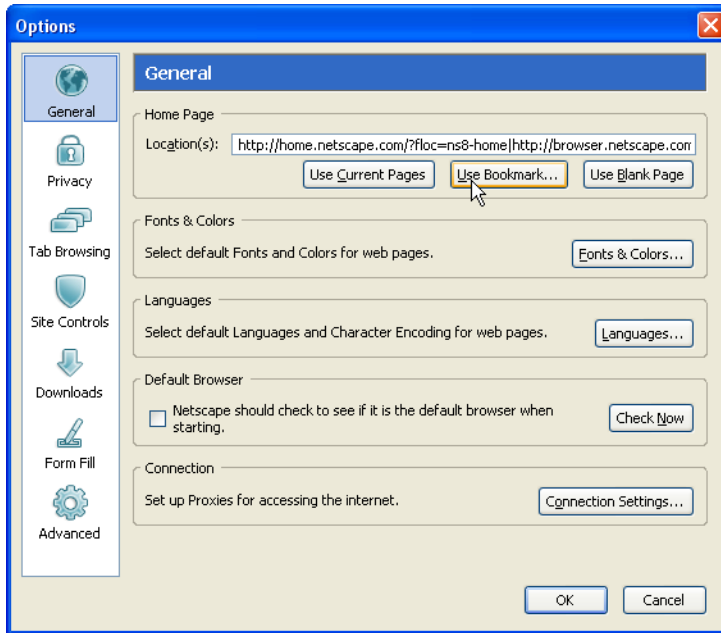


Figure 2-5: Netscape 8 Options Window

4. Click on “Site Controls” in the left column of the window.
The window that appears has the button to enable ActiveX.

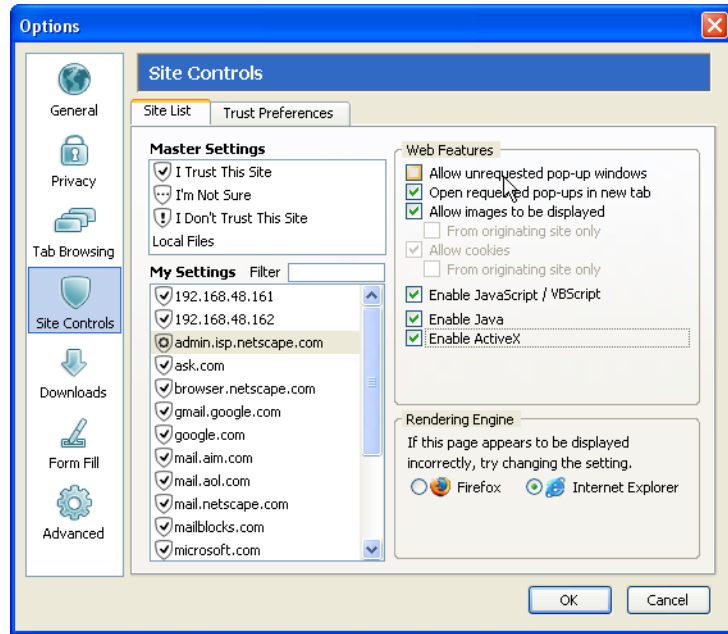


Figure 2-6: “Site Controls” Option Selection

5. Select “Internet Explorer” in the “Rendering Engine” box in the lower right of the window.
6. Select “Enable ActiveX” in the “Web Features” box.
7. Click the “OK” button.
8. Enter the IP address of your APM in the URL entry field of your Netscape browser.

Notice the shield icon shown in Figure 2-7:

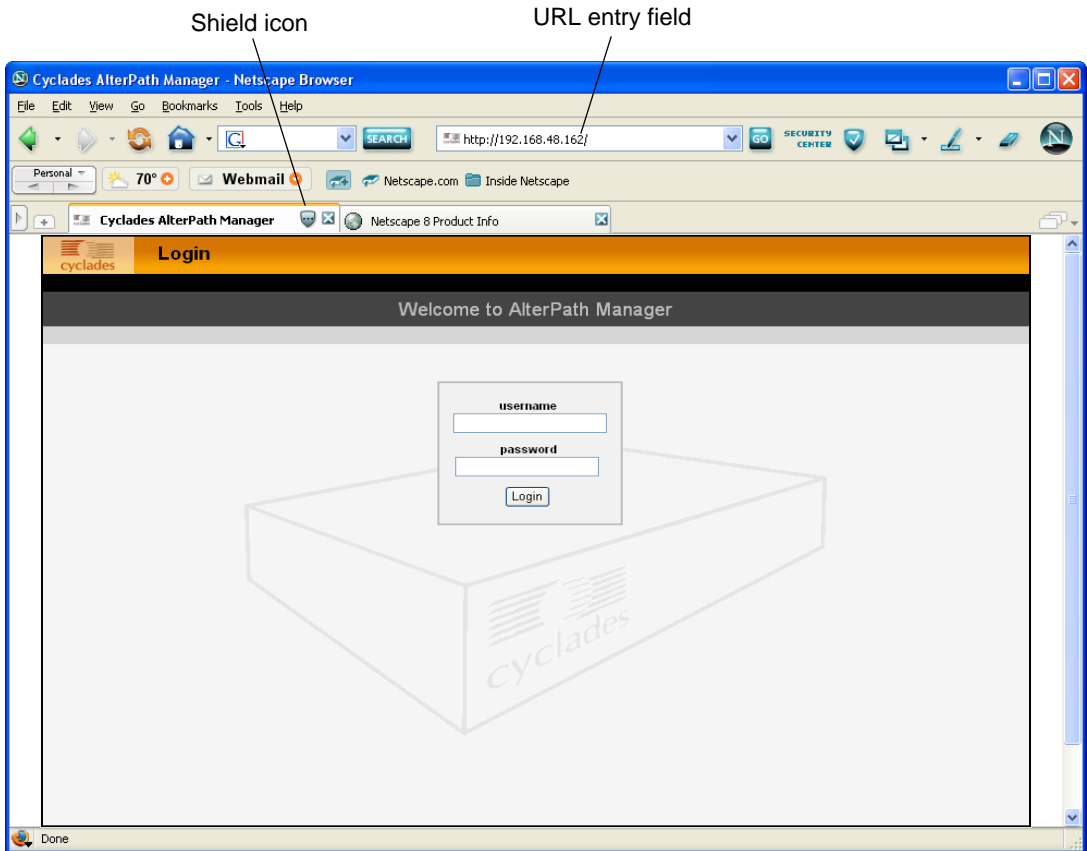


Figure 2-7: Location of Shield Icon and URL Entry Field

9. Click on the Shield Icon.
A "Trust Settings" dialog box appears.



Figure 2-8: Trust Settings Dialog Box

10. Click on the “I Trust This Site” button.

ActiveX is enabled, and you have marked your APM’s IP address as a trusted site.

IPMI and Blade Module Options

The AlterPath Manager can optionally provide the following paid-for features:

- IPMI
- Blade Module

You can purchase the IPMI and Blade Module options from your Cyclades sales team, or Cyclades partners.

Cyclades customer service will need the MAC (Ethernet hardware) address of Eth0 (the first Ethernet controller in your APM) to generate the license file which will activate your new features. To find your MAC address, see “Verifying your MAC Address” on page 41

Verifying your Current IPMI and Blade Capability

Log on to the Web User Interface and click on the “About” link in the upper left corner of the display. A window that shows IPMI, blade, and any other licenses and their status appears:

The screenshot shows the 'About' window in the Cyclades Web User Interface. The window title is 'About' and it includes a 'LOGOUT' button in the top right corner. The interface shows the user 'billy' connected to '192.168.48.162'. Below the navigation tabs, system information is displayed:

```

System Model      : APM e2000
Boot Version     : 1.0.2 (Sep/10/2002)
Kernel Version   : 2.6.12.3
Config Version   : V_1.4.1
OS Version       : V_1.4.1 (Apr/07/2006)
APM Version      : V_1.4.1 (04/07/2006)
APM Database     : V_1.4.1 (2006-02-14)
CPU 0           : Celeron (Coppermine) 847.691MHz 1675.26 bogomips
RAM              : 516384 KB (278604 KB free)
HostName        : APM-gregg.cyclades.com
    
```

Below the system information is a table of installed features:

Feature	Version	Owner	Id	Type	Device	Valid	Additional Information
IBMBLADEMODULE	1.0.1	paulo	gregg		APM	true	APM_B_IBMBLADEMODULE expiry 2006-04-28 00:00
IPMI	1.0.1	paulo	gregg		APM	true	APM_B_IPMI expiry 2006-04-28 00:00
DLS	1.0.1	Cyclades Corporation	cyclades	standard	APM	true	e2000 base license APM_B_DLS_256 expiry 9999-01-31 00:00
NNM	1.0.1	paulo	gregg		APM	true	APM_B_NNM expiry 2006-04-28 00:00

Figure 2-9: Feature Window

You can also log on to the CLI (on the serial console port) as root or as admin and run the following command:

```
# sysinfo
```

Valid licenses end with the string “VALID=true”

An example screen display follows:

```
[root@APM-gregg root]# sysinfo
System Model      : APM e2000
Boot Version     : 1.0.2 (Sep/10/2002)
Kernel Version   : 2.6.12.3
Config Version   : V_1.4.1
OS Version       : V_1.4.1 (Apr/07/2006)
APM Version      : V_1.4.1 (04/07/2006)
APM Database     : V_1.4.1 (2006-02-14)
CPU 0            : Celeron (Coppermine) 847.691MHz 1675.26 bogomips
RAM              : 516384 kB (282100 kB free)
```

Licenses

```
FEATURE= IBMBLADEMODULE
Name=APM_B_IBMBLADEMODULE, version=1.0.1, type=null, feature=IBMBLADEMODULE, device=APM,
owner=paulo, customer_id=gregg,
expiry_date=2006-05-28, expiry_time=00:00, info=null, VALID=true
```

```
FEATURE= IPMI
Name=APM_B_IPMI, version=1.0.1, type=null, feature=IPMI, device=APM,
owner=paulo, customer_id=gregg,
expiry_date=2006-05-28, expiry_time=00:00, info=null, VALID=true
```

```
FEATURE= DLS
Name=APM_B_DLS_256, version=1.0.1, type=standard, feature=DLS, device=APM,
owner=Cyclades Corporation, customer_id=cyclades,
expiry_date=9999-01-31, expiry_time=00:00, info=e2000 base license, VALID=true
```

```
FEATURE= NNM
Name=APM_B_NNM, version=1.0.1, type=null, feature=NNM, device=APM,
owner=paulo, customer_id=gregg,
expiry_date=2006-05-28, expiry_time=00:00, info=null, VALID=true
```

Verifying your MAC Address

Log on to the CLI (on the serial console port) as root or as admin and run the following Linux system command:

```
# ifconfig
```

A display similar to the following will appear:

```
eth0      Link encap:Ethernet  HWaddr 00:90:FB:81:57:17
inet addr:192.168.48.162  Bcast:192.168.51.255  Mask:255.255.252.0
UP BROADCAST RUNNING MULTICAST  MTU:1500  Metric:1
RX packets:9691587 errors:133 dropped:0 overruns:0 frame:133
TX packets:5726282 errors:0 dropped:0 overruns:0 carrier:0
collisions:1038728 txqueuelen:1000
RX bytes:685270715 (653.5 Mb)  TX bytes:548308906 (522.9 Mb)
Interrupt:10 Base address:0xc000 Memory:e5020000-e5020038

eth1      Link encap:Ethernet  HWaddr 00:90:FB:01:8C:D7
inet addr:10.10.10.2  Bcast:10.10.255.255  Mask:255.255.0.0
UP BROADCAST RUNNING MULTICAST  MTU:1500  Metric:1
RX packets:632 errors:0 dropped:0 overruns:0 frame:0
TX packets:622 errors:0 dropped:0 overruns:0 carrier:0
collisions:0 txqueuelen:1000
RX bytes:38288 (37.3 Kb)  TX bytes:42288 (41.2 Kb)
Interrupt:11 Base address:0xc400 Memory:e5021000-e5021038

lo        Link encap:Local Loopback
inet addr:127.0.0.1  Mask:255.0.0.0
UP LOOPBACK RUNNING  MTU:16436  Metric:1
RX packets:113528 errors:0 dropped:0 overruns:0 frame:0
TX packets:113528 errors:0 dropped:0 overruns:0 carrier:0
collisions:0 txqueuelen:0
RX bytes:15268713 (14.5 Mb)  TX bytes:15268713 (14.5 Mb)
```

The numbers following the “HWaddr” subheading for each Ethernet controller installed (eth0 and eth1 by default) is the MAC address for the controller.

▼ **To activate the Blade Module**

1. Log onto your APM through the serial console interface as root.
2. Copy your Blade Module license, using the full path as shown:
`/var/apm/licenses/data/APM_B_IBMBLADEMODULE.enc`
3. Run the command:
`/etc/init.d/tomcat restart`

Chapter 3

User Level Web Access

The web interface provides two modes for using the AlterPath Manager E2000, 2500, and 5000 based on the type of user: *Access* (for operation by regular users) and *Admin* (for configuration by system administrators). “User Level Web Access” explains the procedures for operating the AlterPath Manager web interface in *Access* mode.

Addressed specifically to regular users, this chapter is organized as follows:

User Interface Overview	Page 43
Alarms	Page 48
Consoles	Page 56
Logs	Page 68
Power Management	Page 73
User’s Profile	Page 77

Note: If you are an AlterPath Manager system administrator, refer to Chapter 4, “Chapter 4.”

User Interface Overview

The AlterPath Manager user interface provides you with four main menu options

Note: With browsers other than Internet Explorer, there are limitations with multiple users accessing the AlterPath Manager via the Web Management Interface on a single workstation. If you plan to have more than one user simultaneously open APM Web access sessions from a single workstation, you should use Internet Explorer.:

Table 3-1: User Interface Main Menu

Menu Selection	Description
Alarms	The Alarms list form is the first form that you see (or the default form) when you log in. Use this form to view alarms, update the status of an alarm or close an alarm after resolving it
Consoles / Devices (select “DEVICE” from the “Filter by” pull-down selector)	List form to view a list of devices assigned to you. From the list, click on the device you wish to access. For IPMI and Blade Module users, the Consoles List form provides access to the IPMI as a device as well as the chassis blades and switches.
Consoles / Devices (select “CONSOLE” from the “Filter by” pull-down selector)	List form to view a list of consoles assigned to you. From the list, click on the console you wish to access. For IPMI and Blade Module users, the Consoles List form provides access to the IPMI SOL as well as the chassis blades and switches.
Logs	Use the Logs form to view the “Access” logs, “Events” logs, and “Data Buffer” logs for a particular console or device.
User’s Profile	The User’s Profile form displays the profile of only the user currently logged in. Use the User Profile to view or modify your own user information, view your own security rule, or change select a new color scheme for your WMI.

▼ **To Access the APM Web Application**

To open the AlterPath Manager web application, perform the following steps:

1. Type in the following URL in your web browser’s URL address field:

`https://<nnn.nnn.nnn.nnn>`

Where: *nnn.nnn.nnn.nnn* is the IP address provided to you by your AlterPath Manager administrator.

The IP address works for both encrypted (https) and non-encrypted (http) versions. Cyclades recommends that you use the encrypted version.

Note: See “To Disable HTTP to Use Only HTTPS” on page 319 for the procedure on how to configure the encrypted version.

2. When the Login screen appears, enter your user name and password as provided by your system administrator.

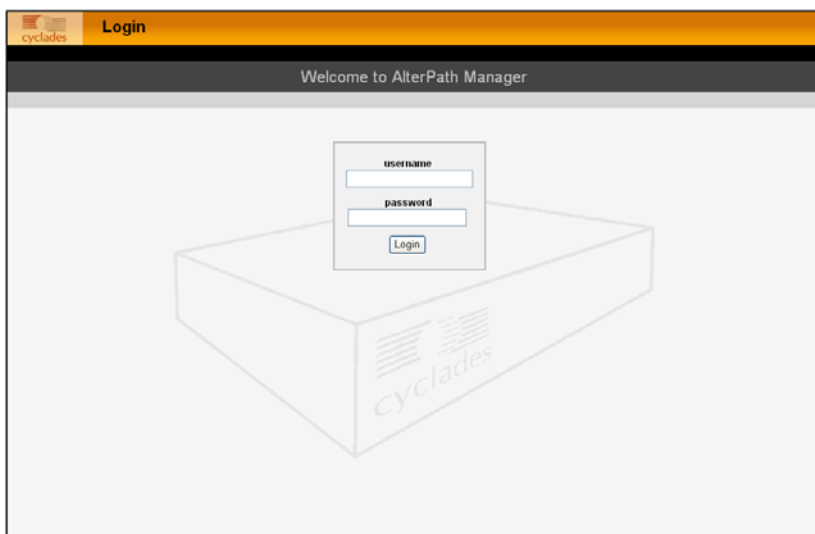


Figure 3-1: APM Login Screen

3. Select the “Login” button.

Upon successful login, the Alarms List form appears.

Note: When the AlterPath Manager launches your application screens for the first time, the process will be slow. Once the screens are stored into your cache, subsequent retrieval of screens should be fast.

General Screen Features

The diagram below shows the general features of the AlterPath Manager Web Management Interface (WMI). The sample form is for illustration only; it is not the first form that you see when you log in as a regular user.

“Access” tab indicates that user interface is for regular users.

Firmware version info

Online help

Menu bar showing Consoles/Devices as the selected menu choice

Username and primary IP address

“Logout” tab

Name ↑	Type	Device	Port	Location	Status
andromeda_01	Blade	andromeda	1		Enable
andromeda_02	Blade	andromeda	2		Enable
andromeda_03	Blade	andromeda	3		Enable
andromeda_04	Blade	andromeda	4		Enable
andromeda_05	Blade	andromeda	5		Enable
andromeda_06	Blade	andromeda	6		Enable
andromeda_07	Blade	andromeda	7		Enable
andromeda_08	Blade	andromeda	8		Enable
andromeda_09	Blade	andromeda	9		Enable
andromeda_10	Blade	andromeda	10		Enable
andromeda_11	Blade	andromeda	11		Enable
andromeda_12	Blade	andromeda	12		Enable
andromeda_13	Blade	andromeda	13		Enable
andromeda_14	Blade	andromeda	14		Enable
andromeda_SW1	Switch	andromeda	SW1		Enable
jupiter_01	Serial	jupiter	1		OnDemand
jupiter_02	Serial	jupiter	2		OnDemand
jupiter_03	Serial	jupiter	3		OnDemand
jupiter_04	Serial	jupiter	4		OnDemand
orion_1	IPMI	orion	-		OnDemand
saturn_01	KVM	saturn	1		OnDemand
saturn_02	KVM	saturn	2		OnDemand
saturn_03	KVM	saturn	3		OnDemand

User view or data input form

Panel to manage list

Figure 3-2: Console / Devices Menu

The menu bar highlights the currently selected menu option.

Your user name and IP address appears on the upper right hand corner of the screen.

The “Admin” tab (not visible in the example above) is visible only to users with admin rights.

Be sure to select the “Logout” tab on the top right hand corner after you finish your session.

Sorting a List Form by Column/Field Name

Most list forms provide sort, search, and filter functions.

An underlined column name indicates that the list can be sorted by the column name. The Console List form, for example, allows you to sort by Console, Type, Device, Location, or Status. To sort by Location, simply click the column name, “Location”.

The arrow adjacent to the heading indicates that the list is sorted based on that heading. The position of the arrowhead indicates the sort order. A downward arrowhead indicates that the list is alphanumerically arranged in ascending order; an upward arrowhead, in descending order. You can change the sort order by clicking on the heading or the arrow.

Search and Filter Functions

When available, you will find the “Filter By” and “Search For” fields at the bottom of a list form.

This allows you to search through a list form by selecting the search category (*i.e.*, Console group) from the dropdown field and selecting and filling in the “Search” field.

The “Search” function has been improved. You can now type the first critical characters of a search string and press “Enter” to view all items in a list that start with those characters. The input field is retained until you click a menu item.

The view generated from the “Filter By” field is automatically saved.

Online Help

You can always find the “help” link in the upper left corner of the WMI (see Figure 3-2) when you are logged in to the WMI. Click on this link to access online help.

Alarms

The Alarms List form is the default form of the AlterPath Manager Web Interface in “Access” mode. An alarm is a brief message alerting you of a possible problem that requires an action.

When AlterPath Manager detects an alarm, it sends the alarm along with a ticket number to the user’s Alarms List form. As a user, you should see only those alarms assigned to you by your administrator.

If the trigger for the alarm has been configured to send an email, then you should also receive an email notification regarding the alarm. Each alarm or ticket in the list includes a timestamp, a priority level, and a status.

Alarm Logs

The AlterPath Manager not only stores each alarm in a database, but also maintains a log for each alarm. There are two ways in which you can view alarm logs:

- From the Alarms List form
- From the Logs form: Logs > (select console) > Event Logs

▼ **To Respond to an alarm**

Since no two issues are exactly the same, you have several ways to respond to an alarm depending on its nature and severity. A *typical* procedure for responding to an alarm is as follows:

1. Accept the ticket or assignment.
2. Reassign the ticket or assignment to another user, and optionally add notes about the ticket.

Once assigned, the user working on the ticket can perform any of the following procedures to resolve the alarm or complete the ticket:

- View the Console log and other related logs.
- Edit information ticket by changing the status and adding notes.
- Connect to the console.
- Run a console session.
- If problem is fixed, change the alarm status and close the ticket.
- Re-assign the ticket to another user.

Alarms List Form

When you first log in to the AlterPath Manager as a regular user or select “Alarms” from the menu, the Alarms List form is the first form that you will see. Use this form to view the list of alarms, to connect to a console, and to view console logs. To re-assign the current ticket, change the ticket status, and add notes or comments, use the “Alarms Detail (or Ticket Info) Form” on page 51.

Ticket	Date/Time	Name	Config	Alarm Trigger	User Assigned	Log	Status
1	2006-02-27 11:44:52	jupiter_01	View	Halt	View	View	Open
2	2006-02-27 11:51:06	jupiter_01	View	Reboot	View	View	Open
3	2006-02-27 12:16:32	jupiter_01	View	Reboot	View	View	Open
4	2006-02-28 12:13:03	jupiter_01	View	Reboot	View	View	Open
5	2006-02-28 13:26:26	jupiter_01	View	Reboot	View	View	Open
6	2006-02-28 18:36:53	jupiter_01	View	Reboot	View	View	Open
7	2006-03-01 09:54:37	jupiter_01	View	Halt	View	View	Open

Figure 3-3: Alarms List Form

Table 3-2: Alarms List Form

Element	Definition
Ticket	Ticket number assigned to an alarm. The symbol above the ticket number indicates the severity level of the alarm. Select the number to display the Alarm Detail form.
Console	Console from which the alarm originated. Click on the console name to enable a console session according to the type of configured device and console. For example, a serial console will establish a text-based session; a KVM console will launch the KVM viewer, and an IPMI console will launch the SSH applet and connect to the IPMI SOL console.
Console Config	Console configuration. Select this to view the Console Detail form (which includes the secondary form: Console Notify, Console Access, and Console Group) for the particular console record.
Alarm Trigger	The Alarm Trigger name. Click on the name to view the Alarm Trigger Detail form.
User Assigned	User assigned to the alarm.
Status	Status of the alarm.
Console Log	Select this to navigate to the Data Buffer log pertaining to the console.

▼ **To View the Alarms Detail Form**

The Alarms Detail form contains detailed information about the ticket as generated by an alarm. It allows you to re-assign the ticket, update the status, and enter notes regarding the alarm or ticket.

To view the ticket information for an alarm, follow the steps below:

1. Click on the ticket number shown in the Alarms List Form.
The form brings up the Alarms Detail form.

The screenshot shows a web interface for managing alarms. At the top, there's a navigation bar with 'cyclades' logo, 'Alarms' title, and 'Logout' button. Below that, a breadcrumb trail shows 'Alarms > Consoles / Devices > Logs > User's Profile'. The main content area is titled 'Edit info about ticket #7'. It features several input fields: 'Assigned User' with a dropdown menu showing 'admin', 'Status' with a dropdown menu showing 'Assign', 'Message' with the text 'The system is going down for system halt NOW!', 'Notes History' with a text area containing '2006/03/01 10:43 Server was halted when UPS power went down.', and 'Add Notes' with a text area containing 'Power has been restored and the server is now up and running.'. At the bottom, there are three buttons: 'Back', 'Save', and 'Reset'.

Figure 3-4: Alarms Detail (or Ticket Info) Form

Table 3-3: Alarms Detail Form

Element	Definition
Assigned Users	Dropdown box that lists all the assigned users for the current alarm. Select a user to assign or re-assign ticket to another individual user.
Status	Dropdown box to select the status of the ticket.
Messages	The system-generated message(s) pertaining to the alarm.
Notes History	A running history, with the dates, of notes previously entered into the “Add Notes” field by the administrator or the assigned user.
Add Notes	Text entry box for entering notes or comments about the current ticket or alarm.

Table 3-3: Alarms Detail Form (Continued)

Element	Definition
Back	Button to return to the Alarms List form.
Save	Button to save your entries.
Reset	Button to reset the form to its original or default values.

▼ **To View Alarm or Console Logs**

You can view the console log for a particular alarm or ticket from the Alarms List form. To view the console log, follow the step below:

1. From the Alarms List form, under the “Console Log” column heading, select the corresponding view link for the console log you wish to view.

The system displays the Logs form:

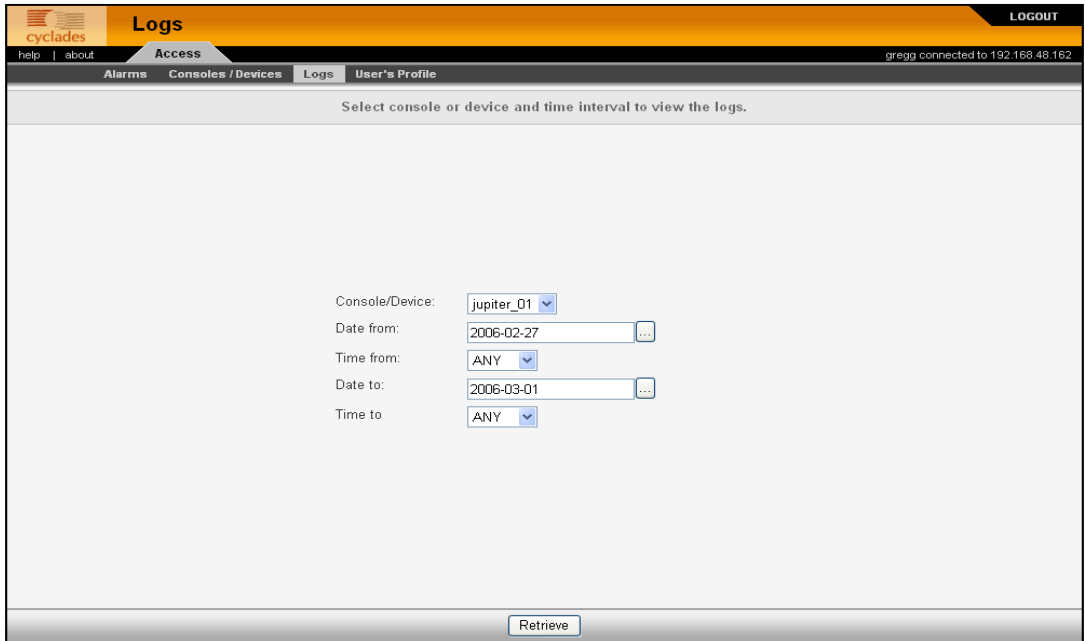


Figure 3-5: Logs Form

▼ **To Assign or Re-assign a Ticket to a User**

To assign or re-assign a ticket, follow these steps:

1. From the Alarms List form, select an alarm or ticket to open the Alarm Detail or Ticket Information form.
The system opens the Alarms Detail form.
2. From the Ticket Information form, select a user from the “Assigned Users” dropdown list box.
3. If applicable, select the status from the “Status” dropdown list box.
4. If applicable, type in your notes or comments in the “Notes” text entry box.
5. Select “Save” to complete your entry.

Web Access for Users

Consoles/Devices

Users can access consoles and devices when they have been granted permission to do so by the AlterPath Manager admin user.

Devices that can be accessed include:

- ACS
- TS
- KVM/net
- KVM/net+
- OnSite

Consoles that can be accessed include:

- Serial ports on the ACS, TS, and the OnSite
- KVM ports on the KVM/net and OnSite

▼ **To Access Consoles or Devices**

1. Log onto the WMI.
2. Select “Consoles/Devices” from the main menu.

You will see a list of consoles in the first column (if you have been granted permission to access any consoles). At the bottom of the form, the “filter by” pull-down menu shows “CONSOLE”.

- 3. Select “DEVICE” from the “filter by” pull-down menu.

You will see a list of devices in the first column (if you have been granted permission to access any devices).

- 4. Click on either a console or a device shown in the first column.

You will be shown three buttons (if both “CLI Applet” and “CLI JWS” are enabled): “VIEW,” “CLI Applet,” and “CLI JWS.”

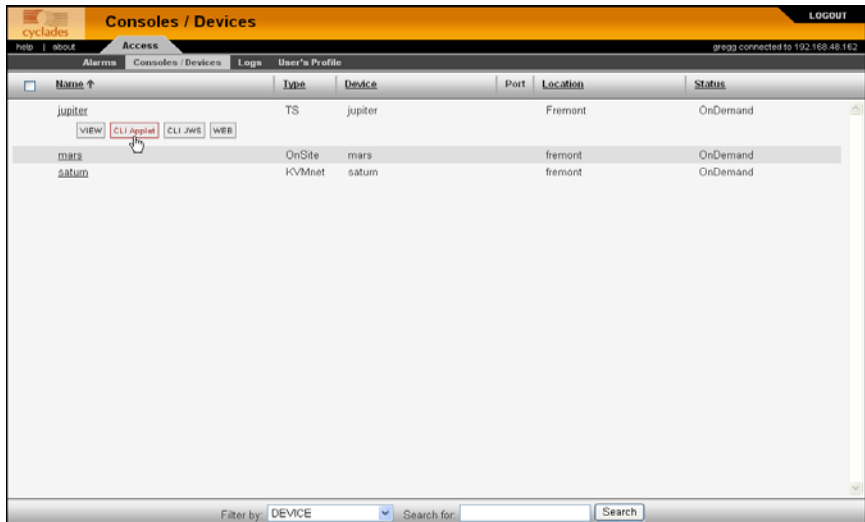


Figure 3-6: Selecting a Device: “View,” “CLI Applet,” or “CLI JWS”

- a. Select the “VIEW” button, and you will see a read only view of the Device Detail or Console Detail form, which is the default of a series of tabbed forms.

The screenshot shows the 'Access Device Detail Form' for a device named 'jupiter'. The interface includes a navigation bar with tabs for 'Details', 'Notify', 'Groups', 'Proxies', 'Dial Up', and 'Log Rotate'. The 'Details' tab is active, displaying the following configuration details:

Device Name:	jupiter	Type:	TS
Model:	TS2000	Location:	Fremont
Admin Name:	root	Admin Password:	
IP Mode:	static	MAC Address:	:::~:~
IP Address:	192.168.48.163	Netmask:	255.255.252.0
Default Gateway:	192.168.48.1	DNS:	192.168.44.21
Connection:	ssh	Domain:	cyclades.com
Base Port:	7001	Status:	OnDemand
Health Monitor:	never	Auto Upload:	<input type="checkbox"/>
Firmware Boot:	none / none		

A '<Back' button is located at the bottom of the form.

Figure 3-7: Access Device Detail Form

The tabs include:

- Details
- Notify
- Groups
- Proxies
- Dial-Up
- Log Rotate

All the forms are read only forms.

- b.** Select the “CLI Applet” button or the “CLI JWS” button, and a CLI viewer will be launched.

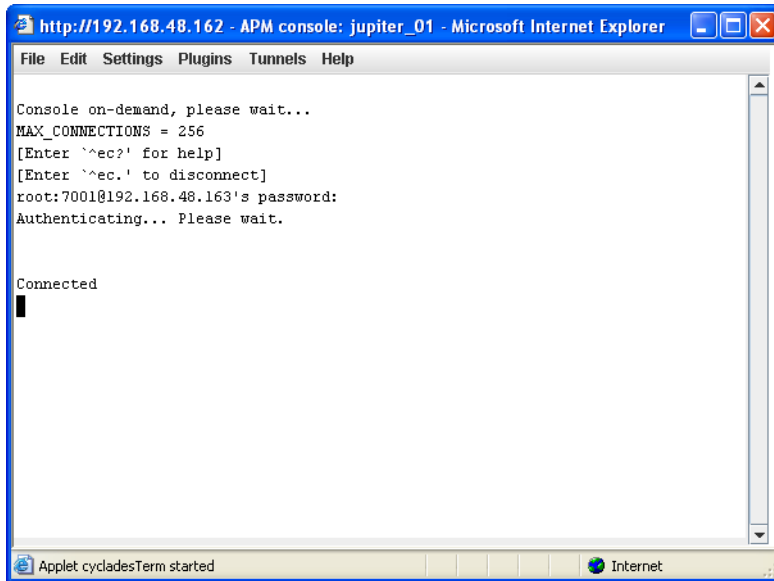


Figure 3-8: Device CLI Viewer

Consoles

Selecting “Consoles” from the “Filter by” selection menu brings up the Consoles List form which allows you to:

- View detailed information about the consoles assigned to you.
- Connect to your target console.

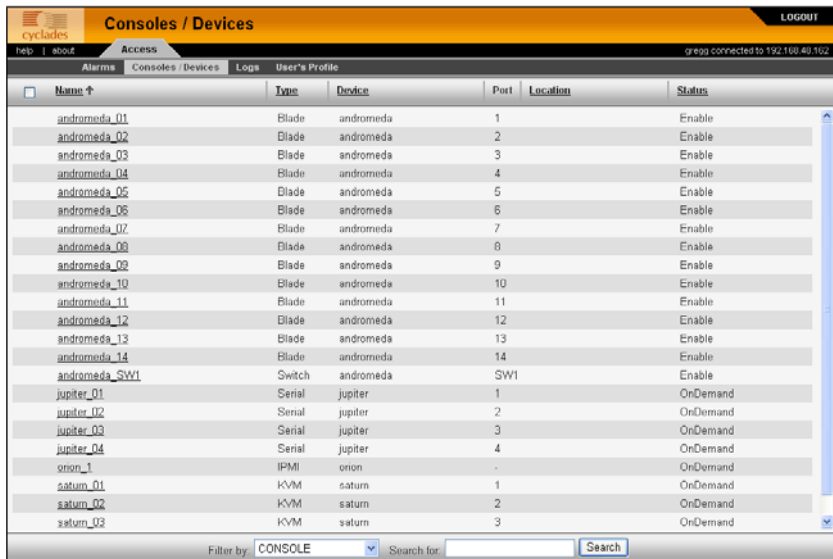
To “*connect to a target console*” means that depending on the type of configured device and console, selecting a console from the Console List form may:

- Open a command line console session (for TS, ACS, or OnSite).
- Launch the KVM Viewer and connect you to a KVM port (for KVM/net or OnSite).

Optional Features

For the following paid-for options, the Consoles menu also allows you to:

- Connect to an IPMI Serial Over Lan (SOL) console.
- View individual blades and switches of the chassis, as part of the Blade Module.



The screenshot shows a web interface titled "Consoles / Devices" with a "LOGOUT" button in the top right. Below the title bar are navigation tabs: "Alarms", "Consoles / Devices", "Logs", and "User's Profile". The user is identified as "gregg connected to 192.168.40.162". The main content is a table with columns: "Name", "Type", "Device", "Port", "Location", and "Status". The table lists various consoles, including blades (andromeda_01 to 14), a switch (andromeda_SW1), serial consoles (jupiter_01 to 04), and IPMI/KVM consoles (orion_1, saturn_01 to 03). A search filter is set to "CONSOLE" and a search button is visible at the bottom.

Name	Type	Device	Port	Location	Status
andromeda_01	Blade	andromeda	1		Enable
andromeda_02	Blade	andromeda	2		Enable
andromeda_03	Blade	andromeda	3		Enable
andromeda_04	Blade	andromeda	4		Enable
andromeda_05	Blade	andromeda	5		Enable
andromeda_06	Blade	andromeda	6		Enable
andromeda_07	Blade	andromeda	7		Enable
andromeda_08	Blade	andromeda	8		Enable
andromeda_09	Blade	andromeda	9		Enable
andromeda_10	Blade	andromeda	10		Enable
andromeda_11	Blade	andromeda	11		Enable
andromeda_12	Blade	andromeda	12		Enable
andromeda_13	Blade	andromeda	13		Enable
andromeda_14	Blade	andromeda	14		Enable
andromeda_SW1	Switch	andromeda	SW1		Enable
jupiter_01	Serial	jupiter	1		OnDemand
jupiter_02	Serial	jupiter	2		OnDemand
jupiter_03	Serial	jupiter	3		OnDemand
jupiter_04	Serial	jupiter	4		OnDemand
orion_1	IPMI	orion	-		OnDemand
saturn_01	KVM	saturn	1		OnDemand
saturn_02	KVM	saturn	2		OnDemand
saturn_03	KVM	saturn	3		OnDemand

Figure 3-9: Consoles List Form

▼ To View Consoles from the List

The Consoles List form allows you to view the consoles to which you have authorized access.

To view a selected console from the Consoles List form, follow this step:

1. From the Consoles List form, under the “Name” column, click on the console you wish to view.
2. Select the “VIEW” button.

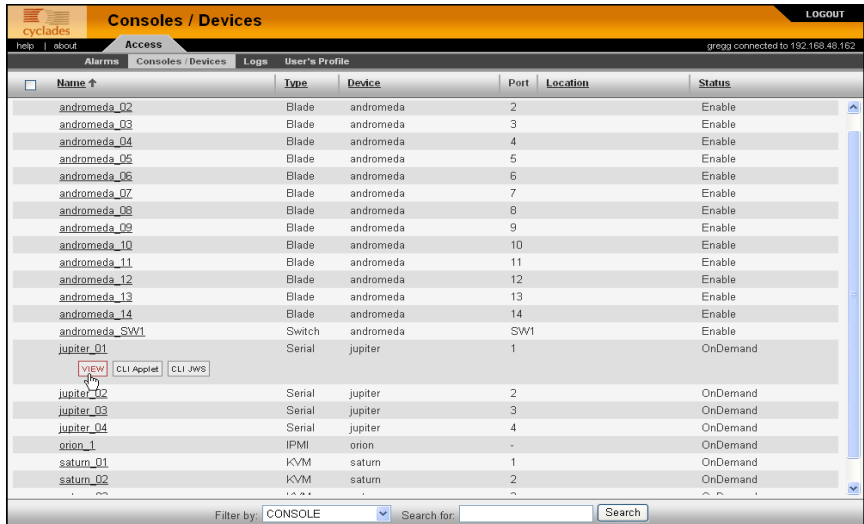


Figure 3-10: Selecting a Console to View

A view only version of the “Console Details Form” appears.

▼ **To Connect to a Console**

To connect to a console:

1. From the Console List form, select the console you wish to connect to by selecting the console name.

Note: If a modem is connected to a remote site, you will experience a slight delay before connecting to a console.

The system normally connects you to a console through Secure Shell (SSH). In KVM/net, the listed console names are the KVM/net ports. Clicking on the console name provides a “KVM” button which is used to launch the ActiveX application that connects to the port.

If the console name is an IPMI console, clicking on the console name launches an SSH session and connects to the IPMI CLI (Command Line Interface) console.

Regardless of the type of “console,” the AlterPath Manager handles the authentication.

Multiple Users and Read/Write Access

Because the AlterPath Manager supports multiple connections to the same port, this makes it possible for multiple users to view the same form. Note, however, that only the first user to connect to that port can have full *Read and Write* (R/W) access to the Console panel while the rest can have *Read only* (R) access.

Viewing an IBM Blade Center, Blade, or Switch

Note: *This feature is available only to users of the optional **Blade Module**.*

The AlterPath Manager allows you to view individual IBM blade centers from the *Devices* List form and individual blades and switches from the *Consoles* List form. To view an IBM blade center, blade, or switch, place the mouse cursor on the device name or the blade/switch name and then left click the mouse to display the list of connect options:

Table 3-4: IBM Blade Device and Console Connect Options

Console or Device	Connect Options
IBM Blade Center Device	VIEW, LOG, CLI, WEB
Blade Console	VIEW, CLI, VM, KVM, ON, OFF
Switch	VIEW, CLI, WEB, ON, OFF

Like all other consoles, as a regular user, you can only view those blade servers to which you have access. You may also view your user profile with regards to blade access from the “User’s Profile” option of the menu, “Security” form.

Consoles Detail Form

Use the Consoles Detail form to view specific information about a particular console. You can invoke this form from either the Alarms List form or the Consoles List form.

If you have admin privileges, you also use this form to select user(s) to notify of the alarm and select user(s) to have access to the current console. The sample forms in this section use a TS console as an example.

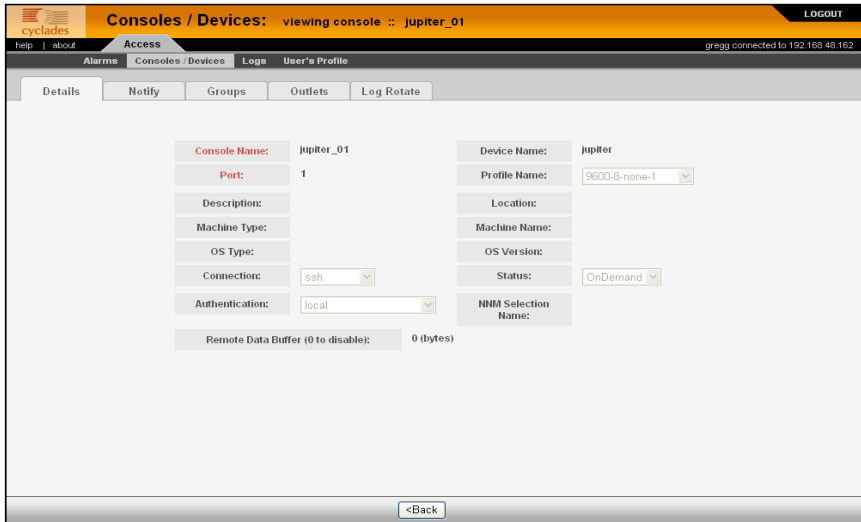


Figure 3-11: Consoles Detail Form

Table 3-5: Consoles, Details Form

Element	Meaning
Details	Tab to display the Console Detail form.
Notify	Tab to tell you if you are on the notification list.
Groups	Tab to tell you if any groups are assigned to the console.
Outlets	Tab to view power management information.
Log Rotate	Tab to view log rotation settings
Console Name	Name of the (target) console.
Device Name	Name of the device used by the console.

Table 3-5: Consoles, Details Form (Continued)

Element	Meaning
Port	<p>Drop-down field for selecting the physical port number of the console. For KVM consoles, this field also has an “RDP Only” selection that allows you to configure an RDP port <i>without</i> associating it with a physical KVM port.</p> <p>Note: RDP only works on KVM/net version 2.0.0 or higher and on KVM/net Plus.</p>
Profile Name	User profile type (not in KVM or IPMI console).
Description	A brief description of the console.
Machine Type	Type of target system.
Machine Name	Other applicable system name.
OS Type	Operating system used by the console.
OS Version	Version of operating system.
Location	Physical location of the console.
Status	Status of the target console (Enable, Disable, On Demand).
RDP IP Address	<p>(KVM consoles only). The field for entering the IP address of the RDP server to be associated with this port. If a physical KVM port is specified in the “Port” field, then an RDP (in band) connection and a regular KVM (out of band) connection can be made to this port.</p>
RDP Server Port	<p>This field contains the RDP viewer port number associated with this console. The default of 3389 can be used in most cases.</p>

Table 3-5: Consoles, Details Form (Continued)

Element	Meaning
RDP Status	Drop-down field used to enable or disable the ability to make the RDP connection.
Back	Button to return to the previous page or form.

Caution: Be sure to turn off your web browser’s popup blocker before attempting to make an RDP connection. An RDP connection will fail if you have your browser’s popup blocker turned on.

▼ **To View the Consoles Notify Form**

The Consoles Notify form shows the users who are notified when an alarm pertaining to the current console is generated.

To view the Consoles Notify form:

1. From the Consoles Detail form, click on the “Notify” tab.

The system displays the Consoles Notify form:

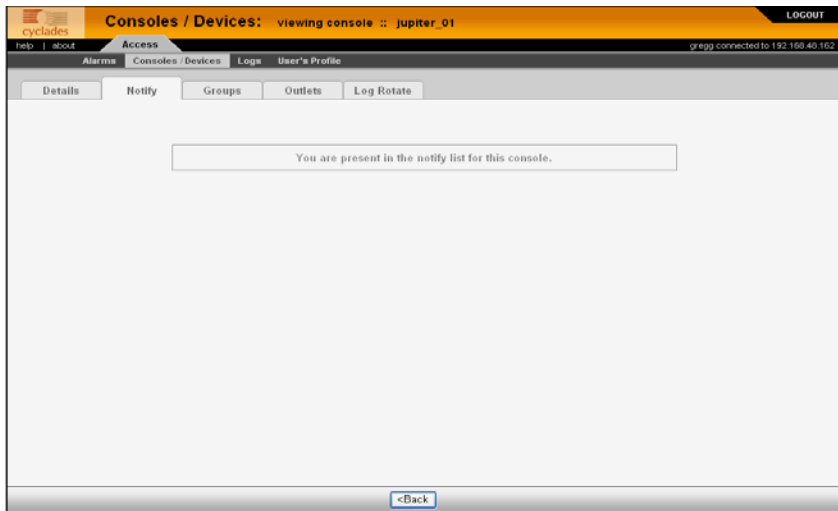


Figure 3-12: Consoles Notify Form

In the selection box, a plus (+) sign indicates a group, as opposed to a user. USER is the default list which contains all users.

▼ **To View the Consoles Groups Form**

The Console Groups form shows the group(s) to which the current console belongs.

To view the Consoles Group form:

1. From the Consoles Detail form, click on the “Groups” tab.

The system displays the Consoles Group form:

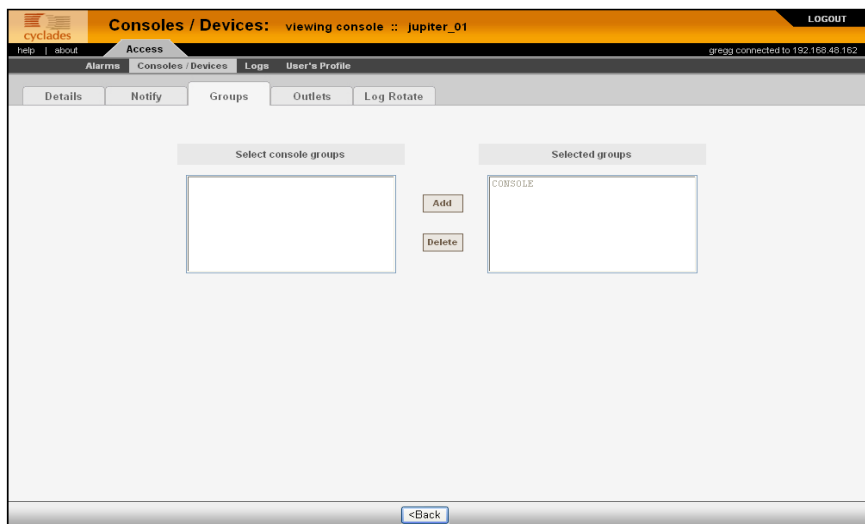


Figure 3-13: Consoles Group Form

KVM/net Plus Web Control Page

The KVM/net Plus utilizes a web control page that replaces the OSD during KVM over IP sessions. The web control page parameters can be viewed and edited from the APM.

▼ **To Access the Web Control Page**

1. Launch a KVM/net Plus KVM viewer session from the APM.

A window indicating that the KVM viewer is launching will pop up. The KVM viewer will be launched momentarily.

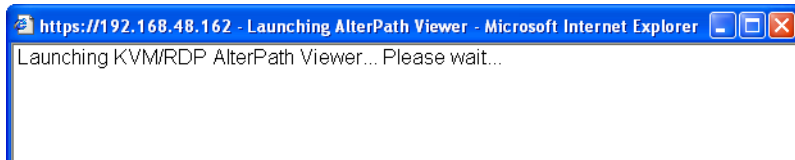
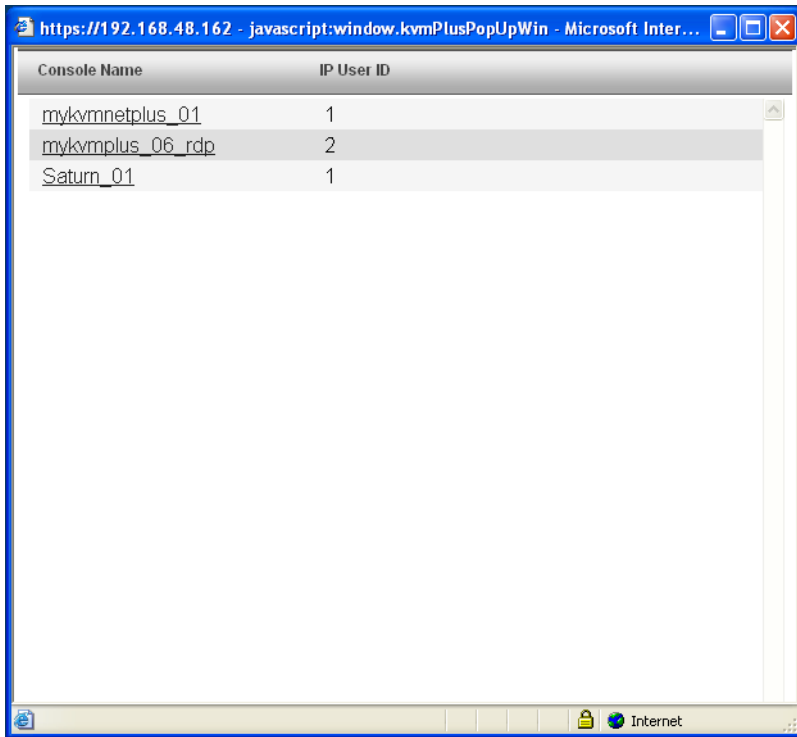


Figure 3-14: KVM Viewer Launch Initialization Window

After the KVM viewer appears, the launch window is replaced (in the background) by a console list control window.

2. After the KVM viewer appears, bring the console list control window to the foreground.
3. Click on the console name that corresponds to the console displayed in the KVM viewer window.

Note: Every time a KVM viewer is launched from the APM, a new console is displayed in the console list control window.



Console Name	IP User ID
mykvmnetplus_01	1
mykvmplus_06_rdp	2
Saturn_01	1

Figure 3-15: KVM Console List Control Page

A web control page window similar to the window shown in the following figure appears.

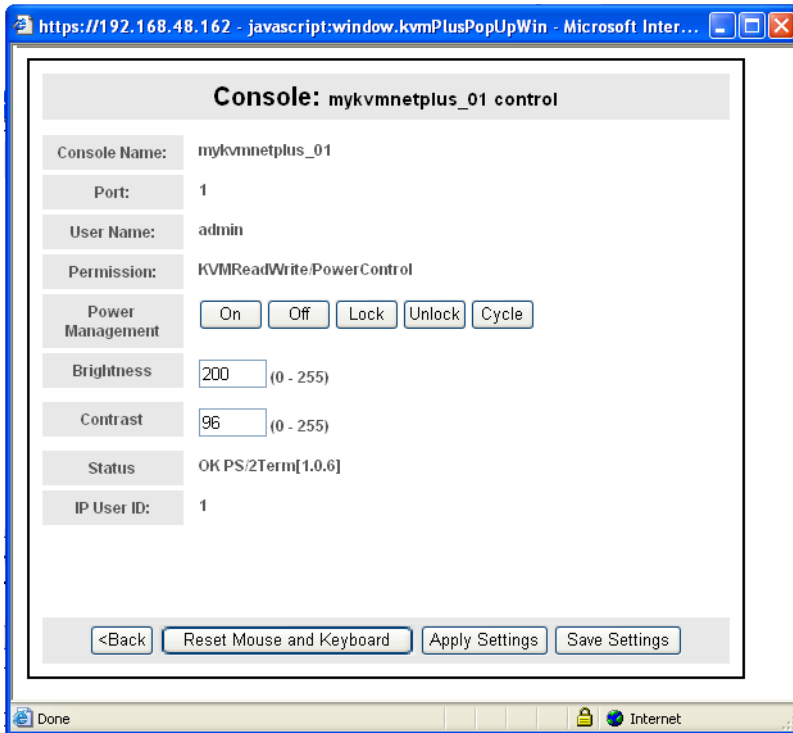


Figure 3-16: KVM/net Web Control Page

The web control page allows viewing of the status of the port on which you are connected. It also allows you to:

1. Reset the mouse and keyboard associated with the console you are accessing.
2. Manage outlets associated with the console you are accessing.
3. Configure the video contrast and brightness associated with the console you are accessing.

Note: A similar page will appear when you select the console of a KVM/net, but the parameters can be viewed, but not changed.

IPMI

IPMI is a paid-for added feature of AlterPath Manager, which is available only to IPMI users.

▼ To View IPMI Sensors

The IPMI Sensor form is used to view IPMI-based servers. IPMI (Intelligent Platform Management Interface) is the open standard for machine health and control (including remote control). The form allows you to monitor server physical health characteristics, such as temperature, voltage, fans, power supplies and more.

To view IPMI Sensors, perform the following procedure:

1. From the Devices List form, select an IPMI console to view.
2. From the Device Detail form, click on the Sensor button.

The system displays the IPMI Sensors form:

IPMI sensors									
Baseboard 1.2V	1.205	Volts	ok	na	1.127	1.156	1.245	1.274	na
Baseboard 1.25V	1.264	Volts	ok	na	1.176	1.205	1.294	1.323	na
Baseboard 1.8V	1.790	Volts	ok	na	1.696	1.732	1.872	1.907	na
Baseboard 1.8VSB	1.802	Volts	ok	na	1.696	1.732	1.872	1.907	na
Baseboard 2.5V	2.516	Volts	ok	na	2.363	2.410	2.597	2.632	na
Baseboard 3.3V	3.283	Volts	ok	na	3.129	3.181	3.420	3.471	na
Baseboard 3.3AUX	3.289	Volts	ok	na	3.106	3.167	3.431	3.492	na
Baseboard 5.0V	5.070	Volts	ok	na	4.732	4.810	5.200	5.278	na
Baseboard 5VSB	5.014	Volts	ok	na	4.738	4.807	5.175	5.267	na
Baseboard 12V	12.152	Volts	ok	na	11.346	11.532	12.462	12.648	na
Baseboard 12VRM	12.078	Volts	ok	na	11.352	11.550	12.474	12.672	na
Baseboard -12V	-12.330	Volts	ok	na	-13.310	-13.100	-11.070	-10.720	na
Baseboard VBAT	3.218	Volts	ok	na	2.606	2.716	3.642	3.909	na
Baseboard Temp	36.000	degrees C	ok	na	0.000	5.000	50.000	55.000	na
Front Panel Temp	26.000	degrees C	ok	na	0.000	5.000	35.000	40.000	na
Basebrd FanBoost	36.000	degrees C	ok	na	na	na	50.000	na	na

Figure 3-17: IPMI Sensors form

Logs

The Logs option of the menu allows you to select and view three types of logs pertaining to the console assigned to you:

Table 3-6: Log Types

Log Type	Definition
Access Log	Logs that provide logging information (<i>i.e.</i> , who accessed the console, when and for how long, <i>etc.</i>) about a particular console.
Events Log	Logs that provide information about notifications and alarms (who handled the alarm, what action was taken, <i>etc.</i>) triggered by a particular console.
Data Buffer	This is a log of all transaction data generated on the console.

All three logs are available for the specified console. To access each log, select the appropriate log type from the title bar. As with consoles and alarms, you can only view the logs of systems to which you have authorized access.

When you select Logs from the menu panel, the primary form, shown below, will prompt you for a range of dates from which to retrieve your logs.

The screenshot shows a web interface for viewing logs. At the top, there is a navigation bar with 'Access' selected, and sub-menus for 'Alarms', 'Consoles / Devices', 'Logs', and 'User's Profile'. The main content area has a heading 'Select console or device and time interval to view the logs.' Below this, there are several input fields: a dropdown menu for 'Console/Device' with 'Jupiter_01' selected; a text input for 'Date from' with '2006-02-27' and a calendar icon; a dropdown for 'Time from' with 'ANY' selected; a text input for 'Date to' with '2006-03-01' and a calendar icon; and a dropdown for 'Time to' with 'ANY' selected. A 'Retrieve' button is located at the bottom center of the form.

Figure 3-18: Log Selection Form

Table 3-7: Log Selection Form

Element	Definition
Console/Device	Drop down list to select a console or device that will be the basis of the log(s) to be retrieved.
Date From	Drop down list to select the starting date of the log(s) to be viewed.
Date To	Drop down list to select the end date of the log(s) to be viewed.
Retrieve	Button to download the requested log(s) and display the Log forms.

▼ **To View the Logs**

To view the logs available for a specified console (to which you have authorized access), perform the following steps:

1. Select “Logs” from the menu.

The system brings up the main Console Logs form.

2. From the Console pop up list, select the console from which you want to view the logs.

Note: *You can only view or access the logs of consoles to which you have authorized access.*

3. Select a range of dates from which to base your logs by selecting from the “Date from” and “Date to” fields. You can click on the button with the ellipsis (. . .) to view a pop up calendar.

4. Select a range of times from which to base your logs by selecting from the “Time from” and “Time to” pop up lists

The system brings up the Logs Detail form.

Access Logs

The Access Logs (default log browser) provide all access information (*e.g.*, who accessed the console, access date, action taken, etc.) about your target console.

The name of the console/port/device to which the logs apply to is shown below the tab titles.

Date	Time	User	Action	Connection	Status
2006-03-01	10:39:29	gregg	CLI	CLI from 192.168.48.26	Fail
2006-03-01	09:14:58	gregg	CLI	CLI from 192.168.48.26	Success
2006-03-01	09:08:03	gregg	CLI	CLI from 192.168.48.26	Success
2006-03-01	08:48:06	gregg	CLI	CLI from 192.168.48.26	Success
2006-03-01	08:44:59	gregg	CLI	CLI from 192.168.48.26	Success
2006-02-28	18:24:48	gregg	CLI	CLI from 192.168.48.26	Success
2006-02-28	17:37:52	admin	Connect	CLI from local access	
2006-02-28	17:37:27	admin	Connect	CLI from local access	
2006-02-28	17:35:29	admin	Connect	CLI from local access	
2006-02-28	17:25:12	gregg	CLI	CLI from 192.168.48.26	Success
2006-02-28	17:24:18	gregg	CLI	CLI from 192.168.48.26	Success
2006-02-28	17:22:12	gregg	CLI	CLI from 192.168.48.26	Success
2006-02-28	17:20:39	gregg	CLI	CLI from 192.168.48.26	Success
2006-02-28	16:51:12	gregg	CLI	CLI from 192.168.48.26	Success
2006-02-28	16:49:51	admin	CLI	CLI from 192.168.48.26	Success
2006-02-28	16:48:10	admin	CLI	CLI from 192.168.48.26	Success
2006-02-28	16:46:37	gregg	CLI	CLI from 192.168.48.26	Success
2006-02-28	16:44:38	admin	CLI	CLI from 192.168.48.26	Success
2006-02-28	16:43:56	admin	CLI	CLI from 192.168.48.26	Success
2006-02-28	16:42:58	gregg	CLI	CLI from 192.168.48.26	Success
2006-02-28	16:37:37	gregg	CLI	CLI from 192.168.48.26	Success
2006-02-28	16:35:20	gregg	CLI	CLI from 192.168.48.26	Success

Figure 3-19: Access Logs Form

Table 3-8: Access Logs Form

Element	Definition
Date	Date in which the event occurred.
Time	Time of the event.
User	User who connected to the console.
Action	What the user did in response to the alarm.
Connection	Type of connection (e.g., SSH, Web); IP address used.
Status	Status of the console (Success / Fail).

Event Logs

Use the Event Logs browser to view all events that occurred (within a specified range of time) on your target console. Events are triggered by alarm settings.

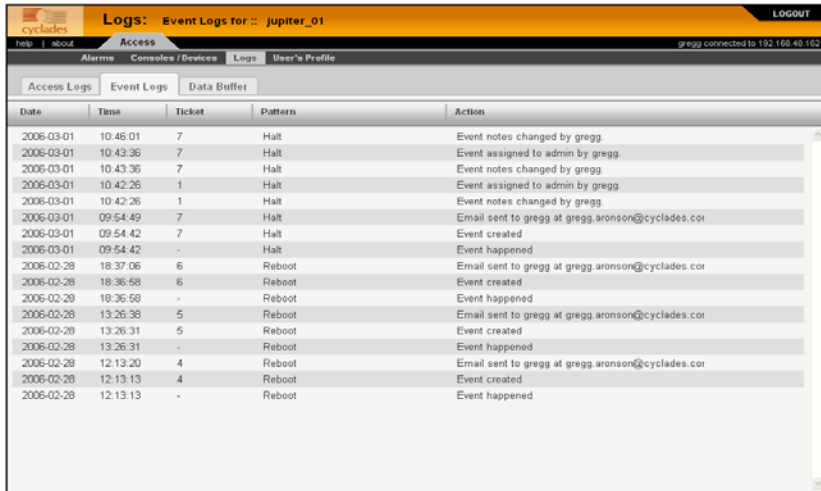


Figure 3-20: Event Logs Form

Table 3-9: Event Logs Form

Element	Definition
Date	Date of the event.
Time	Time of the event.
Ticket	Ticket number associated with the event.
Pattern	Alarm trigger name associated with the event.
Action	Action taken to resolve event.

Data Buffer

Use the Data Buffer browser to view the contents of the data buffer generated by a target console.



Figure 3-21: Data Buffer Log Form

Note: You can also access the Data Buffer log from the **Alarms** form.

Power Management

If you have been given access to one or more power management devices by your system administrator, you will be able to access some of the PM control functions.

The following figure shows an example of a user PM device detail form.

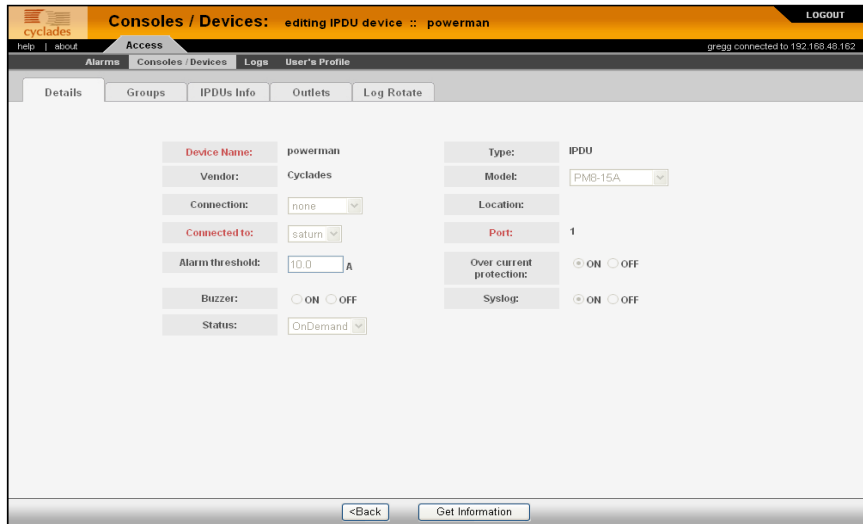


Figure 3-22:PM Device Viewer Detail Form

Table 3-10: IPDU Viewer Details

Element	Definition
Details	Opening tab that is the default when you edit a power management device.
Groups	Tab that opens the PM device groups access form for viewing
IPDUs Info	Tab that opens a display of data read back from the PM device after you click on the “Get Information” button.
Outlets	Tab that opens the outlets control form. From here, you can select individual outlets, regardless of whether or not they are assigned to a KVM port, and turn them on or off, cycle them, or lock or unlock them, either individually, or in selected groups. You can also view the current status of each outlet from this form after clicking on the “Get Information” button.
Log Rotate	Tab that opens the Log Rotation settings form for viewing.

Table 3-10: IPDU Viewer Details (Continued)

Element	Definition
Device Name	A name you can give to the PM device to help you remember where it is and what it controls.
Type	Fixed at “IPDU”
Vendor	Fixed at Cyclades
Model	The model and output current capacity of the PM device.
Connection	A pull-down list allowing you to select either “ssh,” “ssh_telnet,” or “telnet.”
Status	A pull-down list allowing you to select either “On Demand” (to enable the PM) or “Disabled.”
Connected to:	The name of the controlling device (KVM/net, OnSite, ACS, or TS) to which the PM device is connected.
Port	This is either port “1” (or an incremented number for each cascaded device) on a KVM/net or OnSite, or the serial port number of an ACS or a TS to which the PM device is connected.
Alarm threshold	If set to 0, the alarm will occur when default current threshold of the PM is exceeded. You can set this to an alternate threshold below the default threshold, if you wish.
Over current protection	If selected, automatically shuts off an outlet if the current at that outlet exceeds the current limit.
Buzzer	If selected, sounds a buzzer if the alarm threshold is exceeded.
Syslog	If selected, allows PM device alarm events to be logged.
Back	Button that allows you to go back to the previous form without saving any configuration parameters.

Table 3-10: IPDU Viewer Details (Continued)

Element	Definition
Get Information	This button is used to update information displayed in the “IPDUs Info” and the “Outlets” forms, since they are not updated in real time.

▼ **To View PM Device Parameters**

1. Select “Access” tab > “Consoles/Devices” > “Devices” pull-down list.
2. Click on the PM device that you wish to view or edit.

You will see a “VIEW” button and a “CLI” button appear just below the device name.

3. Click the “VIEW” button.

The “Editing IPDUs Device” (PM device details) form appears.

Note: The editable PM device parameters will be greyed out when this form is first displayed.

4. If you want to view any parameters on the “Details,” “Groups,” “IPDUs,” or “Outlets” control/status forms, click on the “Get Information” button at the bottom of any of the “Editing IPDUs Device” forms.

Note: None of these parameters can be changed and saved by a regular user, but outlet status can be changed between on, off, or toggle; or between locked and unlocked. This is done from the PM Device Outlet Control Form

The screenshot shows a web interface for viewing a user's profile. The title bar reads "Users: viewing user :: billy" and "LOGOUT". The breadcrumb trail is "Access > User's Profile". The main content area has tabs for "Details", "Preferences", "Consoles ACL", "Devices ACL", "Groups", and "Security". The "Details" tab is active. The form contains the following fields and controls:

- User name:** billy
- Admin user:** NO
- Local Password:** [Set Password](#)
- Full Name:** Billy Bogus
- Email:** billy.bogus@cyclades.cor
- Department:** [Empty]
- Location:** [Empty]
- Phone:** [Empty]
- Mobile:** [Empty]
- Pager:** [Empty]
- Status:** Enable

A "Save" button is located at the bottom center of the form.

Figure 3-24: User's Profile Details Form

The Admin user's profile details form is slightly different from that of the regular user. Notice the "Security Rule" check box.

The screenshot shows a web interface for editing an admin user's profile. The title bar reads "Users: editing user :: billy" and "LOGOUT". The breadcrumb trail is "Access > Admin > System > Profiles > User's Profile". The main content area has tabs for "Details", "Preferences", "Consoles ACL", "Devices ACL", "Groups", and "Security". The "Details" tab is active. The form contains the following fields and controls:

- User name:** billy
- Admin user:** NO
- Local Password:** [Set Password](#)
- Full Name:** Billy Bogus
- Email:** billy.bogus@cyclades.cor
- Department:** [Empty]
- Location:** [Empty]
- Phone:** [Empty]
- Mobile:** [Empty]
- Pager:** [Empty]
- Status:** Enable

"Back" and "Save" buttons are located at the bottom center of the form.

Figure 3-25: Admin User's Profile Details Form

Table 3-11: User's Profile Details Form

Element	Definition
Details	Default tab displays the User's Profile Detail form (currently displayed).
Preferences	Tab displays functions such as CLI timeout, CLI running mode, and GUI theme.
Consoles ACL	Consoles access control list (ACL) for the current user. Tab displays the selected consoles assigned to the current user and the consoles accessed by the user through group association.
Devices ACL	Devices access control list (ACL) for the current user. Tab displays the selected devices assigned to the current user and the devices accessed by the user through group association.
Groups	Tab to display the User's Profile Group form which shows all groups to which the current user belongs.
Security	Tab to display the security rule or rules assigned to the current user. The built in security rules are "DEFAULT RULE" and "ADMIN RULE."
User Name	The user name used to log into the AlterPath Manager.
Admin User	If "YES," indicates that the user has Admin privileges, and also belongs to the Admin user group.

Table 3-11: User's Profile Details Form (Continued)

Element	Definition
Security Rule See the Admin User's Profile Details Form. <i>(For Admin use only)</i>	Check box to indicate that a security rule has been assigned to the user. Designed to prevent admin users from locking themselves out, the check box is available only to admin users. NOTE: In case the admin user is locked out when this check box is selected, the admin user can edit the script file: <code>/var/apm/bin/apm_unlock_admin.sh</code> from the Linux shell through the Serial Console Interface.
Local Password	Check box to indicate that local authentication applies to the user. If this box is checked, the "Set Password" button becomes active.
Set Password	Button that launches a password setup dialog box.
Full Name	User's full name.
Email	User's email. This is the same field name used by the system for event notification.
Department	User's department.
Location	User's Location.
Phone	User's phone number.
Mobile	User's mobile phone number.
Pager	User's pager number.
Status	Indicates whether the user's access is <i>enabled</i> or <i>disabled</i> .
Save	Button to save the user's configuration changes.

▼ **To Change Your Password**

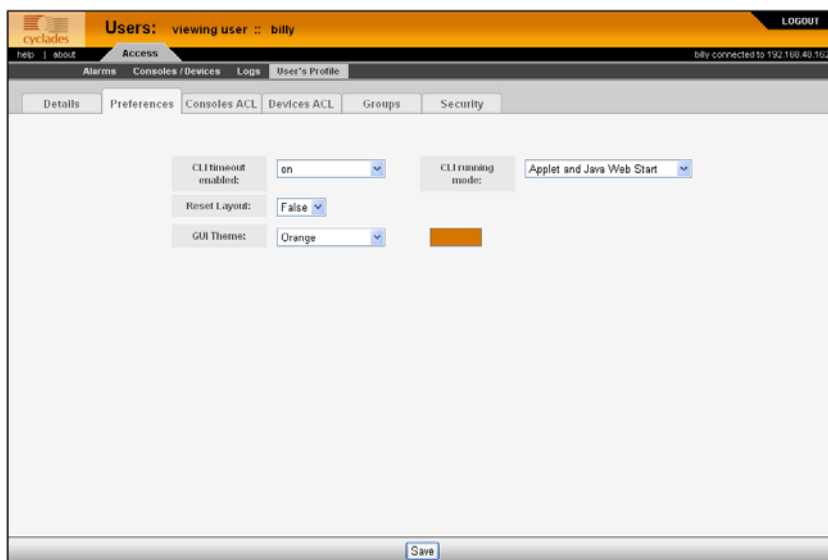
To change your password, perform the following steps:

1. From the User's Profile Details form, click on the "Set Password" button.
A password dialog box will be launched.
2. From the password dialog box, enter the new password twice.
3. Click on the dialog box's internal "Set Password" button.

Viewing the User's Profile Preferences Form

The User's Profile Preferences form displays and allows editing of several user preferences settings.

Click on the "Preferences" tab. The system displays the User's Profile Preferences form.



The screenshot shows the 'User's Profile Preferences' form in the Cyclades web interface. The interface has a yellow header with the 'cyclades' logo and the text 'Users: viewing user :: billy'. Below the header, there are navigation tabs: 'Details', 'Preferences', 'Consoles ACL', 'Devices ACL', 'Groups', and 'Security'. The 'Preferences' tab is selected. The form contains several settings:

- CLI timeout enabled: en (dropdown menu)
- CLI running mode: Applet and Java Web Start (dropdown menu)
- Reset Layout: False (dropdown menu)
- GUI Theme: Orange (dropdown menu)

At the bottom of the form, there is a 'Save' button.

Figure 3-26: User's Profile Preferences Form

Table 3-12: User's Profile Preferences Form

Element	Definitions
CLI timeout enabled	Select “on” or “off” for this field. When “on” is selected, any MindTerm CLI terminal emulator launched by the user will terminate when the user logs off the WMI.
CLI running mode	Provides the choice of “Applet only,” “Java Web Start only,” or “Applet and Java Web Start.” This gives the user the option of how the CLI terminal emulator is started. Note: The “Java Web Start” terminal emulator is dynamic when changing some settings, such as font size and columns and widths. The applet option opens the terminal emulator a little faster.
Reset Layout	If you set this to “True,” it will reset the CLI applet and Java Web Start terminal emulator parameters to the default settings upon clicking the “Save” button. Note: This field is always set to “False” when you open the User's Profile Preferences form.
GUI Theme	This provides a choice of four color themes (blue, gray, green, or orange) that appear when the user logs into the WMI. There is also a “custom” selection, which gives the user the ability to create customized colors based on pallets or hexadecimal values for RGB settings.

Viewing the User's Profile Consoles ACL Form

The User's Profile Consoles ACL form displays the Consoles to which you have access.

Click on the “Consoles ACL” tab. The system displays the User's Profile Consoles form:

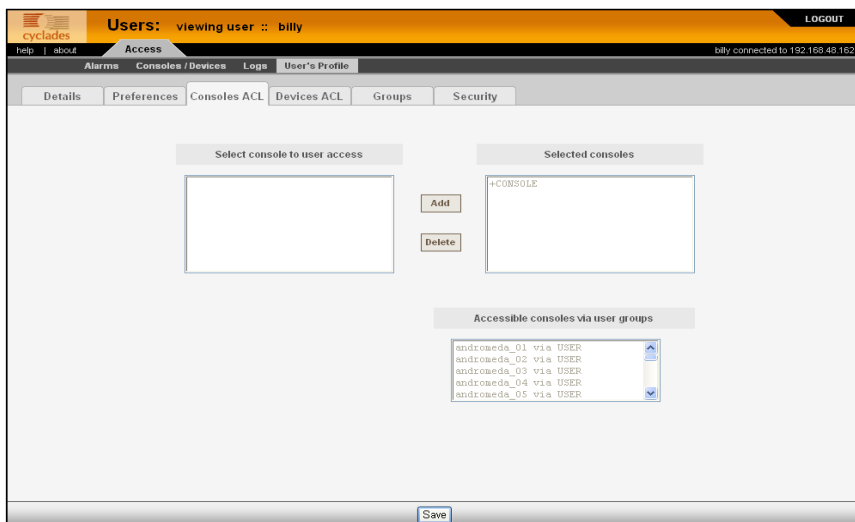


Figure 3-27:User's Profile Consoles ACL Form

Table 3-13: User's Profile Consoles ACL Form

Element	Definition
Consoles	Tab or button to select the current form.
Select consoles for user access	List box from which to select a possible list of user consoles assignable to the current user.
Add	Button to add a selected user console (left list box) to the "Selected consoles" list box.
Delete	Button to delete a selected user console (right list box) and return it to the "Select console for user access" list box.
Selected consoles	The list box that shows the console(s) assigned to the current user.
Accessible consoles via user groups	List box that displays consoles already accessible to the user through user's association with user groups.

Viewing the User's Profile Devices ACL Form

The User's Profile Devices form displays the groups to which you belong. To view the User's Profile Devices form:

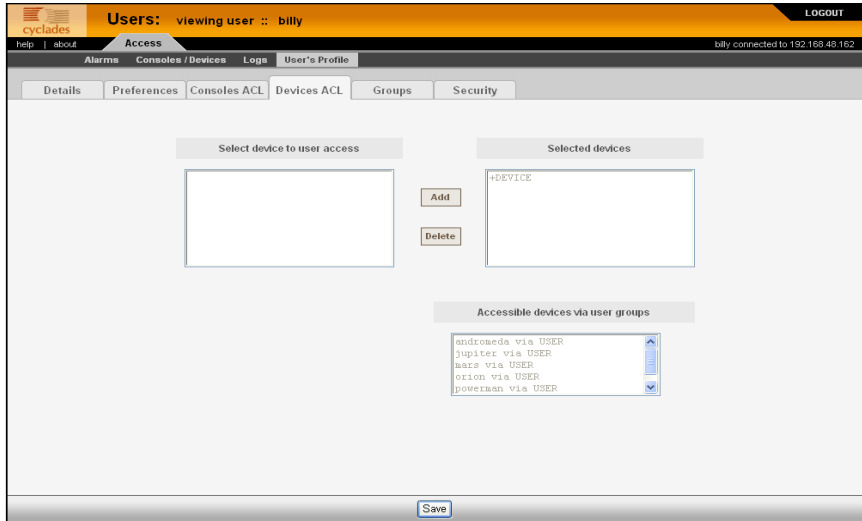


Figure 3-28:User's Profile Devices ACL Form

Table 3-14: User's Profile Devices ACL Form

Element	Definition
Devices	Tab or button to select the current form.
Select devices for user access	List box from which to select a possible list of user devices assignable to the current user.
Add	Button to add a selected user device (left list box) to the “Selected devices” list box.
Delete	Button to delete a selected user device (right list box) and return it to the “Select device for user access” list box.
Selected devices	The list box that shows the device(s) assigned to the current user.

Table 3-14: User's Profile Devices ACL Form (Continued)

Element	Definition
Accessible devices via user groups	List box that displays devices already accessible to the user through the user's association with user groups.

Viewing the User's Profile Groups Form

The User's Profile Groups form displays the groups to which you belong.

To view the User's Profile Groups form:

From the User's Profile Detail form, click on the "Groups" tab. The system displays the User's Profile Groups form:

Figure 3-29: User's Profile Groups Form**Table 3-15:** User's Profile Groups Form

Element	Definition
Groups	Tab or button to select the current form.

Table 3-15: User's Profile Groups Form (Continued)

Element	Definition
Select groups for the user	List box from which to select a possible list of user groups assignable to the current user.
Add	Button to add a selected user group (left list box) to the "Selected groups" list box.
Delete	Button to delete a selected user group (right list box) and return it to the "Select groups for the user" list box.
Selected Groups	The list box that shows the group(s) assigned to the current user.

Viewing the User's Profile Security Form

The Security form shows the current security rule assigned to you (as well as any other rules to which you have access). A security rule defines a user's access control to a device as well as through which user group that rule is assigned.

For Blade Module users, the Security Rule includes access to blades and switches.

To view the Security form:

From the menu, select: "User's Profile" > "Details" form > "Security" tab. The system displays the User's Profile Security form:

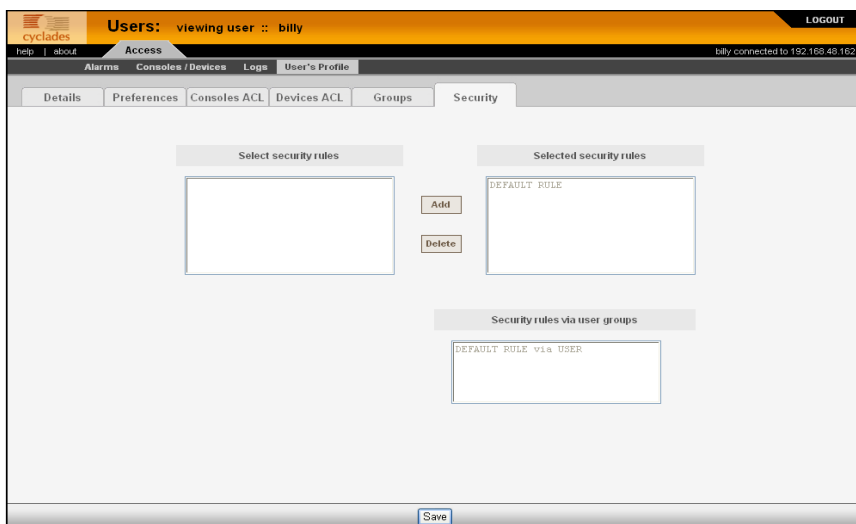


Figure 3-30: User's Profile Security Form

Table 3-16: User's Profile Security Form

Element	Definition
Security	Tab or button to select the current form.
Select security rules	List box from which to select a possible list of security rules assigned to the current user.
Add	Button to add a selected security rule (left list box) to the "Selected security rule" list box.
Delete	Button to delete a selected security rule (right list box) and return it to the "Select security rule" list box.
Selected security rules	The list box that shows the Security Rule assigned to the current user.
Security rules via user groups	The list box that shows the security rules already assigned to a user through the user's association with user groups.

Chapter 4

Configuration and Administration

This chapter presents the procedures for configuring the AlterPath Manager through the Web Management Interface (WMI). Addressed to the E2000, 2500, and 5000 administrator who must use the AlterPath Manager web interface in *Admin Mode*, the chapter is organized as follows:

Operational Modes	Page 90
First Time Configuration Wizard	Page 92
AlterPath Manager Web Interface: Admin Mode	Page 103
Relocating Online Help	Page 106
Devices	Page 110
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Dial Up and Dial Back	Page 127
Alarm Trigger	Page 169
Profiles	Page 178
Consoles	Page 181
Users	Page 199
Groups	Page 210
Firmware	Page 215
Backing Up User Data	Page 221
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Security Rules	Page 245
Power Management Support	Page 256
Redundant (Fault Tolerant) Configuration	Page 261

Operational Modes

The AlterPath Manager provides two operating modes for configuration:

- First Time Configuration (Linux shell on the *serial console*)
- Admin Mode (GUI-based)

Before you can use the AlterPath Manager Web Management Interface (WMI) you must first run the First Time Configuration wizard.

The admin user, by default, is the system administrator of the AlterPath Manager web interface and runs the application in *Admin* mode. This designation cannot be revoked. Unless a regular user has been configured to be an admin user as well (through the User Detail form), regular users can use the application only in Access mode.

Only an administrator or admin user can use the WMI in Admin Mode which allows them to assign admin roles to new users; to add users, consoles, devices (console servers) alarms, and other configuration procedures.

Note: For information on how to use the system in Access mode, refer to Chapter 3, “User Level Web Access” on page 43.

Note: Certain configuration procedures (e.g., System Recovery, Modem Card Configuration) require the use of the Linux shell on the serial console by advanced users. These procedures are discussed in Chapter 5, “Advanced Configuration” on page 277.

Configuration Process Flow

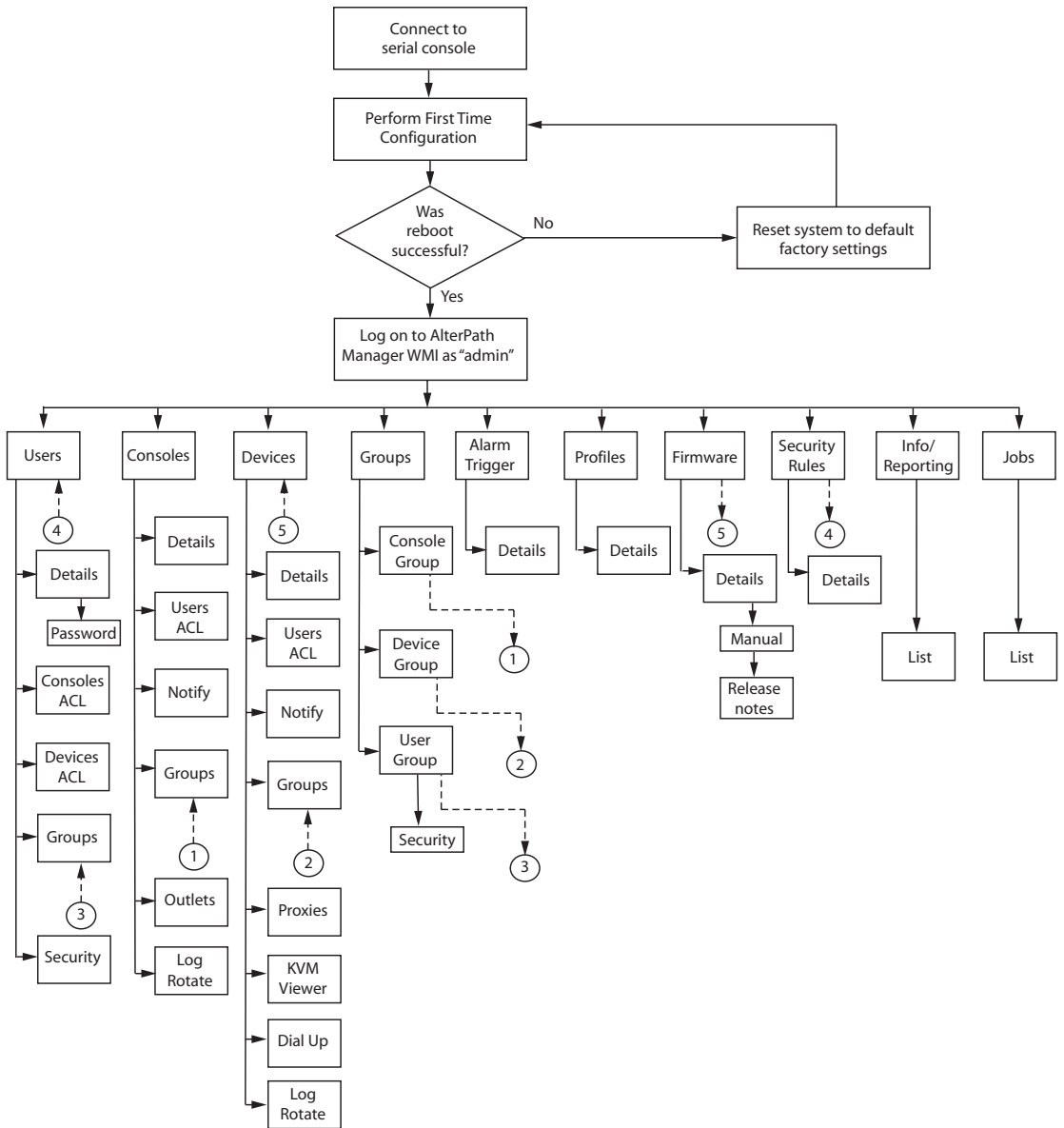


Figure 4-1: AlterPath Manager Configuration Process Flow

You must perform the First Time Configuration process (as shown in the “AlterPath Manager Configuration Process Flow” chart) using the Linux shell through the serial console interface. Once completed, you may perform the rest of the configuration process and all daily administration procedures through the AlterPath Manager web interface.

To configure all your devices with the AlterPath Manager (using the web interface), you must first configure the devices such as console servers or a KVM switch (menu options: “Devices” and “Profiles”), and then configure the consoles or ports associated with the devices (menu option: “Consoles”).

The “Firmware” option is used to update firmware and to enable you to select from different versions of firmware, or to view information about a particular firmware.

Once you have configured the consoles, you can define users and assign them to access the target consoles (menu option: “Users”), and define the triggers that will create alarms and send email notifications (menu option: “Alarm Trigger”) to users.

First Time Configuration Wizard

Before you run First Time Configuration, check to ensure that your system is set up properly. If you are using a PC, ensure that HyperTerminal is installed on your Windows operating system. If you are using the UNIX operating system, use Kermit or Minicom.

Ensure that you have a NIC card installed in your PC to provide an Ethernet port, and allow network access.

Refer to Chapter 2, “AlterPath Manager Installation” for procedures on how to prepare for First Time Configuration.

The first time configuration process is designed to:

- Establish user as root, the superuser for the serial console interface.
- Establish user as Admin, the superuser for the AlterPath Manager web user interface and the command line interface (CLI).
- Initialize your system and user settings to ensure full connectivity and functionality of the AlterPath Manager.

First Time Configuration requires that you:

- Connect to the serial console
- Log in as “root”.

▼ ***To Use the First Time Configuration Wizard***

1. Before you power on the AlterPath Manager, connect one end of a DB-9 to DB-9 Null Modem cable (or equivalent) to the console port of the AlterPath Manager.
2. Connect the other end of the cable to a terminal or a computer’s serial port.
3. Using the terminal or a terminal emulation program installed on a computer, start a session with the following settings:
 - 9600 BPS
 - 8 data bits
 - No parity
 - 1 stop bit
 - ANSI emulation
4. Power on the APM

Boot information will scroll up on the screen for a short time until the system is ready for initial configuration input data.

```
Welcome to Cyclades-APM!
```

```
Since this is the first time you are booting your APM, you need to  
answer some basic configuration questions. Once this is done, the  
other APM configuration parameters can be set through its Web  
Management Interface (WMI).
```

```
Press any key to continue.
```

5. Press any key to run the First Time Configuration Wizard.

You will be asked to enter the following parameters:

- Enter a password for root (and re type the password)

- Enter a password for admin (and re type the password)
- Select a time zone
- Enter a new system date and time (format is MM/DD/YY)

Note: You must type a date, even if it is the same as the date displayed, in order to change the time.

- Enter the time (if you did not select the default date: format is HH:MM)
- Select (Y)es or (N)o for Enable Ethernet Bonding. (see example on Page 100 for *no* and example on Page 301 for *yes*).
- Select (S)tatic, (D)HCP, (N)one, or (K)eep for the Ethernet 0 (eth0) IP address
- Enter the eth0 IP address (if you selected static)

Note: When you are connecting to a public network (see Figure 2-2, “Single Network Diagram” on Page 28), Eth0 can be configured with 2 IP addresses as long as both addresses conform to the subnet and address range of the public LAN.

- Enter the eth0 subnet mask address
- Select (S)tatic, (N)one, or (K)eep for the eth1 IP address
- Enter the eth1 IP address (if you selected static)

Note: When you are connecting to a private network (see Figure 2-1, “Private Network Diagram” on Page 27), Eth0 (the primary Ethernet port) is connected to the public LAN. The Eth0 address and subnet must conform to the public LAN’s subnet and address range. Eth1 (the secondary Ethernet port) is connected to the private LAN with its own subnet and address range.

- Enter the secondary Ethernet subnet mask address
- Configure Ethernet subinterfaces (Y)es, (N)o, or (L)ist
- Configure Ethernet VLANs (Y)es, (N)o, or (L)ist

- Enter Ethernet default gateway
- Set Ethernet eth0 speed/duplex
- Choose the correct operation mode from the following:
 - 1) Auto-negotiation
 - 2) 10 Mbps, full duplex
 - 3) 10 Mbps, half duplex
 - 4) 100 Mbps, full duplex
 - 5) 100 Mbps, half duplex
 - 6) 1000 Mbps, full duplex
 - 7) 1000 Mbps, half duplex

Note: 1000 MBps speed Ethernet is available on the APM 2500 and APM 5000 only.

- Set Ethernet eth1 speed/duplex
- Enter the system's hostname (max 30 characters)
- Enter the system's domain name (max 60 chars)
- Enter the primary nameserver's IP address
- Enter the secondary nameserver's IP address
- Enter the NTP server
- Enter the E-mail (SMTP) server
- Enter an authentication method (local, RADIUS, TACACS+, LDAP, Kerberos, NIS, Active Directory)

Note: After you select an authentication service type, you will be prompted with questions that are specific to that type of authentication. For example, if you select RADIUS, you will be prompted for the RADIUS server name and the RADIUS secret.

Once you have finished with the last parameter, the configuration will automatically be saved to flash memory.

▼ *To Change Individual Parameters*

Note: If you make changes to any of the foregoing configuration steps, you can adjust most configuration parameters by running one of the following commands as required.

1. Choose the appropriate command from the list below:

- `setauth`
- `setboot`
- `setdatetime`
- `setdhcp`
- `setethernet`
- `sethosts`
- `setnames`
- `setnetwork`
- `setntp`
- `setserial`
- `setsmtp`
- `date`

When you are finished updating any of the configurations that use the preceding commands, enter the command: **saveconf**

More detailed information on the preceding commands is available under “Set Commands” on page 286.

▼ *To Reset Configuration to Factory Settings*

If you wish, you can reset the configuration to its factory default settings and start over. To reset the configuration, follow these steps:

1. Log in to the management console as root.
2. Type in: **defconf** and press Enter.

3. Type in: **reboot** and press Enter.

An Example follows:

```

APM_gregg login: root
Password:

*****
* WARNING: changing system files directly is dangerous and may adversely *
*         affect your system's functionality. Proceed with caution, and *
*         only if you know what you are doing!                          *
*****

[root@APM_gregg root]# defconf

WARNING: this will erase all of your current configuration and restore the
        system's factory default configuration. This action is irreversible!

Are you sure you wish to continue? (y/N) y
Restoring default configuration ... done.
The new configuration will take effect after the next boot.
[root@APM_gregg root]# reboot

```

Refer to the sample First Time Configuration Wizard example in the following section, to view how the parameters are entered into the system.

First Time Configuration Wizard: An Example

The First Time Configuration sample session shown below shows the portion of the command line data where the user configuration begins. This is commenced by the heading, “Welcome to Cyclades-APM!”

Before the Welcome heading appears, the system will prompt you for the following:

Caution: Be sure you answer “n” to the following questions.

Note: In the following examples, items shown in bold type represent user input.:

```
Do you want to re-create hard disk partitions? (y/n)[n]
Do you want to re-create the System file system? (y/n)[n]
Do you want to re-create the Console Log file system? (y/n)[n]
Do you want to re-create the Configuration file system? (y/n)[n]
```

The screen scrolls to the “Welcome” heading.

```
Welcome to Cyclades-APM!
```

```
Since this is the first time you are booting your APM, you need to
answer some basic configuration questions. Once this is done, the
other APM configuration parameters can be set through its Web
Management Interface (WMI).
```

```
Press any key to continue.
```

Press any key to get to the password entry prompts.

Note: Passwords are not displayed on the console screen when they are typed.

```
You must now set a password for 'root', the system administrative account.
WARNING: this is a very powerful account, and as such it's advisable that its
password is chosen with care and kept within the reach of system
administrators only.
```

```
New password:
```

```
Re-enter new password:
```

```
Password changed
```

```
You must now set a password for 'admin', the administrative account for the
Web Management Interface (WMI).
```

```
WARNING: this is a very powerful account, and as such it's advisable that its
password is chosen with care and kept within the reach of system
administrators only.
```

```
New password:
```

```
Re-enter new password:
```

```
Password changed
```

After configuring your root and admin passwords, you are prompted to enter your time zone.

```
Please choose the time zone where this machine is located.
1) Africa          18) Eire           35) Jamaica       52) ROC
2) America         19) Etc            36) Japan         53) ROK
3) Antarctica     20) Europe        37) Kwajalein    54) Singapore
4) Arctic         21) Factory       38) Libya         55) SystemV
5) Asia           22) GB            39) MET           56) Turkey
6) Atlantic       23) GB-Eire       40) MST           57) UCT
7) Australia     24) GMT           41) MST7MDT      58) US
8) Brazil         25) GMT+0         42) Mexico        59) UTC
9) CET            26) GMT-0         43) Mideast       60) Universal
10) CST6CDT      27) GMT0          44) NZ            61) W-SU
11) Canada       28) Greenwich    45) NZ-CHAT       62) WET
12) Chile        29) HST           46) Navajo        63) Zulu
13) Cuba         30) Hongkong     47) PRC           64) iso3166.tab
14) EET          31) Iceland      48) PST8PDT      65) posix
15) EST          32) Indian       49) Pacific       66) posixrules
16) EST5EDT     33) Iran         50) Poland        67) right
17) Egypt       34) Israel       51) Portugal      68) zone.tab
Enter the number corresponding to your choice: 48
```

Since this is the first time you are booting your APM, you need to configure the date, the time, the Ethernet settings, and the authentication protocol.

```
Current system date and time is:
  Fri Apr 07 08:21:56 PDT 2006
Press ENTER to accept it or specify new ones.
Enter date in MM/DD/YYYY format: 04/07/2006
Enter time in HH:MM format: 15:23
Fri Apr 07 15:23:00 PDT 2006
Enable Ethernet Bonding: (Y)es or (N)o ? [N]: n
Ethernet eth0 IP address: (S)tatic, (D)HCP or (N)one ? [S]: s
Enter Ethernet eth0 IP address: 192.168.48.162
Enter Ethernet eth0 Subnet Mask: 255.255.252.0
Ethernet eth1 IP address: (S)tatic or (N)one ? [S]: s
Enter Ethernet eth1 IP address: 10.10.10.2
Enter Ethernet eth1 Subnet Mask: 255.255.255.0
Configure Ethernet Subinterfaces: (Y)es, (N)o or (L)ist ? [N]: n
Configure Ethernet VLANs: (Y)es, (N)o or (L)ist ? [N]: n
Enter Ethernet Default Gateway [none]: 192.168.48.1
Current Ethernet eth0 speed/duplex settings: AUTO
Change Ethernet eth0 speed/duplex: (Y)es or (N)o ? [N]: n
Current Ethernet eth1 speed/duplex settings: AUTO
Change Ethernet eth1 speed/duplex: (Y)es or (N)o ? [N]: n
Enter the System's Hostname
  (max 30 characters) [APM]: APM-gregg
Enter the System's Domain Name
  (max 60 chars) [localdomain]: cyclades.com
Enter the Primary Nameserver's IP address [none]: 192.168.44.21
Enter the Secondary Nameserver's IP address [none]:
Enter the NTP server:
Enter the email (SMTP) server: smtp.cyclades.com
Choose the desirable authentication method
  (local/radius/tacacs+/ldap/kerberos/nis/active_directory) [local]:
Saving configuration files to flash (/flash/config/config.tgz)... done.
Removing init_config flag... done.
```

At this point, the First Time Configuration Wizard has completed its job. Some system and configuration status messages scroll up the screen until the “login” prompt appears.

Setting the Authentication Method

The sample First Time Configuration selects *local* as the Authentication Method to use to authenticate a user.

Depending on the type of authentication service that you select, the wizard will prompt for questions relating to the authentication service of your choice. For example, if you select RADIUS, the system will prompt you for the RADIUS server name and the secret. Selecting TACACS+ will prompt you for the TACACS+ server IP address, the shared secret, and the available service (system).

If you select NIS, the system will prompt you for the NIS Domain Name and the NIS Server. For the NIS Domain Name, the system will accept *localdomain*, or you may leave the field blank.

Note: If you use NIS Authentication and the NIS server fails, APM will not allow you to add the user in the local database since it already exists in the NIS server. This is due to the way NIS centralizes and distributes user account information into common local files. For more detailed information, refer to the “NIS Configuration” on page 311. For more details refer to the “AlterPath Manager Installation, Configuration, and User’s Guide.”

Configuring Active Directory

To use Active Directory as your authentication method, select `active_directory`. See “To Configure Active Directory” on page 316.

Limitation of TACACS Plus in ACS Console Access

Beware that access to an ACS console through the AlterPath Manager is currently not possible if the ACS serial port is configured to use TACACS Plus authentication.

Hostname Configuration Must Follow RFC Standard

When configuring the hostname, the name must comply with RFC 608 which states that the hostname is a string composed of:

- Up to 48 characters
- Alphabetical (A-Z)
- Digits (0-9), and the minus sign (-)
- No blank or space characters allowed
- No distinction between upper and lower case letters
- First character is a letter
- Last character is *not* a minus sign

Any deviation from this standard may cause the web browser to disable APM cookies and prevent the user from logging into the AlterPath Manager web application.

Multiport Ethernet Card Configuration

The AlterPath Manager supports up to two multiport Ethernet cards to allow connection to network segments. The First Time Configuration Wizard will detect any multiport Ethernet card that is installed in the AlterPath Manager and will prompt you for network information. If you are using this feature, be ready to provide the network IP addresses.

Note: To configure Ethernet speed and duplex settings, go to “setethernet - Set Ethernet Speed and Duplexing” on page 290.

Once the First Time Configuration is complete, you may connect to the web interface to begin web configuration.

▼ **To Begin Web Configuration**

1. Type the URL in the one of the following formats in your web browser
 - non-encrypted:
`http://nnn.nnn.nnn.nnn`
 - encrypted.
`https://nnn.nnn.nnn.nnn`

Where: *nnn.nnn.nnn.nnn* is the IP address of either the first or second Ethernet interface that you defined during the First Time Configuration.

2. When the Login screen appears, enter “admin” as the username and then enter the admin password (as specified during the First Time Configuration).

The admin user is by default the manager of the AlterPath Manager web interface and runs the application in *admin* mode. This designation cannot be revoked.

Disabling HTTP to Use Only HTTPS

The AlterPath Manager is configured to allow both HTTP and HTTPS access. You can, however disable HTTP access by commenting out its configuration in the AlterPath Manager unit by using the command line.

Note: See “To Disable HTTP to Use Only HTTPS” on page 319 of Chapter 5, “Advanced Configuration” for the procedure on how to configure the encrypted version.

AlterPath Manager Web Interface: Admin Mode

Once you have completed the First Time Configuration procedure, you may login to the AlterPath Manager web interface and use the system in Admin Mode. The Admin menu panel contains the following selections:

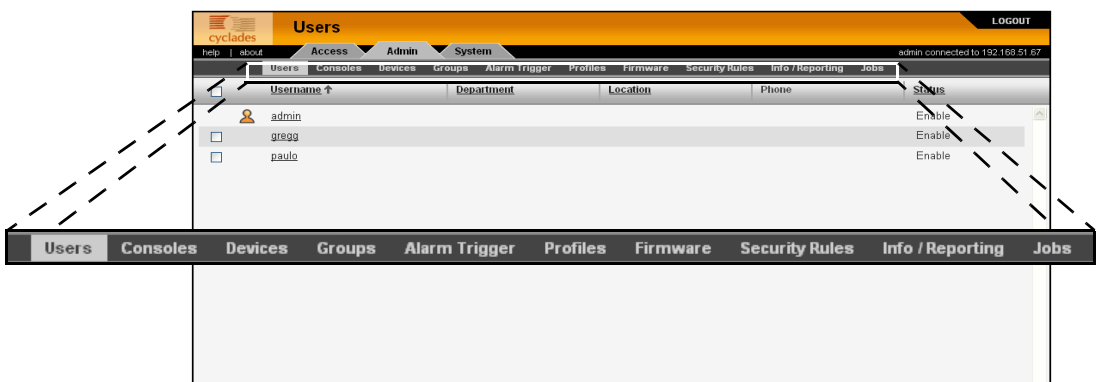


Figure 4-2: Admin Menu Bar Selections

Configuring the AlterPath Manager requires using the menu in a certain order. To facilitate the configuration process, the menu choices are discussed in the following order:

- Devices
- Alarm Triggers
- Profiles
- Firmware
- Consoles
- Users
- Groups
- Info/Reporting
- Security Rules

▼ ***To Log Into the APM Web Interface***

1. Type “admin” or the name of another user with administrator privileges in the “username” field.
2. Type the password for the admin user in the “password” field.
3. Press Enter.

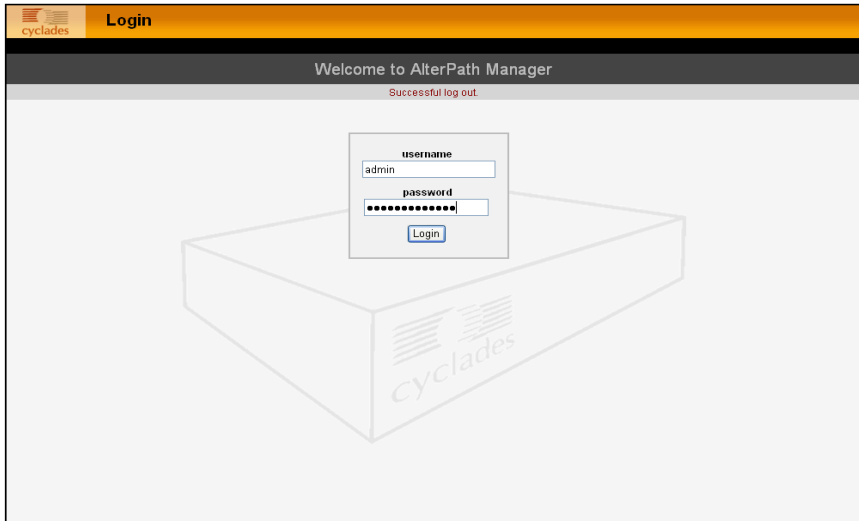


Figure 4-3: Logging in as Admin

4. Select the “Login” button.

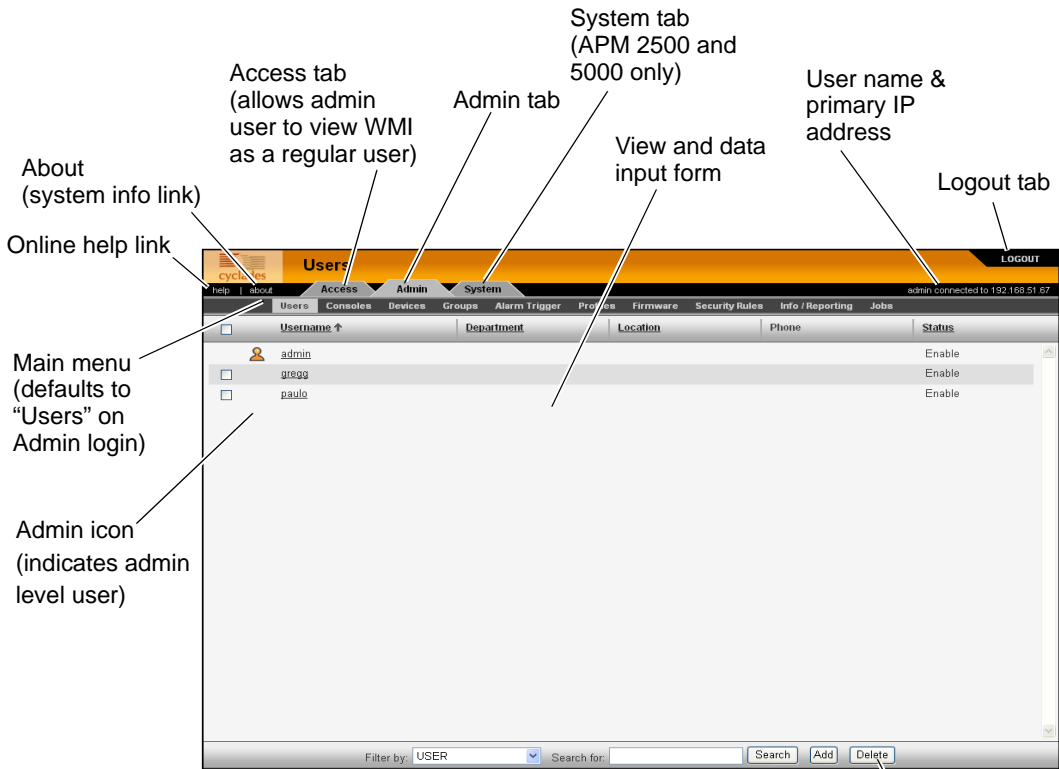
Upon successful login, the Users List form appears.

Note: *When the AlterPath Manager launches your application screens for the first time, the process tends to be slow. The system needs to build all the web pages in the AlterPath Manager. Once the screens are stored, retrieving them should be fast.*

Note: *The rest of the procedures in “Configuration and Administration” assume that you are already logged in.*

Parts of the Web Management Interface

Before proceeding to the web configuration process, familiarize yourself with the graphical user interface. Shown below are the basic features of the AlterPath Manager Web Management Interface in *Admin Mode*. The form example shows the Users List form, the first form to appear in the web interface. Basic features are similar in all WMI forms.



Note: The system tab is for heartbeat, redundancy, data synch and failover support (APM fault tolerance)

Bar for search and other form-specific actions

Figure 4-4: Basic Functional Fields of a Typical Form

The first form to appear when you select an option from the menu panel is called the primary form. The Users List form, for example, is the primary form of the menu option, “Users” (user management).

Relocating Online Help

The system administrator has the capability to relocate the online help document (for example, to make sure there is access to online help even if the network is down).

▼ **To Relocate the Online Help:**

1. Download the compressed help file from `ftp.cyclades.com`.

The path name is `ftp://ftp.cyclades.com/pub/cyclades.alterpath/apm/doc/apm_v141_online_hlp.zip`.

2. Copy the zip file to the server that you are going to use to launch the online help. This must be a system that is running a web server (httpd).

You will want to copy the zip file into the directory in which the web server will access the “index.html” file. When the zip file is extracted, the index.html file will be present.

- a. If a user on the server is going to host the help file, the zip file should be copied into the path: `/home/<username>/public_html`

This will be the setup for launching the help file from a web browser by typing the URL in the following format:

```
http://XXX.XXX.XXX.XXX/~username
```

- b. If the help file is to be launched immediately by typing the URL, you must check with the server’s system administrator.

3. Unzip the compressed file in the appropriate directory as described above. Enter the command:

```
# unzip APM_online_hlp.zip
```

4. You can verify that your online help document is accessible by entering the URL of your newly set up website from a browser on your workstation.

5. Log onto the APM console as root and edit the file:

```
/var/apm/apm.properties
```

6. Go to the following line:

```
online_help_url=http://www.cyclades.com/online-help/apm/
<apm_model>/v_1.4.1/
(where “<apm_model>” is e2000, 2500, or 5000).
```

7. Modify this line to reference the new location of the online help file.

This enables the help button on your APM’s WMI to launch online help.

Sorting, Filtering, and Saving a List Form

An underscored column heading on any of the list forms indicates that the list may be sorted based on that column heading. For example, you can sort the previously shown User List form by Username, Department, Location or Status by clicking on the heading.

Where there are several underscored headings on a list, an arrow appears adjacent to the heading on which the sort is based. The position of the arrowhead indicates the sort order. A downward arrowhead indicates that the list is alpha-numerically arranged in ascending order; an upward arrowhead, in descending order. You can change the sort order by clicking on the heading or the arrow.

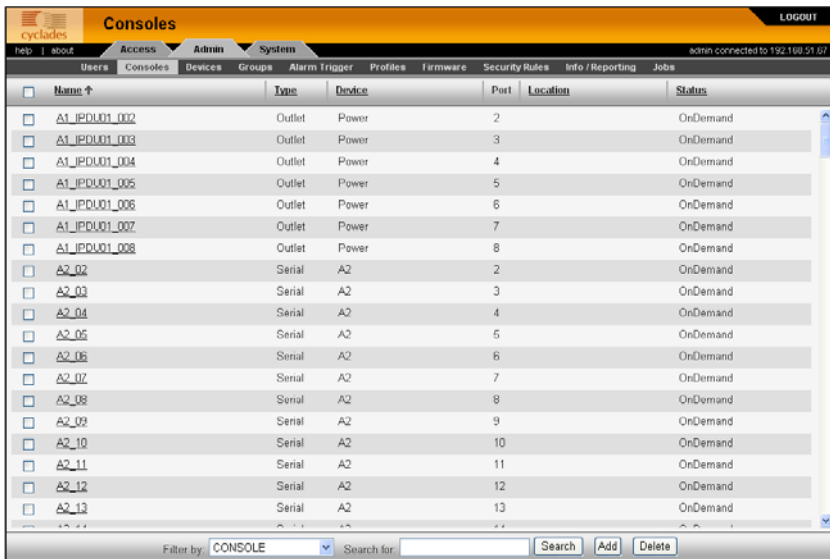


Figure 4-5: Console List Form Sorted by Name

The Console List form shown above is sorted by Console Name in ascending order. You can also sort this form by Type, Device, Location, and Status.

To filter your list by group, use the “Filter by” pull-down. The list generated by selecting the “Filter by” pull-down is automatically saved.

To search for a particular console, use the “Search for” field.

Using the Form Input Fields

When typing in data into any of the input fields, note the following conventions:

- In the web form (as it appears on the screen), all required fields are shown in *red*.
- With some exceptions, fields cannot contain special or reserved (non alphanumeric) characters. If you enter an invalid character, the system generates the message that indicates what characters are not allowed.
- The underbar character (_) is allowed in device names, but the hyphen (-) is not allowed:

Verifying Error Messages

To verify an error message, you can view the form or screen in question by clicking on the error message. This feature allows you to verify or check the error message against the form.

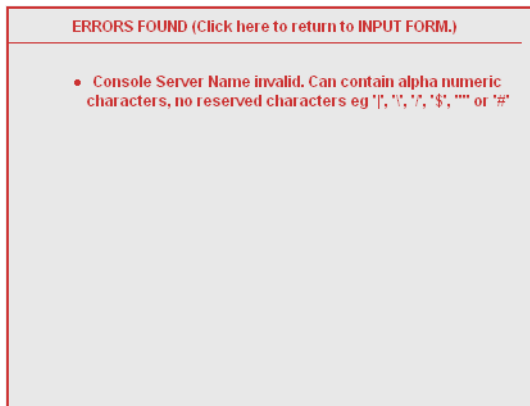


Figure 4-6: Device Configuration Error Message

Clicking the error message, generates the form in error:

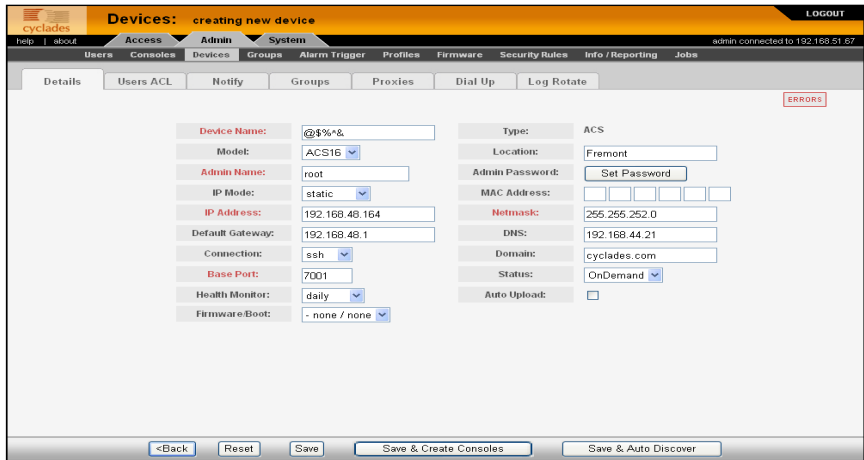


Figure 4-7: Form in Error

Devices

Note: For Device forms associated with the Blade Module, see “Blade Management Module” on page 225

The “Devices” option allows you to perform device management operations as summarized by the table below:

Table 4-1: Summary of Devices Forms

Form Function	Form(s) Used
Add and configure new devices (<i>i.e.</i> , ACS, TS, KVM/net, OnSite, or IPMI).	Device list form (Add button) > Select Device Type form > Device detail form.
Edit devices.	Device list form (Edit link) > Device detail form.
Delete devices.	Device list form (Delete button).

Table 4-1: Summary of Devices Forms (Continued)

Form Function	Form(s) Used
Upload device firmware, bootcode or configuration.	Device list form (Upload button).
Configure device health monitor.	Device detail form (Health Monitor input field).
Configure Dial Up and enable PPP connection for out-of-band access to remote device (ACS)	Dial Up form
Run the Device Discovery Wizard.	Device detail form (Save / Auto Discover button).
Run the Console Wizard.	Device Discovery form (Save / Create Console button).
Configure KVM Viewer.	KVM Viewer form (Device detail form > KVM Viewer form).
Search, sort, and save list of devices.	Devices List form.
Assign type of web proxy to access a target device through the web.	Proxies form.
Configure modem user, password and related parameters to enable dial up / dial out functions.	Dial Up

Note: The form names do not necessarily appear on the actual form. Because some forms do not have titles, these names are used to distinguish each form as well as to reflect the form function. For example: Devices List form.

Supporting forms that you may need to access and manage your devices are:

- Consoles List form
- Console Detail form
- Firmware form
- Profiles form

Because target consoles are part of your devices, it is often necessary to work with device and console management forms together. Also, you may need to refer to the Firmware form for any information you might need pertaining to device firmware.

When new ACS or TS firmware is imported through the AlterPath Manager, the new firmware is added to the database and is reflected in the Firmware List form and in the Firmware/Boot dropdown list in the lower left region of the ACS or TS Device Details form.

Device List Form

The Devices List form, which is the default devices form, allows you to view a list of devices that are configured in the AlterPath Manager. From this form, you can add, modify, or delete devices.

<input type="checkbox"/>	Name ↑	Type	Upload	Firmware	Status
<input type="checkbox"/>	A2	ACS	OK		OnDemand
<input type="checkbox"/>	A3	ACS	OK		OnDemand
<input type="checkbox"/>	A4	ACS	OK		OnDemand
<input type="checkbox"/>	A5	ACS	OK		OnDemand
<input type="checkbox"/>	jupiter	TS	OK		OnDemand
<input type="checkbox"/>	Power(via A2)	IPDU	OK		OnDemand
<input type="checkbox"/>	saturn	KVMnet	OK		OnDemand
<input type="button" value="EDIT"/> <input type="button" value="LOG"/> <input type="button" value="CLI Applet"/> <input type="button" value="CLI JWS"/> <input type="button" value="WEB"/>					
<input type="checkbox"/>	saturn_IPDU1(via saturn)	IPDU	OK		OnDemand

Figure 4-8: Devices List Form

Table 4-2: Device List Form

Element	Definition
<i>[checkbox adjacent to each device name]</i>	Checkbox to select the device to delete it or to upload configuration or firmware (refer to the buttons below the form to enable these commands).
Name	Device name. Click on a device name to edit the device configuration, connect to the device CLI, view the device log, or to connect to the device's web management interface (WMI). Click on the column title (Name) to change the sort order.
Type	The type of device (i.e, TS, ACS, KVM/net or IPMI).

Table 4-2: Device List Form (Continued)

Element	Definition
Upload	<p>This column indicates if the device requires a firmware or configuration upload. If required, then select the checkbox adjacent to the device name and click on the “Upload” button.</p> <p>NOTE: The AlterPath Manager supports firmware and configuration upgrades for the following products:</p> <ul style="list-style-type: none"> - ACS and TS: Firmware and configuration - KVM: Firmware and configuration - OnSite: Configuration only
Firmware	The firmware version for this device.
Status	Status of the device: Enabled, Disabled or OnDemand. OnDemand means that the device is enabled only upon user connection.
Filter By	A drop-down box that lets you select a filter element from a list of one or more. After you select the filter element, press Enter, and all items that match the filter element will be displayed.
Search For	A field box that accepts a string. After you enter the string into the field, press Enter, and all items that match the filter selection and the field entry, will be displayed.
Add	Button used to add new devices.
Delete	Button used to delete any devices selected for deletion.

Table 4-2: Device List Form (Continued)

Element	Definition
Upload	Button used to upload the configuration or firmware to the selected device.
Auto Discover	Button used to auto discover selected devices (supports KVM/net, ACS, and TS).

Supported Devices

The AlterPath Manager supports the following types of devices:

- ACS
- TS
- KVM/net and KVM/net Plus
- OnSite
- IPMI (Optional)
- Chassis (Optional. See Blade Module section.)

Caution: For TS Users: If you are using older versions of TS100/400/800 which may have less than 32 MB of RAM, you **MUST** increase the RAM in the TS equipment.

Note: For Device forms associated with the Blade Module, see “Blade Management Module” on page 225

Note: IPMI Activation. *IPMI is a paid-for option for AlterPath Manager users. The feature is hidden from users who do not need it. To activate IPMI:*

Copy the IPMI license file that you purchased from Cyclades into the following directory on your APM:

```
/var/apm/licenses/data
```

▼ **To Add a Device**

To add any of these devices, follow the steps below:

1. From the menu panel select “Devices”
The system displays the Device List form.
2. From the Device List form, click on “Add” located at the bottom of the form.

The system displays the Select Device Type form.

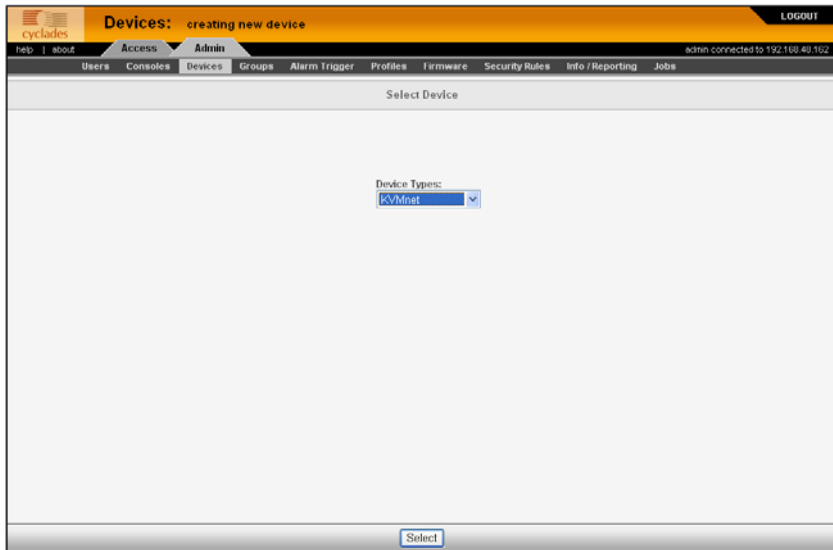


Figure 4-9: Select Device Type Form

3. From the Select Device Type form, select from the type of device (TS, ACS, KVM/net, OnSite, or IPMI) you wish to add, and then click on the “Submit” button.

The system displays the Device Detail form based on the selected device type. The example below shows the Devices Detail form for the device type, KVM/net:

The screenshot shows the 'Devices: editing device :: saturn' page in the Cyclades web interface. The 'Details' tab is active. The form contains the following fields:

- Device Name: saturn
- Model: KVM/net16
- Admin Name: root
- IP Mode: static
- IP Address: 192.168.48.161
- Default Gateway: (empty)
- Connection: ssh
- Status: OnDemand
- Health Monitor: daily
- Firmware Boot: - V_2.0.0-1a (Aug/18/05) / Alternate Boot 2.0.7 (Apr/21/04)
- Type: KVMnet
- Location: Fremont
- Admin Password: (Set Password button)
- MAC Address: (empty)
- Netmask: 255.255.252.0
- DNS: (empty)
- Domain: cyclades.com
- Auto Upload: (checkbox)

Figure 4-10: Device Detail Form

4. Complete the Detail form, as necessary, using the table below as a guide.

Note: In all the forms, the required fields are printed in red.

Table 4-3: Devices, Detail Form

Element	Definition
Details	Currently selected tab.
User ACL	Tab to assign or re-assign users or user groups to a device.
Notify	Tab to assign users to be notified about events
Groups	Tab to assign or re-assign user to a user group.
Proxies	Tab to assign a web proxy type to access the web interface of the current device. See “Proxies,” Page 121 for details.

Table 4-3: Devices, Detail Form (Continued)

Element	Definition
KVM Viewer	Tab to set up timeouts and hot keys for KVM viewer (KVM/net and OnSite only)
Dial Up	Tab to set dial up parameters.
Log Rotate	Tab to display the Log Rotation form, used to set log rotation by configurable size or by selected time interval (available for ACS and TS devices and consoles as well as KVM devices).
Device Name	The symbolic name linked to the console server device.
Type	Fixed field for type of device (e.g., ACS, KVM, etc.)
Model	Drop-down list box to select the model of the current device.
Location	Physical location of the device.
Admin Name	The admin username (superuser) of the device. Note: If you plan to upload firmware to a KVM/net with a current firmware version of 2.0.0 or earlier, you must the “Admin Name” field to “root” for the upload to work.
Admin Password	Button to invoke a dialog box used to define the Admin’s password. This password is used to access the console server port, but NOT to change the password. You must enter the SAME password registered in the console server.

Table 4-3: Devices, Detail Form (Continued)

Element	Definition
IP Mode	Drop-down list box. Select “int_dhcp” if the AlterPath Manager is the DHCP server for this device, or “ext_dhcp” if DHCP is served by another server, or “Static” if you are using a static IP address. <i>See “Configuring Your DHCP Server” on page 142.</i>
MAC Address	The MAC address is required if the selected IP mode is “int_dhcp.”
IP Address	The IP address of the device is always required.
Netmask	As indicated, in dotted notation.
Default Gateway	As indicated, in dotted notation.
DNS	As indicated, in dotted notation.
Connection	Dropdown list box to select the connection protocol used between the AlterPath Manager and the console serial port: “ssh” or “telnet.”
Domain	Domain Name
Base Port	TCP port number allocated in the first serial port of the console server.

Table 4-3: Devices, Detail Form (Continued)

Element	Definition
Status	<p>Dropdown list box to select:</p> <p>Enable - connection between the AlterPath Manager and the device/console is ALWAYS established.</p> <p>Disable - no connection is established, and all child consoles follow this configuration.</p> <p>OnDemand - connection is established only upon user's request.</p>
Health Monitor	<p>The frequency in which the Health Monitor operates to monitor the system (Never, Daily, Weekly or Monthly).</p>
Auto Upload	<p>Check "Auto Upload" if you want your configuration automatically uploaded when you save it. <i>See "Difference between Auto Upload and Manual Upload" on page 143.</i></p>
Firmware/Boot	<p>Dropdown list to select any firmware or bootcode to upload. You select the firmware to upload, and then when you upload the configuration for the device, you can select the checkbox to upload the firmware as well. Available on KVM/net, KVM/net Plus, ACS, and TS.</p> <p>Note: If you upload the firmware to a KVM/net currently running FW version 2.0.0 or earlier, you must configure the "Admin Name" for the device as "root".</p>
Back	<p>Button to return to the previous page.</p>
Reset	<p>Button to reset the form.</p>

Table 4-3: Devices, Detail Form (Continued)

Element	Definition
Save	Button to save all Device configuration entered in this form.
Save & Create Consoles	Button to initiate the Console Wizard and save the resulting settings.
Save & Auto Discover	Button to initiate the Device Discovery Wizard and save the resulting settings for the ACS, TS, or KVM/net.

5. Click on the “Save” button when done.
6. Select “Devices” from the main menu panel to return to the Device List form and verify your entry.

Note: For Health Monitoring to work with alarms, you must create the alarm triggers. See “Configuring Alarms for Device Health Monitoring” on page 174.

The Device detail form for TS is similar to that of the ACS. The Model dropdown box provides you with a list of TS models to select from.

Proxies

The AlterPath Manager includes a web proxy server so that connections to the native web interface of any supported device go through the AlterPath Manager. This feature enables the AlterPath Manager to:

- Connect users through the AlterPath Manager to remote servers that it controls (*e.g.*, IBM Blade, KVM/net switches, OnSite units, ACS/TS units, and other servers) in connection with any web interface.
- Provide a secure mechanism for AlterPath Manager clients to access remote servers.
- Configure remote AlterPath devices directly from the AlterPath Manager.

Proxy Types

There are three types of proxy you can configure for a device:

Table 4-4: Types of Web Proxy

Proxy Type	Function
Reverse Proxy	<p>Reverse proxy allows any web server to be viewed through the proxy agent. The web server appears to the user as a subdirectory of the proxy server's document tree.</p> <p>Advantages: Target server does not need to have a routable IP address; not accessible outside the AlterPath Manager; user workstation and network does not need to know about the target web server.</p>
Forward Proxy without ARP	<p>A forward proxy acts as a gateway for a client's browser, sending HTTP requests on the client's behalf to the Internet. The proxy protects your inside network by hiding the client's actual IP address and using its own instead. When the outside HTTP server receives the request, it sees the request or address as originating from the proxy server, not from the actual client.</p>
Forward Proxy using ARP (Address Resolution Protocol)	<p>Proxy ARP is the technique in which one host answers ARP requests intended for another machine. By assuming its identity, the router accepts responsibility for routing packets to the intended destination. Proxy ARP can help machines on a subnet reach remote subnets without configuring routing or a default gateway.</p>

Warning! When you assign “Forward Proxy using ARP” or “Forward Proxy without ARP”, all ports of the proxied device are reachable from the workstation from which the user is logged in. It is important that all console ports are configured with an authentication type other than None.

The constraints that are set for all proxies rely on IP addresses only. Any user from a workstation where there is another user logged into the AlterPath Manager will have access (as long as the device does not require authentication) to all devices that are being proxied for that user.

Web Proxy Configuration

▼ To Configure the Web Proxy

To create or configure a proxy for a device, follow the steps below:

1. Open the Device List form
2. If the device is new, click on the “Add” button.
(If the Device already exists, highlight the device and click on the “Edit” button.)
3. From the Device Edit form, select the “Proxies” tab.

The system displays the Device Proxies form.

Figure 4-11: Device Proxies Form

4. From the Device Proxies form select the type of web proxy you wish to assign for the current device.

Note: For “Forward Proxy” settings with the device on a different network than your PC (i.e., a private network), you must set your PC’s default gateway to the IP address of the AlterPath Manager’s Eth0 port and the device’s default gateway to the IP address of the AlterPath Manager’s Eth1 port. If modem mode is the primary connection mode used, the PPP local IP address should be used rather than the Ethernet IP address. See “Configuring PC Routing Tables” on page 124.

5. Click on “Save” to complete the procedure.

▼ **To Verify your Proxy Setting**

1. To verify your configuration, return to the Devices List form.
2. Left click a device for which you configured a proxy setting.

A group of small boxes with the choices “EDIT,” “LOG,” “CLI Applet” and/or “CLI JWS,” and “WEB.” will appear.

3. Select “WEB.”

This will launch a browser window that displays the web pages of the selected device.

Configuring PC Routing Tables

Caution: A console associated with a device on a private network cannot be accessed via an APM web proxy connection.

If any of your devices are on a network that is different than your PC’s network, you will need to configure the routing table on your PC so the private network can be accessed by a Forward Proxy setting. The APM will connect to your local network (the one with the PC) via the Eth0 port. The APM will connect to the private network via the Eth1 port.

In this procedure, the following parameters are assumed:

APM Eth0 IP Address	192.168.48.162
Local Network Default Gateway	192.168.48.1
Local Network Net Mask	255.255.252.0
Private Network IP Address	10.10.10.0
APM Eth1 IP Address and Private Network Default Gateway	10.10.10.2
Private Network Net Mask	255.255.255.0
Private Network Device IP Address	10.10.10.10

▼ *To Configure PC Routing Tables*

Windows PC Routing Table

1. Open a command line window.
2. At the command prompt, enter the following command:

```
c:\>route -p add 10.10.10.0 mask 255.255.255.0 192.168.48.162
```

Note: Adding the “-p” to the “route add” command, makes the new route stay configured when you reboot your PC.

3. Verify that the route was added by running the following command:

```
c:\>netstat -rn
```

You should see a display similar to the following:

```
C:\Documents and Settings\Gregg>netstat -rn

Route Table
=====
Interface List
0x1 ..... MS TCP Loopback interface
0x2 ...52 2d bc c2 f5 b4 ..... MAC Bridge Miniport - Packet Scheduler
Miniport
=====
Active Routes:
Network Destination        Netmask          Gateway          Interface        Metric
0.0.0.0                    0.0.0.0          192.168.48.1    192.168.48.26    10
10.10.10.0                 255.255.255.0    192.168.48.162 192.168.48.26    1
127.0.0.0                  255.0.0.0        127.0.0.1       127.0.0.1        1
192.168.48.0               255.255.252.0    192.168.48.26  192.168.48.26    10
192.168.48.26              255.255.255.255  127.0.0.1       127.0.0.1        10
192.168.48.255            255.255.255.255  192.168.48.26  192.168.48.26    10
224.0.0.0                  240.0.0.0        192.168.48.26  192.168.48.26    10
255.255.255.255           255.255.255.255  192.168.48.26  192.168.48.26    1
Default Gateway:          192.168.48.1
=====
Persistent Routes:
Network Address            Netmask          Gateway Address  Metric
10.10.10.0                 255.255.255.0    192.168.48.162  1
```

Linux PC Routing Table

1. Log onto a Linux shell window as “root”.
2. At the command prompt, enter the following command:

```
# route add -net 10.10.10.0 netmask 255.1255.255.0 gw 192.168.48.162
```

3. Verify that the route was added by running the following command:

```
# netstat -rn
```


You should see a display similar to the following:

```
# netstat -rn
Kernel IP routing table
Destination      Gateway          Genmask         Flags   MSS Window  irtt  Iface
10.10.10.0       192.168.48.162  255.255.255.0  UG      0  0           0  eth0
192.168.48.0    0.0.0.0         255.255.252.0  U       0  0           0  eth0
169.254.0.0     0.0.0.0         255.255.0.0    U       0  0           0  eth0
127.0.0.0       0.0.0.0         255.0.0.0      U       0  0           0  lo
0.0.0.0         192.168.48.1   0.0.0.0        UG      0  0           0  eth0
```

Disabling the Proxy

In the WMI device configuration, (under the “Proxies” tab) setting “Web Proxy” to “none enabled” will prevent anyone from accessing the selected device’s web user interface.

Configuring Ports to be Proxied

When Forward Proxy (with or without ARP) is enabled for a device, the default proxied ports are 80 and 443. To change the opened ports, see “Changing the Ports to be Proxied” on page 311.

Dial Up and Dial Back

The “Dial Up” form allows you to configure the current device for dial-up connection to the network.

The same form is also used to configure the device for dial back. Currently, the “Dial Back” feature only applies to ACS devices. When an ACS unit is configured for dial back, the AlterPath Manager can dial out to the remote ACS unit and authenticate with the ACS. Once authenticated, the ACS drops the line and dials out to a pre-defined number. Simultaneously, the AlterPath Manager sets its modems into a state where it is ready to receive a call. The system allows all remote sites to call back to the same number and support multiple, simultaneous call back connections to the AlterPath Manager.

When the AlterPath Manager receives the dial back call, the authentication is repeated. Upon successful authentication, the system establishes a PPP session and opens the console connection.

Call back connections are included in the log messages.

Note: For dial back to work, you must configure it from the web interface and the CLI.

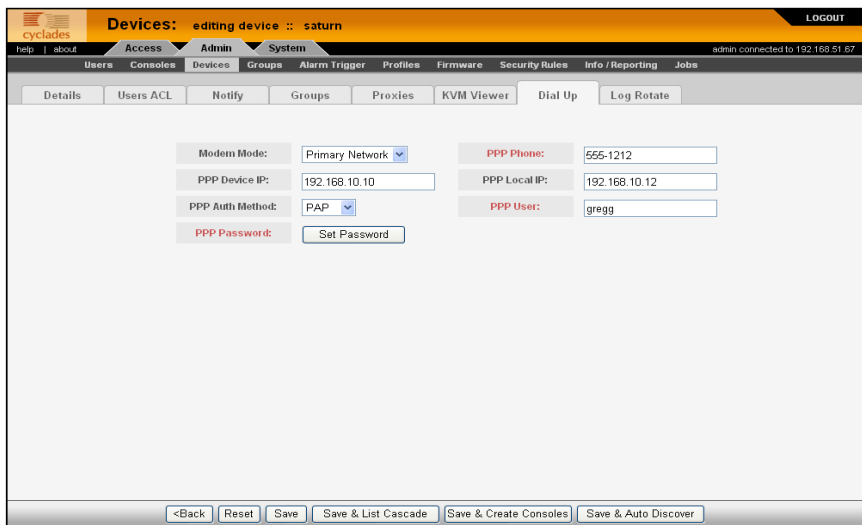
▼ To Configure Dial Up / Dial Back

To configure Dial Up or Dial Back, follow the steps below:

1. Go to Devices > Dial Up.

The system displays the Device Dial Up form.

Device dial up forms vary, depending upon the device being configured for dial up. The following is a device dial up form for a KVM/net.



The screenshot shows a web interface for configuring a KVM device's dial up settings. The page title is "Devices: editing device :: saturn". The breadcrumb navigation is "Access > Admin > System > Devices > Dial Up". The "Dial Up" tab is selected. The form contains the following fields:

Modem Mode:	Primary Network	PPP Phone:	555-1212
PPP Device IP:	192.168.10.10	PPP Local IP:	192.168.10.12
PPP Auth Method:	PAP	PPP User:	gregg
PPP Password:	Set Password		

At the bottom of the form, there are buttons for "<Back", "Reset", "Save", "Save & List Cascade", "Save & Create Consoles", and "Save & Auto Discover".

Figure 4-12: Device Dial Up Form (KVM device)

The following is a device dial up form for an ACS.

The screenshot shows the 'Devices: creating new device' form in the Cyclades web interface. The 'Dial Up' tab is active. The form contains the following fields and options:

- Modem Mode: Network Backup (dropdown)
- PPP Phone: 555-1234 (text input)
- Dialback Mode: Disable (dropdown)
- PPP Device IP: (text input)
- Automatic PPP IP:
- PPP User: (text input)
- Enable OTP:
- Use ISDN:
- Dialback Prefix: (text input)
- PPP Local IP: (text input)
- PPP Auth Method: PAP (dropdown)
- PPP Password: Set Password (button)

At the bottom of the form, there are buttons for '<Back', 'Reset', 'Save', 'Save & Create Consoles', and 'Save & Auto Discover'.

Figure 4-13: Device Dial Up Form (ACS device)

The following is an example of a fully expanded ACS device dial up form.

The screenshot shows the 'Devices: creating new device' form in the Cyclades web interface, fully expanded. The 'Dial Up' tab is active. The form contains the following fields and options:

- Modem Mode: Network Backup (dropdown)
- PPP Phone: 555-1234 (text input)
- Dialback Mode: Disable (dropdown)
- PPP Device IP: Auto (text input)
- Automatic PPP IP:
- PPP User: admin (text input)
- Enable OTP:
- Use ISDN:
- Dialback Prefix: (text input)
- PPP Local IP: Auto (text input)
- PPP Auth Method: PAP (dropdown)
- PPP Password: Set Password (button)
- OTP User: skey (text input)
- Auto Refresh:
- Reset Sequence: (button)
- OTP Passphrase: Set Passphrase (button)
- Random Passphrase:

At the bottom of the form, there are buttons for '<Back', 'Reset', 'Save', 'Save & Create Consoles', and 'Save & Auto Discover'.

Figure 4-14: Fully Expanded ACS Device Dial Up Form.

2. Complete the form using the table below as a guide: .

Table 4-5: Fully Expanded Dial Up Form

Element	Definition
Modem Mode	<p>Drop-down box to select how you want your PPP connection to be used:</p> <p>Disabled - default value.</p> <p>Primary Network - uses a modem connection as the primary way to connect to a device. The connection is dropped when the last user disconnects.</p> <p>Network Backup - uses a modem connection only if the network connection is unavailable.</p>
PPP Phone	<p><i>If Modem Mode is enabled (either as Primary or Network Backup), then this field is required for PPP connection. Enter the complete PPP phone number to establish PPP connection to a device or console via web interface, CLI, or SSH.</i></p>
Use ISDN	<p>Check box enables ISDN when selected (ISDN modem and connection required). See “Modem Dial Back for ACS” on page 308 and “ISDN Configuration” on page 310.</p> <p>ISDN cannot be used with OTP</p>
Dialback Mode	<p>Select whether to “enable” or “disable” dialback mode (ACS only).</p> <p>Dialback cannot be used with OTP.</p>

Table 4-5: Fully Expanded Dial Up Form (Continued)

Element	Definition
Dialback Prefix	This field (for ACS only) provides a prefix for the remote ACS to use to dial back to the APM. For example, the remote ACS might need to dial a “9” to get an outside line from an office
PPP Device IP	If this is blank, the device IP is used for PPP modem connection.
PPP Local IP	If this field is blank, the AlterPath Manager IP is used for PPP.
Automatic PPP IP	Check box: When selected, PPP Device IP and PPP Local IP are automatically created by the APM (ACS and TS only).
PPP Auth Method	Drop-down box to select the authentication method: “PAP” or “CHAP”
PPP User	The username of the modem or dialback user (usually the admin user).
PPP Password	The “Set Password” button launches a dialog box in which to enter a password twice (to ensure that the password was entered correctly). This is the password to be used to authenticate the dial back user (usually the admin user’s password).
Enable OTP See “One Time Password Configuration” on page 133.	Check box to enable One Time Password (ACS only). Dialback mode and ISDN must both be disabled for OTP.
OTP User	Field for the OTP user name (default is “skey”).

Table 4-5: Fully Expanded Dial Up Form (Continued)

Element	Definition
OTP Passphrase	The “Set Passphrase” button launches a dialog box in which to enter a password which is used for OTP encryption. You can skip this if you select the “Random Passphrase” check box below this button.
Auto Refresh	Eliminates the need to periodically manually refresh the OTP sequence. See “One Time Password Configuration” on page 133.
Random Passphrase	Check this box to randomly generate an OTP passphrase.
Reset Sequence	Button to manually reset the OTP. The sequence will be reset upon the next dial up connection or upload.

3. Click on “Save” to save.
4. If you are configuring for dial back, ensure that you have fulfilled the other requirements outlined in the next section.

Other Requirements for Dial Out / Dial Back

To enable device or console access through dial out or dial back, you must configure the following:

From the AlterPath Manager:

1. Go to the web interface: “Console” Detail Form:
 - Status: Be sure to select “OnDemand” for this field.
2. From the Dial Up form, provide the following parameter values:
 - PPP User - The user that you have configured in the APM as the admin user for the ACS.
 - PPP Password

- PPP Auth Method - Select PAP or CHAP.

Note: If the PPP User is not configured in the APM, then the main user is used for dial out and dial back.

From the ACS:

1. Using a serial console or a telnet or ssh connection, create a new user and password for the ACS using the commands:
 - `adduser <ppp_user>`
 - `passwd <ppp_user>`

Note: See “Changing the Ports to be Proxied” under “Advanced Configuration.”

Other Requirements for Dial Back (ACS Only)

The dial back feature works for ACS only. To set an ACS device for dial back, you must also configure the following:

From the AlterPath Manager:

1. Using the serial console interface, edit the file:


```
/var/apm/apm.properties
```
2. Add the AlterPath Manager dial back number in the following parameter:


```
dial.apm_phone_number=<phone number>
```

One Time Password Configuration

Note: The One Time Password feature is only supported when an analog modem is used, *not* when an ISDN modem is used.

The ACS does *not* support external modems connected to serial ports. Only *PCMCIA* modem cards are supported on the ACS.

One Time Password is configured on the Dial Up form when you are either adding or editing an ACS configuration. An example One Time Password

setup form is shown in the following figure, “Dial Up Form with One Time Password Setup.”

Figure 4-15: Dial Up Form with One Time Password Setup

▼ **To Enable the OTP Authentication for Dialup**

Caution: It is strongly recommended that you do *not* attempt to upload firmware using a modem connection.

Note: This feature is not available with ISDN modems.

1. Set the “Modem Mode” field to either “Primary Network” or “Network Backup.”

This enables the “Enable OTP” check box and causes the field labels “PPP Phone,” “PPP User,” and “PPP Password” to turn red (indicating the requirement to fill in these fields).

Note: If you check the “Automatic PPP IP” check box, you will not need to fill in the “PPP Device IP” and “PPP Local IP” fields, as these parameters will automatically be created by the APM. The APM does this by reading a list of

PPP device IPs and PPP local IPs in its database. It will then search, starting from 10.0.0.1 until it finds 2 free IP addresses.

If the “PPP Device IP” and “PPP Local IP” fields have already been filled in, the “Automatic PPP IP” check box will toggle these fields as filled in (when unchecked) and as filled in with a grayed out “Auto” (when checked).

2. Fill in the “PPP Phone” field with the phone number on which the ACS modem is installed.
 3. Fill in the “PPP User” field with a user name. This is normally the admin user name.
-

Note: If you fill in the name of a user not already configured on the APM, the user will automatically be configured as the PPP user. You will not need to configure this user separately, unless you want the PPP user to be on a notification list.

4. Click the “PPP Password” box. This generates a dialog box in which you enter the PPP user’s password and then confirm it.
5. Check the “Enable OTP” check box.

This causes the following items to become visible: “OTP User” field, “OTP Passphrase” button, “Auto Refresh” check box, and “Random Passphrase” check box.

Note: The OTP check box does not appear when an ISDN modem is being configured.

6. You can either enter a new OTP user in the “OTP User” field, or leave it as “skey” (the default user name).
7. You will either need to fill in the “OTP Passphrase” field or check the “Random Passphrase” check box.
8. Enable “Auto Refresh” This will refresh the OTP sequence by resetting the sequence number to 499 automatically when you dial in and there are fewer than 20 one time passwords remaining.

If you do not check this box, the sequence needs to be refreshed manually by clicking the “Reset Sequence” button and then doing an upload.

Note: Checking the “Auto Refresh” box disables the “Reset Sequence” button.

9. If you want OTP to trigger alarms, enable the “OTP alarm” trigger from the “Alarm Trigger” menu.

KVM/net Device Detail Form

The example below shows the Device Detail form that is used to configure the device type, KVM/net:

The screenshot shows the 'Devices: editing device :: saturn' page in the Cyclades management interface. The page has a top navigation bar with 'cyclades' logo, 'Access', and 'Admin' tabs. Below the navigation bar are several menu items: 'Users', 'Consoles', 'Devices', 'Groups', 'Alarm Trigger', 'Profiles', 'Firmware', 'Security Rules', 'Info / Reporting', and 'Jobs'. The 'Details' tab is selected, showing a form for configuring the device 'saturn'. The form is organized into two columns of fields. The left column includes: 'Device Name' (text input: saturn), 'Model' (dropdown: KVM/net16), 'Admin Name' (text input: root), 'IP Mode' (dropdown: static), 'IP Address' (text input: 192.168.48.161), 'Default Gateway' (text input), 'Connection' (dropdown: ssh), 'Status' (dropdown: OnDemand), 'Health Monitor' (dropdown: daily), and 'Firmware-Boot' (dropdown: -V_2.0.0-1a (Aug/18/05) / Alternate Boot 2.0.7 (Apr/21/04)). The right column includes: 'Type' (text: KVMnet), 'Location' (text input: Fremont), 'Admin Password' (text input with 'Set Password' button), 'MAC Address' (text input), 'Netmask' (text input: 255.255.252.0), 'DNS' (text input), 'Domain' (text input: cyclades.com), and 'Auto Upload' (checkbox). At the bottom of the form are several buttons: '<Back', 'Reset', 'Save', 'Save & List Cascade', 'Save & Create Consoles', and 'Save & Auto Discover'. The top right corner of the interface shows 'LOGOUT' and 'admin connected to 192.168.48.162'.

Figure 4-16: KVM/net Device Detail Form

The input fields and buttons of the KVM/net Device Detail form are similar to that of the ACS or TS with the exception of the following:

Table 4-6: Features Unique to the KVM/net Device Configuration

Element	Definition
KVM Viewer	Tab to display the configuration form for the KVM Viewer. The resulting form is used to configure the Idle Timeout and the various escape sequences for operating the KVM Viewer.
Save / List Cascade	Button used to display the list of cascaded KVM devices and/or to configure cascaded KVM devices.

▼ **To Configure KVM Ports**

The procedure for configuring the KVM ports is the same as that of serial console ports.

1. Go to Consoles > Console List.
2. From the Console List form, select the “Add” button.
3. From the Add Console form, select “KVM.”

See the “Consoles” section of this chapter for more detailed information.

Assigning KVM Device Groups

Use the “Groups” tabbed form to assign a KVM device to groups. This form functions the same way as you would group users and consoles.

See also: “KVM/net Device Configuration” on page 162.

OnSite Device Detail Form

The example that follows shows the device detail form that is used to configure the OnSite.

The screenshot shows the 'Devices: editing device :: mars' page in the Cyclades web interface. The page has a navigation bar with tabs for 'Access', 'Admin', and 'System'. The 'Admin' tab is active, and the 'Devices' sub-tab is selected. The main content area displays the 'Details' form for the device 'mars'. The form is organized into two columns of fields. The left column contains: Device Name (mars), Model (ONS441), Admin Name (root), IP Mode (static), IP Address (192.168.48.199), Default Gateway (192.168.48.1), Connection (ssh), Base Port (7001), and Health Monitor (never). The right column contains: Type (OnSite), Location (Fremont), Admin Password (Set Password button), MAC Address (four empty boxes), Netmask (255.255.252.0), DNS (192.168.44.21), Domain (cyclades.com), Status (OnDemand), and Auto Upload (checkbox). At the bottom of the form are buttons for '<Back', 'Reset', and 'Save'.

Figure 4-17: Device Detail Form for the AlterPath OnSite

Be sure the model you select in the “Model” field matches the model number of your OnSite. OnSite model numbers and their meanings are shown in the following table:

Table 4-7: OnSite Model Number Designations

Model Number	No. Serial Ports	No. KVM Ports	Users
ONS441	4	4	1
ONS481	4	8	1
ONS841	8	4	1
ONS881	8	8	1
ONS442	4	4	2
ONS482	4	8	2
ONS842	8	4	2
ONS882	8	8	2

Since the OnSite has both KVM ports and Serial ports, you can choose either type of port to configure and then direct the configuration to the OnSite device.

▼ **To Configure OnSite Ports**

1. Go to Consoles > Console List.
2. From the Console List form, select the “Add” button.
3. From the Add Console form, choose either “KVM,” or “Serial.”
4. From the Console Detail form, click “Device Name” and choose your OnSite device.

See the “Consoles” section of this chapter for more details.

IPMI Device Detail Form

Note: IPMI Activation. *IPMI is a paid-for option for AlterPath Manager users. The feature is hidden from users who do not need it. To activate IPMI:*

Copy the IPMI license file that you purchased from Cyclades into the following directory on your APM:

```
/var/apm/licenses/data/APM_B_IPMI.enc
```

The example below shows the Device Detail form for the device type, IPMI. The device configuration for IPMI is actually the configuration for the IPMI Baseboard Management Controller (BMC) that is embedded in the system.

The input fields and buttons for this form are also similar to the other Device Detail forms with the exception of the following:

Table 4-8: Devices, Details Form (IPMI)

Element	Definition
Model	Select the IPMI version. “IPMI 1.5 Intel” allows you to create an IPMI console on which authorized users can log in. “IPMI 1.5” does not allow the creation of an IPMI console. Note: <i>IPMI 2.0</i> is not supported and does not work with the APM.
Authentication Information	Dropdown box to select the authentication type.
Encryption Required	Dropdown box to select the encryption type.
Group Membership	The groupname to which the device belongs.
Power Control Enabled	(Y/N) to enable/disable power control.
Power On	Button to switch on the IPMI server.
Power Off	Button to switch off the IPMI server.
Display Sensors/Log	Button to display a new form that contains two tabs for viewing sensors or logs from the BMC, respectively.

When you configure an IPMI device, the AlterPath Manager will allow you to create one console which uses the device name as a root and adds “_01”. There are two ways you can create this console:

- From the current IPMI Device Detail form.
- From the Console Detail form.

▼ **To Use the IPMI Device Detail Form to Add a Console**

1. Open the IPMI Device Detail form (Devices: Device List > Device Detail).
2. From the IPMI Device Detail form, click on the “Save/Create Console” button.

The system launches the Console Wizard.

3. Follow the system instructions and enter all relevant information, as needed.

Note: You may change the default console name which is the same as the device name.

4. Once you have saved the Console configuration, the system returns you to the Device Detail form.

Using the IPMI Console Detail Form to Add a Console

See “To Add an IPMI Console from Console Detail Form” on page 198.

▼ **To View Sensors or Logs from the BMC**

To view the sensors and logs from the BMC:

1. From the IPMI Device Detail form, click on the “Display Sensors/Logs” button.

The system displays a form containing two tabs:

- “Sensors” tabbed form (default) - displays the current values of all sensors. This form refreshes every 15 seconds.
- “Logs” tabbed form - displays all logs read from the BMC. You may clear the log database by clicking on the “Clear” button, but be careful because this command will erase all logs from the BMC database and it cannot be undone.

Configuring Your DHCP Server

A DHCP server is built into the AlterPath Manager. You can use your company's DHCP server or the AlterPath Manager as your DHCP server. If you are not using a DHCP server, then you may use a static IP address.

The Device Definition window provides three IP modes in which to configure your DHCP server or static IP address. The IP address that you use depends on what type of mode you use.

IP Mode	When to use this mode
int_dhcp (internal)	Select this mode if you are using the AlterPath Manager as your DHCP server. You decide on what IP address you wish to use and then save the configuration in the Device Definition form.
ext_dhcp (external)	Select this mode if you already have a DHCP server in your LAN that you wish to use. You will need to get from your System Administrator the IP address allocated for your company's DHCP server.
Static	Select this if using a static IP address. When using the static mode, you (or your LAN/System Administrator) must first connect to the console server using the serial console to enter the IP address. You must then enter that same IP address in the AlterPath Manager through the Device Definition form.

Function of the Status Field

The "Status" field of the Device Detail form indicates whether the connection between the AlterPath Manager and the device/console is "Enabled" (i.e., permanently connected), "Disabled" (no connection established), or "OnDemand."

OnDemand means that the connection is established only upon the user's request, and disabled again when the last user on the console/device logs out. When disconnected, no data buffer or alarm is available.

Difference between Auto Upload and Manual Upload

From the AlterPath Manager interface, there are two ways in which you can upload your device configuration to the console server(s):

- Auto Upload
- Manual Upload

When the “Auto Upload” box is checked from the Device Definition form, every time you make a change to a Device or Console parameter, or the Device Default Gateway, the change is automatically uploaded to the console server after you select “Save” from the form.

With Manual Upload (i.e., the Auto Upload in the Device Definition form is unchecked and you upload by selecting Upload from the Device List form) all changes are cached into the AlterPath Manager until you select the “Upload” button.

While automatic uploading saves you from having to open the Device List form and clicking the “Upload” button, be aware that configuring in automatic mode can lead to slow system response due to excessive uploading.

Modem Dialing Capability for Remote Access to Devices

The AlterPath Manager has modem dialing capability to enable complete out-of-band access to remote console server devices. The protocol used to dial out is PPP. To use this feature, you must set the Status to “OnDemand” from the Device Detail form, and configure the appropriate PPP settings.

The AlterPath Manager checks the same configuration in conjunction with Health Monitoring.

You can establish PPP connection using any of the following methods:

- Clicking on a console or device from the web interface.
- Starting a SSH session to the AlterPath Manager and entering the username as follows:

`<username>:<console name>`

- Uploading device configuration

Modem Mode

There are three modes of PPP connection:

Table 4-9: PPP Connection Modes

Connection Mode	Definition
Disabled	This is the default mode.
Primary Network	Select this to establish a PPP connection whenever a user connects to a device or console. The modem connection remains as long as there is a console port open.
Network Backup	Select this to use Ethernet to connect to a device. In the event that the device becomes unreachable via Ethernet, the AlterPath Manager establishes a PPP connection as a backup network whenever a device/console access is requested.

Health Monitoring and PPP Settings

The AlterPath Manager uses the same PPP settings to enable Health Monitoring. The Health Monitoring feature is not affected regardless of whether the Mode selected is “Primary Network” or “Network Backup.”

Actions Not Recommended While Using PPP

Do not change the Device IP or the Device Name (including deleting or disabling it) while running PPP as this will cause a disconnection if no upload is in progress. Any device change during an upload will prevent your upload from being saved.

Configuring the Modem Dialing Capability

To configure the modem dialing capability, follow the steps below:

1. From the Dial Up form (Devices > Add > Dial Up form), select the Modem Mode:

Modem Mode provides three choices:

Table 4-10: Modem Mode Choices

Option	Use this option if you want to use PPP . . .
Primary Network	As the primary mode of connection.
Network Backup	Only when the network fails.
Disable	Default value. (If you select this, then you don't need to do this procedure.)

2. From the Status field of the Devices Detail form, select “On Demand.”
3. Complete the PPP settings as follows:

Table 4-11: PPP Settings

PPP Setting	Definition
PPP Device IP	<i>Optional.</i> IP address for the current device.
PPP Local IP	<i>Optional.</i> Local IP address for using PPP.
PPP Phone	<i>Required.</i> The complete PPP phone number.
PPP Auth Method	Select the authentication method: “PAP” or “CHAP”
PPP User	Username of the modem user.
PPP Password	Password of the modem user.

4. Click on “Save” to complete the procedure.

Modem Management via Command Line Interface

Depending on the customer order, your APM unit may or may not come with internal modems. There are three commonly used command line procedures for managing modems.

- Checking your modems
- Excluding modems from the modem pool
- Viewing the latest status of each modem

If you need to use any of these procedures, please refer to *Chapter 5, “Advanced Configuration.”*

▼ To Configure the Health Monitoring System

The Device Health Monitoring feature enables the AlterPath Manager to monitor, on a periodic basis, the consoles that run on specified devices, as well as to create log files, and to send an alarm notification to specified users.

Users must have a valid email address as configured in the User Detail form (Go to: “Users”: User List form > User Detail form).

1. From the Device Detail form, select the frequency of monitoring from the “Health Monitor” pull-down list box. Your choices are:

Table 4-12: Health Monitor Pull-down List Options

Selection	Definition
Never	System will never run Health Monitoring for this device (default).
Daily	System will run Health Monitoring at 2 am everyday.
Weekly	System will run Health Monitoring at 3 am every Saturday.
Monthly	System will run Health Monitoring at 4 am on the first of each month.

2. To complete the procedure for configuring Device Health Monitoring, you must complete an Alarm Trigger Detail form.

See “Alarm Trigger” on page 169.

Console Wizard

The “Save/Create Consoles” button is used to run the Console Wizard which allows you to configure those consoles connected to a device by following the wizard’s prompts, options, and default values. The wizard automatically configures the console(s) and applies them to the device.

If you use the wizard to define a new device which has no consoles defined, then all the consoles listed will be checked, and the console names generated automatically in the form: <device name>_nnn (where nnn = port number).

If you use the wizard to edit a device which already has consoles defined, then it will detect and list the consoles, but keep them unchecked. You can then decide which console should be checked and have the configuration overridden.

Summary of Console Wizard Forms

The console wizard is composed of a series of configuration pages or forms. Once the wizard is activated, the forms will appear in the following order:

Table 4-13: Summary of Console Wizard Forms

Wizard Form	Function
Warning	This page warns you about any data to be overwritten and the choices you have before proceeding with the wizard.
Defaults	Sets the profile, connection protocol, and authentication type.
Access	Select the users who can access the consoles.
Notify	Selects the users to who will be notified in the case of an event.
Groups	Select the groups to which the console(s) belong.
Console Selection	Lists all consoles that have not been configured for this console server. Select the console(s) to be configured by the wizard.

Table 4-13: Summary of Console Wizard Forms (Continued)

Wizard Form	Function
Edit Consoles	Edits any settings for consoles connected to this console server.
Confirmation	Confirms your previous edits and selections. Select “Finish” to save configuration or select “Back” to re-edit.
Upload Progress	Indicates the percentage complete and displays any messages or errors. This page is shown if you did not check “Auto Upload” in the Device Details form.
Console Creation Finish	This page is shown if you did not select “Auto Upload” from the Device Details form.

▼ **To Run the Console Wizard**

To Run the Console Wizard follow the steps below:

1. From the Device List form, select the device you wish to configure and then select “Edit” to modify an existing device, or select “Add” to configure a new device.
 - a. If you are configuring a new device (you selected “Add”), the system displays a pull down box that lets you select device types. Select the type of device that you want.
 - b. Click the “Select” button.

The system displays the Device Details form.

The screenshot shows the 'Devices: editing device :: saturn' page in the Cyclades web interface. The page has a navigation bar with 'Users', 'Consoles', 'Devices', 'Groups', 'Alarm Trigger', 'Profiles', 'Firmware', 'Security Rules', 'Info / Reporting', and 'Jobs'. Below the navigation bar, there are tabs for 'Details', 'Users ACL', 'Notify', 'Groups', 'Proxies', 'KVM Viewer', 'Dial Up', and 'Log Rotate'. The 'Details' tab is active, showing a form for editing the device 'saturn'. The form is organized into two columns. The left column contains fields for 'Device Name' (saturn), 'Model' (KVMnet16), 'Admin Name' (root), 'IP Mode' (static), 'IP Address' (192.168.48.161), 'Default Gateway' (empty), 'Connection' (ssh), 'Status' (OnDemand), 'Health Monitor' (daily), and 'Firmware Boot' (-V_2.0.0-1a (Aug/18/05) / Alternate Boot 2.0.7 (Apr/21/04)). The right column contains fields for 'Type' (KVMNet), 'Location' (Fremont), 'Admin Password' (Set Password button), 'MAC Address' (empty), 'Netmask' (255.255.252.0), 'DNS' (empty), 'Domain' (cyclades.com), and 'Auto Upload' (unchecked). At the bottom of the form, there are buttons for '<Back', 'Reset', 'Save', 'Save & List Cascade', 'Save & Create Consoles', and 'Save & Auto Discover'.

Figure 4-18: Device Details Form

2. From the Device Details form, complete the following required fields for using the Console Wizard:
 - Device Name
 - Admin Name
 - IP address (for IP mode: “int_dhcp” or “static”)
 - Netmask (for IP mode: “static”)
 - Base Port
 - MAC address (for IP Mode: “int_dhcp” or “ext_dhcp”)
3. Select the “Save & Create Consoles” button to invoke the Console Wizard.

The Console Wizard begins with a warning message to notify you of any data to be overwritten and the choices you have before going ahead with the wizard.

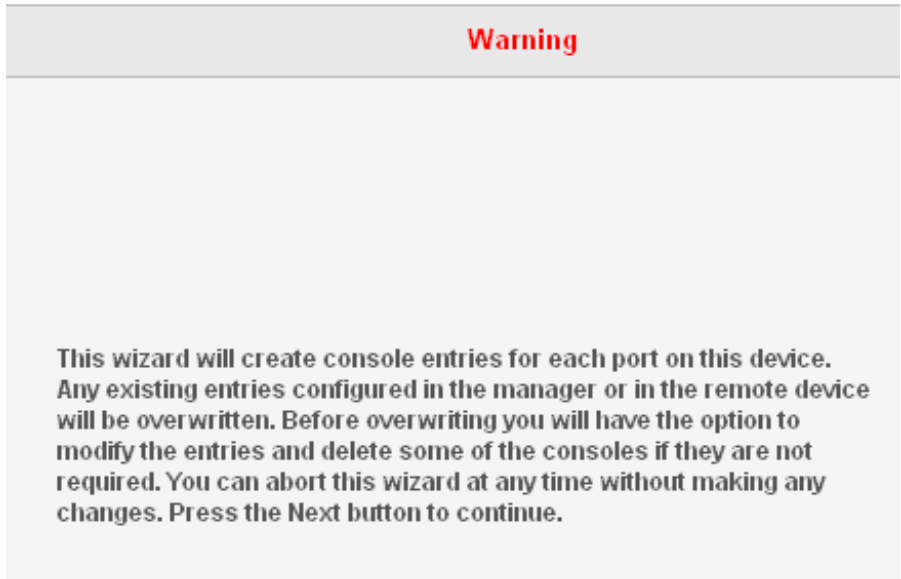


Figure 4-19: Console Wizard Warning Message

Note: Use the “Back,” “Next,” and “Cancel” buttons to navigate through the forms. Pressing the “Next” button saves your current form settings.

4. Select the “Next” button.

The system brings up the User Access form:

The screenshot shows a web-based configuration wizard. The top navigation bar includes 'Access', 'Admin', 'Groups', 'Alarm Trigger', 'Profiles', 'Firmware', 'Security Rules', 'Info / Reporting', and 'Jobs'. The 'Access' tab is selected. The main content area is titled 'Select the users to be notified and who can use the consoles...'. It features two list boxes: 'Select user to console access:' containing 'admin', 'billy', and 'gregg'; and 'Selected users' containing '+USER'. Between these boxes are 'Add' and 'Delete' buttons. At the bottom of the form are '<Back', 'Next>', 'Finish', and 'Cancel' buttons.

Figure 4-20: Console Wizard Access Form

“USER+” is the default list which contains all users.

The system also adds a plus (+) sign to any added user group that appears in the selection box.

5. Make any necessary selections in the “Select user to console access” box, and click the “Add” button.

The selected users and/or groups will be moved into the “Selected users” box.

6. Click on the “Notify” tab. From the User Notification form, select the user(s) you wish to be notified. This form works the same way as the “Access” form.

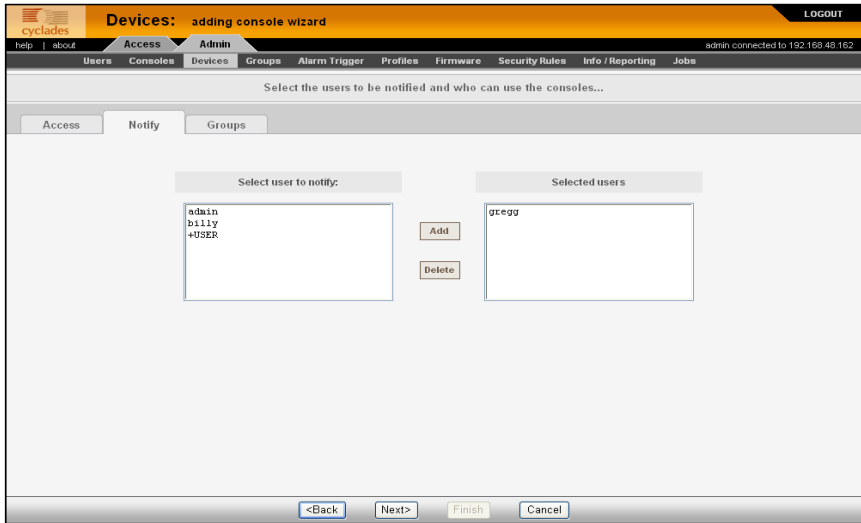


Figure 4-21: Console Wizard Notification Form

7. Click the “Groups” tab and complete the Console Wizard Groups form, as necessary.
8. Select the “Next” button to display the Unconfigured Consoles form:

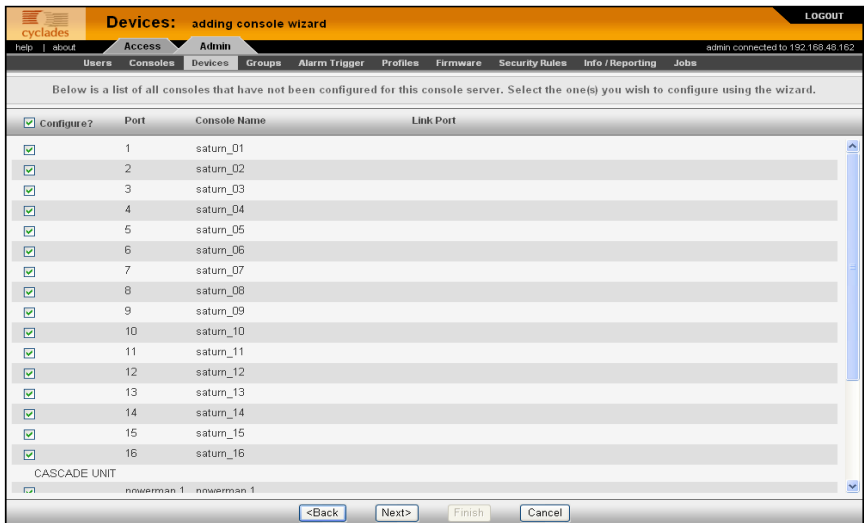


Figure 4-22: Unconfigured Consoles List

9. Select the unconfigured console(s) that you wish to configure, and then select the “Next” button to display the Edit Console Settings form.

Devices: adding console wizard

help | about | Access | Admin | Users | Consoles | Devices | Groups | Alarm Trigger | Profiles | Firmware | Security Rules | Info / Reporting | Jobs

admin connected to 192.168.48.162

LOGOUT

Edit any settings for the consoles for this console server. You can press Advanced to edit other console settings.

Consoles | IPDU/Outlets

Console Name	Port	Link Port
<input type="text" value="saturn_01"/>	1	<input type="button" value="advanced"/>
<input type="text" value="saturn_02"/>	2	<input type="button" value="advanced"/>
<input type="text" value="saturn_03"/>	3	<input type="button" value="advanced"/>
<input type="text" value="saturn_04"/>	4	<input type="button" value="advanced"/>
<input type="text" value="saturn_05"/>	5	<input type="button" value="advanced"/>
<input type="text" value="saturn_06"/>	6	<input type="button" value="advanced"/>
<input type="text" value="saturn_07"/>	7	<input type="button" value="advanced"/>
<input type="text" value="saturn_08"/>	8	<input type="button" value="advanced"/>
<input type="text" value="saturn_09"/>	9	<input type="button" value="advanced"/>
<input type="text" value="saturn_10"/>	10	<input type="button" value="advanced"/>
<input type="text" value="saturn_11"/>	11	<input type="button" value="advanced"/>
<input type="text" value="saturn_12"/>	12	<input type="button" value="advanced"/>
<input type="text" value="saturn_13"/>	13	<input type="button" value="advanced"/>
<input type="text" value="saturn_14"/>	14	<input type="button" value="advanced"/>

Console Prefix <Back Next> Finish Cancel

Figure 4-23: Edit Console Settings Form - Page 1

Note: If you need to change the prefix of the console names, type in the new prefix in the “Console Prefix” field and then click on the “Console Prefix” button. The system applies the new prefix to all console names.

10. From the resulting form, modify any settings as needed, and then click on the “IPDU/Outlets” button if necessary.
11. Proceed to the Confirm Console Edits form.

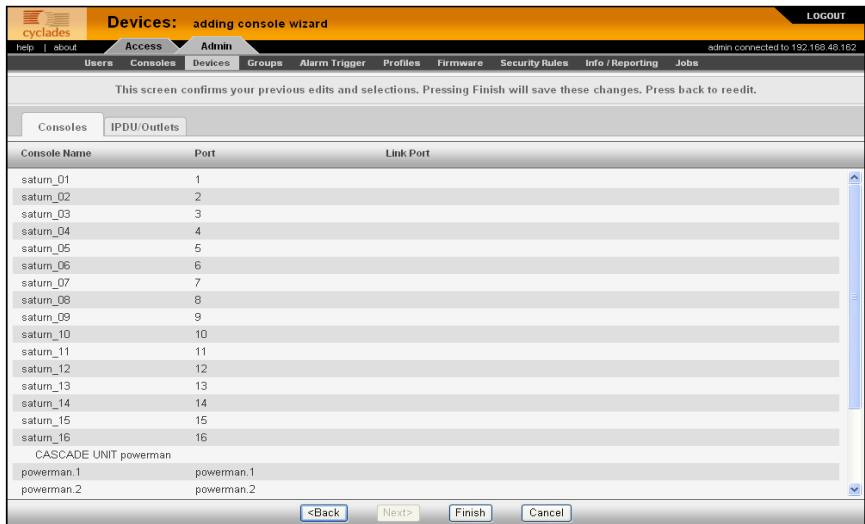


Figure 4-24: Confirm Console Edits Form

12. Check your console settings from the Confirm Edits form. If information is incorrect, select the “Back” button and repeat steps 10. and 11. Otherwise select the “Finish” button.

Device Discovery (Auto Discover)

The Device Discovery feature enables the AlterPath Manager to recognize the current configuration of a Cyclades AlterPath TS, ACS, or KVM/net and, through the use of a wizard, autopopulate the console parameters based on the existing device configuration settings.

Warning! Consoles with the same names will cause the wizard to fail. Since the ACS was designed to accept multiple ports with the same name, in the event that the wizard fails due to ports sharing the same name, you have two options: (1) Fix the configuration problem in the ACS and then run the Device Discovery wizard again. (2) Create consoles through the console wizard and then upload the configuration to ACS to overwrite the old one.

Configuration Requirements

For the “Auto Discover” button to work, you must complete the required fields which are highlighted in red in the Device Definition form:

- IP Address
- Netmask or MAC Address
- Admin Username
- Admin Password

▼ To Run the Device Discovery Wizard

To run the Device Discovery Wizard follow the steps below:

1. Log in as *admin* (or as a user with an admin profile) to the AlterPath Manager
2. From the menu, select “Devices.”
3. From the Devices List form, select the “Add” button to configure the ACS, TS or KVM/net.
4. From the resulting Device definition form, if you are using *static* IP mode, complete the input fields with particular attention to the following:
 - Device Name
 - Type and Model must match
 - Enter the Admin Name and Admin Password from the configured device.
 - IP Address and Netmask from the configured device.
 - Select “Static” from the “IP Mode” pull down box.
 - Place a check mark in the “Auto Upload” box.

If you are using internal DHCP mode, select IP Mode as “int_dhcp” and include the ACS, TS, KVM/net, or OnSite MAC Address.

5. To start the Console Wizard, select the “Save & Auto Discover” button.

The system displays the Warning page (in the Console Wizard Warning Message) which alerts you to the fact that existing consoles will be overwritten if you follow through with the configuration.

Note: The ACS with SW version 2.3.1 and later is shipped with all ports disabled by default. Auto Discover will not find ports that are disabled, and therefore will not find any ports on a new ACS as shipped from the factory. If this is the case, and you are configuring an ACS using the “Save & Auto Discover” button, you will see the message:

No Console Found

You will need to do one of the following:

Manually enable some console ports by directly logging on to the ACS you are configuring in order to allow the auto discover feature to discover those console ports.

Or:

Select the “Save & Create Consoles” button on the APM device configuration wizard.

6. Select the “Next” button.

The following adding console wizard form appears with the “Access” tab opened:

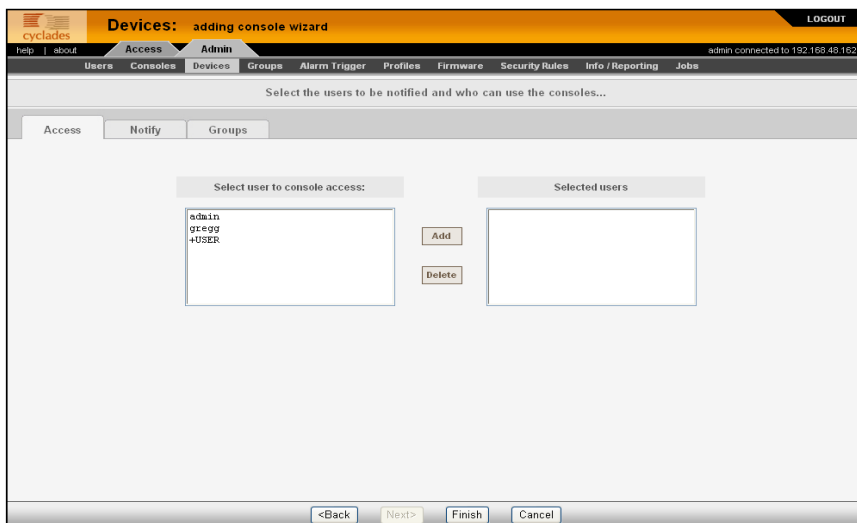


Figure 4-25: Adding Console Wizard

7. Select the appropriate user(s) from the “Select user to console access:” box, and click the “Add” button.

The selected user name(s) will be moved into the “Selected users” box.

8. Select the “Notify” tab, and select the appropriate user(s) to be notified by email when alarm events occur. Click the “Add” button.
9. Select the “Groups” tab, and select the appropriate group(s) to be associated with this console. Click the “Add” button.

Multiple Auto Discover

Multiple Auto Discover allows you to launch Auto Discover sessions on multiple devices with the mouse and keyboard actions normally used to perform this task on just one device.

To Start a Multiple Auto Discover Session

1. Go to the Device List form.
2. Click on the check box to the left of any device in the list on which you wish to launch an Auto Discover session.
3. Click on the Auto Discover button shown in the figure that follows.

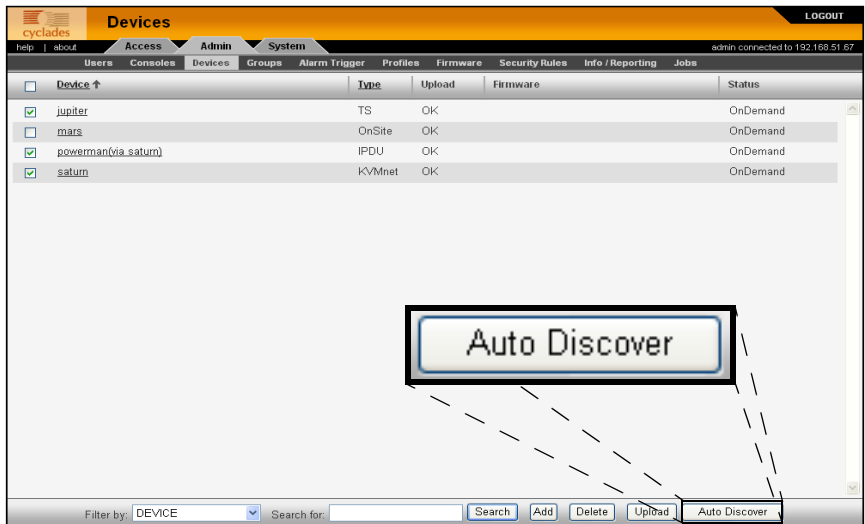


Figure 4-26: Selecting Devices for Multiple Auto Discover

The system displays a Warning page (similar to that shown in Figure 4-19, “Console Wizard Warning Message”), which alerts you to the fact that existing consoles will be overwritten if you follow through with the configuration.

4. Continue from here as you would if you were running Auto Discover on just one device.

▼ **To Connect to a Device**

To connect to a device, follow the steps below:

1. From the Device List form, click on the device name to which you wish to connect.
A series of buttons will appear below the device name:
2. Select the “CLI Applet” or “CLI JWS” button.

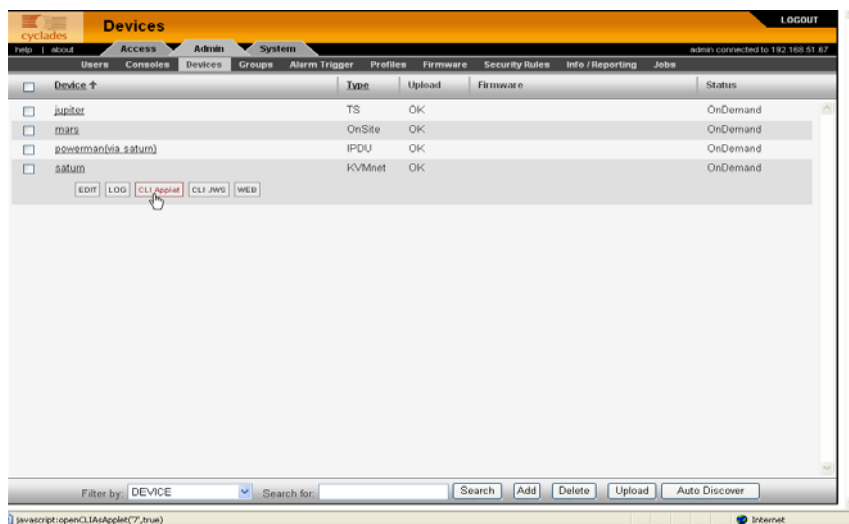


Figure 4-27: Selecting the CLI Option for a Device

In the following example, the selected device is a KVM/net switch and the configured connection type is SSH.

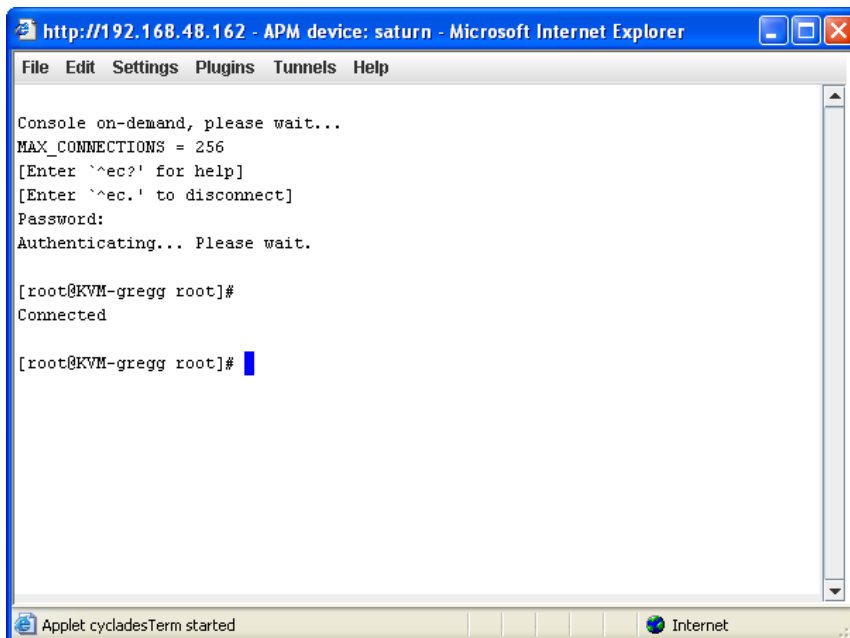


Figure 4-28: Connection to a Device

If the type of device defined is IPMI, when you connect via CLI to the device, the system connects you to the BMC.

▼ **To Delete a Device**

To delete a device from the AlterPath Manager, follow the steps below:

1. From the Devices List form, select any device you wish to delete by clicking on the checkbox adjacent to the Device name.
2. Select the “Delete” button.

▼ **To Delete a Device from a Group**

To delete a device from one or more groups, follow the steps below:

1. From the menu panel, select “Devices.”
The system displays the Devices List form.
2. Under the “Device” column of the Devices List form, click on the “Edit” link of the device you wish to remove from a group.

3. The system displays the Device Detail form for the selected device.
4. From the Device Detail form, click on “Groups.”
The system displays the Device Group form.
5. From the “Selected Groups” view panel of the Device Group form, select the group or groups from which you wish to remove the current device.
6. Click on the “Delete” button.
7. Click on the “Save” button to complete the procedure.

Deleting a Device Group

You cannot delete a device group using the Device Group form. To delete a device group, select “Groups” from the menu and refer to “Groups” on page 210.

▼ *To Upload Firmware to a Device*

Using the Device Detail form, you can configure the AlterPath Manager to upload firmware from its firmware repository to an ACS, TS, or KVN/net device.

1. From the Device Detail form (Devices: Device List > Device Detail), select the firmware you wish to upload from the Firmware/Boot drop down list.

Note: The Firmware/Boot drop down list only appears in the Device Detail forms of the ACS, the TS, and the KVM/net.

2. Click on the “Save” button.
3. Go back to the Device List form and select the device(s) that need to be uploaded by clicking the corresponding checkbox, and then click “Upload.”

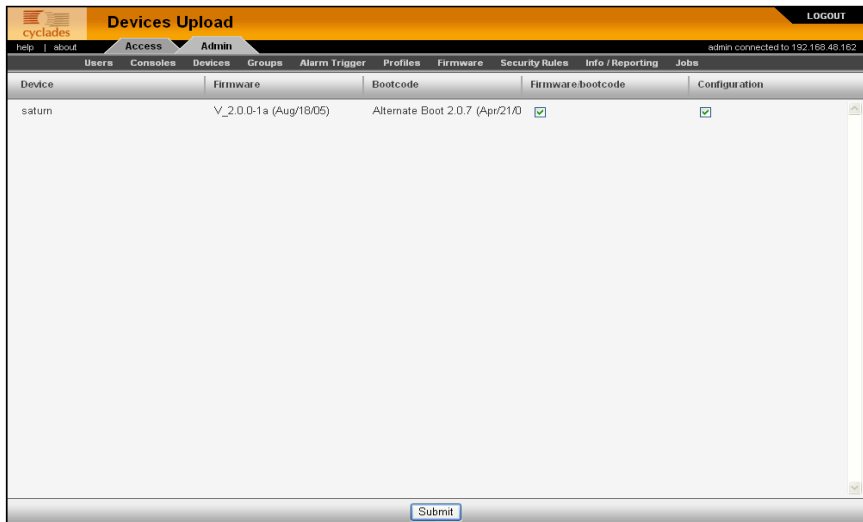


Figure 4-29: Device Firmware Upload

4. Select “Upload firmware/bootcode” and/or “Upload configuration” to select either a firmware upload, a configuration upload, or both.
5. Click on the “Submit” button.

Note: The “Upload firmware/bootcode” option appears even if the AlterPath Manager firmware repository is empty. If you click on it, you must wait for a while before a message appears to let you know that the firmware repository is empty.

KVM/net Device Configuration

When connected to a KVM/net switch, the “Devices” option also allows you to use the following KVM/net forms:

Table 4-14: Forms Used to Configure KVM/net

Form	Use this form to:
Device List	View KVM/net devices. Create, edit or delete a KVM/net device.

Table 4-14: Forms Used to Configure KVM/net (Continued)

Form	Use this form to:
Device Detail	Configure the currently selected KVM/net device (e.g., Model, IP Address, MAC Address, etc.)
Groups	Assign the current KVM/net switch to one or more groups.
Proxies	Select the type of proxy if a KVM web proxy is required.
KVM Viewer	Configure the Idle Timeout and escape sequences for using the KVM Viewer

▼ **To Configure Escape Sequences and Idle Timeout**

A main component of the KVM/net settings is defining the (keyboard) key sequences for users when using the AlterPath Viewer. An *escape sequence* is a sequence of special characters used to send a command to a device or program. In this case the escape sequence is sent to the KVM/net application. Typically, an escape sequence is coupled with a special character.

The Console KVM Viewer form shows the default Idle Timeout and escape sequences that are pre-configured in the KVM program. You can, however, change any of these values.

Idle Timeout refers to the time (in minutes) it takes the system to timeout (or drop the connection) after it remains idle.

To configure the aforementioned settings for the KVM viewer, follow the steps below:

- 1.** From the menu, select Devices.
The system displays the Device List form.
- 2.** From the Device List form, select the Edit column of the KVM device you wish to configure.
The system displays the KVM Device Details form.

Table 4-15: Device KVM Viewer Form

Element	Definition
KVM Viewer	Tab that links to the KVM Viewer form (currently displayed).
Idle Timeout	The time (in seconds) it takes before the KVM viewer switches to idle mode after a period of inactivity. Default value = 3
Escape Sequence	<p>The special character (keyboard key) to be used by the user to send a system command when using the KVM viewer or OSD. The “primary” escape sequence or key is combined with the various escape sequences that follow.</p> <p>Default value = ^k</p>
Escape Sequences:	
Quit	Closes the session to a port and takes you back to the KVM/net Main Menu.
Power Management	Initiates a power control session.
Mouse/Keyboard Sync	Resets the keyboard and mouse synchronization if either one becomes unavailable after adding a new server to the KVM/net.
Video Control	Controls screen brightness and contrast.
Switch Next	Switches from the currently connected server to the next server that you are authorized to access.
Switch Previous	Switches from the currently connected server to the previous server.

Table 4-15: Device KVM Viewer Form (Continued)

Element	Definition
Port Info	Displays any information about the current port.
Back	Button to return to the previous form.
Reset	Button to reset the input fields of the current form.
Save	Button to save the configuration to Flash.
Save & List Cascade	Displays the Cascade List form which shows a list of cascaded KVM devices, if configured.
Save & Create Consoles	Button to initiate the Console Wizard.
Save & Auto Discover	Button to initiate the Device Discovery Wizard.

4. From the KVM Viewer form, make the necessary changes and then click on **Save**.

▼ **To Cascade a Secondary KVM to a Primary KVM**

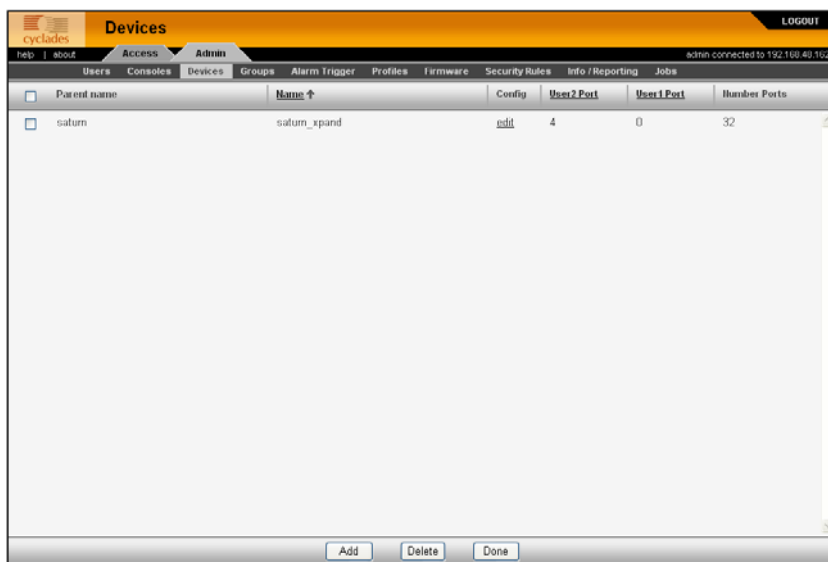
The Devices Detail form for a KVM allows you to add a secondary KVM to be cascaded (or connected) to a primary KVM switch.

Please refer to the KVM User Manual or the KVM/net User for more detailed information about cascading.

To connect a Secondary KVM to a Primary KVM switch, follow the steps below:

1. From the menu, select “Devices.”
The system displays the Device List form.
2. From the Device List form, select the “Edit” column of the KVM device you wish to configure.
The system displays the Device Detail form.

- From the Device Detail form, click on the “Save & List Cascade” button.
The system displays the Device Cascade List form.



<input type="checkbox"/>	Parent name	Name ↑	Config	User2 Port	User1 Port	Number Ports
<input type="checkbox"/>	saturn	saturn_xpand	edit	4	0	32

Figure 4-32: Device Cascade List Form

For a definition of the column fields, refer to the Field Definition table of the Cascade Detail form, next step.

- To configure a new device for cascading, click the “Add” button.
Or, to edit an existing cascaded device, click on the “edit” link that corresponds to that device.

The system displays the Device Cascade Detail form:

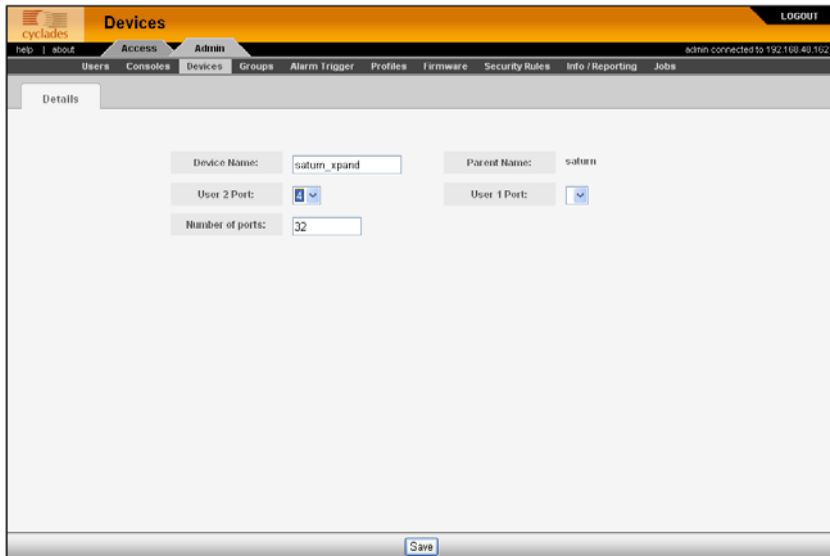


Figure 4-33: Device Cascade Detail Form

5. Complete the dialog box as follows:

Table 4-16: Device Cascade Detail Form

Element	Definition
Device Name	Name of the secondary device or KVM switch.
Parent Name	The name of the primary KVM switch to which you are connecting the secondary device or KVM switch.
Number of Ports	Number of ports contained in the device to be cascaded.
Port Connected to User 2	The primary KVM/net port to be connected to the User 2 port of the cascaded KVM (or port B of a cascaded KVM Expander).

Table 4-16: Device Cascade Detail Form (Continued)

Element	Definition
Port Connected to User 1	The primary KVM/net port to be connected to the User 1 port of the cascaded KVM (or port A of a cascaded KVM Expander).

6. Click on “Save” to complete the configuration


Alarm Trigger

Note: Alarm triggers work only with serial and IPMI consoles.

An alarm trigger is a text string that you can create to generate any one or combination of the following:

- Email notification for users or administrators
- Alarm

There are five alarm trigger entries that already exist:



<input type="checkbox"/>	Alarm Trigger ↑	Trigger Type	Expression	Notify	Create Alarm	Priority	Status
	Health Modem	Console/Device	HeaLth_MoDeM.*NOK	Y	Y	🚨 Severe	Enable
	Health Monitor	Console/Device	HeaLth_MoNiToR.*NOK	Y	Y	🚨 Severe	Enable
	OTP alarm	Console/Device	OTP_CoNnEctiOn	Y	Y	⚠ Warning	Enable
	Resources Take Over	System	remote resource transition completed	Y	Y	🚨 Severe	Enable
	Take Over	System	mach_down takeover complete for node	Y	Y	🚨 Severe	Enable

Figure 4-34: Pre Existing Alarm Triggers

Table 4-17: Pre-existing Alarm Trigger Entries

Alarm Trigger	Default Expression/Explanation
Health Modem	“HeaLth_MoDeM”
Health Monitor	“HeaLth_MoNiToR”
OTP Alarm	<p>“OTP CoNnEctiOn”</p> <p>This alarm is triggered when a One Time Password connection is made. This only works with a dialout connection to an ACS with OTP enabled. See “One Time Password Configuration” on page 133.</p>
Resources Take Over	<p>“remote resource transition completed”</p> <p>This alarm occurs after a failback completes (only appear in APM 2500 and APM 5000). See “Redundant (Fault Tolerant) Configuration” on page 261.</p>
Take Over	<p>“mach_down takeover complete for node”</p> <p>This alarm occurs after a failover completes (only appear in APM 2500 and APM 5000). See “Redundant (Fault Tolerant) Configuration” on page 261.</p>

These alarm triggers are used in connection with the Health Monitor feature, the OTP feature, and the Heartbeat (fault tolerant) configuration features of the AlterPath Manager, which includes the monitoring of any modems configured. You can modify these alarm triggers, but you cannot delete them.

For pre existing triggers to work, you must enable alarm triggers using the Alarm Trigger details form.

Alarm Trigger Management

Use the Alarm Trigger forms to perform the following Alarm Trigger management procedures:

Table 4-18: Forms Used to Configure Alarms

Form Function	Form(s) Used
Add a new trigger string.	Alarm Trigger list form (“Add” button) > Alarm Trigger detail form.
Edit an alarm trigger.	Alarm Trigger list form (Alarm Trigger name) > Alarm Trigger detail form.
Delete an alarm trigger.	Alarm Trigger list form (“Delete” button).
Create an alarm for the trigger string and prioritize the alarm.	Alarm Trigger detail form (Input fields: “Create Alarm” and “Priority”).
Create notification events (email list).	Alarm Trigger detail form (input field: “Notify”).
Assign one or more user to receive an email or alarm.	Console Detail form (Notify button). Go to: Consoles: Console List > Console Detail.
Define or verify the email that is used when a user is notified of an event.	User List form > User Detail form.

Note: Users who use the application in Access Mode also have the capability to change their email address through the User’s Profile form.

▼ To View the Alarm Trigger List Form

The Alarm Trigger List form allows you to view all the alarm triggers configured for the AlterPath Manager as well as to create, edit, and delete alarm triggers from the list.

To view the Alarm Trigger List form, follow the steps below:

1. From the menu, select “Alarm Trigger.”

The system displays the Alarm Trigger List form.

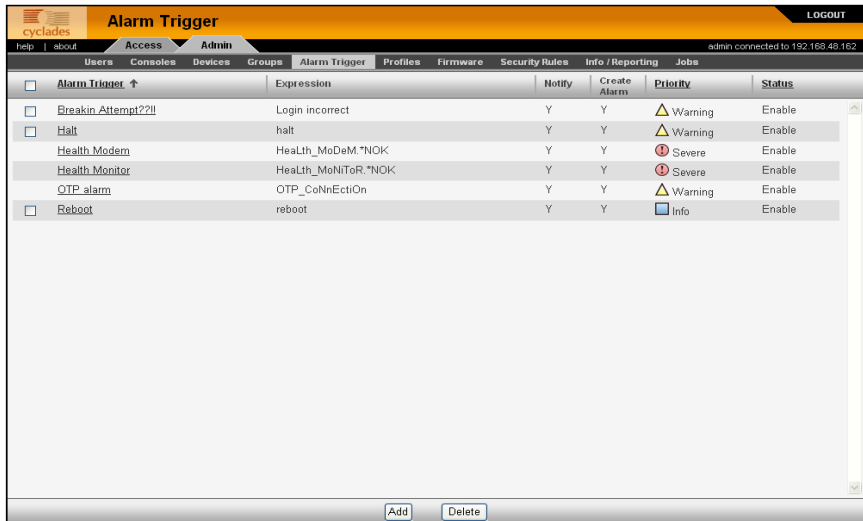


Figure 4-35: Alarm Trigger List Form

For an explanation of each fieldname, refer to the *Form Fields and Elements* of the Alarm Trigger Definition form, next form section.

To view or edit the configuration of an alarm trigger, click on the alarm trigger name.

▼ To Create an Alarm Trigger

Use the Alarm Trigger Detail form to define triggers to generate user notifications and alarms.

To create an alarm trigger, follows the steps below:

1. From the menu, select “Alarm Trigger.”

The system displays the Alarm Trigger List form.

2. From the Alarm Trigger List form, click on the “Add” button.

The system displays the Alarm Trigger Detail form.

The screenshot shows a web interface for configuring an alarm trigger. The page title is "Alarm Trigger: editing alarm :: System Halt". The breadcrumb navigation includes "Access", "Admin", "Alarm Trigger", "Profiles", "Firmware", "Security Rules", "Info / Reporting", and "Jobs". The "Details" tab is active. The form fields are as follows:

- Alarm Trigger Name:** System Halt
- Trigger Expression:** The system is going down for system halt NOW!
- Notify:** Y
- Create Alarm:** Y
- Priority:** Severe
- Status:** Enable

At the bottom of the form, there are three buttons: "<Back", "Save", and "Reset".

Figure 4-36: Alarm Trigger Detail Form

Table 4-19: Alarm Trigger Detail Form

Element	Definition
Alarm Trigger Name	Name of the trigger. Selecting a trigger name invokes the Alarm Trigger Detail form for that trigger.
Trigger Expression	String used to generate a trigger.
Notify	Yes or No. Indicates if system needs to notify (<i>i.e.</i> , send an email to) the user.
Create Alarm	Yes or No. Indicates if system needs to send an alarm to the user.
Priority	Indicates the priority or severity level of the alarm.
Status	Enable or disable a trigger.
Back	Button to return to the previous page or form.

Table 4-19: Alarm Trigger Detail Form (Continued)

Element	Definition
Save	Button to save your trigger entry.
Reset	Button to reset the form to create a new trigger entry.

3. Complete the fields, as necessary.
4. Click the “Save” button to complete the procedure.

▼ *To Delete an Alarm Trigger*

1. From the main Alarm Trigger form, select the triggers to be deleted by clicking the check boxes to the left of each Alarm Trigger name.
2. Click the “Delete” button.

Configuring Alarms for Device Health Monitoring

To enable the Device Health Monitoring feature of the AlterPath Manager, you must also configure its alarm trigger(s). As discussed in the Device Management section, this feature is designed to monitor devices on a periodic basis as well as to create log files, and to send an alarm notification to specified users. Users must have a valid email address as configured in the User Detail form (Users: User List > User Detail) to receive alarm notifications.

Configuration Requirement: Device Detail Form

For Health Monitoring to work, you must define the frequency of monitoring from the “Health Monitor” user entry field of the Device Detail form (Devices: Device List > Device Detail) as shown below:

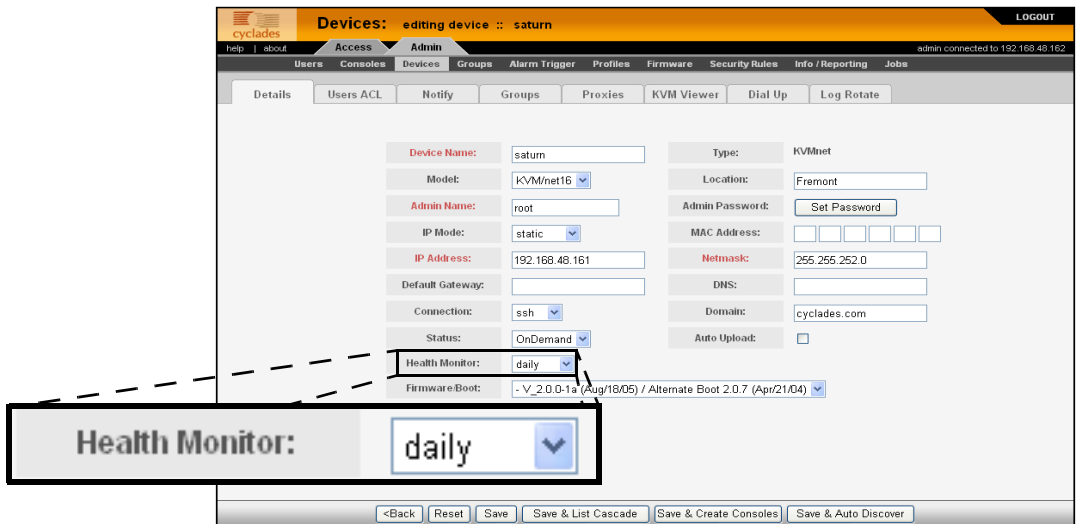


Figure 4-37: Health Monitor User Entry Field

The available choices from the “Health Monitoring” drop down list are:

Table 4-20: Health Monitor Frequency Selections

Selection	Definition
Never	System will never run Health Monitoring for this device (default).
Daily	System will run Health Monitoring at 2 am everyday.
Weekly	System will run Health Monitoring at 3 am every Saturday.
Monthly	System will run Health Monitoring at 4 am on the first of each month.

Once defined, proceed to the Alarm Trigger Detail form to define the Health Monitoring Alarm Trigger.

Using the Logical AND in the Alarm Trigger Expression

To create a logical AND in the alarm trigger expression, use the period and asterisk: `.*`

The alarm trigger is also capable of processing substrings. OK, for example, is a substring of NOK. Therefore, both types of messages will cause alarms if `*OK` is appended to the `HeaLth_MoNiToR` trigger string.

▼ **To Configure the Health Monitoring Alarm Trigger**

1. To configure an alarm trigger associated with Health Monitoring, go to the Alarm Trigger Details form (Alarm Trigger List > Health Monitor).

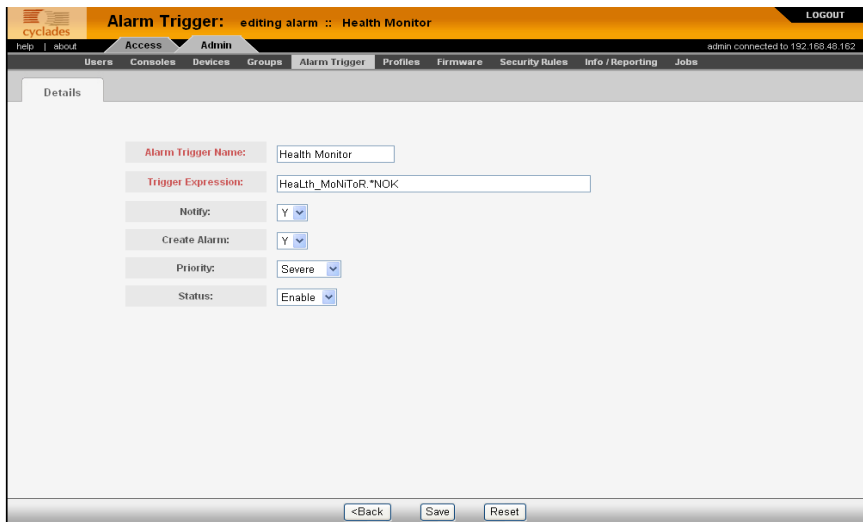


Figure 4-38: Health Monitoring Alarm Trigger Detail Form

2. From the Alarm Trigger Definition form, complete the fields as follows:

Table 4-21: Alarm Trigger Setup Fields

Element	Definition
Alarm Trigger Name	Provide a name to be associated with this particular alarm trigger.

Table 4-21: Alarm Trigger Setup Fields (Continued)

Element	Definition
Trigger Expression	Type in: HeaLth_MoNiToR NOTE: To effectively filter the alarm trigger to generate only messages relating to failure, it is recommended that the Trigger Expression be restricted to: HeaLth_MoNiToR.*NOK (see explanation, next section).
Notify	Select “Yes” if you want users to receive email notifications regarding the alarm.
Create Alarm	Select Yes if you want alarms to be generated based on the trigger expression.
Priority	Select a priority to be associated with the alarm.
Status	Select Enable to enable this particular alarm trigger.

How Health Monitoring Works

Based on the aforementioned configuration settings, the program gets from the database a list of devices to check. The monitoring results are ultimately stored in a log file using the following line format for each device:

```
Device_Name,IP,Device_IP,Phone_Number,Date,Time, Result_Status
```

Each line is a syslog message generated by Health Monitoring, and contains the string identifier, **HeaLth_MoNiToR** which is used by the alarm trigger. Moreover, the “Result_Status” field will have two leading strings:

- “OK” (indicates that the device is okay)
- “NOK” (indicates a problem)

It is for this reason that the trigger expression needs to be restricted further to: **HeaLth_MoNiToR.*NOK** in order for users to get messages that only relate to failure, and not be bombarded by a large amount of unnecessary messages.

User Notification

For Health Monitor notification to work properly, you must add users to the “Notify Users” list associated with the device.

Profiles

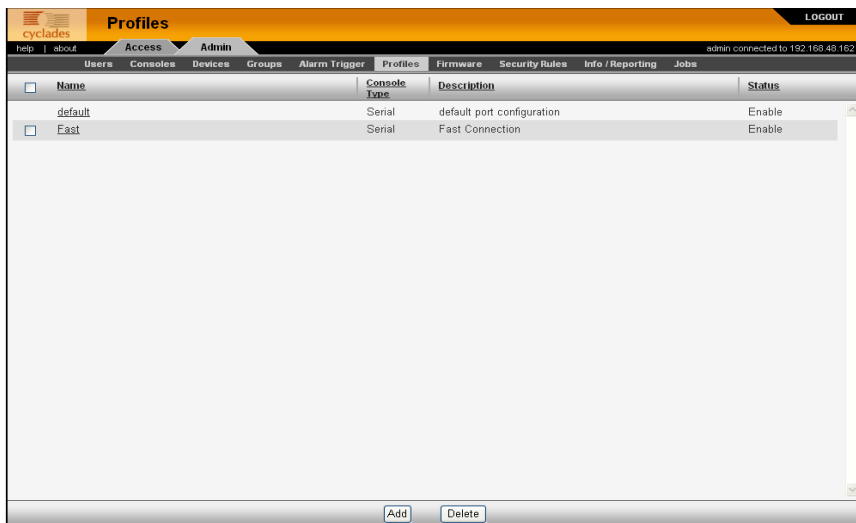
The “Profiles” option allows you to configure the port profile for a target console. Port profiles define a standard set of parameters that are common to many consoles such as port speed, data bits, and stop bits.

There is a default profile and there are other profiles which the Device Discovery feature can generate. You may want to define your own profile before adding consoles because it is more convenient, but you may also edit individual consoles to use a different profile at a later time.

Table 4-22: Summary of Profiles Forms

Action	Form(s) Used
Add a new profile.	Profile list form (“Add” button) > Profile detail form.
Edit a profile.	Profile list form (name link) > Profile detail form.
Delete a profile.	Profile list form (“Delete” button).

The Profiles List form is shown below.



<input type="checkbox"/>	Name	Console Type	Description	Status
<input type="checkbox"/>	default	Serial	default port configuration	Enable
<input type="checkbox"/>	Fast	Serial	Fast Connection	Enable

Buttons: Add, Delete

Figure 4-39: Profiles List Form

▼ To Add a New Profile

To add a new profile, perform the following steps:

1. From the Profile List form, select the “Add” button.

The Profile Detail form appears:

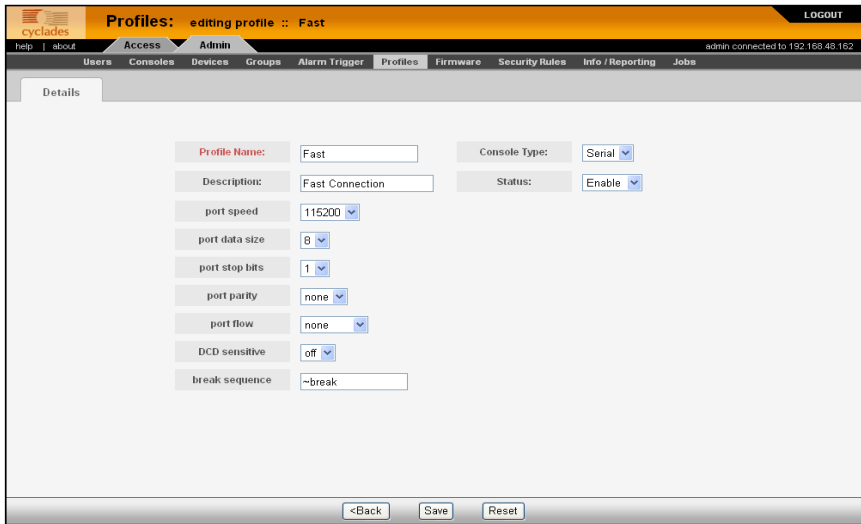


Figure 4-40: Profile Detail Form

Table 4-23: Profiles Detail Form

Element	Definition
Profile Name	Port name.
Console Type	Drop down list to select type of console supported.
Description	Brief description of the profile.
Status	Port status (Enable or Disable).
Port Speed	Serial port baud rate.
Port Data Size	Number of data bits (7 or 8).
Port Stop Bits	Number of stop bits (1 or 2).
Port Parity	None, even, or odd.
Port Flow	Flow control (none, hardware, or software).
DCD Sensitive	How the console server responds to changes to DCD signal.

Table 4-23: Profiles Detail Form (Continued)

Element	Definition
Port Break Sequence	As indicated.
Back / Save / Reset	Buttons for the indicated actions.

2. Enter your port settings and other profile information in the provided fields
3. Click “Save” to complete the configuration.

▼ **To Modify a Profile**

To edit a profile, perform the following steps:

1. From the Profile List form, select the profile you wish to edit.
The Profile Detail form appears.
2. From the Profiles Details form, make your changes.
3. Click “Save” to complete the configuration.

Consoles

Note: *For console forms associated with the Blade Module, see “Blade Management Module” on page 225.*

The “Consoles” option allows you to perform the following console management procedures:

Table 4-24: Summary of Console Forms

Action	Form(s) Used
Add a new console to connect to the AlterPath Manager and for user access.	Consoles List > “Add” button > Select Console Type > Console detail.

Table 4-24: Summary of Console Forms (Continued)

Action	Form(s) Used
Configure blade(s) as part of the Blade Management Module.	The Blade Management Module is a paid-for option. See “Blade Management Module” on page 225 for more detailed information.
Select or change the authentication method for console access.	Console Detail form > “Authentication” drop down list NOTE: The AlterPath Manager authenticates users from the console or terminal server.
Assign the current console to any number of users.	Console Detail form > “Users ACL” tab > “Select user to console access” form.
Select the users to be notified of any alarms from the current console.	Console Detail form > “Notify” tab > “Select user to console notification” form.
Edit a console.	Consoles List form > (select console name) > “Edit” button > Console detail form.
Delete console.	Consoles List form > “Delete” button.
Assign or remove console(s) from the console group.	Console Detail form > “Groups” tab > Console Groups.
Search, sort, and save list.	Consoles List form.

If you choose not to use the Console Wizard (Devices: Device List > Device Detail), then you can add consoles attached to the added device using the Consoles List and Console Detail forms.

Note: After adding a console, you must upload the configuration to the device before the console can become active. To prevent multiple uploads, it is advisable to add many consoles and then do one upload for the device to enable all the consoles that were added.

Note: See “Difference between Auto Upload and Manual Upload” on page 143.

Data buffering, data logging, and event notification are valid definitions only for consoles with permanent connections (*i.e.*, data status is enabled).

Limitation of Remote Authentications in ACS Console Access

To upload configurations and firmware, you must configure the ACS device to use “root” as the admin user. However, *access* to an ACS console as root through the AlterPath Manager is currently not possible if the ACS serial port is configured to use any remote only or remote-down/local authentication.

Note: In this case, *remote* means any of remote (nis), Tacacs Plus, Radius, ldap, etc.

There are two scenarios that you can use to work around this limitation:

1. If you want root as well as other admin users to have access to the ACS via the APM:

Configure ACS consoles for *remote*/local or local/*remote* access (local/radius, radius/local, local/TacacsPlus, TacacsPlus/local are the options available in this case). This allows firmware upgrades, and configuration upgrades. It also allows console access by root and other users with access.

2. If you want to configure *remote only* authentication or *remote-down*/local authentication (where *remote* can be any of the authentication protocols):

Configure the ACS device and consoles, using “root” as the admin user. Then upload the configuration (and firmware, if necessary) as root. Root is able to upload configuration and firmware to the ACS, but cannot access the ACS via the APM.

Next, configure the ACS device as the remote user. The remote user can access the ACS via the APM.

▼ To View the Console List

To view the Console List form, perform the following steps:

1. From the menu panel, select “Consoles.”

The system displays the Consoles List form:

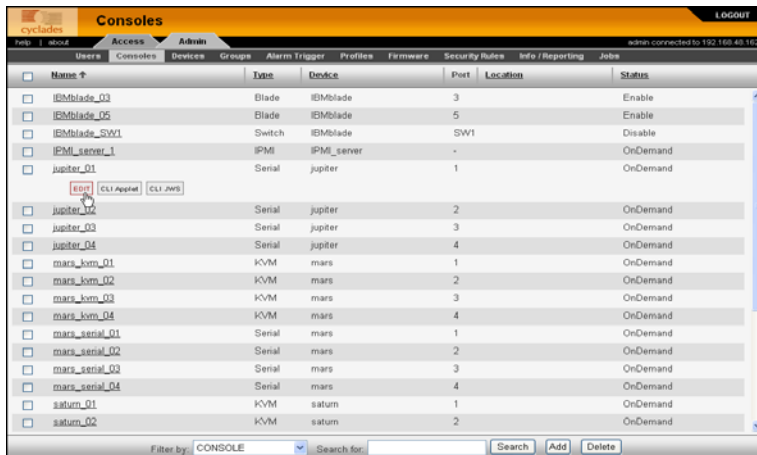


Figure 4-41: Consoles List Form

From the Consoles List form, you can add, edit, or delete a console by selecting the appropriate button or link.

Note: For console forms associated with the Blade Management Module, see “Blade Management Module” on page 225.

Changing the Number of Consoles per Page

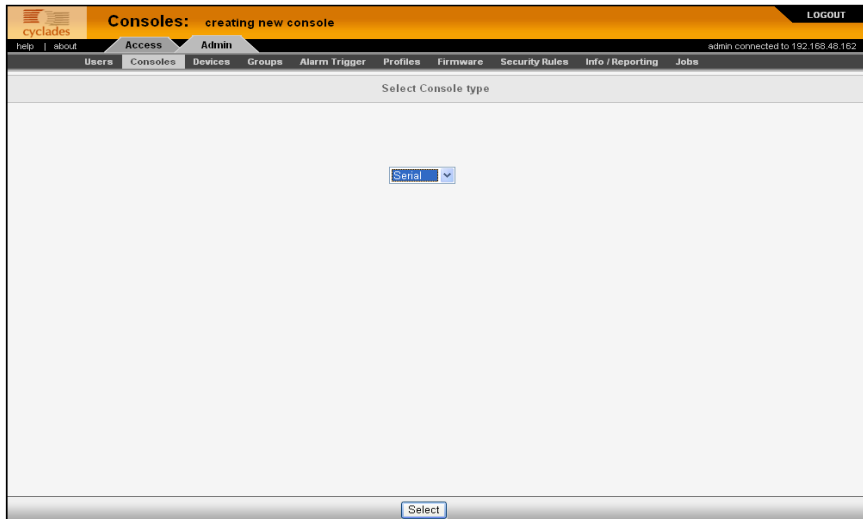
You can change or configure the number of consoles that you can view for each page. By default the number of consoles (or lines) per page is set to 512. If you want to change this setting go to “To Change the Number of Consoles per Page” on page 297.

▼ To Add a Serial Console

This procedure uses the serial console as an example of adding a new console. While there are variations to the Console Detail form based on the console type to be configured, there is a standard procedure for adding a console.

To add a console, follow the steps below:

1. From the menu, select “Consoles.”
The system displays the Consoles List form.
2. From the Consoles List form, click on the “Add” button.
The system displays the Creating New Console form:



The screenshot shows a web interface for creating a new console. The top navigation bar includes the 'cyclades' logo and a 'LOGOUT' button. Below the navigation bar, there is a breadcrumb trail: 'Consoles: creating new console'. The main content area is titled 'Select Console type' and contains a dropdown menu with 'Serial' selected. A 'Select' button is located at the bottom right of the form.

Figure 4-42: Creating New Console Form

3. From the Creating New Console form, select the type of console you wish to add.
The system displays the Console Detail form:

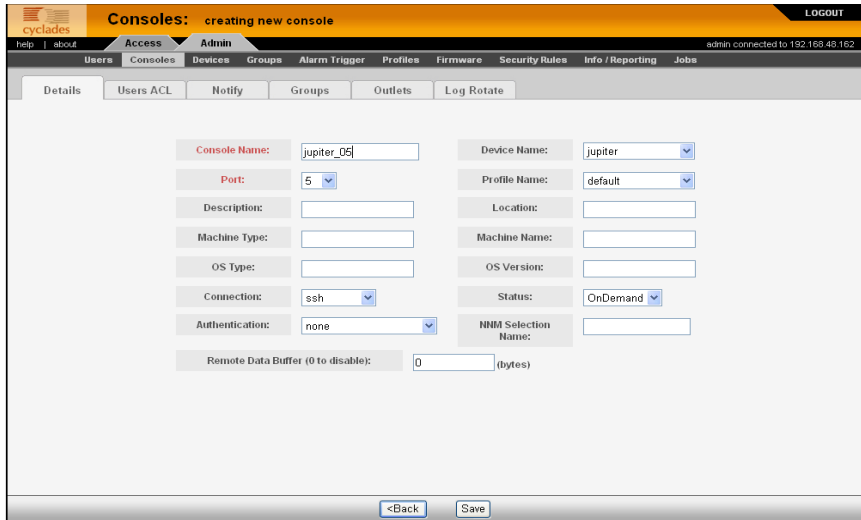


Figure 4-43: Console Detail Form

Table 4-25: Consoles, Details Form

Field	Meaning
Details	Tab to display the Console Detail form which is the currently displayed form.
User ACL	Tab to display the form used to assign or authorize users to access the current console.
Notify	Tab to display the Console Notify form used to assign users to be notified when an alarm pertaining to the current console or device occurs.
Groups	Tab to display the Select Console Group form used to assign the current console to one or more console groups.
Outlets	Tab to display the form used to assign outlets if an IPDU is assigned and connected to the console.

Table 4-25: Consoles, Details Form (Continued)

Field	Meaning
Log Rotate	Tab to display the Log Rotation form, used to set log rotation by configurable size or by selected time interval (available for ACS and TS devices and consoles as well as KVM devices).
Console Name	Name of the console.
Device Name	Drop down list to select the device to which the current console is connected.
Port	Port on the device to which the console is connected. NOTE: In the Blade Module, if you are adding a switch console, the Port number corresponds to the switch number (go to Devices > Switch 1 through 4).
Profile Name	Name of port profile.
Description	Brief description of the console.
Location	Physical location of the console.
Machine Type	Type of machine connected to the console.
Machine Name	Name of machine connected to the console.
OS Type	Type of operating system.
OS Version	Version of operating system.
Connection	Drop down list. Method used to establish a console connection: “ssh,” “telnet,” “raw data,” or “ssh_telnet”
Status	Drop down list (Enable, Disable, OnDemand).

Table 4-25: Consoles, Details Form (Continued)

Field	Meaning
Authentication	Drop down list to select the type of authentication for the AlterPath Manager to access the console port.
NNM Selection Name	Network Node Management name to be used if you are configuring this port to be monitored by an HP OpenView server.
Remote Data Buffer (0 to disable)	The size of the remote data buffer in bytes. Filling in this field enables remote data logging by ACS/TS.
Back	Button to revert to the last page or form.
Save	Button to save the configuration.

4. Complete the Console Detail form, as necessary.
5. Click on “Save” to complete the procedure.

Console Type: KVM

Selecting KVM as the Console Type displays the Console Detail form below. The Console Detail form for KVM allows you to configure the KVM ports for a KVM/net switch or KVM ports for an OnSite switch.

The screenshot shows the 'Consoles: editing KVM console :: saturn_02' page. The interface includes a top navigation bar with 'Users', 'Consoles', 'Devices', 'Groups', 'Alarm Trigger', 'Profiles', 'Firmware', 'Security Rules', 'Info / Reporting', and 'Jobs'. Below this is a sub-menu with 'Details', 'Users ACL', 'Notify', 'Groups', and 'Outlets'. The main configuration area contains the following fields:

- Console Name: saturn_02
- Device Name: saturn
- Port: RDP Only
- Description: (empty)
- Machine Type: (empty)
- Machine Name: (empty)
- OS Type: (empty)
- OS Version: (empty)
- Location: (empty)
- Status: OnDemand
- RDP IP Address: 192.168.49.58
- RDP Server Port: 3389
- RDP Status: Enable
- NNM Selection Name: (empty)

At the bottom of the form are '<Back' and 'Save' buttons.

KVM/net, KVM/net Plus or OnSite KVM Console Details

Note: The RDP connection fields discussed in the following table apply only to the KVM/net version 2.0.0 or greater and the KVM/net Plus.

Table 4-26: KVM/net and KVM/net+ Console RDP Connection Fields

Field	Meaning
Port	Drop-down field for selecting the physical KVM port number of the console. This field also has an “RDP Only” selection that allows you to configure an RDP port <i>without</i> associating it with a physical KVM port.
RDP IP Address	The field for entering the IP address of the RDP server to be associated with this port. If a physical KVM port is specified in the “Port” field, then an RDP (in band) connection and a regular KVM (out of band) connection can be made to this port.

Table 4-26: KVM/net and KVM/net+ Console RDP Connection Fields (Continued)

Field	Meaning
RDP Server Port	This field contains the RDP viewer port number associated with this console. The default of 3389 can be used in most cases.
RDP Status	Drop-down field used to enable or disable the ability to make the RDP connection.

When you configure a KVM/net or KVM/net Plus *console*, there is an option to configure an RDP connection. You must:

- The “RDP IP Address” field (must be a static IP address)
- Set the “RDP Status” drop-down to “Enable”
- In most cases, you can leave the “RDP Server Port” number setting at 3389 (default)

The following figure illustrates enabling RDP on the server connected to KVM port 2. When an attempt to connect to the port (KVM port 2 in this case) is made, the console viewer will attempt to launch the RDP viewer first by default. If the RDP connection is already in use, or cannot be made, a regular KVM connection will be attempted on KVM port 2.

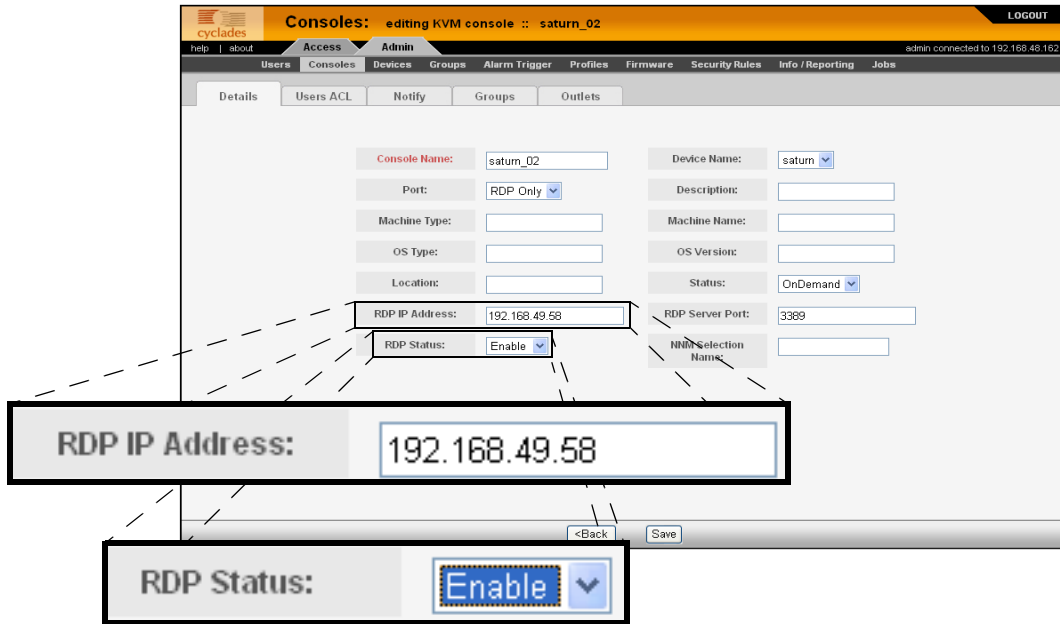


Figure 4-44:Enabling RDP on KVM/net or KVM/net Plus Console Port.

You can also configure a port as “RDP Only.” This allows the KVM/net Plus to connect exclusively to an RDP server over the Ethernet (in-band). For this type of configuration, a physical KVM port connection is not necessary. The following figure illustrates enabling an “RDP Only” connection.

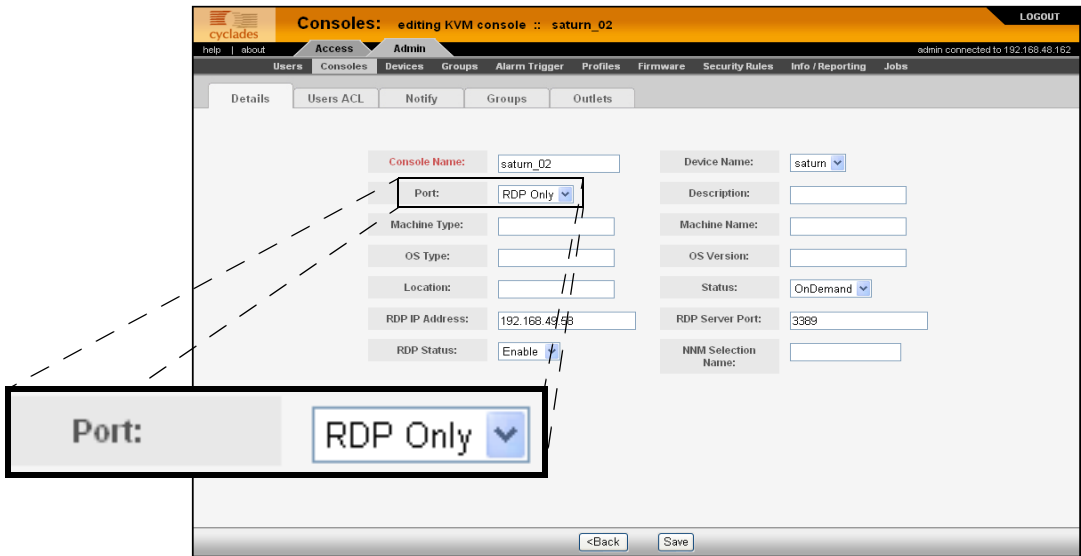


Figure 4-45: Configuring or Editing an RDP Only Console

When configuring an “RDP Only” connection, you must configure the “RDP IP Address,” the “RDP Service Port” (default 3389), and you must select “RDP Only” from the “Port” pull-down field.

Caution: Be sure to turn off your web browser’s popup blocker before attempting to make an RDP connection. An RDP connection will fail if you have your browser’s popup blocker turned on.

▼ **To Select Users to Access the Console**

Use the Console Users ACL form to assign and authorize one or more users to access the current console.

1. From the Console Detail form (Consoles: Console List > Console Detail), click on the “Users ACL” tab.

The system displays the Console Users ACL form:

Figure 4-46: KVM Console Users ACL Form

- From the resulting form, select a user from the “Select User to Console Access” view panel.

In the selection box, “+USER” is the default list which contains all users. The plus (+) sign is also used to indicate all defined groups.

- Select the “Add” button.

The system transfers the selected user to the “Selected Users” view panel on the right.

- To select another user, repeat steps 1 and 2. You can also use the `Shift` key to select multiple users.

- Click on “Save” to complete the procedure.

▼ **To Select Users to be Notified**

Use the Console Notify form to assign one or more users to whom the system can send all notifications (email or alarm) pertaining to the current console.

- From the Console Detail form (Consoles: Console List > Console Detail), click on the “Notify” tab.

The system displays the KVM Console Notify form:

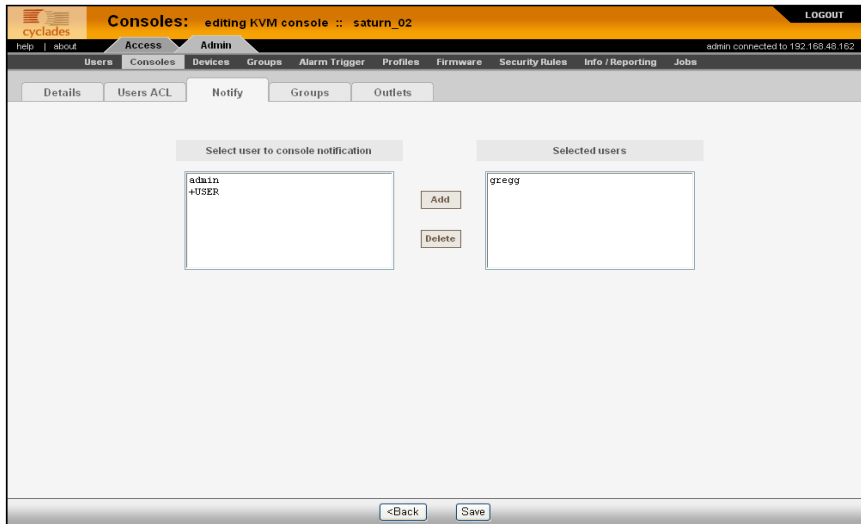


Figure 4-47: KVM Console Notify Form

2. From the resulting form, select a user from the “Select User to Notify” view panel.

In the selection box, “+USER” is the default list which contains all users. The plus (+) sign is also used to indicate all defined groups.

3. Select the “Add” button.

The system transfers the selected user to the “Selected Users” view panel on the right.

4. To select another user, repeat steps 1 and 2. You can also use the `Shift` key to select multiple users.

5. Click on “Save” to complete the procedure.

▼ **To Assign the Console to a Group**

You can assign the current console to one or more groups using the Console Groups form. To use this form, however, a console group must already exist. To create a new group, you must select “Groups” from the main menu.

To assign a console to a group, follow the steps below:

1. From the Console Detail form (Consoles: Console List > Console Detail), click on the “Groups” button.

The system displays the Console Groups form:

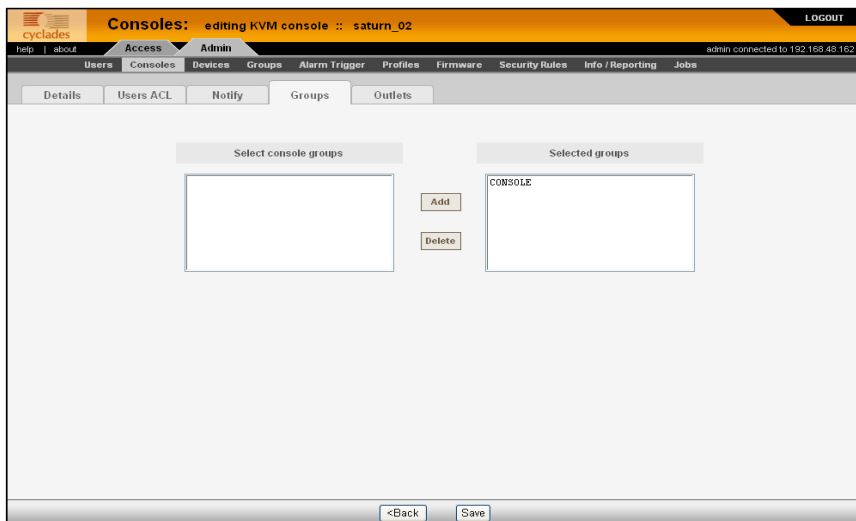


Figure 4-48: KVM Console Groups Form

- From the resulting form, select a group from the “Select Console Groups” view panel.

Note: As with USER and DEVICE, CONSOLE is the default list which contains all consoles.

- Select the “Add” button.

The system transfers the selected group to the “Selected Groups” view panel on the right.

- To select another group, repeat steps 1 and 2. You can also use the `Shift` key to select multiple groups.
- Click on “Save” to complete the procedure.

▼ **To Delete a Console from a Group**

To delete a Console from one or more groups, follow the steps below:

- From the menu panel, select “Consoles.”

The system displays the Console List form.

2. Under the Config column of the Console List form, click on the “edit” link of the Console you wish to remove from a group.

The system displays the Console Detail form.

1. From the Console Detail form, click on the “Groups” tab.
The system displays the Console Group form.
3. From the Selected Groups view panel of the Console Group form, select the group or groups from which you wish to remove the current console.
4. Click on the “Delete” button.
5. Click on “Save” to complete the procedure.

Deleting a Console Group

You cannot delete a console group from the Console Group form. To delete a console group or any group, you must select “Groups” from the Admin menu.

See “Groups” on page 210.

▼ *To Connect to a Console*

To connect to a console using Secure Shell (SSH), follow the following step:

1. From the Console List form, select the console you wish to connect to by clicking on the console name.
2. Click on the “CLI Applet” button or the “CLI JWS” button.

Note: In the case of a KVM console, Click on the “KVM” button

Configuring Outlets

The “Outlets” tab allows you to associate the outlets on an IPDU to a console port.

On a KVM, the IPDU is connected to the KVM device’s “AUX” port, and outlets can be individually assigned to specific KVM ports.

On an ACS or TS device, the IPDU is connected directly to the serial console port. The outlets on the IPDU are accessed and controlled through the console port using the IPDU’s command line interface.

Log Rotate Now

Either periodically, or when the log file reaches a specified size, the system creates a backup (rotation) file and then creates a new file to collect a new set of console data. The file rotation is seamless with no data loss as the system copies from one file to another.

As administrator, you have the options to manually compress and rotate the log file, archive it, and then open a new file to accept new logs.

Note: This does not apply to KVM consoles.

▼ *To Initiate Log Rotate (Manual Operation)*

To initiate the logrotation perform the following steps:

1. From the appropriate list form, click on the console name or device name, and then click the “EDIT” option.

The system displays the Detail form.

2. From the Detail form, click the “Log Rotate” tab.
3. Click on the “Rotate Log NOW” button.

▼ *To Set Log Rotation in Auto Mode*

You can also set the log rotation to be automatically performed on a daily, weekly, or monthly basis. To set the system to automatically initiate log rotation on a regular basis, perform the following steps:

1. From the appropriate list form, click on the console name or device name, and then click the “EDIT” option.

The system displays the Detail form.

2. From the Detail form, click the “Log Rotate” tab.
3. Choose one of the following radio buttons:
 - a. Rotate by frequency:
Exception: file size > 2000 MBytes triggers auto rotation.
 - b. Rotate by file size (1-2000 Mbytes):

4. You can optionally select the checkbox to compress the log file after a rotation has taken place.

▼ **To Add an IPMI Console from Console Detail Form**

1. Open the Console List form (Consoles: Console List).
2. From the Console List form, click on the “Add” button.
3. The system opens the Adding Console form.
4. From the Adding Console form, select “IPMI” as the console type.
5. The system displays the IPMI Console Detail form.
6. Complete the fields, as necessary.

Use the Access Control List for Power to select users who can view the sensor display.

Note: IPMI is a paid-for option for AlterPath Manager users. The feature is hidden from users who do not need it.

▼ **To Activate IPMI**

Copy the IPMI license file that you purchased from Cyclades into the following directory on your APM:

```
/var/apm/licenses/data/
```

Caution: Licenses (except for factory default licenses) must be reinstalled after you recreate the system partition or after you run the “installing” command.

If you want to preserve your licenses before you recreate a system partition or before you run “installing,” you can edit the file “/etc/files.list” and add your license file name to the list of files. Be sure to use the full path of each license file name you enter into this file. For example if the name of the license file you are adding is “APM_B_IPMI.enc” you should enter the full path name:

```
/var/apm/licenses/data/APM_B_IPMI.enc
```

Be sure to follow up with the “saveconf” command. It is also a good idea to

save a copy of each license file on a server that can be accessed by your APM, just to be extra safe.

If at any time you run “defconf” the file, “/etc/files.list” will revert back to its original state, and you will need to reinstall your license.

Users

The “Users” option provides forms that enable the following user management tasks:

Table 4-27: Summary of User Forms

Action	Form(s) Used
Add a new user.	User list > “Add” button > User detail.
Authorize the current user to access one or more consoles.	User detail > “Access” tab > User Access form.
View or edit user information	User list > (username link) > User detail.
Set or change a user password.	User detail > “Set Password” button.
Define user as an administrator.	User detail > “Security tab” > “Select security rules” “ADMIN RULE” > “Add” button
Assign a user to one or more groups.	User detail > “Groups” tab > User Groups form.
Delete a user.	User list > (select checkbox next to username) > “Delete” button.
Search, sort, and save list	User list.

Note: Regardless of the authentication type (remote, local or none) or service, any user who will use the AlterPath Manager application **MUST** be entered in the AlterPath Manager database in order to access the application.

User List form

Use the User List form to view all AlterPath Manager system administrators and regular users. The list includes information about each user (*e.g.*, Name, Location, Phone) which you define in the User Detail form.

Any user who will use the AlterPath Manager application *must* be entered in the AlterPath Manager database in order to have access to the application, regardless of whether you are using any other authentication services or not. RADIUS users, for example, must still be registered in the AlterPath Manager database through the User Detail form:

Below is the Users List form.

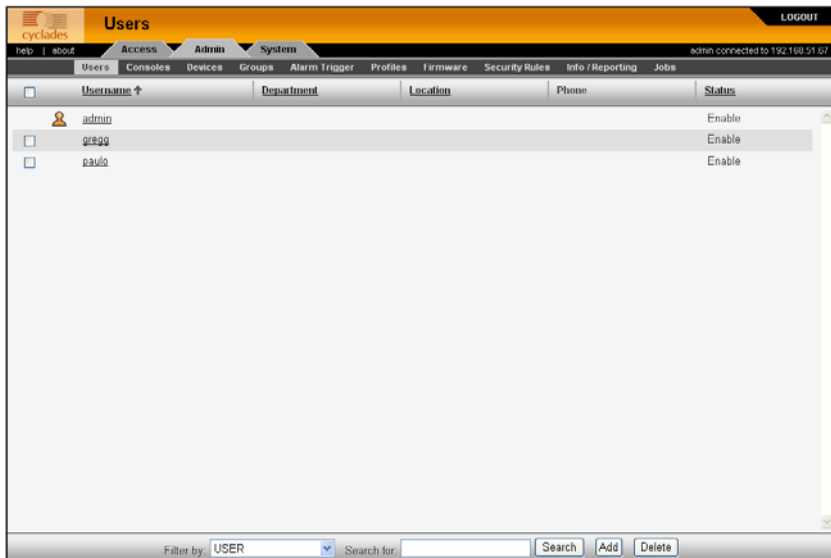


Figure 4-49: Users List Form

▼ To Add a User

To add a new user, perform the following steps:

1. From the menu, select “Users.”
The system displays the Users List form.
2. From the Users List form, click on the “Add” button.
The system displays the User’s Detail form.

The screenshot shows the 'Users: editing user :: billy' form. The form has several tabs: Details, Preferences, Consoles ACL, Devices ACL, Groups, and Security. The 'Details' tab is active. The form contains the following fields and controls:

- User name:** Input field with 'billy' entered.
- Admin user:** Radio button labeled 'NO'.
- Local Password:** Checkmark is checked, with a 'Set Password' button.
- Full Name:** Input field with 'Billy Bogus' entered.
- Email:** Input field with 'billy.bogus@cyclades.cor' entered.
- Department:** Empty input field.
- Location:** Empty input field.
- Phone:** Empty input field.
- Mobile:** Empty input field.
- Pager:** Empty input field.
- Status:** Dropdown menu with 'Enable' selected.

At the bottom of the form are 'Back' and 'Save' buttons.

Figure 4-50: User’s Detail Form

3. Complete the User’s Detail form, as necessary.

Table 4-28: User’s Profile Details Form

Element	Definition
Details	Default tab displays the User’s Profile Detail form (currently displayed).
Preferences	Tab displays functions such as CLI timeout, CLI running mode, and GUI theme.

Table 4-28: User's Profile Details Form (Continued)

Element	Definition
Consoles ACL	Consoles access control list (ACL) for the current user. Tab displays the selected consoles assigned to the current user and the consoles accessed by the user through group association.
Devices ACL	Devices access control list (ACL) for the current user. Tab displays the selected devices assigned to the current user and the devices accessed by the user through group association.
Groups	Tab to display the User's Profile Group form which shows all groups to which the current user belongs.
Security	Tab to display the security rule or rules assigned to the current user. The built in security rules are "DEFAULT RULE" and "ADMIN RULE."
User Name	The user name used to log into the AlterPath Manager.
Admin User	If "YES," indicates that the user has Admin privileges, and also belongs to the Admin user group.

Table 4-28: User's Profile Details Form (Continued)

Element	Definition
Security Rule See the “User’s Detail Form” on page 201. (For Admin use only)	Check box to indicate that a security rule has been assigned to the user. Designed to prevent admin users from locking themselves out, the check box is available only to admin users. NOTE: In case the admin user is locked out when this check box is selected, the admin user can edit the script file: <code>/var/apm/bin/apm_unlock_admin.sh</code> from the Linux shell through the Serial Console Interface.
Local Password	Check box to indicate that local authentication applies to the user. If this box is checked, the “Set Password” button becomes active.
Set Password	Button that launches a password setup dialog box.
Full Name	User’s full name.
Email	User’s email. This is the same field name used by the system for event notification.
Department	User’s department.
Location	User’s Location.
Phone	User’s phone number.
Mobile	User’s mobile phone number.
Pager	User’s pager number.
Status	Indicates whether the user’s access is <i>enabled</i> or <i>disabled</i> .
Save	Button to save the user’s configuration changes.

4. Click on “Save” to complete the procedure, or continue to the “Preferences” tab.

▼ **To Configure User Preferences**

The User Preferences form allows you to configure features such as the type of CLI applet used, and color theme associated with the user. The user also has his or her own control of the parameters in the User Preferences form.

To configure user preferences, follow the steps below:

1. From the users’ profile “Details” form, click on the “Preferences” tab.

The system displays the users’ “Preferences” form:

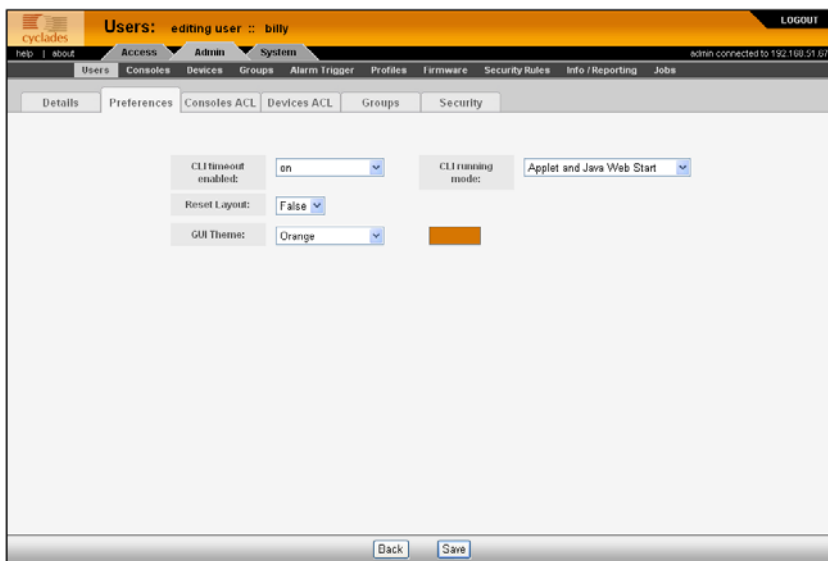


Figure 4-51:User’s Preferences Form

2. Choose any of the following parameters to configure:
 - a. CLI timeout: on or off
 - b. CLI running mode: Applet, Java Web Start, or both
 - c. Reset Layout: Sets CLI terminal emulator settings to the default settings

- d. GUI Theme: Select blue, gray, green, orange, or custom (from palette, or hexadecimal representation of RGB settings)

3. Click the “Save” button, or continue to the “Consoles ACL” tab.

▼ To Select Consoles ACL for a User

The Consoles ACL form allows you to assign one or more consoles for the current user.

To assign consoles to a user, follow the steps below:

1. From the “Preferences” form, click on the “Consoles ACL” tab.

The system displays the Console Access Control List (ACL) form:

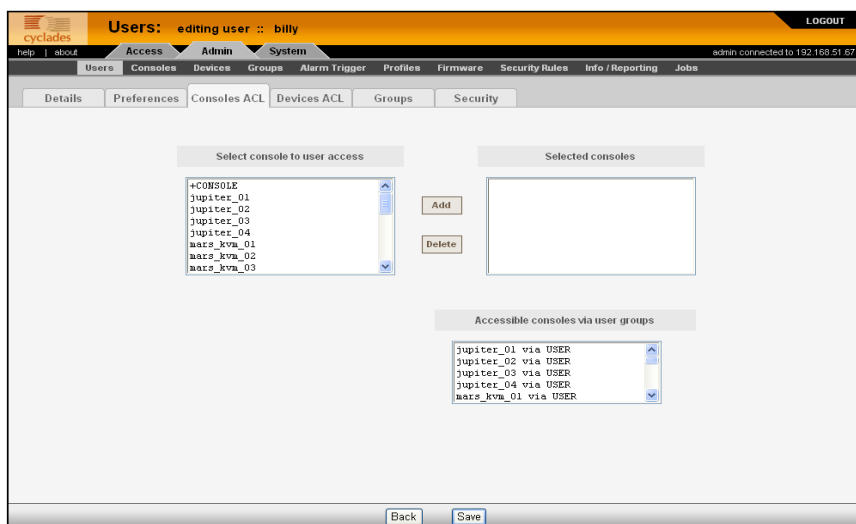


Figure 4-52: User Consoles ACL Form

2. From the resulting form, select from the “Select Console to User Access” view panel the console you wish to assign to the user.

In the selection box, the plus (+) sign is used to indicate defined groups. The Console (or +CONSOLE) group is the default console group.

3. Click on the “Add” button.

The system transfers the selected group to the “Selected Consoles” view panel on the right.

4. To select another console, repeat steps 2 and 3. You can also use the “Shift” key to select multiple groups.
5. Click on “Save” to complete the procedure, or continue to the “Devices ACL” tab.

▼ **To Select Devices ACL for a User**

The Devices ACL form allows you to assign one or more consoles for the current user.

To assign devices to a user, follow the steps below:

1. From the “Consoles ACL” form, click on the “Devices ACL” tab.

The system displays the Devices Access Control List (ACL) form:

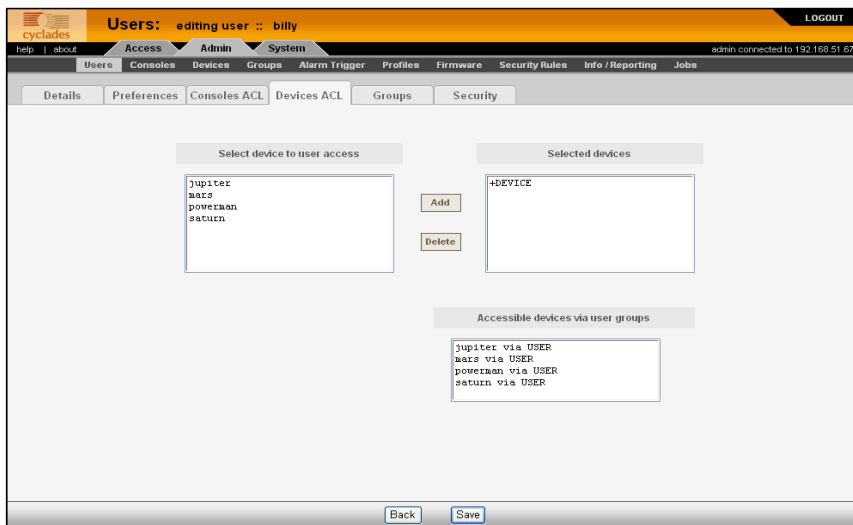


Figure 4-53:User Devices ACL Form

2. From the resulting form, select from the “Select Device to User Access” view panel the console you wish to assign to the user.

In the selection box, the plus (+) sign is used to indicate defined groups. The Device (or +DEVICE) group is the default device group.

3. Click on the “Add” button.

The system transfers the selected group to the “Selected Devices” view panel on the right.

4. To select another device, repeat steps 2 and 3. You can also use the “Shift” key to select multiple groups.
5. Click on “Save” to complete the procedure, or continue to the “Groups” tab.

▼ To Select User Groups for a User

The User Group form allows you to assign a user to one or more user groups. The user group, however, must already exist to be able to assign a user to the user group. Otherwise, select “Groups” from the menu to create a user group.

To assign a user to one or more groups, follow the steps below:

1. From the “Devices ACL” form, click on the “Groups” tab.

The system displays the User Groups form.

Figure 4-54: User Groups Form

2. From the resulting form, select from the “Select Groups for the User” view panel the group you wish to assign to the user.
3. Select the “Add” button.

The system transfers the selected group to the “Selected Groups” view panel on the right.

4. To select another user group, repeat steps 2 and 3. You can also use the “Shift” key to select multiple user groups.
5. Click on “Save” to complete the procedure.

▼ **To Set a User’s Security Rule**

The “Security” tab selects the User’s Security Rule, which allows you to assign or delete a security rule of a user group to which the current user belongs. You can assign a security rule to a user or a user group.

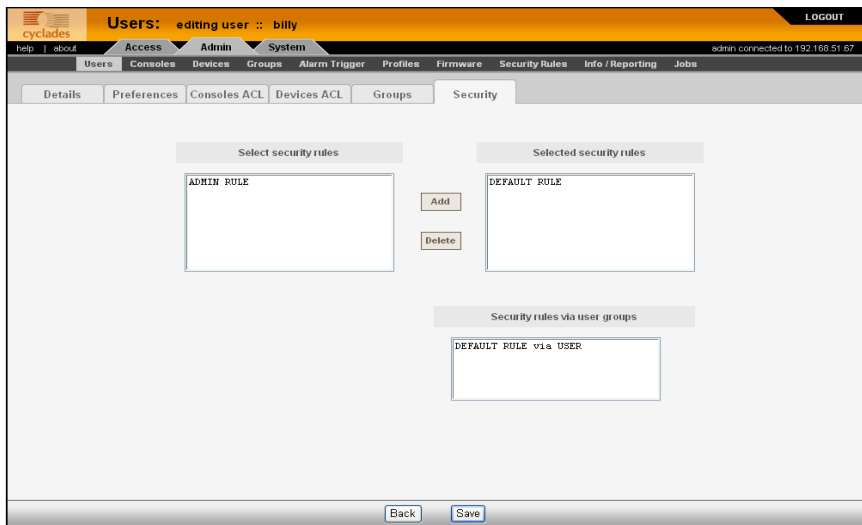


Figure 4-55: User Security Rule Form

▼ **To Delete a User**

To delete one or more users from the User List, follow the steps below:

1. From the User List form, click the check box to the left of the username that you wish to delete.
2. Click on the “Delete” button.

▼ **To Delete a User from a Group**

1. From the menu panel, select “Users.”
The system displays the Users List form.

2. From the Users List form, click on the user name you wish to remove from a group.

The system displays the User Detail form for the selected user.

3. From the User Detail form, click on the “Groups” tab.

The system displays the User Group form.

4. From the “Selected Groups” view panel of the User Group form, select the group or groups from which you wish to remove the current user.

5. Click on the “Delete” button.

6. Click on the “Save” button to end the procedure.

Deleting a User Group

You cannot delete a user group from the User Group form.

See “Groups” on page 210.

Local Password

You can set up users to have local authentication by setting the Local Password, and defining the user name and password.

A local password is used if the authentication setting for the AlterPath Manager is “Local.” The local password is also used as a backup when server-based authentication is being used. In this case, if the authentication server is unavailable due to network problems then the system can use the local password. It is therefore advisable that you set a local password for some users even when server-based authentication is being used.

▼ *To Configure the Local Password*

To set up local authentication for a user, follow the following steps:

1. From the Users List form, select the user for whom you will set a password.

The system will bring up the definition form for that user.

2. If a password has not been set up, from the User Details form, select set password.

System brings up the Password dialog box.

3. From the password dialog box, enter the password twice, and then click the “Submit” button.
4. From the User Details form, click on the “Local Password” check box.
5. From the User Details form, click the “Save” button.

Groups

The “Groups” option allows you to create new groups of users, consoles, or devices, as well as to edit or delete these groups. The AlterPath Manager has three default groups:

- Device,
- Console
- User

The system does not allow you to edit or delete these groups. You can edit and delete only those groups that you have created.

While you can assign devices, consoles, and users to groups using their respective menu options (Devices, Consoles, and Users), it is only through the “Groups” menu option that you can create groups.

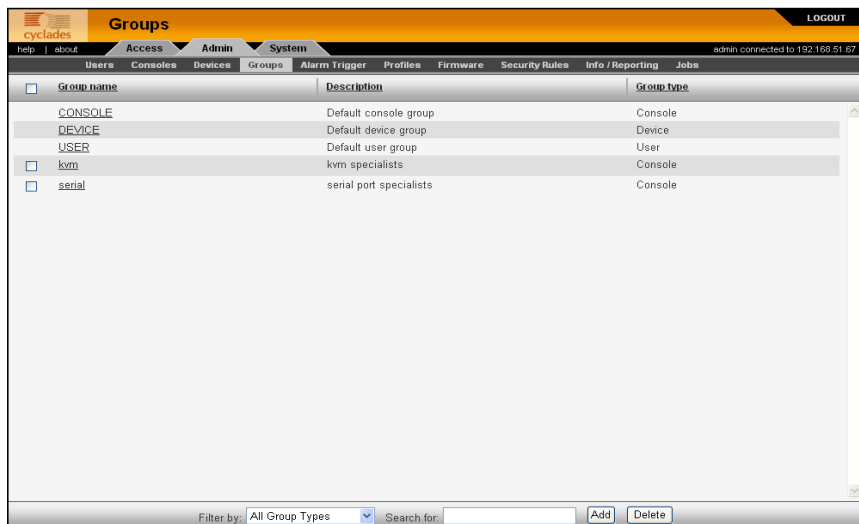


Figure 4-56: Groups List Form

▼ **To Create a Group**

To create a new group, follows the steps below:

1. From the menu, select “Groups.”
The system displays the Groups List form (Figure 4-56).
2. From the Groups List form, click on the “Add” button.
The system displays the Adding Group form:

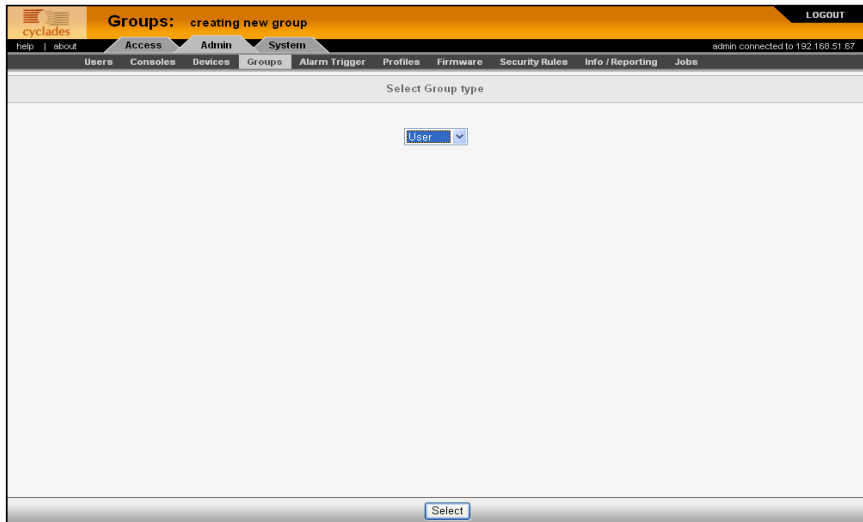


Figure 4-57: Adding Group Form

3. From the resulting form, select the group type you wish to create (Device, Console, or User).

Based on your selection, the system displays the Group Detail form. The example below uses the Group General form for the Group Type, User.

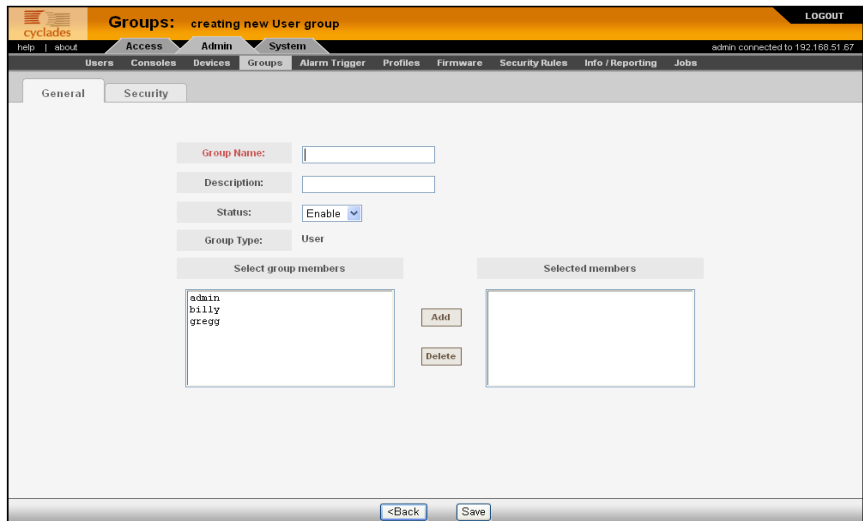


Figure 4-58: New User Group General Form

4. Enter the Group Name, Description, and Status of the new group.
5. Select desired members from the “Select group members” list box.
6. Click on the “Add” button.
7. Click on the “Save” button to complete the procedure.

▼ **To Add Members to a Group**

To add members to an existing group, follow the steps below:

1. From the menu, select “Groups.”
2. From the resulting Groups List form, select the type of group you want to configure.
3. From the resulting Group Details form, choose from the left list box the members you wish to add to the group.
4. Click on the “Save” button.

▼ **To Delete a Group**

Note: *You cannot delete the following system-generated default groups: Device, Console, and User.*

To delete a group, follow the steps below:

1. From the menu, select “Groups.”
The system displays the Groups List form.
2. From the Groups List form, click on the checkbox of the group that you wish to delete.
3. Click on the “Delete” button.

▼ **To Assign a Security Rule to a User Group**

Note: The “User” group includes an additional tab, “Security,” which allows you to assign one or more security rules to the current user group.

1. Select the security rule from the “Select security rule” box and then click on the “Add” tab.
2. Click on the “Save” button.

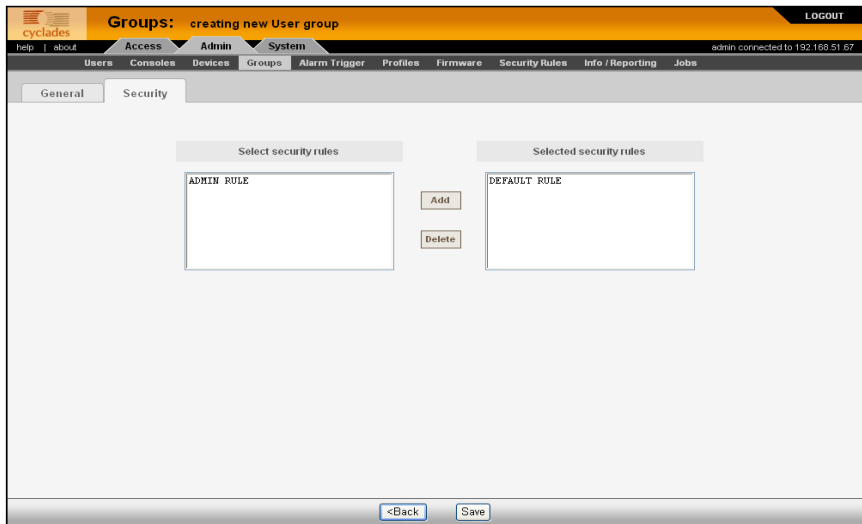


Figure 4-59: New User Group Security Form

Firmware

AlterPath Manager contains a firmware repository and supports firmware upgrades for the TS, the ACS and the KVM/net. Each time a new firmware is released for the ACS and TS, Cyclades will release a package for AlterPath Manager to import.

The package contains firmware, boot code, release notes, user manual and dependency file. The dependency file is used to ensure you do not load the firmware to the wrong device or perform invalid upgrade operations.

The Firmware form provides a management tool for you to:

- Import firmware updates
- Keep track of firmware updates
- Document any comments regarding the particular firmware
- Access manuals and release notes

Firmware Management consists of two forms:

- Firmware List form
- Firmware Detail form.

Any firmware that you add to the Firmware List form is also reflected in the “Firmware/Boot” pull-down list that appears in the Device Detail form. The next time you create a new device, the system will prompt you to upload the new firmware, as necessary.

The last part of this section provides instructions on how to upgrade the AlterPath Manager firmware.

Firmware List Form

You use the Firmware List form to open the Firmware Definition form, and to add or delete firmware.

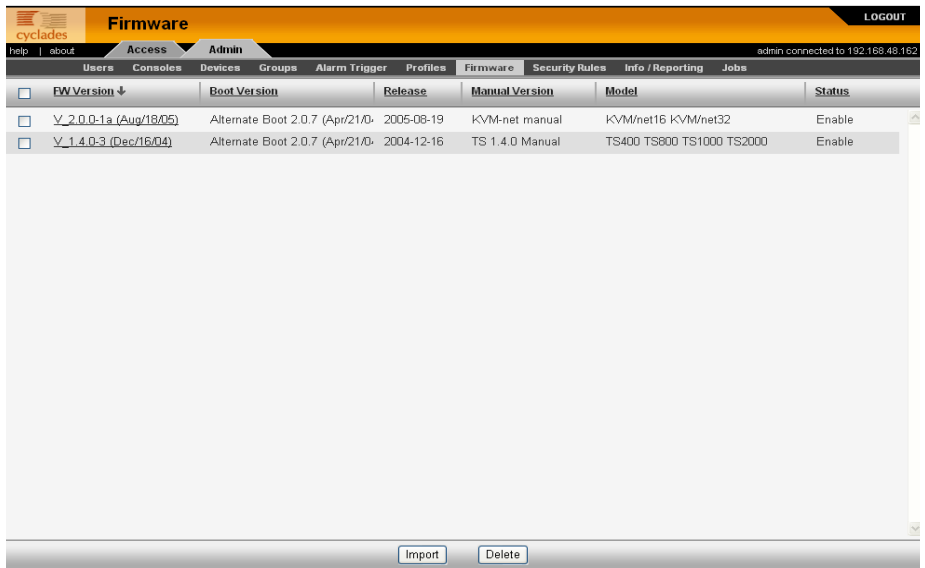


Figure 4-60: Firmware List Form

For an explanation of each form field, refer to Table 4-29 on page 218.

▼ **To Add Firmware**

Note: Firmware files (.tgz) are normally downloaded from the web and copied into the AlterPath Manager via Secure Copy (SCP). To add or import new firmware, follow this procedure:

1. From the web (www.cyclades.com), download the firmware to your computer.
2. Using the Linux shell on the serial console interface, use the SSH `scp` command to copy the firmware to AlterPath Manager.

Example: scp v214.tgz root@<ip_address>:/usr/fw

3. Open the Firmware List form and click the “Import” button.

The system will add the new firmware to the Firmware List form. The system also updates the “Firmware/Boot” pull-down list in the Device Details form.

▼ *To Delete Firmware*

1. From the menu panel, select “Firmware.”
2. From the Firmware List form, select the checkmark box of the firmware you wish to delete.
3. Select the “Delete” button.

▼ *To Upload Firmware to Console Devices*

1. From the Device Details form (Device List > “edit” button), select the firmware you wish to upload from the “Firmware/Boot” pull-down list.
2. Click the “Save” button.
3. Go back to the Device List form and select the device(s) that need to be uploaded, and then click the “Upload” button.
4. Select “Upload firmware/bootcode” and/or “Upload configuration” (you have the choice to select either firmware, or configuration, or both).

Note: When uploading KVM/net or KVM/net Plus firmware, you should check the “Configuration” checkbox as well as the “Firmware/bootcode” checkbox, even if the current configuration had previously been uploaded. Otherwise you will get an indication in the device list that a configuration upload is required.

Caution: When uploading KVM/net or KVM/net Plus firmware, if any components are missing from the tgz file, the firmware upload attempt will fail.

5. Click the “Submit” button.

Note: The “Upload firmware/bootcode” option appears even if the AlterPath Manager firmware repository is empty. If you click on it, you must wait for a while before a message appears to let you know that the firmware repository is empty.

Firmware Detail Form

Use the Firmware Detail form to:

- View firmware details
- Add comments regarding a firmware.
- Assign a status to a firmware
- Access Manuals and Release Notes

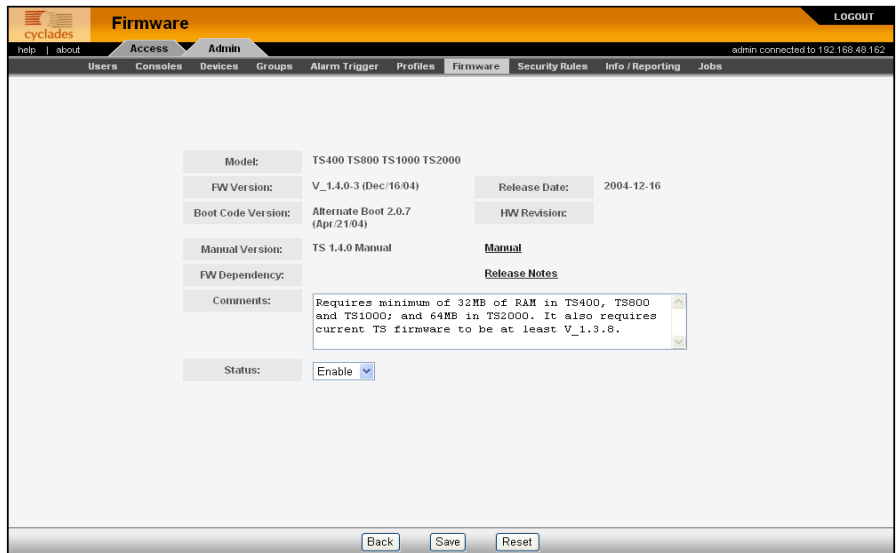


Figure 4-61:Firmware Detail Form

The table below defines all the fields in the Firmware Detail form.

Table 4-29: Firmware Detail Form

Element	Function
Model	Model number of the device(s) supported by the firmware.
FW Version	Firmware version.
Release Date	Release date of the firmware.
Boot Code Version	Type of bootcode and version number.

Table 4-29: Firmware Detail Form (Continued)

Element	Function
HW Revision	Hardware tied to the firmware version.
Manual Version	As indicated.
<u>Manual</u>	A link that launches the PDF version of the manual
FW Dependency	As indicated.
<u>Release Notes</u>	A link that launches a browser window with the release notes associated with the firmware.
Comments	A scrollable field that contains notes of hardware and software dependencies
Status	Indicates “Enable” or “Disable” status.

▼ **To View and Access Firmware Information**

1. From the Firmware List form, select the particular Firmware Version you wish to view.
The form brings up the Firmware Details form. From the Firmware Details form, you can do any of the following:
2. To access firmware documentation, select “Manual.”
3. To access Release Notes for the current firmware, select “Release Notes.”
4. Type in notes in the “Comments” input text box and then select “Save” to enter notes and comments about the current firmware.
5. If needed, enter the status (Enable or Disable) of the firmware installation or update.

▼ **To Upgrade the AlterPath Manager Firmware**

You may upgrade the AlterPath Manager firmware by downloading the upgraded software from the web to the AlterPath Manager.

1. From the Cyclades website (www.cyclades.com), download and copy the firmware to the AlterPath Manager via Secure Copy (SCP).

The firmware is composed of two files:

- `all_<APM_model>_v141.tgz`
- `all_<APM_model>_v141.tgz.md5sum`

Copy the two files to the AlterPath Manager /tmp directory as follows:

```
scp all_e2000_v141.tgz root@<APM_IP>:/tmp Enter
scp all_e2000_v141.md5sum.tgz root@<APM_IP>:/tmp Enter
```

2. Log in to the AlterPath Manager as `root`, and then change the directory to /tmp as follows:

```
ssh root@<APM_IP> Enter
cd /tmp Enter
```

Note: If you log in as shown here, you will lose the ssh connection after you reboot as indicated in step 4 below. You will either need to re establish the ssh connection after the APM finishes rebooting.

As an alternative, or you can log in to the APM by connecting a terminal directly to the APM console port. The terminal or terminal emulator should be set to 9600 bps, 8 bits, no parity, 1 stop bit, and no flow control. This will keep an active connection even while the APM reboots.

3. Install the new software to compact flash as follows:

```
installimg all all_e2000_v141.tgz Enter
```

The system performs an MD5 checksum comparison and displays the message:

```
Checking all image . . .
```

If the firmware file is verified, the following is displayed:

```
IMG OK
```

Note: If the firmware verification fails, you must restart this procedure from step 1.

4. Reboot the system as follows:

```
reboot Enter
```

Backing Up User Data

Using the serial console interface, you can back up and restore the configuration and data files of the AlterPath Manager to a local or a remote destination. This feature allows you to backup and restore (either independently or altogether) the following data types:

Table 4-30: APM Data Types

Data Type	Definition
System Configuration	Data related to the AlterPath Manager host settings such as IP Address, Authentication Type, and Host Name.
Configuration Data	Data related to the configuration of consoles, users and so forth, which are stored in the database.
Logs	The ASCII data collected from the consoles.

The command syntax for backup and restore are as follows (as shown in the command help):

```
/sbin/backup (log | sys[tem] | conf[figuration] | all) [user@host:|file
/sbin/restore (log | sys[tem] | conf[figuration] | all) [user@host:|file
```

Backup and Restore Scenarios

For illustration purposes, here are two scenarios in which you might perform a backup:

- Replicating data to a hot spare machine - You back up the configuration data and data buffers (logs) and restore them to a second AlterPath Manager unit. This method enables you to keep the network identity of

each AlterPath Manager unit, but maintain the same configuration for both units. The second unit serves as a spare system.

- Replacing the existing AlterPath Manager - You back up ALL data to an external server. The AlterPath Manager is then replaced with a new unit to which all data is restored. The new unit will have the same configuration as the original unit.

To use the Backup and Restore commands in the serial console interface, please refer to Chapter 5, “Advanced Configuration.

System Recovery Guidelines

In the event that the AlterPath Manager goes down, the system will check the integrity of the file system during the restart. If a problem is found, then the system will attempt to repair any damage that may have occurred.

When performing a recovery procedure, if there is too much damage, you have the option to stop the booting process and take recovery actions through the serial console as follows:

1. Rebuild all partitions
2. Rebuild system partition
3. Rebuild database
4. Rebuild data log partition

The rest of the configuration process is done through the GUI/web interface.

APM Database Transaction Support

The AlterPath Manager commits all successful database transactions to the AlterPath Manager database. To ensure data integrity, the AlterPath Manager will roll back any failed database transaction in the event that:

- There are concurrent users updating the same record at the same time or
- A system fault caused the database transaction to fail.

When multiple users who are logged in as admin update the same record simultaneously, the system will generate a warning message to one of the users.

This record has been updated by another user. The changes you made will not be saved. Please reload and edit again.

▼ **To Respond to the Warning Message**

When you receive the above warning message, you must perform the following steps:

1. Click on the “Reload” button located at the bottom of the screen.
The system displays the form that you were updating.
2. Verify the information to determine if you still need to update the form. If you need to update the form, then proceed to re-update the form and then click on the “Save” button.

Optimistic locking is a mechanism to lock objects in multi-user systems to preserve integrity of changes so that one person’s changes do not accidentally get overwritten by another. It offers reduced concurrency, higher performance, and avoids deadlocks.

Changing the Default Configuration

This configuration procedure is for advanced users only. To change the default database configuration of the AlterPath Manager, please refer to Chapter 5, “Advanced Configuration.”

Info / Reporting

Info/Reporting is a list that summarizes all console access information by users and administrators.

User	Session Start ↓	Session End	Action	Connect Type	Source IP
admin	2006-03-07 11:59:32		logged in	WEB	192.168.48.26
admin	2006-03-07 10:27:03	2006-03-07 11:44:33	logged out	WEB	192.168.48.26
admin	2006-03-07 10:04:20	2006-03-07 10:10:26	logged out	WEB	192.168.48.26
admin	2006-03-06 15:18:48	2006-03-06 15:24:25	logged out	WEB	192.168.48.26
admin	2006-03-06 12:35:16	2006-03-06 14:52:29	logged out	CLI	local access
admin	2006-03-06 12:34:37	2006-03-06 14:53:22	logged out	CLI	local access
admin	2006-03-06 12:34:29	2006-03-06 12:34:34	logged out	SSH	
admin	2006-03-06 12:04:27	2006-03-06 13:04:56	logged out	WEB	192.168.48.26
admin	2006-03-06 10:35:40	2006-03-06 11:41:56	logged out	SSH	192.168.48.26
admin	2006-03-06 10:34:53	2006-03-06 11:38:05	logged out	WEB	192.168.48.26
admin	2006-03-06 10:13:08	2006-03-06 10:19:22	logged out	WEB	192.168.48.26
admin	2006-03-06 10:08:15	2006-03-06 10:11:20	logged out	WEB	192.168.48.26

Figure 4-62: Info / Reporting List Form

Table 4-31: Info / Reporting List Form

Element	Definition
User	Name of session user. To sort by User, click on the “User” column heading.
Session Start	Date and time when the session started. To sort by Session Start, click on the “Session Start” column heading. Down arrow indicates that the list is in descending order; up arrow, in ascending order.
Session End	Date and time when the session ended.
Action	The user’s action or the system action generated by the user. To sort by Action, click on the “Action” column heading.
Connect Type	Connection type used by the session.
Source IP	The source IP address used.
Next>>	Button to view the next page.

Table 4-31: Info / Reporting List Form (Continued)

Element	Definition
<<Back	Button to return to the previous page.

Info / Reporting Details

To view a more detailed information about a particular user from a detail line, select from under the “User” column the particular user you wish to view.

When you select a user from the Info/Reporting List form, the system displays the following detail list:

Date/Time	Information
2006-03-07 11:44:33	jupiter Device configuration upload failed. Unable to connect to device.
2006-03-07 11:44:33	saturn Device configuration upload failed. Unable to connect to device.
2006-03-07 11:44:33	jupiter Device configuration upload failed. Unable to connect to device.
2006-03-07 11:44:33	saturn Device configuration upload failed. Unable to connect to device.

Figure 4-63: Info / Reporting Detail List

Blade Management Module

The Blade Module is an optional, paid-for, plug-in feature that enables the AlterPath Manager to provide console management of chassis, blades and switches. Once configured, the module allows authorized users to remotely manage the blades by providing access to the remote console and remote disk of a blade server.

All blades provide authorized users with Command Line Interface (CLI), KVM/IP, virtual media, and power options. Like most devices supported by the AlterPath Manager, alarm notification, continuous logging, group and user management are integrated into the module. For security, blade users are controlled by the Control Access List (ACL) which is configured through the Security Rules settings.

The Blade Module also comes with a Blade Wizard which enables the admin user to configure up to 14 blades and 4 switches for each chassis. There is no limit to the number of chassis that the Blade Module can support.

▼ **To Activate the Blade Module**

1. Log onto your APM through the serial console interface as root.
2. Copy your Blade Module license file, using the following command and directory path:

```
# cp APM_B_IBMBLADEMODULE.enc /var/apm/licenses/data/
```
3. Run the following command:

```
# /etc/init.d/tomcat restart
```

Forms Used to Configure the Blade Module

The Blade Module in Admin mode comprises the following forms:

Table 4-32: Summary of Blade Module Forms

Menu Option	Forms and their Functions
Devices	<p>Devices List - View list of chassis; add, edit or delete chassis; view logs.</p> <p>Device Details - Edit chassis configuration details; set or change admin password; run blade wizard.</p> <p>Groups - Select the group(s) to access the chassis.</p> <p>Proxies - Select the type of web proxy to use when accessing the Blade Center Management Module.</p> <p>Switch 1 - Configure a switch for the chassis.</p> <p>Switch 2 - Configure a second switch for the chassis.</p> <p>Switch 3 - Configure a third switch for the chassis.</p> <p>Switch 4 - Configure a fourth switch for the chassis.</p>
Consoles	<p>Consoles List - View list of blades/switches; add, edit or delete blades/switches.</p> <p>Console Details - View or edit blade configuration details (e.g., connection type, log rotation, etc.)</p> <p>Access - Select user(s) to access the current blade.</p> <p>Notify - Select user(s) to be notified of an alarm regarding the current blade.</p> <p>Groups - Select blade groups.</p>
Alarm Triggers	<p>Alarm Trigger List - View alarm trigger list; add, edit or delete an alarm trigger.</p> <p>Alarm Detail - View or configure a selected alarm trigger.</p>

Table 4-32: Summary of Blade Module Forms (Continued)

Menu Option	Forms and their Functions
Users	<p>User List - View list of users; add, edit or delete users.</p> <p>Details - View or configure a selected user.</p> <p>Access - Select blades and switches to which the current user can access.</p> <p>Groups - Select one or more groups to which a user can belong.</p> <p>Security - Select one or more security rules to apply to the current user.</p>
Groups	<p>Group List - View list of groups according to user, blade or switch.</p> <p>Chassis > General - Select group members for the selected chassis group.</p> <p>Blade > General - Select group members for the selected blade group.</p> <p>User > General - Select group members for the current user group.</p> <p>Security - Select security rule to be applied to the current user.</p>

Table 4-32: Summary of Blade Module Forms (Continued)

Menu Option	Forms and their Functions
Security Rule	<p>Security Rule List - View list of security rules; add, edit or delete a security rule.</p> <p>General - Enable or disable the current security rule.</p> <p>Source IP - Define the source IP addresses allowed or not allowed.</p> <p>VLAN/Subnet - Define the VLANs/subnets allowed or not allowed.</p> <p>Date/Time - Define the date and time in which system access is allowed or not allowed.</p> <p>Authorization - Select the types of action allowable for the current security rule.</p>
Info Reporting	<p>Info / Reporting List</p> <p>Detail</p>

Note: In Access Mode, a regular user can only view an individual blade/switch detail information from the Devices List form, but can not perform any add, delete, or edit functions. See Chapter 3, “User Level Web Access” for more detailed information about the BladeManager web interface in Access Mode.

Devices

The Devices List form allows you to perform the following:

- Connect to the Blade Management Module Web GUI through a web proxy of the native web interface or by telnet access (or whatever default session type is configured from the Devices Detail form).
- Access add/edit forms (Details, Groups, Proxies, Switch 1 through 4) to add/edit chassis.
- Delete a blade chassis.
- Run the Blade Wizard (to automatically create and configure the blades/switches for the currently selected chassis).
- View chassis access log.

▼ *To Add or Edit the Chassis*

1. From the menu, select “Devices.”

The system displays the Devices List form.

2. Perform one of the following steps:

- a. If you are adding a new chassis, from the Devices List form, select the “Add” button.

The Select Device Type form appears; from this form, select “IBM Blade Center.”

- b. If you are editing an existing chassis, from the Device List form, select the chassis you want to edit, and then click on the “edit” link that corresponds with the Blade chassis you are editing.

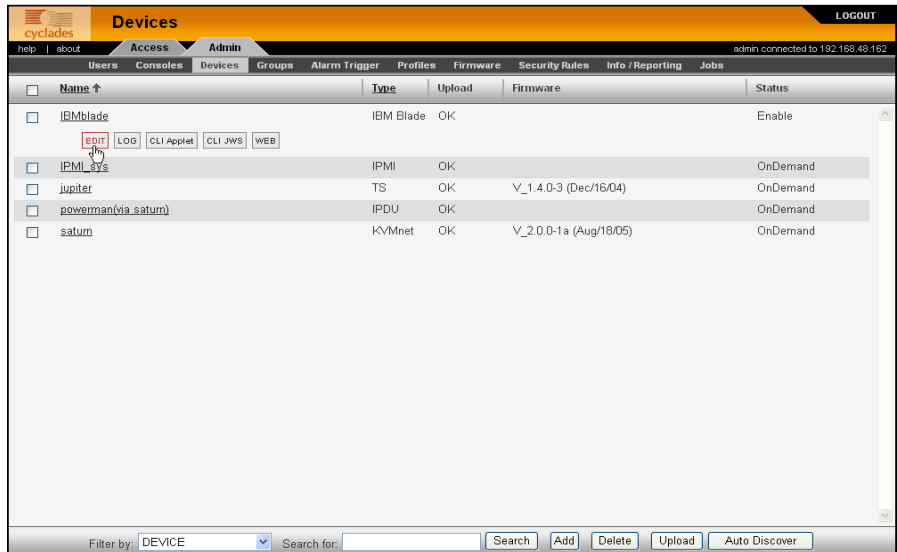


Figure 4-64: Selecting “Blade_Center” from Devices List

The system displays the Devices detail form:

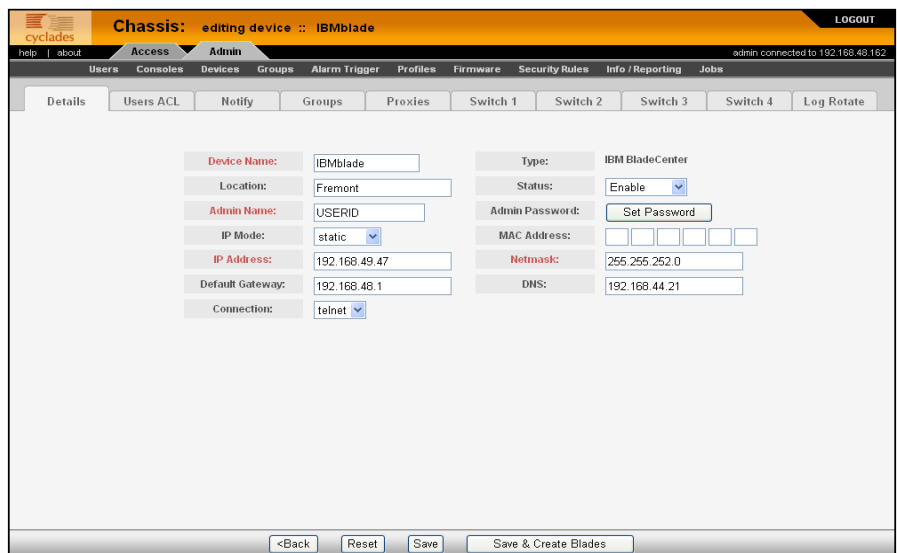


Figure 4-65: Blade Device Details Form

3. Complete or modify the Details tabbed form as defined by the following table:

Table 4-33: BladeModule: Devices, Details Form

Element	Definition
Device Name	The symbolic name linked to the chassis. This is a required field
Type	IBM Blade Center is the only supported type of device or chassis.
Location	Physical location of the device or chassis.
Status	Dropdown list box to select: Enable - connection between the AlterPath Manager and the device is ALWAYS established. Disable - no connection is established, and all child consoles follow this configuration. OnDemand - connection is established only upon user's request.
Admin Name	The admin username (superuser) of the device. This is a required field.
Admin Password	Button to invoke a dialog box used to define the Admin's password. This password is used to access the IBM Blade Center port, but NOT to change the password. You must enter the SAME password that is registered in the blade server.
IP Mode	Dropdown list box. Select "int_dhcp" if APM AlterPath Manager is the DHCP server for this device, or "static" if using a static IP. See "Configuring Your DHCP Server" on page 142."
Mac Address	Specify the MAC address if the selected IP mode is int_dhcp.

Table 4-33: BladeModule: Devices, Details Form (Continued)

Element	Definition
IP Address	The IP address of the device for IP mode: “int_dhcp” or “static.”
Netmask	As indicated, in dotted notation.
Default Gateway	As indicated, in dotted notation.
DNS	As indicated, in dotted notation.
Connection	Select “telnet” or “ssh.”
Back	Button to return to the previous page.
Reset	Button to reset the form.
Save	Button to save your configuration.
Save & Create Blades	Button to activate the Blade Wizard.

4. Click on the “Save” button, and proceed to the next tab, as necessary.

▼ **To Select a Group to Access the Chassis**

The “Groups” tabbed form allows you to specify one or more groups to access the currently selected chassis. To configure Groups, perform the following steps:

1. From the menu, go to Devices (click on the “Add” button or the “edit” link) > Details > Groups.

The system displays the Device Groups form.

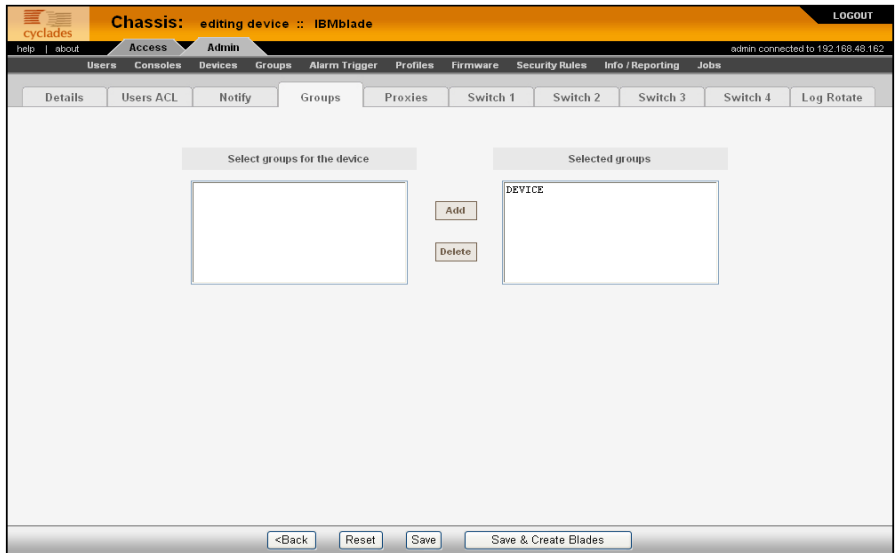


Figure 4-66: Blade Device Groups Form

2. Select (or highlight) from the left list box the device group that the current chassis supports.

Note: Unless a device is configured for another group, the “Device” group is the default group for all devices.

3. Click on the “Add” button.
4. Repeat steps 2 and 3 if you have another group to add.

Note: To delete any entries from the “Selected Groups” box, highlight the group you wish to delete and then click on the “Delete” button.

5. Click on “Save” and proceed to the next tabbed form, as necessary.

Proxies

To create or configure a web proxy for a device, see “Proxies” on page 121.

▼ To Configure the Chassis Switch

The switch tabbed form allows you to specify the parameters to access the switch management interface through Telnet or the web interface. You can configure up to four chassis switches for the currently selected chassis. To configure a switch, perform the steps below:

1. From the menu, go to Devices (click on the “Add” button or the “edit” link) > Details > Groups > Switch 1.

The system displays the Device Switch 1 form:

Figure 4-67: Blade Device Switch 1 Form

2. Complete the “Switch 1” form, as necessary.

Table 4-34: Blade Module: Device Switch 1 Form

Element	Definition
IP Address	The IP address of the switch which uses the IP mode: “int_dhcp” or “static.”
Type	The symbolic name linked to the chassis switch. IBM Blade Center is the only supported type of chassis.

Table 4-34: Blade Module: Device Switch 1 Form (Continued)

Element	Definition
Admin Name	The admin username (superuser) of the device.
Admin Password	Button to invoke a dialog box used to define the Admin's password. This password is used to access the IBM Blade Center port, but NOT to change the password. You must enter the SAME password registered in the blade server.
Status	<p>Pull-down list box to select:</p> <p>Enable - connection between the AlterPath Manager and the device is ALWAYS established.</p> <p>Disable - no connection is established, and all child consoles follow this configuration.</p> <p><i>IMPORTANT:</i> The system will not allow you to add and configure a switch console unless you set this field to "Enable."</p>
Netmask	As indicated, in dotted notation.
IP Mode	<p>Dropdown list box. Select "int_dhcp" if the AlterPath Manager is the DHCP server for this device, or "static" if using a static IP.</p> <p>See "Configuring Your DHCP Server" on page 142.</p>
MAC Address	The MAC address is required if the IP mode is "int_dhcp."
Default Gateway	As indicated, in dotted notation.
DNS	As indicated, in dotted notation.
Back	Button to return to the previous page.

Table 4-34: Blade Module: Device Switch 1 Form (Continued)

Element	Definition
Reset	Button to reset the form.
Save	Button to save your configuration.
Save & Create Blades	Button to activate the Blade Wizard.

3. Click on “Save” to save your configuration.
4. To configure another switch, click on the next Switch tab form.

Two Methods of Blade Configuration

Once the chassis has been defined and configured, you can configure the blades and switches in two ways:

- Through the Blade Wizard
- Through the “Consoles” forms

Running the Blade Wizard

The Blade Wizard is designed to help you configure and automatically generate blades/switches for the current chassis.

To activate the Blade Wizard, click on the “Save & Create Blades” button in any of the Device forms.

The series of forms comprising the Blade Wizard, in sequential order are as follows:

Table 4-35: Summary of Blade Wizard Forms

Form Name	Function
Warning	Warns the users that existing entries for chassis/blades in the AlterPath Manager or chassis device will be overwritten.
Connection Method	Sets the default connection protocol for the blades or switches.

Table 4-35: Summary of Blade Wizard Forms (Continued)

Form Name	Function
User Access, Notification & Groups	These three tabbed forms define who can access the blades/switches, the user(s) to be notified, the authorized group(s).
Console (blade/switch) selection.	Allows you to select each blade/switch to be configured from the list of unconfigured blades/switches.
Edit Configuration	Allows you to edit any of the configured blades/switches. This form provides advanced configuration options.
Confirmation	Prompts you to review and confirm the configuration.
Completion	Message to indicate successful completion.

The Blade Wizard forms follow:

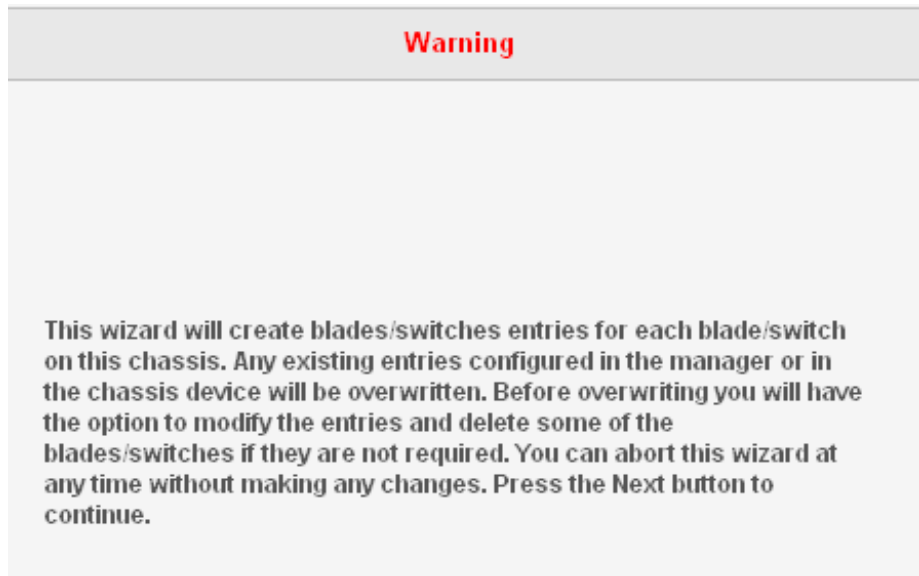


Figure 4-68: Blade Wizard Warning Message

Devices: adding console wizard

help | about

Access Admin

Users Consoles Devices Groups Alarm Trigger Profiles Firmware Security Rules Info / Reporting Jobs

admin connected to 192.168.48.162

Select the defaults for all the consoles.

Connection Protocol: telnet

Status: OnDemand

<Back Next> Finish Cancel

Figure 4-69: Blade Wizard Connection Method Form

Devices: adding console wizard

help | about

Access Admin

Users Consoles Devices Groups Alarm Trigger Profiles Firmware Security Rules Info / Reporting Jobs

admin connected to 192.168.48.162

Select the users to be notified and who can use the consoles...

Access Notify Groups

Select user to console access:

admin
billy
gregg
+USER

Add

Delete

Selected users

<Back Next> Finish Cancel

Figure 4-70: Blade Wizard User Access & Notification Form

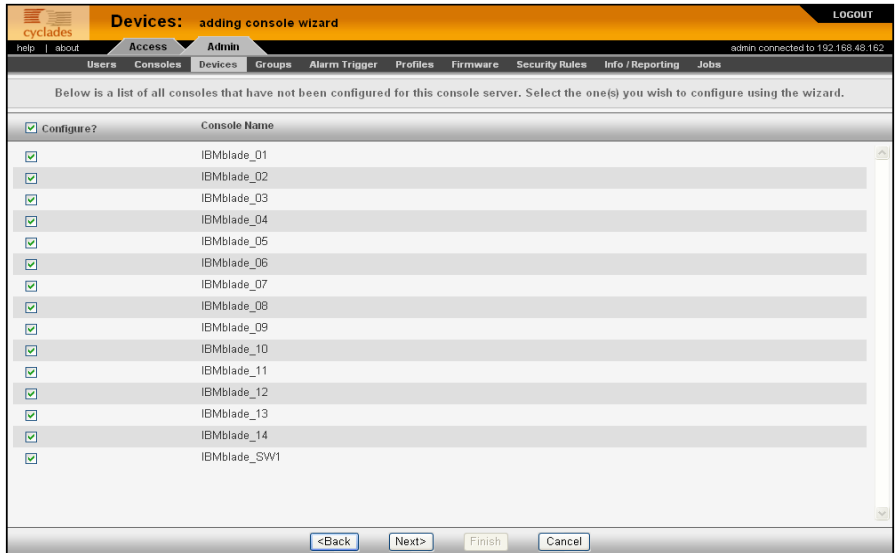


Figure 4-71: Blade Wizard Console / Switch Selection

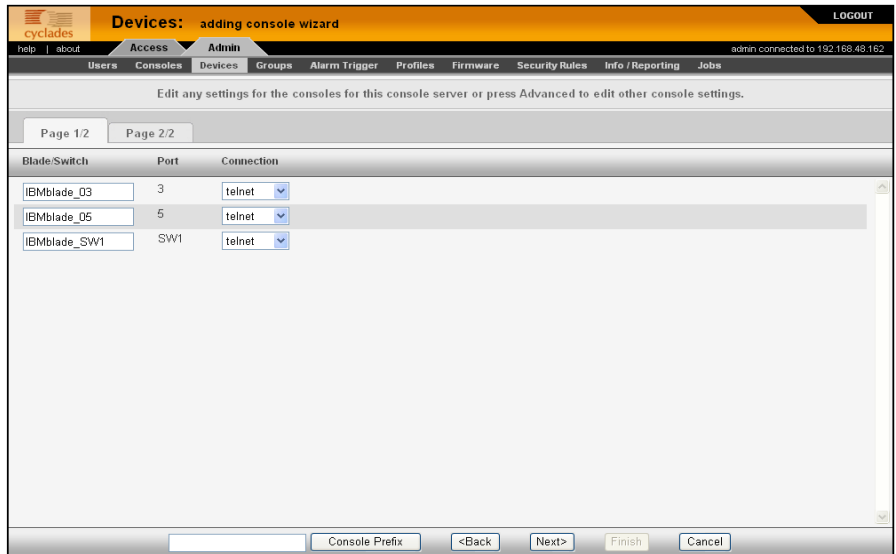


Figure 4-72: Blade Wizard Edit Configuration Form Page 1

Console	Notify	Access	Status	Advanced
IBMblade_03	gregg	USER	OnDemand	advanced
IBMblade_05	gregg	USER	OnDemand	advanced
IBMblade_SW1	gregg	USER	OnDemand	advanced

Figure 4-73: Blade Wizard Edit Configuration Form Page 2

Blade/Switch	Port	Connection
IBMblade_03	3	telnet
IBMblade_05	5	telnet
IBMblade_SW1	SW1	telnet

Figure 4-74: Blade Wizard Configuration Confirmation

From the Confirmation form, you can click the “Page 2/2” tab, if necessary. Finally, click on “Finish” to complete the configuration process.

Configuring the Blades and Switches

The blades and switches are configured from the Consoles forms in the same way you would configure consoles. The forms are the same except that they now fully support blade configuration.

The Consoles List form shows one console name for each blade or switch. For each blade, the AlterPath Manager provides serial console, KVM, power and virtual media connections; and for each switch, CLI and web connections.

All users' access rights to blades and switches and the types of action they are allowed to do are defined in the Security Rules forms.

Table 4-36: Blade Module: Summary of Console Forms

Form Name	Use this form to:
Consoles List	View list of blades/switches; add, edit or delete blades/switches.
Details tabbed form	View or edit blade configuration details (<i>e.g.</i> , connection type, log rotation, etc.)
Access tabbed form	Select user(s) to access the current blade or switch.
Notify tabbed form	Select user(s) to be notified of an alarm regarding the current blade.
Group tabbed form	Select blade groups. To create a new group, go to the "Groups" tab.

Consoles List Form

The Consoles List form displays all the blades configured and supported by the AlterPath Manager. The form allows you to:

- Connect to a blade server or switch - When you move your cursor over the blade or switch name, a pop-up window displays options to provide you the following connection types:

Table 4-37: Blade or Switch Connection Types

Connection Type	Applies to:	Use this connection to:
Linux shell or CLI	Blade servers and switches.	Launch a Linux shell or CLI session using either Telnet or SSH. NOTE: Power control is available through ^ec sequence.
KVM	Blade servers only	Launch the remote console applet session for KVM.
VM	Blade servers only	Launch the remote console applet and remote disk of the currently selected blade server.
ON	Blade servers only	Power on the blade server.
OFF	Blade servers only	Power off the blade server.
Web	Switches only	Launch the web application.

- Add, edit, or delete blades.
- Access the other blade/switch console management forms: Details, Access, Notify, and Groups.

The screenshot shows the 'Consoles' management page in the Cyclades interface. The page has a navigation menu with 'Users', 'Consoles', 'Devices', 'Groups', 'Alarm Trigger', 'Profiles', 'Firmware', 'Security Rules', 'Info / Reporting', and 'Jobs'. The 'Consoles' tab is active. Below the navigation is a table listing console entries:

Name	Type	Device	Port	Location	Status
<input type="checkbox"/> IBMblade_03	Blade	IBMblade	3		Enable
<input type="checkbox"/> IBMblade_05	Blade	IBMblade	5		Enable
<input type="checkbox"/> IBMblade_SW1	Switch	IBMblade	SW1		Enable

Each row has an 'EDIT' button and a set of status toggles (CLI Applet, CLI JWS, VM, KVM, ON, OFF).

Figure 4-75: Blade Server Console List

▼ **To Add a Blade or Switch**

To add a blade or switch:

1. Select “Consoles” from the menu.
2. From the Consoles List form, select the “Add” button.
3. From the Select Console Type form, select “Blade” or “Switch.”

Caution: If you are adding a switch, be sure that you have set the switch to “Enable” (go to Chassis > Switch) in the Switch Device form otherwise you will receive an error message.

4. Complete the rest of the tabbed forms, as necessary.

▼ **To Edit a Blade or Switch**

To edit a blade or switch:

1. Select “Consoles” from the menu.
2. From the Consoles List form, select the blade or switch you wish to edit, and then select the “edit” link.
3. Complete the rest of the tabbed forms, as necessary.

Note: For more detailed information on how to use the Console Details, Access, Notify, and Groups forms, see “Consoles” on page 181.

Security Rules

A security rule defines a set of rules or conditions regarding a user's access permissions and limits for accessing the AlterPath Manager and its features. The "Security Rules" feature allows the administrator to centrally create rules for as many user authorization levels as necessary. Each time a user requests a page, the system checks the security rule.

Security rules deal with source filtering, network interface restriction, time and date restrictions, and authorization rules that are applied to each user.

You can apply security rules to users and user groups. The "Default" rule is the rule of the default group, "User." The conditions you configure in the "Default" rule, are automatically applied to all users except Admin users. This rule cannot be deleted.

Note: To configure users and user groups, go to Users > Groups.

The *Default* rule allows all users to log on to the APM. You can change or remove some of the authorized actions, to put limits on users by default. You can also add a new rule with new authorized actions and allow certain users exclusive access to the new rule. If the chosen permission is "Allow," you must enable at least one action from the "Authorized Actions" tab.

Security rule management is composed of the following forms:

Table 4-38: Summary of Security Rule Forms

Form Title	Use this form to:
Security Rules List	Default security rules form. View a list of available rules along with the description, status, and permission settings of each rule.
Main selection form	Enter the security rule name, description, status ("Enabled" or "Disabled") and permission ("Allow" or "Deny").
Source Filtering	Enter the client workstation IP addresses, host and/or domain name, from which you may allow/deny a user to connect.

Table 4-38: Summary of Security Rule Forms (Continued)

Form Title	Use this form to:
Network Interface	Enter the network interfaces and subnets to which you may allow a user to connect.
Day/Time	Enter the date and time in which the user can access the system.
Authorized Actions	Define the specific authorized action (e.g., Connect to a console, connect to a KVM/net, Connect to the web management interface, etc) for this rule.

Security Rule List

The Security Rule List form displays a list of all Security Rules that you can assign to a user or user group. The list contains four columns:

Table 4-39: Security Rule List Column Descriptions

Column Name	Definition
Rule Name	The name of the rule and, if applicable, the source IPs allowed for this rule.
Description	A brief description of the rule and, if applicable, the interfaces and the date/time allowed for this rule.
Status	States if the rule is “Enabled” or “Disabled;” if applicable, lists all authorized actions for the current rule.
Permission	States whether the rule is to “Allow” or “Deny.”

Rule Name ↑	Description	Status	Permission
<input type="checkbox"/> ADMIN RULE All Source	ADMIN RULE All Date/Time	Enabled	Allow
<input type="checkbox"/> DEFAULT RULE All Source	DEFAULT RULE All Date/Time	Enabled	Allow
<input checked="" type="checkbox"/> NOVICE cyclades.com	beginner eth0 Mon - 08:00 - 17:00 Tue - 08:00 - 17:00 Wed - 10:00 - 13:00 Thu - 08:00 - 17:00 Fri - 08:00 - 11:00	Enabled	Allow

Figure 4-76: Security Rules List Form

▼ To Add or Edit a Security Rule

To add or edit a security rule, perform the following steps:

1. From the menu select Security Rule.
The system displays the Security Rule list form (see previous page).
2. Select the “Add” button to add, or select an existing rule to edit.
The system displays the “Security Rules General” form.

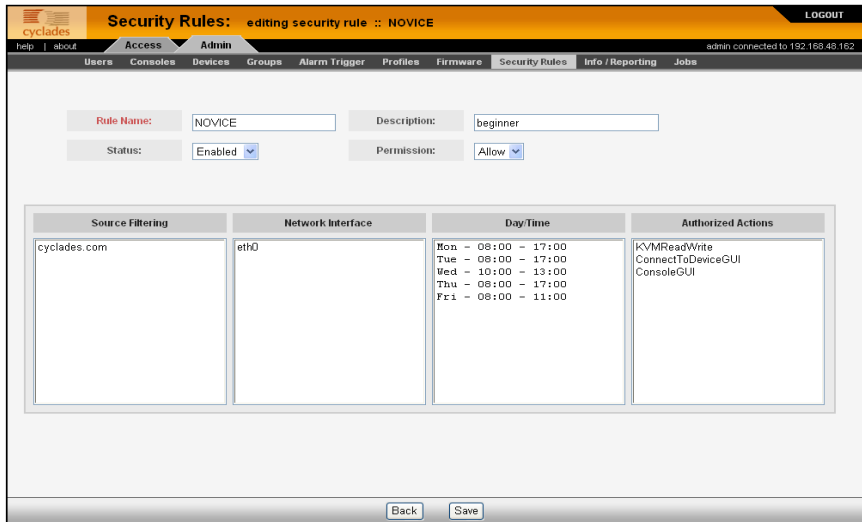


Figure 4-77: Security Rules General Form

3. From the Security Rule General form, enter the rule name (required), a brief description of the rule, its status (Enabled or Disabled), and the rule to be applied to the entire rule (Allow or Deny).
4. Click on the “Save” button.

▼ **To Configure Conditions for Accepting Source Pages**

1. Click on the “Source IP” tab to configure the conditions for accepting source pages for the current rule.

The system displays the Security Rule Source IP form.

Figure 4-78: Security Rule Source Filtering Form

2. Complete or modify the form, as needed.

Table 4-40: Security Rules, Source IP

Element	Function
Source Filtering (tab)	Title of the current tabbed form.
Permission	The default rule (Allow or Deny) that applies to the entire security rule. The default permission is configured from the “General” tabbed form.
Add Source Conditions	This section allows you to define the Source IP that will be used as the conditions for applying it to the rule.
IP	The IP address to be added to the Added Source IP Conditions list box.
Netmask	The netmask to be added to the Added Source IP Conditions list.

Table 4-40: Security Rules, Source IP (Continued)

Element	Function
Added Source IP Conditions	List of source IP addresses to be applied to the rule.
Start IP	The starting IP address of a range of IP addresses.
End IP	The ending IP address of a range of IP addresses.
Hostname	Hostname of the workstation. If the domainname is not entered, then the domainname of the APM is used to filter the source.
Domain	Domain name on which the workstation will connect from. If the workstation belongs to subdomain and only domain filtering is entered, all sub domains are allowed or denied access based on the rule permission.
Add	Button to add to the conditions list the address, address range, or hostname/domainname you just entered in the IP or Netmask field.
Delete	Button to delete a selected IP address, address range, or hostname/domainname from the adjacent Source IP Conditions list box.
Back	Button to return to the previous page.
Save	Button to save your configuration.

3. Click on the “Save” button.

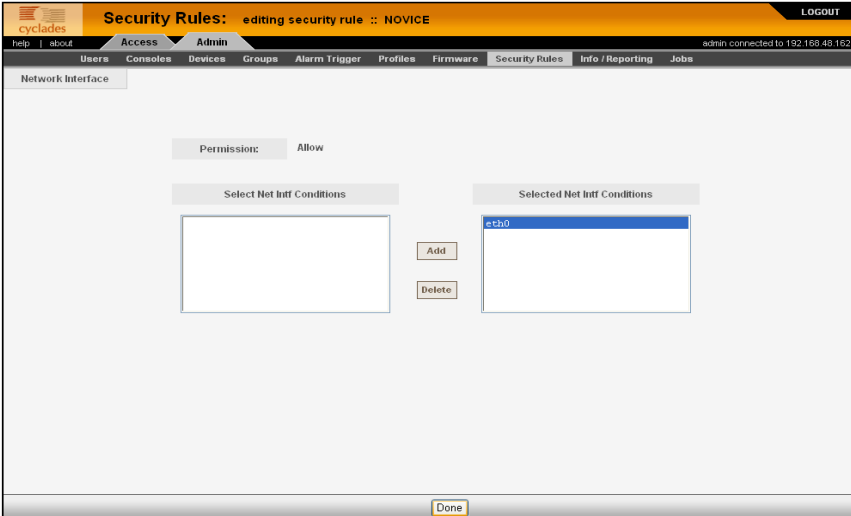
Warning! If the domain name server is down or is not configured correctly, users with security rules that have host/domainname filtering with deny permission will still be denied access to the APM because the security rule can not be verified. If the rule is “Allow” the rule is ignored and the next

“allow” rule is considered.

All successful DNS reverse lookup entries are cached for about 30 minutes, and all unsuccessful DNS reverse lookup entries are cached for about 15 minutes. If a user has a security rule with “deny,” and the DNS lookup of source was not verified, the user will be denied access to the APM for 15 minutes. In this case, the user must wait for 15 minutes before attempting to sign on again to the APM.

Security Rules: Network Intf

The Network Intf (Local Area Network Interfaces) form allows you to define the interfaces to which a user is either allowed to connect, or denied access. This feature is designed for situations where multiple network or LAN segments are used or defined.



The screenshot shows the 'Security Rules: Network Interface' form in the Cyclades web interface. The page title is 'Security Rules: editing security rule :: NOVICE'. The navigation menu includes 'Users', 'Consoles', 'Devices', 'Groups', 'Alarm Trigger', 'Profiles', 'Firmware', 'Security Rules', 'Info / Reporting', and 'Jobs'. The 'Security Rules' tab is active. The form has a 'Permission:' dropdown set to 'Allow'. Below it are two 'Select Net Intf Conditions' sections. The left section is empty, and the right section contains a list with 'eth0' selected. Between the sections are 'Add' and 'Delete' buttons. A 'Done' button is at the bottom right.

Figure 4-79: Security Rule Network Interface Form

Table 4-41: Security Rules, Network Intf

Element	Function
Network Interface (tab)	Tab to select the current form.
Permission	The default rule (Allow or Deny) that applies to the current form and the entire security rule. The permission is configured from the “General” tabbed form.
Select Net Intf Conditions	List box that lists all LAN interfaces. Select the LAN interface(s) that will be applied to the rule.
Add	Button to select items from the “Select Net Intf Conditions” list box and add to the “Selected LAN ITF Conditions” list box.
Delete	Button to remove any “Selected Net Intf Conditions” from the right list box.
Selected Net Intf Conditions	List of selected Net Intf conditions that will be applied by the rule to the policy.
Back	Button to return to the previous page.
Save	Button to save your configuration.

Security Rule: Date/Time Configuration

The **Date/Time** tabbed form allows you to specify the time in which the rule will allow or deny access to the system.

Figure 4-80: Security Rule Day / Time Form

Table 4-42: Security Rules Date/Time Form

Element	Function
Day/Time (tab)	Tab title to select the current form.
Permission	The rule (Allow or Deny) that applies to the entire security rule. The default permission is configured from the “General” tabbed form.
[Day/Time Table]	The table represents the days of a week (rows) and the hours of a day (columns).
Add Time Period Conditions	Define below this title the time period conditions that applies to the default rule by clicking the appropriate boxes.
Sun - Sat (check boxes)	Select the day(s) to be applied to the default rule.
Start Time	Specify a Start Time to be applied to the selected day(s), as part of the time conditions.

Table 4-42: Security Rules Date/Time Form (Continued)

Element	Function
End Time	Specify an End Time to be applied to the selected day(s), as part of the time conditions.
Add	Button to add the day and time settings to the Added Time Period Conditions box and apply them to the rule.
Delete	Button to delete the day and time settings from the Added Time Period Conditions box.
Added Time Period Conditions	Title of the list entry box for applying the day and time conditions.

Security Rule: Authorization Configuration

The Authorization tabbed form allows you to define the authorized actions for the current rule. If the rule chosen for a security rule is Allow, then you must select at least one action from the Authorization form. The left hand box lists all the possible actions. The selected action(s), by selecting the **Add** button, are listed in the right hand box.

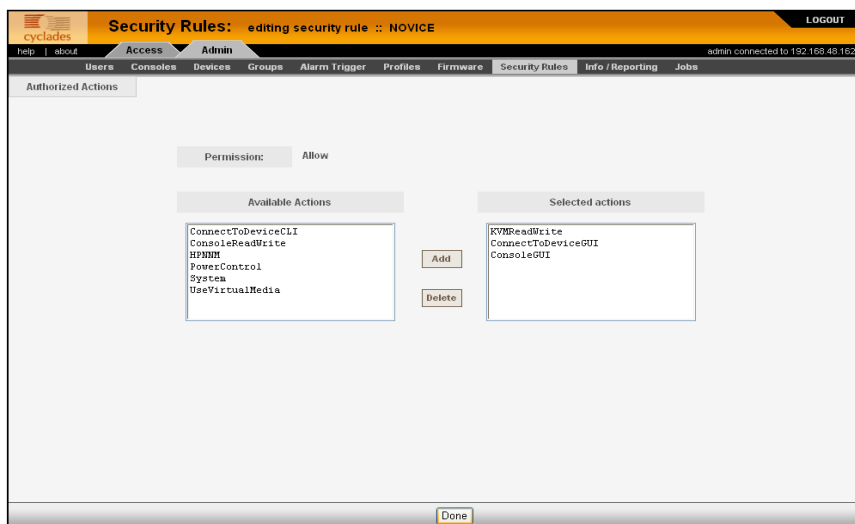


Figure 4-81: Security Rule Authorized Actions Form

The list of valid actions to select from are as follows:

Table 4-43: Security Rule Actions

Authorized Action	Use this action to:
ConnectToDeviceCLI	Allow user access to CLI configuration interface.
ConnectToDeviceGUI	Allow user access to web configuration interface.
ConsoleGUI	Allow web access to console.
ConsoleReadWrite	Allow Read and Write access to console.
HPNM	Allow HP OpenView server to view a console using HP Network Node Manager.
KVMReadWrite	Allow READ/WRITE access to a KVM/IP interface.
PowerControl	Allow user to perform power control operations.

Table 4-43: Security Rule Actions (Continued)

Authorized Action	Use this action to:
System	Allow system access.
UserVirtualMedia	Allow user access to blades.

▼ **To Delete a Security Rule**

To delete a security rule, perform the following steps:

1. From the main menu, select “Security Rules.”
2. From the Security Rules List form, check mark the Security Rule that you wish to delete.
3. Click on the “Delete” button.

Power Management Support

To configure Power management support, you must first configure a power management (PM) device that is connected to a KVM/net, OnSite, or ACS/TS device managed by the APM. Then you configure outlets on the PM and associate the outlets with consoles. Figure 4-82 shows an example of an administrative PM details edit form.

Figure 4-82: IPDU Details Form

Table 4-44: IPDU Device Details

Element	Definition
Details	Opening tab that is the default when you either create or edit a power management device.
Users ACL	Tab that opens the PM device Users Access Control List form
Groups	Tab that opens the PM device groups access form
IPDUs Info	Tab that opens a display of data read back from the PM device after you click on the “Get Information” button. This tab does not appear when you are creating a PM device.

Table 4-44: IPDU Device Details (Continued)

Element	Definition
Outlets	Tab that opens the outlets control form. From here, you can select individual outlets, regardless of whether or not they are assigned to a KVM port, and turn them on or off, cycle them, or lock or unlock them, either individually, or in selected groups. You can also view the current status of each outlet from this form after clicking on the “Get Information” button. This tab does not appear when you are creating a PM device.
Log Rotate	Tab that opens the device log rotation settings form, which lets you set device log rotation by frequency or file size.
Device Name	A name you can give to the PM device to help you remember where it is and what it controls.
Type	Fixed at “IPDU”
Vendor	Fixed at Cyclades
Model	The model and output current capacity of the PM device.
Connection	A pull-down list allowing you to select either “ssh,” “ssh_telnet,” or “telnet.”
Status	A pull-down list allowing you to select either “On Demand” (to enable the PM) or “Disabled.”
Connected to:	The name of the controlling device (KVM/net, OnSite, ACS, or TS) to which the PM device is connected.
Port	This is either port “1” (or an incriminated number for each daisy chained device) on a KVM/net or OnSite, or the serial port number of an ACS or a TS to which the PM device is connected.

Table 4-44: IPDU Device Details (Continued)

Element	Definition
Alarm threshold	If set to 0, the alarm will occur when default current threshold of the PM is exceeded. You can set this to an alternate threshold below the default threshold, if you wish.
Over current protection	If selected, automatically shuts off an outlet if the current at that outlet exceeds the current limit.
Buzzer	If selected, sounds a buzzer if the alarm threshold is exceeded.
Syslog	If selected, allows PM device alarm events to be logged.
Status	Drop-down list lets you choose “OnDemand” or “Disable.”
Back	Button that allows you to go back to the previous form without saving any configuration parameters.
Reset	Button that allows you to revert back to the previously saved parameters.
Save	Button that saves the current PM parameter settings.
Save & Create Outlets	Button that saves the current PM parameter settings and configures all the outlets on the device.
Save & Autodiscover	Button that saves the current PM parameter settings and interrogates the device controlling the PM (if it can be detected) for existing outlet configurations.
Get Information	This button is used to update information displayed in the “IPDUs Info” and the “Outlets” forms, since they are not updated in real time.

▼ **To Configure a PM Device**

1. If you have not already done so, configure the device on which the AlterPath PM is connected.

For a KVM/net or an OnSite, the PM should be physically connected to the “AUX” port. For an ACS or a TS, the PM should be physically connected to one of the serial console ports. Use a straight through serial (not console) cable.

2. If you have not already configured the consoles for this device, configure them now.

For a KVM/net or an OnSite, be sure to include the KVM ports for which you want to assign AlterPath PM outlets.

For an ACS or a TS, be sure to configure the serial port to which the PM is attached, as a PM port. You do this from the ACS or TS WMI, either directly or via an APM proxy connection (see “Proxies” on page 121).

3. From the “Admin” tab, select: “Devices” > “Add” button.
4. Select “IPDU” from the “Device Types” pull-down list and click the “Select” button.

The “IPDU” create/device details form appears (see Figure 4-82, “IPDU Details Form”).

5. Give the IPDU device a name.
6. Select a PM model number from the “Model” pull-down list.

The model number must match the model of the PM connected to the managed AlterPath device.

7. Select the connection type from the “Connection” pull-down list.

The choices are ssh, ssh_telnet, and telnet.

8. Be sure “On Demand” is selected in the “Status” pull-down list (unless you want this feature disabled).
9. Be sure the “Connected to” pull-down list shows the device associated with the PM you are configuring.
10. Save the PM configuration, by clicking one of the following buttons:

- a. Create

- b. Create Device & Outlets
 - c. Create Device & Autodiscover
11. If you have not uploaded the PM device during the previous step, select: “Admin” tab > “Devices” menu.

The devices list appears. The PM device and possibly, the device to which it is attached will have indications in the “Upload” columns indicating that an upload is required.
 12. Click on the checkbox next to the listed devices requiring uploads.
 13. Click the “Upload” button near the bottom of the form, and wait for the upload to take place.

Note: If you create an admin user with access restricted to a PM device only, and such a user subsequently logs onto the APM and uploads the PM device, the parent device will also be uploaded. This happens even if the parent device is specifically *not* checked in the upload menu.

Redundant (Fault Tolerant) Configuration

Note: This feature is not supported on the APM E2000.

Heartbeat, Redundancy, Data Synchronization, and Failover support provides the ability to back up and restore an APM 2500 or APM 5000 system with little or no downtime in the event of a failure of a primary APM. By using the heartbeat protocol in conjunction with network RAID, a redundant APM automatically takes over device and console management in the event of a failure of the primary APM or its Ethernet connection.

A heartbeat signal between a primary and secondary APM verifies that the primary APM is up and running. If the heartbeat signal is not received from the primary APM for a predetermined interval (5 seconds by default), the primary APM is assumed to be down and the redundant APM takes over. When the primary APM is brought back up, the secondary APM fails back and synchronizes data with the primary APM.

Physical Setup of Fault Tolerant APMs

The figure that follows shows a typical physical connection for a redundant APM configuration.

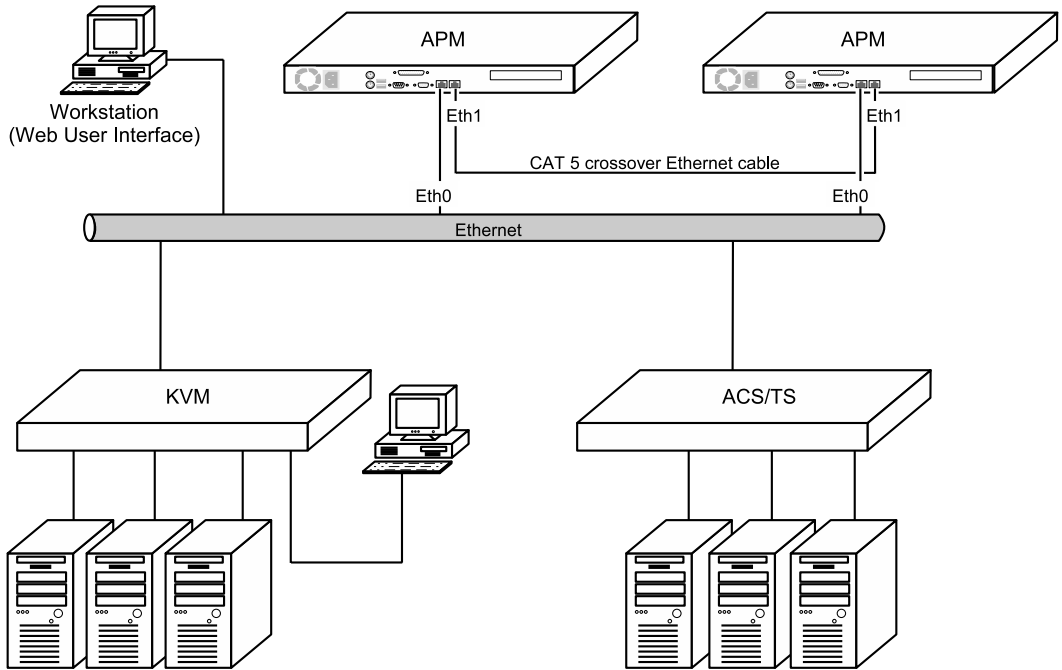


Figure 4-83: Connecting 2 APMs in a Redundant Configuration

WMI Configuration of Fault Tolerant APMs

The following figure shows the APM Heartbeat Configuration form.

The screenshot shows the 'Cluster Settings' page for 'cyclades'. The 'Heartbeat' tab is active. The form contains the following fields and values:

- Fail Over Time: 5 seconds
- Dead Ping Time Out: 5 seconds
- Authentication: CRC
- Service IP: 192.168.51.16
- Ping Nodes List: 192.168.49.131
- Message Period: 1 seconds
- Configured State: PRIMARY
- Share Secret Key: (empty)
- Status: Enable
- Node Name (Current System): apm5000zw
- Node Name (Mated System): SW_2500_PROT
- IP Address (Current System): eth1.10.0.0.1
- IP Address (Mated System): 10.0.0.2

Buttons at the bottom include: Reset, Save, Reboot, Force Fail Over.

Figure 4-84: APM Heartbeat Configuration Form.

The next two figures show a detailed view of a filled in Heartbeat Configuration form for the *primary* APM in the configuration, and a detailed view of a filled in Heartbeat Configuration form for the *redundant* APM. The two forms are filled out almost identically, but observe the following fields in the two forms to see how they differ:

- Configured State
- Node Name Current System Mated System
- IP Address Current System Mated System

Redundant (Fault Tolerant) Configuration

Fail Over Time:	<input type="text" value="5"/> seconds	Message-Period:	<input type="text" value="1"/> seconds
Dead-Ping Time Out:	<input type="text" value="5"/> seconds	Configured-State:	PRIMARY <input type="button" value="v"/>
Authentication:	CRC <input type="button" value="v"/>	Shared Secret Key:	<input type="text"/>
Service IP:	<input type="text" value="192.168.51.16"/>	Status:	Enable <input type="button" value="v"/>
Ping Nodes List:	<input type="text" value="192.168.49.131"/> Enter list of ips to ping separated by commas.		
	Current System	Mated System	
Node Name:	<input type="text" value="apm5000sw"/>	<input type="text" value="SW_2500_PROT"/>	
IP Address:	<input type="text" value="eth1:10.0.0.1"/> <input type="button" value="v"/>	<input type="text" value="10.0.0.2"/>	

Figure 4-85:Detailed View - APM Heartbeat Form for Primary

Fail Over Time:	<input type="text" value="5"/> seconds	Message-Period:	<input type="text" value="1"/> seconds
Dead-Ping Time Out:	<input type="text" value="5"/> seconds	Configured-State:	REDUNDANT <input type="button" value="v"/>
Authentication:	CRC <input type="button" value="v"/>	Shared Secret Key:	<input type="text"/>
Service IP:	<input type="text" value="192.168.51.1"/>	Status:	Enable <input type="button" value="v"/>
Ping Nodes List:	<input type="text" value="192.168.48.1,192.168.48.196"/> Enter list of ips to ping separated by commas.		
	Current System	Mated System	
Node Name:	<input type="text" value="APM_S"/>	<input type="text" value="APM"/>	
IP Address:	<input type="text" value="192.168.49.12"/>	<input type="text" value="192.168.49.11"/>	

Figure 4-86:Detailed View - APM Heartbeat Form for Redundant

Table 4-45: Definitions Used in Fault Tolerant APMs

Term	Definition
Primary system	The primary system is the system that runs under normal conditions. Ideally, this is always the case.
Redundant system	The redundant system is the system that takes over if the primary system fails or the heartbeat signal is interrupted.
Current system	The current system is the primary system when you are configuring the primary system. It is the redundant system when you are configuring the redundant system.
Mated system	The mated system is the redundant system when you are configuring the primary system. It is the primary system when you are configuring the remote system.

Note: Most of the fields in the APM Heartbeat forms for the primary APM and for the redundant APM must be filled in identically. The two foregoing figures show which fields differ and how they differ when comparing the APM Heartbeat form for the primary APM to the APM Heartbeat form for the secondary APM.

Table 4-46: Heartbeat Form Fields and Meanings

Element	Meaning and Configuration
Fail Over Time	Time in seconds before a missing heartbeat signal is recognized as a failure of the primary APM (default: 5 seconds).
Message-Period	Time in seconds for a heartbeat signal to be sent and acknowledged (default: 1 second).
Dead-Ping Time Out	Time in seconds for an APM to consider a ping to have failed (default: 5 seconds).

Table 4-46: Heartbeat Form Fields and Meanings (Continued)

Element	Meaning and Configuration
Configured State	Drop-down menu to the APM you are currently configuring either the “PRIMARY” or the “REDUNDANT” APM in the configuration.
Authentication	Drop-down menu to select CRC (default - no authentication), MD5, or SHA1.
Shared Secret Key	A password common to the primary APM and the redundant APM.
Service IP	IP address assigned to the APM web service. The same IP address must be assigned for this field on the primary and on the redundant APM.
Status	Drop-down box to either “Enable” or “Disable” the heartbeat - redundancy - failover feature. This must be enabled, or you cannot edit any of the other fields under the “System” tab.
Ping Nodes List	A list of IP addresses to ping in order to detect when primary APM has lost connectivity to the network. <i>Be sure to separate the IP addresses with commas and no spaces.</i> It is recommended that this field includes the <i>default gateway</i> IP address and the <i>router</i> IP address.
Node Name	<p>The aliases of the APMs you are configuring. There are two fields: one field is for the current system, and the other field is for the mated system.</p> <p>The current system is the primary system when you are configuring the primary system and it is the redundant system when you are configuring the redundant system.</p> <p>Note: Compare these fields in Figure 4-85 and Figure 4-86.</p>

Table 4-46: Heartbeat Form Fields and Meanings (Continued)

Element	Meaning and Configuration
IP Address	<p>The IP addresses of the APMs you are configuring. There are two fields: one field is for the current system, and the other field is for the mated system</p> <p>The current system is the primary system when you are configuring the primary system and it is the redundant system when you are configuring the redundant system.</p> <p>Note: Compare these fields in Figure 4-85 and Figure 4-86.</p>
Reset	Button that resets the data in the fields of the form.
Save	Button to save the configuration
Reboot	Button that reboots the system you are viewing.
Force Fail Over/ Force Fail Back	<p>If you are viewing the Heartbeat form for the primary APM, this button is labeled “Force Failover”. If you are viewing the Heartbeat form for the redundant APM, this button is labeled “Force Failback”.</p> <p>This button only appears when the heartbeat is active.</p>

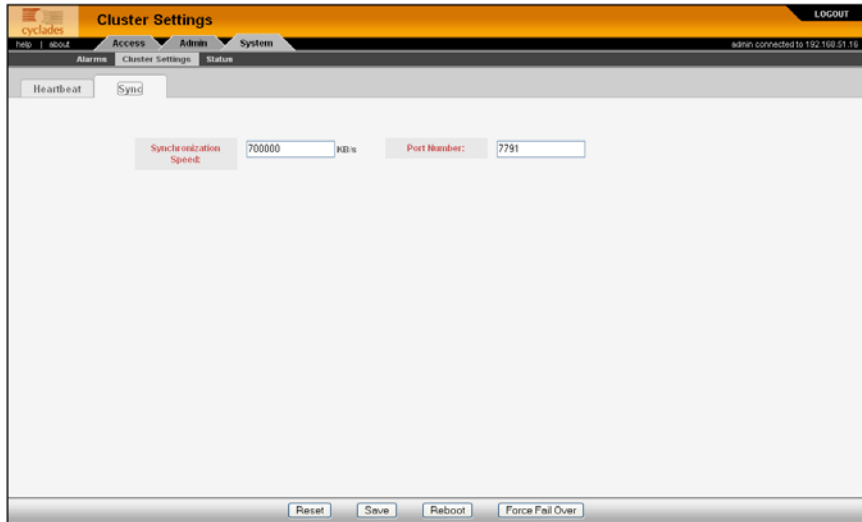


Figure 4-87: APM Synchronization Form

Table 4-47: Synchronization Form Fields and Meanings

Element	Meaning and Configuration
Synchronization Speed	<p>The default is 700000 KB/second. This is the maximum speed allowed for this field.</p> <p>Note: The APM 2500 and the APM 5000 synchronize using network RAID and DRBD (Distributed Replicated Block Device). This enables replication of data from the primary system to the redundant system in real time.</p>
Port Number	<p>Leave this at 7791.</p>

▼ **To Set Up a Fault Tolerant APM Configuration**

Note: This feature is *not* supported on the APM E2000.

1. Be sure both APM systems are upgraded with the same APM 1.4.0 GA release (refer to “To Upgrade the APM Firmware” on page 320).

Caution: You can mix APM hardware platforms, but you must be sure the APM 5000 has APM 5000 firmware and the APM 2500 has APM 2500 firmware. Both APMs must have firmware of the same build number and date.

2. From the primary APM's console, run the backup command on the primary APM system and back up the database (refer to "Backup and Restore Scenarios" on page 322):

- a. Perform a **backup conf**

example:

```
# backup conf root@192.168.48.100:backup.conf
```

- b. Perform a **backup log**

example:

```
# backup log root@192.168.48.100:backup.log
```

3. From the redundant APM's console, run the restore command on the remote APM system and restore the database:

- a. Perform a **restore conf**

example:

```
# restore conf root@192.168.48.100:backup.conf
```

- b. Perform a **restore log**

example:

```
# restore log root@192.168.48.100:backup.log
```

Your primary APM and redundant APM now have matching firmware and databases.

4. Physically configure two APMs with Eth0 ports on a common LAN. The IP addresses of the APMs must be static Figure 4-83 shows the physical configuration of the APMs.
5. Connect the Eth1 ports on both APMs with a Cat-5 Ethernet *crossover* cable. This is the heartbeat and network RAID signal cable.

Configuration of the Primary APM

6. Log onto the WMI of the Primary APM as "admin" and select: "System" tab > "Cluster Settings" > "Heartbeat" tab.

7. Select the “Status” drop-down box and select “Enable.”

The rest of the fields in the form will become active. The default settings for “Fail Over Time,” “Message-Period,” and “Dead Ping Timeout” can remain as they are.

8. Select the “Configured State” drop-down box and set it to “Primary.”
9. Select the “Authentication” drop-down box and choose “CRC,” MD5,” or “SHA1.”
10. Enter a password in the “Shared Secrets Key” field.

This password must be the same when you enter it in the “Shared Secrets Key” field for the redundant APM.

11. Enter an IP address in the “Service IP” field.

This is an IP address for the APM web service. It must be a static address and it must be the same IP address used when configuring the Service IP for the redundant APM.

12. Fill in the “Ping Nodes List” field with IP addresses to ping in order to detect when primary APM has lost connectivity to the network. It is recommended that this field includes the *default gateway* IP address and the *router* IP address. *Be sure to separate the IP addresses with commas and no spaces.*
13. Enter an alias in the “Node Name” field for the primary APM in the column for the current system.
14. Enter the IP address for the primary APM in the “IP Address” field in the column for the current system.
15. Enter an alias in the “Node Name” field for the redundant APM in the column for the mated system.
16. Enter the IP address for the redundant APM in the “IP Address” field in the column for the mated system.
17. You should be able to leave the default settings as they are in the form under the “Synchronization” tab.
18. Select the “Admin” tab > “Alarm Trigger”
19. Click on “Resources Take Over” and select “Enable” from the drop-down field.

20. Click on “Take Over” and select “Enable” from the drop-down field.

Configuration of the Redundant APM

21. Log onto the WMI of the redundant APM as “admin” and select: “System” tab > “Cluster Settings” > “Heartbeat” tab.
22. Select the “Status” drop-down box and select “Enable.”

The rest of the fields in the form will become active. The default settings for “Fail Over Time,” “Message-Period,” and “Dead Ping Timeout” can remain as they are.
23. Select the “Configured State” drop-down box and set it to “Redundant.”
24. Select the “Authentication” drop-down box and choose “CRC,” MD5,” or “SHA1.”
25. Enter a password in the “Shared Secrets Key” field.

This password must be the same as when you entered it in the “Shared Secrets Key” field for the primary APM (step 10).
26. Enter an IP address in the “Service IP” field.

This is an IP address for the APM web service. It must be a static address and it must be the same IP address used when you configured the Service IP for the primary APM (11).
27. Fill in the “Ping Nodes List” field with IP addresses to ping in order to detect when primary APM has lost connectivity to the network. It is recommended that this field includes the *default gateway* IP address and the *router* IP address. *Be sure to separate the IP addresses with commas and no spaces.*
28. Enter an alias in the “Node Name” field for the redundant APM in the column for the current system.
29. Enter the IP address for the redundant APM in the “IP Address” field in the column for the current system.
30. Enter an alias in the “Node Name” field for the primary APM in the column for the mated system.
31. Enter the IP address for the primary APM in the “IP Address” field in the column for the mated system.

- 32. You should be able to leave the default settings as they are in the form under the “Synchronization” tab.

Caution: All settings for time, synchronization, authentication, and shared secrets must be identical entries for both APMs.

- 33. Select the “Admin” tab > “Alarm Trigger”
- 34. Click on “Resources Take Over” and select “Enable” from the drop-down field.
- 35. Click on “Take Over” and select “Enable” from the drop-down field.
- 36. Reboot the primary APM and then reboot the redundant APM. This is necessary to activate the heartbeat configuration.

Caution: Rebooting the primary and redundant APM will start up the synchronization. The heartbeat, redundancy, data synchronization, and failover support will not be activated until synchronization completes.

Check the status of the synchronization by logging onto the console of either APM as root and entering the command:

```
# /etc/init.d/drbd status
```

A display similar to the following shows the synchronization progress:

```
[root@APM_SW root]# /etc/init.d/drbd status
drbd driver loaded OK; device status:
version: 0.7.13 (api:77/proto:74)
SVN Revision: 1942 build by root@hp, 2005-11-16 10:15:30
 0: cs:SyncSource st:Primary/Secondary ld:Consistent
    ns:38354608 nr:92957432 dw:92965012 dr:38355456 al:17 bm:20242 lo:0
pe:2105 ua:1917 ap:0
    [=====>.....] sync'ed: 41.7% (52436/89876)M
    finish: 0:59:04 speed: 15,124 (17,052) K/sec
 1: cs:SyncSource st:Primary/Secondary ld:Consistent
    ns:37298944 nr:51081528 dw:51088628 dr:37317968 al:13 bm:12093 lo:0
pe:2071 ua:2027 ap:0
    [=====>.....] sync'ed: 73.0% (13469/49879)M
    finish: 0:13:54 speed: 16,504 (16,636) K/sec
[root@APM_SW root]#
```

When the synchronization of the two APMs is complete, the display be similar to the following:

```
[root@APM_SW root]# /etc/init.d/drbd status
drbd driver loaded OK; device status:
version: 0.7.13 (api:77/proto:74)
SVN Revision: 1942 build by root@hp, 2005-11-16 10:15:30
 0: cs:Connected st:Primary/Secondary ld:Consistent
    ns:92041488 nr:92957432 dw:92965160 dr:92034520 al:17 bm:23520 lo:0 pe:0
ua:0 ap:0
 1: cs:Connected st:Primary/Secondary ld:Consistent
    ns:51083528 nr:51081528 dw:51088952 dr:51094120 al:13 bm:12936 lo:0 pe:0
ua:0 ap:0
[root@APM_SW root]#
```

Fault tolerance is now enabled.

Note: This information can also be viewed from the WMI of either APM. Log onto the WMI as admin, and go to “System” > “Status” > “Sync Status” tab. A screen similar to the following appears:

The screenshot shows the WMI interface with the 'Status' tab selected. The 'Sync Status' sub-tab is active, displaying the following information:

DRBD Status:

```
version: 0.7.13 (api:77/proto:74)
SVN Revision: 2820 build by @hp, 2006-03-10 07:06:27
 0: cs:SyncSource st:Primary/Secondary ld:Consistent
    ns:18651272 nr:92855240 dr:92329376 dx:18597855 al:22 hm:12630 lo:600 pe:662 ua:1987 ap:0
    [----->.....] sync'ed: 20.3% (21737/89876)H
    finish: 0:41:21 speed: 29,468 (20,183) K/sec
 1: cs:SyncSource st:Primary/Secondary ld:Consistent
    ns:71573896 nr:14988 dr:28840 dx:71633491 al:13 hm:9260 lo:1 pe:128 ua:2848 op:0
    [----->.....] sync'ed: 50.3% (24828/49878)H
    finish: 0:15:25 speed: 27,412 (29,848) K/sec
```

Software RAID Status:

```
Personalities : [raid1]
md1 : active raid1 sdb1[1] sda1[0]
      10261280 blocks [2/2] [UU]

md2 : active raid1 sdb2[1] sda2[0]
      92164800 blocks [2/2] [UU]

md3 : active raid1 sdb3[1] sda3[0]
      51207104 blocks [2/2] [UU]

md4 : active raid1 sdb4[1] sda4[0]
      90582400 blocks [2/2] [UU]

unused devices:
```

At the bottom of the page, there is a 'Refresh' button and a dropdown menu set to 'every' with a 'sec' unit.

Figure 4-88: Synchronization Status Viewed from the WMI

▼ **To Upgrade Firmware on Redundant APMs**

1. Log onto the WMI of the primary APM as admin and select:
“System” tab > “Cluster Settings” > “Heartbeat” tab > “Status” drop-down box > “Disable”
2. Log onto the WMI of the redundant APM as admin and select:
“System” tab > “Cluster Settings” > “Heartbeat” tab > “Status” drop-down box > “Disable”
3. Reboot both APMs.

The heartbeat and network RAID signals will now be stopped. When the APMs reboot, they will be running as individual APMs
4. After the APMs reboot, upgrade the firmware on each APM. See “To Upgrade the APM Firmware” on page 320. “To Upgrade the APM Firmware” in Chapter 5 of the

Caution: You can mix APM hardware platforms, but you must be sure the APM 5000 has APM 5000 firmware and the APM 2500 has APM 2500 firmware. Both APMs must have firmware of the same build number and date.

5. Reboot the primary APM and then reboot the secondary APM.
6. Log onto the WMI of the primary APM as admin and select:
“System” tab > “Cluster Settings” > “Heartbeat” tab > “Status” drop-down box > “Enable”
7. Log onto the WMI of the redundant APM as admin and select:
“System” tab > “Cluster Settings” > “Heartbeat” tab > “Status” drop-down box > “Enable”
8. Reboot the primary APM and then reboot the secondary APM. This is necessary to activate the heartbeat configuration.

Caution: Rebooting the primary and redundant APM will start up the synchronization. The heartbeat, redundancy, data synchronization, and failover support will not be activated until synchronization completes.

9. Check the status of the synchronization by either:

- a.** logging onto the console of either APM and entering the command:
`# /etc/init.d/drbd status`
- b.** or by logging onto the WMI of either APM as admin and going to “System” > “Status” > “Sync Status” tab.

After the synchronization completes, the heartbeat and network RAID signals will start up and the fault tolerant configuration will be active.

Redundant (Fault Tolerant) Configuration

Chapter 5

Advanced Configuration

This chapter presents some procedures for configuring the AlterPath Manager E2000, 2500, and 5000 through the Command Line Interface (CLI).

First Time Configuration aside, Cyclades recommends the use of the CLI only for advanced *admin* users who are proficient with CLI, and would like more control over the configuration features of the AlterPath Manager.

This chapter is organized as follows:

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Working from a CLI

The AlterPath Manager allows you to use a command line interface (CLI) as an alternative to the web interface. You can use a terminal or terminal emulator on a local workstation to connect to the APM's console port. You may also use a Linux or Windows-based secure shell (SSH) client. The same restrictions to the web management interface apply to the CLI.

Note: Throughout this manual, the term “CLI” refers to the command line interface provided by the APM's console port. This interface can also be accessed through an ssh connection to the APM's IP address. There is also a CLI shell that provides access to ACS/TS type consoles.

▼ *To Log Into the Serial Console Port*

1. Connect a terminal or a computer with a terminal emulator to the APM's serial console port, using a null modem cable.

2. Power on the APM and start the terminal or terminal emulator.
3. When prompted, log in.

▼ **To Do a Windows SSH Login**

1. Using an IP connection client such as PuTTY, select “SSH” for the protocol setting.
2. In the client’s IP address window, type the IP address of the APM.
A CLI screen will be launched.
3. When prompted, log onto the APM.

▼ **To Do a Linux or UNIX SSH Login**

To connect to the AlterPath Manager, from a Linux or UNIX shell prompt, enter the following shell commands:

```
# ssh -l <username> <IP_address_of_APM>
# <password>
```

Note: The “l” in `ssh-l` is the alphabetical character “l” as in *lemon*.

If you are an admin user, the system will display a menu.

You can either run the “CLI” shell from the menu, or you can go directly to a Linux system prompt.

If you log in to the CLI as root, you will only have access to the Linux system prompt, but you will have all the normal privileges as any root user on any Linux system.

If you are a regular user, you will get the “CLI” shell alone, without a menu or system prompt. This will give you access primarily to serial (ACS/TS) consoles configured on the APM.

If you are an admin user, you will get a menu that gives you the following choices:

```
Please choose from one of the following options:
```

- 1. CLI
- 2. Shell Prompt
- 3. Quit

```
Option ==>
```

CLI Commands

A list of commonly used CLI commands for operating the AlterPath Manager are as follows:

Table 5-1: CLI Specific Commands

Command	Use this command to:
man list	List the available commands.
man <command name>	Get a definition of and syntax help for a command.
consolelist	List all consoles allocated to you as defined in the access control list. This command also lists the devices in your ACL.
console <console name> or console <device name>	Connect to the specified console or device.
page <console name>	Display the content of the data buffer file for the specified console.
searchlog	Search the data log files for alarms.

Copying and Pasting Text within the Console Applet Window

The APM allows you to copy and paste text within your console (Java applet) window to facilitate any command line configuration of a device and other similar operations.

To use the *copy & paste* feature, right click your mouse.

This invokes a pop-up menu with the following options:

Table 5-2: Console Applet Window Menu Options

Menu Option	Use this option to . . .
Copy	Copy text from the applet window or another source.
Paste	Paste text to the applet window.
Disconnect	Close the applet window and disconnect your SSH session.
Send Break	Cause an OK prompt to appear on the applet screen.

The copy and paste feature follows the standard Windows/GUI convention of clicking the mouse, dragging it over the text to be copied, releasing the mouse to capture the entire text, and then positioning your cursor to the desired destination as you select the Paste option.

Note: Linux browsers do not support the Copy and Paste feature.

Connecting Directly to Ports

It is possible to connect to console ports using the AlterPath Manager as a security proxy.

▼ To Connect from a Windows SSH Client

1. Using a Windows SSH client, such as Putty, select “SSH” for the protocol.

2. In the “Host Name (or IP address)” field, type the connection parameters in the following format:

`<user name>:<console name>@<IP address of APM>`

Figure 5-1 shows a PuTTY configuration window with a sample SSH configuration setup that uses the APM as a security proxy.

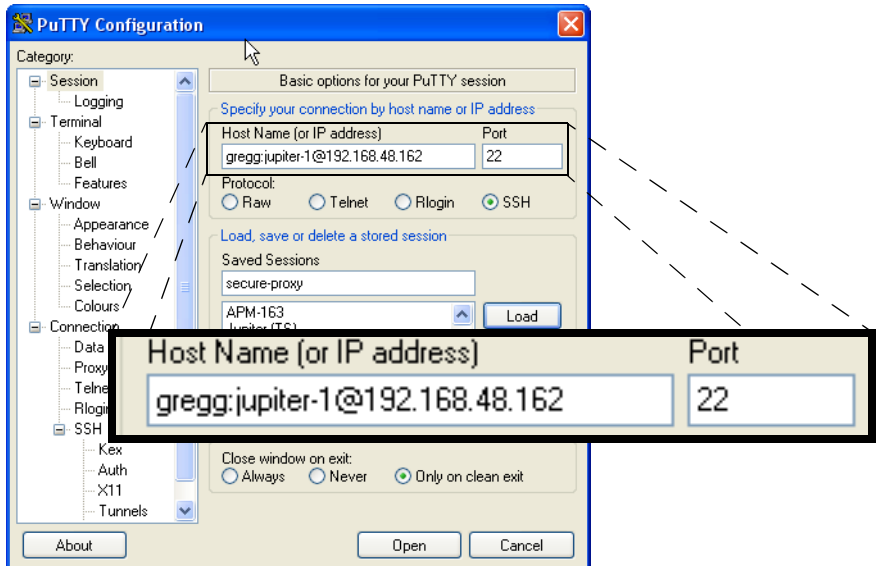


Figure 5-1: PuTTY Configuration of APM as a Security Proxy

▼ To Connect SSH from a Linux or UNIX System

Using SSH on a Linux or UNIX system, type in:

```
# ssh <user name>:<console name>@<IP address of APM>
```

This command opens a SSH connection to the AlterPath Manager, checks the username and password, checks the access control list to verify user access, and then establishes the connection to the appropriate console. After the connection is established, you will be prompted to log in to the system connected to the console port.

Sample Command Line Interface

An example of a command line interface as accessed by an admin follows:

```
Cyclades-APM V_1.4.0-RC1 (Oct/11/2005) - Console (kernel 2.4.25)

APM_Gregg login: admin
Password:

*****
* WARNING: changing system files directly is dangerous and may adversely *
*          affect your system's functionality. Proceed with caution, and *
*          only if you know what you are doing!                          *
*****
```

The foregoing banner message displays briefly and then it is replaced by the following banner and prompt:

```
-----  
AlterPath Manager  
-----  
  
Please choose from one of the following options:  
  
1.      CLI  
2.      Shell Prompt  
3.      Quit  
  
Option ==>
```

To select CLI, enter “1” at the prompt as shown below to start the sequence.

```

Option ==> 1
User: admin
Welcome to AlterPath Manager @(#)V_1.4.1 (04/07/2006) - CLI
admin@Mgr> man list
console          - connects to a console
consolelist      - lists all consoles you are allowed to access
page             - prints all lines in a console's logfile
searchlog        - prints lines in a console's logfile that match a pattern
man <command>   - to get help text of <command>

admin@Mgr> consolelist
Jupiter_01 - port 1
Jupiter_02 - port 2
Jupiter_03 - port 3
Jupiter_04 - port 4
toshibaserver - port 4
admin@Mgr> console toshibaserver
Console on-demand, please wait...
MAX_CONNECTIONS = 256
[Enter `^Ec?' for help]
[Enter `^Ec.' to disconnect]
admin:7004@192.168.48.199's password:
Authenticating... Please wait.

Connected

```

Console Session Hot Keys

For your convenience, the console session hot key commands (viewable by pressing Ctrl+Shift+e c ?) are summarized in the table below. Each command must be preceded by Ctrl+Shift+e c (abbreviated in the menu as ^Ec).

For example, to send a broadcast message, you must press: Ctrl+Shift+e and then c and then b

Table 5-3: Console Applet ^Ec Command Set.

Command	Action	Command	Action
.	disconnect	a	attach read/write
b	send broadcast message	c	toggle flow control
d	down a console	e	change escape sequence
f	force attach read/write	g	group info
i	information dump	l? (letter “e!” ?)	break sequence list
l0	send break per config file	l1-9 (letter “e!” one - nine)	send specific break sequence
o	(re)open the tty and log file	p	replay the last 60 lines
r	replay the last 20 lines	s	spy read only
u	show host status	v	show version info
w	who is on this console	x	show console baud info
z	suspend the connection	<cr>	ignore/abort command
?	print this message	^R	replay the last line
\ooo	send character by octal code	Off	power off
On	power on	Os	power status

To exit from the CLI, press: *Ctrl+underscore*

Set Commands

The following set commands are available to enable you to manually and individually configure specific AlterPath Manager settings from the Linux shell:

setauth - Set Authentication	Page 287
------------------------------	----------

setboot - Set the Network Boot Utility	Page 288
setcons - Set Console Connection	Page 289
setdatetime - Set System Timezone, Date, and Time	Page 290
setethernet - Set Ethernet Speed and Duplexing	Page 290
setnames - Set Host, Domain Names, Nameserver	Page 292
setnetwork - Set Ethernet Subinterfaces	Page 293
setntp - Set Network Time ProtSocol Server	Page 295
setserial - Examine the Serial Port Parameters	Page 295
setsmtp - Set the Email Server's IP Address.	Page 295
date - Set the Date and Time	Page 295

Example sessions of each of the set commands follow:

setauth - Set Authentication

```
[root@APM-gregg data]# setauth
Your configuration will be overwritten by the default files!!
Are you sure you want to continue? (y/n)[n] y
Continuing setauth...

Choose the desirable authentication method
(local/radius/tacacs+/ldap/kerberos/nis/active_directory) [local]:

*** Configuration changed!
*** Execute saveconf to save the new values in flash.
*** WARNING: It may be required to restart the sshd daemon.
[root@APM-gregg data]#
```

Note: If you select Radius as the authentication method, the system will prompt you for other Radius servers to be configured, thus allowing you to configure more than one Radius Server.

setboot - Set the Network Boot Utility

```
[root@APM-gregg root]# setboot
Manager Network Boot Configuration Utility
-----
Current Status:          DISABLED

Press <ENTER> if you wish to change it, or [Q<ENTER>] to quit:

Enter Local IP Address []: <IP_of_APM>

Enter Server IP Address []: <IP_of_tftpboot>

Enter Kernel Filename []: <kernel_filename>

Enter InitRD Filename []: <initRD_filename>

WARNING: make sure you're setting valid values for the network boot
        parameters, or the network boot may not work!

Current Status:          ENABLED
- Local IP Address:      <IP_of_APM>
- Server IP Address:     <IP_of_tftpboot>
- Kernel Filename:       <kernel_filename>
- InitRD Filename:       <initRD_filename>
Do you wish to save these parameters? (y/N) y
Saving network boot configuration ... done.
NOTE: the new network boot parameters will be effective after the next reboot.
```

setcons - Set Console Connection

```
[root@APM-gregg root]# setcons

APM Console Configuration Utility
-----
Current Parameters: 9600, 8n1, vt100

Press <ENTER> if you wish to change it, or [Q<ENTER>] to quit:

Enter Baud Rate (in bps) [9600]:
Enter Word Length (5, 6, 7 or 8) [8]:
Enter Parity (even, odd or no) [no]:
Enter Stop Bits (1 or 2) [1]:
Enter Terminal Type [vt100]:

WARNING: make sure you're setting valid values for the console parameters, or
         you may make your console inaccessible!

Current Parameters: 9600, 8n1, vt100

Do you wish to save these parameters? (y/N) y
Saving console configuration ... done.
NOTE: the new console parameters will be effective after the next reboot.
```

setdatetime - Set System Timezone, Date, and Time

```
[root@APM-gregg root]# setdatetime
Please choose the time zone where this machine is located.
 1) Africa          18) Eire           35) Jamaica       52) ROC
 2) America        19) Etc            36) Japan         53) ROK
 3) Antarctica     20) Europe        37) Kwajalein    54) Singapore
 4) Arctic         21) Factory       38) Libya        55) SystemV
 5) Asia           22) GB            39) MET          56) Turkey
 6) Atlantic       23) GB-Eire       40) MST          57) UCT
 7) Australia      24) GMT           41) MST7MDT     58) US
 8) Brazil         25) GMT+0         42) Mexico       59) UTC
 9) CET            26) GMT-0         43) Mideast     60) Universal
10) CST6CDT       27) GMT0          44) NZ           61) W-SU
11) Canada        28) Greenwich    45) NZ-CHAT     62) WET
12) Chile         29) HST           46) Navajo       63) Zulu
13) Cuba          30) Hongkong     47) PRC          64) iso3166.tab
14) EET           31) Iceland       48) PST8PDT     65) posix
15) EST           32) Indian        49) Pacific     66) posixrules
16) EST5EDT      33) Iran          50) Poland       67) right
17) Egypt         34) Israel        51) Portugal     68) zone.tab
Enter the number corresponding to your choice: 48
Current system date and time is:
    Wed Aug 31 20:03:15 PDT 2005
Press ENTER to accept it or specify new ones.
Enter date in MM/DD/YYYY format: 08/31/2005
Enter time in HH:MM format: 20:07
Wed Aug 31 20:07:00 PDT 2005

*** Configuration changed!
*** Execute saveconf to save the new values in flash.
[root@APM-gregg root]# saveconf
Saving configuration files to flash (/flash/config/config.tgz)... done.
```

setethernet - Set Ethernet Speed and Duplexing

Note: Gigabit Ethernet is available on the APM 2500 and APM 5000 only.

Note: Ethernet and other expansion cards are not supported on the APM 2500.

```
[root@APM-gregg root]# setethernet
Current Ethernet eth0 speed/duplex settings: AUTO
Change Ethernet eth0 speed/duplex: (Y)es or (N)o ? [N]: y
Choose the correct operation mode:
  1) Auto-negotiation
  2) 10 Mbps, full duplex
  3) 10 Mbps, half duplex
  4) 100 Mbps, full duplex
  5) 100 Mbps, half duplex
  6) 1000 Mbps, full duplex
  7) 1000 Mbps, half duplex
Enter the number corresponding to your choice [1]: 1
Enabling auto-negotiation for eth0.
Current Ethernet eth1 speed/duplex settings: AUTO
Change Ethernet eth1 speed/duplex: (Y)es or (N)o ? [N]: y
Choose the correct operation mode:
  1) Auto-negotiation
  2) 10 Mbps, full duplex
  3) 10 Mbps, half duplex
  4) 100 Mbps, full duplex
  5) 100 Mbps, half duplex
  6) 1000 Mbps, full duplex
  7) 1000 Mbps, half duplex
Enter the number corresponding to your choice [1]: 1
Enabling auto-negotiation for eth1.

*** Configuration changed!
*** Execute saveconf to save the new values in flash.
Do you want to make these changes effective now (y/n)? y

Configuring eth0 speed/duplex...
Configuring eth1 speed/duplex...
```

setnames - Set Host, Domain Names, Nameserver

```
[root@APM-gregg root]# setnames
Enter the System's Hostname
  (max 30 characters) [APM]: Accounting-APM
Enter the System's Domain Name
  (max 60 chars) [localdomain]: cyclades.com
Enter the Primary Nameserver's IP address [none]: 192.168.44.21
Enter the Secondary Nameserver's IP address [none]:

*** Configuration changed!
*** Execute saveconf to save the new values in flash.
```

Caution: All network settings should be changed through the appropriate set scripts. To ensure the name server is correctly set, use “setnames” and run “saveconf” to save the new values in flash.

You can verify that the domain name server is configured correctly on your APM by entering the following command from the console:

```
# nslookup <your_APM_IP_address>
```

or

```
# nslookup <your_APM_host_and_domain_name>
```

The console display will appear something like the following:

```
[root@APM-gregg root]# nslookup 192.168.48.162
Name:      backup.cyclades.com
Address:   192.168.44.21

Name:      APM-gregg.cyclades.com
Address:   192.168.48.162
```

setnetwork - Set Ethernet Subinterfaces

```
[root@APM-gregg root]# setnetwork
Show current configuration: (Y)es or (N)o ? [N]: n
Enable Ethernet Bonding: (Y)es or (N)o ? [N]: n
Ethernet eth0 IP address: (S)tatic, (D)HCP, (N)one or (K)eeP current ? [K]: s
Enter Ethernet eth0 IP address: 192.168.48.162
Enter Ethernet eth0 Subnet Mask: 255.255.252.0
Ethernet eth1 IP address: (S)tatic, (N)one or (K)eeP current ? [K]: s
Enter Ethernet eth1 IP address: 10.10.10.2
Enter Ethernet eth1 Subnet Mask: 255.255.0.0
Configure Ethernet Subinterfaces: (Y)es, (N)o or (L)ist ? [N]: l
Number of Ethernet Subinterfaces already configured: 0
Configure Ethernet Subinterfaces: (Y)es, (N)o or (L)ist ? [N]: y
Enter the Ethernet number [0-1]: 0
Enter the Subinterface index [0-9999]: 1
Subinterface eth0:1 IP address: (S)tatic or (N)one ? [S]: s
Enter Subinterface eth0:1 IP address: 1.1.1.1
Enter Subinterface eth0:1 Subnet Mask: 255.0.0.0
Configure more Ethernet Subinterfaces: (Y)es, (N)o or (L)ist ? [N]: n
Configure Ethernet VLANs: (Y)es, (N)o or (L)ist ? [N]: y
Enter the Ethernet number [0-1]: 0
Enter the VLAN index [0-4094]: 2
VLAN eth0.2 IP address: (S)tatic or (N)one ? [S]: s
Enter VLAN eth0.2 IP address: 3.3.3.3
Enter VLAN eth0.2 Subnet Mask: 255.0.0.0
Configure more Ethernet VLANs: (Y)es, (N)o or (L)ist ? [N]: n
Ethernet Default Gateway: (C)hange or (K)eeP current ? [K]: c
Enter Ethernet Default Gateway [none]: 192.168.48.1
```

At this point, if the Ethernet default gateway is already configured, the

following option appears:

```
Ethernet Default Gateway: (C)hange or (K)eep current ? [K]: k
*** Configuration changed!
*** Execute saveconf to save the new values in flash.
Do you want to make these changes effective now (y/n)? y
Reconfiguring network interfaces: Added VLAN with VID == 2 to IF -:eth0:-

Configuring eth0 speed/duplex...
Configuring eth1 speed/duplex...
done.
Shutting down dhcpd: OK
Starting dhcpd: No interface configured for dhcpd - dhcpd not started.
Stopping Tomcat... OK.
Stopping sniff_port daemon: sniff_port.
Starting sniff_port daemon: sniff_port.
Starting Tomcat... OK.
[root@APM-gregg root]#
```

Note: This script creates the configuration file:

`/etc/network/ifcfg-eth<index>`

which has the same format as `ifcfg-eth0` and `ifcfg-eth1`.

OBS: In this example, `index = 0, 0:1, and 0:9999`.

The third option, “(K)ee**p**” command, gives you the option to skip to the next Ethernet interface without changing the configuration of the current interface.

Use `Ctrl+c` to stop changing interfaces and keep all changes made. If you do not exit with `Ctrl+c` at the end, the script will ask if you want to make the changes effective now. If you answer “y” the script automatically runs `/etc/init.d/networking restart`.

setntp - Set Network Time ProtSocol Server

```
[root@APM-gregg root]# setntp
Enter the NTP server: 192.168.48.164

*** Configuration changed!
*** Execute saveconf to save the new values in flash.
```

setserial - Examine the Serial Port Parameters

```
[root@APM-gregg root]# setserial /dev/ttyS0
/dev/ttyS0, UART: 16550A, Port: 0x03f8, IRQ: 4
```

setsmtp - Set the Email Server's IP Address.

```
[root@APM-gregg root]# setsmtp
Enter the email (SMTP) server: smtp.<your_domain.com>

*** Configuration changed!
*** Execute saveconf to save the new values in flash.
```

date - Set the Date and Time

Note: Date format is: [MMDDhhmm[[CC]YY].SS]

```
[root@APM-gregg root]# date 083122552005
Wed Aug 31 22:55:00 PDT 2005
```

Changing the Escape Sequence

There are two ways to change the escape sequence:

- Locally: From the console session, use option ^Ece (refer to the table of help above for 'e') to change the escape sequence. It applies only to the current console session. Once you log off, the escape sequence is deleted.
- Globally: Change file `/var/apm/bin/con` as below. To make it permanent, you must include this file in `/etc/files.list` and then run `saveconf`.

```
#original line in /var/apm/bin/con
exec /var/apm/bin/console -Mlocalhost -l$USR $1

#modify this line to have -e <escape seq>.
```

Note: In this example esc seq= ^Az

```
exec /var/apm/bin/console -Mlocalhost -e^Az -l$USR $1
```

The result of this change in the console session is as follows:

```
[arnaldo@hp arnaldo]$
[arnaldo@hp arnaldo]$ ssh -ladmin:acs8_02 192.168.47.86
Password:
Console on-demand, please wait...[Enter `^Az?' for help]
[Enter `^Az.' to disconnect]
```

Re-defining the Interrupt Key

The key sequence *Ctrl+c* in the file `/var/apm/bin/apmrun.sh` has been changed to *Ctrl+Shift+hyphen* (that is: ^_) to prevent the system from directing this command to any application running on the foreground rather than to the console server. Unlike ^c, the latter is not a valid key combination for most servers including Sun, and should enable you to interrupt the console server as necessary.

If, however, you need to re-define the command, you may do so from the `/var/apm/bin/apmrun.sh` file, below the commented line shown:

```
# Redefine CTRL+C here. Customize it as you wish.
stty intr ^_
```

▼ To Change the Number of Lines in the SSH Applet

Note: By default, the number of lines used by the memory buffer when a user scrolls the window is set to 1000 lines (Terminal buffer = 1000). You may change this value to suit your needs. Be aware, however, that specifying values greater than 1000 can degrade scroll performance.

1. Edit the file: `/opt/tomcat/apm/applet.conf`

2. Locate the line and edit as follows:

```
Terminal.buffer = [number of lines]
```

3. Type in `saveconf` to save your configuration.
4. Close and reopen the applet window to make the change effective.

▼ **To Change the Session Timeout**

The default session timeout value is 60 minutes. To change this value, follow the steps below:

1. Edit the file: `/opt/tomcat/apm/WEB-INF/web.xml`
2. Locate and edit the line:

```
<session-timeout>60</session-timeout>
```

3. To make the change effective, reboot or restart tomcat as follows:

```
# /etc/init.d/tomcat stop
# /etc/init.d/tomcat start
```

▼ **To Change the Number of Consoles per Page**

The default number of consoles that you can view from the Consoles List form is set to 512. Edit the `/var/apm/apm.properties` file.

4. Go to the `apm.consolesperpage=512` line.
5. Change the “512” in the line to the value desired.

▼ **To Enable Telnet**

Telnet is available in the AlterPath Manager, but disabled by default to avoid security problems. To enable Telnet, follow the steps below:

1. Edit `/etc/services` and add the following line:

```
telnet          23/udp
```

2. Select either *step a* below to enable the PAM version of telnet or select *step b* below to enable the Kerberized version of telnet. *Do not enable both.*

- a. Edit `/etc/xinetd.conf` and remove the “#” symbols to from the following section of the file to enable the PAM version of telnet:

```
# Telnetd with PAM support
service telnet
{
    flags                = REUSE
    socket_type          = stream
    wait                 = no
    user                 = root
    server               = /usr/sbin/in.telnetd
    log_on_failure += USERID
    disable              = no
}
#
```

- b. Edit `/etc/xinetd.conf` and remove the “#” symbols to from the following section of the file to enable the Kerberized version of telnet

```
# Kerberized telnetd
service telnet
{
    flags                = REUSE
    socket_type          = stream
    wait                 = no
    user                 = root
    server               = /usr/kerberos/sbin/telnetd
    bind                 = 127.0.0.1
    log_on_failure += USERID
}

```

3. Verify that `/etc/protocols` has the following entries:

```
tcp    6    TCP    # transmission control protocol
udp    17   UDP    # user datagram protocol
```

4. If you are going to use PAM support, add the “pts” devices in the file, `/etc/securetty` as shown below:

```
ttyS0
pts/0
pts/1
pts/2
pts/3
pts/4
pts/5
```

5. Enter the command:
saveconf
6. To complete the procedure, restart `xinetd` with the following command:
/etc/init.d/xinetd restart

Note: `xinetd` services will be available after reboot, since this script is already included in the startup procedure.

Sudo Support

Most AlterPath devices support `sudo` (Super User Do) commands. This allows admin users of these devices to invoke a limited number of commands ordinarily reserved for root users. It also allows such users to perform configuration tasks on the devices on which they are assigned via the CLI applet or CLI JWS from the APM.

The root user of the device is also able to limit the access to that device by the APM administrator while still allowing the APM administrator to configure the device's consoles, upload the configurations, and use autodiscover.

Sudo is implemented for the user "admin" in the following devices:

- ACS - Version 2.6.1 and greater
- TS - TBD
- KVM/net - All versions
- KVM/net+ - All versions
- OnBoard 1.1.0 or greater (not supported on APM 1.4.1 or earlier).
- OnSite - 1.1.0 or greater

▼ *How to Verify sudo*

1. Log on to the APM as "admin" and edit the device you want to check
2. From the "Device Details" form, enter "admin" in the field for the name of the admin user.
3. Set the password for the user "admin". Be sure it matches the password that is assigned to "admin" on the device.
4. Click the "Save" button at the bottom of the screen.

The device list appears.

5. Click the name of the device in the list, and then select the CLI applet or the CLI JWS.

The terminal emulator will appear shortly. You will be logged on to the device as “admin”.

6. Enter the following commands from the shell prompt on the terminal:

```
# reboot (should not cause a reboot)
```

```
# sudo reboot (should cause a reboot of the device and a 2-minute timeout-reconnect sequence of the terminal)
```

Note: Some early versions of KVM/net software might require you to enter this command with the full pathname: # **sudo /sbin/reboot**

Ethernet Bonding

Ethernet bonding is a method of providing redundancy to an Ethernet connection. When Ethernet bonding is enabled, the primary Ethernet port operates under normal circumstances. If the primary Ethernet port fails, a backup (or redundant) Ethernet port takes over. This is called a failover condition (e.g., the primary Ethernet port fails over to the secondary Ethernet port). A different interface becomes active if, and only if the active interface fails. After a failover has occurred, the primary interface becomes active once again after the failover condition has been corrected.

Note: The AlterPath Manager Ethernet bonding implementation is not limited to two Ethernet interfaces, but only one interface in the bond will be active at any given time.

Note: DHCP for bond interfacing is not supported.

Example Ethernet Bonding Configuration

The following is an example of how to set up Ethernet Bonding. The bond0 Bonding IP address should match the APM's primary Ethernet IP address. The IP address used in this example is 192.168.10.2.

Note: The example shown is a branch of SETNETWORK or a branch of the Initial Configuration Wizard.

```
[root@APM-gregg root]# setnetwork
Show current configuration: (Y)es or (N)o ? [N]: y
eth0, 192.168.10.2, 255.255.252.0 (DHCP)
eth1, NONE
Enable Ethernet Bonding: (Y)es or (N)o ? [N]: y
Configure Ethernet Bonding devices: (Y)es, (N)o or (L)ist ? [N]: 1
Number of ethernet bonds already configured: 0
Configure Ethernet Bonding devices: (Y)es, (N)o or (L)ist ? [N]: y
Enter the Ethernet numbers for bond0 [0 to 1, separated by spaces]: 0 1
Enter the primary ethernet number for bond0 [ 0 1 or none] [none]: 0
Status checking interval for bond0 (ms) [100]:
Delay on enabling a slave for bond0 (ms) [300]:
Delay on disabling a slave for bond0 (ms) [300]:
Bonding bond0 IP address: (S)tatic or (N)one ? [S]:
Enter Bonding bond0 IP address: 192.168.10.2
Enter Bonding bond0 Subnet Mask: 255.255.0.0
Maximum number of bond devices already configured (1).
Eth0 used by a bond device!
Eth1 used by a bond device!
Configure Bonding Subinterfaces: (Y)es, (N)o or (L)ist ? [N]:
Configure Bonding VLANs: (Y)es, (N)o or (L)ist ? [N]:
Ethernet Default Gateway: (C)hange or (K)eeP current ? [K]:

*** Configuration changed!
*** Execute saveconf to save the new values in flash.
Do you want to make these changes effective now (y/n)? y
Reconfiguring network interfaces:
Configuring eth0 speed/duplex...
Configuring eth1 speed/duplex...
done.
```

If the primary Ethernet address is in the bond, it must be static.

Configuration of DHCP Client in APM

Note: You cannot use DHCP if you are including Eth0 as part of an Ethernet bond.

When you configure the network, either through the First Time Configuration Wizard, or through the CLI “setnetwork” command, you now have the option to use DHCP (Dynamic Host Configuration Protocol) to configure Eth0. DHCP allows the APM to obtain its own IP address from the DNS server. If there is no DNS server, or if the DNS server cannot be accessed, a default IP address of 192.168.1.20 will be assigned to Eth0. Eth0 is the only Ethernet port that can be configured to use DHCP.

Example DHCP Configuration

Note: The example shown is a branch of *setnetwork* or a branch of the Initial Configuration Wizard.

```
Enable Ethernet Bonding: (Y)es or (N)o ? [N]: n
Ethernet eth0 IP address: (S)tatic, (D)HCP or (N)one ? [S]: d
Ethernet eth1 IP address: (S)tatic or (N)one ? [S]: s
Enter Ethernet eth1 IP address: 10.10.10.2
Enter Ethernet eth1 Subnet Mask: 255.255.0.0
Configure Ethernet Subinterfaces: (Y)es, (N)o or (L)ist ? [N]: l
Number of Ethernet Subinterfaces already configured: 0
Configure Ethernet Subinterfaces: (Y)es, (N)o or (L)ist ? [N]: n
Configure Ethernet VLANs: (Y)es, (N)o or (L)ist ? [N]: n
Enter Ethernet Default Gateway [none]: 192.168.48.1
```

If the Ethernet default gateway is already configured, the following option appears:

```
Ethernet Default Gateway: (C)hange or (K)eeP current ? [K]: k

*** Configuration changed!
*** Execute saveconf to save the new values in flash.
Do you want to make these changes effective now (y/n)? y
```


Ethernet Port Configuration

The Ethernet hardware has commands to control the link speed and duplex supported on each interface.

There is a script named “setethernet” that is invoked automatically along with the other initial APM configuration the first time the APM is run (see “First Time Configuration Wizard” on page 92). The setethernet script can also be run by the administrator manually from the console at any time.

Refer to “setethernet - Set Ethernet Speed and Duplexing” on page 290 for details on configuring the Ethernet port.

Note: Gigabit Ethernet is available on the APM 2500 and APM 5000 only.

HP OpenView NNM Integration

The HP OpenView Integration Module (IM) is a Cyclades product that links the AlterPath System to the HP OpenView systems management platform. In order for the IM to work, the AlterPath Manager must contain the NNM license. See the “AlterPath Integrator for HP OV NNM B.07.50 Integration Guide” (PAC0436) for details on this product.

Modem Card Configuration

Note: Modems are not supported on the APM 2500 or the APM 5000.

The AlterPath Manager is equipped with modem dialing capability, allowing complete out-of-band access to remote console server devices. This section provides basic procedures for configuring the card through a command line interface.

Checking Your Modems

The four modems are detected during bootup. All modem devices present are included automatically in the modem pool. To view which modems are in use or which ones are available, use SSH to connect to the AlterPath Manager, login as “root”, and use the following commands:

```
# check_modem ( -d | -s ) [tty]
```

Where: -d disconnect

-s status

[tty] If no tty is specified, then the command applies to all modems.

To check what modems are available, type in: **check_modem -s**

Example:

```
[root@APM root]# check_modem -s  
ttyPS0 Available  
ttyPS1 Available  
ttyPS2 Available  
ttyPS3 Available
```

▼ **To Exclude Modems from the Modem Pool**

If your configuration requires less than four modems, then you must exclude the unnecessary modem(s) from the pool to prevent a dial-up failure. When you exclude modems, be sure to run and save your configuration as follows:

1. Using VI, edit the following file:

```
# vi /var/apm/apm.properties
```

2. Type in: **modem.pool.exclude=ttyPS[#]**

For example, to exclude ttyPS2 and ttyPS3, type in:

```
modem.pool.exclude=ttyPS2 ttyPS3
```

3. Once a modem has been excluded, you must initialize the configuration by typing in: **/etc/init.d/modem_pool restart**

Warning! Be sure that no upload is in progress when you run this command otherwise all PPP connections will be disconnected. The same is true when disconnecting a modem (**check_modem -d <tty>**).

4. To save your configuration to flash, type in: **saveconf**

5. Verify your new configuration by typing in: **check_modem -s**

Viewing the Latest Status for Each Modem

The modems in the modem pool are allocated in a round robin sequence to ensure all modems are exercised to the same degree. If a modem fails to dial out, the system will allocate the next modem in the modem pool.

The `/var/log/modem_status` file contains the result of the last attempted usage of a modem. Containing the modem, date, time, and status, it is created the first time a connection is attempted.

Example:

```
[root@APM root]# cat /var/log/modem_status
ttyPS0 2004/04/12 09:40:12 Dial out to acs48failed
ttyPS1 2004/04/12 09:42:35 Connected to acs32
ttyPS2 2004/04/12 09:32:23 Connected to acs32
ttyPS3 2004/04/12 09:35:00 Dial out to acs48 failed:
NO DIAL TONE
```

Serial Card Configuration

The AlterPath Manager supports the use of a PCI-based multi-port serial cards. The cards are used to connect the AlterPath Manager to external modems. Up to eight serial devices are created if modems are connected to serial ports and the devices are names `ttyPS0-ttyPS7`

This section provides basic procedures for configuring the card through a command line interface.

How to Detect Modems Connected to the Ports

Note: Modems are currently supported on the APM E2000 only.

To detect a modem connected to a serial port, ensure that the modem is powered ON during system boot of the AlterPath Manager. If one or more modems are connected after the AlterPath Manager is running, you must use the following command:

```
# /etc/init.d/modem_pool restart
```

Warning! *This command will disconnect all modems that are in use.*

Checking Your Modems

All modems that are powered ON are included automatically in the modem pool. To view which modems are in use or which ones are available, use SSH to connect to the AlterPath Manager, login as “root”, and use the following commands:

```
# check_modem ( -d | -s ) [tty]
```

Where: **-d** disconnect

-s status

[**tty**] If no **tty** is specified, then the command applies to all modems.

To check what modems are available, type in: **check_modem -s**

Example:

```
[root@APM root]# check_modem -s  
ttyPS0 Available  
ttyPS1 Available  
ttyPS2 Available  
ttyPS3 Available
```

Viewing the Latest Status of Each Modem

The modems in the modem pool are allocated in a round robin sequence to ensure all modems are exercised to the same degree. If a modem fails to dial out, the system will allocate the next modem in the modem pool. The “/var/log/modem_status” file contains the result of the last attempted usage of a modem. Containing the modem, date, time, and status, it is created the first time a connection is attempted.

Example:

```
[root@APM root]# cat /var/log/modem_status  
ttyPS0 2004/04/12 09:40:12 Dial out to acs48failed  
ttyPS1 2004/04/12 09:42:35 Connected to acs32  
ttyPS2 2004/04/12 09:32:23 Connected to acs32  
ttyPS3 2004/04/12 09:35:00 Dial out to acs48 failed:  
NO DIAL TONE
```

▼ **To Define Different Scripts for Each tty Device**

The modem chat scripts are located in “/etc/ppp”, and are used by “pppd” to initialize the modem and to dial out.

The file, “/etc/ppp/chat-init” is the default script used for modem initialization and “/etc/ppp/chat-connect” is the default script for modem dial out.

1. To define an init script for a specific port, copy “/etc/ppp/chat-init” as “/etc/ppp/chat-init-<tty device>”.

Where: <tty device> is the port where you want to apply the script.

For example, if “/etc/ppp/chat-init-ttyPS0” is present, then the system uses this file instead of “/etc/ppp/chat-init” to initialize ttyPS0.

2. To define a connect script for a specific port, copy “/etc/ppp/chat-connect” as: “/etc/ppp/chat-connect-<tty device>”.

For example, if “/etc/ppp/chat-connect-ttyPS0” is present, then the system uses this file instead of “/etc/ppp/chat-connect” to dial out through ttyPS0.

3. Add the new file names in “/etc/files.list”
4. Enter **saveconf** to save your configuration.

Configuring Dial Out and Dial Back

To enable device or console access through dial out or dial back, you must configure the following:

Note: For a complete list of all configuration requirements for Dial Out and Dial Back, see “Dial Up and Dial Back” on page 127.

For ACS Devices:

Using CLI, create a new user and password from the ACS using the commands:

- `adduser <ppp_user>`
- `passwd <ppp_user>`

Modem Dial Back for ACS

The dial back feature, which is configurable from the web interface, is designed to enable the AlterPath Manager to automatically dial to a remote ACS unit should the network fail, and enable the ACS to dial back the connection.

Required CLI configuration

This dial back feature is configured mostly from the web interface (Admin Mode, Devices > Dial Up). There are, however, three parameters that you must configure from the CLI:

- From the ACS, create a user by using the Linux command and syntax:
adduser <ppp_user>

Note: This must be the same PPP user configured in the AlterPath Manager “Dial Up” form.

- Also from the ACS, set the password for the ppp_user in the ACS using the command and syntax: # **passwd <ppp_user>**

Note: This must be the same PPP password configured in the AlterPath Manager “Dial Up” form.

- From the AlterPath Manager, go to “/var/apm/apm.properties” file and add the APM phone number in the parameter:
`dial.apm_phone_number=<phone_number>`

Note: The AlterPath Manager allows only one phone number for this parameter so that there is a hunt group configured to point to only one phone number.

Optional CLI Configuration

The following parameters (with examples) are OPTIONAL:

From the AlterPath Manager, edit the file: “/var/apm/apm.properties” to:

- Define the PPP idle timeout (in seconds).

```
ppp.idle=600
```

- Exclude modems from the modem pool by listing the modems to be excluded.

```
modem.pool.exclude=ttyPS2 ttyPS3
```

- Select modems that will never be used for dial-in by listing them as follows:

```
modem.pool.out_only=ttyPS1 ttyPS3
```

- Configure timeout to wait for a dial-back call from an ACS:

```
modem.pool.dial_in_timeout=30
```

If a timeout value is not provided, the AlterPath Manager will wait for 60 seconds.

- Define the time (in seconds) in which the AlterPath Manager should wait before allocating the modems for dial-in after receiving a confirmation from an ACS that it will call the AlterPath Manager back.

```
modem.pool.on_hook_time=4
```

For external modems:

From the ACS, edit the file “/etc/inittab” and “/etc/pslave.conf” to:

- Remove the control of Portslave over it, and add **mgetty**.

For PCMCIA modem:

From the ACS, copy the file:

```
“/etc/ppp/options.ttySn”
```

to:

```
“/etc/ppp/options.ttyS(n+1)”
```

Where: “n” is the number of the last serial interface of your ACS (*i.e.*, 1 for ACS1, 8 for ACS8, etc).

For PCMCIA modems, no further configuration is required; just insert the modem card and mgetty will open the modem port and wait for the ring.

ISDN Configuration

Note: Be sure you perform a configuration upload to the ACS after you finish configuring the following parameters.

Additional parameters in the AlterPath Manager's `/var/apm/apm.properties` file that need to be configured for supported ISDN modems include the following:

- Specify an ISDN protocol in this line:
`isdn.protocol=` (if empty, ETSI is assumed)

Or:

```
isdn.protocol=<protocol>
```

Note: To view a list of protocols, enter this command at the shell prompt:
`# divactrl load -h`

- For concurrent, *dialout-only* ISDN sessions, the APM uses a different multiple subscriber number (MSN) for each connection. Specify a pool of MSNs in the following line:

```
isdn.msnpool=<MSN1>[,<MSN2>,<MSN3> . . .]
```

- For concurrent, *dialout with callback* ISDN sessions, specify the MSNs in the following line:

```
isdn.inmsn=<MSN3>[,<MSN4>,<MSN5> . . .]
```

Note: MSNs entered in the “`isdn.inmsn=`” field always enable *dialout with callback*, even if they are entered in the “`isdn.msnpool=`” field.

- If a multiport ISDN card, such as the Eicon Diva Server 4BRI-8M is used, (or multiple single-port cards, such as the Eicon Diva Server BRI-2M) you will need to configure the following parameter:

```
isdn.ctrlmsnmap=<controller_1><MSN5>[,<MSN6>  
<controller_2><MSN7>,<MSN8> . . .] (where MSN5 through MSN8  
are the local phone numbers to which the controllers (or ports) are connected)
```


Sample ISDN Configuration

```

.
.
.
isdn.protocol=5ESS
isdn.msnpool=5551212,5551213
isdn.inmsn=5551214,5551215
# Configures the mapping of MSN phone numbers to the ISDN controllers
# (usually maximum of 2 MSN, i.e 2 b-channels per ISDN controller)
# The ISDN controllers available can be found in /proc/capi/controller
# Syntax: isdn.ctrlmsnmap=<controller no.>:<MSN1>[,<MSN2>...] ...
isdn.ctrlmsnmap=1:5551215,5551216 2:5551217,5551218
.
.
.

```

Be sure to perform a configuration upload to the ACS after you have configured the parameters shown above.

Changing the Ports to be Proxied

When Forward Proxy (with or without ARP) is enabled for a device, the default proxied ports are 80 and 443. To change the opened ports, perform the following steps:

1. Edit the property `proxyserver.ports` in the `/var/apm/apm.properties` file.
2. Separate the port numbers using commas. There should be no spaces in this line.

Example:

```
proxyserver.ports=80,443,8080
```

NIS Configuration

To use NIS authentication, NIS is selected from the First Time Configuration script. To further control NIS authentication, edit the following configuration file as follows:

File to edit: `/etc/nsswitch.conf`

Format: <database>:<service>[<actions><service>]

Where:	Parameter Definition:
<database>	Available: aliases, ethers, group, hosts, netgroup, network, passwd, protocols, publickey, rpc, services, and shadow.
<service>	Available: nis (use NIS version 2), dns (use Domain Name Service), and files (use the local files).
<actions>	<p>this syntax has this format: [<status>=<action>]</p> <p>WHERE:</p> <p><status> = SUCCESS, NOTFOUND, UNAVAIL, or TRYAGAIN</p> <p><action> = RETURN or CONTINUE</p>

What the status messages mean:

Status:	Meaning:
SUCCESS	No error occurred and the desired value is returned. The default action for this status is <i>return</i> .
NOT FOUND	The lookup process works, but the needed value was not found. The default action for this status is <i>continue</i> .
UNAVAIL	The service is permanently unavailable.
TRYAGAIN	The service is temporarily unavailable.

NIS User Authentication

To use NIS only to authenticate users, change the lines about passwd, shadow and group in the configuration file (/etc/nsswitch.conf) as described below.

The AlterPath Manager does not support user authentication against a NIS map and the local file (`/etc/passwd`) at the same time. Either the user is present in the NIS map or in the `passwd` file, but not both. The AlterPath Manager will not even allow you to add a user in the local database if the user is already present in the NIS server.

The configuration below enables the system to authenticate NIS users and local users.

Authenticate the user first through the local database and if the user is not found, use NIS.

```
passwd: files compat
shadow: files compat
group: files compat

passwd_compat: nis
shadow_compat: nis
group_compat: nis
```

Authenticate the user first through NIS and if the user is not found, use the local database.

```
passwd: compat files
shadow: compat files
group: compat files

passwd_compat: nis
shadow_compat: nis
group_compat: nis
```

Authenticate the user first through NIS, and if the user is not found or the NIS server is down, use the local database.

```
passwd: compat [UNAVAIL=continue TRYAGAIN=continue] files
shadow: compat [UNAVAIL=continue TRYAGAIN=continue] files
group: compat [UNAVAIL=continue TRYAGAIN=coninue] file

passwd_compat: nis
shadow_compat: nis
group_compat: nis
```

Creating the krb5.keytab for Kerberos Authentication

The AlterPath Manager supports kerberized networks. Kerberos is a computer network authentication protocol designed for insecure networks based on the key distribution model. It allows individuals communicating over a network to prove their identity to each other while also preventing eavesdropping or replay attacks. It also detects modifications and prevents unauthorized reading.

How Kerberos Works

On a kerberized network, the Kerberos database contains principals and their keys (for users, their keys are derived from their passwords). The Kerberos database also contains keys for all of the network services.

When a user on a kerberized network logs in to their workstation, their *principal* is sent to the Key Distribution Center (*KDC*) as a request for a Ticket Granting Ticket (*TGT*). The login program sends the request (so that it is transparent to the user) or the *kinit* program sends it after the user logs in.

The KDC checks for the *principal* in its database. If the principal is found, the KDC creates a TGT, encrypts it using the user's key, and sends it back to the user. The login program or *kinit* decrypts the *TGT* using the user's key (which it computes from the user's password). The *TGT*, which is set to expire after a certain period of time, is stored in your credentials cache.

An expiration time is set so that a compromised *TGT* can only be used for a certain period of time, usually eight hours (unlike a compromised password, which could be used until changed). The user will not have to re-enter their password until the *TGT* expires or they logout and login again.

When the user needs access to a network service, the client uses the *TGT* to request a ticket from the Ticket Granting Service (*TGS*) which runs on the *KDC*. The *TGS* issues a ticket for the desired service which is then used to authenticate the user.

Creating the krb5.keytab in the AlterPath Manager

The AlterPath Manager automatically creates “krb5.conf”, the file that holds information about KDC addresses and port numbers. The user, however, must

create the “/etc/krb5.keytab” file, a binary file that holds the cryptographic keys to validate the Kerberos tickets received.

There are two different ways to get the “/etc/krb5.keytab” file into the AlterPath Manager.

Method 1:

Using SCP, copy the “/etc/krb5.keytab” file from the Kerberos Key Distribution Center (KDC), also known as the Kerberos Server.

Method 2:

Connect to the Kerberos database by executing the command:

```
# kadmin -p <principal>
```

This is an interactive program; it will ask for the password for the principal used to connect to the Kerberos database.

After successful connection, run `ktadd` command for each principal required in order to add its respective cryptographic keys of that principal to the keytab file. Both the client host and the users supposed to be authenticated must have entries in the keytab file.

You can explicitly indicate which file to be used as keytab by using the “-k” option.

For example:

```
ktadd -k /etc/krb5.keytab host/apm.somedomain
ktadd -k /etc/krb5.keytab nestor
ktadd -k /etc/krb5.keytab guest
```

If the desirable principal was not yet added to the Kerberos database, they should be added with `addprinc` command before executing `ktadd`.

For example:

```
addprinc -randkey host/apm.somedomain
addprinc nestor
addprinc guest
```

Active Directory (with LDAP)

▼ *To Configure Active Directory*

Note: This procedure can either be invoked through the First Time Configuration Wizard, or from the “setauth” command.

1. Choose the “active_directory” authentication method at the following prompt:

```
(local/radius/tacacs+/ldap/kerberos/nis  
/active_directory) [local]: active_directory
```

2. Enter the Active Directory server: **<authserver>**
3. Enter the distinguished name of the search base:

```
(ex: 'dc=cyclades,dc=com'):  
dc=<first_part_domain_name>,dc=<second_part_domain_name>
```

Note: The second part of the domain name is usually “.com,” “.net,” “.org,” etc.

4. Enter the common name to bind to the server:

```
(ex: 'cn=Administrator,cn=Users,dc=cyclades,  
dc=com'): <user>@<authserver>
```

5. Enter the password to bind with:
6. Re-enter the password:

If the procedure was invoked from “setauth”, the following messages will be displayed:

```
*** Configuration changed!  
*** Execute saveconf to save the new values in flash.  
*** WARNING: It may be required to restart the sshd daemon.  
[root@APM_2500 root]#
```

Open LDAP

▼ *To Configure Open LDAP*

Note: This procedure can either be invoked through the First Time Configuration Wizard, or from the “setauth” command.

1. Choose the “ldap” authentication method at the following prompt:

```
(local/radius/tacacs+/ldap/kerberos/nis/active_directory)
[local]: ldap
```

2. Enter the name or IP address of the LDAP server at the prompt:

```
Enter the LDAP server: <LDAP_server_name>
```

3. Enter the server’s LDAP base at the prompt:

```
(ex: 'dc=cyclades,dc=com', 'ou=person,o=cyclades'):
dc=<first_part_domain_name>,dc=<second_part_domain_name>
```

Note: The second part of the domain name is usually “.com,” “.net,” “.org,” etc.

If the procedure was invoked from “setauth”, the following messages will be displayed:

```
*** Configuration changed!  
*** Execute saveconf to save the new values in flash.  
*** WARNING: It may be required to restart the sshd daemon.  
[root@APM_2500 root]#
```


Disabling HTTP to use only HTTPS

The AlterPath Manager is configured to allow both HTTP and HTTPS access. For greater security, you can disable HTTP access to allow only HTTPS.

▼ *To Disable HTTP to Use Only HTTPS*

1. Edit the file: “/usr/conf/httpd-std.conf”
2. Comment out the listen directive: **#Listen 80**
3. To make the configuration effective, restart tomcat and apache by first stopping tomcat followed by apache, and then starting apache followed by tomcat:

```
# /etc/init.d/tomcat stop
# /etc/init.d/apache stop
# /etc/init.d/apache start
# /etc/init.d/tomcat start
```

4. Use the **saveconf** command to save the configuration.

Note: If you disable HTTP, you must still type “https” in the browser URL input field to access the APM using the WMI. There is no automatic redirection to HTTPS.

Firmware

▼ *To Add Firmware*

Firmware files (.tgz) are normally downloaded from the web and copied into the AlterPath Manager using Secure Copy (SCP). To add or import new firmware, follow this procedure:

1. From the web (www.cyclades.com), download the firmware to the server you use to store your firmware.
2. Connect to the AlterPath Manager from your server using SSH.
3. Use the “scp” command to copy the firmware to the AlterPath Manager from your server.

Example: `scp v214.tgz root@<ip_address>:/usr/fw`

4. From the WMI, open the Firmware List form and click the “Import” button.

The system should add the new firmware on the Firmware List form. The system also updates the Firmware/Boot drop down list in the Device Definition form.

▼ **To Upgrade the APM Firmware**

You may upgrade the AlterPath Manager firmware by downloading the upgraded software from the web to the AlterPath Manager.

Note: After you upgrade the APM firmware, you should clear the cache of your web browser and then restart your web browser. This will ensure that the browser will not attempt to use a previously opened session or attempt to use any cached static resources.

1. From the Cyclades website (www.cyclades.com), download and copy the firmware to the server you want to use to store firmware for the AlterPath Manager.

The firmware is composed of two files:

- all.tgz
- all.tgz.md5sum

2. From your firmware server, copy the two files to the AlterPath Manager /tmp directory as follows:

```
# scp all.tgz root@APM_IP:/tmp
# scp all.tgz.md5sum root@APM_IP:/tmp
```

3. Login to the AlterPath Manager console as “root”, and then change the directory to “/tmp” as follows:

```
# ssh root@APM_IP
# cd /tmp
```

4. Install the new software to compact flash as follows:

```
# installing all all.tgz
```

5. reboot

Caution: Licenses (except for factory default licenses) must be reinstalled after you recreate the system partition or after you run the “installing” command.

If you want to preserve your licenses before you recreate a system partition or before you run “installing,” you can edit the file “/etc/files.list” and add your license file name to the list of files. Be sure to use the full path of each license file name you enter into this file. For example if the name of the license file you are adding is “APM_B_IPMI.enc” you should enter the full path name:
var/apm/licenses/data/APM_B_IPMI.enc
 Be sure to follow up with the “saveconf” command. It is also a good idea to save a copy of each license file on a server that can be accessed by your APM, just to be extra safe.

If at any time you run “defconf” the file, “/etc/files.list” will revert back to its original state, and you will need to reinstall your license.

Backing Up User Data

Using CLI, you can back up and restore the configuration and data files of the AlterPath Manager to a local or a remote destination. This feature allows you to backup and restore (either independently or altogether) the following data types:

Table 5-4: Data Types You Can Backup and Restore

Data Type	Definition
System Configuration	Data related to the AlterPath Manager host settings such as IP Address, Authentication Type, and Host Name.
Configuration Data	Data related to the configuration of consoles, users and so forth, which are stored in the database.
Data Buffers	The ASCII data collected from the consoles.

Backup and Restore Scenarios

For illustration purposes, there are two scenarios in which you can perform the backup.

- Replicating data to a hot spare machine - You back up the configuration data and data buffers and restore them to a second AlterPath Manager unit. This method enables you to keep the network identity of each AlterPath Manager unit, but maintain the same configuration for both units. The second unit serves as a spare system.
- Replacing the existing AlterPath Manager - You back up ALL data to an external server. The AlterPath Manager is then replaced with a new unit to which all data is restored. The new unit will have the same configuration as the original unit.

Backup and Restore Commands

From the CLI at the Linux shell prompt, the command lines for backup and restore are as follows:

```
# backup {log | sys[tem] | conf[iguration] | all} [[user@]host:]file  
# restore {log | sys[tem] | conf[iguration] | all} [[user@]host:]file
```

If you do not specify a user, then the system uses the current username.

If you do not specify a host, then the system creates a backup on the local host, or executes a restore from the local host.

The backup/restore operations use secure copy (scp). The file is saved as a tar file (*.tgz).

Note: You must reboot after you execute either the “restore sys” command or the “restore all” command.

Managing Log Files

Where Log Files are Archived

Once log files are rotated, the system stores them in:

```
/var/log/containers/rotated
```

You can back up these files to another server using the secure shell SCP program.

Backing Up Log Files to a Remote Server

You can copy rotated logs to another server that is more suited for holding large amounts of log data using the following command line syntax:

```
save_rotated_log [[user@]host:]file [-flush] [-now]
```

Where:

-flush deletes the current rotated logs

-now forces an immediate log rotation

The destination file is mandatory and must be the first argument. The order of the options (“-flush” and “-now”) does not matter; the system will perform the actions in the same order (save-flush-rotate) regardless of the options given.

If you supply *user@host*, the logs are transferred to a remote machine under the privileges of the specified user. If you do not supply *user@*, the system will assume that the current user is the remote one.

For remote destination, ensure that the remote machine is prepared to accept connections to ssh service on port 22. If only the file name is supplied, the system will copy the logs locally. You can include path names as part of the file name.

System Recovery Guidelines

In the event that the AlterPath Manager goes down, the system will check the integrity of the file system during the restart. If a problem is found, then the system will attempt to repair any damage that may have occurred.

When performing a recovery procedure, if there is too much damage, you have the option to stop the booting process and take recovery actions through the serial console as follows:

1. Rebuild system partition
2. Rebuild database
3. Rebuild data log partition

The rest of the configuration process is done through the GUI/web interface.

If the AlterPath Manager goes down, you will still have direct access to ports and consoles, but you will need to redefine the devices.

Root Password Recovery

In the event of a forgotten or mis typed root password, the APM's main system administrator (e.g., the root user) will need create a new password. The root user is the only user who has this capability.

▼ *To Recover a Root Password*

Caution: *This is a security issue!* This procedure can be performed by *anyone* with physical access to the APM's serial console port. The only way to prevent an unauthorized person from gaining full administrative access to the APM is to restrict physical access to the APM.

1. Be sure there is a console terminal set up and connected to the APM's console port. See "To Log Into the Serial Console Port" on page 278, if you need to set this up.
2. While you are close enough to the console keyboard to have physical access, reset the APM. See the section "Connectivity and Capacity" on page 1 for illustrations of locations of reset buttons on the different APM models.

The APM will start to reboot after a few seconds.

3. Be ready at the console terminal. When the following screen appears, the line that says "APM" will be highlighted. Press the `Down Arrow` key twice so that "APM Emergency Mode" is highlighted.

Note: You need to press the `Down Arrow` key within 1 second, or the APM will start to boot in normal mode, and you will need to press the `RESET` button again. If you press the `Down Arrow` key at least once within 1

second, the screen will pause and you will have time to highlight the “APM Emergency Mode” line.

```
GRUB version 0.91 (639K lower / 522176K upper memory)

+-----+
| APM                                         |
| APM Network Boot                           |
| APM Emergency Mode                         |
+-----+

Use the ^ and v keys to select which entry is highlighted.
Press enter to boot the selected OS, 'e' to edit the
commands before booting, or 'c' for a command-line.

The highlighted entry will be booted automatically in 1 seconds.
```

4. Press the Enter key.

The APM will continue to boot, and a command prompt will appear. You will already be the root user.

5. Enter the following command at the prompt:

```
passwd
```

6. Enter the same password each of the two times you are prompted to do so.

7. Be sure to save the configuration by entering the following command:

```
saveconf
```

8. Enter the following command to reboot the APM:

```
reboot
```

9. Allow the APM to reboot normally.

Changing the Database Configuration

Note: *This configuration procedure is for advanced users only.*

You can change the default configuration values from the properties file “/var/apm/apm.properties”.

Table 5-5: Default Configuration Values from the “apm.properties” File

Property Name	Default Property Value	If you change the default property value, ensure that . . .
db.apm	apmdb	The system creates a corresponding database.
db.apm.user	apm	The system creates a corresponding database user.
db.apm.pw	apmdb	The system creates a corresponding database.
db.apm.max_connections	20	“max_connections” in my.cnf file is set to greater or equal to “db.apm.max_connections” value.
db.apm.min_connections	10	
db.apm.host	localhost	the new host is available on the network.

Restoring Your Configuration

If during a configuration upgrade, the system displays an error or failed message, you can check the log file `/var/log/conf-V_[version number].log` and decide whether to restore the original configuration.

For example, if you are upgrading your configuration from V_1.2.1 to 1.3.0, then the log file to check is: `/var/log/conf-V_1.3.0.log`

To restore the previous configuration:

```
# restconf config.tgz.old
```

▼ To Install SSL Certificates

This section explains how to add or import your own SSL certificate to the AlterPath Manager instead of using the Cyclades default SSL certificate.

A certificate for the HTTP security is created by a Certification Authority (CA). Using a public algorithm such as RSA or X509, certificates are commonly obtained by generating public and private keys.

Before you obtain a new certificate, you need to delete your default certificate.

▼ To Delete your Default Certificate

1. Verify your default certificate. Enter the command:

```
# keytool -list
```

The console will for the password.

2. Type in the password “changeit” as shown:

```
[root@2500_QA root]# keytool -list
Enter keystore password: changeit
```

The console will show a display similar to the following:

```
Keystore type: jks
Keystore provider: SUN

Your keystore contains 1 entry

tomcat, Nov 30, 2005, keyEntry,
Certificate fingerprint (MD5):
B4:9A:56:ED:69:3C:D5:0F:67:B0:D2:F7:87:F1:74:9C
```

3. Delete the default certificate. Enter the command:

```
# keytool -delete -alias tomcat
```

The console will prompt you for the password. After you enter the password, the display will appear as follows:

```
[root@2500_QA root]# keytool -delete -alias tomcat
Enter keystore password:  changeit
```

4. Verify that the certificate was deleted. Enter the command:

```
# keytool -list
```

After you enter the password, the console terminal will display:

```
[root@2500_QA root]# keytool -list
Enter keystore password:  changeit

Keystore type: jks
Keystore provider: SUN

Your keystore contains 0 entries
```

5. Save your configuration. Enter the command:

```
# saveconf
```

▼ **To Obtain and Install a New SSL Certificate**

6. Enter OpenSSL command.

On a Linux computer, you can generate a key using the Open SSL package through the command:

```
# openssl req -new -nodes -keyout private.key -out public.csr
```

If you use this command, the following information is required:

Table 5-6: Information for the “openssl” Command

Parameter	Description
Country Name (2-letter code) [AU]:	The 2-letter country code.
State or Province Name (full name) [Some-State]:	The full name (not the code) of the state.
Locality Name (e.g., city) []:	The name of your city.

Table 5-6: Information for the “openssl” Command (Continued)

Parameter	Description
Organization Name (e.g., company) [Internet Widgits Ltd]:	Organization that you work for or want to obtain the certificate for.
Organizational Unit Name (e.g., section) []:	Department or section where you work.
Common Name (e.g., your name or your server’s hostname) []:	Name of the machine where the certificate must be installed.
Email Address []:	Your email address or the administrator’s.

You may skip the other requested information.

The command generates a Certificate Signing Request (CSR) which contains some personal (or corporate) information and its public key.

7. Submit the CSR to the CA

Once generated, submit the CSR and some personal data to the CA. You can request this service by selecting from a list of CAs at the following URL:

pki-page.org

The service is not free. Before sending the certificate, the CA will analyze your request for policy approval.

8. Upon receipt, install the certificate

Once the CSR is approved, the CA sends a certificate (e.g., `jcercertfile.cer`) to the origin and stores a copy on a directory server.

If you are satisfied that the certificate is valid, then you can import the certificate to your keystore using the “-import” subcommand:

```
keytool -import -alias tomcat -file <jcert.cer>
```

You will be prompted for the password:

```
[root@APM-gregg licenses]# keytool -import -alias tomcat -file <jcert.cer>  
Enter keystore password: changeit
```

9. Save your configuration. Enter the command:

```
# saveconf
```

The certification becomes effective in the next reboot.

More About Importing Certificates

There are many sources of information regarding certificate management on the web. The information below has been excerpted and modified from the keytool document which you can access from the following web site:

<https://java.sun.com/j2se/1.4.2/docs/tooldocs/windows/keytool.html>.

You import a certificate for two reasons:

1. To add it to the list of trusted certificates, or
2. To import a certificate reply received from a CA as the result of submitting a Certificate Signing Request (see the “-certreq” subcommand) to that CA.

Which type of import is intended is indicated by the value of the “-alias” option. If the alias exists in the database, and identifies an entry with a private key, then it is assumed you want to import a certificate reply. Keytool checks whether the public key in the certificate reply matches the public key stored with the alias, and exits if they are different. If the alias identifies the other type of keystore entry, the certificate will not be imported. If the alias does not exist, then it will be created and associated with the imported certificate.

Be sure to check a certificate very carefully before importing it as a trusted certificate! View it first (using the “-printcert” subcommand, or the “-import” subcommand without the “-noprompt” option), and make sure that the displayed certificate fingerprint(s) match the expected ones.

For example, suppose someone sends or emails you a certificate, and you put it in a file named /tmp/cert. Before you consider adding the certificate to your list of trusted certificates, you can execute a “-printcert” subcommand to view its fingerprints, as in:

```
# keytool -printcert -file /tmp/cert
Owner: CN=ll, OU=ll, O=ll, L=ll, S=ll, C=ll
Issuer: CN=ll, OU=ll, O=ll, L=ll, S=ll, C=ll
Serial Number: 59092b34
Valid from: Thu JUL 01 18:01:13 PDT 2004
until: Wed SEP 08 17:01:13 PST 2004
Certificate Fingerprints:
MD5: 11:81:AD:92:C8:E5:0E:A2:01:2E:D4:7A:D7:5F:07:6F
SHA1: 20:B6:17:FA:EF:E5:55:8A:D0:71:1F:E8:D6:9D:C0:37:1
```

Then call or contact the person who sent the certificate, and compare the fingerprint(s) that you see with the ones that they show. Only if the fingerprints are equal is it guaranteed that the certificate has not been replaced in transit with somebody else's (for example, an attacker's) certificate. If such an attack took place, and you did not check the certificate before you imported it, you would end up trusting anything the attacker has signed (for example, a JAR file with malicious class files inside).

Note: It is not required that you execute a “-printcert” subcommand prior to importing a certificate, since before adding a certificate to the list of trusted certificates in the keystore, the “-import” subcommand prints out the certificate information and prompts you to verify it. You then have the option of aborting the import operation. This is only the case if you invoke the “-import” subcommand without the “-noprompt” option. If the “-noprompt” option is given, then there is no interaction with the user.

If you are satisfied that the certificate is valid, then you can add it to your key store as follows:

```
# keytool -import -alias tomcat -file <jcert.cer>
```

This creates a trusted certificate entry in the keystore, with the data from the file <jcertfile.cer>, and assigns the alias tomcat to the entry.

Appendix A

Technical Specifications

Hardware Specifications

Feature	AlterPath E2000	AlterPath 2500	AlterPath 5000
CPU	Intel® Celeron® 850MHz	Intel Celeron 3.0GHz	2 x Intel Xeon 3.0GHz
Memory	512MB RAM 256MB compact flash	2GB RAM 256MB compact flash	4GB RAM 512MB compact flash
HDD	80GB SATA	160GB SATA	2 x 160GB SATA RAID 0, 1
Interfaces	2 x 10/100 MB auto sense Ethernet	2 x 10/100/1000 auto sense Ethernet	2 x 10/100/1000 auto sense Ethernet
Dimensions (W x D x H)	1U @ 17 x 14.5 x 1.75 in (43.18 x 36.25 x 4.45 cm)	1U @ 16.8 x 14 x 1.75 in (42.67 x 35.56 x 4.45 cm)	2U @ 16.7 x 25.6 x 3.5 in (42.418 x 65.024 x 8.89 cm)
PCI Slots	2	1 (not currently supported)	3 (not currently supported)
LCD front panel	No	Yes	Yes
Modem Support	External modem in AUX serial port Eicon DS series ISDN BRI-2M - International, Eicon DS series ISDN 4BRI-8M Equinox SST-MM4P UNIV Perle V90-modem	Eicon DS series ISDN BRI-2M - international, Eicon DS series ISDN 4BRI-8M Equinox SST-MM4P UNIV Perle V90-modem	Eicon DS series ISDN BRI-2M - international, Eicon DS series ISDN 4BRI-8M Equinox SST-MM4P UNIV
Serial	Serial console (built-in) Perle multi-port serial Cyclades 8Yo serial	Serial console (built-in) Perle multi-port serial	Serial console (built-in) Perle multi-port serial
Ethernet	Portwell, Inc. (built-in) Adlink PCI 8213 4-port LAN	SuperMicro (built-in) Adlink PCI 8213 4-port LAN	SuperMicro (built-in) Adlink PCI 8213 4-port LAN

Feature	AlterPath E2000	AlterPath 2500	AlterPath 5000
Power Supply	150W, single, 115 - 230V~, autoranging	260W, single, 115 - 230V~, autoranging	2 x 500W hot swap redundant, 115 - 230V~, autoranging
Operating Temperature	50°F to 112°F (10°C to 44°C)	50°F to 95°F (10°C to 35°C)	50°F to 95°F (10°C to 35°C)
Operating Humidity	20% to 90% relative, non-condensing	5% to 90% relative, non-condensing	5% to 90% relative, non-condensing
Storage Temperature	32°F to 158°F (0°C to 70°C)	-40°F to 158°F (-40°C to 70°C)	-40°F to 158°F (-40°C to 70°C)
Storage Humidity	5% to 95% relative, non-condensing	5% to 95% relative, non-condensing	5% to 95% relative, non-condensing

Power Consumption vs. Heat Exchange

Model	Input = 120VAC		Input = 23VAC	
	Power (Watts)	Heat Exchange (BTU/hr)	Power (Watts)	Heat Exchange (BTU/hr)
APM2500	54	184	58	198
APM5000	288	984	299	1021

Software Specifications

Feature	AlterPath E2000	AlterPath 2500	AlterPath 5000
Operating system	Linux 2.6.x (embedded)	Linux 2.6.x (embedded)	Linux 2.6.x (embedded)
Users and administrators	Unlimited	Unlimited	Unlimited
Managed devices	2048	2048	2048
Managed consoles	4096 (fixed)	1024 to 8192 (licensed)	1024 to 32768 (licensed)
Data logging	256 (fixed)	64 to 512 (licensed)	64 to 2048 (licensed)
Concurrent serial console sessions	256 (fixed)	64 to 512 (licensed)	64 to 2048 (licensed)
Support for KVM/net	Yes (SW 1.1.0 and above)	Yes (SW 1.1.0 and above)	Yes (SW 1.1.0 and above)
Support for OnSite	Yes	Yes	Yes
Support for TS	Yes	Yes	Yes
Support for ACS	Yes	Yes	Yes
AlterPath Integrator for HP OpenView	Yes	Yes	Yes
Heartbeat/Failover/Data sync	No	Yes	Yes
Supported web browsers	Internet Explorer 6.0 Mozilla 1.02 Netscape 7.x (x ≥ 1) Netscape 8.x	Internet Explorer 6.0 Mozilla 1.02 Netscape 7.x (x ≥ 1) Netscape 8.x	Internet Explorer 6.0 Mozilla 1.02 Netscape 7.x (x ≥ 1) Netscape 8.x
Java runtime plug-ins	1.4.2 or greater	1.4.2 or greater	1.4.2 or greater

Appendix B

ACS Modem Configuration

The AlterPath Manager allows you to automatically dial out to remote console servers such as the AlterPath Console Server (ACS) or Terminal Server Series (TS) if the network connection is lost.

In the remote console server, you can connect an external modem to a serial port, or use a PCMCIA modem in the case of the ACS. This section explains the procedure for configuring either modem.

▼ *To Configure the PCMCIA Modem*

1. Edit the file `/etc/ppp/pap-secrets`.

When the file is opened for the first time, it should look something like this:

```
# Secrets for authentication using PAP
# client      server  secret          IP addresses
#"mary"      *      "marypasswd"   *
```

2. Add the following line:

```
*          *          " "          *
```

The file should now look something like this:

```
# Secrets for authentication using PAP
# client      server  secret          IP addresses
#"mary"      *      "marypasswd"   *
*          *          " "          *
```

This configures the modem to accept any password.

▼ *To Configure the External Modem*

To configure your external modem, perform the following steps:

Caution: Ensure that you do not configure the console where the modem is attached otherwise any upload process on the console will overwrite your configuration.

1. Open the file, `/etc/portslave/pslave.conf` in an editor such as VI.
2. Go to the “all.initchat” section of the file.

The “all.initchat” section of the `/etc/portslave/pslave.conf` file appears as follows the first time the file is opened:

```
#all.initchat  TIMEOUT 10 \
#               "" \d\l\dATZ \
#               OK\r\n-ATZ-OK\r\n "" \
#               TIMEOUT 10 \
#               "" ATM0 \
#               OK\r\n "" \
#               TIMEOUT 3600 \
#               RING "" \
#               STATUS Incoming %p:I.HANDSHAKE \
#               "" ATA \
#               TIMEOUT 60 \
#               CONNECT@ "" \
#               STATUS Connected %p:I.HANDSHAKE
```

3. Modify the “all.initchat” section by removing all the “#” symbols from the beginning of each line in the section.
4. Change the first line of “all.initchat” to “sxx.initchat” (where *xx* is the number of the serial port to which the external modem is attached).

The section should now appear as follows:

```
sxx.initchat  TIMEOUT 10 \
               "" \d\l\dATZ \
               OK\r\n-ATZ-OK\r\n "" \
               TIMEOUT 10 \
               "" ATM0 \
               OK\r\n "" \
               TIMEOUT 3600 \
               RING "" \
               STATUS Incoming %p:I.HANDSHAKE \
               "" ATA \
               TIMEOUT 60 \
               CONNECT@ "" \
               STATUS Connected %p:I.HANDSHAKE
```

5. Go to the “all.autoppp” section of the `/etc/portslave/pslave.conf` file.

The “all.autoppp” section will appear as follows when the file is first opened:

```
#all.autoppp   %i:%j novj \  
#               proxyarp modem asyncmap 000A0000 \  
#               noipx noccp login auth require-pap refuse-chap \  
#               mtu %t mru %t \  
#               ms-dns 192.168.160.5 ms-dns 0.0.0.0 \  
#               plugin /usr/lib/libpsr.so
```

6. Remove the “#” symbols from the beginning of the first 4 lines in this section.

Optionally, you can remove the two remaining lines that begin with “#” (“ms-dns 192.168.160.5 ms-dns 0.0.0.0 \” and “plugin /usr/lib/libpsr.so”).

Note: If you do not remove these two lines, leave the “#” symbol in front of each one.

7. Change “all.autoppp” to “sxx.autoppp” (where *xx* is the number of the serial port to which the external modem is attached).
8. In the first line of this section, change “%i:%j” to “0.0.0.0:0.0.0.0”.
9. Remove the backslash from end of the line that reads: “mtu %t mru %t \” .

The section should now appear as follows:

```
sxx.autoppp   0.0.0.0:0.0.0.0 novj \  
               proxyarp modem asyncmap 000A0000 \  
               noipx noccp login auth require-pap refuse-chap \  
               mtu %t mru %t  
#               ms-dns 192.168.160.5 ms-dns 0.0.0.0 \  
#               plugin /usr/lib/libpsr.so
```

10. Go to the “all.pppopt” section of the */etc/portslave/plslave.conf* file.

The “all.pppopt” section will appear as follows when the file is first opened

```
#all.pppopt      %i:%j novj \  
#                proxyarp modem asyncmap 000A0000 \  
#                noipx noccp mtu %t mru %t netmask %m \  
#                idle %I maxconnect %T \  
#                ms-dns 192.168.160.5 ms-dns 0.0.0.0 \  
#                plugin /usr/lib/libpsr.so
```

11. Remove the “#” symbols from the beginning of the first 4 lines in this section.

Optionally, you can remove the two remaining lines that begin with “#” (“ms-dns 192.168.160.5 ms-dns 0.0.0.0 \” and “plugin /usr/lib/libpsr.so”).

Note: If you do not remove these two lines, leave the “#” symbol in front of each one.

12. Change “all.pppopt” to “sxx.pppopt” (where *xx* is the number of the serial port to which the external modem is attached).
13. In the first line of this section, change “%i:%j” to “0.0.0.0:0.0.0.0”.
14. Remove the backslash from the end of the line that reads: “idle %I maxconnect %T\”.

The section should now appear as follows:

```
sxx.pppopt      0.0.0.0:0.0.0.0 novj \  
                proxyarp modem asyncmap 000A0000 \  
                noipx noccp mtu %t mru %t netmask %m \  
                idle %I maxconnect %T  
#                ms-dns 192.168.160.5 ms-dns 0.0.0.0 \  
#                plugin /usr/lib/libpsr.so
```

15. Edit the file “/etc/ppp/pap-secrets”.

When the file is opened for the first time, it should look something like this:

```
# Secrets for authentication using PAP
# client      server  secret      IP addresses
#"mary"      *        "marypasswd"      *
```

16. Add the following line:

```
*                *                " "                *
```

The file should now look something like this:

```
# Secrets for authentication using PAP
# client      server  secret      IP addresses
#"mary"      *        "marypasswd"      *
*                *                " "                *
```

This configures the modem to accept any password.

17. Ensure that the filename “/etc/ppp/pap-secrets” is listed in “/etc/config_files”. If not, edit “/etc/config_files” and add the following line to the end of the file.

```
/etc/ppp/pap-secrets
```

18. If for any reason you are enabling syslog-ng on the ACS or TS, it is not advisable to use “root” as the Admin Username for this device. Instead, create a user in the ACS or TS whose name will be the APM Admin Username for that device.

19. After creating the user in the ACS or TS, give it root privileges by editing /etc/passwd for the user by changing the UID and GID fields to 0.

A sample user with the fields changed to 0 is as follows:

```
edson:fTEQb6zEnuIEQ:0:0:Embedix User...:/home/
edson:/bin/sh
```

20. Change the ownership of the user’s home directory to root as follows:

```
# chown root /home/edson
```

21. Edit the file “/etc/ssh/sshd_config” to remove the comment symbol (#) in front of the line:

```
AuthorizedKeysFile      /etc/ssh/authorized_keys
```


Appendix C

DLS Activation

Data Logging Session Activation

The AlterPath Manager E2000 is available with a fixed capability of 256 activated Data Logging Sessions (DLSs). This is also equal to the maximum number of concurrent console connections. The maximum number of managed consoles, or the total number of configurable console connections for the APM E2000 is 4096.

The APM 2500 and APM 5000 come with a standard base capacity of 64 activated DLSs and a capacity of 1024 managed consoles.

Caution: Licenses (except for factory default licenses) must be reinstalled after you recreate the system partition or after you run the “installing” command.

If you want to preserve your licenses before you recreate a system partition or before you run “installing,” you can edit the file “/etc/files.list” and add your license file name to the list of files. Be sure to use the full path of each license file name you enter into this file. For example if the name of the license file you are adding is “APM_FA_DLS_64_128.enc” you should enter the full path name:

```
/var/apm/licenses/data/APM_FA_DLS_64_128.enc
```

Be sure to follow up with the “saveconf” command. It is also a good idea to save a copy of each license file on a server that can be accessed by your APM, just to be extra safe.

If at any time you run “defconf” the file, “/etc/files.list” will revert back to its original state, and you will need to reinstall your license.

Additional DLS at Time of Purchase

Additional DLS activation can be included at the time of initial purchase, or it can be added as a feature activation conversion. Cyclades recommends you purchase the additional DLS activation with your APM. There is a price benefit when you buy the DLS activation this way.

Initial purchase part numbers for the DLS activation options along with their corresponding managed console capacities are shown in the table that follows:

Table C-1: DLS Activations Available at Initial Purchase

Part Number	DLSs	Max. Number of Managed Consoles
APM 2500		
APM 2500 Base System	64	1024
APM B-DLS 128	128	2048
APM B-DLS 256	256	4096
APM B-DLS 512	512	8192
APM 5000		
APM 5000 Base System	64	1024
APM B-DLS 128	128	2048
APM B-DLS 256	256	4096
APM B-DLS 512	512	8192
APM B-DLS 1024	1024	16384
APM B-DLS 1536	1536	24576
APM B-DLS 2048	2048	32768

DLS Activation Conversion

For the APM 2500 and 5000, DLS capacity can be expanded and additional capacity can be purchased from Cyclades. This is an activation conversion. Activation conversion options are shown in the following table:

Table C-2: Activation Conversion Options

Conversion Number	From	To
AlterPath 2500		
APM FA-DLS 64-128	64	128
APM FA-DLS 64-256	64	256
APM FA-DLS 64-512	64	512
APM FA-DLS 128-256	128	256
APM FA-DLS 128-512	128	512
APM FA-DLS 256-512	256	512
AlterPath 5000		
APM FA-DLS 64-128	64	128
APM FA-DLS 64-256	64	256
APM FA-DLS 64-512	64	512
APM FA-DLS 64-1024	64	1024
APM FA-DLS 64-1536	64	1536
APM FA-DLS 64-2048	64	2048
APM FA-DLS 128-256	128	256
APM FA-DLS 128-512	128	512
APM FA-DLS 128-1024	128	1024
APM FA-DLS 128-1536	128	1536
APM FA-DLS 128-2048	128	2048
APM FA-DLS 256-512	256	512
APM FA-DLS 256-1024	256	1024

Table C-2: Activation Conversion Options (Continued)

Conversion Number	From	To
APM FA-DLS 256-1536	256	1536
APM FA-DLS 256-2048	256	2048
APM FA-DLS 512-1024	512	1024
APM FA-DLS 512-1536	512	1536
APM FA-DLS 512-2048	512	2048
APM FA-DLS 1024-1536	1024	1536
APM FA-DLS 1024-2048	1024	2048
APM FA-DLS 1536-2048	1024	2048

Each DLS activation is assigned to a single MAC (Ethernet hardware) address, and cannot be transferred to another AlterPath Manager.

Obtaining Expanded DLS Activation

You can purchase expanded DLS activation from your Cyclades sales team or from Cyclades partners.

Cyclades customer service will need the MAC (Ethernet hardware) address of Eth0 (the first Ethernet controller in your APM) to generate the license file which will activate your new features.

▼ *To Install Expanded DLS Activation*

1. Log onto your APM as root, using the serial console interface.
2. Examine the contents of the following the “/var/apm/licenses/data” directory.

Note: At least one file should already be in this directory. This file should be named “APM_B_DLS.enc”. This is a *base* license file (indicated by the “B”

in the file name). Only *one* base file is allowed in the “/var/apm/licenses/data” directory.

3. Copy any new license files into this directory.

Note: If you have more than one feature activation (FA) license file for DLS activation, you must be sure all the license files are included in the “/var/apm/licenses/data” directory.

For example, if you purchase a license to expand from 128 to 512 DLSs, your directory will contain the following files prior to the new expansion:

```
APM_B_DLS_64.enc
APM_FA_DLS_64_128.enc
```

When you copy your new license file into the “/var/apm/licenses/data” directory, it must contain all of the following:

```
APM_B_DLS_64.enc
APM_FA_DLS_64_128.enc
APM_FA_DLS_128_256.enc
```

Note: Multiple FA (feature activation) license files must be named with sequential number ranges, as shown in the foregoing example.

4. Enable your license immediately, by entering the command:

```
# /etc/init.d/tomcat restart
```

Verifying Your Current DLS Activation

Log on to the Web User Interface and click on the “About” link in the upper left corner of the display. A window similar to the following will appear:

The screenshot shows the 'About' page of the Cyclades web interface. The page header includes the Cyclades logo and navigation tabs for 'Access' and 'Admin'. The main content area displays system information:

```

System Model      : APM e2000
Boot Version     : 1.0.2 (Sep/10/2002)
Kernel Version   : 2.6.12.3
Config Version   : V_1.4.1
OS Version       : V_1.4.1 (Apr/07/2006)
APM Version      : V_1.4.1 (04/07/2006)
APM Database     : V_1.4.1 (2006-02-14)
CPU 0           : Celeron (Coppermine) 847.691MHz 1675.26 bogomips
RAM              : 516384 kB (258808 kB free)
HostName        : APM-gregg.cyclades.com

```

Below the system information is a table listing installed features:

Feature	Version	Owner	Id	Type	Device	Valid	Additional Information
IBMLADEMODULE	1.0.1	paulo	gregg		APM	true	APM_B_IBMLADEMODULE expiry 2006-04-28 00:00
IPMI	1.0.1	paulo	gregg		APM	true	APM_B_IPMI expiry 2006-04-28 00:00
DLS	1.0.1	Cyclades Corporation	cyclades	standard	APM	true	e2000 base license APM_B_DLS_256 expiry 9999-01-31 00:00
NNM	1.0.1	paulo	gregg		APM	true	APM_B_NNM expiry 2006-04-28 00:00

Figure C-1: Feature Window (full content scrolled)

You can also verify your current DLS Activation by logging onto your APM CLI as root and running the following command:

```
# ls /var/apm/licenses/data
```

If DLS is activated, the screen will display a file name similar to this:

```
APM_B_DLS_256.enc
```

The foregoing file name indicates a DLS capacity of 256 logging sessions.

Verifying your MAC addresses

Log on to the CLI (on the serial console port) as root or as admin and run the following command:

```
# ifconfig
```

A display similar to the following will appear:

```
eth0      Link encap:Ethernet  HWaddr 00:90:FB:81:57:17
inet addr:192.168.48.162 Bcast:192.168.51.255 Mask:255.255.252.0
UP BROADCAST RUNNING MULTICAST MTU:1500 Metric:1
RX packets:9691587 errors:133 dropped:0 overruns:0 frame:133
TX packets:5726282 errors:0 dropped:0 overruns:0 carrier:0
collisions:1038728 txqueuelen:1000
RX bytes:685270715 (653.5 Mb) TX bytes:548308906 (522.9 Mb)
Interrupt:10 Base address:0xc000 Memory:e5020000-e5020038

eth1      Link encap:Ethernet  HWaddr 00:90:FB:01:8C:D7
inet addr:10.10.10.2 Bcast:10.10.255.255 Mask:255.255.0.0
UP BROADCAST RUNNING MULTICAST MTU:1500 Metric:1
RX packets:632 errors:0 dropped:0 overruns:0 frame:0
TX packets:622 errors:0 dropped:0 overruns:0 carrier:0
collisions:0 txqueuelen:1000
RX bytes:38288 (37.3 Kb) TX bytes:42288 (41.2 Kb)
Interrupt:11 Base address:0xc400 Memory:e5021000-e5021038

lo        Link encap:Local Loopback
inet addr:127.0.0.1 Mask:255.0.0.0
UP LOOPBACK RUNNING MTU:16436 Metric:1
RX packets:113528 errors:0 dropped:0 overruns:0 frame:0
TX packets:113528 errors:0 dropped:0 overruns:0 carrier:0
collisions:0 txqueuelen:0
RX bytes:15268713 (14.5 Mb) TX bytes:15268713 (14.5 Mb)
```

The numbers following the “HWaddr” subheading for each Ethernet controller installed (eth0 and eth1 by default) is the MAC address for the controller.

Appendix D

Safety Information

Follow the precautions in this appendix when installing Cyclades products. Failure to observe the listed precautions may result in personal injury or damage to equipment. Failing to observe compliance requirements makes the equipment no longer compliant. See “Safety Considerations When Rack Mounting” on page 28, and “Technical Specifications” on page 333 for specific standards and compliance information for the AlterPath Manager.

General Safety Precautions

Observe the following general precautions when setting up and using Cyclades equipment.

- Follow all cautions and instructions marked on the equipment.
- Follow all cautions and instructions in the installation documentation or on any cautionary cards shipped with the product.
- Do not push objects through the openings in the equipment. Dangerous voltages may be present. Objects with conductive properties can cause fire, electric shock, or damage to the equipment.
- Do not make mechanical or electrical modifications to the equipment.
- Do not block or cover openings on the equipment.
- Choose a location that avoids excessive heat, direct sunlight, dust, or chemical exposure, all of which can cause the product to fail. For example, do not place a Cyclades product near a radiator or heat register, which can cause overheating.
- Connect products that have dual power supplies to two separate power sources, for example, one commercial circuit and one uninterruptible

power supply (UPS). The power sources must be independent of each other and must be controlled by a separate circuit breaker.

- For products that have AC power supplies, ensure that the voltage and frequency of the power source match the voltage and frequency on the label on the equipment.
- Products with AC power supplies have grounding-type three-wire power cords. Make sure the power cords are plugged into single-phase power systems that have a neutral ground.
- Do not use household extension power cords with Cyclades equipment because extension cords are not designed for use with computer systems and do not have overload protection.
- Make sure to connect DC power supplies to a grounded return.
- Ensure that air flow is sufficient to prevent extreme operating temperatures. Provide a minimum space of 6 inches (15 cm) in front and back for adequate airflow.
- Keep power and interface cables clear of foot traffic. Route cables inside walls, under the floor, through the ceiling, or in protective channels or raceways.
- Route interface cables away from motors and other sources of magnetic or radio frequency interference.
- Stay within specified cable length limitations.
- Leave enough space in front and back of the equipment to allow access for servicing.

Rack or Cabinet Placement

When installing Cyclades equipment in a rack or cabinet, observe the following precautions:

- Ensure that the floor's surface is level.
- Load equipment starting at the bottom first and filling the rack or cabinet from the bottom to the top.
- Exercise caution to ensure that the rack or cabinet does not tip during installation and use an anti-tilt bar.

Table Placement

- Choose a desk or table sturdy enough to hold the equipment.
- Place the equipment so that at least 50% of the equipment is inside the table or desk's leg support area to avoid tipping of the table or desk.

Glossary

3DES

Triple Data Encryption Standard, an encrypting algorithm (cipher) that encrypts data three times, using a unique key each time, to prevent unauthorized viewers from viewing or changing it. 3DES encryption is one of the security features provided by Cyclades products to support data center security policies.

authentication

Controlling access by requiring users to enter names and passwords. Anyone accessing Cyclades products and connected devices must log in by entering a username and password. The usernames and passwords entered during login attempts are checked against a database that lists all the valid usernames along with the encrypted passwords. Access is denied if the username or password is not valid. The password database being checked can reside either locally (on the device being accessed) or on an authentication server on the network. If an authentication method is selected that relies on a server, the corresponding authentication server must be already installed and configured in order for authentication to work. Using one or more of the many types of popular authentication methods can reduce administrator workload when an administrator needs to add, modify, or delete user accounts.

ALOM (Advanced Lights Out Manager)

Remote out-of-band management technology on certain Sun servers that includes an independent system controller (service processor) and firmware. Provides remote monitoring, logging, alerting, and basic control of the server in a “lights out” environment.

ASIC

Application-Specific Integrated Circuit. Pronounced “ay-sik.” A type of chip used for applications that provide a specific function, such as an ASIC chips that serves as a BMC.

Baseboard Management Controller (BMC)

On some servers, an internal processor separate from the main system that operates even if the main processor is not operable, sits on the server's motherboard or on the chassis of a blade server. Monitors on-board instrumentation. Provides remote reset or power-cycle capabilities. Enables remote access to BIOS configuration or operating system console information, and in some cases provides KVM control of the server. Includes a communication protocol that brings the information and control to administrators.

BIOS (basic input/output system)

Pronounced "bye-ose." Instructions in the onboard flash memory that start up (boot) a computer without the need to access programs from a disk. Sometimes used for the name of the memory chip where the start-up instructions reside. BIOS access is available even during disk failures. Administrators often need to access the BIOS while troubleshooting, for example to temporarily change the location from which the system boots. How to access the BIOS varies from one manufacturer to the other.

baud rate

Pronounced "bawd rate." When configuring terminal or modem settings on serial ports and console port connections on AlterPath devices, the specified baud rate must match the baud rate of the connected devices.

Options range from 2400–921600 Kbps. 9600 is the most-common baud rate for devices.

CAT5

An Ethernet cable standard defined by the Electronic Industries Association and Telecommunications Industry Association (commonly known as EIA/TIA). CAT5 is the fifth generation of twisted pair Ethernet cabling and the most popular of all twisted pair cables in use today. The support for CAT5 cabling in many Cyclades products allows the use of existing cabling infrastructure in the data center.

CLI

A means of operating a computer by typing a text command at an on-screen prompt and hitting the Enter or Return key to issue the

command. The computer then processes the command, displays whatever output is appropriate, and presents another prompt for the next command. Typical commands are to run a program, enter a text editor, list files, and change directories. This mode of interaction is common, for instance, in the traditional DOS and UNIX operating systems.

Command line interface. An interface that allows users to use text commands that tell computers to perform actions (compared to using a GUI). Through a CLI, individual commands can be given to the computer one at a time using a keyboard. Alternately, users can save a series of frequently-used commands in a file called a script. Being able to create and run scripts to automate repetitive tasks is one of the reasons many administrators prefer using a CLI.

Most computer operating systems have both GUI and CLI modes. Cyclades products run the Linux operating system, and most Cyclades products provide CLI access. CLI access is achieved through several different means. For one example, if a remote administrator uses Telnet to access an AlterPath OnSite, the administrator can then tell the OnSite to perform actions using the CLI by typing commands on the Linux shell's command line.

Do not be confused by the fact that some Cyclades products offer a management tool called the CLI, which has the same name as the term used in general for any command line interface. The Admin user can select “CLI” at a prompt after logging into the APM console (a regular user logging into the APM console gets the “CLI” prompt by default). The Cyclades CLI tool provides many commands and nested parameters in a format called the CLI parameter tree.

Client-side management software—See Management software

Console

This term is used to mean the serial console interface that is present on most Cyclades devices. It is a physical serial port that interfaces with a serial terminal that can be used to interface with the device. The serial console interface allows an administrator to have shell access to the device. The administrator can use this interface for advanced configurations.

On the AlterPath Manager, “Console” also is used to describe any of the ports on a device, such as KVM ports on a KVM/net device or an OnSite device; or any of the serial ports on an ACS device, a TS device, or an OnSite device.

Checksum

An algorithm, usually generated by a program, to check the integrity of a target file or target packet of data that has been transferred across a network. A very common checksum program is “md5sum” that is run after a target file has been downloaded. The checksum file generated by “md5sum” is compared with a checksum file that was generated on the original target file and stored with it prior to the target file’s transmission. If the two checksum files match, it is nearly a certainty that the target file was transferred correctly.

Consolidation

Provides controlled access to basic management features on multiple Ethernet-based servers that have embedded service processors, using only one Internet address. When managed separately, each service processor needs its own IP address. Managing multiple servers with multiple IP address is both expensive and time consuming without consolidation.

Decryption

Decoding of data that has been encrypted using an encryption method.

Device

From the AlterPath Manager’s point of view, a device is a product that the APM is designed to control directly through an Ethernet port. This includes the KVM/net, ACS, TS, and the OnSite. Any of the individual ports on one of these devices, which is designed to connect to a server or workstation, is a console.

Encryption

Translation of data into a secret format using a series of mathematical functions so that only the recipient can decode it. Designed to protect unauthorized viewing or modification of data, even when the encrypted data is travelling over unsecure media (such as the Internet). See 3DES and SSH. As an example, a remote terminal session using secure shell SSH usually encrypts data using 3DES or better algorithms.

DRAC (Dell Remote Assistant Cards)

Dell’s solution

GUI

Graphical user interface (pronounced GOO-ee). A computer interface that allows users to tell computers to perform actions by clicking on graphical elements such as icons, choosing options from menus, and typing in text fields on forms displayed on the computer screen. Many Cyclades products provide GUI access through the Web Manager.

iLO (Integrated Lights Out)

HP's proprietary service processor. Even though HP is a major supporter of IPMI, HP also provides iLO because it provides many more functions than IPMI. The iLO processor resides on the motherboard. As long as power is available to the server, even if the server is off, iLO is active. When the dedicated Ethernet port is plugged into the network, iLO uses DHCP. iLO has a web interface and a telnet interface. When the server is off, only the web interface works.

IPDU

Intelligent power distribution unit. Cyclades supports a family of AlterPath PM IPDUs.

IPMI (Intelligent Platform Management Interface)

An open standards service processor currently adopted by every major server platform vendor. Its main benefit over other service processors is that it is installed on servers from many vendors, providing one interface and protocol for all servers. Its main disadvantage is that it does not always provide as much functionality as the proprietary service processors.

Kerberos

Network authentication protocol designed to provide strong authentication for client/server applications by using secret-key cryptography.

KVM switch

Enables use of only one keyboard, video monitor, and mouse to run multiple servers. Reduces expenses by eliminating the cost of acquiring, powering, cabling, cooling, managing, and finding data-center space for one keyboard, monitor, and mouse for every server. Servers are connected to KVM ports on Cyclades AlterPath KVM switches using AlterPath KVM terminators on the

server end and up to 500 feet of CAT5 cable. AlterPath KVM switches provide authentication and other security features and allow only authorized users to access a restricted set of connected servers. See also KVM analog switch and KVM Over IP switch.

KVM analog switch

A KVM switch that requires a local user connection to gain access to the servers that are connected to the switch.

KVM over IP

Supports remote access over a LAN or WAN or telephone line using the TCP/IP protocols and a web browser. Enables operations over long distances. Cyclades AlterPath KVM/IP switches are one component of the out-of-band infrastructure,

LDAP

Lightweight Directory Access Protocol. A set of open protocols for accessing directories of information.

Management console—See service processor

Management software

Each server company that offers a service processor produces its own client side software to access the servers' management features through the service processor. In some cases, management software is imbedded in the service processor and is presented either as a web interface or as a command line interface accessed using SSH or Telnet, or as both a web interface and command line interface. In other cases, the management software is installed in a client workstation and accesses the management features of the service processor using an IP-based protocol, such as IPMI. Each type of software only manages one server, does not scale, does not address the need for consolidated access-control, multi-user access, data logging, and event detection, encryption and other needs. The <ProductName> (Change variable definition) addresses these needs and provides a single interface to access basic features of multiple-vendors' service processors.

NEBS (Network Equipment Building Systems) Compliance

Means that equipment has been tested and proven to meet the NEBS requirements commonly adhered to by several telecommunications carriers. The requirements are in place to ensure that telecommunications equipment poses no risk or safety hazard to people, nearby equipment, or to the physical location where the equipment operates, and that equipment is reliable and dependable during both normal and abnormal conditions. Tests address heat release, surface temperature, fire resistance, electromagnetic capability, electrical safety, and manufacturing component characteristics, among other attributes.

NIS (Network Information Service)

An industry-standard directory protocol used for authentication, specifically in Sun “legacy” systems.

OOBI (Out-of-band Infrastructure)

Provides secure, alternate paths to connect to and manage IP production infrastructure remotely. Components include console servers, KVM switches, IPDUs, and service processor managers. Enables lights out data centers where computers can be monitored, preventively maintained, and restored to operation without site visits by technicians.

Out of band

A type of access to assets that is either separate from or independent of the normal production network. Used for remote monitoring and control even when the managed assets lose connection to the production network. Typically out-of-band access is through an RS-233 or Ethernet console, a power/reset circuit, or a KVM port.

RSC (Remote System Control)

Sun’s remote out-of-band management technology on certain Sun servers that includes an independent RSC card and software. Enables the remote administrator to run diagnostic tests, view diagnostic and error messages, reboot the server, and display environmental status information from a remote console even if the server’s operating system goes offline. The RSC firmware runs independently of the host server, and uses standby power drawn from it. The RSC card on some servers include a battery

that provides approximately 30 minutes of power to RSC in case of a power failure.

RSA (Remote Supervisor Adapter)

IBM's
Security

Service processor

Ethernet-based management console on a server, which provides out of band management through an interface between the server's administrator and an internal BMC that enables the management features. Management features include serial console emulation (using telnet or IPMI), KVM over IP, power control, sensor and log information from the server hardware, and virtual media. Examples of vendors and the service processor technologies they support are shown in the following table.

Table G-1: Service Processor Technology by Vendor

Vendor	Protocol
HP	iLO (Integrated Lights Out), Rilo, PCMCIA
Sun	RSC (Remote System Control), ALOM
Dell	DRAC, PCMCIA
Intel	PCMCIA
IBM	RSA Remote Supervisor Adapter, Blade Center

Shell

A command interpreter on UNIX-based operating systems (like the Linux operating system that controls most Cyclades products). At the time this is being written, Microsoft has announced an upcoming release of a Microsoft shell. A shell typically is accessed in a terminal window where the shell presents a prompt. For example: [admin@OnSite /home/admin]# is the prompt that appears when a user logs into an OnSite as admin and is in the /home/admin directory. Users tell the operating system to perform actions by

typing commands in the shell, which interprets the commands and performs the specified actions.

Web Manager

Cyclades' web management interface (WMI), which runs in supported browsers.

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