# AlterPath Console Server User Guide

# Version 2.1.3 Revision 4

#### AlterPath Console Server Version 2.1.3 Revision 4

July, 2003

Copyright © Cyclades Corporation, 2003

We believe the information in this manual is accurate and reliable. However, we assume no responsibility, financial or otherwise, for any consequences of the use of this product or manual. This manual is published by Cyclades Corporation, which reserves the right to make improvements or changes in the products described in this manual as well as to revise this publication at any time and without notice to any person of such revision or change. The operating system covered in this manual is v2.1.3. All brand and product names mentioned in this publication are trademarks or registered trademarks of their respective holders.

Cyclades, AlterPath ACS1, AlterPath ACS4, AlterPath ACS8, AlterPath ACS16, AlterPath ACS32, and AlterPath ACS48 are registered trademark of Cyclades Corporation.

Microsoft, Windows 95, 98, XP, ME, NT, and 2K are trademarks of Microsoft Corporation.

UNIX is a trademark of UNIX System Laboratories, Inc.

Linux is a registered trademark of Linus Torvalds.

All rights reserved. This document may not, in whole or part, be copied, photocopied, reproduced, translated, or converted to any electronic or machine-readable form without the prior written consent of Cyclades Corporation, 41829 Albrae Street, Fremont, CA 94538, USA. Telephone (510) 771-6100. Fax (510) 771-6200. www.cyclades.com.

Product Version 2.1.3 Revision 4 Document Number 2.1.3-Draft 26d

Preface
Purpose
Audience and User Levels
New Users
Power Users
How to use this Guide
Additional Documentation and Help
Conventions and Symbols
Fonts
Hypertext Links
Glossary Entries
Quick Steps
Parameter Syntax
Note Box Icons
Chapter 1 - Introduction and Overview Introducing Cyclades
The AlterPath Console Server
What's in the box
Safety Instructions
Working inside the AlterPath Console Server
Battery
FCC Warning Statement
Aviso de Precaución S-Mark Argentina
Trabajar dentro del AlterPath Console Server
Batería
Chapter 2 - Installation, Configuration, and Usage
Introduction
System Requirements
Default Configuration Parameters
Pre-Install Checklist
Task List
The Wizard
Quick Start
Configuration using a Console
Configuration using a Web browser45

Configuration using Telnet53	;
The Installation and Configuration Process	j
Task 1: Connect the AlterPath Console Server	
to the Network and other Devices56	
Task 2: Configure the COM Port Connection and Log In	)
Task 3: Modify the System Files61	
Task 4: Edit the pslave.conf file	:
Task 5: Activate the changes	
Task 6: Test the configuration	
Task 7: Save the changes	
Task 8: Reboot the AlterPath Console Server	
Accessing the Serial Ports	
Opening and closing a telnet session to a serial port68	
Opening and closing an SSH session to a serial port	
Accessing Serial Ports using "ts_menu"69	
Accessing Serial Ports using the Web Interface71	
Chapter 3 - Additional Features	
Introduction	
Configuration Wizard - Basic Wizard	
Using the Wizard through your Browser80	
Access Method	
Configuration for CAS	
Configuration for TS	
Configuration for Dial-in Access	
Authentication	
Parameters Involved and Passed Values	
Configuration for CAS, TS, and Dial-in Access	
Access Control via Radius Attribute NAS-Port-id	
CAS Port Pool	
Clustering	
Parameters Involved and Passed Values	
Centralized Management - the Include File	
Enhanced Clustering	
CronD	
Parameters Involved and Passed Values	
Configuration for CAS, TS, and Dial-in Access	
Data Buffering	
Dum Dunicing14	~

Introduction	142
Linear vs. Circular Buffering	143
Parameters Involved and Passed Values	
Configuration for CAS	
DHCP	
Parameter Involved and Passed Values	
Configuration for CAS, TS, and Dial-in Access	
Dual Power Management	
Parameters Involved and Passed Values	159
Configuration for CAS	
Configuration for TS	160
Configuration for Dial-in Access	
Filters and Network Address Translation	
Description	
Structure of the iptables	
Syntax	
Parameters Involved and Passed Values	
Configuration for CAS, TS, and Dial-in Access	
Generating Alarms	
Port Slave Parameters Involved with Generating Alarms	
Configuration for CAS, TS, and Dial-in Access	
Syslog ng Configuration to use with Alarm Feature	
Alarm, Sendmail, Sendsms and Snmptrap	
Snmptrap Setup for Signal State	
Help	
Help Wizard Information	
Help Command Line Interface Information	
NTP	
Parameters Involved and Passed Values	
Configuration for CAS, TS, and Dial-in Access	
PCMCIA	
Supported Cards	
Tools for Configuring and Monitoring PCMCIA Devices	
Ejecting Cards	
PCMCIA Network Configuration	
Wireless LAN PC Cards	
Modem PC Cards	
Establishing a Callback with your Modem PC Card	
ISDN PC Cards	
Establishing a Callback with your ISDN PC Card	
•	

Establishing a Callback with your ISDN PC Card (2nd way)	223
Ports Configured as Terminal Servers	226
TS Setup Wizard	226
Serial Settings	231
Parameters Involved and Passed Values	231
Configuration for CAS	233
CLI Method	240
Configuration for TS	242
Configuration for Dial-in Access	246
Session Sniffing	
Versions 2.1.0 and later	
Parameters Involved and Passed Values	249
Configuration for CAS	250
SNMP	
Configuration for CAS, TS, and Dial-in Access	260
Syslog	
Port Slave Parameters Involved with syslog-ng	
Configuration for CAS, TS, and Dial-in Access	
The Syslog Functions	
TCP Keepalive	
How it works	282
How to Configure it	
Terminal Appearance	
Parameters Involved and Passed Values	
Configuration for CAS, TS, and Dial-in Access	
Time Zone	
How to set Date and Time	
Chapter 4 - Server Management	
Introduction	295
Windows 2003 Server Management	
NIS Server Management	
Feature Description	
Configuration	
How to Test the Configuration	
Examples	
p	

Appendix A - New User Background Information	
Users and Passwords	. 311
How to show who is logged in and what they are doing	
Linux File Structure	
Basic File Manipulation Commands	
The vi Editor	
The Routing Table	
Secure Shell Session	
The Session Channel Break Extension	. 319
The Process Table	. 323
TS Menu Script	
Ethernet Connector. Console Connector Serial Connector The RS-232 Standard Cable Length Connectors.	. 329 . 329 . 330 . 331 . 332
Straight-Through vs. Crossover Cables	
Which cable should be used?	
Appendix C - The pslave Configuration File  Introduction.  Configuration Parameters  CAS, TS, and Dial-in Common Parameters  CAS Parameters.	. 341

Appendix D - Linux-PAM
Introduction361The Linux-PAM Configuration File363Configuration File Syntax363Newest Syntax366
Module Path367Arguments370Directory-based Configuration371Default Policy372
Appendix E - Software Upgrades and Troubleshooting
Upgrades
Troubleshooting
Flash Memory Loss
Hardware Test
Port Test
Port Conversation
Test Signals Manually
Single User Mode
Troubleshooting the Web Configuration Manager390
What to do when the initial Web page does not appear390
How to restore the Default Configuration of the
Web Configuration Manager
CPU LED
Appendix F - Certificate for HTTP Security
Introduction         393           Procedure         393

Appendix G - IPSEC	
Introduction	397
IPsec, Security for the Internet Protocol	
Applications of IPsec	
Configuration	
Before you start	398
Set up and test networking	398
Enabling IPsec	
Quick Start	
"Road Warrior" remote access	399
ACS-to-network VPN	401
Setting up RSA authentication keys	403
Generating an RSA key pair	403
Exchanging authentication keys	403
The Configuration File	404
Description	
Conn Sections	406
Config Sections	411
Recommended Configuration	
IPsec Usage	
The IPsec Daemon	
Adding and Removing a Connection	
Starting and Stopping a Connection	415
Appendix H - Web User Management	
Introduction	417
Default Configuration for Web User Management	
How Web User Management works	
Task 1: Check the URL in the Access Limit List	419
Task 2: Read the Username and the Password	420
Task 3: Look for the group retrieved in the user groups list	
Web User Management Configuration - Getting Started	420
Changing the Root Password	
Adding and Deleting Users	
Adding a User	
Deleting a User	
Adding and Deleting User Groups	
Adding a group	

Deleting a group
Appendix I - Connect to Serial Ports from Web
Introduction       427         Tested Environment       427         On Windows       428         From Internet Explorer       428         From Netscape or Mozilla       428         Step-by-Step Process       429
Appendix J - Power Management
Introduction433Configuration433Port Slave Parameters Involved and Passed Values434vi Method435Browser Method435Wizard Method437How to Access the AlterPath PM regular menu from the Console Session440Power Management for the Administrator444pm command444pmCommand command448Power Management from a Browser451
Appendix K - Examples for Configuration Testing
Introduction       455         Console Access Server       455         Terminal Server       459         Dial-in Access       461

ppendix L - Wiz Application Parameters	
Basic Parameters (wiz). Access Method Parameters (wiz -ac <type>) Alarm Parameter (wiz -al) Authentication Parameters (wiz -auth) Data Buffering Parameters (wiz -db) Power Management Parameters (wiz -pm) Serial Settings Parameters (wiz -sset <type>) Sniffing Parameters (wiz -snf) Syslog Parameters (wiz -sl) Terminal Appearance Parameters (wiz -tl) Terminal Server Profile Other Parameters (wiz -tso)</type></type>	463 464 464 465 465 466 467 467
ppendix M - Copyrights	
ist of Figures	473
ist of Tables	477
Glossary	479
ndex	483

This page has been left intentionally blank.

#### **Purpose**

The purpose of this guide is to provide instruction for users to independently install, configure, and maintain the AlterPath Console Server. This manual should be read in the order written, with exceptions given in the text. Whether or not you are a UNIX user, we strongly recommend that you follow the steps given in this manual.

#### Audience and User Levels

This guide is intended for the user who is responsible for the deployment and day-to-day operation and maintenance of the AlterPath Console Server. It assumes that the reader understands networking basics and is familiar with the terms and concepts used in Local and Wide Area Networking. UNIX and Linux users will find the configuration process very familiar. It is not necessary to be a UNIX expert, however, to get the AlterPath Console Server up and running. There are two audiences or user levels for this manual:

#### New Users

These are users new to Linux and/or UNIX with a primarily PC/Microsoft background. You might want to brush up on such things as common Linux/UNIX commands and how to use the vi editor prior to attempting installation and configuration. This essential background information appears in <a href="Appendix A - New User Background Information">Appendix A - New User Background Information</a>. It is recommended that New Users configure the AlterPath Console Server using a Web browser, however, New Users can also configure the AlterPath Console Server with vi, the Wizard or the Command Line Interface (CLI).

#### Power Users

These are UNIX/Linux experts who will use this manual mostly for reference. Power Users can choose between configuring the AlterPath Console Server via Web browser, vi, Wizard, or CLI.

Each configuration task will be separated into a section (a clickable link on the PDF file) for each user type. Users then can skip to the appropriate level that matches their expertise and comfort level.

#### How to use this Guide

This guide is organized into the following sections:

- <u>Chapter 1 Introduction and Overview</u> contains an explanation of the product and its default CAS setup. It also includes safety guidelines to be followed.
- <u>Chapter 2 Installation, Configuration, and Usage</u> explains how the AlterPath Console
  Server should be connected and what each cable is used for. It describes the basic configuration process to get the AlterPath Console Server up and running for its most common uses.
- <u>Chapter 3 Additional Features</u> is dedicated to users wanting to explore all available features of the AlterPath Console Server. It provides configuration instructions for syslog, data buffers, authentication, filters, DHCP, NTP, SNMP, clustering, and sniffing.
- <u>Chapter 4 Server Management</u> explains how to manage the AlterPath Console Server through your browser or via the Command Line Interface. It also instructs the user on sending warning messages.
- <u>Appendix A New User Background Information</u> contains information for those who are new to Linux/UNIX.
- Appendix B Cabling. Hardware, and Electrical Specifications has detailed information and pinout diagrams for cables used with the AlterPath Console Server.
- Appendix C The pslave Configuration File contains example files for the various configurations as well as the master file.
- Appendix D Linux-PAM enables the local system administrator to choose how to authenticate users.
- Appendix E Software Upgrades and Troubleshooting includes solutions and test procedures for typical problems. In addition, instruction is provided for connection to serial ports through the browser to view the server screen.
- <u>Appendix F Certificate for HTTP Security</u> provides configuration information that will enable you to obtain a Signed Digital Certificate.
- <u>Appendix G IPSEC</u> provides encryption and authentication services at the IP (Internet Protocol) level of the network protocol stack.

- <u>Appendix H Web User Management</u> covers default and optional configuration, and the addition/deletion of users, groups, and access limits.
- Appendix I Connect to Serial Ports from Web enables this process, based on how the serial port is configured.
- Appendix J Power Management instructs on using your AlterPath Console Server with various IPDUs.
- Appendix K Examples for Configuration Testing provides examples for testing the Alter-Path Console Server after configuration.
- Appendix L Wiz Application Parameters contains all basic and custom wizard parameters.
- Appendix M Copyrights lists details about applications that were incorporated into the product.
- The **Glossary** provides definitions for commonly-used terms in this manual.

### Additional Documentation and Help

There are other Cyclades documents that contain background information about Console Port Management and the Cyclades product line. These are:

- Cyclades' Console Management in the Data Center
- Cyclades' Product Catalog

For the most updated version of Cyclades' documentation, use the following Web address:

 $\underline{http://www.cyclades.com/support/downloads.php}$ 

#### **Technical Support Centers**

To reach Cyclades' Technical Support Centers, go to the following:

http://www.cyclades.com/support/technical\_support.php

#### Conventions and Symbols

This section explains the significance of each of the various fonts, formatting, and icons that appear throughout this guide.

#### **Fonts**

This guide uses a regular text font for most of the body text and Courier for data that you would input, such as a command line instruction, or data that you would receive back, such as an error message. An example of this would be:

```
telnet 200.200.200.1 7001
```

#### Hypertext Links

References to another section of this manual are hypertext links that are <u>underlined</u> (and are also blue in the PDF version of the manual). When you click on them in the PDF version of the manual, you will be taken to that section.

#### **Glossary Entries**

Terms that can be found in the glossary are <u>underlined and slightly larger</u> than the rest of the text. These terms have a hypertext link to the glossary.

#### **Quick Steps**

Step-by-step instructions for installing and configuring the AlterPath Console Server are numbered with a summarized description of the step for quick reference. Underneath the quick step is a more detailed description. Steps are numbered 1, 2, 3, etc. Additionally, if there are sub-steps to a step, they are indicated as Step A, B, C, and are nested within the Step 1, 2, 3, etc. For example:

#### Step 1: Modify files.

You will modify four Linux files to let the AlterPath Console Server know about its local environment.

#### Step A: Modify pslave.conf.

Open the file plsave.conf and add the following lines . . .

#### Parameter Syntax

This manual uses standard Linux command syntaxes and conventions for the parameters described within it.

Brackets and Hyphens (dashes)

The brackets ([])indicate that the parameter inside them is optional, meaning that the command will be accepted if the parameter is not defined. When the text inside the brackets starts with a dash (-) and/or indicates a list of characters, the parameter can be one of the letters listed within the brackets.

#### **Example:**

```
iptables [-ADC] chain rule-specification [options]
```

#### Ellipses

Ellipses (...) indicate that the latest parameter can be repeated as many times as needed. Usually this is used to describe a list of subjects.

#### Example:

```
ls [OPTION]... [FILE]...
```

#### Pipes

The pipe (|) indicates that one of the words separated by this character should be used in the command.

#### **Example:**

```
\texttt{netstat} \ \{\texttt{--statistics} \ | \ -s \} \ [\texttt{--tcp} \ | \ -t] \ [\texttt{--udp} \ | \ -u] \ [\texttt{--raw} \ | \ -w]
```

When a configuration parameter is defined, the Linux command syntax conventions will be also used, with a difference.

Greater-than and Less-than signs

When the text is encapsulated with the "<>" characters, the meaning of the text will be considered, not the literal text. When the text is not encapsulated, the literal text will be considered.

#### Spacing and Separators

The list of users in the following example must be separated by semicolons (;); the outlets should be separated by commas (,) to indicate a list or with dashes (-) to indicate range; there should not be any spaces between the values.

sXX.pmusers: The user access list. For example: jane:1,2;john:3,4. The format of this field is:

```
[<username>:<outlet list>][;<username>:<outlet list>...]
```

#### where <outlet list>'s format is:

```
[<outlet number>|<outlet start>-<outlet end>][,<outlet num-
ber>|<outlet start>-<outlet end>]...
```

#### Note Box Icons

Note boxes contain instructional or cautionary information that the reader especially needs to bear in mind. There are five levels of note box icons:



Tip. An informational tip or tool that explains and/or expedites the use of the AlterPath Console Server.



Important! An important tip that should be read. Review all of these notes for critical information.



Warning! A very important type of tip or warning. Do not ignore this information.



DANGER! Indicates a direct danger which, if not avoided, may result in personal injury or damage to the system.



Security Issue. Indicates securityrelated information where it is relevant.

This page has been left intentionally blank.

#### **Introducing Cyclades**

Cyclades is a data center fault management company that enables remote management of servers, network equipment and automation devices. Its products help data center managers at enterprise, telecommunication and Internet companies to maximize network and server availability. This results in decreased maintenance costs, increased efficiency and productivity, along with greater control, freedom and peace of mind. Cyclades' advantage is providing scalable products leveraging Linux technology for flexibility and ease of customization.

#### The AlterPath Console Server

The AlterPath Console Server is line of Console Access and Terminal Servers that allow both local and dial-in access for in-band and out-of-band network management. They run an embedded version of the Linux operating system. Configuration of the equipment is done by editing a few plain-text files, and then updating the versions of the files on the AlterPath Console Server. The files can be edited using the vi editor provided or on another computer with the environment and text editor of your choice. The default "box profile" of the product is that of a Console Access Server.

You can access the AlterPath Console Server via three methods:

- A console directly connected to the AlterPath Console Server
- Telnet/ssh over a network
- A browser

And configure it with any of the following four options:

- vi
- Wizard
- Browser
- Command Line Interface (CLI) only for certain configuration parameters

There are two models of the AlterPath Console Server: one with a dual power supply and two PCMCIA slots, and one with a single power supply and two PCMCIA slots.

With the AlterPath Console Server set up as a Console Access Server, you can access a server connected to the ACS through the server's serial console port from a workstation on the LAN or WAN. There is no authentication by default, but the system can be configured for authentication to be performed by a Radius server, a TacacsPlus server, or even by a local database. Either telnet or ssh (a secure shell session) can be used. See <a href="Appendix A - New User Background Information">Appendix A - New User Background Information</a> for more information about ssh. The instructions in <a href="Chapter 2 - Installation, Configuration, and Usage">Chapter 2 - Installation, Configuration, and Usage</a> will set up a fully-functional, default CAS environment. More options can be added after the initial setup, as illustrated in <a href="Chapter 3 - Additional Features">Chapter 3 - Additional Features</a>.

#### What's in the box

There are several models of the AlterPath Console Server with differing numbers of serial ports. Cyclades will ship either Cable Package #1 or #2 with the product according to current availability.

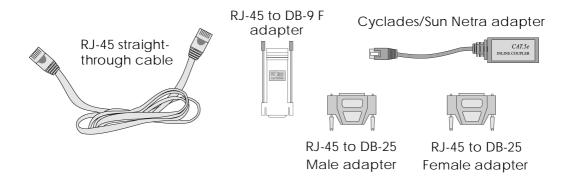


Figure 1: Cable Package #1

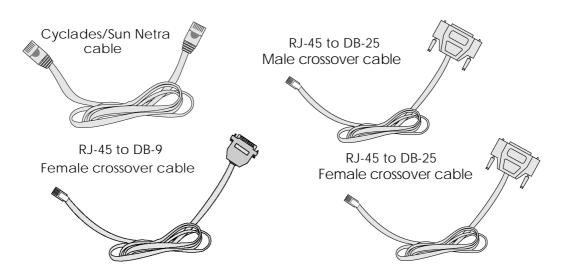


Figure 2: Cable Package #2

The following figures show the main units and accessories included in each package.



Note: Although some ACS units in the figures are shown with a dual power supply (A/C or -48VDC), some models may have single power supply. The single power units will have just one power cable. (ACS48 supports -48VDC.)

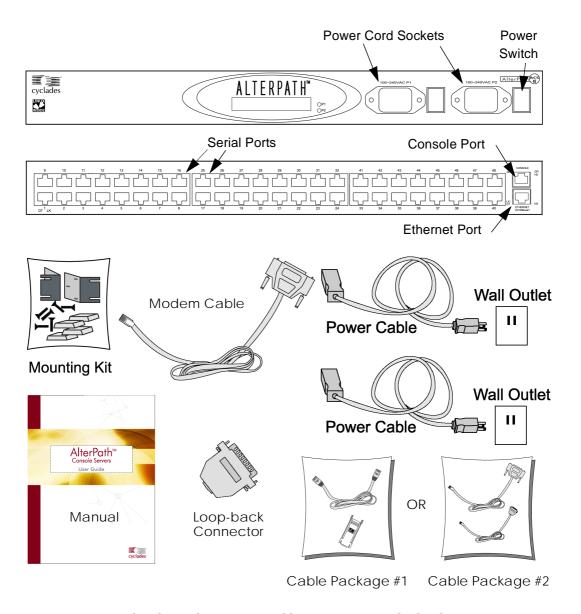


Figure 3: The AlterPath ACS48, its cables, connectors and other box contents

24 AlterPath Console Server

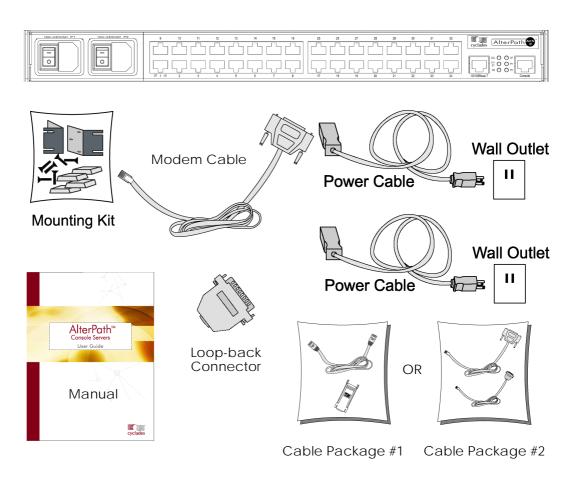


Figure 4: The AlterPath ACS32, its cables, connectors and other box contents

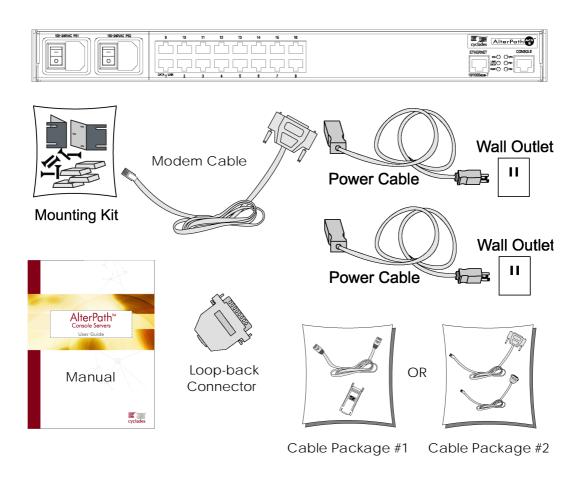


Figure 5: The AlterPath ACS16, its cables, connectors and other box contents

26 AlterPath Console Server

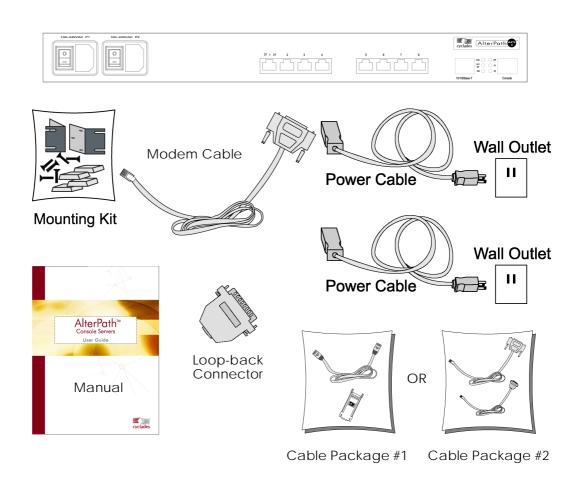


Figure 6: The AlterPath ACS8, its cables, connectors and other box contents

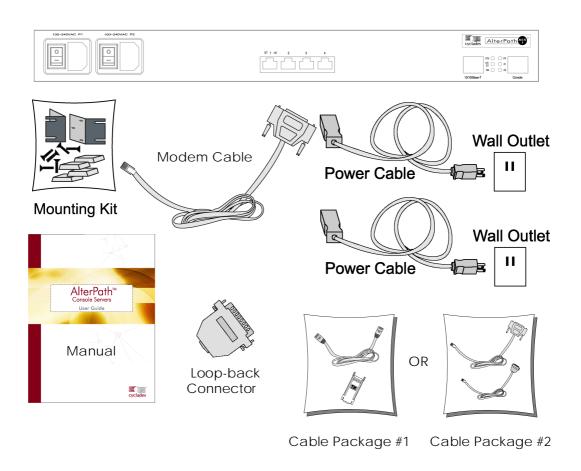


Figure 7: The AlterPath ACS4, its cables, connectors and other box contents

28 AlterPath Console Server

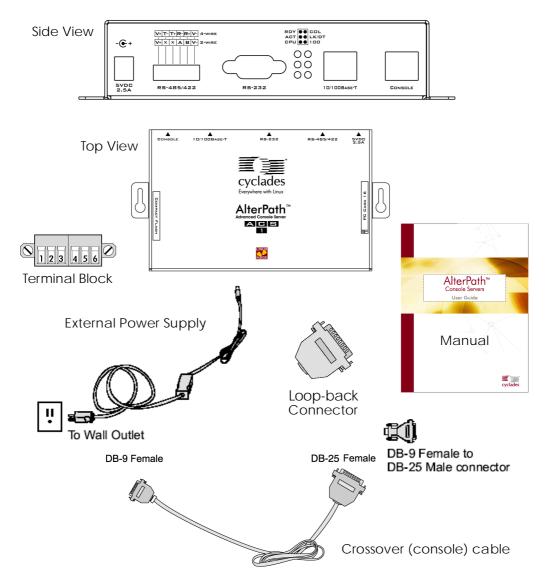


Figure 8: The ACS1 and cables

#### Safety Instructions

Read all the following safety guidelines to protect yourself and your AlterPath Console Server.



DANGER! Do not operate your AlterPath Console Server with the cover removed.



DANGER! In order to avoid shorting out your AlterPath Console Server when disconnecting the network cable, first unplug the cable from the equipment and then from the network jack. When reconnecting a network cable to the equipment, first plug the cable into the network jack, and then into the equipment.



DANGER! To help prevent electric shock, plug the AlterPath Console Server into a properly grounded power source. The cable is equipped with a three-prong plug to help ensure proper grounding. Do not use adapter plugs or remove the grounding prong from the cable. If you have to use an extension cable, use a three-wire cable with properly grounded plugs.



Important! To help protect the AlterPath Console Server from electrical power fluctuations, use a surge suppressor, line conditioner, or uninterruptible power supply.



Important! Be sure that nothing rests on the cables of the AlterPath Console Server and that they are not located where they can be stepped on or tripped over.



Important! Do not spill food or liquids on the AlterPath Console Server. If it gets wet, contact Cyclades.



DANGER! Do not push any objects through the openings of the AlterPath Console Server. Doing so can cause fire or electric shock by shorting out interior components.



Important! Keep your AlterPath Console Server away from heat sources and do not block cooling vents.



Important! The AlterPath Console Server product (DC version) is only intended to be installed in restricted access areas (Dedicated Equipment Rooms, Equipment Closets or the like) in accordance with Articles 110-18, 110-26 and 110-27 of the National Electrical Code, ANSI/NFPA 701, 1999 Edition.

Use 18 AWG or 0.75 mm2 or above cable to connect the DC configured unit to the Centralized D.C. Power Systems.

Install the required double-pole, single-throw, DC rated UL Listed circuit breaker between the power source and the AlterPath Console Server DC version. Minimum Breaker Rating: 2A. Required conductor size: 18 AWG.

#### Working inside the AlterPath Console Server

Do not attempt to service the AlterPath Console Server yourself, except when following instructions from Cyclades Technical Support personnel. In the latter case, first take the following precautions:

- Turn the AlterPath Console Server off.
- Ground yourself by touching an unpainted metal surface on the back of the equipment before touching anything inside it.

#### <u>Battery</u>



WARNING: There is the danger of explosion if the battery is replaced incorrectly. Replace the battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.



WARNUNG: Bei Einsetzen einer falschen Batterie besteht Explosionsgefahr. Ersetzen Sie die Batterie nur durch den gleichen oder vom Hersteller empfohlenen Batterietyp. Entsorgen Sie die benutzten Batterien nach den Anweisungen des Herstellers.

#### FCC Warning Statement

The AlterPath Console Server has been tested and found to comply with the limits for Class A digital devices, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the Installation & Service Manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user is required to correct the problem at his or her own expense.

#### Notice about FCC compliance for all AlterPath ACS models

In order to comply with FCC standards the AlterPath Console Server require the use of a shielded CAT 5 cable for the Ethernet interface. Notice that this cable is not supplied with either of the products and must be provided by the customer.

#### Canadian DOC Notice

The *AlterPath Console Server* does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

L'AlterPath Console Server n'émete pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la classe A prescrites dans le règlement sur le brouillage radioélectrique edicté par le Ministère des Communications du Canada.

#### Aviso de Precaución S-Mark Argentina

Por favor de leer todos los avisos de precaución como medida preventiva para el operador y el AlterPath Console Server.



¡Peligro! No hacer funcionar el AlterPath Console Server con la tapa abierta.



¡Peligro! Para prevenir un corto circuito en el AlterPath Console Server al desconectarlo de la red, primero desconectar el cable del equipo y luego el cable que conecta a la red. Para conectar el equipo a la red, primero conectar el cable a la red y luego al equipo.



¡Peligro! Asegurarse que el equipo este conectado a tierra, para prevenir un shock eléctrico. El cable eléctrico del equipo viene con tres clavijas para conectar asegurar conexión a tierra. No use adaptadores o quite la clavija de tierra. Si se tiene que utilizar una extensión, utilice una que tenga tres cables con clavija para conexión a tierra.



¡Importante! Para proteger al AlterPath Console Server de fluctuaciones en corriente eléctrica, utilice una fuente eléctrica de respaldo.



¡Importante! Asegurarse de que nada descanse sobre los cables del AlterPath Console Server, y que los cables no obstruyan el paso.



¡Importante! Asegurarse de no dejar caer alimentos o bebidas en el AlterPath Console Server. Si esto ocurre, avise a Cyclades Corporation.



¡Peligro! No empuje ningún tipo de objeto en los compartimientos del Alter-Path Console Server. Hacer esto podría ocasionar un incendio o causar un corto circuito dentro del equipo.



¡Importante! Mantenga el AlterPath Console Server fuera del alcancé de calentadores, y asegurarse de no tapar la ventilación del equipo.



¡Importante! El AlterPath Console Server con alimentación de corriente directa (CD) solo debe ser instalado en áreas con restricción y de acuerdo a los artículos 110-18, 110-26, y 110-27 del National Electrical Code, ANSI/NFPA 701. Edición 1999.

Para conectar la corriente directa (CD) al sistema, utilice cable de 0.75 mm (18 AWG).

Instalar el interruptor corriente directa (CD) aprobado por UL entre la fuente de alimentación y el AlterPath Console Server. El limite mínimo del interruptor deberá ser 2 amperes, con conductor de 0.75 mm (18 AWG).

#### Trabajar dentro del AlterPath Console Server

No intente dar servicio al AlterPath Console Server, solo que este bajo la dirección de Soporte Técnico de Cyclades. Si este es el caso, tome las siguientes precauciones:

Apague el AlterPath Console Server. Asegurase que este tocando tierra antes de tocar cualquier otra cosa, que puede ser al tocar la parte trasera del equipo.

#### Batería



¡Peligro! Una batería nueva puede explotar, si no esta instalada correctamente. Remplace la batería cuando sea necesario solo con el mismo tipo recomendado por el fabricante de la batería. Deshacerse de la batería de acuerdo a las instrucciones del fabricante de la batería.

### Introduction

This chapter will allow you to install and configure the AlterPath Console Server as the default CAS configuration. *Please read the entire chapter before beginning*. A basic installation and configuration should take a half hour at the most, either done manually or with the Wizard.

The AlterPath Console Server operating system is embedded Linux. If you are fairly new to Linux, you will want to brush up prior to proceeding with this chapter with the essential background information presented in Appendix A - New User Background Information. Even if you are a UNIX user and find the tools and files familiar, do not configure this product as you would a regular Linux server.

The chapter is divided into the following sections:

- System Requirements
- <u>Default Configuration Parameters</u>
- Pre-Install Checklist
- Task List
- The Wizard
- Quick Start
- The Installation and Configuration Process

### System Requirements

Cyclades recommends either of the following specifications for configuration of the AlterPath Console Server:

- A workstation with a console serial port, or
- A workstation with Ethernet and TCP/IP topology

The following table shows the different hardware required for various configuration methods:

Table 1: Hardware vs. Configuration Methods

Hardware	Configuration Method
Console, Console Cable (constructed from RJ-45 straight-through cable + adapter)	vi, Wizard, or CLI
Workstation, Hub, Ethernet Cables	vi, Wizard, CLI, or browser

If you will be using vi, the files that need to be changed are discussed in <a href="Configuration using Telnet">Configuration Using Telnet</a> in this chapter. If you will be using the Wizard, basic Wizard access can be found under <a href="Configuration Wizard">Configuration Wizard</a> - Basic Wizard in <a href="Chapter 3 - Additional Features">Chapter 3 - Additional Features</a> and specifics of this method are discussed under the appropriate option title in the same chapter. If you choose the browser method, the <a href="Quick Start">Quick Start</a> in this chapter shows the screen flow and input values needed for this configuration mode. If you choose the CLI (Command Line Interface) method, this allows you to configure certain parameters for a specified serial port or some network-related parameters. Specifics of this method are discussed under the appropriate option title in <a href="Chapter 3 - Additional Features">Chapter 3 - Additional Features</a>.

### **Default Configuration Parameters**

- DHCP enabled (if there is no DHCP Server, IP for Ethernet is 192.168.160.10 with a Netmask of 255.255.255.0)
- CAS configuration
- socket\_server in all ports (access method is telnet)
- 9600 bps, 8N1
- No Authentication

### Pre-Install Checklist

There are several things you will need to confirm prior to installing and configuring the AlterPath Console Server:

Root Access You will need Root Access on your local UNIX machine in order

to use the serial port.

HyperTerminal, If you are using a PC, you will need to ensure that HyperTerminal is set up on your Windows operating system. If you have a UNIX

operating system, you will be using Kermit or Minicom.

IP Address of: PC or terminal, AlterPath Console Server, NameServer, and Gateway

You will need to locate the IP address of your PC or workstation, the AlterPath Console Server, and the machine that resolves names on your network. Your Network Administrator can supply you with these. If there is outside access to the LAN that the AlterPath Console Server will be connected with, you will need

the gateway IP address as well.

Network Access You will need to have a NIC card installed in your PC to provide

an Ethernet port, and have network access.

### Task List

There are eight key tasks that you will need to perform to install and configure the AlterPath Console Server:

Task 1: Connect the AlterPath Console Server to the Network and other Devices.

Task 2: Configure the COM Port Connection and Log In.

Task 3: Modify the System Files.

Task 4: Edit the pslave.conf file.

Task 5: Activate the changes.

Task 6: Test the configuration.

Task 7: Save the changes.

Task 8: Reboot the AlterPath Console Server.

### The Wizard

The eight key tasks can also be done through a wizard in the 2.1 plus versions of the AlterPath Console Server.

Basic Wizard

The Basic Wizard will configure the following parameters:

- Hostname
- DHCP enabled/disabled
- System IP (if DHCP is disabled)
- Netmask (if DHCP is disabled)
- Default Gateway
- DNS Server
- Domain

Basic Wizard access is covered in the Quick Start in this chapter and also in <u>Configuration Wizard - Basic Wizard</u> in <u>Chapter 3 - Additional Features</u>.

#### Custom Wizard

Further configuration of the AlterPath Console Server can be done through one of several customized wizards. These procedures are explained under their respective topic heading in <a href="Chapter 3 - Additional Features">Chapter 3 - Additional Features</a>. There are custom wizards for the following optional configurations:

- Access Method
- Generating Alarms
- Authentication
- Data Buffering
- <u>Help</u>
- Power Management (see <u>Appendix J Power Management</u>)
- Serial Settings
- <u>Session Sniffing</u>
- Syslog
- Terminal Appearance
- <u>TS Setup Wizard</u> (These are additional configuration parameters applied only to the TS profile.)

### **Quick Start**

This Quick Start gives you all the necessary information to quickly configure and start using the AlterPath Console Server as a Console Access Server (CAS). The complete version of this process is listed later in this chapter under <a href="The Installation and Configuration Process">The Installation and Configuration Process</a>. New Users may wish to follow the latter instruction set, as this Quick Start does not contain a lot of assumed knowledge.

You can configure the AlterPath Console Server by any one of four methods:

- Console
- Browser
- Telnet
- CLI (Command Line Interface)

If you have a serial port that you can use as a console port, use the Console method. If you have access to telnet, you can use this method, while <u>New Users</u> may prefer the Browser method for its user-friendliness.



Important! Take care when changing the IP address of the AlterPath Console Server. Confirm the address you are changing it to. (You may want to write it down.)

### Configuration using a Console

Step 1: Connect the console cable.

Connect the console cable (created from the RJ-45 straight-through cable and the appropriate console adapter) to the port labeled "Console" on the AlterPath Console Server with the RJ-45 connector end, and to your PC's available COM port with the serial port end.

Step 2: Power on the AlterPath Console Server.

After the AlterPath Console Server finishes booting, you will see a login prompt on the console screen.

- Step 3: Enter *root* as login name and *tslinux* as password.
- Step 4: Type wiz and press Enter.

A configuration wizard screen will appear in your Hyperterminal session, asking you a series of questions.

\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

INSTRUCTIONS for using the Wizard:

You can

- 1) Enter the appropriate information for your system and press ENTER or
- 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or
- 3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue...

You will want to configure the following settings:

- Hostname
- DHCP enabled/disabled
- System IP (if DHCP is disabled)
- · Domain Name
- Primary DNS Server

- · Gateway IP
- Network Mask (if DHCP is disabled)

After you input the requested parameters you will receive a confirmation screen:

```
Current configuration:
Hostname: CAS

DHCP: enabled

Domain name: cyclades.com

Primary DNS Server: 197.168.160.200

Gateway IP: 192.168.160.1
```

If the parameters are correct, "y" should be typed; otherwise, type "n" and then "c" when asked to change the parameters or quit the program. After the parameters are confirmed, the next question will be whether to save the configuration to flash. Select "y" to make the new configuration permanent in non-volatile memory.

After you confirm and save the basic parameters, you will be presented with the shell prompt. From there, either select to continue configuration using the vi editor or use the browser or CLI method (if appropriate).

The AlterPath Console Server is now configured as a CAS with its new IP address, with no authentication, and accepting telnet to the serial ports. You can telnet the CAS IP + serial port 1 with the following command:

telnet <IP assigned by DHCP Server or by you> 7001



Note. Serial port 1 is configured as 9600, 8N1 by default. The server connected to this serial port has to have the same configuration for its serial port.

To explore the AlterPath Console Server features, either continue configuration using the vi editor from the console or use a browser from a workstation and point to the AlterPath Console Server, or use the CLI, if appropriate (as indicated in the relevant sections in Chapter 3).

### Configuration using a Web browser

The AlterPath Console Server box comes with DHCP client enabled. If you have a DHCP Server installed on your LAN, you can skip Step 2 below. If not, the DHCP request will fail and an IP address pre-configured on the Console server's Ethernet interface (192.168.160.10) will be used instead. To access the box using your browser:

Step 1: Connect Hub to workstation and ACS.

Your workstation and your ACS must be on the same physical LAN. Connect one RJ-45 cable from the Ethernet port of the ACS to a spare port from a hub, and another cable from another spare port of that same hub to the workstation used to manage the servers.

Step 2: If you do not have a DHCP Server in your LAN, add a route pointing to the ACS IP. From the workstation, issue a command to add a route pointing to the network IP address of the ACS (192.168.160.0) accessed through the workstation's Ethernet interface.

#### For Linux, the command would be:

route add -net 192.168.160.0/24 gw <IP address assigned to the workstation's Ethernet interface>

Example: if the workstation has IP address 200.246.93.150 the command would be:

route add -net 192.168.160.0/24 gw 200.246.93.150

#### For Windows, the command would be:

route add 192.168.160.0 mask 255.255.255.0 <IP address assigned to the workstation's Ethernet interface>

Example: if the workstation has IP address 200.246.93.150 the command would be:

route add 192.168.160.0 mask 255.255.255.0 200.246.93.150

Step 3: Point your browser to the IP address assigned by the DHCP Server (or to 192.168.160.10 if there is no DHCP Server in your LAN).

The login page shown in the following figure will appear.

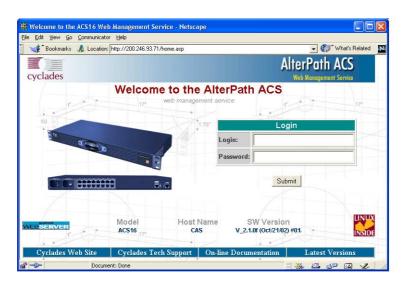


Figure 9: Login page of Web Configuration Manager

- Step 4: Enter root as login name and tslinux as password.
- Step 5: Click the Submit button.

This will take you to the Configuration & Administration Menu page, shown in the following figure:

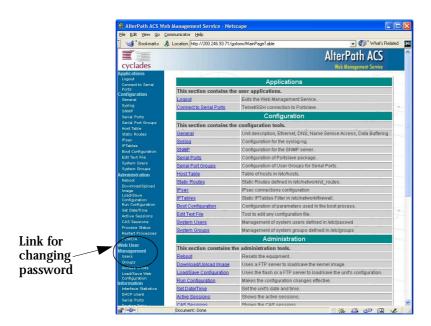


Figure 10: Configuration & Administration Menu page

This page gives a brief description of all menu options. A menu of links is provided along the left side of the page. A summary of what each link leads to is shown on <u>Table 3: Configuration Section</u> through <u>Table 6: Information Section</u>.



Security Issue. Change the password of the Web root user as soon as possible. The user database for the Web Configuration Manager is different than the system user database, so the root password can be different. See <a href="#">Changing the Root Password</a> in <a href="#">Appendix H - Web User Management</a>.

Step 6: Click on the General link.

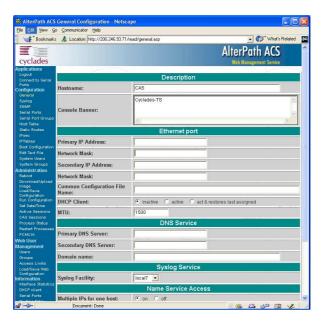


Figure 11: General page

- Step 7: Configure parameters presented in the fields.
- Step 8: Click on the Submit button.
- Step 9: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button. If you disabled DHCP and changed your Ethernet IP, you will lose your connection. You will need to use your browser to connect to the new IP.

Step 10: Click on the Save Configuration to Flash button.

The configuration was saved in flash. The new configuration will be valid and running. The AlterPath Console Server is now configured as a CAS with its assigned (by DHCP Server or you) IP address, with no authentication, and accepting telnet to the serial ports. You can telnet the CAS IP + serial port 1 with the following command:

telnet <IP assigned> 7001



Note. Serial port 1 is configured as 9600, 8N1 by default. The server connected to this serial port has to have the same configuration for its serial port.

To explore the AlterPath Console Server features, either continue configuration using your browser, use the vi editor from the console, or use CLI, if appropriate.

A description of each of the links on the five sections of the Configuration and Administration menu page is provided on the following five tables:

**Table 2: Applications Section** 

Link Name	Description of Page Contents
Logout	Exits the Web Management Service
Connect to Serial Ports	Telnet/SSH connection to Portslave

**Table 3: Configuration Section** 

Link Name	Description of Page Contents
Configuration	This section contains the configuration tools
General	Unit Description, Ethernet, DNS, Name Service Access, Data Buffering
Syslog	Configuration for the syslog-ng
SNMP	Configuration for the SNMP server
Serial Ports	Configuration of Portslave package
Serial Port Groups	Configuration of User Groups for Serial Ports
Host Table	Table of hosts in /etc/hosts
Static Routes	Static routes defined in /etc/network/st_routes
IPsec	IPsec connections configuration
IP Tables	Static IPTables Filter in /etc/network/firewall
Boot Configuration	Configuration of parameters used in the boot process
Edit Text File	Tool to edit a configuration file
System Users	Management of system users defined in /etc/password
System Groups	Management of system groups defined in /etc/groups

**Table 4: Administration Section** 

Link Name	Description of Page Contents
Reboot	Resets the equipment
Download/ Upload Image	Uses an FTP server to load/save a kernel image
Load/Save Configuration	Uses flash memory or an FTP server to load or save the ACS's configuration
Run Configuration	Makes the configuration changes effective
Set Date/Time	Set the AC S's date and time
Active Sessions	Shows the active sessions
CAS Sessions	Shows the CAS sessions
Process Status	Shows the running processes and allows the administrator to kill them
Restart Processes	Allows the administrator to start or stop some specific processes
PCMCIA	Allows the administrator to insert and eject PCMCIA cards

Table 5: Web User Management Section

Link Name	Description of Page Contents
Users	List of users allowed to access the Web server
Groups	List of possible access groups
Access Limits	List of access limits for specific URLs
Load/Save Configuration	Load/Save Configuration in /etc/websum.conf

**Table 6: Information Section** 

Link Name	Description of Page Contents
Interface Statistics	Shows statistics for all active interfaces
DHCP client	Shows host information from DHCP
Serial Ports	Shows the status of all serial ports
Routing Table	Shows the routing table and allows the administrator to add or delete routes
ARP Cache	Shows the ARP cache
IP Statistics	Shows IP protocol statistics
ICMP Statistics	Shows ICMP protocol statistics
TCP Statistics	Shows TCP protocol statistics
UDP Statistics	Shows UDP protocol statistics
RAM Disk Usage	Shows the AC S File System status
System Information	Shows information about the kernel, time, CPU, and memory



Note: The link Connect to Serial Ports is only available for all ACS models. See <u>"Appendix I - Connect to Serial Ports from Web" on page 427.</u>

### **Configuration using Telnet**

The AlterPath Console Server box comes with DHCP client enabled. If you have a DHCP Server installed on your LAN, you can skip Step 2 below. If not, the DHCP request will fail and an IP address pre-configured on the Console server's Ethernet interface (192.168.160.10) will be used instead. To access the box using telnet:

Step 1: Connect Hub to workstation and ACS.

Your workstation and your ACS must be on the same physical LAN. Connect one RJ-45 cable from the Ethernet port of the ACS to a spare port from a hub, and another cable from another spare port of that same hub to the workstation used to manage the servers.

Step 2: If you do not have a DHCP Server in your LAN, add a route pointing to the ACS IP. From the workstation issue a command to add a route pointing to the network IP address of the ACS (192.168.160.0) accessed through the workstation's Ethernet interface.

#### For Linux, the command would be:

route add -net 192.168.160.0/24 gw <IP address assigned to the workstation's Ethernet interface>

Example: if the workstation has IP address 200.246.93.150 the command would be:

route add -net 192.168.160.0/24 gw 200.246.93.150

#### For Windows, the command would be:

route add 192.168.160.0 mask 255.255.255.0 <IP address assigned to the workstation's Ethernet interface>

Example: if the workstation has IP address 200.246.93.150 the command would be:

route add 192.168.160.0 mask 255.255.255.0 200.246.93.150

- Step 3: Telnet to <IP assigned by DHCP Server or 192.168.160.10 if there is no DHCP Server>.
- Step 4: Enter *root* as login name and *tslinux* as password.

#### Step 5: Type wiz and press Enter.

A Configuration Wizard screen will appear on your telnet screen, asking you a series of questions.

\*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

INSTRUCTIONS for using the Wizard:

You can:

- 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or
- 2) Press ENTER if you are satisfied with the value within the brackets  $[\ ]$  and want to go on to the next parameter or
- 3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue...

#### After you input the requested parameters you will receive a confirmation screen:

Current configuration:

Hostname : CAS

DHCP: disabled

System IP : 192.168.160.10

Domain name : cyclades.com

Primary DNS Server : 197.168.160.200

Gateway : eth0

Network Mask : 255.255.255.0

If the parameters are correct, "y" should be typed; otherwise, type "n" and then "c" when asked to change the parameters or quit the program. After the parameters are confirmed, the next question will be whether to save the configuration to flash. Select "y" to make the new configuration permanent in non-volatile memory.

At this point you may lose your connection when saving the changes, if you disabled DHCP and assigned an IP address. *Don't worry!* The new configuration will be valid. The AlterPath Console Server is now configured as a CAS with its assigned (by DHCP or you) IP address, with no authentication, and accepting telnet to the serial ports. You can telnet the CAS IP + serial port 1 with the following command:

telnet <IP assigned> 7001



Note. Serial port 1 is configured as 9600, 8N1 by default. The server connected to this serial port has to have the same configuration for its serial port.

After you confirm the basic parameters, you will be presented with the shell prompt. From there, either select to continue configuration using the vi editor or continue using a browser. For additional configuration, see <a href="#">Chapter 3 - Additional Features</a> in this guide.

### The Installation and Configuration Process

#### Task 1: Connect the AlterPath Console Server to the Network and other Devices

#### Power Users

Connect a PC or terminal to the AlterPath Console Server using the console cable. If you are using a PC, HyperTerminal can be used in the Windows operating system and Kermit or Minicom in the UNIX operating system. When the AlterPath Console Server boots properly, a login banner will appear. Log in as *root* (default password is *tslinux*). A new password should be created as soon as possible. The terminal parameters should be set as follows:

Serial Speed: 9600 bps

Data Length: 8 bits

Parity: None

Stop Bits: 1 stop bit

• Flow Control: none

ANSI emulation

You may now skip to <u>Task 4: Edit the pslave.conf file</u>.



Important! Any configuration change must be saved in flash once validated. To save in <u>Flash</u> run saveconf (see <u>Task 7: Save the changes</u>). To validate/activate a configuration, run *signal\_ras hup* (see <u>Task 5: Activate the changes</u>).



Note: If your terminal does not have ANSI emulation, select vt100; then, on the ACS, log in as root and switch to vt100 by typing:

TERM=vt100; export TERM



Tip. We strongly recommend to use 9600 bps console speed. In case you need to use another speed please check <u>Appendix E - Software Upgrades and Troubleshooting</u>.



Important! Always complete ALL the steps for your chosen configuration before testing or switching to another configuration.

#### New Users

If you are using a PC, you will be using HyperTerminal to perform the initial configuration of the AlterPath Console Server directly through your PC's COM port connected with the AlterPath Console Server console port. HyperTerminal, which comes with Windows 95, 98, Me, NT, 2K, and XP is often located under Start > Program > Accessories. HyperTerminal emulates a dumb terminal when your PC connects to the serial port (console port) of the AlterPath Console Server.

After the initial configuration through the HyperTerminal connection, you will be connecting your PC (or another terminal) to the AlterPath Console Server via an Ethernet connection in order to manage the ACS. The workstation used to access the ACS through telnet or ssh uses a LAN connection.

These events can be summarized as follows:

- PC (Hyper terminal): COM port connects via serial cable to the ACS's console port.
- PC (Ethernet): Ethernet port connects via hub to the ACS's Ethernet port.
- Use the HyperTerminal to configure the box.
- Use the PC Ethernet to access the box as client (telnet/ssh).

Step 1: Plug the power cable into the AlterPath Console Server.

Insert the female end of the black power cable into the power socket on the AlterPath Console Server and the three-prong end into a wall outlet.



DANGER! To help prevent electric shock, plug the AlterPath Console Server into a properly grounded power source. The cable is equipped with a 3-prong plug to help ensure proper grounding. Do not use adapter plugs or remove the grounding prong from the cable. If you use an extension cable, use a 3-wire cable with properly grounded plugs.

#### Step 2: Connect the console cable.

You will be constructing a Console Cable out of the RJ-45 straight-through cable and the appropriate adapter provided in the product box. (There are four options: all adapters have an RJ-45 connector on one end, and either a DB25 or DB9 connector on the other end, male or female). Connect this cable to the port labeled "Console" on the AlterPath Console Server with the RJ-45 connector end, and connect the adapter end to your PC's available COM port. For more detailed information on cables, see <a href="Appendix B - Cabling, Hardware, and Electrical Specifications">Appendix B - Cabling, Hardware, and Electrical Specifications</a>.



Note: The modem cable is not necessary for a standard installation and configuration. Use it when the configuration is complete and you want to access the box remotely through a serial port.

#### Step 3: Connect Hub to PC and the AlterPath Console Server.

Your workstation and ACS must be on the same physical LAN. Connect one RJ-45 cable from the Ethernet port of the ACS to the hub, and another from the hub to the workstation used to manage the servers.

Step 4: Install and launch HyperTerminal, Kermit or Minicom if not already installed. You can obtain the latest update to HyperTerminal from:

http://www.hilgraeve.com/htpe/download.html

### Task 2: Configure the COM Port Connection and Log In

#### Step 1: Select available COM port.

In HyperTerminal (Start > Program > Accessories), select File > Properties, and click the Connect To tab. Select the available COM port number from the Connection dropdown.

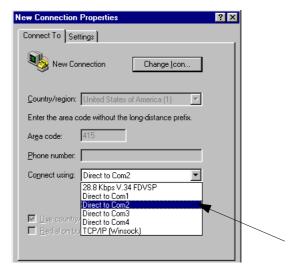


Figure 12: Choose a free COM port

#### Step 2: Configure COM port.

Click the Configure button (hidden by the dropdown menu in the above figure). Your PC, considered here to be a "dumb terminal," should be configured to use 9600 bps, 8 data bits, no parity, 1 stop bit, and no flow control (as shown in the following figure).

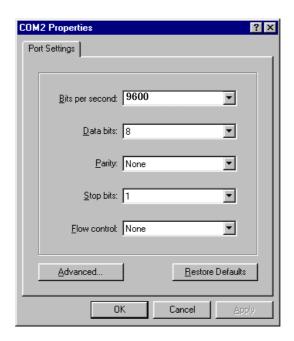


Figure 13: Port Settings

Step 3: Power on the AlterPath Console Server.

Step 4: Click OK on the Properties window.

You will see the AlterPath Console Server booting on your screen. After it finishes booting, you will see a login prompt.

### Task 3: Modify the System Files

When the AlterPath Console Server finishes booting, a prompt will appear (a flashing underline cursor) in your HyperTerminal window. You will modify the following Linux files to let the AlterPath Console Server know about its local environment:

```
/etc/hostname
/etc/hosts
/etc/resolv.conf
/etc/network/st_routes
```

The four Linux files must be modified to identify the ACS and other devices it will be communicating with. The operating system provides the vi editor, which is described in <a href="Appendix A">Appendix A</a>
- New User Background Information for the uninitiated. The AlterPath Console Server runs Linux, a UNIX-like operating system, and those not familiar with it will want to refer to Appendix A.

Step 1: Type root and press Enter.

Step 2: At the password prompt, type *tslinux*. Press Enter.

### Step 3: Modify /etc/hostname.

In HyperTerminal, type "vi /etc/hostname" (without the quotes) and press Enter. Arrow over the existing text in the file, type "r" (for replace) and type the first number of the model of your AlterPath Console Server. (Or, you can replace the default naming convention with anything you'd like for your hostname.) When finished, press the Esc key, (to return to command mode), then type ":" (colon), and then "wq" and press Enter. This will save the file. (The only entry in this file should be the hostname of the AlterPath Console Server.) An example is shown in the following figure. (The HyperTerminal screen is shown in this first example for clarity, however, for the other Linux files we will modify, only the command line text will be shown.)

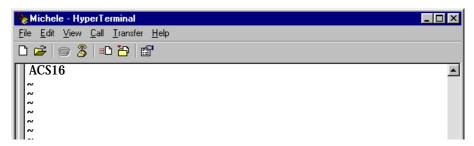


Figure 14: The /etc/hostname file with hostname typed in

#### Step 4: Modify /etc/hosts.

This file should contain the IP address for the Ethernet interface and the same hostname that you entered in the /etc/hostname file. It may also contain IP addresses and host names for other hosts in the network. Modify the file using the vi as you did in Step 1.

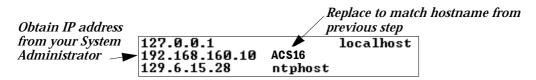


Figure 15: Contents of the /etc/hosts file

#### Step 5: Modify /etc/resolv.conf.

This file must contain the domain name and nameserver information for the network. Obtain the nameserver IP address from your Network Administrator. The default contents of this file are:

```
domain mycompany.com nameserver 200.200.200.2
```

### Step 6: Modify /etc/network/st\_routes.

The fourth file defines static routes. In the console server example in <u>Figure 57:</u> <u>Console Access Server diagram</u> the router is a gateway router and thus its IP address is configured in this file to be the default gateway. Other static routes are also

configured in this file. If you will be managing servers through a LAN, you don't need to alter this file. If you will be managing via Internet, you will be connecting through a router, and thus need to modify this file. You would get the IP address from your Network Administrator. The default contents of this file are:

```
route add default dev eth0
```

#### Step 7: Change password for root and new users.

The default /etc/passwd file has the user "root" with password "tslinux". You should change the password for user *root* as soon as possible. Before changing any password or adding new users you should also activate *shadow password*, if it is needed. The AlterPath Console Server has support for shadow password, but it is not active by default. To activate shadow password follow the steps listed below:

Step A: Create an empty file called /etc/shadow.

```
# cd /etc
# touch shadow
```

Step B: Add a temporary user to the system. It will be removed later.

```
# adduser boo
```

#### Step C: Edit the file *shadow*.

For each user in passwd file, create a copy of the line that begins with "boo:" in the shadow file, then replace "boo" with the user name. The line beginning with "root" must be the first line in the file /etc/shadow.

#### Step D: Edit the passwd file.

Replace the password in all password fields with an "x". The root's line will look like this:



Tip. Using the vi editor, put the cursor in the first byte after "root:", then type "ct:x" plus <ESC>.

Step E: Remove the temporary user boo.

# deluser boo

Step F: Change the password for all users and add the new ones needed.

```
# passwd <username>
or
# adduser <username>
```

Step G: Edit /etc/config\_files and add a line with "/etc/shadow."

### Task 4: Edit the pslave.conf file

This is the main configuration file (/etc/portslave/pslave.conf) that contains most product parameters and defines the functionality of the AlterPath Console Server. Only three parameters need to be modified or confirmed for a basic configuration:

- conf.eth\_ip (if you disabled DHCP)
- all.authtype
- all.protocol



Tip. You can do a find for each of these parameters in vi, once you open this file by typing / <your string> to search the file downward for the string specified after the /.

A listing of the pslave.conf file with all possible parameters, as well as the files used to create other configurations from parameters in this file, is provided in <u>Appendix C - The pslave Configuration File</u>. Additional, optional modifications made to this file will depend on the configuration desired.

There are three basic types of parameters in this file:

- conf.\* parameters are global or apply to the Ethernet interface.
- all.\* parameters are used to set default parameters for all ports.

s#.\* parameters change the default port parameters for individual ports.

An all.\* parameter can be overridden by a s#.\* parameter appearing later in the pslave.conf file (or vice-versa).



Power Users: To find out what to input for these three parameters so that you can configure what you need, go the appropriate appendix, where you will find a complete table with an explanation for each parameter. You can use the templates from that same Appendix (pslave.conf.cas, etc.) as reference.

conf.eth\_ip

This is the IP address of the Ethernet interface. Use it if you don't have DHCP Server in your LAN. An example value would be:

200.200.200.1

all.authtype

This parameter controls the authentication required by the AlterPath Console Server. The authentication required by the device to which the user is connecting is controlled separately. There are several authentication type options:

- none (no authentication)
- local (authentication is performed using the /etc/passwd file)
- remote (This is for a terminal profile only. The unit takes in a username but does not use it for authentication. Instead it passes it to the remote server where it is then used for authentication.)
- radius (authentication is performed using a Radius authentication server)
- TacacsPlus (authentication is performed using a TacacsPlus authentication server)

### all.authtype (cont.)

- Idap (authentication is performed against an ldap database using an ldap server. The IP address and other details of the ldap server are defined in the file /etc/ldap.conf)
- kerberos (authentication is performed using a kerberos server. The IP address and other details of the kerberos server are defined in the file /etc/krb5.conf)
- local/radius (authentication is performed locally first, switching to Radius if unsuccessful)
- radius/local (the opposite of the previous option)
- local/TacacsPlus (authentication is performed locally first, switching to TacacsPlus if unsuccessful)
- TacacsPlus/local (the opposite of the previous option)
- RadiusDownLocal (local authentication is tried only when the Radius server is down)
- TacacsPlusDownLocal (local authentication is tried only when the TacacsPlus server is down)

#### An example value would be:

radius

#### all.protocol

For the console server configuration, the possible protocols are:

- *socket\_server* (when telnet is used)
- *socket ssh* (when ssh version one or two is used)
- raw\_data (to exchange data in transparent mode similar to socket\_server mode, but without telnet negotiation, breaks to serial ports, etc.)

#### An example value would be:

socket server

The Authentication feature

See <u>Authentication</u> in <u>Chapter 3 - Additional Features</u>.

### Task 5: Activate the changes

Execute the following command in HyperTerminal to activate the changes:

```
signal_ras hup
```

### Task 6: Test the configuration

Now you will want to make sure that the ports have been set up properly.

Step 1: Ping the ACS from a DOS prompt.

Open a DOS window, type in the following, and then press Enter:

```
ping <IP assigned to the ACS by DHCP or you>
An example would be:
```

```
ping 192.168.160.10
```

If you receive a reply, your ACS connection is OK. If there is no reply see **Appendix E**- Software Upgrades and Troubleshooting.

 ${\bf Step~2:~Telnet~to~the~server~connected~to~the~first~port~of~the~AlterPath~Console~Server.}\\$ 

(This will only work if you selected socket\_server as your all.protocol parameter.) While still in the DOS window, type the following and then press Enter:

```
telnet <IP assigned to the ACS by DHCP or you> 7001
```

#### An example would be:

```
telnet 192.168.160.10 7001
```

If everything is configured correctly, a telnet session should open on the server connected to port 1. If not, check the configuration, follow the above steps again, and check <u>Appendix E - Software Upgrades and Troubleshooting</u>.

### Task 7: Save the changes

Execute the following command in HyperTerminal to save the configuration:

saveconf

### Task 8: Reboot the AlterPath Console Server

After rebooting, the initial configuration is complete.



Note: saveconf is equivalent to tar -czf /proc/flash/script -T /etc/config\_files in standard Linux (saveconf must be used because tar on the ACS does not support the z flag).



Note: restoreconf does the opposite of saveconf, copying the contents of the /proc/flash/script file to the corresponding files in the ramdisk. The files on the ramdisk are overwritten. Restoreconf is run automatically each time the AlterPath Console Server is booted.

### Accessing the Serial Ports

There are four ways to access the serial ports, depending on the protocol you configured for that serial port (all.protocol being socket\_server for telnet access, socket\_ssh for ssh access, etc). One can access the serial port by statically addressing it (using TCP port number, alias name or IP address) or just access the next free serial port available from an existent pool (by using the pool's TCP port number, alias or IP address). For details on configuration to access using telnet or ssh please see <a href="Access Method">Access Method</a>, Configuration for CAS in Chapter 3.

### Opening and closing a telnet session to a serial port

To open a telnet session to a serial port or the first free serial port belonging to a pool of serial ports, issue the command:

telnet <CAS hostname> <TCP port number>

<CAS hostname> is the hostname configured in the workstation where the telnet client will run (through /etc/hosts or DNS table). It can also be just the IP address of the AlterPath ACS (Ethernet's interface) configured by the user or learned from DHCP.

<TCP port number> is the number associated to the serial port or pool of serial ports. From factory, 7001 corresponds to serial port 1, 7002 to serial port 2 and so forth, and 3000 is a pool with all serial ports.

To close the telnet session, just press the telnet hot key configured in telnet client application (usually it's "Ctrl ]") and "q" to quit.

### Opening and closing an SSH session to a serial port

To open a ssh session to a serial port or the next free serial port from a pool, issue the command:

```
ssh -1 <Username>:<Server> <CAS hostname>
```

<Username> is the user configured to access that serial port. It is present either in the local CAS database or in a Radius/Tacacs/LDAP/Kerberos, etc database.

<Server> can be just the TCP port number assigned for that serial port (7001, 7002, etc), pool of ports (3000, etc), the alias for the server connected to that serial port or the alias of a pool of ports.

<CAS hostname> is the hostname configured in the workstation where the ssh client will run (through /etc/hosts or DNS table). It can also be just the IP address of the AlterPath ACS (Ethernet's interface) configured by the user or learned from DHCP.

To exit the ssh session, press the hot key configured for that ssh client (usually ".~"). AlterPath Console Server

### Accessing Serial Ports using "ts\_menu"

To access the serial port (telnet or ssh) using *ts\_menu*, login to the CAS unit and, after receiving the shell prompt, run *ts\_menu*. The servers (aliases) or serial ports will be shown as option to start a connection (telnet/ssh). After typing ts\_menu, you will see something similar to the following:

Serial Console Server Connection Menu for your Master Terminal Server

```
1 ttyS1 2 ttyS2 3 ttyS3 4 ttyS4
5 ttyS5 6 ttyS6 7 ttyS7 8 ttyS8

Type 'q' to quit, a valid option[1-8], or anything else to refresh:
```

How to close the session from ts\_menu (from the console of your unit)

#### Step 1: Enter the escape character.

The escape character is shown when you first connect to the port. In character/text Mode, the Escape character is ^]

After entering the escape character, the following is shown:

```
Console escape. Commands are:

1 go to line mode
c go to character mode
z suspend telnet
b send break
t toggle binary
e exit telnet
```

Step 2: Press "e" to exit from the session and return to the original menu. Select the exit option and you will return to the shell prompt.

How to close the session from ts\_menu (from a telnet session to your unit)

You have to be sure that a different escape character is used for exiting your telnet session; otherwise, if you were to exit from the session created through the ts\_menu, you will close your entire telnet session to your unit. To do this, when you first telnet to your unit, use the "-e" option. So for example, to set Ctrl-? as the escape character, type:

```
telnet -e ^? 192.168.160.10
```

To exit from the session created through the ts\_menu, just follow Step 1 from above. To exit from the entire telnet session to your unit, type the escape character you had set.

### Accessing Serial Ports using the Web Interface

From the Web, there's a "Connect to Serial Port" option that has to be selected. A serial port is chosen and a Java window will open on the user's screen. For a telnet session, just log in and provide the password (whenever necessary). For ssh, enter

```
<username>:<TCP port number or alias for the server>
```

as login name and provide the password (whenever necessary). To exit the session, select "Disconnect" from the Java window. See the <u>Step-by-Step Process</u> section of <u>Appendix I - Connect to Serial Ports from Web</u> for more details.

This page has been left intentionally blank.

## Introduction

After the Configuration Wizard section in this chapter, each of the following sections is listed alphabetically and shows how to configure the option using vi, the custom Wizard (when available), browser, where appropriate, and the Command Line Interface (CLI), when available. This chapter contains the following sections:

- Configuration Wizard Basic Wizard
- Access Method
- Authentication
- CAS Port Pool
- Clustering
- <u>CronD</u>
- <u>Data Buffering</u>
- DHCP
- <u>Dual Power Management</u>
- Filters and Network Address Translation
- **Generating Alarms**
- <u>Help</u>
- NTP
- PCMCIA
- Ports Configured as Terminal Servers
- Serial Settings
- Session Sniffing
- SNMP
- Syslog

- TCP Keepalive
- Terminal Appearance
- Time Zone

## Configuration Wizard - Basic Wizard

The configuration wizard application is a quicker and easier way to configure the AlterPath Console Server. It is recommended that you use this application if you are not familiar with the vi editor or if you just want to do a quick installation of the ACS.

The command *wiz* gets you started with some basic configuration. After executing this command, you can continue the configuration of the ACS using any browser or by editing system files with the vi editor. What follows are the basic parameters to get you quickly started. The files that will be eventually modified if you decide to save to flash at the end of this application are:

- 1. /etc/hostname
- 2. /etc/hosts
- 3. /etc/resolv.conf
- 4. /etc/network/st\_routes
- 5. /etc/network/ifcfg\_eth0
- 6. /etc/portslave/pslave.conf

### Step 1: Enter the command wiz.

At the command prompt type "wiz" in your terminal to bring up the wizard. You will receive an initial instruction screen.

\*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

INSTRUCTIONS for using the Wizard:

You can:

- 1) Enter the appropriate information for your system and press  ${\tt ENTER}$  or
- 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or
- 3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue...

### Step 2: Press Enter to continue with the wizard.

You will see the current configurations and have the choice of setting them to default values, or not.

*	*	*	*	* :	* >	* 7	* *	*	*	*	* :	* *	*	* :	* *	* :	* *	*	* *	* *	*	* *	*	*	* *	*	* *	*	* 7	* *	*	* *	*	* 7	* *	*	* 7	* *	*	*	*	* :	* *	*	* :	*
*	*	*	*	* :	* +	k 7	k *		С		0	N	1	F	I	(	3	U	F	2	Α	7	7	Ι	C	)	N		V	V	I	Z	,	Α	R	]	D	*	*	*	*	* :	* *	*	* :	*
*	*	*	*	* :	* +	۲ ۶	* *	*	*	*	* :	* *	*	* :	* *	* :	٠*	*	* *	٠*	*	* *	*	*	* *	*	* *	*	* *	* *	*	* *	*	* *	* *	*	* *	٠*	*	*	*	* :	* *	*	* :	*

Current configuration:

Hostname: CAS DHCP: enabled Domain name: #

Primary DNS Server: #
Gateway IP: eth0

Set to defaults? (y/n) [n]:

### Step 3: Press Enter or type n or y.

The default answer or value to any question is in the brackets. You can take one of three actions:

- Either just press the ENTER key to execute whatever is in between the brackets, or
- Type n to NOT reset the current configurations to the Cyclades defaults, or
- Type y to reset to Cyclades default configurations.



Tip. On most of the following configuration screens, the default or current value of the parameter is displayed inside brackets. Just press the ENTER key if you are satisfied with the value in the brackets. If not, enter the appropriate parameter and press ENTER.

If at any time after choosing whether to set your configurations to default or not, you want to exit the wizard or skip the rest of the configurations, press ESC. This will immediately display a summary of the current configurations for your verification before exiting the application. This will not work if you did not enter a valid choice for the parameter you are currently on.

For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

## Step 4: Enter Hostname and then press the Enter key.

This is an alias for your ACS that allows you to refer to the ACS by this name rather than its IP address. Enter hostname after the prompt:

Hostname[CAS]:

## Step 5: Type $y_i$ $n_i$ or press Enter to enable or disable DHCP client.

Type *y* or press Enter if there is a DHCP Server in your LAN, to have the Dynamic Host Configuration Protocol (DHCP) automatically assign an IP address for your ACS. Type *n* to manually assign an IP address.

Do you want to use dhcp to automatically assign an IP for your system (y/n) [y]:



Note: Typing y omits Steps 6 and Step 10.

Step 6: If DHCP client is disabled, enter IP Address of your ACS and then press the Enter key. If the DHCP client is enabled, skip this step. This question will only appear if DHCP client is disabled. This is the IP address of the AC S within your network. See your network administrator to obtain a valid IP address for the AC S.

```
IP of your system[]: 192.168.160.10
```

Step 7: Enter Domain name and then press Enter.

Domain name locates or identifies your organization within the Internet.

```
Domain name[#]: cyclades.com
```

Step 8: Enter IP address of Domain Name Server and press Enter.

At the prompt, enter the IP address of the server that resolves domain names. Your domain name is alphabetical so that it is easier to remember. Every time you see the domain name, it is actually being translated into an IP address by the domain name server. See your network administrator to obtain this IP address for the domain name server.

```
Domain Name Server[#]: 192.168.160.200
```

Step 9: Enter Gateway IP address and press Enter.

The Gateway is a node on a network that serves as an entrance point into another network. See your network administrator to find out your organization's gateway address.

```
Gateway IP[eth0]: 192.168.160.1
```

Step 10: If DHCP client is disabled, enter Netmask and press Enter.

If the DHCP client is enabled, skip this step. This question will appear only if DHCP client is disabled. The Netmask is a string of 0s and 1s that mask or screen out the host part of an IP address so that only the network part of the address remains.

```
Netmask[#]: 255.255.255.0
```

### Step 11: Review configuration parameters.

You will now have the parameters you just configured displayed back to you. If you entered *y* in Step 5:

\*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

Current configuration:

Hostname: CAS DHCP: enabled

Domain name: cyclades.com

Primary DNS Server: 197.168.160.200

Gateway IP: 192.168.160.1

Are all these parameters correct (Y)es or (N)o [N]:

### If you entered *n* in Step 5:

Current configuration:

Hostname: CAS DHCP: disabled

System IP: 192.168.160.10 Domain name: cyclades.com

Primary DNS Server: 192.168.160.200

Gateway IP: 192.168.160.1 Network Mask: 255.255.255.0

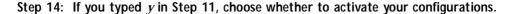
Are all these parameters correct (y/n) [y]:

### Step 12: Type $y_i$ or $n_i$ or press Enter.

Type *y* if all parameters are correct. Type *n* or just press ENTER if not all the parameters are correct and you want to go back and redo them.

### Step 13: If you typed n in Step 11, type c or q.

As directed by the prompt, type c to go back to very beginning of this application to change the parameters. Type q to exit.





You can now use the browser to finish your system configurations, but before that, please read below.

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y]:

### Step 15: Choose whether to save to flash.

Flash is a type of memory that will maintain the information saved on it even after the AlterPath Console Server is turned off. Once it is turned on again, the saved information can be recovered. If *y* is entered, the screen will display an explanation of what saving to flash means:

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time, thus making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the ACS even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the SecureACS.

Do you want to save your configurations to flash? (y/n) [n]:

Step 16: Type 'y' if you want to save to flash. Type 'n' if you don't want to save to flash.

You can now continue ACS configurations using the Web browser by typing in the IP address of the ACS.

## Using the Wizard through your Browser

The Web interface supports wizards for serial ports configuration. The wizard is a useful tool that simplifies configuration of serial ports. The Web interface will access the following wizard files:

- /etc/portslave/pslave.wiz.cas (CAS)
- /etc/portslave/pslave.wiz.ts (TS)
- /etc/portslave/pslave.wiz.ras (Dial-in Access)

The step-by-step process to configuring ports for a specific profile appear in the following sections, and the exact screen flow begins with <u>Figure 16: Configuration and Administration page</u>.

To summarize the process, the wizard configuration is started by first selecting the desired port(s) on the Port Selection page (Figure 17: Port Selection page), clicking Submit, and then selecting either the CAS, TS, or RAS profile buttons on the subsequent Serial Port Configuration Page (Figure 18: Serial Port Configuration page). Change the appropriate parameters, and then click the Submit button on the Serial Port Configuration Page. For most applications, the parameters to be changed are:

#### For CAS:

- Port Speed
- First RADIUS/TacacsPlus Authentication Server
- First Accounting Server
- RADIUS/TacacsPlus secret
- Protocol (if the protocol is Socket SSH, Socket Telnet, or Socket Raw)
- Socket Port (keep the "Incremented" option on)

#### For TS:

- Port Speed
- First RADIUS/TacacsPlus Authentication Server
- First Accounting Server
- RADIUS/TacacsPlus secret
- Protocol (if the protocol is Login, Rlogin, SSH, or Socket Client)
- Socket Port (write the TCP port for the protocol selected; keep the "incremented" option off)

### For Dial-in access:

- First RADIUS/TacacsPlus Authentication Server
- First Accounting Server
- RADIUS/TacacsPlus secret
- Remote IP Address (keep the "Incremented" option on)

## **Access Method**

Access method is how a user accesses a server connected to one of the serial ports on the AlterPath Console Server (CAS profile) or how a user connected to one of the serial ports accesses a server in the network (TS profile or Dial-In profile).

## Configuration for CAS

Parameters Involved and Passed Values

The parameters involved in configuring Access Method for CAS are as follows:

all.ipno

This is the default IP address of the AlterPath Console Server's serial ports. Any host can access a port using its IP address as long as a path to the address exists in the host's routing table. An example value would be 192.168.1.101+. The "+" indicates that the first port should be addressed as 192.168.1.101 and the following ports should have consecutive values.

all.socket\_port

In the CAS profile, this defines an alternative labeling system for the AlterPath Console Server ports. An example value would be 7001+. The "+" after the numerical value causes the serial interfaces to be numbered consecutively. In this example, serial interface 1 is assigned the port value 7001, serial interface 2 is assigned the port value 7002, etc. One example on how this could be used is in the case of all.protocol or s<n>.protocol socket\_ssh and the port value (7001, 7002, etc), if supplied by the ssh client like username:port value, the ssh client will be directly connected with the serial interface.

all.protocol

The possible protocols are telnet, ssh1/ssh2 or raw data: socket\_server = telnet protocol, socket\_ssh = ssh1/ssh2 protocol, raw\_data = used to exchange data in transparent mode. Raw\_data is similar to socket\_server mode but without telnet negotiation

breaks to serial ports.

An example value would be socket server.

all.users

Restricts access to ports by user name (only the users listed can access the port or, using the character "!," all but the users listed can access the port.) A single comma and spaces/tabs may be used between names. A comma may not appear between the "!" and the first user name. The users may be local, Radius or TacacsPlus. User groups (defined with the parameter conf.group) can be used in combination with user names in the parameter list. Notice that these are common users, not administrators. Example: all.users! joe, mark, user\_group. In this example, the users joe, mark, and members of user\_group cannot access the port.

all.poll\_interval Valid only for protocols socket\_server and raw\_data. When not set

to zero, this parameter sets the wait for a TCP connection keep-alive timer. If no traffic passes through the AlterPath Console Server for this period of time, the AlterPath Console Server will send a line status message to the remote device to see if the connection is still up. If not configured, 1000 ms is assumed (the unit for this

parameter is ms). If set to zero, line status messages will not be sent

to the socket client.

all.tx\_interval Valid for protocols socket\_server and raw\_data. Defines the delay

(in milliseconds) before transmission to the Ethernet of data received through a serial port. If not configured, 100ms is assumed. If set to zero or a value above 1000, no buffering will take place.

all.idletimeout Valid only for the CAS configuration (protocols socket\_server,

socket\_ssh, and raw\_data). Specifies how long (in minutes) a connection can remain inactive before it is cut off. If set to zero (the

default), the connection will not time out.

configuration of the parameter

all.users later on. This parameter can be used to define more than

one group. The format is:

<group name>:<user1>{,<user2>[,<user3>]]
Example: conf.group group\_name: user1, user2.

*s*<*n*>.*serverfarm* Alias name given to the server connected to the serial port.

Server connected.

Example: s1.serverfarm Server\_connected\_serial1.

vi Method

The parameters described above must be changed by directly editing the /etc/portslave/plsave.conf file.

Browser Method

To configure Access Method with your browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in as root and type the Web root password configured by the Web server.

This will take you to the Configuration and Administration page.

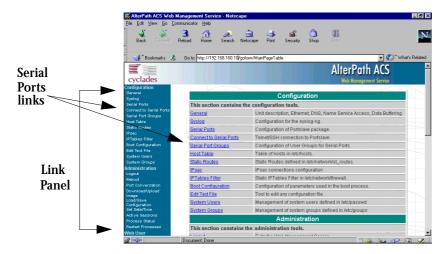


Figure 16: Configuration and Administration page

### Step 3: Select the Serial Ports link.

Click on the Serial Ports link on the Link Panel to the left of the page or in the Configuration section of the page. This will take you to the Port Selection page.



Figure 17: Port Selection page

## Step 4: Select port(s).

On the Port Selection page, choose all ports or an individual port from the dropdown menu. This will take you to the Serial Port Configuration page.

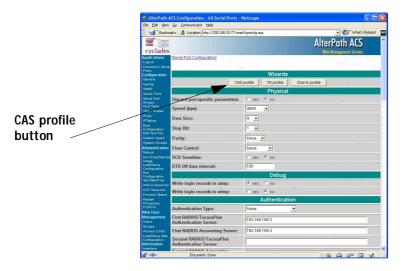


Figure 18: Serial Port Configuration page

### Step 5: Click the CAS profile button.

Click the CAS profile button in the wizards section. The default CAS profile parameters are now loaded.

## Step 6: Scroll down to the Profile section.

You can change the settings for *all.ipno*, *all.socket\_port*, and *all.protocol* in this section.



Figure 19: Profile Section of Serial Port Configuration page

### Step 7: Scroll to the Authentication Section.

You can configure the parameter *all.users* here under Access Restriction on Users.

#### Step 8: Scroll to Console Access Server Section.

You can configure the following parameters here:

- · all.sttyCmd
- all.poll\_interval
- all.tx\_interval
- · all.idletimeout

### Step 9: Configure s<n>.serverfarm.

This parameter will not appear on the configuration page when "All ports" is selected. Scroll to the SSH section. Each port can be named after the server or device connected to it. This makes the process of associating what is connecting to which port easier.

### Step 10: Click the Submit button.

This will take you back to the Port Selection page. At this point, the configuration file is written in the RAMdisk.

### Step 11: Click on the Serial Port Groups link on the Link Panel.

Click the Add Group button that appears. A Serial Ports - Users Group Table Entry page appears.

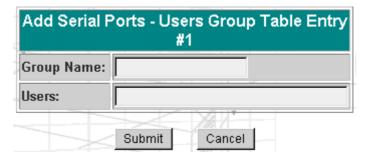


Figure 20: Serial Ports - Users Group Table Entry page

### Step 12: Configure conf.group.

Fill in the Group Name and Users fields to configure the group.

Step 13: Click the Submit button.

At this point, the configuration file is written in the RAMdisk.

Step 14: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.

Step 15: Save it in the flash.

Go to the link Administration > Load/Save Configuration and click the Save to Flash button.

Wizard Method

Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Access Method custom wizard:

wiz --ac cas

This will bring up Screen 1:

### Screen 1:

INSTRUCTIONS for using the Wizard:

You can:

- 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or
- 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or
- 3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within

the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue...

### Screen 2:

### Screen 3:

```
******** C O N F I G U R A T I O N W I Z A R D *******
```

ALL.IPNO - This is the default IP address of the system's serial ports. If configured as 192.168.1.101+, the '+' indicates that the first port should be addressed as 192.168.1.101 and the following ports should have consecutive values. Any host can access a port using its IP address as long as a path to the address exists

```
in the host's routing table.
all.ipno[#]:
ALL.SOCKET_PORT - This defines an alternative labeling
system for the system ports. The '+' after the numerical
value causes the interfaces (or ports) to be numbered
consecutively.
(e.g. interface 1 of your system is assigned port 7001,
interface 2 has the value 7002, etc.)
all.socket port[7001+]:
Screen 4:
****** CONFIGURATION WIZARD ****
ALL.PROTOCOL - The possible protocols are telnet,
ssh1/ssh2, or raw data.
(e.g. socket server -telnet protocol, socket ssh -ssh1/ssh2
protocol, raw data -used to exchange data in transparent
mode; similar to socket server mode but without telnet
negotiation breaks to serial ports.)
all.protocol[socket_server] :
ALL.USERS - Restricts access to ports by user name. Only
the users listed can access the port, or using a '!',
all but the users listed can access the port.
A single comma and spaces/tabs may be used between names.
A comma may NOT appear between the '!' and the first user
name. The users may be local, Radius or TacacsPlus. User
groups (defined with the parameter conf.group) can be
used in combination with user names in the parameter list.
Notice that these are common users, not administrators.
```

all.users[#] :

#### Screen 5:



ALL.POLL\_INTERVAL - Valid for protocols socket\_server and raw\_data. When not set to 0, this parameter sets the wait for a TCP connection keep-alive timer. If no traffic passes through the system for this period of time, the system will send a line status message to the remote device to see if the connection is still up. If not configured, default is 1000ms. If set to 0, line status messages will not be sent to the socket client.

all.poll\_interval[#] :

ALL.TX\_INTERVAL - Valid for protocols socket\_server and raw\_data. This parameter defines the delay (in milliseconds) before transmission to the Ethernet of data received through a serial port. If not configured, 100ms is assumed. If set to 0 or a value above 1000, no buffering will take place.

all.tx\_interval[#] :

```
Screen 6:
****** C O N F I G U R A T I O N W I Z A R D *******
ALL.IDLETIMEOUT - This parameter specifies how long (in
minutes) a connection can remain inactive before it is cut
off. If set to 0 (the default), the connection will not
time out.
all.idletimeout[#]:
CONF.GROUP - Used to combine users into a group. This
simplifies the parameter, all.users. You can define more
than one group. (e.g. groupName: user1, user2)
conf.group[#] :sales: john, jane
Would you like to create another group? (y/n) [n]:
Screen 7:
****** C O N F I G U R A T I O N W I Z A R D *******
Current configuration:
(The ones with the '#' means it's not activated.)
all.ipno: #
all.socket_port : 7001+
all.protocol : socket_server
all.users : #
all.poll_interval : #
all.tx interval : #
all.idletimeout : #
conf.group : #
Are these configuration(s) all correct? (y/n) [n]:
```

### If you type 'n':

Type 'c' to go back and CORRECT these parameters or 'q' to  $\operatorname{OUIT}$ :

Typing 'c' repeats the application, typing 'q' exits the entire wiz application.

If you type 'y':

Discard previous port-specific parameters? (y/n) [n]:



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :

Typing 'c' leads to Screen 8, typing 'q' leads to Screen 9.

## Screen 8:

\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

You have 8 available ports on this system.

Type 'q' to quit, a valid port number[1-8], or anything else to refresh:



Note: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. For "wiz -ac cas," an additional parameter is asked: serverfarm. Typing 'q' leads to Screen 9.

## 

console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y] :

### 

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost

and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n]:

#### CLL Method

To configure certain parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

### To configure the ipno:

config configure line <serial port number> ipno <string>

## To configure the socket\_port:

config configure line <serial port number> socket <number>

### To configure the protocol. <string> is the type of protocol desired:

config configure line <serial port number> protocol <string>

## To configure modbus\_smode:

config configure line <serial port number> modbus <string>

## To configure users:

config configure line <serial port number> users <string>

### To configure the poll\_interval:

config configure line <serial port number> pollinterval
<number>

### To configure tx\_interval:

config configure line <serial port number> txinterval <number>

### To configure idletimeout:

config configure line <serial port number> idletimeout <number>

### To configure conf.group:

config configure conf group <string>



### Tip. You can configure all the parameters for a serial port in one line.

config configure line <serial port number> tty <string>
ipno <string> socket <number> protocol <string>
modbus <string> users <string> pollinterval <number>
txinterval <number> idletimeout <number>

### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

## Configuration for TS

Parameters and Passed Values

For TS configuration, you will need to configure the following parameters:

all.host The IP address of the host to which the terminals will connect.

all.protocol For the terminal server configuration, the possible protocols are

login (which requests username and password), rlogin (receives username from the ACS and requests a password), telnet, ssh, ssh2, or socket\_client. If the protocol is configured as telnet or

socket\_client, the parameter socket\_port needs to be

configured.

all.socket\_port This parameter is valid only if all.protocol is configured as

socket\_client or telnet. The socket\_port is the TCP port number of the application that will accept connections requested by this

serial port.

all.telnet\_client\_mode When the protocol is TELNET, this parameter configured as

BINARY (1) causes an attempt to negotiate the TELNET BINARY option on both input and output with the Telnet server. So it puts the telnet client in binary mode. The acceptable values are "0" or "1", where "0" is text mode (default) and "1" is a binary

mode.

all.userauto Username used when connected to a UNIX server from the

(unique to TS) user's serial terminal.

vi Method

The parameters described above must be changed by directly editing the /etc/portslave/pslave.conf file.

Browser Method

Step 1: Follow the steps 1 to 4 in the section titled Configuration for CAS, <u>"Browser Method" on page 83</u>.

Step 2: Click the TS Profile button in the Wizard section.

Configure the following parameters:

Profile section: Protocol (telnet, ssh, rlogin or socket client)

Socket port (23 for telnet, 22 for ssh, 513 for rlogin)

*Terminal Server section:* Host (the name or the IP address of the host)

**Automatic User** 

Step 3: Click the Submit button.

At this point, the configuration file is written in the RAMdisk.

Step 4: Make changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.

Step 5: Save it in the flash.

Go to the link Administration > Load/Save Configuration and click the Save to Flash button.

Wizard Method

Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Access Method custom wizard:

wiz --ac ts

This will bring up Screen 1:

## Screen 1: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\* INSTRUCTIONS for using the Wizard: You can: 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or 3) Press ESC if you want to exit. NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value. Press ENTER to continue... Screen 2: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\* Current configuration: (The ones with the '#' means it's not activated.) all.protocol : rlogin all.socket\_port : 23 all.telnet\_client\_mode : 0 all.userauto : # Set to defaults? (y/n) [n]:

## Screen 3: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\* ALL.PROTOCOL - Users can access the servers through the serial port using ssh, ssh2, telnet, login, rlogin, or socket client. (e.g. login -requests username and password, rlogin receives username from the system and requests a password, etc.) all.protocol[rlogin] : ALL.SOCKET\_PORT - This defines the port(s) to be used by the protocols telnet and socket\_client. For these two protocols a default value of 23 is used when no value is configured. all.socket\_port[23] : Screen 4: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\* ALL.TELNET\_CLIENT\_MODE - This parameter only applies if the current protocol configured is telnet. Configuring as binary (1) causes an attempt to negotiate the TELNET BINARY option on both input and output with the Telnet server. Thus, it puts the telnet client in binary mode. The default is 0 which represents text mode. all.telnet\_client\_mode[0]:

 ${\tt ALL.USERAUTO}$  - Username used when connected to a Unix server from the user's serial terminal.

```
all.userauto[#] :
```



Note: all.host is configured under the wiz - - tso.

```
Screen 5:
```

Typing 'c' repeats the application, typing 'q' exits the entire wiz application

If you type 'y'

```
Discard previous port-specific parameters? (y/n) [n]:
```



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :

Typing 'c' leads to Screen 6, typing 'q' leads to Screen 7.

### Screen 6:

\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

You have 8 available ports on this system.

Type 'q' to quit, a valid port number[1-8], or anything else to refresh:



Note: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 7.

## 

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y]:

#### Screen 8:



Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n]:

CLI Method

To configure certain parameters for a specific serial port:

## Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

### To configure the protocol (<string> is the type of protocol desired):

config configure line <serial port number> protocol <string>

### To configure the socket\_port:

config configure line <serial port number> socket <number>

### To configure the telnet\_client\_mode:

config configure line <serial port number> telnetclientmode
<number>

### To configure userauto:

config configure line <serial port number> userauto <string>



### Tip. You can configure all the parameters for a serial port in one line.

config configure line <serial port number> tty <string>
protocol <string> socket <number> telnetclientmode
<number> userauto <string>

### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

## Configuration for Dial-in Access

Parameters and Passed Values

The parameters that need to be configured are shown in the following list. *Note: The character "\" at the end of a line means that the string continues on the next line.* 

conf.pppd Location of the ppp daemon with Radius. Default value:

/usr/local/sbin/pppd.

all.ipno This is the default IP address of the AlterPath Console Server 's serial ports.

Any host can access a port using its IP address as long as a path to the address exists in the host's routing table. An example value would be 192.168.1.101+. The "+" indicates that the first port should be addressed as 192.168.1.101 and the following ports should have consecutive values.

all.initchat Modem initialization string. Example value:

TIMEOUT 10 "" \d\I\dATZ \OK\r\n-ATZ-OK\r\n "" \"" ATMO OK\R\N ""\

TIMEOUT 3600 RING "" \

STATUS Incoming %p:I.HANDSHAKE "" ATA\

TIMEOUT 60 CONNECT@ "" \

STATUS Connected %p:I.HANDSHAKE

all.autoppp Options to auto-detect a ppp session. The cb-script parameter defines the

file used for callback and enables negotiation with the callback server. Callback is available in combination with Radius Server authentication. When a registered user calls the AlterPath Console Server, it will disconnect the user, then call the user back. The following three parameters must be

configured in the Radius Server.

attribute Service\_type(6): Callback Framed;

attribute Framed\_Protocol(7): PPP;

attribute Callback Number(19): the dial number (example: 50903300).

**Example value:** 

%j novj \

proxyarp modem asyncmap 000A0000 \

noipx noccp login auth require-pap refusechap\

mtu %t mru %t \

cb-script /etc/portslave/cb\_script \

plugin /usr/lib/libpsr.so

all.pppopt

PPP options when user has already been authenticated.

**Example value:** 

%i:%j novj \

proxyarp modem asyncmap 000A0000 \ noipx noccp mtu %t mru %t netmask%m \

idle %I maxconnect %T \ plugin /usr/lib/libpsr.so

all.protocol

For the Dial-in configuration, the available protocols are PPP, SLIP and CSLIP.



Tip. Documentation about PPP options can be found on the Linux pppd man page.

### vi Method

The parameters described above must be changed by directly editing the /etc/portslave/pslave.conf file.

Browser Method

For the serial ports you would have all the parameters described above but conf.\*. To configure Access Method with your browser:

Step 1: Follow the steps 1 to 4 in the section titled Configuration for CAS, "Browser Method" on page 83.

Step 2: Click the Dial in Profile button in the Wizard section.

Step 3: Scroll down to the Profile section.

You can change the settings for *all.ipno* and *all.protocol* in this section.

Step 4: Scroll to the modem Section.

You can configure the parameter all initchat here.

Step 5: Scroll to the PPP Section.

You can configure the parameter all.autoppp and all.pppopt here.

Step 6: Click the Submit button.

At this point, the configuration file is written in the RAMdisk.

Step 7: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.

Step 8: Save it in the flash.

Go to the link Administration > Load/Save Configuration and click the Save to Flash button.

CLI Method

To configure certain parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

To configure the protocol. <string> is the type of protocol desired:

config configure line <serial port number> protocol <string>

To configure ipno:

config configure line <serial port number> ipno <string>



Tip. You can configure all the parameters for a serial port in one line.

config configure line <serial port number> tty <string>
protocol <string> ipno <string>

Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

## **Authentication**

Authentication is the process of identifying an individual, usually based on a username and password. In security systems, authentication is distinct from authorization, which is the process of giving individuals access to system objects based on their identity. Authentication merely ensures that the individual is who he or she claims to be, but says nothing about the access rights of the individual. With the AlterPath Console Server, authentication can be performed locally, or with a remote Radius, Tacacs, or ldap database, or kerberos.

## Parameters Involved and Passed Values

The authentication feature utilizes the following parameters:

### all.authtype

Type of authentication used. There are several authentication type options:

- none (no authentication)
- local (authentication is performed using the /etc/passwd file)
- *remote* (This is for a terminal profile only. The unit takes in a username but does not use it for authentication. Instead it passes it to the remote server where it is then used for authentication.)
- radius (authentication is performed using a Radius authentication server)
- *TacacsPlus* (authentication is performed using a TacacsPlus authentication server)
- Idap (authentication is performed against an Idap database using an Idap server. The IP address and other details of the Idap server are defined in the file /etc/Idap.conf)

### all.authtype (cont.)

- kerberos (authentication is performed using a kerberos server. The IP address and other details of the kerberos server are defined in the file /etc/krb5.conf)
- local/radius (authentication is performed locally first, switching to Radius if unsuccessful)
- radius/local (the opposite of the previous option)
- local/TacacsPlus (authentication is performed locally first, switching to TacacsPlus if unsuccessful)
- TacacsPlus/local (the opposite of the previous option)
- RadiusDownLocal (local authentication is tried only when the Radius server is down)
- TacacsPlusDownLocal (local authentication is tried only when the TacacsPlus server is down)

Note that this parameter controls the authentication required by the AlterPath Console Server. The authentication required by the device to which the user is connecting is controlled separately.

### all.authhost1 all.authhost2

This address indicates the location of the Radius/TacacsPlus authentication server and is only necessary if this option is chosen in the previous parameter. A second Radius/TacacsPlus authentication server can be configured with the parameter all.authhost2.

#### all.accthost1 all.accthost2

This address indicates the location of the Radius/TacacsPlus accounting server, which can be used to track how long users are connected after being authorized by the authentication server. Its use is optional. If this parameter is not used, accounting will not be performed. If the same server is used for authentication and accounting, both parameters must be filled with the same address. A second Radius/TacacsPlus accounting server can be configured with the parameter all.accthost2.

#### all.radtimeout

This is the timeout (in seconds) for a Radius authentication query to be answered.

all.radretries Defines the number of times each Radius/ TacacsPlus server is tried

before another is contacted. The first server (authhost1) is tried "radretries" times, and then the second (authhost2), if configured, is contacted "radretries" times. If the second also fails to respond, Radius/

TacacsPlus authentication fails.

all.secret This is the shared secret (password) necessary for communication

between the AlterPath Console Server and the Radius/TacacsPlus

servers.



Note: If you want to dial in to the serial port on an ACS series with CHAP authentication, you need to do the following:

- 1. Configure Sxx.authtype as local.
- 2.Add users in ACS.
- 3.Insert the users in the file /etc/ppp/chap-secrets.
- 4.Insert the file /etc/ppp/chap-secrets in the file /etc/config\_files.
- 5.Execute the *saveconf* command.

### Configuration for CAS, TS, and Dial-in Access

#### vi Method

The parameters described above must be changed by directly editing the /etc/portslave/pslave.conf file.

#### Browser Method

To configure Authentication with your browser:

- Step 1: Follow the steps 1 to 4 in the section titled Configuration for CAS, "Browser Method" on page 83.
- Step 2: Scroll to the Authentication section.

Scroll down to the Authentication section and configure the parameters in this section.

Step 3: Click the Submit button.

At this point, the configuration file is written in the RAMdisk.

Step 4: Make changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.

Step 5: Save it in the flash.

Go to the link Administration > Load/Save Configuration and click the Save to Flash button.

Wizard Method

Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Authentication custom wizard:

wiz --auth

Screen 1 will appear.

Screen 1:

4		*	*	*	*	۲ :	* ;	k :	* :	*	*	*	*	*	*	*	*	* ;	۲ +	*	*	*	* :	*	* *	k :	* >	* *	*	*	*	* *	* *	*	*	*	*	*	* *	۲ ۶	* *	*	*	*	* 1	k *	: <b>*</b>	*	*	*	*	*	* :	* 1	k
4		*	*	*	*	k :	* :	k :	* :	*		C		0		N	]	F	Ι		G		U	]	R	Z	Α	Ί	•	Ι	(	О	N	J			W		Ι	2	Z	Α		R	Ι	)	*	*	*	*	*	*	* :	* 1	k
4	٠.	*	*	*	. 4	٠.	* >	k :	* .	*	*	*	*	*	*	*	*	* >	٠.	*	*	*	* :	*	* *	<b>k</b> :	* *	* *	*	*	*	* *	* *	*	*	*	*	*	* *	k +	٠.	*	*	*	* *	٠,	*	*	*	*	*	*	* :	* 1	*

INSTRUCTIONS for using the Wizard:

You can:

- 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or
- 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or
- 3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue... Screen 2: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\* Current configuration: (The ones with the '#' means it's not activated.) all.authtype : none all.authhost1 : 192.168.160.3 all.accthost1 : 192.168.160.3 all.authhost2 : 192.168.160.4 all.accthost2 : 192.168.160.4 all.radtimeout : 3 all.radretries : 5 all.secret : secret Set to defaults? (y/n) [n]: Screen 3: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\* ALL.AUTHTYPE - This parameter controls the authentication required by the system. Users' access to the server through the serial port is granted through the check of username and password locally or remotely. (e.g. none, local, TacacsPlus (note the capital 'T' in TacacsPlus), radius, ldap, kerberos, etc. all.authtype[none] :



Note: If authtype is configured as *none*, *local*, *ldap*, or *kerberos* the application will skip immediately to the summary screen because the rest of the parameters pertain only if the system is configured to use a Radius or Tacacs-Plus server. Configurations for ldap and kerberos are done in /etc/ldap.conf and /etc/krb5.conf, respectively.

ALL.AUTHHOST1 - This IP address indicates where the Radius or TacacsPlus authentication server is located.

all.authhost1[200.200.200.2] :

#### Screen 4:

ALL.ACCTHOST1 - This IP address indicates where the Radius or TacacsPlus accounting server is located. The accounting server can be used to track how long users are connected after being authorized by the authentication server. all.accthost1[200.200.200.3]:

ALL.AUTHHOST2 - This IP address indicates where the SECOND Radius or TacacsPlus authentication server is located.

all.authhost2[200.200.200.2] :

### Screen 5: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\* ALL.ACCTHOST2 - This IP address indicates where the SECOND Radius or TacacsPlus accounting server is located. all.accthost2[200.200.200.3] : ALL.RADTIMEOUT- This is the timeout (in seconds) for a Radius or TacacsPlus authentication query to be answered. all.radtimeout[3]: Screen 6: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\* ALL.RADRETRIES - This defines the number of times each Radius or TacacsPlus server is tried before another is contacted. all.radretries[5]: ALL.SECRET - This is the shared secret necessary for communication between the system and the Radius or TacacsPlus servers. all.secret[secret] :

```
Screen 7:
****** C O N F I G U R A T I O N
                                 W I Z A R D ******
Current configuration:
(The ones with the '#' means it's not activated.)
all.authtype : none
all.authhost1 : 200.200.200.2
all.accthost1 : 200.200.200.3
all.authhost2 : 200.200.200.2
all.accthost2 : 200.200.200.3
all.radtimeout : 3
all.radretries : 5
all.secret : rad-secret
Are these configuration(s) all correct? (y/n) [n]:
If you type 'n'
Type 'c' to go back and CORRECT these parameters or 'q' to
OUIT :
Typing 'c' repeats application, typing 'q' exits the entire wiz application
If you type 'y'
Discard previous port-specific parameters? (y/n) [n]:
```



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

```
Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :
```

Typing 'c' leads to Screen 8, typing 'q' leads to Screen 9.

#### Screen 8:

\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

You have 8 available ports on this system.

Type 'q' to quit, a valid port number[1-8], or anything else to refresh:



Note: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 9.

#### Screen 9:

\*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y]:

### Screen 10:



Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n]:

#### CLL Method

To configure certain parameters for a specific serial port.

### Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

#### To configure authtype:

config configure line <serial port number> authtype <string>

#### To configure authhost1:

config configure line <serial port number> authhost1
<string>

#### To configure accthost1:

config configure line <serial port number> accthost1
<string>

#### To configure authhost2:

config configure line <serial port number> authhost2
<string>

#### To configure accthost2:

config configure line <serial port number> accthost2
<string>

#### To configure radtimeout:

config configure line <serial port number> timeout <number>

#### To configure radretries:

config configure line <serial port number> retries <number>

#### To configure secret:

config configure line <serial port number> secret <string>



#### Tip. You can configure all the parameters for a serial port in one line.

config configure line <serial port number> tty <string>
authtype <string> authhost1 <string> accthost1 <string>
authhost2 <string> accthost2 <string> timeout <number>
retries <number> secret <string>

#### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

#### Access Control via Radius Attribute NAS-Port-id

This feature provides an additional way to control the access to serial ports other than the one based in usernames or groups. The authentication type must be Radius for this feature to function. The Radius server administrator must configure the user (in the radius server database) with one NAS-PORT-Id attribute for each serial port that the user is allowed to access.

In the example below the user alfred can access the serial ports ttyS11, ttyS13, and ttyS17:

```
alfred Auth-Type = Local, Password = 'alfred'
    Service-Type = Framed-User,
    Framed-Protocol = PPP,
    NAS-Port-Id = 11,
    NAS-Port-Id = 13,
    NAS-Port-Id = 17
```

The pam\_radius module will check whether the NAS-Port-Id matches one of those sent by the radius server. If the radius server does not send the NAS-Port-Id attribute, no check is performed.

No configuration is needed for the AlterPath Console Server or the Cyclades-TS. However, the authentication type must be "radius". Authentications like radiusDownLocal, radius/local, etc. will not validate the NAS-port-Id if the user was locally authenticated.

### CAS Port Pool

This feature is available for the ACS 2.1.3, TS 1.3.7. CAS Port Pooling allows you to access a free serial port from a pool in addition to the original feature where you could access a specific serial port. When you access a serial port through the pool the features sniff session and multiple sessions are not available. This feature is available for serial ports configured as CAS profile only.

You can define more than one pool of serial ports. Each serial port can only belong to ONE pool. The pool is uniquely identified by a four parameter scheme:

- protocol,
- pool\_ipno,
- · pool\_serverfarm, and
- pool\_socket\_port

The three new parameters: pool\_ipno, pool\_serverfarm, and pool\_socket\_port have the same meaning as ipno, serverfarm, and socket\_port respectively. Ports belonging to the same pool MUST be configured with the same value in these fields.

It is strongly recommended that you configure the same values in all parameters related to authentication for all serial ports belonging to a pool. Some of the authentication parameters are users, admin\_users, and authtype.

You can access the serial ports from a pool with the same commands you use today to access a specific serial port. You just need to use pool\_ipno, pool\_serverfarm, or pool\_socket\_port instead ipno, serverfarm, or socket\_port respectively in the ssh/telnet command.

When a connection request arrives using one of pool\_ipno, pool\_serverfarm, or pool\_socket\_port the ACS/TS will look for the first free serial port from the pool and that port will be assigned to connection. If there is no serial port free in the pool the connection is just dropped.

### How to Configure it

Following is an example of serial port pool configuration:

```
# Serial port pool: pool-1
s1.tty ttyS1
sl.protocol socket_server
s1.socket_port 7001 // TCP port # for specific allocation
s1.pool_socket_port 3000 // TCP port # for the pool
sl.ipno 10.0.0.1 // IP address for specific allocation
s1.pool_ipno 10.1.0.1 // IP address for the pool
sl.serverfarm serial-1 // alias for specific allocation
sl.pool_serverfarm pool-1 // alias for the pool
s2.tty ttyS2
s2.protocol socket_server
s2.socket_port 7002 // TCP port # for specific allocation
s2.pool_socket_port 3000 // TCP port # for the pool
s2.ipno 10.0.0.2 // IP address for specific allocation
s2.pool_ipno 10.1.0.1 // IP address for the pool
s2.serverfarm serial-2 // alias for specific allocation
s2.pool_serverfarm pool-1 // alias for the pool
# Serial port pool: pool-2
s3.tty ttyS3
s3.protocol socket ssh
s3.socket_port 7003 // TCP port # for specific allocation
s3.pool socket port 4000 // TCP port # for the pool
s3.ipno 10.0.0.3 // IP address for specific allocation
s3.pool ipno 10.2.0.1 // IP address for the pool
s3.serverfarm serial-3 // alias for specific allocation
s3.pool_serverfarm pool-2 // alias for the pool
s4.tty ttyS4
s4.protocol socket_ssh
s4.socket_port 7004 // TCP port # for specific allocation
```

```
s4.pool_socket_port 4000 // TCP port # for the pool
s4.ipno 10.0.0.4 // IP address for specific allocation
s4.pool_ipno 10.2.0.1 // IP address for the pool
s4.serverfarm serial-4 // alias for specific allocation
s4.pool_serverfarm pool-2 // alias for the pool
```

In the example above, there are two pools:

- pool-1 (identified by Protocol socket\_server, TCP port #3000, IP 10.1.0.1, and alias pool1)
- pool-2 (identified by Protocol socket\_ssh, TCP port #4000, IP 10.2.0.1, and alias pool-2)

The serial ports ttyS1 and ttyS2 belong to the pool-1. The serial ports ttyS3 and ttyS4 belong to the pool-2.

You can access specifically serial port ttyS1 by using TCP port 7001, IP address 10.0.0.1 or alias serial-1. If the ttyS1 is being used by somebody else the connection will be dropped if the user is not a admin\_user. Alternately, you can access ttyS1 through pool (if it's free) using TCP port 3000, IP 10.1.0.1 or alias pool-1. If it is not free ttyS2 will be automatically allocated. Additionally, if ttyS2 is not free, the connection will be dropped.

### Clustering

Clustering is available for the AlterPath Console Server with firmware versions 2.1.0 and up. It allows the stringing of Terminal Servers so that one Master AlterPath Console Server can be used to access all AlterPath Console Servers on a LAN. The Master AlterPath Console Server can manage up to 1024 serial ports, so that the following can be clustered:

- 1 Master ACS48 + 10 Slave ACS48s + 1 Slave ACS32, or
- 1 Master ACS48 + 3 ACS8s + 1 ACS4 + 4 ACS1s or
- 1 Master ACS16 + 31 Slave ACS16s, or
- 1 Master ACS32 + 15 Slave ACS32s

An example with one Master ACS32 and two Slave ACS16s is shown in the following figure.

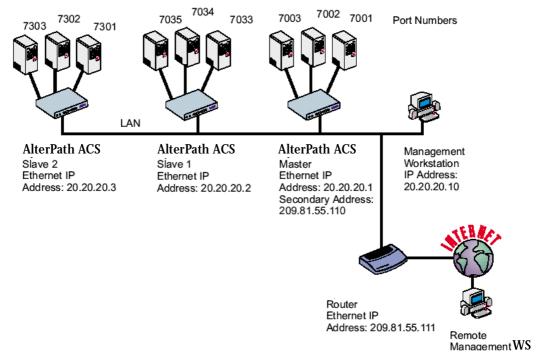


Figure 21: An example using the Clustering feature

#### Parameters Involved and Passed Values

The Master AlterPath Console Server must contain references to the Slave ports. The configuration described earlier for Console Access Servers should be followed with the following exceptions for the Master and Slaves:

Table 7: Master Cyclades Configuration (where it differs from the CAS standard)

Parameter	Description	Value for this example
conf.eth_ip	Ethernet Interface IP address.	20.20.20.1
conf.eth_ip_alias	Secondary IP address for the Ethernet Interface (needed for clustering feature).	209.81.55.110
conf.eth_mask_alias	Mask for secondary IP address above.	255.255.255.0
all.socket_port	This value applies to both the local ports and ports on Slave AlterPath Console Server.	7001+
all.protocol	Depends on the application.	Socket_ssh or socket_server
all.authtype	Depends on the application.	Radius or local or none
s33.tty	This parameter must be created in the Master ACS file for every Slave port. Its format is: IP_of_Slave:[slave_socket_port] for non-Master ports. In this case, the slave_socket_port value is not necessary because s33.socket_port is automatically set to 7033 by all.socket_port above.	20.20.20.2:7033
s33.serverfarm	An alias for this port.	Server_on_slave1_ serial_s1
s33.ipno	This parameter must be created in the Master ACS file for every Slave port, unless configured using all.ipno.	0.0.0.0

Table 7: Master Cyclades Configuration (where it differs from the CAS standard)

Parameter	Description	Value for this example
s34.tty	See s33.tty.	20.20.20.2:7034
s34.serverfarm	An alias for this port.	Server_on_slave1_ serial_s2
s34.ipno	See s33.ipno.	0.0.0.0
s35.tty	See s33.tty.	20.20.20.2:7035
s35.serverfarm	An alias for this port.	Server_on_slave1_ serial_s3
s35.ipno	See s33.ipno.	0.0.0.0
etc. for s36-s64		
S65.tty	The format of this parameter is IP_of_Slave:[slave_socket_port] for non-Master ports. The value 7301 was chosen arbitrarily for this example.	20.20.20.3:7301
S65.serverfarm	An alias for this port.	Server_on_slave2_ serial_s1
S65.ipno	See s33.ipno.	0.0.0.0
S66.tty	See s65.tty	20.20.20.3:7302
S66.serverfarm	An alias for this port.	Server_on_slave2_ serial_s2
S66.ipno	See s33.ipno.	0.0.0.0
S67.tty	See s65.tty.	20.20.20.3:7303
S67.serverfarm	An alias for this port.	Server_on_slave2_ serial_s3
S67.ipno	See s33.ipno.	0.0.0.0

Table 7: Master Cyclades Configuration (where it differs from the CAS standard)

Parameter	Description	Value for this example
etc. for s68-s96		

The Slave AlterPath Console Servers do not need to know they are being accessed through the Master AlterPath Console Server. (You are creating virtual terminals: virtual serial ports.) Their port numbers, however, must agree with those assigned by the Master.

Table 8: AlterPath Console Server configuration for Slave 1 (where it differs from the CAS standard)

Parameter	Value for this example
all.protocol	socket_server
all.authtype	none
conf.eth_ip	20.20.20.2
all.socket_port	7033+
all.authtype	none

Table 9: AlterPath Console Server configuration for Slave 2 (where it differs from the CAS standard)

Parameter	Value for this example
all.protocol	socket_server
all.authtype	none
conf.eth_ip	20.20.20.3
all.authtype	none
all.socket_port	7301+

To access ports from the remote management workstation, use telnet with the secondary IP address:

```
telnet 209.81.55.110 7001
```

to access the first port of the Master AlterPath Console Server.

```
telnet 209.81.55.110 7033
```

to access the first port of Slave 1.

```
telnet 209.81.55.110 7065
```

to access the first port of Slave 2.

Ssh can also be used from the remote management workstation:

```
ssh -l <username>:Server_on_slave2_serial_s3 209.81.55.110 to access the third port of Slave 2, or
```

```
ssh -1 <username>:7069 209.81.55.110
```

to access the fifth port of Slave 2.



Important! There is one restriction in the Enhanced Clustering "session": all slaves boxes must have the same host key.

### Centralized Management - the Include File

The AlterPath Console Server allows centralized management through the use of a Master pslave.conf file. Administrators should consider this approach to configure multiple AlterPath Console Server. Using this feature, each unit has a simplified pslave.conf file where a Master include file is cited. This common configuration file contains information for all units, properly divided in separate sections, and would be stored on one central server. This file, in our example shown in Figure 22: Example of Centralized Management, is /etc/portslave/TScommon.conf. It must be downloaded to each AlterPath Console Server.

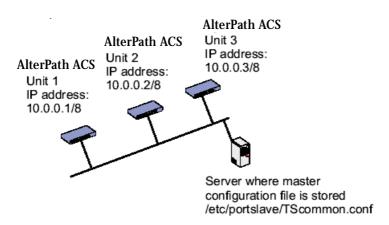


Figure 22: Example of Centralized Management

The abbreviated pslave.conf and /etc/hostname files in each unit, for the example are:

#### For the /etc/hostname file in *unit 1*:

unit1

#### For the plsave.conf file in *unit 1*:

```
conf.eth_ip 10.0.0.1
conf.eth_mask 255.0.0.0
conf.include /etc/portslave/TScommon.conf
```

#### For the /etc/hostname file in *unit 2*:

unit2

#### For the plsave.conf file in unit 2:

```
conf.eth_ip 10.0.0.2
conf.eth_mask 255.0.0.0
conf.include /etc/portslave/TScommon.conf
```

#### For the /etc/hostname file in *unit 3*:

unit3

#### For the plsave.conf file in *unit 3*:

```
conf.eth_ip 10.0.0.3
conf.eth_mask 255.0.0.0
conf.include /etc/portslave/TScommon.conf
```

#### The common include file for the example is:

```
conf.host_config unit1
<parameters for unit1 following the rules for pslave.conf>
conf.host_config unit2
<parameters for unit2 following the rules for pslave.conf>
conf.host_config unit3
<parameters for unit3 following the rules for pslave.conf>
conf.host_config.end
```

When this file is included, unit1 would read only the information between *conf.host\_config unit1* and *conf.host\_config unit2*. Unit2 would use only the information between *conf.host\_config unit2* and *conf.host\_config unit3* and unit3 would use information after *conf.host\_config unit3* and before *conf.host\_config.end*.

Steps for using Centralized Configuration

Step 1: Create and save the /etc/portslave/pslave.conf and /etc/hostname files in each AlterPath Console Server.

Step 2: Execute the command signal\_ras hup on each unit.

Step 3: Create, save, and download the common configuration.

Create and save the common configuration file on the server, then download it (probably using scp) to each unit. Make sure to put it in the directory set in the pslave.conf file (/etc/portslave in the example).

Step 4: Execute the command signal\_ras hup on each unit again.

Step 5: Test each unit.

If everything works, add the line /etc/portslave/TScommon.conf to the /etc/config\_files file.

Step 6: Save the file and close it.

Step 7: Execute the saveconf command.



Note: The included file /etc/portslave/TScommon.conf cannot contain another include file (i.e., the parameter conf.include must not be defined).

Also, <max ports of ACS> + N(+) is done same way as serial port.

### **Enhanced Clustering**

With Enhanced Clustering, the CAS ports in the slave box can be configured as ssh or telnet and can have any type of authentication available. Authentication is performed in the Slave and not in the Master anymore. Additionally, the Master no longer needs to be the default gateway for all Slave boxes.

Enhanced clustering is available on implementations running Linux 2.4.x versions or newer. This new implementation is based on "iptables/nat" which is only available in these higher versions of Linux. (Thus the Cyclades-TS family does not have this feature.)

Enhanced Clustering has improved performance and security. Performance is greatly increased because only the NAT translation is performed on the Master box. The Master doesn't open an intermediary TCP connection with the Slave box. Also if ssh encryption and decryption is desired, it is performed on the Slave.

New Parameters and Commands

A new parameter, conf.nat\_clustering\_ip allows you to enable or disable the clustering via the NAT table. This parameter should be configured with the IP address used to access the serial ports. The NAT clustering will work regardless of the interface where this IP address is assigned to. Additionally, there are two chains (post\_nat\_cluster and pre\_nat\_cluster) that holds all rules to perform NAT for clustering.

#### Abbreviation List

clustering_ip	IP address of any ACS interface (Master box). It is a public IP address and is the one that must be used to connect with the Slave's serial ports.
master_ip	Primary or secondary ethernet IP address of the Master box (usually a public IP address).
slave_ip	Primary or secondary ethernet IP address of the Slave box (usually a non public IP address)
master_port	Remote serial port parameter "socket_port" (configured in the Master box).
slave_port	Local serial port parameter "socket_port" (configured in the Slave box).

The Master ACS box will issue a series of iptables commands to populate the nat table with the necessary rules to perform NAT translation for remote ports. Two chains will be created:

- post\_nat\_cluster (to change the source IP address), and
- pre\_nat\_cluster (to change the destination IP address)

The ACS administrator must enable clustering via NAT in pslave.conf (conf.nat\_clustering\_ip <clustering\_ip>).

```
iptables -D PREROUTING -t nat -p tcp -j pre_nat_cluster
iptables -D POSTROUTING -t nat -p tcp -j post_nat_cluster
iptables -t nat -F post_nat_cluster
```

```
iptables -t nat -F pre_nat_cluster
iptables -t nat -X pre_nat_cluster
iptables -t nat -X post_nat_cluster
iptables -t nat -N pre_nat_cluster
iptables -t nat -N post_nat_cluster
iptables -A PREROUTING -t nat -p tcp -j pre_nat_cluster
iptables -A POSTROUTING -t nat -p tcp -j post_nat_cluster
iptables -A pre_nat_cluster -t nat -p tcp -d <master_ip> --dport
<master_port> -j DNAT --to <slave_ip>:<slave_port>
....
iptables -A post_nat_cluster -t nat -p tcp -d <slave_ip> --dport
<slave_port> -j SNAT --to <master_ip>
....
```

At any time the ACS administrator can issue an iptables command to view, change (at his own risk), or delete the rules in the nat table. If the administrator issues a "fwset restore" command he must also execute the command "signal\_ras hup" to recover the nat table.

ACS clustering was primarily designed to allow a large number of serial ports (in more than one box) to be accessed using just one single public IP address. It only works for ports configured with the CAS profile. With iptables you can extend the access to the clustering.

#### **Examples:**

1. Accessing a Slave box with the WebUI from anywhere:

```
iptables -A PREROUTING -t nat -p tcp -d 192.168.47.79 --dport 8081 -j DNAT --to 192.168.51.2:80
```

2. Accessing a public DNS from any Slave box:

```
iptables -A PREROUTING -t nat -p udp -d 64.186.161.2 --dport 53 -j SNAT --to 64.186.161.79:53
```

How it works

The Master box (ACS) will perform two translation for each packet. The destination IP address is translated in the PREROUTING stage. The source IP address is translated in the POSTROUTING stage.

The command to start a telnet client session has not changed. As before, it looks like this:

```
telnet <clustering_ip> <master_port>
```

And it will have the same result as the command below issued from a local workstation:

```
telnet <slave_ip> <slave_port>
```

The command to start an ssh client session must have the following command line option:

```
-p <master_port>
```

The <master\_port> will define at least the Slave box with which a connection is desired.

For example, you may use the following commands:

```
ssh -l <username1>:<server1> -p 7101 <master_ip>
ssh -l <username2>:<server2> -p 7101 <master_ip>
```

The above commands will respectively have the same result as the following commands issued from a local workstation:

```
ssh -l <username1>:<server1> <slave1_ip>
ssh -l <username2>:<server2> <slave1 ip>
```

If the parameter <master\_port> defines the local IP address assigned to the serial port, the command can be simplified:

```
ssh -l <username1> -p 7101 <master_ip>
ssh -l <username2> -p 7102 <master_ip>
```

And it will have respectively the same result as the commands below issued from a local workstation:

```
ssh -l <username1> <slave1_port1_ip>
ssh -l <username2> <slave2_port1_ip>
```



Note: In the old clustering implementation <username?> and <server?> must be valid in the Master box. In the new clustering they must be valid in the Slave. In the Master box there is no meaning anymore for remote port's serverfarm and authtype parameters.

If you wish to access all clustering ports with the ssh command option *-p port*, you must assign an IP address to the serial port. Do not omit the parameter socket\_port in the Master box,

#### **General Configuration**

The configuration of clustering ports is pretty much the same as before. There is only one new parameter in the Master box (conf.nat\_clustering\_ip) that enables or disables the clustering via NAT. The parameters *usernames* (if authentication is local) and *serverfarm* for remote ports must be configured now in the related Slave box.

In the following configuration examples, looking like "s[1-32].tty ttyS[1-32]" must be seen as 32 lines. For example:

```
s1.tty ttyS1
s2.tty ttyS2
...
s32.tty ttyS32
```

#### Master box Configuration

```
#
# Enable Clustering via NAT
#
conf.nat_clustering_ip 64.186.161.108
#
# Primary ethernet IP address (must be the public IP).
#
```

```
conf.eth_ip
            64.186.161.108
conf.eth_mask
              255.255.255.0
conf.eth mtu 1500
# Secondary ethernet IP address
#
conf.eth_ip_alias
                       192.168.170.1
conf.eth_mask_alias 255.255.255.0
# Local CAS serial ports (32 socket_ssh ports)
all.protocol socket_ssh
all.authtype local
all.socket_port 7001+
s[1-32].tty ttyS[1-32]
#
# Remote CAS serial ports, slave-1 (32 socket ssh ports). This kind
of configuration can be used for ssh only; just one entry is neces-
sary.
s33.tty 192.168.170.2
s33.socket_port 7000
# Remote CAS serial ports, slave-2 (32 socket_server ports)
```

```
#
s65.tty 192.168.170.3:7101
s66.tty 192.168.170.3:7102
s96.tty 192.168.170.3:7132
s65.socket_port 8001
s66.socket_port 8002
s96.socket_port 8032
#
# Remote CAS serial ports, slave-3 (32 socket_ssh ports)
s[97-128].tty 192.168.170.[101-132]
Slave-1 box Configuration
# Primary ethernet IP address
conf.eth ip 192.168.170.2
conf.eth mask 255.255.255.0
conf.eth mtu 1500
# Local CAS serial ports (32 socket_ssh ports)
all.protocol socket_ssh
all.authtype local
s[1-32].tty ttyS[1-32]
s[1-32].serverfarm slave-1-port[1-32]
```

```
Slave-2 box Configuration
# Primary ethernet IP address
conf.eth_ip 192.168.170.3
conf.eth mask 255.255.255.0
conf.eth mtu 1500
# Local CAS serial ports (32 socket_server ports)
all.protocol socket_server
all.authtype local
all.socket_port 7101+
s[1-32].tty ttyS[1-32]
Slave-3 box Configuration
# Primary ethernet IP address
conf.eth ip 192.168.170.4
conf.eth mask 255.255.255.0
conf.eth mtu 1500
# Local CAS serial ports (32 socket_ssh ports)
all.protocol socket_ssh
all.authtype local
all.ipno 192.168.170.101+
s[1-32].tty ttyS[1-32]
```

Example of starting CAS session commands

The *serverfarm*, *socket\_port*, or *tty* must be provided to select which serial port is to be connected to in the Slave box 1.

```
ssh -l <username>:<slave-1-port[1-32] -p 7000 64.186.161.108
```

The master\_port (socket\_port in the Master) will select which serial port is to be connected to in the Slave boxes 1 and 2.

```
telnet 64.186.161.108 80[01-32]
ssh -l -p [7097-7128] 64.186.161.108
```

### CronD

CronD is a service provided by the AlterPath Console Server system that allows automatic, periodically-run custom-made scripts. It replaces the need for the same commands to be run manually.

#### Parameters Involved and Passed Values

The following parameters are created in the /etc/crontab\_files file:

status Active or inactive. If this item is not active, the script will not be executed.

user The process will be run with the privileges of this user, who must be a valid

local user.

source Pathname of the crontab file that specifies frequency of execution, the name of

shell script, etc. It should be set using the traditional crontab file format.

#### **Example:**

The name of the shell script with the commands to be executed is /etc/teste\_cron.sh. The name of the crontab file is /etc/crontab tst and it contains one line:

```
0-59 * * * * /etc/test_cron.sh
```

Insert the follow line in the /etc/crontab\_files:

```
active root /etc/crontab_tst
```

Result: CronD will execute the shell script teste\_cron.sh with root privileges each minute.



Note: In /etc/crontab, you can only have one active entry per user. For instance, from the example above, you cannot add another active entry for root because it already has an entry. If you want to add more scripts, you can just add them to the source file (/etc/crontab\_tst).

### Configuration for CAS, TS, and Dial-in Access



Important! After creating the shell script and *crontab* file and modifying the *crontab\_files* file, make sure the file named /etc/config\_files contains the names of all files that should be saved to flash. Run the command saveconf after this confirmation.

#### vi Method

The files Crontab and shell script are created and the file /etc/crontab\_files is modified as indicated.

#### To use cronD:

- Step 1: Create the files for every process that it will execute:
- Step 2: Create a line in the file /etc/crontab\_files for each process to be run.
- Step 3: Update the system.

The next step is to update the system with the modified data. Make sure the file named /etc/config\_files contains the names of all files that should be saved to flash.

#### Step 4: Run saveconf.

The command *saveconf*, which reads the /etc/config\_files file, should then be run. *saveconf* copies all the files listed in the file /etc/config\_files from the ramdisk to /proc/flash/script.

Step 5: Reboot the AlterPath Console Server.

#### Browser Method

To configure CronD with your browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

- Step 2: Log in as root and type the Web root password configured by the Web server.

  This will take you to the Configuration and Administration page.
- Step 3: Click on the Edit Text File link.

  Click on this link on the Link Panel. You can then pull up the appropriate file and edit it.



Figure 23: Edit Text File page

### Data Buffering

#### Introduction

Data buffering can be done in local files or in remote files through NFS. When using remote files, the limitation is imposed by the remote Server (disk/partition space) and the data is kept in linear (sequential) files in the remote Server. When using local files, the limitation is imposed by the size of the available ramdisk. You may wish to have data buffering done in file, syslog or both. For syslog, *all.syslog\_buffering* and *conf.DB\_facility* are the parameters to be dealt with, and syslog-ng.conf file should be set accordingly. (Please see <a href="Syslog">Syslog</a> for the syslog-ng configuration file.) For the file, *all.data\_buffering* is the parameter to be dealt with.

Conf.nfs\_data\_buffering is a remote network file system where databuffering will be written, instead of using the default directory /var/run/DB.When commented, it indicates local data buffering. The directory tree to which the file will be written must be NFS-mounted and the local path name is /mnt/DB\_nfs. The remote host must have NFS installed and the administrator must create, export, and allow reading/writing to this directory. The size of this file is not limited by the value of the parameter s1.data\_buffering, though the value cannot be zero since a zero value turns off data buffering.

The conf.nfs\_data\_buffering parameter format is:

```
<server name or IP address>:<remote pathname>
```

If data buffering is turned on for port 1, for example, the data will be stored in the file ttyS1.data (or <serverfarm1&gt;.data if s1.serverfarmwas configured) in local directory /var/run/DB or in remote path name and server indicated by the conf.nfs\_data\_buffering.

#### Ramdisks

Data buffering files are created in the directory /var/run/DB. If the parameter s<nn>.server-farm is configured for the port <nn>, this name will be used. For example, if the serverfarm is called bunny, the data buffering file will be named bunny.data.

The shell script /bin/build\_DB\_ramdisk creates a 48 Mbyte ramdisk for the ACS. Use this script as a model to create customized ramdisks for your environment. Any user-created scripts should be listed in the file /etc/user\_scripts because rc.sysinit executes all shell scripts found there. This avoids changing rc.sysinit itself.

### Linear vs. Circular Buffering

For local data buffering, this parameter allow users to buffer data in either a circular or linear fashion. Circular format (cir) is a revolving buffer file that is overwritten whenever the limit of the buffer size (set by all.data\_buffering) is reached. In linear format (lin), data transmission between the remote device and the serial port ceases once the 4k bytes Rx buffer in the kernel is reached. Then if a session is established to the serial port, the data in the buffer is shown (dont\_show\_DBmenu must be 2), cleared, and data transmission is resumed. Linear buffering is impossible if flow control is set to none. Default is cir.

### Parameters Involved and Passed Values

Data Buffering uses the following parameters:

all.data\_buffering

A non zero value activates data buffering (local or remote, according to what was configured in the parameter conf.nfs\_data\_buffering). If local data buffering, a file is created on the AlterPath Console Server; if remote, a file is created through NFS in a remote server. All data received from the port is captured in this file. If local data buffering, this parameter means the maximum file size (in bytes). If remote, this parameter is just a flag to activate (greater than zero) or deactivate data buffering. When local data buffering is used, each time the maximum is reached the oldest 10% of stored data is discarded, releasing space for new data (FIFO system) - circular file. When remote data

all.data\_buffering (cont.)

buffering is used, there's no maximum file size other than the one imposed by the remote server - linear file. This file can be viewed using the normal UNIX tools (cat, vi, more, etc.). Size is in bytes not kilobytes.

conf.nfs\_data\_buffering

This is the Remote Network File System where data captured from the serial port will be written instead of being written to the local directory /var/run/ DB. The directory tree to which the file will be written must be NFS-mounted, so the remote host must have NFS installed and the administrator must create, export and allow reading/writing to this directory. The size of this file is not limited by the value of the parameter all.data\_buffering, though the value cannot be zero since a zero value turns off data buffering. The size of the file is dependent on the NFS server only (hard drive, partition size, etc.).

all.DB mode

When configured as cir for circular format, the buffer is like a revolving file that is overwritten whenever the limit of the buffer size (as configured in all.data\_buffering or s<n>.data\_buffering) is reached. When configured as lin for linear format, once 4k bytes of the Rx buffer in the kernel is reached, a flow control stop (RTS off or XOFF-depending on how all.flow or s<n>.flow is set) is issued to prevent the serial port from receiving further data from the remote. Then when a session is established to the serial port, a flow control start (RTS on or XON) will be issued and data reception will then resume. If all.flow or s<n>.flow is set to none, linear buffering isn't possible. Default is cir.

all.syslog\_buffering

When nonzero, the contents of the data buffer are sent to the syslog-ng every time a quantity of data equal to this parameter is collected. The syslog level for data buffering is hard coded to level 5 (notice) and facility is local plus conf.DB\_facility. The file <code>/etc/syslog-ng/syslog-ng.conf</code> should be set accordingly for the syslog-ng to take some action.

all.syslog\_sess

This parameter determines whether syslog is generated when a user is connected to the port or not. Originally, syslog is always generated whether the user is connected to the port or not. Now, users have the option to NOT have syslog generate messages when they connect to a port. This feature does not affect the local data\_buffering file. When set to 0 (default), syslog is always generated. When set to 1, syslog is only generated when the user is NOT connected to the port sending the data. When the user does connect to the port that is sending data, syslog messages won't be generated.

all.dont show DBmenu

When zero, a menu with data buffering options is shown when a nonempty data buffering file is found. When 1, the data buffering menu is not shown. When 2, the data buffering menu is not shown but the data buffering file is shown if not empty. When 3, the data buffering menu is shown, but without the erase and show and erase options.

all.DB\_timestamp

Records the time stamp in the data buffering file (1) or not (0). If it is configured as 1, the software will accumulate input characters until it receives a CR and LF from the serial port or the accumulated data reaches 256 characters. Either way, the accumulated data will be recorded in the data buffering file along with the current time. The parameter all.data\_buffering has to be with a non-zero value for this parameter to be meaningful.

### Configuration for CAS

vi Method

Files to be modified:

- pslave.conf
- syslog-ng.conf

Browser Method

To configure Data Buffering with your browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in as root and type the Web root password configured by the Web server.

This will take you to the Configuration and Administration page.

Step 3: Select the Serial Ports link.

Click on the Serial Ports link on the Link Panel to the left of the page or in the Configuration section of the page. This will take you to the Port Selection page.

Step 4: Select port(s).

On the Port Selection page, choose all ports or an individual port to configure, from the dropdown menu. Click the Submit button. This will take you to the Serial Port Configuration page.

Step 5: Scroll down to the Data Buffering section.

You can change the settings in this section.

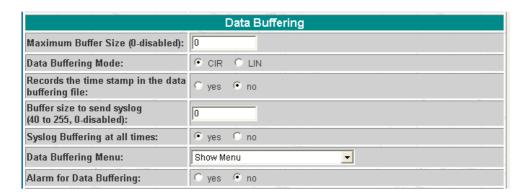


Figure 24: Data Buffering section of the Serial Port Configuration page

Step 6: Click the Submit button.

Step 7: Select the General link.

Click on the General link on the Link Panel to the left of the page.

Step 8: Scroll down to the Data Buffering section.

Choose whether NFS will be used or not, and choose the Data Buffering Facility level here.

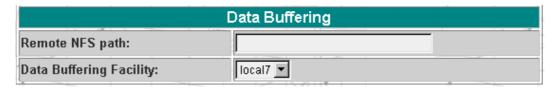


Figure 25: Data Buffering section of the General page

Step 9: Click the Submit button.

Step 10: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/Ethernet/Static Routes box and click on the Activate Configuration button.

Step 11: Click on the link Administration > Load/Save Configuration.

Step 12: Click the Save Configuration to Flash button.

Wizard Method

Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Data Buffer custom wizard:

wiz --db

### Screen 1: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\* INSTRUCTIONS for using the Wizard: You can: 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or 3) Press ESC if you want to exit. NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value. Press ENTER to continue... Screen 2: W I Z A R D \*\*\*\*\*\* Current configuration: (The ones with the '#' means it's not activated.) conf.nfs\_data\_buffering : # all.data\_buffering : 0 all.DB\_mode : cir all.dont\_show\_DBmenu : 0 all.DB timestamp : 0 all.syslog\_buffering: 0 all.syslog\_sess : 0 Set to defaults? (y/n) [n]:

#### Screen 3:

\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

CONF.NFS\_DATA\_BUFFERING - This parameter applies only if users choose to remotely buffer data. This is the remote directory name where data buffering will be written to instead of the default directory '/var/run'. If deactivavated, data buffering will be done locally.

conf.nfs\_data\_buffering[#] :

ALL.DATA\_BUFFERING - For local data buffering, this parameter represents the maximum file size in bytes allowed to be captured before it is discarded for new space. If remote this parameter is just a flag to either activate (any value greater than 0) or deactivate data buffering.

all.data\_buffering[0] :

#### Screen 4:



ALL.DB\_MODE - For local data buffering, this parameter allow users to buffer data in either a circular or linear fashion. Circular format (cir) is a revolving buffer file that is overwritten whenever the limit of the buffer size (set by all.data\_buffering) is reached. In linear format (lin), data transmission between the remote device and the serial port ceases once the 4k bytes Rx buffer in the kernel is reached. Then if a session is established to the serial port, the data in the buffer is shown (dont\_show\_DBmenu must be 2), cleared, and data transmission is resumed. Linear buffering is impossible if flow control is set to none. Default is cir.

all.DB mode[cir] :

ALL.DONT\_SHOW\_DBMENU - When 0, a menu with data buffering options is shown when a non-empty data buffering file is found. When 1, the data buffering menu is not shown. When 2, the data buffering menu is not shown but the data buffering file is shown if not empty. When 3, the data buffering menu is shown, but without the 'erase and show' and 'erase' options.

all.dont\_show\_DBmenu[0] :

#### Screen 5:

\*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

ALL.DB\_TIMESTAMP - Records the time stamp in the data buffering file (1) or not (0). In case it is configured as 1, the software will accumulate input characters until it receives a CR and LF from the serial port, or the accumulated data reaches 256 characters. Either way, the accumulated data will be recorded in the data buffering file along with the current time. The parameter, all.data\_buffering, has to be nonzero in order for this parameter to work.

all.DB\_timestamp[0] :

ALL.SYSLOG\_BUFFERING - This parameter is another option to data buffering. Users can also have syslog perform this function along with data buffering into files. When nonzero, the contents of the data buffer are sent to the syslog-ng every time a quantity of data equal to this parameter is collected. The syslog level for data buffering is hard coded to level 5 (notice) and facility conf.DB\_facility. The file /etc/syslog-ng/syslog-ng.conf should be set accordingly for the syslog-ng to take some action.

(Please see the 'Syslog-ng Configuration to use with

Syslog Buffering Feature' section under Generating Alarms in Chapter 3 of the system's manual for the syslog-ng configuration file.)

all.syslog\_buffering[0] :

#### Screen 6:

```
******** C O N F I G U R A T I O N W I Z A R D *******
```

ALL.SYSLOG\_SESS - In order for this parameter to function, make sure syslog buffering is activate. When set as 0, syslog messages are always generated whether or not there is a connection to the port that is sending data to your unit. When set to 1, syslog messages are NOT generated when there IS a connection to the port that is sending data. It is only generated when there isn't a session to the port that is sending data to your unit.

all.syslog\_sess[0]:

```
Screen 7:
```

User Guide 151

Are these configuration(s) all correct? (y/n) [n]:

#### If you type 'n'

Type 'c' to go back and CORRECT these parameters or 'q' to  $\operatorname{OUIT}$ :

Typing 'c' repeats the application, typing 'q' exits the entire wiz application

If you type 'y'

Discard previous port-specific parameters? (y/n) [n]:



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :

Typing 'c' leads to Screen 8, typing 'q' leads to Screen 9.

#### Screen 8:

You have 8 available ports on this system.

Type 'q' to quit, a valid port number[1-8], or anything else to refresh :



Screen 10:

Note: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 9.

### 

console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y]:

# \*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n]:

#### CLI Method

To configure certain parameters for a specific serial port.

### Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

#### To configure nfs\_data\_buffering:

config configure conf nfsdb <string>

#### To configure data\_buffering:

config configure line <serial port number> databuffering
<number>

#### To configure DB mode:

config configure line <serial port number> dbmode <string>
To configure dont\_show\_DBmenu:

config configure line <serial port number> dbmenu <number>

#### To configure DB\_timestamp:

config configure line <serial port number> dbtimestamp
<number>

#### To configure syslog\_buffering:

config configure line <serial port number> syslogdb <number>



Tip. You can configure all the parameters for a serial port in one line:

config configure line <serial port number> tty <string>
conf nfsdb <string> db <number> dbmode <string> dbmenu
<number> dbtimestamp <number> syslogdb <number>

#### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

### DHCP

The DHCP (Dynamic Host Configuration Protocol) Client is available for firmware versions 1.2.x and above. DHCP is a protocol that allows network administrators to assign IP addresses automatically to network devices. Without DHCP (or a similar protocol like BOOTP), each device would have to be manually configured. DHCP automatically sends a new IP address to a connected device when it is moved to another location on the network. DHCP uses the concept of a fixed time period during which the assigned IP address is valid for the device it was assigned for. This "lease" time can vary for each device. A short lease time can be used when there are more devices than available IP numbers. For more information, see RFC 2131.

### Parameter Involved and Passed Values

The DHCP client on the Ethernet Interface can be configured in two different ways, depending on the action the AlterPath Console Server should take in case the DHCP Server does not answer the IP address request:

- 1. No action is taken and no IP address is assigned to the Ethernet Interface (most common configuration):
  - Set the global parameter conf.dhcp\_client to 1.

- Comment all other parameters related to the Ethernet Interface (conf.eth\_ip, etc.).
- Add the necessary options to the file /etc/network/dhcpcd\_cmd (some options are described below).
- 2. The AlterPath Console Server restores the last IP address previously provided in another boot and assigns this IP address to the Ethernet Interface. For the very first time the unit is powered ON, the IP address restored is 192.168.160.10 in case of failure in the DHCP. The unit goes out from the factory with DHCP enabled (conf.dhcp\_client 2):
  - Set the global parameter conf.dhcp\_client to 2.
  - Comment all other parameters related to the Ethernet Interface (conf.eth\_ip, etc.).
  - Add the following lines to the file /etc/config\_files:

```
/etc/network/dhcpcd_cmd
(from factory file already present in /etc/config_files)
/etc/dhcpcd-eth0.save
(From the factory, the file is already present in /etc/config_files.)
```

 Add the option "-x" to the factory default content of the file /etc/network/dhcpcd\_cmd:

```
/sbin/dhcpcd -1 3600 -x -c /sbin/handle_dhcp
```

From the factory, /etc/network/dhcpcd\_cmd already has such content.

Add all other necessary options to the file /etc/network/dhcpcd\_cmd (some options are described below). In both cases if the IP address of the AlterPath Console Server or the default gateway are changed, the AlterPath Console Server will adjust the routing table accordingly.

Two files are related to DHCP:

/bin/handle\_dhcp

The script which is run by the DHCP client each time an IP address negotiation takes place.

/etc/network/dhcpcd\_cmd

Contains a command that activates the DHCP client (used by the cy\_ras program). Its factory contents are:

/bin/dhcpcd -c /bin/handle\_dhcp

The options available that can be used on this command line are:

- -D This option forces dhcpcd to set the domain name of the host to the domain name parameter sent by the DHCP Server. The default option is to NOT set the domain name of the host to the domain name parameter sent by the DHCP Server.
- -H This option forces dhcpcd to set the host name of the host to the hostname parameter sent by the DHCP Server. The default option is to NOT set the host name of the host to the hostname parameter sent by the DHCP Server.
- -R This option prevents dhopcd from replacing the existing /etc/resolv.conf file.



Note. Do not modify the -c /bin/handle\_dhcp option.

### Configuration for CAS, TS, and Dial-in Access

vi Method

Steps 1 and 2 under Parameters and Passed Values should be followed. You'll need to edit /etc/portslave/pslave.conf, comment some lines, etc.

Browser Method

To configure DHCP via your Web browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

- Step 2: Log in as root and type the Web root password configured by the Web server.

  This will take you to the Configuration and Administration page.
- Step 3: Click the General link on the Link Panel.

  This takes you to the General page.
- Step 4: Scroll down to the Ethernet port section.

You can choose the DHCP Client option in this section. Select the radio button and click the Submit button at the bottom of the page.

	Ethernet port
Primary IP Address:	200.246.93.97
Network Mask:	255.255.255.0
Secondary IP Address:	
Network Mask:	
Common Configuration File Name:	
DHCP Client:	inactive
MTU:	1500

Figure 26: DHCP client section

- Step 5: Make the changes effective.
  - Click on the Administration > Run Configuration link, check the Serial Ports/Ethernet/Static Routes box and click on the Activate Configuration button.
- Step 6: Click on the link Administration > Load/Save Configuration.
- Step 7: Click the Save Configuration to Flash button.
  The configuration will be saved in flash.

### **Dual Power Management**

The AlterPath ACS comes with two power supplies which it can self-monitor. If either of them fails, two actions are performed: sounding a buzzer and generating a syslog message. This automanagement can be disabled (no actions are taken) or enabled (default), any time by issuing the commands:

```
signal_ras buzzer off
signal ras buzzer on
```

To disable the buzzer in boot time, edit the shell script /bin/ex\_wdt\_led.sh and remove the keyword "buzzer." The buzzer won't sound if there is a power failure in any power supply. This parameter does not affect the behavior of the command "signal\_ras buzzer on/off." To make this change effective even after future reboots, create a line with "/bin/ex\_wdt\_led.sh" in /etc/config\_files, save and quit that file and run saveconf.



Note: This section applies only to the dual power supply model of the AlterPath ACS.

### Parameters Involved and Passed Values

There are no parameters to be configured. However, if you want to generate alarms in case of a power failure, the syslog-ng.conf file must be changed. See the section Generating Alarms.

### Configuration for CAS

vi Method

Files to be changed:

/etc/syslog-ng/syslog-ng.conf

Browser Method

Follow the steps described in the section "Generating Alarms."

### Configuration for TS

vi Method

Same as for CAS.

### Configuration for Dial-in Access

vi Method

Same as for CAS.

### Filters and Network Address Translation

The Filter feature is available for firmware version 2.1.0 and above; the Network Address Translation (NAT) feature is available for firmware version 2.1.1 and above.

### **Description**

IP filtering consists of blocking or not the passage of IP packets, based on rules which describe the characteristics of the packet, such as the contents of the IP header, the input/output interface, or the protocol. This feature is used mainly in firewall applications, which filter the packets which could crack the network system or generate unnecessary traffic in the network.

Network Address Translation (NAT) allows the IP packets to be translated from local network to global network, and vice-versa. This feature is particularly useful when there is demand for more IP addresses in the local network than available as global IP addresses. In the AlterPath Console Server, this feature will be used mainly for clustering (one "Master" Console server works as the interface between the global network and the "slave" Console servers).

The AlterPath Console Server uses the Linux utility *iptables* to set up, maintain and inspect both the filter and the NAT tables of IP packet rules in the Linux kernel. Besides filtering or translating packets, the iptables utility is able to count the packets which match a rule, and to create logs for specific rules.

### Structure of the iptables

The iptables are structured in three levels: table, chain, and rule. A table can contain several chains, and each chain can contain several rules.

#### Table

The table indicates how the iptables will work. There are currently three independent tables supported by the iptables, but only two will be used:

filter This is the default table.

nat This table is consulted when a packet that creates a new connection is

encountered.

#### Chain

Each table contains a number of built-in chains and may also contain user-defined chains. The built-in chains will be called according to the type of packet. User-defined chains will be called when a rule which is matched by the packet points to the chain. Each table has a particular set of built-in chains:

for the filter table:

*INPUT* For packets coming into the box itself.

*FORWARD* For packets being routed through the box.

*OUTPUT* For locally-generated packets.

for the nat table:

**PREROUTING** For altering packets as soon as they come in.

OUTPUT For altering locally-generated packets as soon as they come in.

**POSTROUTING** For altering packets as they are about to go out.

Rule

Each chain has a sequence of rules. These rules contain:

How the packet should appear in order to match the rule.

Some information about the packet is checked according to the rule, for example, the IP header, the input and output interfaces, the TCP flags and the protocol.

What to do when the packet matches the rule.

The packet can be accepted, blocked, logged or jumped to a user-defined chain. For the nat table, the packet can also have its source IP address and source port altered (for the POSTROUTING chain) or have the destination IP address and destination port altered (for the PREROUTING and OUTPUT chain).

When a chain is analyzed, the rules of this chain are reviewed one-by-one until the packet matches one rule. If no rule is found, the default action for that chain will be taken.

### Syntax

An iptables tutorial is beyond the scope of this manual. For more information on iptables, see the iptables man page (not included with the AlterPath Console Server) or the how-to: http://www.netfilter.org or http://www.iptables.org

The syntax of the iptables command is:

```
iptables -command chain rule-specification [-t table] [options] iptables -E old-chain-name new-chain-name
```

#### where:

table

Can be filter or nat. If the option -t is not specified, the filter table will be assumed.

chain

Is one of the following:

- for filter table: INPUT, OUTPUT, FORWARD or a user-created chain.
- for nat table: PREROUTING, OUTPUT, POSTROUTING or a user-created chain.

#### Command

Only one command can be specified on the command line unless otherwise specified below. For all the long versions of the command and option names, you need to use only enough letters to ensure that iptables can differentiate it from all other options.

-A - - append Append one or more rules to the end of the selected chain. When the source and/or destination names resolve to more than one address, a rule will be added for each possible address combination.

-D -- delete Delete one or more rules from the selected chain. There are two versions of this command. The rule can be specified as a number in the chain (starting at 1 for the first rule) or as a rule to match.

-R replace	Replace a rule in the selected chain. If the source and/or destination names resolve to multiple addresses, the command will fail. Rules are numbered starting at 1.
-I insert	Insert one or more rules in the selected chain as the given rule number. Thus if the rule number is 1, the rule or rules are inserted at the head of the chain. This is also the default if no rule number is specified.
-L list	List all rules in the selected chain. If no chain is selected, all chains are listed. It is legal to specify the -Z (zero) option as well, in which case the chain(s) will be atomically listed and zeroed. The exact output is affected by the other arguments given.
-F flush	Flush the selected chain. This is equivalent to deleting all the rules one-by-one.
-Z zero	Zero the packet and byte counters in all chains. It is legal to specify the -L,list (list) option as well, to see the counters immediately before they are cleared. (See above.)
-N new-chain	New chain. Create a new user-defined chain by the given name. There must be no target of that name already.
-X delete-chain	Delete the specified user-defined chain. There must be no references to the chain. If there are, you must delete or replace the referring rules before the chain can be deleted. If no argument is given, it will attempt to delete every non-built-in chain in the table.
-P policy	Set the policy for the chain to the given target. Only non-user-defined chains can have policies, and neither built-in nor user-defined chains can be policy targets.
-E rename-chain	Rename the user-specified chain to the user-supplied name. This is cosmetic, and has no effect on the structure of the table.
-h help	Help. Gives a (currently very brief) description of the command syntax.

#### **Rule Specification**

- -p --protocol[!]protocol
  - The protocol of the rule or of the packet to check. The specified protocol can be one of tcp, udp, icmp, or all, or it can be a numeric value, representing one of these protocols or a different one. A protocol name from <code>/etc/protocols</code> is also allowed. A "!" argument before the protocol inverts the test. The number zero is equivalent to <code>all</code>. Protocol <code>all</code> will match with all protocols and is taken as default when this option is omitted.
- -source[!]address[/mask]
  Source specification. Address can be either a hostname, a network name, or a plain IP address. The mask can be either a network mask or a plain number, specifying the number of 1's at the left side of the network mask. Thus, a mask of 24 is equivalent to 255.255.255.0. A "!" argument before the address specification inverts the sense of the address. The flag --src is a convenient alias for this option.
- -d -destination[!]address[/mask]

  Destination specification. See the description of the -s (source) flag for a detailed description of the syntax. The flag -dst is an alias for this option.
- jump target This specifies the target of the rule; i.e., what to do if the packet matches it. The target can be a user-defined chain (other than the one this rule is in), one of the special built-in targets which decide the fate of the packet immediately, or an extension (see EXTENSIONS below). If this option is omitted in a rule, then matching the rule will have no effect on the packet's fate, but the counters on the rule will be incremented. The special built-in targets are:
  - ACCEPT means to let the packet through.
  - DROP means to drop the packet on the floor.
  - QUEUE means to pass the packet to userspace (if supported by the kernel).
  - RETURN means stop traversing this chain and resume at the next rule in the
    previous (calling) chain. If the end of a built-in chain is reached or a rule in a
    built-in chain with target RETURN is matched, the target specified by the
    chain policy determines the fate of the packet.

#### **Options**

The following additional options can be specified:

#### -i -in-interface[!][name]

Optional name of an interface via which a packet is received (for packets entering the INPUT and FORWARD chains). When the "!" argument is used before the interface name, the sense is inverted. If the interface name ends in a "+" then any interface which begins with this name will match. If this option is omitted, the string "+" is assumed, which will match with any interface name.

#### -o -out-interface[!][name]

Optional name of an interface via which a packet is going to be sent (for packets entering the FORWARD and OUTPUT chains). When the "!" argument is used before the interface name, the sense is inverted. If the interface name ends in a "+" then any interface which begins with this name will match. If this option is omitted, the string "+" is assumed, which will match with any interface name.

#### [!] -f - -fragment

This means that the rule only refers to second and further fragments of fragmented packets. Since there is no way to tell the source or destination ports of such a packet (or ICMP type), such a packet will not match any rules which specify them. When the "!" argument precedes the "-f" flag, the rule will only match head fragments, or unfragmented packets.

#### -c -- set-counters PKTS BYTES

This enables the administrater to initialize the packet and byte counters of a rule (during INSERT, APPEND, REPLACE operations).

#### -v -verbose

Verbose output. This option makes the list command show the interface address, the rule options (if any), and the TOS masks. The packet and byte counters are also listed, with the suffix 'K', 'M' or 'G' for 1000, 1,000,000 and 1,000,000,000 multipliers respectively (but see the -x flag to change this). For appending, insertion, deletion and replacement, this causes detailed information on the rule or rules to be printed.

*-n* - -numeric

Numeric output. IP addresses and port numbers will be printed in numeric format. By default, the program will try to display them as host names, network names, or services (whenever applicable).

-x - exact

Expand numbers. Display the exact value of the packet and byte counters, instead of only the rounded number in K's (multiples of 1000) M's (multiples of 1000K) or G's (multiples of 1000M). This option is only relevant for the -L command.

- -line- When listing rules, add line numbers to the beginning of each rule, correnumbers sponding to that rule's position in the chain.

#### Match Extensions

Iptables can use extended packet matching modules. These are loaded in two ways: implicitly, when -p or - -protocol is specified, or with the -m or - -match option, followed by the matching module name; after these, various extra command line options become available, depending on the specific module.

#### TCP Extension

These extensions are loaded if the protocol specified is tcp or "-m tcp" is specified. It provides the following options:

- -source-port [!] [port[:port]] Source port or port range specification. This can

either be a service name or a port number. Inclusive range can also be specified, using the format

port:port. If the first port is omitted, "0" is assumed; if the last is omitted, "65535" is assumed. If the second port is greater then the first they will be swapped. The

flag - -sport is an alias for this option.

--destination-port [!] [port[:port]] Destination port or port range specification. The flag

- -dport is an alias for this option.

- -tcp-flags [!] mask comp

Match when the TCP flags are as specified. The first argument is the flags which we should examine, written as a comma-separated list, and the second argument is a comma-separated list of flags which must be set. Flags are: SYN ACK FIN RST URG PSH ALL NONE. Hence the command iptables

-A FORWARD -p tcp --tcp-flags SYN,ACK,FIN,RST SYN will only match packets with the SYN flag set, and the ACK, FIN and RST flags unset.

[!] - -syn

Only match TCP packets with the SYN bit set and the ACK and FIN bits cleared. Such packets are used to request TCP connection initiation; for example, blocking such packets coming in an interface will prevent incoming TCP connections, but outgoing TCP connections will be unaffected. It is equivalent to

- -tcp-flags SYN,RST,ACK SYN.

If the "!" flag precedes the "--syn," the sense of the

option is inverted.

- -tcp-option [!] number

Match if TCP option set.

#### UDP Extension

These extensions are loaded if the protocol udp is specified or "-m udp" is specified. It provides the following options:

--source-port [!] [port[:port]] Source port or port range specification. See the

description of the --source-port option of the TCP

extension for details.

--destination-port [!] [port[:port]] Destination port or port range specification. See

the description of the --destination-port option of

the TCP extension for details.

#### ICMP Extension

This extension is loaded if the protocol icmp is specified or "-m icmp" is specified. It provides the following option:

- -icmp-type [!] typename This allows specification of the ICMP type, which

can be a numeric ICMP type, or one of the ICMP

type names shown by the command

iptables -p icmp -h

#### Multiport Extension

This module matches a set of source or destination ports. Up to 15 ports can be specified. It can only be used in conjunction with -m tcp or -m udp.

--source-port [port[,port]] Match if the source port is one of the given ports.

- destination-port [port[,port]] Match if the destination port is one of the given ports.

--port [port[,port]] Match if the both the source and destination port are

equal to each other and to one of the given ports.

### Target Extensions

Iptables can use extended target modules. The following are included in the standard distribution.

#### LOG

Turn on kernel logging of matching packets. When this option is set for a rule, the Linux kernel will print some information on all matching packets (like most IP header fields) via the kernel log (where it can be read with syslog-ng).

--log-level level Level of logging (numeric or see syslog.conf(5)).

--log-prefix prefix Prefix log messages with the specified prefix; up to 29 letters

long, and useful for distinguishing messages in the logs.

readable by users.

--log-tcp-options Log options from the TCP packet header.

#### REJECT (filter table only)

This is used to send back an error packet in response to the matched packet: otherwise it is equivalent to DROP. This target is only valid in the INPUT, FORWARD and OUTPUT chains, and user-defined chains which are only called from those chains. Several options control the nature of the error packet returned:

- -reject-with type

The type given can be icmp-net-unreachable, icmp-host-unreachable, icmp-port-unreachable, icmp-proto-unreachable, icmp-net-prohibited or icmp-host-prohibited, which return the appropriate ICMP error message (port-unreachable is the default). The option echo-reply is also allowed; it can only be used for rules which specify an ICMP ping packet, and generates a ping reply. Finally, the option tcp-reset can be used on rules which only match the TCP protocol: this causes a TCP RST packet to be sent back. This is mainly useful for blocking ident probes which frequently occur when sending mail to broken mail hosts (which won't accept your mail otherwise).

### SNAT (nat table only)

This target is only valid in the nat table, in the POSTROUTING chain. It specifies that the source address of the packet should be modified (and all future packets in this connection will also be mangled), and rules should cease being examined. It takes one option:

- -to-source <ipaddr>[-<ipaddr>][:port-port]

This can specify a single new source IP address, an inclusive range of IP addresses, and optionally, a port range (which is only valid if the rule also specifies -p tcp or -p udp). If no port range is specified, then source ports below 1024 will be mapped to other ports below 1024: those between 1024 and 1023 inclusive will be mapped to ports below 1024, and other ports will be mapped to 1024 or above. Where possible, no port alteration will occur.

#### DNAT (nat table only)

This target is only valid in the nat table, in the PREROUTING and OUTPUT chains, and userdefined chains which are only called from those chains. It specifies that the destination address of the packet should be modified (and all future packets in this connection will also be mangled), and rules should cease being examined. It takes one option:

--to-destination <ipaddr>[-<ipaddr>][:port-port]

This can specify a single new destination IP address, an inclusive range of IP addresses, and optionally, a port range (which is only valid if the rule also specifies -p tcp or -p udp). If no port range is specified, then the destination port will never be modified.

### MASQUERADE (nat table only)

This target is only valid in the nat table, in the POSTROUTING chain. It should only be used with dynamically assigned IP (dialup) connections: if you have a static IP address, you should use the SNAT target. Masquerading is equivalent to specifying a mapping to the IP address of the interface the packet is going out on, but also has the effect that connections are forgotten when the interface goes down. This is the correct behavior when the next dialup is unlikely to have the same interface address (and hence any established connections are lost anyway). It takes one option:

--to-ports <port>[-<port>]

This specifies a range of source ports to use, overriding the default SNAT source port-selection heuristics (see above). This is only valid with if the rule also specifies -p tcp or -p udp).

#### REDIRECT (nat table only)

This target is only valid in the nat table, in the PREROUTING and OUTPUT chains, and user-defined chains which are only called from those chains. It alters the destination IP address to send the packet to the machine itself (locally-generated packets are mapped to the 127.0.0.1 address). It takes one option:

- -to-ports <port>[-<port>]

This specifies a destination port or range or ports to use: without this, the destination port is never altered. This is only valid with if the rule also specifies -p tcp or -p udp).

### Parameters Involved and Passed Values

The file with the iptables rules is /etc/network/firewall. The fwset script saves the iptables rules in the file /etc/network/firewall (command iptales-save > /etc/network/firewall) and then save the file in the flash memory. The fwset restore restores the iptables rules previously saved in /etc/network/firewall file (command iptables-restore </etc/network/firewall). This command is executed at boot to invoke the last configuration saved.

### Configuration for CAS, TS, and Dial-in Access

vi method

Step 1: Execute fwset restore.

This script will restore the IP Tables chains and rules configured in the /etc/network/ firewall file. This script can be called in the process, whenever the user wants to restore the original configuration.

Step 2: Add the chains and rules using the command line.

See details of the iptables syntax earlier in this chapter.

Step 3: Execute iptables-save > /etc/network/firewall.

This program will save all the rules and chains of all the tables in the /etc/network/ firewall file.

Step 4: Execute updatefiles /etc/network/firewall.

This program will save the configuration to the flash memory.

Browser method

Step 1: Point the browser to the Console Server.

In the Address or Location field of your browser type the IP Address or the alias of your console server.

Step 2: Log in.

Log in as root, and type the password configured for the root user. This will take you to the Configuration and Administration page.

Step 3: Select the IPTables link.

On the Configuration section of this page, select the IPTables link. The following page will appear.

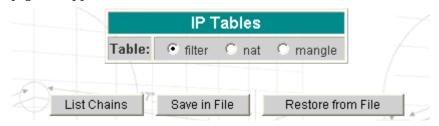


Figure 27: First IP Tables page

The options in this page are:

*List Chains* List all the chains of the table selected.

Save in File Save the all the IP tables rules, chains and tables to the file

/etc/network/firewall.

Restore from File Reads the file /etc/network/firewall and make the IP Tables

configuration from that file effective.

Step 4: Select the filter table. Click the List Table button.

A table with all the chains of the table, and the number of bytes/packets which used each chain will appear. The available options are:

List Rules This option shows all the rules related to the chain selected.

Edit Chain Will be valid only for built-in chains. The user will be able to edit

the default policy.

Delete Chain Only user-defined chains can be deleted.

*Insert Chain* If the chain name is entered, this option will cause the program

to try to create a chain with this name.



Figure 28: IP Tables Chains Table (table filter)

#### Step 5: Edit the chain list

If the user needs to define new chains, write in the Chain Name text input and click the Insert Chain button. If the default policy for a chain needs to be changed, select the chain and click the Edit Chain button. Select the new policy and click Submit.

#### Step 6: Choose one of the chains and click the List Rules button.

A table with all the rules related to the chain selected will appear in the page, containing the rule configuration and the accounting (number of bytes and packets which used the rule). In the beginning, there are no rules in the chain: in this case, the only option is to Append Rule.

When there are rules in the chain, the page will appear like the picture below. The options are:

Replace Rule Replace the rule selected with another rule, defined by the user.

*Insert Rule* Insert a new rule in the position selected. After the rule is

defined, all the rules from that position will move down.

Append Rule Insert a rule in the bottom of the list.

Delete Rule Remove the rule selected from the list.

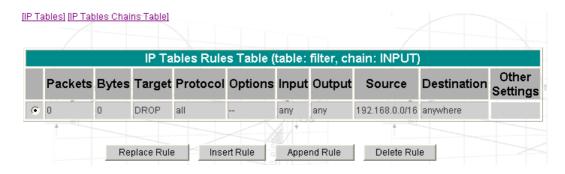


Figure 29: IP Tables Rules Table (table: filter, chain: INPUT)

#### Step 7: Click the button Append Rule to start.

The page which follows is for configuring the rule. There are several parameters related to a rule:



Note: For many parameters, there is a checkbox called *inverted*. Checking this box will invert the sense of the parameter.

Target Indicates the action to be performed when the IP packet

matches the rule. The kernel can ACCEPT the packet, DROP it, LOG it, REJECT it by sending a message, translating the source or the destination IP address/port (in the nat table) or send the packet to another user-defined chain. All the options are in the

target list.

Source/Destination IP Indicates how the source/destination IP address should be.

When a network should be included in the rule, the network

mask must be configured too.

Input/Output interface

Indicates the interface where the IP packet should pass. The Input Interface option will appear only for the chains INPUT, FORWARD and PREROUTING; the Output interface option will appear for the chains FORWARD, OUTPUT and POSTROUTING.

**Protocol** 

Indicates the transport protocol to check. If the numeric value is available, select numeric and type the value in the text input;

otherwise, select one of the other options.

Fragments

Indicates if the fragments will be checked. The IP Tables can either check for head fragments and unfragmented packets or

for the subsequent fragments.

TCP options

This section will appear only when TCP protocol is selected. The source/destination ports can be configured in this section,

as well as the TCP flags.

**UDP** options

This section will appear only when UDP protocol is selected. The source/destination ports can be configured in this section.

ICMP options

This section will appear only when ICMP protocol is selected.

The ICMP type can be configured in this section.

LOG options

This section will appear only when the target selected is LOG. It contains parameters to set the way the logs will appear (syslog

level, prefix, flags).

REJECT options

This section will appear only when the target selected is REJECT. It indicates what message the filter will send when the IP packet

is rejected.

Destination IP: Mask: I inverted  Protocol: all inverted			General		
Destination IP: Mask: I im  Protocol: all I inverted				ACCEPT 💌	Target:
Protocol: all inverted	verted	☐ inverte	Mask		Source IP:
	verted	☐ inverte	Mask:		Destination IP:
Input Interface:     inverted			☐ inverted	all 💌	Protocol:
·			☐ inverted		Input Interface:
Fragments: all packets		~		all packets	Fragments:

Figure 30: IP Tables Append Rule (table: filter, chain: INPUT)

Step 8: Configure the rule and click the Submit button.

If there is an error in the configuration, a red message will appear with the page; otherwise, the rule will be included in the chain rules list.

- Step 9: Repeat steps 7 and 8 to add as many rules as necessary.
- Step 10: Click on the link [IP Tables Chains Table] if there are rules to be added in other chains.

Repeat steps 6 to 8 to add rules for other chains.

Step 11: Click on the link [IP Tables] if the nat table must be edited.

Select the nat table and click on the List Chains button. Repeat steps 5 to 8 to edit the chains and rules in the nat table. The tables presented on the Web page are the same as in the filter table, with the difference that there are more options in the Append/Insert/Replace Rule page:

DNAT/SNAT options This section will appear only when the target selected

is DNAT and SNAT, respectively. The parameters of these sections will determine how the packets matched by the rule will be translated. DNAT translates the destination IP Address/Port, and SNAT translates

the source IP Address/Port.

MASQUERADE/REDIRECT options

This section will appear only when the target selected is MASQUERADE or REDIRECT. The parameter of these sections configure the port or the port range used to masquerade the source or to redirect the destination, respectively.

Step 12: Click on the link [IP Tables] and click on the Save to File button.

This will cause the rules and chains to be saved in the /etc/network/firewall file.

Step 13: Click on the link Administration > Load/Save Configuration and click the Save to Flash button.

This will save the rules and chains in the flash memory.

### **Generating Alarms**

This feature helps the administrator to manage the servers. It filters the messages received by the serial port (the server's console) based on the contents of the messages. It then performs an action, such as sending an email or pager message. To configure this feature, you need to configure filters and actions in the syslog-ng.conf file. (You can read more about syslog-ng in the Syslog section.)

### Port Slave Parameters Involved with Generating Alarms

conf.DB\_facility This value (0-7) is the Local facility sent to the syslog-ng with data

when syslog\_buffering and/or alarm is active.

all.alarm When nonzero, all data received from the port is captured and sent to

syslog-ng with INFO level and LOCAL[0+conf.DB\_facility] facility.

### Configuration for CAS, TS, and Dial-in Access

vi Method

Files to be modified:

- pslave.conf
- syslog-ng.conf

Browser Method

To configure PortSlave parameters involved with syslog-ng and the syslog-ng configuration file with your browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in as root and type the Web root password configured by the Web server.

This will take you to the Configuration and Administration page.

#### Step 3: Select the General link.

Click on the General link on the Link Panel to the left of the page in the Configuration section. This will take you to the General page.

#### Step 4: Scroll down to the Data Buffering section.

You can change the Data Buffering Facility value (conf.DB\_facility). Click the Submit button.

#### Step 5: Select the Serial Ports link.

Click on the Serial Ports link on the Link Panel to the left of the page in the Configuration section. This will take you to the Port Selection page.

#### Step 6: Select port(s).

On the Port Selection page, choose all ports or an individual port to configure from the dropdown menu. Click the Submit button. This will take you to the Serial Port Configuration page.

#### Step 7: Scroll down to the Data Buffering section.

You can change the "Alarm for Data Buffering" (.alarm) value. Click the Submit button.

#### Step 8: Select the Syslog link.

Click on the Syslog link on the Link Panel to the left of the page in the Configuration section. This will take you to the Edit the Syslog-ng Configuration File page.

### Step 9: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.

#### Step 10: Click on the link Administration > Load/Save Configuration.

#### Step 11: Click the Save Configuration to Flash button.

The configuration was saved in flash.

Wizard Method

The Alarm Generation custom wizard configures the ALL.ALARM parameter.

### Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Alarm Generation custom wizard:

wiz --al

Screen 1 (below) will appear.

#### Screen 1:

ALL.ALARM - When non zero, all data received from the port are captured and sent to syslog-ng with INFO level and LOCAL[0+conf.DB\_facility] facility. The syslog-ng.conf file should be set accordingly, for the syslog-ng to take some action.

(Please see the 'Syslog-ng Configuration to use with Alarm Feature' section under Generating Alarms in Chapter 3 of the system's manual for the syslog-ng configuration file.)

all.alarm[0]:

```
Screen 2:
****** C O N F I G U R A T I O N W I Z A R D *******
Current configuration:
(The ones with the '#' means it's not activated.)
all.alarm : 0
Set to defaults? (y/n) [n]:
Screen 3:
****** C O N F I G U R A T I O N W I Z A R D *******
ALL.ALARM - When non zero, all data received from the port
are captured and sent to syslog-ng with DAEMON facility
and ALERT level. The syslog-ng.conf file should be set
accordingly, for the syslog-ng to take some action.
(Please see the 'Syslog-ng Configuration to use with Alarm
Feature' section under Generating Alarms in Chapter 3 of
the system's manual for the syslog-ng configuration file.)
all.alarm[0]:
```



Note: conf.DB\_facility is configured under the syslog parameters (wiz -- sl).

### Screen 4:



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :

Typing 'c' leads to Screen 5, typing 'q' leads to Screen 6.

### Screen 5:

\*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

You have 8 available ports on this system.

Type 'q' to quit, a valid port number[1-8], or anything else to refresh:



Note: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 6.

#### Screen 6:

\*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y]:

### Screen 7:



Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n]:

#### CLI Method

To configure certain parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

### To configure conf.DB\_facility:

config configure conf dbfacility <number>

### To configure alarm:

config configure line <serial port number> alarm <number>



Tip. You can configure all the parameters for a serial port in one line.

config configure line <serial port number> tty <string>
alarm <number>

### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

```
config write
```

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

### Syslog-ng Configuration to use with Alarm Feature

This configuration example is used for the alarm feature.

Step 1: Configure the pslave.conf file parameter.

In the pslave.conf file the parameters of the alarm feature are configured as:

```
all.alarm 1
conf.DB_facility 2
```

### Step 2: Add lines to syslog-ng.conf.

The syslog-ng.conf file needs these lines:

```
# local syslog clients
source sysl { unix-stream("/dev/log"); };
# To filter ALARM message with the string "kernel panic" :
filter f_kpanic {facility(local2) and level(info) and
match("ALARM") and match("kernel panic"); };
# To filter ALARM message with the string "root login" :
filter f_root { facility(local2) and level(info) and
match("ALARM") and match("root login"); };
# To send e-mail to z@none.com (SMTP's IP address 10.0.0.2)
# from the e-mail address a@none.com with subject "ALARM".
# The message will carry the current date, the hostname
```

```
# of this unit and the message that was received from the
source.
destination d_mail1 {
   pipe("/dev/cyc_alarm"
    template("sendmail -t z@none.com -f a@none.com -s
\"ALARM\" -m \"$FULLDATE $HOST $MSG\" -h 10.0.0.2"));
};
# Example to send a pager to phone number 123 (Pager server
at 10.0.0.1) with message
# carrying the current date, the hostname of this ACS and
the message that was received from the source :
destination d_pager {
pipe("/dev/cyc_alarm"
template("sendsms -d 123 -m \"$FULLDATE $HOST $MSG\"
10.0.0.1"););
};
# Example to send a Link Down trap to server at 10.0.0.1 with
message carrying the current
# date, the hostname of this unit and the message that
received from the source :
destination d_trap {
pipe("/dev/cyc_alarm"
template("snmptrap -v 1 -c public 10.0.0.1 \"\" \"\" 2 0 \"\"
.1.3.6.1.2.1.2.2.1.2.1 s \"$FULLDATE $HOST $MSG\" "););
};
# To send e-mail and snmptrap if message received from local
syslog client has the string "kernel panic" :
```

```
log { source(sysl); filter(f_kpanic); destination(d_mail1);
destination(d_trap); };

# To send e-mail and pager if message received from local
syslog client has the string

# "root login":
log { source(sysl); filter(f_root); destination(d_mail1);
destination(d_pager); };
```

### Alarm, Sendmail, Sendsms and Snmptrap

#### Alarm

This feature is available only for the Console Server Application. The ACS sends messages using pager, e-mail, or snmptrap if the serial port receives messages with specific string. To configure this feature:

- Step 1: Activate alarm in Portslave configuration file.

  Parameter all.alarm 0 inactive or <> 0 active.
- Step 2: Configure filters in the syslog-ng configuration file.

```
filter f_alarm { facility(local[0+conf.DB_facility]) and
level(info) and match("ALARM") and match("<your string>"); };
```

Example: to filter the ALARM message with the string "kernel panic" (conf.DB\_facility is configured with value 1):

```
filter f_kpanic {facility(local1) and level(info) and
match("ALARM") and match ("kernel panic"); };
```

Example: to filter the ALARM message with the string "root login" :

```
filter f_root { facility(local1) and level(info) and
match("ALARM") and match("root login"); };
```

Step 3: Configure actions in the syslog-ng configuration file.

(See more details in syslog-ng examples.)

Example: alarm is active and if the serial port receives the string "kernel panic," one message will be sent to the pager.

```
log (source(sysl); filter(f_kpanic); destination(d_pager);
};
```

### To send e-mail:

```
destination d_mail { pipe("/dev/cyc_alarm" template("send-
mail <pars>"));};
```

### To send a pager message:

```
destination d_pager {pipe("/dev/cyc_alarm" template("sendsms
<pars>"));};
```

### To send snmptrap:

```
destination d_trap {pipe("/dev/cyc_alarm" template("snmptrap
<pars>")); };
```

### Step 4: Connect filters and actions in the syslog-ng configuration file.

Example: alarm is active and if the serial port receives the string "kernel panic," one message will be sent to the pager.

```
log (source(sysl); filter(f_kpanic); destination(d_trap);
destination(d_pager); };
```

#### Sendmail

Sendmail sends a message to a SMTP server. It is not intended as a user interface routine; it is used only to send pre-formatted messages. Sendmail reads all parameters in the command line. If the SMTP server does not answer the SMTP protocol requests sent by sendmail, the message is dropped.

### Synopsis:

```
sendmail -t <name>[,<name>] [-c <name> [,<name>]] [-b <name>
[,<name>]] [-r <name>] -f <name> -s <text> -m <text> -h <SMTP
server> [-p <smtp-port>]
```

where:

-t <name>[,<name>] "To: " Required. Multi-part allowed (multiple names are separated by commas). Names are expanded as explained below.

[-c <name> [,<name>]] "Cc: "Optional. Multi-part allowed (multiple names are sepa-

rated by commas).

[-b <name> [,<name>]] "Bcc: " Optional. Multi-part allowed (multiple names are sepa-

rated by commas).

/r <name> / "Reply-To: " Optional. Use the Reply-To: field to make sure the

destination user can send a reply to a regular mailbox.

-f <name> "From: " Required.

-s <text> "Subject: " Required.

-m <text> "body" The message body.

-h <SMTP server> Required. IP address or name of the SMTP server.

[-p <SMTP port> Optional. The port number used in the connection with the

server. Default: 25.

*<name>* Any email address.

<text> A text field. As this kind of field can contain blank spaces,

please use the quotation marks to enclose the text.

For example, to send e-mail to z@none.com (SMTP's IP address 10.0.0.2) from the e-mail address a@none.com with subject "sendmail test."

```
sendmail -t z@none.com -f a@none.com -s "sendmail test" -m "Sendmail test. \n Is it OK??? " -h 10.0.0.2
```

#### Sendsms

The sendsms is the Linux command line client for the SMSLink project. It accepts command line parameters that define the message to be sent, and transmits them to the SMS server process running on the designated server. The sendsms was developed specifically for easy calling from shell scripts or similar situations.

### Synopsis:

```
sendsms [-r] [-g] [-v] -d dest (-m message or -f msgfile)
[-u user] [-p port] server
where:
```

where

Reporting. Additional info will be included in the message printed on stderr (namely, the device name used by the server to send the SMS out, and the message ID attributed to the SMS by the module's SIM card). If any of these items is missing or can't be parsed, a value of "??" will be returned.

Turns debugging on. Will output the entire dialog with the server on stderr (and more).

Displays a short help message and exits.

Displays version information and exits.

Required. The GSM network address (i.e. phone number) of the mobile phone the message is to be sent to. Supported format is: [int. prefix - country code] area code - phone number. The international prefix can be either "+" or "00" (or any other value supported by the GSM network provider the server is subscribed to). Some separation characters can be used to beautify the number, but they are purely cosmetic and will be stripped by the server. Those characters are [./-]. The pause character (',') is not supported. Regarding the international country code, don't forget that its necessity is to be considered respective to the SMS gateway location (the host this client program is connecting to), not the location where the client is run from.

-r

-g

-h

 $\boldsymbol{\cdot V}$ 

-d dest

-d dest (cont.)

If there are any doubts, please contact the SMS server administrator for your network. Please always include the area code (even when sending to a destination in the same "area", i.e., on the same network). The number without the area code, though syntactically correct and accepted by the network, may never get delivered.

-m message

Required (Use one and only one of "-m" or "-f"). The text of the message to be sent. Unless made up of a single word, it will have to be quoted for obvious reasons. Maximum length is 160 characters. A longer message will be truncated (you will be warned about it), but the message will still be sent. At the present time, only 7-bit ASCII is supported for the message text.

-f msgfile

Required (use one and only one of "-m" or "-f"). The name of a text file where the message to send is to be read from. This file can contain multiple lines of text (they will be concatenated), but its total length can't exceed 160 characters. A longer text will be truncated (you will be warned about it), but the message will still be sent. The special file '-' means that input will be read from stdin. At the present time, only 7-bit ASCII is supported for the message text.

-u user

Optional. The server module requires the user to identify her/himself for logging purposes. No authentication is performed on this information, however. If this parameter is omitted, sendsms will send the UNIX username of the current user. This parameter allows you to override this default behavior (might be useful in the case of automated sending).

-p port

Optional. Communication port on the target server. If provided here, this value will be used to connect to the server. If omitted, the client will query the local system for the port number associated with the "well known service" sms (as defined in /etc/services). If that doesn't return an answer, the compiled-in default value 6701 will be used.

server

Required. The host name or IP address of the computer where the SMS gateway server process is running. By default, this server will be listening on TCP port 6701.

Upon success (when the server module reports that the message was successfully sent), sendsms returns 0. When a problem occurs, a non zero value is returned. Different return values indicate different problems. A return value of 1 indicates a general failure of the client program.

COPYRIGHT: SMSLink is (c) Les Ateliers du Heron, 1998 by Philippe Andersson.

Example to send a pager message to phone number 123 (Pager server at 10.0.0.1) with message:

```
sendsms -d\ 123\ -m "Hi. This is a test message send from ACS using sendsms" 10.0.0.1
```

### Snmptrap

Snmptrap is an SNMP application that uses the TRAP-PDU Request to send information to a network manager. One or more fully qualified object identifiers can be given as arguments on the command line. A type and a value must accompany each object identifier. Each variable name is given in the format specified. If any of the required version 1 parameters—enterprise-oid, agent and uptime—are specified as empty, it defaults to ".1.3.6.1.4.1.3.1.1", hostname, and host-uptime respectively.

### Synopsis

```
snmptrap -v 1 [-Ci] [common arguments] enterprise-oid agent generic-trap specific-trap uptime [objectID type value]... snmptrap -v [2c|3] [-Ci] [common arguments] uptime trap-oid [objectID type value]...
```

#### where:

-Ci Optional. It sends INFORM-PDU.

common arguments Required. They are:

"-c <community name> <SNMP server IP address>"

enterprise-oid Required, but it can be empty (").

agent Required, but it can be empty ("). The agent name.

generic-trap The generic trap number: 2 (link down), 3 (link up), 4

(authentication failure), ...

specific-trap Required. The specific trap number.

uptime Required.

[objectID type value] Optional. objectID is the object oid. You want to inform its value

to server.

If the network entity has an error processing the request packet, an error packet will be returned and a message will be shown, helping to pinpoint in what way the request was malformed. If there were other variables in the request, the request will be resent without the bad variable.

For example, to send a Link Down trap to server at 10.0.0.1 with interfaces.iftable.ifentry.ifde-scr:

```
snmptrap -v 1 -c public 10.0.0.1 "" 2 0 "" .1.3.6.1.2.1.2.2.1.2.1 s "ACS: serial port number 1 is down"
```

-Ci Optional. It sends INFORM-PDU.

common arguments Required. They are: SNMP server IP address and community.

enterprise-oid Required, but it can be empty (").

### Snmptrap Setup for Signal State

This feature, new as of ACS version 2.1.3, will allow the ACS to send snmptrap (LINK UP/DOWN traps) when one signal (DCD, DSR or RI) state is changed. This reduces traffic on a large network, because the status of these signals no longer needs to be polled every minute or so. By sending a trap on the state of the following signals, an alarm can be generated:

```
cyISPortSigDTR
cyISPortSigCD
cyISPortSigDSR
cyISPortSigRTS
cyISPortSigCTS
cyISPortSigRI
```

#### How it works

When the signal goes to UP, a specific trap (SIGNAL-UP) is generated and sent to the server. When the signal goes to DOWN, a specific trap (SIGNAL-DOWN) is generated and sent to the server.

When PortSlave opens a serial port, it sends a message to the serial driver to monitor the configured signals. When the serial driver detects a change in the state of the configured signal, it send a syslog message flagging the change. The syslog-ng receives the message, filters and run the shell script *cyc\_signaltrap* which mounts the *snmptrap* command.

The snmptrap command used to generate the message has the following options :

- 1. -v < version 1/2c/3 >
- 2. -c <community name>
- 3. <SNMPtrap server IP address>
- 4. <enterprise-oid> : can be empty(")
- <agent> : the agent name, can be empty(")
- 6. <generic-trap number>: the generic trap number (LINK-DOWN = 2, LINK-UP = 3, ...)
- 7. <specific-trap number>
- 8. <uptime>

9. [<object oid> <type> <value>]: you want to inform the object oid value to the server

The cyc\_signaltrap mounts the snmptrap command with the followings options:

```
-v 1 - version 1 (fixed)
-c <community> - informed by syslog-ng
<SNMPtrap server IP address> - informed by syslog-ng
<enterprise-oid> - cyclades oid - fixed
< the ACS hostname>
<enterpriseSpecific>
<specific trap number> - SIGNAL-UP or SIGNAL-DOWN
<host uptime>
```

### - syslog-ng informs "all" (signal DCD Down in port #1) - Objects IDs

```
enterprises.cyclades.cyACSMqmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortNumber.1 = 1
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortTty.1 = ttyS1
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortName.1 =
enterprises.cyclades.cyACSMqmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortSpeed.1 = 0
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortTxBytes.1 = Counter32: 0
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortRXBytes.1 = Counter32: 0
enterprises.cyclades.cyACSMqmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortErrFrame.1 = Counter32: 0
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortErrParity.1 = Counter32: 0
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortErrBreaks.1 = Counter32: 0
```

```
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortErrOverrun.1 = Counter32: 0
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortSigDTR.1 = down(0)
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortSigCD.1 = down(0)
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortSigDSR.1 = down(0)
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortSigRTS.1 = down(0)
enterprises.cyclades.cyACSMqmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortSigCTS.1 = down(0)
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortSigRI.1 = down(0)
- syslog-ng informs "signals" (signal DCD Down in port #1) - Objects IDs
enterprises.cyclades.cyACSMqmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortNumber.1 = 1
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortTty.1 = ttyS1
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortName.1 =
enterprises.cyclades.cyACSMqmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortSigDTR.1 = down(0)
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortSigCD.1 = down(0)
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortSigDSR.1 = down(0)
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortSigRTS.1 = down(0)
```

```
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortSigCTS.1 = down(0)
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortSigRI.1 = down(0)

-syslog-ng informs "only" (signal DCD Down in port #1) - Objects IDs
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortNumber.1 = 1
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortTty.1 = ttyS1
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortName.1 =
enterprises.cyclades.cyACSMgmt.cyACSInfo.cyInfoSerial-
Table.cyisPortEntry.cyISPortSigCD.1 = down(0)
```

### Configuration

There is a new parameter in PortSlave configuration ("/etc/portslave/pslave.conf") to define what signal(s) will be monitored :

```
all.monit_signal XX
```

where : XX is a bit mask that defines the signal(s). DCD = 1, DSR = 2 and RI = 4

In syslog-ng.conf, the following fields are needed:

1. A source to receive messages from kernel:

```
source s_kernel { file("/proc/kmsg"); };
```

2. A filter to receive only messages from the serial driver:

```
filter f_sigtrap { facility(kern) and level(notice) and match("CYC-MONIT")); } ;
```

3. A destination to send the snmptrap message about monitored signals:

4. A log to link source, filter, and destination.

};

```
log { source(s_kernel); filter(f_sigtrap); destination(d_sigtrap);};
```

## Help

## **Help Wizard Information**

Synopsis: wiz [--OPTIONS] [--port <port number>]



Note: To directly configure a feature for a specific serial port, use the "--port <port number>" option after "wiz --[option]."



Note: Make sure there are two hyphens before any of the options listed on the following table.

Table 10: General Options for the Help Wizard

Option	Description
ac <cas or="" ts=""></cas>	Configuration of access method parameters
al	Configuration of alarm parameter
all <cas or="" ts=""></cas>	Configuration of all parameters
auth	Configuration of authentication parameters
db	Configuration of data buffering parameters
help	Print this help message
pm	Configuration of power management parameters.
sl	Configuration of syslog parameters

Table 10: General Options for the Help Wizard

Option	Description
snf	Configuration of sniffing parameters
sset <cas or="" ts=""></cas>	Configuration of serial setting parameters
tl	Configuration of terminal login display parameters
tso	Configuration of other parameters specific to the TS profile

### Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Help custom wizard (you can also type wiz -h):

wiz --help

### Help Command Line Interface Information



Note: To enter into CLI mode, type config at the terminal prompt. You will then get a CLI prompt similar to config@hostname>>. Once in CLI mode, you eliminate the need to type config at the beginning of your CLI commands. To exit from this mode, type exit or quit.

### Synopsis 1 - Configuration of Port Specific Parameters

config configure line [serial port number] [options]

#### or in CLI mode:

configure line [serial port number] [options]

The following table shows Help CLI Options and the actual parameter modified for Synopsis 1.

Table 11: Help CLI Options - Synopsis 1

Option	Actual Parameter Modified
accthost1 <string></string>	accthost1
accthost2 <string></string>	accthost2
adminusers <string></string>	admin_users
alarm <number></number>	alarm
authhost1 <string></string>	authhost1
authhost2 <string></string>	authhost2
authtype <string></string>	authtype
auto_input <string></string>	auto_answer_input
auto_output <string></string>	auto_answer_output
break <string></string>	break_sequence
datasize <number></number>	datasize
databuffering <number></number>	data_buffering
dbmenu <number></number>	dont_show_DBmenu
dbmode <string></string>	DB_mode
dbtimestamp <number></number>	DB_timestamp
dcd <number></number>	dcd
dtr_reset <number></number>	DTR_reset
escape <string></string>	escape_char
flow <string></string>	flow
host <string></string>	host
idletimeout <number></number>	idletimeout

Table 11: Help CLI Options - Synopsis 1

Option	Actual Parameter Modified
ipno <string></string>	ipno
issue <string></string>	issue
lf <number></number>	lf_suppress
modbus <string></string>	modbus_smode
multiplesess <string></string>	multiple_sessions
parity <string></string>	parity
pmkey <string></string>	pmkey
pmnumofoutlets <number></number>	pmNumOfOutlets
pmoutlet <string></string>	pmoutlet
pmtype <string></string>	pmtype
pmusers <string></string>	pmusers
pollinterval <number></number>	poll_interval
prompt <string></string>	prompt
protocol <string></string>	protocol
retries <number></number>	timeout
secret <string></string>	secret
sniffmode <string></string>	sniff_mode
socket <number></number>	socket_port
speed <number></number>	speed
stopbits <number></number>	stopbits
sttycmd <string></string>	sttyCmd
syslogdb <number></number>	syslog_buffering

Table 11: Help CLI Options - Synopsis 1

Option	Actual Parameter Modified
syslogsess <number></number>	syslog_sess
telnetclientmode <num- ber&gt;</num- 	telnet_client_mode
term <string></string>	term
timeout <number></number>	timeout
tty <string></string>	tty
txinterval <number></number>	tx_interval
userauto <string></string>	userauto
users <string></string>	users

### (Refer to Appendix C for more info on the parameters.)

Synopsis 2 - Configuration of Network-related Parameters

config configure ether [options]

### or in CLI mode:

configure ether [options]

Table 12: Help CLI Options - Synopsis 2

Option	Description	Actual Parameters Modified
ip <string></string>	Configuration of the IP of the Ethernet interface.	conf.eth_ip
mask <string></string>	Configuration of the mask for the Ethernet network.	conf.eth_mask
mtu <number></number>	Configuration of the Maximum Transmission Unit size.	conf.eth_mtu

(Refer to Appendix C for more info on the parameters.)

Synopsis 3 - Configuration of other Conf. Parameters

config configure conf [options]

or in CLI mode:

configure conf [options]

Table 13: Help CLI Options - Synopsis 3

Option	Actual Parameter Modified
dbfacility <number></number>	conf.DB_facility
facility <number></number>	conf.facility
group <string></string>	conf.group
locallogins <number></number>	conf.locallogins
nfsdb <string></string>	conf.nfs_data_buffering

(Refer to Appendix C for more info on the parameters.)



Note: To include spaces within the string you are configuring, encapsulate the string within single or double quotes. For instance, to configure s2.sttyCmd - igncr -onlcr, type (do not put a space after a comma):

config configure line 2 sttycmd "-igncr -onlcr"



Tip. You can specify the range or list of serial ports if you wish to configure the same parameters for several ports. For instance, to configure parameters for ports 2 through 4, you can type this command: config configure line 2-4 [options]. Or to configure parameters for just ports 4, 6, and 9, you can type:

config configure line 4,6,9 [options]
(Do not put a space after the commas when listing the serial ports.)

### Requesting Help for the CLI

There are two methods for requesting help for the CLI:

- To obtain general help on the format of CLI, type config help / more at the terminal prompt.
- Help may be requested at any point in a command by entering a "?." If nothing matches, the help list will be empty and you must backup until entering a "?" shows the available options.

### For example:

• To find out possible commands that can come after config, type:

```
config ?
```

• To find out what parameters are configurable through CLI, type:

```
config configure line <serial port number> ?
```

### NTP

The ntpclient is a *Network Time Protocol* (RFC-1305) client for UNIX- and Linux-based computers. In order for the AlterPath Console Server to work as a NTP client, the IP address of the NTP server must be set in the file /etc/ntpclient.conf.

The script shell /bin/ntpclient.sh reads the configuration file (/etc/ntpclient.conf) and build the line command to call /bin/ntpclient program.

### Parameters Involved and Passed Values

The file /etc/ntpclient.conf has the value of two parameters:

NTPSERVER The IP address of the NTP server.

*INTERVAL* Check time every interval seconds (default 300).

The data and time will be update from the NPT server according to the parameter options. The ntpclient program has this syntax:

```
ntpclient [options]
```

#### **Options:**

-c count Stop after count time measurements (default 0 means go forever).
 -d Print diagnostics.
 -h hostname NTP server host (mandatory).
 -i interval Check time every interval seconds.

-i interval Check time every interval seconds.
 -I Attempt to lock local clock to server using adjtimex(2).

*-p port* Local NTP client UDP port.

*-r* Replay analysis code based on stdin.

-s Clock set (if count is not defined this sets count to 1).

### Configuration for CAS, TS, and Dial-in Access

vi Method

Files to be changed:

/etc/ntpclient.conf

Browser Method

To configure NTP with your browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in as root and type the Web root password configured by the Web server.

This will take you to the Configuration and Administration page.

Step 3: Click on the Edit Text File link.

Click on this link on the Link Panel or on the Configuration section of the Configuration and Administration page. (See <u>Figure 16: Configuration and Administration page</u>. You can then pull up the appropriate file and edit it.

## **PCMCIA**

## Supported Cards

The ACS supports the 16-bit PC Cards. The 32-bit CardBus PC Cards are not supported. For an updated list of supported cards, please check the Cyclades Web site.

## Tools for Configuring and Monitoring PCMCIA Devices

During the ACS boot, the /etc/init.d/pcmcia script loads the PCMCIA core drivers and the cardmgr daemon. The cardmgr daemon is responsible for monitoring PCMCIA sockets, loading client drivers when needed, and running user-level scripts in response to card insertions and removals.

*Ismod* This command shows the modules loaded for the PCMCIA devices.

cardctl

This command can be used to check the status of a socket, or to see how it is configured. Just type *cardctl* to see the syntax of the command. *cardctl config* displays the card configuration. *cardctl ident* can be used to get card identification information. *cardctl eject* stops the application and unloads the client driver, and *cardctl insert* re-loads the driver and re-starts the application.



Note: cardctl suspend, cardctl resume and cardctl reset are not supported.

## **Ejecting Cards**

You can insert the card anytime, and the drivers should be loaded automatically. But you will need to run *cardctl eject* before ejecting the card to stop the application using the card. Otherwise the ACS may hang during the card removal. You must specify the slot number when using the *cardctl* command. For example:

```
cardctl eject 0 for the lower slot
and
cardclt eject 1 for the upper slot
```



Note: Due to a known problem in the current release, the I/O ports used by the card cannot be re-used after card re-insertion. In each card insertion, the card gets a different I/O port. This limits the number of times the card can be ejected and inserted. When all the I/O ports known by the card are used, the *RequestIO: No more items* message is displayed, and the only way to reset the I/O port usage is to reboot the system.

## PCMCIA Network Configuration

The onboard Ethernet device has the *eth0* name. The first PCMCIA Ethernet card or wireless LAN card detected will receive the *eth1* name, the second card will be *eth2*.

cardmgr will read the network settings from the /etc/network/interfaces and assign an IP to eth 1.



Note: Before changing the /etc/network/interfaces file, unload the network client driver using cardctl eject.

The factory default /etc/network/interfaces has the following lines:

```
# auto eth1
# iface eth1 inet static
# address 192.168.0.42
# network 192.168.0.0
# netmask 255.255.255.0
# broadcast 192.168.0.255
# gateway 192.168.0.1
```

Remove the # in the beginning of the line, and change the IPs to suit your network configuration. For instance, you may want the following configuration:

```
auto eth1
iface eth1 inet static
address 192.168.162.10
network 192.168.162.0
netmask 255.255.255.0
broadcast 192.168.162.255
gateway 192.168.162.1
```

Don't forget to run *saveconf* to save this configuration in the flash, so that it can be restored in the next boot. Run *cardctl insert* to load the network drivers with the new configuration.



Note: Do not use *ifconfig* to change the network settings for the PCMCIA device. Otherwise, you may be unable to unload the network driver during *cardctl* eject and the ACS may hang. The correct way is to change the /etc/network/interfaces file.

### Wireless LAN PC Cards

First do the appropriate PCMCIA network configuration. Additionally, the configuration of the wireless driver is done in the following file:

```
/etc/pcmcia/wireless.opts
```

For instance, to configure the network name as MyPrivateNet, and the WEP encryption key as secul, the following settings could be added to the default "\*, \*, \*, \*) " entry:

```
*,*,*,*)
    INFO="This is a test"
    ESSID="MyPrivateNet"
    KEY="s:secul"
```



Note: The "s:" prefix in the KEY line indicates that the key is an ASCII string, as opposed to hex digits. Five characters or ten digits could be entered for WEP 40-bit and 13 characters or 26 digits could be entered for WEP 128-bit.

There is a generic sample in the end of the *wireless.opts* file that explains all possible settings. For more details in wireless configuration, search for *manpage iwconfig* on the Internet. The parameters in *wireless.opts* are used by the *iwconfig* utility. After changing any of the parameters, run *cardctl eject* followed by *cardctl insert* to load the new settings. Also, run *saveconf* to save the new settings to flash. *iwconfig eth1*shows the basic wireless parameters set in *eth1*. *iwlist* allows to list frequencies, bit-rates, encryption, etc. The usage is:

```
iwlist eth1 frequency
iwlist eth1 channel
iwlist eth1 ap
iwlist eth1 accesspoints
iwlist eth1 bitrate
iwlist eth1 rate
```

```
iwlist eth1 encryption
iwlist eth1 key
iwlist eth1 power
iwlist eth1 txpower
iwlist eth1 retry
```

### Modem PC Cards

The modem device gets the /dev/ttySn name, where n is the number of embedded serial devices plus 1. For instance, if the ACS has 32 onboard serial devices, the modem card becomes the /dev/ttyS33.

When a modem card is detected, *cardmgr* starts a script which loads mgetty for the modem device automatically. mgetty provides the login screen to the remote user. mgetty may also be configured to start PPP (pppd) and let PPP login the caller. The steps to allow PPP connections are:

Step 1: Enable login and PAP authentication in /etc/mgetty/login.config.

Enable the desired authentication in /etc/mgetty/login.config. For instance, you may want the following authentication in /etc/mgetty/login.config to enable PAP and system password database authentication:

```
/AutoPPP/ - a_ppp /usr/local/sbin/pppd auth -chap +pap login nobsdcomp nodeflate
```

Step 2: Create a user name in /etc/ppp/pap-secrets.

If +pap authentication was selected, create a user name in /etc/ppp/pap-secrets. For instance, you may add the following line:

```
"mary" * "marypassword" *
```

Step 3: Create the user for login in the Radius server.

If the login option was used, create the user either locally (by running adduser) or create the user in the Radius server for Radius authentication. When the login option is used, /etc/pam.conf may also need to be changed. (By default, /etc/pam.conf has the ppp and login services configured for local

authentication. You will have to change them if you want Radius authentication. More information can be found in "Appendix D - Linux-PAM".)

Step 4: Copy the /etc/ppp/options.ttyXX as /etc/ppp/options.ttyS33 (the modem port).

Copy the /etc/ppp/options.ttyXX to have the device name assigned to the pcmcia modem. For instance, if the modem is the ttyS33, /etc/ppp/options.ttyXX should be copied as /etc/ppp/options.ttyS33. If you are not sure which ttySxx is the modem device, do a "ls -al /dev/modem" with the modem inserted.

Step 5: Uncomment local and remote IPs in /etc/ppp/options.ttyS33.

Uncomment the line that assigns the local and remote IPs in /etc/ppp/options.ttyS33 (or whatever is the tty name in your system). For instance, you may want to assign 192.168.0.1 for local ip, and 192.168.0.2 for the remote ip.

- Step 6: Save /etc/ppp/options.ttyS33 in flash.
- Step 7: Create an entry in /etc/config\_files.

  It should have the name of the file you created, so that the new file can be saved to the flash. For instance, you will have to add a line with /etc/ppp/options.ttyS33 in /etc/config\_files.
- Step 8: Run saveconf to save the files listed in /etc/config\_files to the flash.
- Step 9: Insert the pcmcia modem if not inserted yet.
- Step 10: Run ps to see that mgetty is running.

  The ACS is ready to receive dial in calls.
- Step 11: Establish PPP connection with the ACS.

From the remote system, use pppd to dial and establish a PPP connection with the ACS. The remote system should have the login user name set in their /etc/ppp/pap-secrets to have a successful login in the ACS.

### Establishing a Callback with your Modem PC Card

Setting up a callback system serves two purposes:

- 1. Cost savings: reversing line charges allows your company to call you back.
- 2. Security: makes sure users are who they pretend to be by calling a well-known or preconfigured number back.

The steps to allow callback are divided into two parts. Part One is the configuration for the ACS (Server Side ACS Setup). Part Two is the configuration for the client side.

Server Side ACS Setup

### Step 1: Enable authentication.

Enable the desired authentication in /etc/mgetty/login.config. For instance, you may want the following authentication in /etc/mgetty/login.config to enable PAP and system password database authentication:

/AutoPPP/ - a\_ppp /usr/local/sbin/pppd auth -chap +pap login nobsdcomp nodeflate

### Step 2: Configure a pseudo callback user.

Add the following line to /etc/mgetty/login.config with the appropriate values. Do this before the line /\* - /bin/login @/ at the end of the file.

```
<pseudo callback name> - - /sbin/callback -S <phone
number of the client>/
ie:
call - - /sbin/callback -S 12345
```

'call' is the pseudo callback name. '123456' is the number to dial back.



#### Note:

1.The order of configuration in /etc/mgetty/login.config matters. By default, it has the line \* - /bin/login @ at the end of the file. This line allows any users to log in and be verified by the *login* program. If you were to add the callback line *after* this line, the callback program will *not* be initiated when you try logging in. Instead, the *login* program will be used to verify you since it was encountered first. List the callback users first if you want the option of having some users access the callback program and the others the *login* program.

The example above will allow you to have the option whether or not you want to use the callback functionality. If you log in with *call* or *call2*, then callback starts immediately. If you log in as anybody else other than *call* or *call2*, callback will not start and you'll be verified by the *login* program.

- 2.Don't use \* instead of some callback user name. Mgetty will fall to infinite callback.
- 3. If you don't specify a telephone number, callback will ask for a number after you log in as the pseudo callback user.
- Step 3: (If you plan to login through PPP with PAP authentication) create pap user name in /etc/ppp/pap-secrets.

Add a line similar to the following: (include the quotes and the two asterisks).

```
"myUserName" * "myUserNamePassword"*
```

- Step 4: (If you plan to login through PPP) follow steps 4 9 in the section above on Modem PC Cards.
- Step 5: Create users.

Step A: Create a new user with the command *adduser myUserName*. This will create an entry in /etc/passwd that resembles this:

myUserName:\$1\$/3Qc1pGe\$./h3hzkaJQJ/:503:503:Embedix
User,,,:/home/myUserName:/bin/sh

Step B: If you want to limit myUserName to getting ONLY PPP access and NOT shell access to the server, edit the entry for myUserName in /etc/passwd..

Do this by replacing /bin/sh with a pathname to a script that you will be creating later. In the following example, the script is: /usr/ppp/ppplogin

myUserName:\$1\$/3Qc1pGe\$./h3hzkaJQJ/:503:503:Embedix User,,,:/home/myUserName://usr/ppp/ppplogin

Step 6: If you executed Step 5b, create the ppp login script.

Step A: Create a script called /etc/ppp/ppplogin following this format:

#!/bin/sh
exec /usr/local/sbin/pppd <ppp options>

Step B: Make script executable.

Type chmod 755 /etc/ppp/ppplogin.

Step C: Save this file to flash.

Save this file to flash so the next time the ACS gets rebooted, you won't lose the new file. Add /etc/ppp/ppplogin into /etc/config\_files. Now execute *saveconf*.

Step 7: Change permission of pppd.

Type chmod u+s /usr/local/sbin/pppd



Tip. To prevent from always having to manually change permission every time your ACS reboots:

1. Edit /etc/users\_scripts by uncommenting the following line:

/bin/chmod\_pppd

- 2. Add /etc/users\_scripts into /etc/config\_files.
- 3. Execute *saveconf*. The next time the ACS reboots, this change will be in effect. You should not need to manually change the pppd permission.

Step 8: Your ACS is ready to establish a callback connection.

See Client Side Setup to start the callback connection.

Client Side Setup

Step 1: Activate Show Terminal Window option.

(From Win2000) Go to your Connection window (the window to dial the ACS) -> Properties -> Security -> look for Interactive Logon and Scripting -> click on Show Terminal Window.

Step 2: Disable/enable encryption protocols.

If you are going to be using PPP connection with PAP authentication, make sure you disable all other encryption protocols.

(from Win2000) go to your Connection window (the window to dial the ACS)

-> Properties -> Security -> click on Advanced (custom settings) ->

click on Settings -> click on Allow these protocols -> disable all protocols except the PAP one.

Step 3: Set up modem init string.

It is *very* important that before callback hangs the call, the modem in the Windows box does not tell Windows that the call has been dropped. Otherwise, Windows Dialup Networking will abort everything (because it thinks the call was dropped with no reason).

(From Win2000) Go to Windows' control panel -> Phone and Modem -> Modems -> choose your modem -> Properties -> Advanced -> add &c0s0=1 to Extra Settings.

Step 4: Call your ACS.

- Step A: Dial to the ACS modem using either the normal username or the ppp username that you created in Step 5 when configuring the server side.
- Step B: Once a connection is made, you get a login prompt.
- Step C: Login with the pseudo callback name to start the callback.
- Step D: Your connection gets dropped. The ACS is now calling you back.
- Step E: After reconnection to you, you get a login prompt again.

#### Step F: Now you can:

- Log in through character mode: Log in with username and password. You will get the ACS shell prompt.
- Log in through ppp: Click on Done on the Terminal Window.

### ISDN PC Cards

You can establish synchronous PPP connections with ISDN cards. The ipppd is the daemon that handles the synchronous PPP connections.

How to configure dial in

Step 1: Create a user.

Create a user in /etc/ppp/pap-secrets or in /etc/ppp/chap-secrets, depending if you want PAP or CHAP authentication. You will also have to create a user in /etc/ppp/pap-secrets if you want radius or local authentication. In case you don't want to repeat all the user database from the radius server an option is to use '\*' as the user in /etc/ppp/pap-secrets:

\* \* "" \*

Step 2: Change the options in /etc/pcmcia/isdn.opts to fit your environment.

Make sure that \$DIALIN is set to "yes." Set the desired authentication in DIALIN\_AUTHENTICATION. For instance,

"+pap" for PAP, "+chap" for CHAP, "login auth" or "login +pap" for radius, "login auth" or "login +pap" for local. When "login auth" or "login +pap" are used, PAM libraries are used so /etc/pam.conf should be also configured.

- Step 3: Run saveconf to save your changes to the flash.
- Step 4: If the ISDN card is not inserted, it is time to insert the card. ipppd is started automatically. Go to step 6.
- Step 5: Restart script.

If the card was already inserted, you will need to restart the isdn script to re-load any changed configuration. To restart the script, issue:

```
/etc/pcmcia/isdn stop ippp0
/etc/pcmcia/isdn start ippp0
```

Step 6: You can dial from the remote system to the ACS, and get a PPP connection.

#### Step 7: To hang up the connection from the ACS side, just issue:

isdnctrl hangup ippp0

How to configure dial out

### Step 1: Create a user.

Create a user in /etc/ppp/pap-secrets or in /etc/ppp/chap-secrets,depending if you want PAP or CHAP authentication.

### Step 2: Change options.

Change the options in /etc/pcmcia/isdn.opts to fit your environment. Make sure that \$DIALIN is set to "no". Set \$USERNAME to the user name provided by your ISP.

- Step 3: Run saveconf to save your changes to the flash.
- Step 4: If the ISDN card is not inserted, it is time to insert the card. ipppd is started automatically. Go to step 6.

### Step 5: Restart script.

If the card was already inserted, you will need to restart the isdn script to re-load any changed configuration. To restart the script, issue:

```
/etc/pcmcia/isdn stop ippp0
/etc/pcmcia/isdn start ippp0
```

### Step 6: To dial out, issue the command:

isdnctrl dial ippp0

### Step 7: To hangup the connection from the ACS side, just issue:

isdnctrl hangup ippp0

### Establishing a Callback with your ISDN PC Card

For the same cost saving reasons explained in <u>Establishing a Callback with your Modem PC Card</u>, the ISDN card in the ACS can be configured to callback client machines after receiving dial in calls.

The steps to allow callback are divided into two parts. Part One is the configuration for the ACS (ACS Setup) as callback server. Part Two is the configuration of a Windows 2000 Professional computer as callback client.

ACS setup (Callback Server)

Step 1: Change the parameters in /etc/pcmcia/isdn.opts to fit your environment.

Step 2: Set the callback number in DIALOUT\_REMOTENUMBER:

```
DIALOUT_REMOTENUMBER="8358662" # Remote phone that you want to # dial to
```

Step 3: If your isdn line supports caller id, it is recommended that you also configure the DIALIN\_REMOTENUMBER and enable secure calls. Otherwise skip to step 4.

```
DIALIN_REMOTENUMBER="8358662" # Remote phone from which you will

# receive calls

SECURE="on" # "on" = incoming calls accepted only if remote

# phone matches DIALIN_REMOTENUMBER; "off" =

# accepts calls from any phone. "on" will work

# only if your line has the caller id info.
```

Step 4: Make sure the CALLBACK is set to "in" in /etc/pcmcia/isdn.opts.

CALLBACK="in" # "in" will enable callback for incoming calls.

Step 5: Uncomment line with user "mary" in /etc/ppp/pap-secrets.

Step 6: Save changes to flash.

saveconf

Step 7: Activate the changes by stopping and starting the isdn script:

```
/etc/pcmcia/isdn stop ippp0
/etc/pcmcia/isdn start ippp0
```

The ACS side is done.

Windows 2000 Professional configuration (Callback Client)

Step 1: Create user "mary" with password "marypasswd" in Control Panel -> "User and Passwords".

Step 2: Create a dial-up connection that uses "Modem - AVM ISDN Internet (PPP over ISDN) (AVMISDN1)".

(To create a dial-up connection, go to Start->Settings->Network and Dial-up Connections->Make New Connection, select "I want to set up my Internet connection manually, or I want to connect through a local area network", select "I connect through a phone line and a modem", select the "AVM ISDN Internet (PPP over ISDN)" modem, type the phone number you dial to connect to the ACS, and enter mary as User name and marypasswd as password.). After creating this dial-up, click on the Properties of this dial-up, select the "Options" panel, and change the Redial attempts to 0.

Step 3: Accept incoming connections.

To accept incoming connections, go to Start->Settings->Network and Dial-up Connections->Make New Connection, select "Accept incoming connections" (the words are slightly different in XP), select AVM ISDN Internet (PPP over ISDN), select "Do not allow virtual private connections", click the user "mary", then click on Properties of TCP/IP to specify the IP addresses for the calling computers. Also in "mary" Properties, select the Callback tab and make sure the option "Do not allow callback" is selected. After any change in the Incoming Connection Properties, it is recommended that the Windows is rebooted to apply the changes.

The Windows side is done.

Now you can dial from Windows to the ACS. Go to Start-> Settings-> "Network and Dial-up Connections" and select the dial-up that you created. After the "Dialing" message, you will see a window with a warning message:

```
Opening port....
Error 676: The phone line is busy.
```

Just click Cancel. In a few seconds, the ACS will call you back, and you will see the connection icon in the taskbar.

# Establishing a Callback with your ISDN PC Card (2nd way)

The previous section explained how to do callback at D-Channel level. The advantages of having callback at D-Channel level is that it works independent of the Operating System on the client side. But a big disadvantage is that the callback call happens before the authentication phase in PPP. The only security is by that only calls from predefined phone numbers are accepted.

To fix that drawback, this section explains another way to have callback with the ACS. The steps described here will work when the remote side is a UNIX machine, not Windows. The callback call will happen after the PPP authentication is successful.

```
ACS Setup (Callback Server)
```

Step 1: Change the parameters in /etc/pcmcia/isdn.opts to fit your environment.

Step 1.1: Set the callback number in DIALOUT\_REMOTENUMBER.

```
DIALOUT_REMOTENUMBER="8358662" # Remote phone that you want to # dial to
```

### Step 1.2: Configure the DIALIN\_REMOTENUMBER.

If your ISDN line supports caller id, it is recommended that you also configure the DIALIN\_REMOTENUMBER and enable secure calls. Otherwise skip to Step 1.3.

```
DIALIN_REMOTENUMBER="8358662" # Remote phone from which you will

# receive calls

SECURE="on" # "on" = incoming calls accepted only if remote

# phone matches DIALIN_REMOTENUMBER; "off" =

# accepts calls from any phone. "on" will work

# only if your line has the caller id info.
```

Step 1.3: Set the desired IPs for local and remote machines.

Step 1.4: Set DIALIN to "yes".

```
DIALIN="yes" # "yes" if you want dial in, "no" if you want dial out
```

### Step 1.5: Make sure the CALLBACK parameter is disabled.

```
CALLBACK="off" # "off" = callback disabled.
```

### Step 1.6: Add the user that will callback the client in DIALIN\_AUTHENTICATION.

```
DIALIN_AUTHENTICATION="auth login user mary"
```

# Step 2: Make sure /etc/pam.conf has the configuration you want (e.g., radius). This step is only required if you are using "auth login" in DIALIN\_AUTHENTICATION. When using "auth login," /etc/pam.conf is what defines which authentication will be used.

- Step 3: Add the user "mary" in /etc/ppp/pap-secrets.
- Step 4: Uncomment lines in /etc/ppp/auth-up.
- Step 5: Save changes to flash:

saveconf

### Step 6: Activate the changes by stopping and starting the isdn script:

```
/etc/pcmcia/isdn stop ippp0
/etc/pcmcia/isdn start ippp0
```

Linux (Callback Client)

Step 1: Configure the ipppd to have user mary and pap authentication.

Step 2: Dial to the ACS:

isdnctrl dial ippp0

Step 3: As soon the ACS authenticates the user mary, the ACS will disconnect and callback.

# Ports Configured as Terminal Servers

There are TS-specific parameters that are required to be configured when using the serial ports with the TS profile. The configuration of these TS-specific parameters are described in this section. Additional configuration for TS is described in Access Method and Serial Settings in Chapter 3, and in Appendix C – The pslave Configuration File.

# TS Setup Wizard

wiz --tso

The Wizard can be used to configure TS-specific parameters. (TSO stands for "TS Other"-other parameters specific to the TS profile):

Step 1: At the command line interface type the following:

INSTRUCTIONS for using the Wizard:
You can:

- 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or
- 2) Press ENTER if you are satisfied with the value within the brackets  $[\ ]$  and want to go on to the next parameter or
- 3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue...

```
Screen 2:
****** C O N F I G U R A T I O N W I Z A R D *******
Current configuration:
(The ones with the '#' means it's not activated.)
all.host : 192.168.160.8
all.term : vt100
conf.locallogins : 0
Set to defaults? (y/n) [n]:
Screen 3:
****** C O N F I G U R A T I O N W I Z A R D *******
*****************
ALL.HOST - The IP address of the host to which the
terminals will connect.
all.host[192.168.160.8] :
ALL.TERM - This parameter defines the terminal type assumed
when performing rlogin or telnet to other hosts.
all.term[vt100]:
Screen 4:
****** C O N F I G U R A T I O N W I Z A R D *******
CONF.LOCALLOGINS - This parameter is only necessary when
authentication is being performed for a port. When set to
1, it is possible to log into the system directly by
```

User Guide 227

placing a '!' before users' login name, then using their

```
normal password. This is useful if the Radius authentica-
tion server is down.
conf.locallogins[0] :
Screen 5:
****** C O N F I G U R A T I O N W I Z A R D *******
Current configuration:
(The ones with the '#' means it's not activated.)
all.host: 192.168.160.8
all.term : vt100
conf.locallogins : 0
Are these configuration(s) all correct? (y/n) [n]:
If you type 'n'
Type 'c' to go back and CORRECT these parameters
or 'q' to QUIT :
Typing 'c' repeats the application, typing 'q' exits the entire wiz application
If you type 'y'
Discard previous port-specific parameters? (y/n) [n]:
```



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

```
Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT:
```

Typing 'c' leads to Screen 6, typing 'q' leads to Screen 7.

You have 8 available ports on this system.

Type 'q' to quit, a valid port number[1-8], or anything else to refresh:



Tip. The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 7.

#### Screen 7:

\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [n]:

### Screen 8:



Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n] :

#### CLI Method

To configure certain parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

### To configure host:

config configure line <serial port number> host <string>
To configure term:

config configure line <serial port number> term <string>

## To configure conf.locallogins:

config configure conf locallogins <number>



Tip. You can configure all the parameters for a serial port in one line.

config configure line <serial port number> tty <string>
host <string> term <string>locallogins <number>

### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

# Serial Settings

This feature controls the speed, data size, parity, and stop bits of all ports. It also sets the flow control to hardware, software, or none; the DCD signal; and tty settings after a socket connection to that serial port is established.

### Parameters Involved and Passed Values

Terminal Settings involve the following parameters (the first four are physical parameters):

all.speed The speed for all ports. Default value: 9600.

all.datasize The data size for all ports. Default value: 8.

all.stopbits The number of stop bits for all ports. Default value: 1.

all.parity The parity for all ports. Default value: none.

all.flow This sets the flow control to hardware, software, or none.

Default value: none.

all.dcd DCD s

DCD signal (sets the tty parameter CLOCAL). Valid values are 0 or 1. If all.dcd=0, a connection request will be accepted regardless of the DCD signal and the connection will not be closed if the DCD signal is set to DOWN. If all.dcd=1 a connection request will be accepted only if the DCD signal is UP and the connection will be closed if the DCD signal is set to DOWN. Default value: 0.

all.sttyCmd (for CAS only)

The TTY is programmed to work as configured and this userspecific configuration is applied over that serial port. Parameters must be separated by a space. The following example sets:

-igncr

This tells the terminal not to ignore the carriage-return on input,

-onlcr

Do not map newline character to a carriage return or newline character sequence on output,

opost

Post-process output,

-icrnl

Do not map carriage-return to a newline character on input.

all.sttyCmd -igncr -onlcr opost -icrnl

DTR\_reset (for CAS only)

This parameter specifies the behavior of the DTR signal in the serial port configured with buffering or sniff session. If set to zero the DTR signal will be ON if there is a connection to the serial port, otherwise OFE If set from 1 to 99 the DTR signal will be always ON. A value greater or equal 100 specifies for how long (in milliseconds) the DTR signal will be turned off before it is turned back on again when a connection to the serial port is closed. Example value: 3.

# Configuration for CAS

Browser Method

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in as root and type the Web root password configured by the Web server.

This will take you to the Configuration and Administration page.

Step 3: Select the Serial Ports link.

Click on the Serial Ports link on the Link Panel to the left of the page or in the Configuration section of the page. This will take you to the Port Selection page.

Step 4: Select port(s).

On the Port Selection page, choose all ports or an individual port to configure, from the dropdown menu. Click the Submit button. This will take you to the Serial Port Configuration page.

Step 5: Click the "CAS Profile" button.

Step 6: Scroll down to the Physical section.

You can change the settings for Speed, Data Size, Stop Bit, Parity, Flow Control, and DCD-sensitivity here.

Step 7: Click on the Submit button.

Step 8: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.

Step 9: Click on the link Administration > Load/Save Configuration.

Step 10: Click the Save Configuration to Flash button.

The configuration was saved in flash.

#### Wizard Method

### Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the CAS Terminal Settings custom wizard:

wiz --sset cas

Screen 1 will appear.

#### Screen 1:

\*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

INSTRUCTIONS for using the Wizard:

You can:

- 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or
- 2) Press ENTER if you are satisfied with the value within the brackets  $[\ ]$  and want to go on to the next parameter or
- 3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue...

```
Screen 2:
****** C O N F I G U R A T I O N W I Z A R D *******
Current configuration:
(The ones with the '#' means it's not activated.)
all.speed : 9600
all.datasize : 8
all.stopbits : 1
all.parity : none
all.flow : none
all.dcd:0
all.DTR_reset : 100
all.sttyCmd : #
Set to defaults? (y/n) [n]:
Screen 3:
****** C O N F I G U R A T I O N W I Z A R D *******
ALL.SPEED - The data speed in bits per second (bps) of
all ports.
all.speed[9600] :
ALL.DATASIZE - The data size in bits per character of
all ports.
all.datasize[8]:
```

```
Screen 4:
****** C O N F I G U R A T I O N W I Z A R D *******
ALL.STOPBITS - The number of stop bits for all ports.
all.stopbits[1]:
ALL.PARITY - The parity for all ports.
(e.g. none, odd, even)
all.parity[none] :
Screen 5:
W I Z A R D ******
ALL.FLOW - This sets the flow control to hardware,
software, or none. (e.g. hard, soft, none)
all.flow[none] :
ALL.DCD - DCD signal (sets the tty parameter CLOCAL).
Valid values are 0 or 1. In a socket session, if
all.dcd=0, a connection request (telnet or ssh) will be
accepted regardless of the DCD signal and the connection
will not be closed if the DCD signal is set to DOWN. In a
socket connection, if all.dcd=1 a connection request will
be accepted only if the DCD signal is UP and the connection
(telnet or ssh) will be closed if the DCD signal is set to
DOWN.
all.dcd[0] :
```

#### Screen 6:



ALL.DTR\_RESET - This parameter specifies the behavior of the DTR signal in the serial port. If set to 0 the DTR signal will be ON if there is a connection to the serial port, otherwise it will be OFF. If set from 1 to 99 the DTR signal will be always ON. A value greater or equal to 100 specifies for how long (in milliseconds) the DTR signal will be turned off before it is turned back on again when a connection to the serial port is closed.

#### all.DTR\_reset[100] :

ALL.STTYCMD - Tty settings after a socket connection to that serial port is established. The tty is programmed to work as a CAS profile and this user specific configuration is applied over that serial port. Parameters must be separated by space.(e.g. all.sttyCmd -igncr -onlcr opost -icrnl)-igncr tells the terminal not to ignore the carriage-return on input, -onlcr means do not map newline character to a carriage return/newline character sequence on output, opost represents post-process output, -icrnl means do not map carriage-return to a newline character on input.

```
all.sttyCmd[#] :
```

# Screen 7: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\* Current configuration: (The ones with the '#' means it's not activated.) all.speed: 9600 all.datasize : 8 all.stopbits: 1 all.parity: none all.flow : none all.dcd:0all.DTR reset : 100 all.sttyCmd : # Are these configuration(s) all correct? (y/n) [n]: If you type 'n' Type 'c' to go back and CORRECT these parameters or 'q' to QUIT : Typing 'c' repeats the application, typing 'q' exits the entire wiz application If you type 'y'



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

Discard previous port-specific parameters? (y/n) [n]:

```
Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :
```

Typing 'c' leads to Screen 8, typing 'q' leads to Screen 9.

### Screen 8:

\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

You have 8 available ports on this system.

Type 'q' to quit, a valid port number[1-8], or anything else to refresh:



Note: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 9.

#### Screen 9:

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [n]:

#### 

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n]:

### **CLI Method**

To configure line parameters for a specific serial port.

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

### To configure speed:

config configure line <serial port number> speed <number>

# To configure datasize:

config configure line <serial port number> datasize <number>
To configure stopbits:

config configure line <serial port number> stopbits <number>

### To configure parity:

config configure line <serial port number> parity <string>

### To configure flow:

config configure line <serial port number> flow <string>

### To configure dcd:

config configure line <serial port number> dcd <number>

### To configure DTR\_reset:

config configure line <serial port number> dtr\_reset
<number>

### To configure sttyCmd:

config configure line <serial port number> sttycmd <string>



#### Tip. You can configure all the parameters for a serial port in one line:

config configure line <serial port number> tty <string>
speed <number> datasize <number> stopbits <number> parity <string> flow <string> dcd <number> dtr\_reset <number> sttycmd <string>

### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

# Configuration for TS

Browser Method

See the browser method for the CAS, earlier in this section. The only difference for TS is that "TS Profile" button should be clicked in Step 5.

Wizard Method

### Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the TS Terminal Settings custom wizard:

```
wiz --sset ts
```



Note: Screens 1-5 are the same as those of the previous wizard for sset cas, thus, they are omitted here. The only difference between this feature and the CAS wizard is the parameter sttyCmd and DTR\_reset. In the TS configuration, neither of these parameters is requested.

#### Screen 6:

### If you type 'n':

Type 'c' to go back and CORRECT these parameters or 'q' to QUIT :

Typing 'c' repeats the application, typing 'q' exits the entire wiz application.

### If you type 'y':

Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :

Typing 'c' leads to Screen 7 typing 'q' leads to Screen 8.

#### Screen 7:

You have 8 available ports on this system.

Type 'q' to quit, a valid port number[1-8], or anything else to refresh:



Note: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 8.

#### Screen 8:

\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the

unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y]:

#### Screen 9:



Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n]:

#### CLI Method

To configure line parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

### To configure speed:

config configure line <serial port number> speed <number>

### To configure datasize:

config configure line <serial port number> datasize <number>

### To configure stopbits:

config configure line <serial port number> stopbits <number>

### To configure parity:

configure line <serial port number> parity <string>

### To configure flow:

config configure line <serial port number> flow <string>

#### To configure dcd:

config configure line <serial port number> dcd <number>



#### Tip. You can configure all the parameters for a serial port in one line:

config configure line <serial port number> tty <string>
speed <number> datasize <number> stopbits <number>
parity <string> flow <string> dcd <number>

#### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

# Configuration for Dial-in Access

Browser Method

See the browser method for the CAS, earlier in this section. The only difference for Dial-in is that the "Dial-in Profile" button should be clicked in Step 5.

CLI Method

To configure line parameters for a specific serial port:

# Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

### To configure speed:

config configure line <serial port number> speed <number>

### To conf igure datasize:

config configure line <serial port number> datasize <number>

### To conf igure stopbits:

config configure line <serial port number> stopbits <number>

# Session Sniffing

### Versions 2.1.0 and later

You can open more than one common and sniff session at the same port. For this purpose, the following configuration items are available in the file pslave.conf:

- all.multiple\_sessions: If it is configured as no, only two users can connect to the same port simultaneously. If it is configured as yes, more than two simultaneous users can connect to the same serial port. A "Sniffer menu" will be presented to the user and they can choose either to open a sniff session; to open a read and/or write session; to cancel a connection; or to send a message to other users connected to the same serial port. If it is configured as "RW\_sessions," only read and/or write sessions will be opened, and the sniffer menu won't be presented. If it is configured as "sniff\_session" only, a sniff session will be opened, and the sniffer menu won't be presented. Default value: no.
- sN.multiple\_sessions: Valid only for port N. If it is not defined, it will assume the value of all.multiple\_sessions.
- all.escape\_char: Valid for all the serial ports; this parameter will be used to present the menus below to the user. Only characters from '^a' to '^z' (i.e., CTRL-A to CTRL-Z) will be accepted. The default value is '^z' (CTRL-Z).
- sN.escape\_char: Valid only for port N; this parameter will be used to present the menus below to the user. Only characters from '^a' to '^z' (i.e. CTRL-A to CTRL-Z) will be accepted. If it is not defined, it will assume the value of all.escape\_char.

When multiple sessions are allowed for one port, the behavior of the AlterPath Console Server will be as follows:

- 1. The first user to connect to the port will open a common session.
- 2. From the second connection on, only admin users will be allowed to connect to that port. The AlterPath Console Server will send the following menu to these administrators (defined by the parameter all.admin\_users or sN.admin\_users in the file pslave.conf):

\*
\* \* \* ttySN is being used by (<first\_user\_name>) !!!

\*
1 - Initiate a regular session
2 - Initiate a sniff session
3 - Send messages to another user
4 - Kill session(s)
5 - Quit
Enter your option:

If the user selects 1 - *Initiate a regular session*, s/he will share that serial port with the users that were previously connected. S/he will read everything that is received by the serial port, and will also be able to write to it.

If the user selects 2 - *Initiate a sniff session*, s/he will start reading everything that is sent and/or received by the serial port, according to the parameter all.sniff\_mode or sN.sniff\_mode (that can be in, out or i/o).

When the user selects 3 - Send messages to another user, the AlterPath Console Server will send the user's messages to all the sessions, but not to the tty port. Everyone connected to that port will see all the "conversation" that's going on, as if they were physically in front of the console in the same room. These messages will be formatted as:

```
[Message from user/PID] <<message text goes here>> by the ACS
```

To inform the AlterPath Console Server that the message is to be sent to the serial port or not, the user will have to use the menu.

If the administrator chooses the option 4 - *Kill session(s)*, the AlterPath Console Server will show him/her a list of the pairs PID/user\_name, and s/he will be able to select one session

typing its PID, or "all" to kill all the sessions. If the administrator kills all the regular sessions, his session initiates as a regular session automatically.

Option 5 - Quit will close the current session and the TCP connection.

Only for the administrator users:

Typing *all.escape\_char* or *sNescape\_char* from the sniff session or "send message mode" will make the ACS show the previous menu. The first regular sessions will not be allowed to return to the menu. If you kill all regular sessions using the option 4, your session initiates as a regular session automatically.

### Parameters Involved and Passed Values

Sniffing involves the following parameters:

all.admin\_users This parameter determines which users can receive the sniff

menu. When users want access per port to be controlled by administrators, this parameter is obligatory and authtype must not be none. User groups (defined with the parameter conf.group) can be used in combination with user names in the

parameter list. Example values: peter, john, user\_group.

all.sniff\_mode This parameter determines what other users connected to the

very same port (see parameter admin\_users below) can see of the session of the first connected user (main session): *in* shows data written to the port, *out* shows data received from the port, and *i/o* shows both streams. The second and later sessions are called sniff sessions and this feature is activated whenever the protocol parameter is set to socket\_ssh or socket\_server.

Example value: out.

all.escape\_char This parameter determines which character must be typed to

make the session enter *menu mode*. The possible values are <CTRL-a> to <CTRL-z>. Represent the CTRL with carat: ^. This parameter is only valid when the port protocol is socket\_server

or socket\_ssh. Default value is ^z.

#### all.multiple\_sessions

If it is configured as *no*, only two users can connect to the same port simultaneously. If it is configured as *yes*, more than two simultaneous users can connect to the same serial port. A "Sniffer menu" will be presented to the user and they can choose either to open a sniff session; to open a read and/or write session; to cancel a connection; or to send a message to other users connected to the same serial port. If it is configured as "RW\_sessions," only read and/or write sessions will be opened, and the sniffer menu won't be presented. If it is configured as "sniff\_session" only, a sniff session will be opened, and the sniffer menu won't be presented. Default value: no.

# Configuration for CAS

vi Method

Only the file /etc/portslave/pslave.conf has to be changed.

Browser Method

To configure Session Sniffing with your browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

- Step 2: Log in as root and type the Web root password configured by the Web server.

  This will take you to the Configuration and Administration page.
- Step 3: Select the Serial Ports link.

  Click on the Serial Ports link on the Link Panel to the left of the page or in the Configuration section of the page. This will take you to the Port Selection page.
- Step 4: Select port(s).

On the Port Selection page, choose all ports or an individual port to configure, from the dropdown menu. Click the Submit button. This will take you to the Serial Port Configuration page.

Step 5: Scroll down to the Sniff Session section.

You can configure the appropriate values here.

Sniff session	ו	
Sniff Session Mode:	Output 🔽	
Administrative Users:		
Escape char from sniff mode:		
Allows multiple sniff sessions:	C yes	

Figure 31: Sniff Session section of the Serial Port Configuration page

Step 6: Click on the Submit button.

Step 7: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.

Step 8: Click on the link Administration > Load/Save Configuration.

Step 9: Click the Save Configuration to Flash button.

The configuration was saved in flash.

#### Wizard Method

Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Sniffing custom wizard:

wiz --snf

# Screen 1: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\* INSTRUCTIONS for using the Wizard: You can: 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or 3) Press ESC if you want to exit. NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value. Press ENTER to continue... Screen 2: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\* Current configuration: (The ones with the '#' means it's not activated.) all.admin users : # all.sniff mode : out all.escape\_char : ^z all.multiple\_sessions : no Set to defaults? (y/n) [n]:

#### Screen 3:



ALL.ADMIN\_USERS - This parameter determines which users can open a sniff session, which is where other users connected to the very same port can see everything that the first user is doing. The other users connected to the very same port can also cancel the first user's session (and take over). If the parameter, all.multiple\_sessions, is configured as 'no', then only two users can connect to the same port simultaneously. If it is configured as 'yes', more simultaneous users can sniff the session or have read/write permissions.

(Please see details in Session Sniffing in Chapter 3 of the system's manual.)

#### all.admin\_users[#] :

ALL.SNIFF\_MODE - This parameter determines what other users connected to the very same port can see of the session of the first connected user (main session). The second session is called a sniff session and this feature is activated whenever the protocol is set to socket\_ssh or socket\_server.

(e.g. in -shows data written to the port, out -shows data received from the port, i/o -shows both streams.)

```
all.sniff_mode[out] :
```

```
Screen 4:
****** C O N F I G U R A T I O N W I Z A R D *******
ALL.ESCAPE_CHAR - This parameter determines which
character must be typed to make the session enter into
"menu mode." The possible values are <CRTL-a> to <CRTL-z>,
and this is only valid when the port protocol is
socket_server or socket_ssh. Represent the CRTL
character with '^'. Default value is ^z.
all.escape char[^z] :
ALL.MULTIPLE_SESSIONS - Allows users to open multiple
common and sniff sessions on the same port. The options
are "yes," "no," "RW_session," or "sniff_session."
Default is set to "no."
all.multiple_sessions[no] :
Screen 5:
****** C O N F I G U R A T I O N W I Z A R D *******
Current configuration:
(The ones with the '#' means it's not activated.)
all.admin_users : #
all.sniff mode : out
all.escape char : ^z
all.multiple_sessions : no
Are these configuration(s) all correct? (y/n) [n]:
```

#### If you type 'N'

Type 'c' to go back and CORRECT these parameters or 'q' to QUIT :

Typing 'c' repeats the application, typing 'q' exits the entire wiz application

#### If you type 'Y'

Discard previous port-specific parameters? (y/n) [n] :



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :

Typing 'c' leads to Screen 6, typing 'q' leads to Screen 7.

#### Screen 6:

You have 8 available ports on this system.

Type 'q' to quit, a valid port number[1-8], or anything else to refresh :



NOTE: The number of available ports depends on the system you are on. Typing in a valid port number repeats this program except this time it's configuring for the port number you have chosen. Typing 'q' leads to Screen 7.

### 

(Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.)

Do you want to activate your configurations now? (y/n) [y]:

#### 

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n] :

#### CLI Method

To configure certain parameters for a specific serial port:

### Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

#### To configure admin\_users:

config configure line <serial port number> adminusers
<string>

#### To configure sniff\_mode:

config configure line <serial port number> sniffmode
<string>

#### To configure escape\_char:

config configure line <serial port number> escape <string>

#### To configure multiple\_sessions:

config configure line <serial port number> multiplesess
<string>



#### Tip. You can configure all the parameters for a serial port in one line.

config configure line <serial port number> tty <string>
adminusers <string> sniffmode <string> escape <string>
multiplesess <string>

#### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

### SNMP

Short for Simple Network Management Protocol: a set of protocols for managing complex networks. The first versions of SNMP were developed in the early 80s. SNMP works by sending messages, called protocol data units (PDUs), to different parts of a network. SNMP-compliant devices, called agents, store data about themselves in Management Information Bases (MIBs) and return this data to the SNMP requesters.

The ACS uses the net-snmp package (http://www.net-snmp.org).



Important! Check the SNMP configuration before gathering information about ACS by SNMP. There are different types of attacks an unauthorized user can implement to retrieve sensitive information contained in the MIB. By default, the SNMP configuration in ACS cannot permit the public community to read SNMP information.

The net-snmp supports snmp version 1, 2 and 3. To use SNMP version 3 (username/password), perform the following steps:

Step 1: Create a file /etc/snmp/snmpd.local.conf with the following line:

```
createUser <username> MD5 <password> DES
```

Step 2: Include the following line in /etc/snmp/snmpd.conf, if the user has permission to read only:

```
rouser <username>
```

Step 3: Include the following line in /etc/config\_files:

```
/etc/snmp/snmpd.local.conf
```

You can configure the /etc/snmp/snmpd.conf file as indicated later in this section.

- 1. Snmp version 1
  - RFC1155 SMI for the official MIB tree

- RFC1213 MIB-II
- 2. Snmp version 2
  - RFC2578 Structure of Management Information Version 2 (SMIv2)
  - RFC2579 Textual Conventions for SMIv2
  - RFC2580 Conformance Statements for SMIv2
- 3. Snmp version 3
  - RFC2570 Introduction to Version 3 of the Internet-standard Network Management Framework
  - RFC2571 An Architecture for Describing SNMP Management Frameworks
  - RFC2572 Message Processing and Dispatching for the Simple Network Management Protocol (SNMP)
  - RFC2573 SNMP Applications
  - RFC2574 User-based Security Model (USM) for version 3 of the Simple Network Management Protocol (SNMPv3)
  - RFC2575 View-based Access Control Model (VACM) for the Simple Network Management Protocol (SNMP)
  - RFC2576 Coexistence between Version 1, Version 2, and Version 3 of the Internet-standard Network Management Framework
- 4. Private UCD SNMP mib extensions (enterprises.2021)
  - Information about memory utilization (/proc/meminfo)
  - Information about system status (vmstat)
  - Information about net-snmp packet
- 5. Private Cyclades Vendor MIB (enterprises.2925)
  - Cyclades ACSxx Remote Management Object Tree (cyclades.4). This MIB permits
    you to get informations about the product, to read/write some configuration items
    and to do some administration commands. (For more details see the cyclades.mib
    file.)

### Configuration for CAS, TS, and Dial-in Access

vi Method

Files to be changed:

/etc/snmp/snmpd.conf

This file has information about configuring for SNMP.

Browser Method

To configure SNMP with your browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in as root and type the Web root password configured by the Web server.

This will take you to the Configuration and Administration page.

Step 3: Click on the SNMP link.

Select the SNMP link. The SNMP configuration file will appear in text mode.

- Step 4: Edit the configuration file and click on the Submit button
- Step 5: Make changes effective.

Click on the Administration > Run Configuration link. Check the SNMP box and click on the Activate Configuration button.

Step 6: Click on the Administration > Load/Save Configuration and click on the Save to Flash button.

This will save the file in the flash.

### Syslog

The syslog-ng daemon provides a modern treatment to system messages. Its basic function is to read and log messages to the system console, log files, other machines (remote syslog servers) and/or users as specified by its configuration file. In addition, syslog-ng is able to filter messages based on their content and to perform an action (e.g. to send an e-mail or pager message). In order to access these functions, the *syslog-ng.conf* file needs some specific configuration.

The configuration file (default: syslog-ng.conf) is read at startup and is reread after reception of a hangup (HUP) signal. When reloading the configuration file, all destination files are closed and reopened as appropriate. The syslog-ng reads from sources (files, TCP/UDP connections, syslogd clients), filters the messages and takes an action (writes in files, sends snmptrap, pager, e-mail or syslogs to remote servers).

There are five tasks required for configuring syslog-ng:

Task 1: Define Global Options.

Task 2: Define Sources.

Task 3: Define Filters.

Task 4: Define Actions (Destinations).

Task 5: Connect all of the above.

The five tasks are explained in the following section <u>"Syslog-ng and its Configuration" on page 268.</u>

### Port Slave Parameters Involved with syslog-ng

conffacility This value (0-7) is the Local facility sent to the syslog-ng from

PortSlave.

conf.DB\_facility This value (0-7) is the Local facility sent to the syslog-ng with data

when syslog\_buffering and/or alarm is active. When nonzero, the contents of the data buffer are sent to the syslogng every time a quantity of data equal to this parameter is collected. The syslog level for data buffering is hard coded to level five (notice) and facility local[0+ conf.DB\_facility]. The file /etc/syslog-ng/syslog-ng.conf should be set accordingly for the syslog-ng to take some

action. Example value: 0.

all.syslog\_buffering When nonzero, the contents of the data buffer are sent to the

syslog-ng every time a quantity of data equal to this parameter is collected. The syslog message is sent to syslog-ng with NOTICE

level and LOCAL[0+conf.DB\_facility] facility.

### Configuration for CAS, TS, and Dial-in Access

vi Method

To change the PortSlave parameters: edit the /etc/portslave/pslave.conf file. To change the syslog-ng configuration: edit the /etc/syslog-ng/syslog-ng.conf file.

Browser Method

To configure the PortSlave parameters, see the Data Buffering section. To configure syslog via your Web browser:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in as root and type the Web root password configured by the Web server.

This will take you to the Configuration and Administration page.

Step 3: Click Syslog on the Configuration section.

Select the Syslog link. The following page will appear, giving information for configuring syslog:

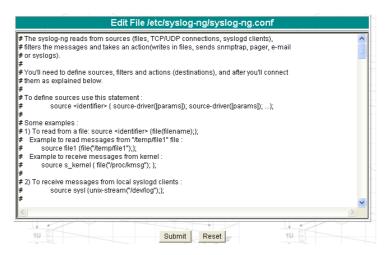


Figure 32: Syslog page 1

Step 4: Edit the configuration file and click on the Submit button

Step 5: Make changes effective.

Click on the Administration > Run Configuration link. Check the Syslog-ng box and click on the Activate Configuration button.

Step 6: Click on the Administration > Load/Save Configuration and click on the Save to Flash button.

This will save the file in the flash.

Wizard Method

Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the PortSlave parameters involved with the Syslog custom wizard:

wiz --sl

Screen 1 will appear.

```
Screen 1:
*****************
****** C O N F I G U R A T I O N
                              W I Z A R D ******
INSTRUCTIONS for using the Wizard:
You can:
1) Enter the appropriate information for your system
and press ENTER. Enter '#' if you want to
deactivate that parameter or
2) Press ENTER if you are satisfied with the value
within the brackets [ ] and want to go on to the
next parameter or
3) Press ESC if you want to exit.
NOTE: For some parameters, if there is nothing within
the brackets, it will continue to ask for a value.
In that case, you must enter a valid value or # if you
do not wish to configure the value.
Press ENTER to continue...
Screen 2:
****** C O N F I G U R A T I O N W I Z A R D *******
Current configuration:
(The ones with the '#' means it's not activated.)
conf.facility: 7
conf.DB facility: 0
Set to defaults? (y/n) [n]:
```

#### Screen 3:

\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*

CONF.FACILITY - This value (0-7) is the Local facility sent to the syslog. The file /etc/syslog-ng/syslog-ng.conf contains a mapping between the facility number and the action.

(Please see the 'Syslog-ng Configuration to use with Syslog Buffering Feature' section under Generating Alarms in Chapter 3 the system's manual for the syslog-ng configuration file.)

conf.facility[7] :

CONF.DB\_FACILITY - This value (0-7) is the Local facility sent to the syslog with the data when syslog\_buffering is active. The file /etc/syslog-ng/syslog-ng.conf contains a mapping between the facility number and the action. (Please see the 'Syslog-ng Configuration to use with Syslog Buffering Feature' section under Generating Alarms in Chapter 3 the system's manual for the syslog-ng configuration file.)

conf.DB\_facility[0] :



Note: all.syslog\_buffering is configured under the wiz - - db.

### Screen 4: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\* Current configuration: (The ones with the '#' means it's not activated.) conf.facility: 7 conf.DB\_facility: 0 Are these configuration(s) all correct? (y/n) [n]: If you type 'n' Type 'c' to go back and CORRECT these parameters or 'q' to QUIT : Typing 'c' repeats the application, typing 'q' exits the entire wiz application If you type 'y' it leads to Screen 5. Screen 5: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\* (Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.) Do you want to activate your configurations now? (y/n) [y]:

#### Screen 6:



Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n]:

#### CLI Method

To configure certain parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>

### To configure conf.facility:

config configure conf facility <number>

#### To configure DB\_facility:

config configure conf dbfacility <number>



Tip. You can configure all the conf parameters in one line.

config configure conf facility <number> dbfacility
<number>

#### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

```
config write
```

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

### The Syslog Functions

This section shows the characteristics of the syslog-ng that is implemented for all members of the AlterPath Console Server family. It is divided into three parts:

- 1. Syslog-ng and its Configuration
- 2. Syslog-ng Configuration to use with Syslog Buffering Feature
- 3. Syslog-ng Configuration to use with Multiple Remote Syslog Servers

Syslog-ng and its Configuration

The five tasks previously mentioned are detailed below.

Task 1: Specify Global Options.

You can specify several global options to syslog-ng in the options statement:

```
options { opt1(params); opt2(params); ... };
```

where optn can be any of the following:

*time\_reopen(n)* The time to wait before a dead connection is reestablished.

 $time\_reap(n)$  The time to wait before an idle destination file is closed.

sync\_freq(n) The number of lines buffered before written to file. (The file is

synced when this number of messages has been written to it.)

*mark\_freq(n)* The number of seconds between two MARKS lines.

*log\_fifo\_size(n)* The number of lines fitting to the output queue.

chain\_hostname

(yes/no) or long\_hostname

(yes/no)

Enable/disable the chained hostname format.

use\_time\_recvd

(yes/no)

Use the time a message is received instead of the one specified in

the message.

use\_dns (yes/no) Enable or disable DNS usage. syslog-ng blocks on DNS queries,

so enabling DNS may lead to a Denial of Service attach.

gc\_idle\_threshold(n) Sets the threshold value for the garbage collector, when syslog-

ng is idle. GC phase starts when the number of allocated objects

reach this number. Default: 100.

gc\_busy\_threshold(n) Sets the threshold value for the garbage collector. When syslog-

ng is busy, GC phase starts.

*create\_dirs(yes/no)* Enable the creation of new directories.

*owner(name)* Set the owner of the created file to the one specified. Default:

root.

group(name) Set the group of the created file to the one specified. Default:

root.

perm(mask) Set the permission mask of the created file to the one specified.

Default: 0600.

#### Task 2: Define sources.

#### To define sources use this statement:

```
source <identifier> { source-driver([params]); source
driver([params]); ...};
```

where:

identifier Has to uniquely identify this given source.

source-driver Is a method of getting a given message.

Each source-driver may take parameters. Some of them are params

required, some of them are optional.

#### The following source-drivers are available:

a) internal() Messages are generated internally in syslog-ng.

b) unix-stream They open the given AF\_UNIX socket, and start listening for mes-

(filename [options]) sages.

Options: owner(name), group(name), perm(mask) are equal glo-

and bal options

unix-dgram keep-alive(yes/no) - Selects whether to keep connections (filename [options])

opened when syslog-ng is restarted. Can be used only with

unix\_stream. Default: yes

max-connections(n) - Limits the number of simultaneously opened connections. Can be used only with unix\_stream.

Default: 10.

c) tcp([options]) These drivers let you receive messages from the network, and as the name of the drivers show, you can use both TCP and UDP. and None of tcp() and udp() drivers require positional parameters. By default they bind to 0.0.0.0:514, which means that syslog-ng will udp([options]) listen on all available interfaces. **Options:** *ip(<ip address>)* - The IP address to bind to. Default: 0.0.0.0. port(<number>) - UDP/TCP port used to listen messages. Default: 514. *max-connections(n)* - Limits the number of simultaneously opened connections. Default: 10. Opens the specified file and reads messages. d) file(filename) e) pipe(filename) Opens a named pipe with the specified name, and listens for messages. (You'll need to create the pipe using mkfifo command). Some Examples of Defining Sources 1) To read from a file: source <identifier> {file(filename);}; Example to read messages from "/temp/file1" file: source file1 {file('/temp/file1');}; Example to receive messages from the kernel: source s\_kernel { file('/proc/kmsg'); }; 2) To receive messages from local syslogd clients: source sysl {unix-stream('/dev/log');}; 3) To receive messages from remote syslogd clients: source s\_udp { udp(ip(<cliente ip>) port(<udp port>)); }; Example to listen to messages from all machines on UDP port 514:

User Guide 271

source s\_udp { udp(ip(0.0.0.0) port(514));};

Example to listen to messages from one client (IP address=10.0.0.1) on UDP port 999:

```
source s_udp_10 { udp(ip(10.0.0.1) port(999)); };
      Task 3: Define filters.
      To define filters use this statement:
      filter <identifier> { expression; };
      where:
 identifier
```

Has to uniquely identify this given filter.

expression Boolean expression using internal functions, which has to evaluate to true

for the message to pass.

The following internal functions are available:

```
a) facility(<facility
                             Selects messages based on their facility code.
code>)
b) level(<level code>) or
                             Selects messages based on their priority.
priority(<level code>)
c) program(<string>)
                             Tries to match the <string> to the program name field of the
                             log message.
d) host(<string>)
                             Tries to match the <string> to the hostname field of the log
                             message.
e) match(<string>)
                             Tries to match the <string> to the message itself.
```

Some Examples of Defining Filters

1) To filter by facility:

```
filter f facilty { facility(<facility name>); };
```

### **Examples:** filter f\_daemon { facility(daemon); }; filter f kern { facility(kern); }; filter f\_debug { not facility(auth, authpriv, news, mail); }; 2) To filter by level: filter f\_level { level(<level name>);}; **Examples:** filter f\_messages { level(info .. warn)}; filter f\_emergency { level(emerg); }; filter f alert { level(alert); }; 3) To filter by matching one string in the received message: filter f\_match { match('string'); }; Example to filter by matching the string "named": filter f\_named { match('named'); }; 4) To filter ALARM messages (note that the following three examples should be one line): filter f\_alarm { facility(local[0+<conf.DB\_facility>]) and level(info) and match('ALARM') and match('<your string>'); } ; Example to filter ALARM message with the string "kernel panic": filter f\_kpanic { facility(local[0+<conf.DB\_facility>]) and level(info) and match('ALARM') and match('kernel panic'); }; Example to filter ALARM message with the string "root login": filter f\_root { facility(local[0+<conf.DB\_facility>]) and level(info) and match('ALARM') and match('root login'); };

#### 5) To eliminate sshd debug messages:

```
filter f_sshd_debug { not program('sshd') or not level(debug); };
```

#### 6) To filter the syslog\_buffering:

```
filter f_syslog_buf { facility(local[0+<conf.DB_facility>]) and
level(notice); };
```

#### Task 4: Define Actions.

To define actions use this statement (note that the statement should be one line):

```
destination <identifier> { destination-driver([params]);
destination-driver([param]); ..};
```

#### where:

*identifier* Has to uniquely identify this given destination.

params Each destination-driver may take parameters. Some of them

required, some of them are optional.

The following destination drivers are available:

#### a) file(filename [options])

This is one of the most important destination drivers in syslog-ng. It allows you to output log messages to the named file. The destination filename may include macros (by prefixing the macro name with a 'S' sign) which gets expanded when the message is written. Since the state of each created file must be tracked by syslog-ng, it consumes some memory for each file. If no new messages are written to a file within 60 seconds (controlled by the time\_reap global option), it's closed, and its state is freed.

Available macros in filename expansion:

HOST - The name of the source host where the message originated from.

FACILITY - The name of the facility the message is tagged as coming from.

PRIORITY or LEVEL - The priority of the message.

PROGRAM - The name of the program the message was sent by.

YEAR, MONTH, DAY, HOUR, MIN, SEC - The year, month, day, hour, min, sec of the message was sent.

TAG - Equals FACILITY/LEVEL.

FULLHOST - The name of the source host and the source-driver:

<source-driver>@<hostname>

MSG or MESSAGE - The message received.

FULLDATE - The date of the message was sent.

**Available options:** 

log\_fifo\_size(number) - The number of entries in the output file.

sync\_freq(number) - The file is synced when this number of messages has been written to it.

owner(name), group(name), perm(mask) - Equals global options.

*template("string")* - Syslog-ng writes the "string" in the file. You can use the MACROS in the string.

encrypt(yes/no) - Encrypts the resulting file.

compress(yes/no) - Compresses the resulting file using zlib.

### b) pipe(filename [options])

This driver sends messages to a named pipe. Available options:

 $owner(name), \ group(name), \ perm(mask) - Equals \ global \ options.$ 

template("string") - Syslog-ng writes the "string" in the file. You can use the MACROS in the string.

c) unix-stream(filename) and unix-dgram(filename)

This driver sends messages to a UNIX socket in either SOCKET\_STREAM or SOCK\_DGRAM mode.

d)  $udp("<ip\ address>"\ port(number);)$  and  $tcp("<ip\ address>"\ port(number);)$  This driver sends messages to another host (ip address/port) using either UDP or TCP pro-

e) usertty(<username>)

tocol.

This driver writes messages to the terminal of a logged-in username.

f) program(cprogram name and arguments>)

This driver fork()'s executes the given program with the arguments and sends messages down to the stdin of the child.

Some Examples of Defining Actions

1) To send e-mail:

```
destination <ident> { pipe('/dev/cyc_alarm' template('sendmail
<pars>'));};
```

where ident: uniquely identifies this destination. Parameters:

-t <name>/,<name>/ To address

/-c <name>/,<name>// CC address

[-b <name>[,<name>]] Bcc address

[-r <name>[,<name>]] Reply-to address

*-f < name>* From address

-s \"<text>\"

Subject

-m \"<text message>\" Message

-h <IP address or name> SMTP server

[-p <port>] Port used. default:25

To mount the message, use this macro:

\$FULLDATE The complete date when the message was sent.

**SFACILITY** The facility of the message.

**\$PRIORITY** or The priority of the message.

**\$LEVEL** 

**SPROGRAM** The message was sent by this program (BUFFERING or SOCK).

\$HOST The name of the source host.

**SFULLHOST** The name of the source host and the source driver. Format:

<source>@<hostname>

\$MSG or \$MESSAGE The message received.

Example to send e-mail to z@none.com (SMTP's IP address 10.0.0.2) from the e-mail address a@none.com with subject "ACS-ALARM". The message will carry the current date, the hostname of this ACS and the message that was received from the source.

### 2) To send to pager server (sms server):

```
destination <ident> {pipe('/dev/cyc_alarm' template('sendsms
<pars>'));};
where ident: uniquely identify this destination
pars: -d <mobile phone number>
-m \'<message - max.size 160 characters>\'
-u <username to login on sms server>
-p <port sms - default : 6701>
<server IP address or name>
```

Example to send a pager to phone number 123 (Pager server at 10.0.0.1) with message carrying the current date, the hostname of this ACS and the message that was received from the source:

```
destination d_pager {
```

```
pipe('/dev/cyc_alarm'
template('sendsms -d 123 -m \'$FULLDATE $HOST $MSG\' 10.0.0.1'));
};
3) To send snmptrap:
destination <ident> {pipe('/dev/cyc_alarm' template('snmptrap)
<pars>')); };
where ident : uniquely identify this destination
pars : -v 1
<snmptrapd IP address>
-c public : community
\"\" : enterprise-oid
\"\" : agent/hostname
<trap number> : 2-Link Down, 3-Link Up, 4-Authentication Failure
0 : specific trap
\"\" : host-uptime
.1.3.6.1.2.1.2.2.1.2.1 :interfaces.iftable.ifentry.ifdescr.1
s : the type of the next field (it is a string)
\"<message - max. size 250 characters>\"
```

Example to send a Link Down trap to server at 10.0.0.1 with message carrying the current date, the hostname of this ACS and the message that was received from the source:

```
destination d_trap {
pipe("/dev/cyc_alarm"
template("snmptrap -v 1 -c public 10.0.0.1 \"\" \"\" 2 0 \"\" \
.1.3.6.1.2.1.2.2.1.2.1 s \"$FULLDATE $HOST $MSG\" "));
```

```
};
4) To write in file:
destination d_file { file(<filename>);};
Example send message to console :
destination d console { file("/dev/ttyS0");};
Example to write a message in /var/log/messages file:
destination d message { file("/var/log/messages"); };
5) To write messages to the session of a logged-in user:
destination d_user { usertty("<username>"); };
Example to send message to all sessions with root user logged:
destination d_userroot { usertty("root"); };
6) To send a message to a remote syslogd server:
destination d_udp { udp("<remote IP address>" port(514)); };
Example to send syslogs to syslogd located at 10.0.0.1:
destination d_udp1 { udp("10.0.0.1" port(514)); };
       Task 5: Connect all of the above.
       To connect the sources, filters, and actions, use the following statement. (Actions
       would be any message coming from one of the listed sources. A match for each of the
       filters is sent to the listed destinations.)
       log { source(S1); source(S2); ...
       filter(F1); filter(F2); ...
       destination(D1); destination(D2);...
       };
```

#### where:

*Sx* Identifier of the sources defined before.

*Fx* Identifier of the filters defined before.

*Dx* Identifier of the actions/destinations defined before.

#### **Examples:**

1) To send all messages received from local syslog clients to console:

```
log { source(sysl); destination(d_console);};
```

2) To send only messages with level alert and received from local syslog clients to all logged root user:

```
log { source(sysl); filter(f_alert); destination(d_userroot); };
```

3) To write all messages with levels info, notice, or warning and received from syslog clients (local and remote) to /var/log/messages file:

```
log { source(sysl); source(s_udp); filter(f_messages); destina-
tion(d_messages); };
```

4) To send e-mail if message received from local syslog client has the string "kernel panic":

```
log { source(sysl); filter(f_kpanic); destination(d_mail1); };
```

5) To send e-mail and pager if message received from local syslog client has the string "root login":

```
log { source(sysl); filter(f_root); destination(d_mail1); destina-
tion(d_pager); };
```

6) To send messages with facility kernel and received from syslog clients (local and remote) to remote syslogd:

```
log { source(sysl); source(s_udp); filter(f_kern); destination(d-
udpl); };
```

Syslog-ng Configuration to use with Syslog Buffering Feature

This configuration example uses the syslog buffering feature, and sends messages to the remote syslogd (10.0.0.1).

Step 1: Configure pslave.conf parameters.

In the pslave.conf file the parameters of the syslog buffering feature are configured as:

```
conf.DB_facility 1
all.syslog_buffering 100
```

Step 2: Add lines to syslog-ng.conf.

Add the following lines by vi or browser to the file:

```
# local syslog clients
source src { unix-stream("/dev/log"); };
destination d_buffering { udp("10.0.0.1"); };
filter f_buffering { facility(local1) and level(notice); };
# send only syslog_buffering messages to remote server
log { source(src); filter(f_buffering); destination(d_buffering); };
```

Syslog-ng Configuration to use with Multiple Remote Syslog Servers

This configuration example is used with multiple remote syslog servers.

Step 1: Configure pslave.conf parameters.

In the pslave.conf file the facility parameter is configured as:

```
conf.facility 1
```

Step 2: Add lines to syslog-ng.conf.

The syslog-ng.conf file needs these lines:

```
# local syslog clients
source src { unix-stream("/dev/log"); };
```

```
# remote server 1 - IP address 10.0.0.1 port default
destination d_udp1 { udp("10.0.0.1"); };

# remote server 2 - IP address 10.0.0.2 port 1999
destination d_udp2 { udp("10.0.0.2" port(1999););};

# filter messages from facility local1 and level info to warning
filter f_local1 { facility(local1) and level(info..warn);};

# filter messages from facility local 1 and level err to alert
filter f_critic { facility(local1) and level(err .. alert);};

# send info, notice and warning messages to remote server udp1
log { source(src); filter(f_local1); destination(d_udp1); };

# send error, critical and alert messages to remote server udp2
log { source(src); filter(f_critic); destination(d_udp2); };
```

### TCP Keepalive

The objective of this feature is to allow the TS and ACS to recognize when the socket client (ssh or telnet) goes down without closing the connection properly. Currently, if this happens in a serial port the system administrator must close the connection manually or nobody else can access that port anymore.

### How it works

The TCP engine of TS or ACS will send a tcp keepalive message (ACK) to the client. If the maximum retry number is reached without an answer from the client, the connection is closed.

### How to Configure it

The configuration is done in the file /bin/init\_proc\_fs using the linux proc filesystem.

```
# Enable TCP keepalive timer in ACS (six retries with ten seconds
of interval from each other).
#
# keepalive interval when the client is answering
echo 20 > /proc/sys/net/ipv4/tcp_keepalive_time
# keepalive interval when the client is not answering (ACS only).
echo 10 > /proc/sys/net/ipv4/tcp_keepalive_intvl
# number of retries
echo 6 > /proc/sys/net/ipv4/tcp_keepalive_probes
#
# Enable TCP keepalive timer in TS (six retries with twenty seconds
of interval from each other).
#
echo 20 > /proc/sys/net/ipv4/tcp_keepalive_time
echo 6 > /proc/sys/net/ipv4/tcp_keepalive_probes
```

### Terminal Appearance

You can change the format of the login prompt and banner that is issued when a connection is made to the system. Prompt and banner appearance can be port-specific as well.

### Parameters Involved and Passed Values

Terminal Appearance involves the following parameters:

all.prompt This text defines the format of the login prompt. Expansion

characters can be used here. Example value: %h login:

all.issue This text determines the format of the login banner that is issued

when a connection is made to the AlterPath Console Server. \n represents a new line and \r represents a carriage return.

Expansion characters can be used here.

Value for this Example:

 $\r\n\$ 

Welcome to terminal server %h port S%p  $\n$ 

\r\n

all.lf\_suppress This activates line feed suppression. When configured as 0, line feed

suppression will not be performed. When 1, extra line feed will be

suppressed.

all.auto\_answer

\_input

This parameter is used in conjunction with the next parameter, auto\_answer\_output. If configured and if there is no session established to the port, this parameter will constantly be compared and matched up to the string of bytes coming in remotely from the server. If a match is found, the string configured in auto\_answer\_output is sent back to the server. To represent the ESC character as part of this

string, use the control character, ^[.

all.auto\_answer \_output This parameter is used in conjunction with the previous parameter, auto\_answer\_input. If configured, and if there is no session established to the port, this parameter is sent back to the server when there is a match between the incoming data and auto\_answer\_input. To represent the ESC character as part of this string, use the control character, ^[.

### Configuration for CAS, TS, and Dial-in Access

Browser Method

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

- Step 2: Log in as root and type the Web root password configured by the Web server.

  This will take you to the Configuration and Administration page.
- Step 3: Select the Serial Ports link.

Click on the Serial Ports link on the Link Panel to the left of the page or in the Configuration section of the page. This will take you to the Port Selection page.

Step 4: Select port(s).

On the Port Selection page, choose all ports or an individual port to configure, from the dropdown menu. Click the Submit button. This will take you to the Serial Port Configuration page.

Step 5: Scroll down to the Terminal Server section.

You can change the settings for Banner Field (issue) and Login Prompt field here.

- Step 6: Click on the Submit button.
- Step 7: Make the changes effective.

  Click on the Administration > Run Configuration link, check the Serial Ports/
  Ethernet/Static Routes box and click on the Activate Configuration button.

Step 8: Click on the link Administration > Load/Save Configuration.

Step 9: Click the Save Configuration to Flash button.

The configuration was saved in flash.

Wizard Method

Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Terminal Appearance custom wizard:

wiz --tl

Screen 1 will appear.

#### Screen 1:

\*\*\*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\*\*

INSTRUCTIONS for using the Wizard:

You can:

- 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or
- 2) Press ENTER if you are satisfied with the value within the brackets  $[\ ]$  and want to go on to the next parameter or
- 3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue... Screen 2: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\* \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* Current configuration: (The ones with the '#' means it's not activated.) all.issue : \r\n\Welcome to terminal server %h port S%p \n\  $\r\n\$ all.prompt : %h login: all.lf\_suppress : 0 all.auto\_answer\_input : # all.auto\_answer\_output : # Set to defaults? (y/n) [n]: Screen 3: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\* ALL.ISSUE - This text determines the format of the login banner that is issued when a connection is made to the system. \n represents a new line and \r respresents a carriage return. all.issue[\r\n\Welcome to terminal server %h port S%p \n\ \r\n\] : ALL.PROMPT - This text defines the format of the login prompt. all.prompt[%h login:]:

### Screen 4: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\* ALL.LF\_SUPPRESS - This activates line feed suppression. When configured as 0, line feed suppression will not be performed. When 1, extra line feed will be suppressed. all.lf\_suppress[0]: ALL.AUTO\_ANSWER\_INPUT - This parameter is used in conjunction with the next parameter, auto\_answer\_output. Please refer to the manual for more info. If configured and if there is no session established to the port, this parameter will constantly be compared and matched up to the string of bytes coming in remotely from the server. If a match is found, the string configured in auto answer output is sent back to the server. To represent the ESC character as part of this string, use the control character, ^[. all.auto\_answer\_input[#] :

Screen 5:

ALL.AUTO\_ANSWER\_OUTPUT - This parameter is used in conjunction with the previous parameter, auto\_answer\_input. Please refer to the manual for more info.

If configured, and if there is no session established to the port, this parameter is sent back to the server when there is a match between the incoming data and auto\_answer\_input. To represent the ESC character as part of this string, use the control character, ^[.

```
all.auto_answer_output[#]:
Screen 6:
****** C O N F I G U R A T I O N
                               W I Z A R D ******
Current configuration:
(The ones with the '#' means it's not activated.)
all.issue : \r\n\Welcome to terminal server %h port S%p \n\
\r\n\
all.prompt : %h login:
all.lf_suppress : 0
all.auto_answer_input : #
all.auto_answer_output : #
Are these configuration(s) all correct? (y/n) [n] :
If you type 'N'
Type 'c' to go back and CORRECT these parameters
or 'q' to QUIT :
Typing 'c' repeats the application, typing 'q' exits the entire wiz application
If you type 'Y'
Discard previous port-specific parameters? (y/n) [n]:
```



Note: Answering yes to this question will discard only the parameter(s) which you are currently configuring if they were configured for a specific port in a previous session. For instance, if you are currently configuring parameter, all.x, and there was a specific port, s2.x, configured; then, answering yes to this question will discard s2.x.

```
Type 'c' to CONTINUE to set these parameters for specific ports or 'q' to QUIT :
```

Typing 'c' leads to Screen 7, typing 'q' leads to Screen 8.

### Screen 7: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\* You have 8 available ports on this system. Type 'q' to quit, a valid port number[1-8], or anything else to refresh : Screen 8: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\* (Note: If you are NOT connected to this unit through a console, and you have just reconfigured the IP of this unit, activating the new configurations may cause you to lose connection. In that case, please reconnect to the unit by the new IP address, and manually issue a saveconf to save your configurations to flash.) Do you want to activate your configurations now? (y/n) [y]: Screen 9: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\* Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

If you choose to save to flash, your configurations thus

far will still be in the memory of the system even after you reboot it. If you don't save to flash and if you were to reboot the system, all your new configurations will be lost and you will have to reconfigure the system.

Do you want to save your configurations to flash? (y/n) [n]:

#### CLI Method

To configure certain parameters for a specific serial port:

Step 1: At the command prompt, type in the appropriate command to configure desired parameters.

To activate the serial port. <string> should be ttyS<serial port number> :

config configure line <serial port number> tty <string>
To configure issue:

config configure line <serial port number> issue <string>

#### To configure prompt:

config configure line <serial port number> prompt <string>

#### To configure lf\_suppress:

config configure line <serial port number> lf <number>

#### To configure auto\_answer\_input:

config configure line <serial port number> auto\_input
<string>

#### To configure auto\_answer\_output:

config configure line <serial port number> auto\_output
<string>



Tip. You can configure all the parameters for a serial port in one line.

config configure line <serial port number> tty <string>
issue <string> prompt <string> lf <number> auto\_input
<string> auto\_output <string>

#### Step 2: Activate and Save.

To activate your new configurations and save them to flash, type:

config write

(This is essentially typing *signal\_ras hup* and *saveconf* from the normal terminal prompt.)

#### Time Zone

The content of the file /etc/TIMEZONE can be in one of two formats. The first format is used when there is no daylight savings time in the local time zone:

```
std offset
```

The *std* string specifies the name of the time zone and must be three or more alphabetic characters. The offset string immediately follows std and specifies the time value to be added to the local time to get *Coordinated Universal Time* (UTC). The offset is positive if the local time zone is west of the Prime Meridian and negative if it is east. The hour must be between 0 and 24, and the minutes and seconds must be between 0 and 59.

The second format is used when there is daylight savings time:

```
std offset dst [offset],start[/time],end[/time]
```

There are no spaces in the specification. The initial std and offset specify the Standard Time zone, as described above. The dst string and offset specify the name and offset for the corresponding daylight savings time zone. If the offset is omitted, it defaults to one hour ahead of Standard Time.

The start field specifies when daylight savings time goes into effect and the end field specifies when the change is made back to Standard Time. These fields may have the following formats:

- Jn This specifies the Julian day, with n being between 1 and 365. February 29 is never counted even in leap years.
- n This specifies the Julian day, with n being between 1 and 365. February 29 is counted in leap years.
- Mm.w.d This specifies day, d (0 < d < 6) of week w (1 < w < 5) of month m (1 < m < 12). Week 1 is the first week in which day d occurs and week 5 is the last week in which day d occurs. Day 0 is a Sunday.

The time fields specify when, in the local time currently in effect, the change to the other time occurs. If omitted, the default is 02:00:00.

#### In the example below:

```
GST+7DST+6M4.1.0/14:30.M10.5.6/10
```

Daylight Savings Time starts on the first Sunday of April at 2:30 p.m. and it ends on the last Saturday of October at 10:00 a.m.

#### How to set Date and Time

The date command prints or sets the system date and time. Format of the command:

#### For example:

```
date 101014452002
```

#### produces:

```
Thu Oct 10 14:45:00 DST 2002
```

The DST is because it was specified in /etc/TIMEZONE.

#### Introduction

#### Windows 2003 Server Management

Emergency Management Services (EMS) is a new feature in the Windows 2003 Server that allows out-of-band remote management and system recovery tasks. All Emergency Management Services output is accessible using a terminal emulator connected to the server serial port. Besides the normal character mode output sent to the serial console, Windows also sends xml tags. Those tags can be captured and processed by the ACS so that the administrator can automate the actions to be taken.

As the Administrator, you can manage the Emergency Management Services in the Windows Server 2003 from the Web interface. Instead of managing the server through the Special Administration Console (SAC), which is the console when connected directly to the Windows Server through telnet or ssh session, root users can interact with the SAC from the Web (via buttons or directly typing into the terminal window).

#### How it works

When users enter the page to manage their Windows Server, corresponding commands are sent to the server when the users click on the buttons. The server message or result (successful or not) is displayed. If a user is defined for a specific port (sX.users), then that port will be displayed in the Web interface only when that user logs in. Even if are a root user, you won't be able to see that port unless you are defined in all.admin\_users.

The Web interface for Windows Server 2003 is done through the java applet. Each button on the java applet is created in a configuration file (winbuttonbar.conf). When users click on one of the buttons, commands are sent to the remote server. Users can either use the buttons or they can actually click on the terminal window and enter in the commands themselves. To change to other channels once they exist, users can type <Esc> <tab> <enter> in the terminal window. To change to Channel 0, type <Esc> <tab> <0> <enter>.

Windows sends xml tags in the following situations:

- During Windows installation, it sends <channel-switch> with the setup logs.
- During boot, it sends the <machine-info> information.
- When switching channels, it sends the <channel-switch> information.
- During system crash, it sends the <BP> to indicate BreakPoint.

The <machine-info> tag is emitted once by Windows Server during its system boot sequence. This tag is also emitted as part of the <BP> tag. The following elements are included in <machine-info> tag:

<guid> It is the GUID that uniquely identifies the server platform.

Normally, this is an SMBIOS provided ientification. If no such value is available, all 0's GUID string is used (see sample

encoding below).

<name> Is the system name.

<os-build-number> Is a numeric string that identifies a successive Windows

Build.

<os-product> Is the name of the Windows Server 2003 product currently

running on this server. It is one of the following:

Windows Server 2003 Datacenter Edition

Windows Server 2003 Embedded

Windows Server 2003 Enterprise Edition

Windows Server 2003

<os-service-pack> Is an alphanumeric string that identifies the most up-to-date

service pack installed. If none installed, the string is None.

<os-version> Is the numeric identification of the Windows version

currently running.

architectures currently supported by Windows Server 2003.

#### A sample encoding of this tag follows:

```
<?xml>
<machine-info>
<name>NTHEAD-800I-1</name>
<quid>000000000-0000-0000-000000000000</quid>
```

The console environment provided by the serial port is called Special Administration Console (SAC). In the SAC command line, each time we enter the "cmd" command we create a channel. A channel is the "Command Prompt" environment, where you can enter the Command Prompt commands (dir, cd, edit, del, copy, etc). We can switch back and forth between channel(s) and SAC by pressing Esc Tab keys. We can create up to 9 channels, i.e., up to 9 Command Prompt sessions. Whenever we switch channels, the <channel-switch> tag is sent. The following elements are included in the <channel-switch> tag:

<application-type>

Is a hexadecimal GUID signifying the application or tool that is running on the Windows Server platform and communicating via this active channel. It is to be used to discern the different interaction modes. During the Windows GUI-mode Setup phase, the following GUIDs identify the specific types of data being emitted:

- 1. Debug Log (5ED3BAC7-A2F9-4E45-9875-B259EA3F291F)
- 2. Error Log (773D2759-19B8-4D6E-8045-26BF38402252)
- 3. Action Log (D37C67BA-89E7-44BA-AE5A-112C6806B0DD)

During nominal Windows Server operations, the following GUIDs can be expected:

- 1. SAC (63D02270-8AA4-11D5-BCCF-806D6172696F)
- 2. CMD (63D02271-8AA4-11D5-BCCF-00B0D014A2D0)

The above are constant GUIDs and should not be confused with those provided via the <guid> tag below.

<description>

Is the user-friendly name of the active channel. For the GUI-Mode Setup tool they are:

- 1. Debug Log (Setup tracing log)
- 2. Error Log (Setup errors log)
- 3. Action Log (Setup actions log)

For the Windows Server, they are:

- 1. SAC (Special Administration Console)
- 2. CMD (Command Prompt)

<guid>

Is a hexadecimal GUID that identifies a specific instance of a channel. During a life-span of a Windows Server (between any two system boots), there is a total of 10 channels being allocated. Of those, one can be expected a GUID for each of the following channel types:

- 1. GUI-Mode Setup Debug Log
- 2. GUI-Mode Setup Error Log
- 3. GUI-Mode Setup Action Log
- 4. SAC

The remaining GUIDs are of the CMD channel type. For example, during Windows setup, there are 3 GUIDs assigned to Setup, 1 to SAC and the remaining 6 to CMD. However, during normal Windows operations, there is 1 GUID assigned to SAC and the remaining 9 to CMD.

These GUIDs are created anew for each instance of channels, and should not be confused with the constant GUIDs provided via the <application-type> tag above.

<name>

Is the system name of the active channel. For the GUI-mode Setup tool, they are the file names where the data is written:

- 1. Debug Log (setuplog.txt)
- 2. Error Log (setuperr.log)
- 3. Action Log (setupact.log)

For Windows Server, they are:

- 1. SAC (SAC)
- 2. CMD (Cmdnnnn), where nnnn indicates the corresponding channel number

<type>

Is the type of data being emitted on the active channel. Currently, there are two types of data supported:

- 1. Raw for the 3 GUI-Mode Setup channels
- 2. VT-UTF8 for the SAC and CMD channels

#### A sample encoding of the SAC channel tag follows:

```
<channel-switch>
<name>SAC</name>
<description>Special Administration Console</description>
<type>VT-UTF8</type>
<guid>laee4cc0-cff3-1ld6-9a3d-806e6f6e6963</guid>
<application-type>63d02270-8aa4-1ld5-bccf-806d6172696f</application-type>
</channel-switch>
```

#### A sample encoding of the CMD channel tag follows:

```
<channel-switch>
<name>Cmd0001</name>
<description>Command Prompt</description>
```

```
<type>VT-UTF8</type>
<guid>970438d1-12bb-11d7-8a92-505054503030</guid>
<application-type>63d02271-8aa4-11d5-bccf-00b0d014a2d0</application-type>
</channel-switch>
```

#### A sample encoding of the GUI-Mode Setup Debug Log channel tag follows:

```
<channel-switch>
<name>setuplog.txt</name>
<description>Setup tracing log</description>
<type>Raw</type>
<guid>6f28e904-1298-11d7-b54e-806e6f6e6963</guid>
<application-type>5ed3bac7-a2f9-4e45-9875-b259ea3f291f</application-type>
</channel-switch>
```

The <BP> tag is emitted when the Windows Server system halts such that only elements of the kernel are the most recently operating logic.

<INSTANCE CLASSNAME=> Is the type of break point. Currently, there is only one type

emitted, i.e. "Blue Screen" which indicates the system was

halted prematurely. It is represented by the

CLASSNAME="BLUESCREEN" value.

<machine-info> Is described above.

<PROPERTY NAME=> Provides additional details, such as error code of the

abnormal condition that caused the break point.

#### A sample encoding of the Break Point tag follows:

```
<?xml>
<BP>
<INSTANCE CLASSNAME="BLUESCREEN">
```

How to Configure it

There is a new parameter in /etc/portslave/pslave.conf to monitor for xml data. For instance, for ttyS1 we could configure:

```
sl.xml monitor 1
```

When the xml\_monitor is set, cy\_buffering will search for xml packets coming from the serial port. When a complete xml packet is received, cy\_buffering will send it to syslog-ng. In syslog-ng.conf, the following filters are available to filter the xml messages:

Once the desired message is filtered, we have to define which actions we would like to take. Syslog-ng will create macros that can give easy access for the administrators to access the xml information. If the administrator uses these macros, syslog-ng replaces the macros by the data received in the xml packet. For instance, the following table shows the macros that are available when filter f\_windows\_bluescreen is successful and the examples of values that can replace the macros:

Table 14: Windows 2003 Macros

Macro	Description	Value to replace macro
\$ <instance CLASSNAME=&gt;</instance 	Reason for the break point. Currently there is only one type, BLUESCREEN.	BLUESCREEN
\$ <property name=""></property>	Additional details about break point.	STOPCODE
\$ <value></value>	Additional details about break point.	0xE2
\$ <name></name>	Machine name	MY_WIN_SERVER
\$ <guid></guid>	GUID that uniquely identifies this server. If no such value is available, all 0's GUID string is used.	4c4c4544-8e00-4410- 8045-80c04f4c4c20
\$ <pre>\$<pre>processor- architecture&gt;</pre></pre>	Processor architecture. It can be either x86 or IA64.	x86
\$ <os-version></os-version>	Windows version.	5.2
\$ <os-build-number></os-build-number>	Numeric string that identifies a successive Windows Build.	3763
\$ <os-product></os-product>	Which Windows Server product. It can be: Windows Server 2003 Datacenter Edition, Windows Server 2003 Embedded, Windows Server 2003 Enterprise Edition or Windows Server 2003.	Windows Server 2003

Table 14: Windows 2003 Macros

Macro	Description	Value to replace macro
\$ <os-service-pack></os-service-pack>	Alphanumeric string that identifies the most up-to-date service packet installed. If none installed, the string is None.	None
\$ <tty></tty>	ACS serial port tty or serverfarm name.	S1.ttyS1

For the f\_windows\_boot, the following macros are available:

Table 15: f\_windows\_boot Macros

Macro	Description	Value to replace macro
\$ <name></name>	Machine name	MY_WIN_SERVER
\$ <guid></guid>	GUID that uniquely identifies this server. If no such value is available, all 0's GUID string is used.	4c4c4544-8e00-4410- 8045-80c04f4c4c20
\$ <pre>\$<pre>processor- architecture&gt;</pre></pre>	Processor architecture. It can be either x86 or IA64.	x86
\$ <os-version></os-version>	Windows version.	5.2
\$ <os-build-number></os-build-number>	Numeric string that identifies a successive Windows Build.	3763
\$ <os-product></os-product>	Which Windows Server product. It can be: Windows Server 2003 Datacenter Edition, Windows Server 2003 Embedded, Windows Server 2003 Enterprise Edition or Windows Server 2003.	Windows Server 2003

Table 15: f windows boot Macros

Macro	Description	Value to replace macro
\$ <os-service-pack></os-service-pack>	Alphanumeric string that identifies the most up-to-date service packet installed. If none installed, the string is None.	None
\$ <tty< td=""><td>ACS serial port tty or serverfarm name.</td><td>S2.server_connected_ to_serial2</td></tty<>	ACS serial port tty or serverfarm name.	S2.server_connected_ to_serial2

As an example on how we can use above macros, let's say we want the ACS to send an e-mail to the administrator whenever a crash happens. The e-mail should have the information about the reason of the crash, machine name and windows version information. So we just have to create the following entry in syslog-ng.conf:

And the following entry will activate the win2003mail action when the f\_windows\_bluescreen filter is successful:

```
source src { unix-stream("/dev/log"); };
log { source(src); filter(f_windows_bluescreen); destination(win2003mail); };
```

#### Server Commands

The following are the different commands and their descriptions that can be sent to the server.

**Table 16: Server Commands** 

Button Name	Command Set	Description
List Channels	ch	Channel management commands.
Close Channel	ch -ci <#>	Close a channel by its number.
Create a Channel	cmd	Create a Command Prompt channel.
Switch a Channel	ch -si <#>	Switch to another channel (from Channel 0).
Show Kernel Log	d	Dump the current kernel log.
Toggle T-list	f	Toggles the information output by the t-list command, which shows processes only, or shows processes and threads.
List IP Information	i	List all IP network numbers and their IP addresses.
Set IP Parameters	i <#> <ip> <subnet> <gateway></gateway></subnet></ip>	Set network interface number, IP address, subnet and gateway.
Display Server ID	id	Display the computer identification information.
Kill a Process	k <pid></pid>	Kill the given process.
Lower Priority of a Process	l <pid></pid>	Lower the priority of a process to the lowest possible.

**Table 16: Server Commands** 

Button Name	Command Set	Description
Lock Channels	lock	Lock access to Command Prompt channels. You must provide valid logon credentials to unlock a channel.
Limit Memory Usage of a Process	m <pid> <mb-allow></mb-allow></pid>	Limit the memory usage of a process to <mb-allow>.</mb-allow>
Paging	р	Causes t-list command output to pause after displaying one full screen of information.
Raise Priority of a Process	r <pid></pid>	Raise the priority of a process by one.
Show Time and Date	s	Display the current time and date (24 hour clock used).
Set Time and Date	mm/dd/yyyy hh:mm	Set the current time and date (24 hour clock used).
Show Task List	t	Tlist.
Crash Dump	crashdump	Crash the system. Crash dump must be enabled.
Restart	restart	Restart the system immediately.
Shutdown	shutdown	Shut down the system immediately.

How it Works

Sample configuration in pslave.conf:

```
s1.tty ttyS1
s1.web_WinEMS 1
s1.users jen
s1.admin_users john
```

Step 1: Log into the web interface of your ACS/TS.

Step 2: Go to the Navigation menu -> Applications section -> Windows EMS.

Start managing your server by pressing on actions desired.

#### NIS Server Management

As the administrator, you can manage ACS accounts on an NIS (Network Information System) server using your NIS domain. NIS provides simple and generic client-server database access facilities that can be used to distribute information. This makes the network appear as a single system, with the same accounts on all hosts. Originally, NIS was called Yellow Pages, or YP, which is still widely used to informally refer to this service. Yellow Pages is also a trademark of British Telecom; they required Sun to drop the name. As things go, some names stay with people, and so YP lives on as a prefix to the names of most NIS-related commands such as ypsery, ypbind, etc. NIS keeps database information in so-called maps containing key-value pairs. Maps are stored on a central host running the NIS server, from which clients may retrieve the information through various RPC calls. Quite frequently, maps are stored in DBM files, which allow for quick searches. For each key to be searched, a separate DBM file must be created. There's a distinctive concept in NIS that refers to a network—that is the collection of all hosts that share part of their system configuration data through NIS: the NIS domain. NIS domains have absolutely nothing in common with the domains encountered in DNS, although both can have the same domain names. NIS domains determine which NIS server an application will query. After the configuration of NIS client, all local authentication will use the NIS database.

### Feature Description

All applications in ACS use PAM to do password authentication. Accordingly, the implementation of NIS client in ACS includes one PAM module. The NIS client feature needs these following files/commands:

/etc/yp.conf This file contains the configuration used by ypbind.

/var/yp The directory used by ypbind.

domainname).

/usr/sbin/ypbind Finds the server for NIS domains and maintains the NIS binding

information.

/usr/bin/ypwhich Returns the name of the NIS server that supplies the NIS

services.

/usr/bin/ypcat Prints the values of all keys from the NIS database specified by

map name.

/usr/bin/ypmatch Prints the values of one or more keys from the NIS database

specified by map name.

pam\_unix2.so The standard PAM module for traditional password

authentication.

/usr/sbin/domainname Shell script to read/write the NIS domain name.

### Configuration

You will first need to first configure the NIS domain name, using the command *domainname*. You will then need to configure the NIS server by editing the /etc/yp.conf file.

#### <u>How to Test the Configuration</u>

To test the configuration do the following:

- Step 1: Run the command *domainname*.

  You'll want to make sure that you have the NIS domain name set.
- Step 2: Start up the following command:

```
/usr/sbin/ypbind
```

Step 3: Display the name of NIS server by running the following command:

```
/usr/bin/ypwhich -t
```

Step 4: Displays the all users' entry in the NIS database by running the following command:

```
/usr/bin/ypcat -t passwd.byname
```

Step 5: Display the user's entry in the NIS passwd file.

```
/usr/bin/ypmatch -t <userid/username> passwd.byname
```

If the preceding steps were performed successfully, you now need to change the /etc/inittab file by uncommenting the line that performs a ypbind upon startup. Change the /etc/nsswitch.conf file ("System Databases and Name service Switch configuration file) to include the "nis" in the lookup order of the "databases."

The /etc/nsswitch.conf file has the following format:

```
<database> : <service> [ <actions> <service> ]
```

#### where:

<database> - available: aliases, ethers, group, hosts, netgroup, network, passwd, protocols, publickey, rpc, services and shadow

<service> - available: nis (use NIS version 2) , dns (use Domain Name Service) and files (use the local files)

```
<actions> · Has this format: [ <status> = <action> ] where:
```

<status> = SUCCESS, NOTFOUND, UNAVAIL or TRYAGAIN

<action> = return or continue

SUCCESS - No error occurred and the desired entry is returned. The default action for this status is 'return'

NOTFOUND - The lookup process works fine, but the needed value was not found. The default action for this status is "continue."

UNAVAIL - The service is permanently unavailable.

TRYAGAIN - The service is temporarily unavailable.

To use NIS only to authenticate users, you need to change the lines in /etc/nsswitch.conf that reference passwd, shadow, and group.

#### **Examples**

1. You wish to authenticate the user first in the local database. If the user is not found, then use NIS:

passwd: files nis shadow: files nis group: files nis

2. You wish to authenticate the user first using NIS. If the user is not found, then use the local database:

passwd: nis file shadow: nis files group: nis files

3. You wish to authenticate the user first using NIS. If the user was not found or the NIS server is down, then use the local database:

passwd: nis [UNAVAIL=continue TRYAGAIN=continue] files shadow: nis [UNAVAIL=continue TRYAGAIN=continue] files group: nis [UNAVAIL=continue TRYAGAIN=continue] files

The above three steps will result in all local authentication using the NIS database.

#### Users and Passwords

A username and password are necessary to log in to the AlterPath Console Server. The user *root* is predefined, with a password *tslinux*. A password should be configured as soon as possible to avoid unauthorized access. Type the command:

passwd

to create a password for the root user. To create a regular user (without root privileges), use the commands:

```
adduser user_name
passwd user_password
```

To log out, type "logout" at the command prompt.

### How to show who is logged in and what they are doing

The command "w" displays information about the users currently on the machine, and their processes. It calls two commands: w\_ori and w\_cas. The w\_ori is the new name of the original command "w" and the w\_cas shows the CAS sessions information.

The header of w\_ori shows, in this order: the current time, how long the system has been running, how many users are currently logged on (excluded the CAS users), and the system load averages for the past 1, 5, and 15 minutes.

The following entries are displayed for each user (excluded the CAS users): login name, the tty name, the remote host, login time, idle time, JCPU time (it is the time used by all processes attached to the tty), PCPU time (it is the time used by the current process, named in the "what" field), and the command line of their current process.

The header of w\_cas shows how many CAS users are currently logged on. The following entries are displayed for each CAS user: login name, the tty name, the remote host and remote port, login time, the process ID and the command line of the current process.

### Linux File Structure

The Linux file system is organized hierarchically, with the base (or root) directory represented by the symbol "/". All folders and files are nested within each other below this base directory. The directories located just below the base directory are:

/home	Contains the work directories of system users.
/bin	Contains applications and utilities used during system initialization.
/dev	Contains files for devices and ports.
/etc	Contains configuration files specific to the operating system.
/lib	Contains shared libraries.
/proc	Contains process information.
/mnt	Contains information about mounted disks.
/opt	Location where packages not supplied with the operating system are stored.
/tmp	Location where temporary files are stored.
/usr	Contains most of the operating system files.
/var	Contains operating system data files.

### Basic File Manipulation Commands

The basic file manipulation commands allow the user to copy, delete, and move files and create and delete directories.

cp file\_name destination Copies the file indicated by file\_name to the path a) cp text.txt /tmp indicated by destination. a) Copies the file text.txt

b) cp /chap/robo.php ./excess.php in the current directory to the tmp directory.

b) Copies the file robo.php in the chap directory to

the current directory and renames the copy

excess.php.

rm file name Removes the file indicated by file\_name.

mv file name destination Moves the file indicated by file\_name to the path

indicated by destination.

mkdir *directory\_name* Creates a directory named directory\_name. a) mkdir spot a) creates the directory spot in the current

b) mkdir /tmp/snuggles directory. b) creates the directory snuggles in the

directory tmp.

rmdir *directory\_name* Removes the directory indicated by

directory\_name.

Other commands allow the user to change directories and see the contents of a directory.

pwd Supplies the name of the current directory. While logged in, the

user is always "in" a directory. The default initial directory is the

user's home directory: /home/<username>

ls [options] Lists the files and directories within directory\_name. Some useful directory\_name

options are -l for more detailed output and -a which shows hid-

den system files.

Changes the directory to the one specified. cd *directory\_name* 

cat file name Prints the contents of file name to the screen.

#### **Shortcuts:**

- . (one dot) Represents the current directory.
- .. (two dots) Represents one directory above the current directory (i.e. one directory closer to the base directory).

#### The vi Editor

To edit a file using the vi editor, type:

vi file\_name

Vi is a three-state line editor: it has a command mode, a line mode and an editing mode. If in doubt as to which mode you are in, press the <ESC> key which will bring you to the command mode.

Table 17: vi modes

Mode	What is done there	How to get there
Command mode	Navigation within the open file.	Press the <esc> key.</esc>
Editing mode	Text editing.	See list of editing commands below.
Line mode	File saving, opening, etc. Exiting from vi.	From the command mode, type ":" (colon).

When you enter the vi program, you are automatically in command mode. To navigate to the part of the file you wish to edit, use the following keys:

Table 18: vi navigation commands

h	Moves the cursor to the left (left arrow).
j	Moves the cursor to the next line (down arrow).
k	Moves the cursor to the previous line (up arrow).
1	Moves the cursor to the right (right arrow).

Having arrived at the location where text should be changed, use these commands to modify the text (note commands "i" and "o" will move you into edit mode and everything typed will be taken literally until you press the <ESC> key to return to the command mode).

Table 19: vi file modification commands

i	Inserts text before the cursor position (everything to the right of the cursor is shifted right).
o	Creates a new line below the current line and insert text (all lines are shifted down).
dd	Removes the entire current line.
X	Deletes the letter at the cursor position.

After you have finished modifying a file, enter line mode (by typing ":" from command mode) and use one of the following commands:

Table 20: vi line mode commands

w	Saves the file (w is for write).
wq	Saves and closes the file (q is for quit).
q!	Closes the file without saving.
w file	Saves the file with the name <i><file></file></i> .
e <i>file</i>	Opens the file named <i><file></file></i> .

### The Routing Table

The AlterPath Console Server has a static routing table that can be seen using the commands:

route

or

netstat -rn

The file /etc/network/st\_routes is the AlterPath Console Server's method for configuring static routes. Routes should be added to the file (which is a script run when the AlterPath Console Server is initialized) or at the prompt (for temporary routes) using the following syntax:

route [add|del] [-net|-host] target netmask nt\_msk [gw gt\_way]
interf

[add/del]	One of these tags must be present. Routes can be either added or deleted.
[-net/-host]	Net is for routes to a network and -host is for routes to a single host.
target	Target is the IP address of the destination host or network.
netmask nt_msk	The tag <i>netmask</i> and <i>nt_mask</i> are necessary only when subnetting is used, otherwise, a mask appropriate to the target is assumed. nt_msk must be specified in dot notation.
gw gt_way	Specifies a gateway, when applicable. gt_way is the IP address or hostname of the gateway.
interf	The interface to use for this route. Must be specified if a gateway is not. When a gateway is specified, the operating system determines which inter-

face is to be used.

#### Secure Shell Session

Ssh is a command interface and protocol often used by network administrators to connect securely to a remote computer. Ssh replaces its non-secure counterpart rsh and rlogin. There are two versions of the protocol, ssh and ssh2. The AlterPath Console Server offers both. The command to start an ssh client session from a UNIX workstation is:

```
ssh -t <user>@<hostname>
```

#### where

Note: "serverfarm" is a physical port alias. It can be configured in the file pslave.conf. An example:

```
username: cyclades
```

ACS16 IP address: 192.168.160.1

host name: acs16

servername for port 1: file\_server

ttyS1 is addressed by IP 10.0.0.1 or socket port 7001. The various ways to access the server connected to the port are:

```
ssh -t cyclades:ttySl@acs16
ssh -t cyclades:7001@acs16
ssh -t cyclades:10.0.0.1@acs16
ssh -t cyclades:file server@acs16
```

```
ssh -t -l cyclades:10.0.0.lacs16
ssh -t -l cyclades:7001 acs16
```

For openssh clients, version 3.1p1 or later ssh2 is the default. In that case, the -1 flag is used for ssh1.

```
ssh -t cyclades:7001@acs16

ssh -t -2 cyclades:7001@acs16

ssh -t cyclades:7001@acs16
```

(openssh 3.1p1 or later - Cyclades-TS V\_1.3.2 or later/AlterPath Console Server version 2.1.0 or later -> ssh2 will be used)

```
ssh -t -1 cyclades:7001@acs16
```

(openssh 3.1p1 or later - AlterPath Console Server version 2.1.0 or later -> ssh1 will be used)

To log in to a port that does not require authentication, the username is not necessary:

```
ssh -t -2 :ttyS1@acs16
```

Note: In this case, the file sshd\_config must be changed in the following way:

```
PermitRootLogin Yes
```

PermitEmptyPassword Yes

#### The Session Channel Break Extension

This is a new feature for the AlterPath Console Server version 2.1.3 and Cyclades-TS version 1.3.7. The ACS/TS provides new way to send a break signal during a SSH version 2 terminal session. This method is defined by "Session Channel Break Extension: draft-ietf-secsh-break-00.txt." In previous ACS and TS versions there is one break lenght in milliseconds (break duration). Now the ACS and TS have a new parameter <all/Sx>.break\_interval, which is used with all.break\_sequence (<all/Sxx>.break\_sequence). (This improves the SSH-break Cyclades implementation).

The ssh2-client receives a command ("<ssh escape char>B") from the user and sends one "break request" to ssh-server. The ssh-server receives the "break request" and sends a break command to the serial port. The ssh client can send the break duration (break interval), so the user can configure this value by command line ("-B <br/>break interval in miliseconds>") or by ssh\_config file ("breakinterval <br/>break interval in miliseconds>").

How it works in SSH Server (all.protocol is socket ssh)

The serial driver accepts the parameter *break interval* in the break command. If the version is 2 (ssh-2), the server accepts and treats the "break request" sent by the client. The "break request" defines the break-length in miliseconds. The server sends a break command with the break-length to the serial driver to perform the break in the serial port. If the parameter all.break\_sequence is configured and the server finds the sequence in the data received from client, the server sends a break command with all.break interval to serial driver.

How it works in SSH Client

The SSH client has a new option "-B <br/>
break\_interval in miliseconds>" and accepts break\_interval in ssh\_config. When the user types "<ssh-escape>B" (where ssh-escape is "~") the client sends a "break request" to ssh-server. When the ACS/TS calls the ssh-client automatically, it uses the parameter all.break\_interval to calls the ssh-2 client.

Configuring sshd's client authentication using SSH Protocol version 1

Step 1: Only RhostsAuthentication yes in sshd\_config.

In the linux host enable in the file /etc/ssh/ssh\_config the parameters:

Host \*

RhostsAuthentication yes

UsePrivilegedPort yes

#### One of these:

hostname or ipaddress in /etc/hosts.equiv or /etc/ssh/shosts.equiv

hostname or ipaddress and username in ~/.rhosts or ~/.shosts and IgnoreRhosts no in sshd config

- Client start-up command: ssh -t <ACS\_ip or Serial\_port\_ip> (if the ssh client is running under a session belonging to a username present both in the workstation's database and the ACS's database).
- Client start-up command: ssh -t -l <username> <ACS\_ip or Serial\_port\_ip> (if the ssh client is running under a session belonging to a username present only in the workstation's database. In this case, the <username> indicated would have to be a username present in the ACS's database).



Note: For security reasons, some ssh clients do not allow just this type of authentication. To access the serial port, the ACS must be configured for local authentication. No root user should be used as username.

#### Step 2: Only RhostsRSAAuthentication yes in sshd\_config.

- One of the RhostsAuthentication settings, described in Step 1.
- Client machine's host key (SETC/ssh\_host\_key.pub) copied into the tmp/known\_hosts file. The client hostname plus the information inside this file must be appended in one single line inside the file /etc/ssh/ssh\_known\_hosts or ~/.ssh/known\_hosts and IgnoreUserKnownHosts no inside sshd\_config. The following commands can be used for example:

```
echo 'n 'client_hostname ' >> /etc/ssh/ssh_known_hosts or ~/.ssh/
known_hosts

cat /tmp/known_hosts >> /etc/ssh/ssh_known_hosts or ~/.ssh/
known_hosts
```

client start-up command: ssh -t <ACS\_ip or Serial\_port\_ip>



Note: "client\_hostname" should be the DNS name. To access the serial port, the ACS must be configured for local authentication. No root user should be used as username.

#### Step 3: Only RSAAuthentication yes in sshd\_config.

- Removal of the ACS's \*.equiv, ~/.?hosts, and \*known\_hosts files.
- Client identity created by ssh-keygen and its public part (~/.ssh/identity.pub) copied into Secure ACS's ~/.ssh/authorized\_keys.
- Client start-up command: ssh -t <ACS\_ip or Serial\_port\_ip>.

#### Step 4: Only PasswdAuthentication yes in sshd\_config.

- Removal of the ACS's \*.equiv, ~/.?hosts, \*known\_hosts, and \*authorized\_keys files.
- Client startup command: ssh -t -l <username> <ACS\_ip or Serial\_port\_ip> or ssh t -l <username:alias><ACS\_ip>.

Configuring sshd's client authentication using SSH Protocol version 2

Only PasswdAuthentication yes in sshd\_config DSA Authentication is the default. (Make sure the parameter PubkeyAuthentication is enabled.)

- Client DSA identity created by ssh-keygen -d and its public part (~/.ssh/id\_dsa.pub) copied into the ACS's ~/.ssh/authorized\_keys2 file.
- Password Authentication is performed if DSA key is not known to the ACS. Client start-up command: ssh -2 -t <TS\_ip or Serial\_port\_ip>.



Note: All files "~/\*" or "~/.ssh/\*" must be owned by the user and readable only by others. All files created or updated must have their full path and file name inside the file config\_files and the command saveconf must be executed before rebooting the ACS.

Configuring the Session Channel Break Extension in SSH Server

- Step 1: Configure the parameter break\_interval in pslave.conf.

  This can be done by the admin using the Web, snmpset, the Wizard or CLI.
- Step 2: Configure the parameter ssh\_interval in ssh\_config.

  This can be done using the vi editor.

### The Process Table

The process table shows which processes are running. Type *ps -a* to see a table similar to that below.

Table 21: Process table

PID	UID	State	Command
1	root	S	/sbin/inetd
31	root	S	/sbin/sshd
32	root	S	/sbin/cy_ras
36	root	S	/sbin/cy_wdt_led wdt led
154	root	R	/ps -a

To restart the cy\_ras process use its process ID or execute the command:

signal\_ras hup

This executes the ps command, searches for the cy\_ras process id, then sends the signal *hup* to the process, all in one step. Never kill cy\_ras with the signals -9 or SIGKILL.

### TS Menu Script

The ts\_menu script can be used to avoid typing long telnet or ssh commands. It presents a short menu with the names of the servers connected to the serial ports of the AlterPath Console Server. The server is selected by its corresponding number. ts\_menu must be executed from a local session: via console, telnet, ssh, dumb terminal connected to a serial port, etc. Only ports configured for console access (protocols socket\_server or socket\_ssh) will be presented. To start having familiarity with this application, run ts\_menu - h:

```
> ts menu -h
USAGE: ts_menu options
-p: Display Ethernet Ip and Tcp port
-i : Display local Ip assigned to the serial port
-u <name> : Username to be used in ssh/telnet command
-U: Allows choosing of different usernames for different ports
-h: print this help message
> ts_menu
Master and Slaves Console Server Connection Menu
1 TSJen800
2 edson-r4.Cyclades.com
3 az84.Cycladess.com
4 64.186.190.85
5 az85.Cyclades.com
Type 'q' to quit, a valid option [1-5], or anything else to
refresh:
```

By selecting 1 in this example, the user will access the local serial ports on that AlterPath Console Server. If the user selects 2 through 5, remote serial ports will be accessed. This is

### Appendix A - New User Background Information

used when there is clustering (one AlterPath Console Server master box and one or more AlterPath Console Server slave boxes).

#### If the user selects 1, the following screen is displayed:

Serial Console Server Connection Menu for your Master Terminal Server

1 ttyS1 2 ttyS2 3 s3serverfarm

Type 'q' to quit, 'b' to return to previous menu, a valid option[1-

3], or anything else to refresh:

Options 1 to 3 in this case are serial ports configured to work as a CAS profile. Serial port 3 is presented as an alias name (s3serverfarm). When no name is configured in pslave.conf, ttyS<N> is used instead. Once the serial port is selected, the username and password for that port (in case there is a per-user access to the port and -U is passed as parameter) will be presented, and access is granted.

To access remote serial ports, the presentation will follow a similar approach to the one used for local serial ports.

The ts\_menu script has the following line options:

-p : Displays Ethernet IP Address and TCP port instead of server names.

```
AlterPath Console Server: Serial Console Server Connection menu

1 209.81.55.79 7001 2 209.81.55.79 7002 3 209.81.55.79 7003

4 209.81.55.79 7004 5 209.81.55.79 7005 6 209.81.55.79 7006

Type 'q' to quit, a valid option [1-6], or anything else to refresh:
```

-i: Displays Local IP assigned to the serial port instead of server names.

```
AlterPath Console Server: Serial Console Server Connection menu
1 192.168.1.101 2 192.168.1.102 3 192.168.1.103 4 192.168.1.104
```

## Appendix A - New User Background Information

5 192.168.1.105 6 192.168.1.106

Type 'q' to quit, a valid option [1-6], or anything else to refresh:

-u <name> : Username to be used in the ssh/telnet command. The default username is that used to log onto the AlterPath Console Server.

-h : Lists script options.

#### General Hardware Specifications

The power requirements, environmental conditions and physical specifications of the AlterPath Console Server are listed below.

**Table 22: AlterPath Console Server power requirements** 

Power Specifications							
	ACS1 ACS4 ACS8 ACS16 ACS32						
Input Voltage Range	External Universal Input Desktop Power Supply, 100- 240VAC auto-range input, 5VDC output (Internal power modules available for 12VDC, 24VDC, -48VDC and Power Over Ethernet)	Internal 100 - 240VAC autorange (- 48VDC option available)	Internal 100 - 240VAC autorange (- 48VDC option available)	Internal 100- 240VAC autorange (-48VDC option available)	Internal 100- 240VAC autorange (-48VDC option available)	Internal 100- 240VAC autorange (-48VDC option available)	
Input Frequency Range	50/60H	50/60H	50/60H	50/60H	50/60H	50/60H	
Power @120VAC	5 W max	16 W max	18 W max	22 W max	26 W max	11 W max	
Power @220 VAC	6 W max	25 W max	28 W max	28 W max	37 W max	17 W max	

Table 23: AlterPath Console Server environmental conditions

Environmental Information						
	ACS1	ACS4	ACS8	ACS16	ACS32	ACS48
Operating Temperature	50F to 122F (10°C to 50°C)	50F to 112F (10°C to 44°C)	50F to 112F (10°C to 44°C)	50F to 112F (10°C to 44°C)	50F to 112F (10°C to 44°C)	50F to 112F (10°C to 44°C)
Relative Humidity	10 - 90%, non- condensing	10 - 90%, non- condensing	10 - 90%, non- condensing	10 - 90%, non- condensing	10 - 90%, non- condensing	10 - 90%, non- condensing

Table 24: AlterPath Console Server physical conditions

Physical Information							
ACS1 ACS4 ACS8 ACS16 ACS32 ACS48							
External Dimensions	2.76 x 3.35 x 1.18 in.	8.5 in. x 4.75 in. x 1 in.	8.5 in. x 4.75 in. x 1 in.	17 in. x 8.5 in. x 1.75 in.	17 in. x 8.5 in. x 1.75 in.	17 in. x 8.5 in. x 1.75 in.	
Weight	0.3 lb.	1.5 lb.	1.6 lb.	6 lb.	6.2 lb.	8 lb.	

Table 25: AlterPath Console Server safety specifications

Safety Information							
ACS1 ACS4 ACS8 ACS16 ACS32 ACS48					ACS48		
Approvals	FCC and CE, Class A						

The following section has all the information you need to quickly and successfully purchase or build cables to the AlterPath Console Server. It focuses on information related to the RS-

232 interface, which applies not only to the AlterPath Console Server but also to any RS-232 cabling.

#### Rear Panel LEDs

The ACS' rear panel has connectors (serial, console and Ethernet) with some LEDs that have the following functionalities:

#### **Ethernet Connector**

Col Shows collision on the LAN every time the unit tries to transmit an

(collision) Ethernet packet.

DT/LK DT flashes when there's data transmitted to or received from the

(data transaction LAN. It's hardware-controlled. LK keeps steady if the LAN is active.

The green LED is Data Transaction activity and the yellow one is

Link state.

100 If 100BT is detected the LED lights on. If 10BT is detected it

turns off.

#### Console Connector

CP CPU activity. It flashes at roughly 1 second intervals.

P1 Power supply #1 ON.

*P2* Power supply #2 ON.

#### Serial Connector

LK DTR. It's software-controlled.

DT

Data transmitted to or received from the serial line. It's hardwarecontrolled.

#### The RS-232 Standard

RS-232C, EIA RS-232, or simply RS-232 refer to a standard defined by the Electronic Industries Association in 1969 for serial communication. More than 30 years later, more applications have been found for this standard than its creators could have imagined. Almost all electronic devices nowadays have serial communication ports.

RS-232 was defined to connect Data Terminal Equipment, (DTE, usually a computer or terminal) to Data Communication Equipment (DCE, usually a modem):

```
DTE > RS-232 > DCE > communication line > DCE > RS-232 > DTE
```

RS-232 is now mostly being used to connect DTE devices directly (without modems or communication lines in between). While that was not the original intention, it is possible with some wiring tricks. The relevant signals (or wires) in a RS-232 cable, from the standpoint of the computer (DTE), are:

Receive Data (RxD) and Transmit Data (TxD)	The actual data signals
Signal Ground (Gnd)	Electrical reference for both ends
Data Terminal Ready (DTR)	Indicates that the computer (DTE) is active
Data Set Ready (DSR)	Indicates that the modem (DCE) is active.
Data Carrier Ready (DCD)	Indicates that the connection over the communication line is active
CTS (Clear to Send, an input)	Flow control for data flowing from DTE to DCE
RTS (Request to Send. an output)	Flow control for data flowing from DCE to DTE

Not all signals are necessary for every application, so the RS-232 cable may not need all 7 wires. The RS-232 interface defines communication parameters such as parity, number of bits

per character, number of stop-bits and the baud rate. Both sides must be configured with the same parameters. That is the first thing to verify if you think you have the correct cable and things still do not work. The most common configuration is 8N1 (8 bits of data per character, no parity bit included with the data, 1 stop-bit to indicate the end of a character). The baud rate in a RS-232 line translates directly into the data speed in bits per second (bps). Usual transmission speeds range between 9,600 bps and 19,200bps (used in most automation and console applications) to 115,200 bps (used by the fastest modems).

#### Cable Length

The original RS-232 specifications were defined to work at a maximum speed of 19,200 bps over distances up to 15 meters (or about 50 feet). That was 30 years ago. Today, RS-232 interfaces can drive signals faster and through longer cables.

As a general rule, consider:

- If the speed is lower than 38.4 kbps, you are safe with any cable up to 30 meters (100 feet)
- If the speed is 38.4 kbps or higher, cables should be shorter than 10 meters (30 feet)
- If your application is outside the above limits (high speed, long distances), you will need better quality (low impedance, low-capacitance) cables.

Successful RS-232 data transmission depends on many variables that are specific to each environment. The general rules above are empirical and have a lot of safety margins built-in.

#### Connectors

The connector traditionally used with RS-232 is the 25-pin D-shaped connector (DB-25). Most analog modems and most older computers and serial equipment use this connector. The RS-232 interface on DB-25 connector always uses the same standard pin assignment.

The 9-pin D-shaped connector (DB-9) saves some space and is also used for RS-232. Most new PC COM ports and serial equipment (specially when compact size is important) uses this connector. RS-232 interfaces on DB-9 connectors always use the same standard pin assignment.

The telephone-type modular RJ-45 plug and jack are very compact, inexpensive and compatible with the phone and Ethernet wiring systems present in most buildings and data centers. Most networking equipment and new servers use RJ-45 connectors for serial communication. Unfortunately there is no standard RS-232 pin assignment for RJ-45 connectors. Every equipment vendor has its own pin assignment.

Most connectors have two versions. The ones with pins are said to be "male" and the ones with holes are said to be "female."

Table 26: Cables and their pin specifications

RS-232 Signal	Name/Function (Input/Output)	DB-25 pins (Standard)	DB-9 pins (Standard)	RJ-45 pins (Cyclades)
Chassis	Safety Ground	1	Shell	Shell
TxD	Transmit Data (O)	2	3	3
RxD	Receive Data (I)	3	2	6
DTR	Data Terminal Ready (O)	20	4	2
DSR	Data Set Ready (I)	6	6	8
DCD	Data Carrier Detect (I)	8	1	7
RTS	Request To Send (O)	4	7	1
CTS	Clear To Send (I)	5	8	5
Gnd	Signal Ground	7	5	4

#### Straight-Through vs. Crossover Cables

The RS-232 interface was originally intended to connect a DTE (computer, printer and other serial devices) to a DCE (modem) using a straight-through cable (all signals on one side connecting to the corresponding signals on the other side one-to-one). By using some "cabling tricks," we can use RS-232 to connect two DTEs as is the case in most modern applications.

A crossover (a.k.a. null-modem) cable is used to connect two DTEs directly, without modems or communication lines in between. The data signals between the two sides are transmitted and received and there are many variations on how the other control signals are wired. A "complete" crossover cable would connect TxD with RxD, DTR with DCD/DSR, and RTS with CTS on both sides. A "simplified" crossover cable would cross TxD and RxD and locally short-circuit DTR with DCD/DSR and RTS with CTS.

#### Which cable should be used?

First, look up the proper cable for your application in the table below. Next, purchase standard off-the-shelf cables from a computer store or cable vendor. For custom cables, refer to the cable diagrams to build your own cables or order them from Cyclades or a cable vendor.

Table 27: Which cable to use

To Connect To	Use Cable
DCE DB-25 Female (standard)  • Analog Modems  • ISDN Terminal Adapters	Cable 1: RJ-45 to DB-25 M straight-through (Custom). This custom cable can be ordered from Cyclades or other cable vendors. A sample is included with the product ("straight-through").

Table 27: Which cable to use

To Connect To	Use Cable
DTE RJ-45 Cyclades (custom)  • All Cyclades Console Ports	Cable 2: RJ-45 to RJ-45 crossover (custom). A sample is included with the product ("straight-through") This custom cable can be ordered from Cyclades or other cable vendors using the provided wiring diagram.

#### Cable Diagrams

Before using the following cable diagrams refer to the tables above to select the correct cable for your application. Sometimes, crossover cables are wired slightly differently depending on the application. A "complete" crossover cable would connect the TxD with RxD, DTR with DCD/DSR, and RTS with CTS across both sides. A "simplified" crossover cable would cross TxD and RxD and locally short-circuit DTR with DCD/DSR and RTS with CTS. Most of the diagrams in this document show the "complete" version of the crossover cables, with support for modem control signals and hardware flow control. Applications that do not require such features have just to configure NO hardware flow control and NO DCD detection on their side. Both ends should have the same configuration for better use of the complete version of the cables.

These cables appear in Cable Package #1 and/or Cable Package #2. You may or may not find them in your box depending on which package you received.

#### Cable #1: Cyclades RJ-45 to DB-25 Male, straight-through

Application: This cable connects Cyclades products (serial ports) to modems and other DCE RS-232 devices. It is included in both Cable Package #1 and #2.

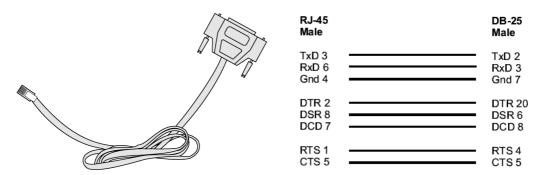


Figure 33: Cable 1 - Cyclades RJ-45 to DB-25 Male, straight-through

#### <u>Cable #2: Cyclades RJ-45 to DB-25 Female/Male, crossover</u>

This cable connects Cyclades products (serial ports) to console ports, terminals, printers and other DTE RS-232 devices. If you are using Cable Package #1, after connecting the appropriate adapter to the RJ-45 straight-through cable, you will essentially have the cable shown in this picture. If you are using Cable Package #2, no assembly is required. You will have the cable shown below.

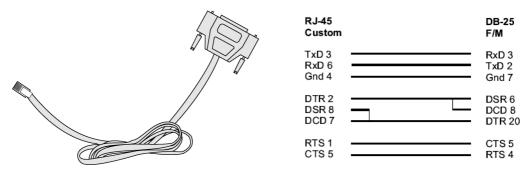


Figure 34: Cable 2 - Cyclades RJ-45 to DB-25 Female/Male, crossover

#### Cable #3: Cyclades RJ-45 to DB-9 Female, crossover

This cable connects Cyclades products (serial ports) to console ports, terminals, printers and other DTE RS-232 devices. If you are using Cable Package #1, after connecting the appropriate adapter to the RJ-45 straight-through cable, you will essentially have the cable shown in this picture. If you are using Cable Package #2, no assembly is required. You will have the cable shown below.

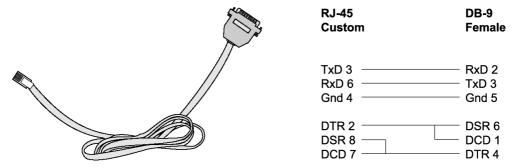


Figure 35: Cable 3 - Cyclades RJ-45 to DB-9 Female, crossover

#### Cable #4: Cyclades RJ-45 to Cyclades RJ-45, straight-through

This cable is the main cable that you will use. Along with one of the adapters provided (RJ-45 to DB-9 or RJ-45 to DB-25) you can create a crossover cable like the ones explained in Cable #2 or #3 for configuration or to connect to a server. This cable is only included in Cable Package. #1.

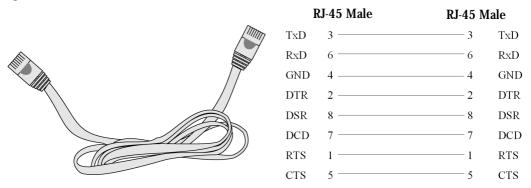


Figure 36: Cable 4 - Cyclades RJ-45 to Cyclades RJ-45, straight-through

#### Cable #5: Cyclades/Sun Netra Cable

This Adapter attaches to a Cat 3 or Cat 5 network cable. It is usually used in console management applications to connect Cyclades products to a Sun Netra server or to a Cisco product. This cable is included in Cable Package #2.

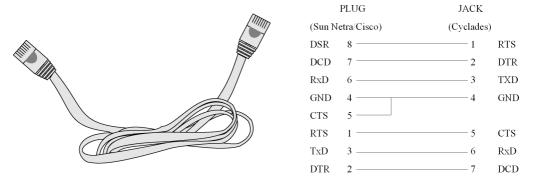


Figure 37: Cable 5 - Cyclades/Sun Netra Cable

#### **Adapters**

The following four adapters are included in the product box. A general diagram is provided below and then a detailed description is included for each adapter.

Loop-Back Connector for Hardware Test

The use of the following DB-25 connector is explained in the Troubleshooting chapter. It is included in both Cable Package #1 and #2.

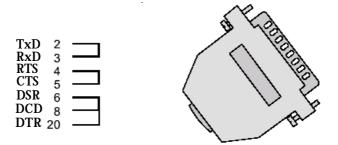


Figure 38: Loop-Back Connector

Cyclades\Sun Netra Adapter

This Adapter attaches to a Cat 3 or Cat 5 network cable. It is usually used in console management applications to connect Cyclades products to a Sun Netra server or to a Cisco product. At one end of the adapter is the black CAT.5e Inline Coupler box with a female RJ-45 terminus, from which a 3-inch-long black Sun Netra-labeled cord extends, terminating in an RJ-45 male connector. This adapter is included in Cable Package #2.

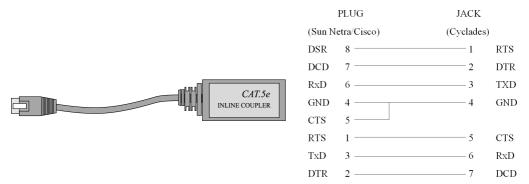
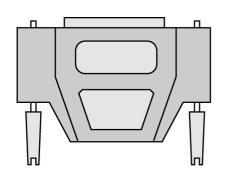


Figure 39: Cyclades\Sun Netra Adapter

RJ-45 Female to DB-25 Male Adapter

The following adapter may be necessary. It is included in Cable Package #1.



]	RJ-45	DB-25M				
RTS	1	5	CTS			
DTR	2 ————	<u> </u>	DSR			
		8 —	DCD			
TXD	3	3	RxD			
GND	4	<del> 7</del>	GND			
CTS	5 —	4	RTS			
RxD	6 —	2	TxD			
DCD DSR	78		DTR			

Figure 40: RJ-45 Female to DB-25 Male Adapter

RJ-45 Female to DB-25 Female Adapter

The following adapter may be necessary. It is included in Cable Package #1.

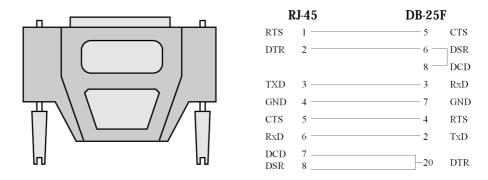


Figure 41: RJ-45 Female to DB-25 Female Adapter

RJ-45 Female to DB-9 Female Adapter

The following adapter may be necessary. This is included in Cable Package #1.

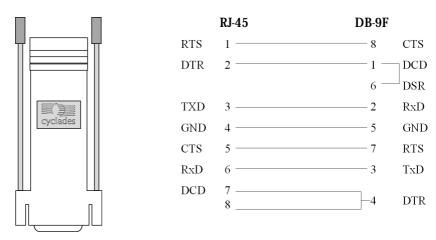


Figure 42: RJ-45 Female to DB-9 Female Adapter

RS-485 Pinout for the ACS1

#### The RS485 pin out is the following:

Pin	1	&	6		Not	in	Use
Pin	2					TX	4-
Pin	3					TXI	3+
Pin	4					RX	<i>–</i>
Pin	5					RXI	3+

#### Introduction

This chapter begins with a table containing parameters common to all profiles, followed by tables with parameters specific to a certain profile. You can find samples of the pslave configuration files (pslave.conf, .cas, .ts, and .ras) in the /etc/portslave directory in the ACS box.

#### **Configuration Parameters**

#### CAS, TS, and Dial-in Common Parameters

The parameters on the following table are common to all three profiles:

Table 30: Parameters Common to CAS, TS, & Dial-in Access

Parameter	Description	Value for this Example
conf.eth_ip	Configured in Task 4: Edit the pslave.conf file in Chapter 2 - Installation, Configuration, and Usage. This is the IP address of the Ethernet interface. This parameter, along with the next two, is used by the cy_ras program to OVERWRITE the file / etc/network/ifcfg_eth0 as soon as the command "signal_ras hup" is executed. The file /etc/network/ifcfg_eth0 should not be edited by the user unless the cy_ras configuration is not going to be used.	200.200.200.1
conf.eth_mask	The mask for the Ethernet network.	255.255.255.0
conf.eth_mtu	The Maximum Transmission Unit size, which determines whether or not packets should be broken up.	1500

Table 30: Parameters Common to CAS, TS, & Dial-in Access

Parameter	Description	Value for this Example
conf.lockdir	The lock directory, which is /var/lock for the AlterPath Console Server. It should not be changed unless the user decides to customize the operating system.	/var/lock
all.speed	The speed for all ports.	9600
all.datasize	The data size for all ports.	8
all.stopbits	The number of stop bits for all ports.	1
all.parity	The parity for all ports.	none
all.authtype	Configured in <u>Task 4: Edit the pslave.conf file</u> in <u>Chapter 2 - Installation, Configuration, and Usage</u> .	radius
all.authhost1	This address indicates the location of the Radius/ TacacsPlus authentication server and is only necessary if this option is chosen in the previous parameter. A second Radius/TacacsPlus authentication server can be configured with the parameter all.authhost2.	200.200.200.2
all.accthost1	This address indicates the location of the Radius/ TacacsPlus accounting server, which can be used to track how long users are connected after being authorized by the authentication server. Its use is optional. If this parameter is not used, accounting will not be performed. If the same server is used for authentication and accounting, both parameters must be filled with the same address. A second Radius/TacacsPlus accounting server can be configured with the parameter all.accthost2.	200.200.200.2

Table 30: Parameters Common to CAS, TS, & Dial-in Access

Parameter	Description	Value for this Example
all.authtype	Type of authentication used. There are several authentication type options:  • none (no authentication)  • local (authentication is performed using the / etc/passwd file)  • remote (This is for a terminal profile only. The unit takes in a username but does not use it for authentication. Instead it passes it to the remote server where it is then used for authentication.)  • radius (authentication is performed using a Radius authentication server)  • TacacsPlus (authentication is performed using a TacacsPlus authentication server)  • Idap (authentication is performed against an Idap database using an Idap server. The IP address and other details of the Idap server are defined in the file /etc/Idap.conf)  • kerberos (authentication is performed using a kerberos server. The IP address and other details of the kerberos server are defined in the file /etc/krb5.conf)  • local/radius (authentication is performed locally first, switching to Radius if unsuccess-	
	ful)	

Table 30: Parameters Common to CAS, TS, & Dial-in Access

Parameter	Description	Value for this Example
	• radius/local (the opposite of the previous option)	
	<ul> <li>local/TacacsPlus (authentication is performed locally first, switching to TacacsPlus if unsuc- cessful)</li> </ul>	
	• TacacsPlus/local (the opposite of the previous option)	
	RadiusDownLocal (local authentication is tried only when the Radius server is down)	
	TacacsPlusDownLocal (local authentication is tried only when the TacacsPlus server is down)	
	Note that this parameter controls the authentication required by the AlterPath Console Server. The authentication required by the device to which the user is connecting is controlled separately.	
all.break_sequence	This parameter is the string that is used to send a break to the TTY. It is only valid if TTY protocol is socket_ssh or socket_server.	~break
all.break_interval	This parameter defines the break duration in milli- seconds. It is valid if TTY protocol is socket_ssh,socket_server or ssh-2 (client).	

Table 30: Parameters Common to CAS, TS, & Dial-in Access

Parameter	Description	Value for this Example
all.radtimeout	This is the timeout (in seconds) for a Radius/ TacacsPlus authentication query to be answered. The first server (authhost1) is tried "radretries" times, and then the second (authhost2), if configured, is contacted "radretries" times. If the second also fails to respond, Radius/TacacsPlus authentication fails.	3
all.radretries	Defines the number of times each Radius/ TacacsPlus server is tried before another is contacted. The default, if not configured, is 5.	5
all.secret	This is the shared secret necessary for communication between the AlterPath Console Server and the Radius/TacacsPlus servers.	secret
all.flow	This sets the flow control to hardware, software, or none.	hard
all.protocol	The default CAS setup was explained in Chapter 2, Task 4: Edit the pslave.conf file.  The TS configuration settings are in Table 32, "TS Parameters," on page 357.  The Dial-in configuration settings are in Table 33, "Dial-in configuration Parameters," on page 359.  For Power Management, see the section "Appendix J - Power Management" on page 433.	socket_server
s1.tty	The device name for the port is set to the value given in this parameter. If a device name is not provided for a port, it will not function.	ttyS1
web_WinEMS (new)	Defines whether or not management of Windows Emergency Management Service is allowed from the Web.	yes or 1, or no or 0

Table 30: Parameters Common to CAS, TS, & Dial-in Access

Parameter	Description	Value for this Example
xml_monitor	A non-zero value activates XML monitoring. All XML data received from the port is captured and sent to syslog-ng with facility LOCAL <db_facility> and priority INFO. The format of the message is "XML_MONITOR (ttySx) [data]". XML tags are sent by Windows Server 2003 Emergency Management Services during boot or crash. You can read more on XML_MONITOR in: /etc/syslog-ng/syslog-ng.conf</db_facility>	
translation	Defines whether or not to perform translation of Fn-keys (e.g. F8 key) from one terminal type to VT-UTF8. Currently only translation from xterm to VT-UTF8 is supported.	xterm
pool	If a port is busy, you will be directed to the next pool group. If port 1 is busy, it goes to port 2. If port 2 is busy, it goes to port 3 and so on. You can pool together several serial ports into a pool group.	

#### **CAS Parameters**

You can configure additional CAS features with the parameters given on the following tables. (The is used as an example in some parameters.

In addition to the above parameters which are common to all local and remote access scenarios, you can also configure the following parameters for additional options. Many of the parameters are unique to CAS, but some also apply to TS and Dial-in port profiles. This is indicated in these instances.

**Table 31: Mostly CAS-specific Parameters** 

Parameter	Description	Value for this Example
conf.nfs_data_ buffering	This is the Remote Network File System where data captured from the serial port will be written instead of being written to the local directory /var/run/ DB. The directory tree to which the file will be written must be NFS-mounted, so the remote host must have NFS installed and the administrator must create, export and allow reading/writing to this directory. The size of this file is not limited by the value of the parameter all.data_buffering, though the value cannot be zero since a zero value turns off data buffering. The size of the file is dependent on the NFS server only (hard drive, partition size, etc.).	commented
conf.facility	This value (0-7) is the Local facility sent to the syslog. The file /etc/syslogng/syslog-ng.conf contains a mapping between the facility number and the action (see more in <a href="Syslog">Syslog</a> in <a href="Chapter 3 - Additional Features">Chapter 3 - Additional Features</a> ).	7
conf.DB_facility	This value (0-7) is the Local facility sent to the syslog with the data when syslog_buffering is active. The file /etc/syslog-ng/syslog-ng.conf contains a mapping between the facility number and the action (see more on <a href="Syslog">Syslog</a> in Chapter 3).	0
conf.group	Used to group users to simplify configuration of the parameter all.users later on. This parameter can be used to define more than one group.	group_name: user1, user2

Table 31: Mostly CAS-specific Parameters

Parameter	Description	Value for this Example
all.DTR_reset	This parameter specifies the behavior of the DTR signal in the serial port. If set to zero the DTR signal will be ON if there is a connection to the serial port, otherwise OFF. If set from 1 to 99 the DTR signal will be always ON. A value greater or equal 100 specifies for how long (in milliseconds) the DTR signal will be turned off before it is turned back on again when a connection to the serial port is closed.	100
all.break_ sequence	This parameter is the string that is used to send a break to the TTY. It is only valid if TTY protocol is socket_ssh or socket_server.	~break
all.break_interval	This parameter defines the break duration in miliseconds. It is valid if TTY protocol is socket_ssh,	socket_ server or ssh- 2 (client)
all.dcd	DCD signal (sets the tty parameter CLOCAL). Valid values are 0 or 1. If all.dcd=0, a connection request will be accepted regardless of the DCD signal and the connection will not be closed if the DCD signal is set to DOWN. If all.dcd=1 a connection request will be accepted only if the DCD signal is UP and the connection will be closed if the DCD signal is set to DOWN.	0
all.issue	This text determines the format of the login banner that is issued when a connection is made to the AlterPath Console Server. \n represents a new line and \r represents a carriage return. Expansion characters can be used here.  Value for this Example:  \r\n\ Welcome to terminal server %h port S%p \r\n\	See Description column

Table 31: Mostly CAS-specific Parameters

Parameter	Description	Value for this Example
all.prompt	This text defines the format of the login prompt. Expansion characters can be used here.	%h login:
all.lf_suppress	This can be useful because telneting (from DOS) from some OS such as Windows 98 causes produces an extra line feed so two prompts appear whenever you press Enter. When set to 1, line feed suppression is active which will eliminate the extra prompt. When set to 0 (default), line feed suppression is not active.	0
all.auto_ answer_input	This parameter works in conjunction with all.auto_answer_output. It allows you to configure a string that will be matched against all data coming in from the tty (remote server). If there is a match, the configured output string (auto_answer_output) will then be send back to the tty. This parameter works only when there is no session to the port. If uncommented and a string of bytes is set, matching occurs whenever there is not session established to the port. If this parameter is commented out, then no checking and matching occurs. (See more on the usage of this parameter in Terminal Appearance in Chapter 3.)	commented
all.auto_ answer_output	This parameter works in conjunction with all.auto_answer_input. It allows you to configure a string that is sent back to the remote server whenever the incoming data remote server matches with all.auto_answer_input. This parameter works only when there is no session to the port. If this parameter is commented, then nothing will be sent back to the remote server even if all.auto_answer_input is uncommented. If this parameter is uncommented and if all.auto_answer_input is also uncommented, then the string configured will be sent back to the remote server. (See more on the usage of this parameter in Terminal Appearance in Chapter 3.)	commented

**Table 31: Mostly CAS-specific Parameters** 

Parameter	Description	Value for this Example
all.ipno	This is the default IP address of the AlterPath Console Server's serial ports. The "+" indicates that the first port should be addressed as 192.168.1.101 and the following ports should have consecutive values. Any host can access a port using its IP address as long as a path to the address exists in the host's routing table.	192.168.1.10 1+
all.poll_interval	Valid only for protocols socket_server and raw_data. When not set to zero, this parameter sets the wait for a TCP connection keep-alive timer. If no traffic passes through the AlterPath Console Server for this period of time, the AlterPath Console Server will send a line status message to the remote device to see if the connection is still up. If not configured, 1000 ms is assumed (the unit for this parameter is ms). If set to zero, line status messages will not be sent to the socket client.	0
all.socket_port	In the CAS profile, this defines an alternative labeling system for the AlterPath Console Server ports. The "+" after the numerical value causes the serial interfaces to be numbered consecutively. In this example, serial interface 1 is assigned the port value 7001, serial interface 2 is assigned the port value 7002, etc. One example on how this could be used is in the case of all.protocol or s <n>.protocol socket_ssh and the port value (7001, 7002, etc), if supplied by the ssh client like username:port value, the ssh client will be directly connected with the serial interface.  For TS, this parameter is valid only all.protocol is configured as socket_cliente or telnet. It is the TCP port number of the application that will accept connection requested by this serial port.</n>	7001+

Table 31: Mostly CAS-specific Parameters

Parameter	Description	Value for this Example
all.data_ buffering	A non zero value activates data buffering (local or remote, according to what was configured in the parameter conf.nfs_data_buffering see <a href="Data Buffering">Data Buffering</a> in Chapter 3). If local data buffering, a file is created on the AlterPath Console Server; if remote, a file is created through NFS in a remote server. All data received from the port is captured in this file. If local data buffering, this parameter means the maximum file size (in bytes). If remote, this parameter is just a flag to activate (greater than zero) or deactivate data buffering. When local data buffering is used, each time the maximum is reached the oldest 10% of stored data is discarded, releasing space for new data (FIFO system) - circular file. When remote data buffering is used, there's no maximum file size other than the one imposed by the remote server - linear file. This file can be viewed using the normal Unix tools (cat, vi, more, etc.). Size is in bytes not kilobytes. See <a href="Data Buffering">Data Buffering</a> for details.	0

Table 31: Mostly CAS-specific Parameters

Parameter	Description	Value for this Example
all.DB_mode	When configured as cir for circular format, the buffer works like a revolving file at all times. The file is overwritten whenever the limit of the buffer size (as configured in all.data_buffering or s <n>.data_buffering) is reached. As for linear format (lin), once the limit of the kernel buffer size is reached (4k), a flow control stop (RTS off or XOFF-depending on how all.f low or s<n>.flow is set) is issued automatically to the remote device so that it will stop sending data to the serial port. Then, when a session is established to the serial port, the data in the buffer is shown to the user if not empty (dont_show_DBmenu parameter assumed to be 2), cleared, and a flow control start (RTS on or XON) is issued to resume data transmission. Once exiting the session, linear data buffering resumes. If all.flow or s<n>.flow is set to none, linear buffering is not possible as there is no way to stop reception through the serial line. Default is cir.</n></n></n>	cir
all.DB_ timestamp	Records the time stamp in the data buffering file (1) or not (0). If it is configured as 1, the software will accumulate input characters until it receives a CR and LF from the serial port or the accumulated data reaches 256 characters. Either way, the accumulated data will be recorded in the data buffering file along with the current time. The parameter all.data_buffering has to be with a non-zero value for this parameter to be meaningful.	0

Table 31: Mostly CAS-specific Parameters

Parameter	Description	Value for this Example
all.syslog_ buffering	When non zero, the contents of the data buffer are sent to the syslogng every time a quantity of data equal to this parameter is collected. The syslog level for data buffering is hard coded to level 5 (notice) and facility local[0+conf.DB_facility]. The file /etc/syslog-ng/syslog-ng.conf should be set accordingly for the syslog-ng to take some action. (See Syslog-ng Configuration to use with Syslog Buffering Feature.)	0
all.syslog_sess	Syslog_buffering must be activated for the following to work. When 0, syslog messages are always generated whether or not there is a session to the port sending data to the unit. When 1, syslog messages are NOT generated when there IS a session to the port sending data to the unit, but resumes generation of syslog messages when there ISN'T a session to the port.	0
all.dont_show_ DBmenu	When zero, a menu with data buffering options is shown when a nonempty data buffering file is found. When 1, the data buffering menu is not shown. When 2, the data buffering menu is not shown but the data buffering file is shown if not empty. When 3, the data buffering menu is shown, but without the erase and show and erase options.	1
all.alarm	When non zero, all data received from the port are captured and sent to syslog-ng with level INFO and local[0+conf.DB_facility]facility. The syslogng.conf file should be set accordingly, for the syslog-ng to take some action (please see <a href="Generating Alarms">Generating Alarms</a> in Chapter 3 - Additional Features for the syslog-ng configuration file).	0

Table 31: Mostly CAS-specific Parameters

Parameter	Description	Value for this Example
all.users	Restricts access to ports by user name (only the users listed can access the port or, using the character "!", all but the users listed can access the port.) In this example, the users joe, mark and members of user_group cannot access the port. A single comma and spaces/tabs may be used between names. A comma may not appear between the "!" and the first user name. The users may be local, Radius or TacacsPlus. User groups (defined with the parameter conf.group) can be used in combination with user names in the parameter list. Notice that these are common users, not administrators.	! joe, mark, user_group
all.sniff_mode	This parameter determines what other users connected to the very same port (see parameter admin_users below) can see of the session of the first connected user (main session): <i>in</i> shows data written to the port, <i>out</i> shows data received from the port, and <i>i/o</i> shows both streams. The second and later sessions are called sniff sessions and this feature is activated whenever the protocol parameter is set to socket_ssh or socket_server.	out
all.admin_users	This parameter determines which users can receive the sniff session menu. Then they have options to open a sniff session or cancel a previous session. When users want access per port to be controlled by administrators, this parameter is obligatory and auth-type must not be none. User groups (defined with the parameter conf.group) can be used in combination with user names in the parameter list.	peter, john, user_group

Table 31: Mostly CAS-specific Parameters

Parameter	Description	Value for this Example
all.multiple_ sessions	Allows users to open more than one common and sniff session on the same port. The options are "yes," "no," "RW_session," or "sniff_session." Default is set to "no." Please see <a href="Session Sniffing">Session Sniffing</a> in Chapter 3 for details.	no
all.escape_char	This parameter determines which character must be typed to make the session enter "menu mode". The possible values are <ctrl-a> to <ctrl-z>. Represent the CTRL with '^'. This parameter is only valid when the port protocol is socket_server or socket_ssh. Default value is '^z'.</ctrl-z></ctrl-a>	^z
all.tx_interval	Valid for protocols socket_server and raw_data.  Defines the delay (in milliseconds) before transmission to the Ethernet of data received through a serial port. If not configured, 100ms is assumed. If set to zero or a value above 1000, no buffering will take place.	100
all.idletimeout	Specifies how long (in minutes) a connection can remain inactive before it is cut off. If it set to zero, the connection will not time out.	0

**Table 31: Mostly CAS-specific Parameters** 

Parameter	Description	Value for this Example
all.sttyCmd	The TTY is programmed to work as configured and this user-specific configuration is applied over that serial port. Parameters must be separated by a space. The following example sets:  -igncr This tells the terminal not to ignore the carriage-return on input,  -onlcr Do not map newline character to a carriage return or newline character sequence on output,  opost Post-process output,  -icrnl Do not map carriage-return to a newline character on input.  all.sttyCmd -igncr -onlcr opost -icrnl	commented
s1.serverfarm	Alias name given to the server connected to the serial port. Server_connected.	serial1
s1.pool_ipno	This is the default IP of the AlterPath Console Server's pool of serial ports. Any host can access a port from the pool using its pool's IP address as long as a path to the address exists in the host's routing table.	192.168.2.1
s1.pool_socket_ port	In the CAS profile, this defines an alternative labeling system for the AlterPath Console Server pool of ports. In this example, serial interface 1 is assigned to the pool identified by port value 3001. Using s <serial #="" port="">.pool_socket_port one can assign each serial interface to a different pool of ports. One serial interface can belong to just one pool of ports. Each pool of ports can have any number of serial interfaces.</serial>	3000

Table 31: Mostly CAS-specific Parameters

Parameter	Description	Value for this Example
s1.pool_ serverfarm	Alias name given to the pool where this serial interface belong to.	pool_1
s2.tty	See the s1.tty entry in the following table.	ttyS2
s8.tty	See the s1.tty entry in the following table.	ttyS8

#### TS Parameters

The following parameters are unique to a TS setup except where indicated.

**Table 32: TS Parameters** 

Parameter	Description	Value for this Example
conf.telnet	Location of the telnet utility	/usr/bin/telnet
conf.ssh	Location of the ssh utility.	/bin/ssh
conf.locallogins	This parameter is only necessary when authentication is being performed for a port. When set to one, it is possible to log in to the AlterPath Console Server directly by placing a "!" before your login name, then using your normal password. This is useful if the Radius authentication server is down.	0
all.host	The IP address of the host to which the terminals will connect.	200.200.200.3
all.term	This parameter defines the terminal type assumed when performing rlogin or telnet to other hosts.	vt100

**Table 32: TS Parameters** 

Parameter	Description	Value for this Example
all.userauto	Username used when connected to a UNIX server from the user's serial terminal.	
all.protocol (for TS)	For the terminal server configuration, the possible protocols are login (which requests username and password), rlogin (receives username from the ACS and requests a password), telnet, ssh, ssh2, or socket_client. See all.socket_port definition if all.protocol is configured as socket_client.	rlogin
all.issue (CAS and TS)	See description in CAS section.	
all.prompt (CAS and TS)	See description in CAS section.	
all.socket_port	The socket_port is the TCP port number of the application that will accept connection requested by this serial port. That application usually is telnet (23).	
all.telnet_client_ mode	When the protocol is TELNET, this parameter configured as BINARY (1) causes an attempt to negotiate the TELNET BINARY option on both input and output with the Telnet server. So it puts the telnet client in binary mode. The acceptable values are "0" or "1", where "0" is text mode (default) and "1" is a binary mode.	
s16.tty (TS)	See the s1.tty entry in the CAS section.	ttyS16

#### Dial-in Access Parameters

The following parameters are unique to a Dial-in setup except where indicated.

Table 33: Dial-in configuration Parameters

Parameter	Description	Value for this Example
conf.pppd	Location of the ppp daemon with Radius.	/usr/local/sbin/ pppd
conf.facility (CAS and Dial-in)	See description in CAS section.	
all.ipno (CAS and Dial-in)	See description in CAS section.	
all.initchat	Modem initialization string.	TIMEOUT 10 "" \d\l\dATZ \ OK\r\n-ATZ-OK\r\n "" \ "" ATMO OK\R\N "" \ TIMEOUT 3600 RING "" \ STATUS Incoming %p:I.HANDSHAKE "" ATA\ TIMEOUT 60 CONNECT@ "" \ STATUS Connected %p:I.HANDSHAKE

Table 33: Dial-in configuration Parameters

Parameter	Description	Value for this Example
all.autoppp	all.autoppp PPP options to autodetect a ppp session. The cbscript parameter defines the file used for callback and enables negotiation with the callback server. Callback is available in combination with Radius Server authentication. When a registered user calls the ACS, it will disconnect the user, then call the user back. The following three parameters must be configured in the Radius Server: attribute Service_type(6): Callback Framed; attribute Framed_Protocol(7): PPP; attribute Callback_Number(19): the dial number (example: 50903300).	%j novj \ proxyarp modem asyncmap 000A0000 \ noipx noccp login auth require-pap refusechap\ mtu %t mru %t \ cb-script /etc/portslave/cb_script \ plugin /usr/lib/libpsr.so
all.pppopt	all.pppopt PPP options when user has already been authenticated.	%i:%j novj \ proxyarp modem asyncmap 000A0000 \ noipx noccp mtu %t mru %t netmask%m \ idle %I maxconnect %T \ plugin /usr/lib/libpsr.so
all.protocol	For the Dial-in configuration, the available protocols are PPP, SLIP and CSLIP.	ppp
s32.tty	See the s1.tty entry in the CAS section.	ttyS32

### Introduction

Linux-PAM (Pluggable Authentication Modules for Linux) is a suite of shared libraries that enable the local system administrator to choose how applications authenticate users. In other words, without (rewriting and) recompiling a PAM-aware application, it is possible to switch between the authentication mechanism(s) it uses. Indeed, one may entirely upgrade the local authentication system without touching the applications themselves.

It is the purpose of the Linux-PAM project to separate the development of privilege-granting software from the development of secure and appropriate authentication schemes. This is accomplished by providing a library of functions that an application may use to request that a user be authenticated. This PAM library is configured locally with a system file, /etc/pam.conf (or a series of configuration files located in /etc/pam.d/) to authenticate a user request via the locally available authentication modules. The modules themselves will usually be located in the directory /lib/security and take the form of dynamically loadable object files.

The Linux-PAM authentication mechanism gives to the system administrator the freedom to stipulate which authentication scheme is to be used. S/he has the freedom to set the scheme for any/all PAM-aware applications on your Linux system. That is, s/he can authenticate from anything as generous as simple trust (pam\_permit) to something as severe as a combination of a retinal scan, a voice print and a one-time password!

Linux-PAM deals with four separate types of (management) task. These are: authentication management, account management, session management, and password management. The association of the preferred management scheme with the behavior of an application is made with entries in the relevant Linux-PAM configuration file. The management functions are performed by modules specified in the configuration file.

Following is a figure that describes the overall organization of Linux-PAM:

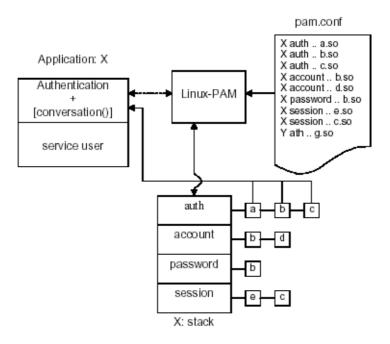


Figure 43: Data flow diagram of Linux-PAM

The left of the figure represents the application: Application X. Such an application interfaces with the Linux-PAM library and knows none of the specifics of its configured authentication method. The Linux-PAM library (in the center) consults the contents of the PAM configuration file and loads the modules that are appropriate for Application X. These modules fall into one of four management groups (lower center) and are stacked in the order they appear in the configuration file. These modules, when called by Linux-PAM, perform the various authentication tasks for the application. Textual information, required from or offered to the user can be exchanged through the use of the application-supplied conversation function.

### The Linux-PAM Configuration File

Linux-PAM is designed to provide the system administrator with a great deal of flexibility in configuring the privilege-granting applications of their system. The local configuration of those aspects of system security controlled by Linux-PAM is contained in one of two places: either the single system file /etc/pam.conf or the /etc/pam.d/ directory. In this section we discuss the correct syntax of and generic options respected by entries to these files.

### Configuration File Syntax

The reader should note that the Linux-PAM-specific tokens in this file are case-insensitive. The module paths, however, are case-sensitive since they indicate a file's name and reflect the case-dependence of typical Linux file systems. The case-sensitivity of the arguments to any given module is defined for each module in turn.

In addition to the lines described below, there are two special characters provided for the convenience of the system administrator:

- # Comments are preceded by this character and extend to the next end-of-line.
- This character extends the configuration lines.

A general configuration line of the /etc/pam.conf file has the following form:

```
Service-name module-type control-flag module-path arguments
```

The meaning of each of these tokens is explained below. The second (and more recently adopted) way of configuring Linux-PAM is via the contents of the /etc/pam.d/ directory. After the meaning of the above tokens is explained, the method will be described.

#### Service-name

The name of the service associated with this entry. Frequently the service name is the conventional name of the given application. For example, 'ftpd', 'rlogind', 'su', etc. There is a special service-name, reserved for defining a default authentication mechanism. It has the name 'OTHER' and may be specified in either lower or upper case characters. Note, when there is a module specified for a named service, the 'OTHER' entries are ignored.

#### Module-type

One of (currently) the four types of module. The four types are as follows:

Auth- This module type provides two aspects of authenticating the user. First, it establishes that the user is who they claim to be, by instructing the application to prompt the user for a password or other means of identification. Second, the module can grant group membership, independently of the /etc/groups, or other privileges through its credential-granting properties.

Account- This module performs non-authentication-based account management. It is typically used to restrict or permit access to a service based on the time of day, currently available system resources (maximum number of users) or perhaps the location of the applicant user—'root' login only on the console.

Session- Primarily, this module is associated with doing things that need to be done for the user before or after they can be given service. Such things include the logging of information concerning the opening or closing of some data exchange with a user, mounting directories, etc.

*Password*- This last module type is required for updating the authentication token associated with the user. Typically, there is one module for each 'challenge/response' based authentication (auth) module-type.

#### Control-flag

The control-flag is used to indicate how the PAM library will react to the success or failure of the module it is associated with. Since modules can be stacked (modules of the same type execute in series, one after another), the control-flags determine the relative importance of each module. The application is not made aware of the individual success or failure of modules listed in the '/etc/pam.conf' file. Instead, it receives a summary of success or fail responses from the Linux-PAM library. The order of execution of these modules is that of the entries in the /etc/pam.conf file: earlier entries are executed before later ones. The control-flag can be defined with one of two syntaxes. The simpler (and historical) syntax for the control-flag is a single keyword defined to indicate the severity of concern associated with the success or failure of a specific module. There are four such keywords: required, requisite, sufficient and optional.

The Linux-PAM library interprets these keywords in the following manner:

Required

This indicates that the success of the module is required for the moduletype facility to succeed. Failure of this module will not be apparent to the user until all of the remaining modules (of the same module-type) have been executed.

Requisite

This is similar to *required*. However, in the case that such a module returns a failure, control is directly returned to the application. The return value is that associated with the first required or requisite module to fail. Note that this flag can be used to protect against the possibility of a user getting the opportunity to enter a password over an unsafe medium. It is conceivable that such behavior might inform an attacker of valid accounts on a system. This possibility should be weighed against the significant concerns of exposing a sensitive password in a hostile environment.

Sufficient

The success of this module is deemed 'sufficient' to satisfy the Linux-PAM library that this moduletype has succeeded in its purpose. In the event that no previous required module has failed, no more 'stacked' modules of this type are invoked. (Note: in this case subsequent required modules are not invoked.) A failure of this module is not deemed as fatal to satisfying the application.

#### **Optional**

As its name suggests, this control-flag marks the module as not being critical to the success or failure of the user's application for service. In general, Linux-PAM ignores such a module when determining if the module stack will succeed or fail. However, in the absence of any definite successes or failures of previous or subsequent stacked modules this module will determine the nature of the response to the application. One example of this latter case is when the other modules return something like PAM\_IGNORE.

### Newest Syntax

The more elaborate (newer) syntax is much more specific and gives the administrator a great deal of control over how the user is authenticated. This form of the control flag is delimited with square brackets and consists of a series of value=action tokens:

```
[value1=action1 value2=action2 ...]
```

Here, valueI is one of the following return values: success; open\_err; symbol\_err; service\_err; system\_err; buf\_err; perm\_denied; auth\_err; cred\_insufficient; authinfo\_unavail; user\_unknown; maxtries; new\_authtok\_reqd; acct\_expired; session\_err; cred\_unavail; cred\_expired; cred\_err; no\_module\_data; conv\_err; authtok\_err; authtok\_recover\_err; authtok\_lock\_busy; authtok\_disable\_aging; try\_again; ignore; abort; authtok\_expired; module\_unknown; bad\_item; and default. The last of these (default) can be used to set the action for those return values that are not explicitly defined.

The action can be a positive integer or one of the following tokens: ignore, ok, done, bad, die, and reset.

A positive integer When specified as the action, can be used to indicate that the

next J modules of the current type will be skipped. In this way, the administrator can develop a moderately sophisticated stack of modules with a number of different paths of execution. Which path is taken can be determined by the reactions of individual

modules.

Ignore When used with a stack of modules, the module's return status

will not contribute to the return code the application obtains.

Bad This action indicates that the return code should be thought of as

indicative of the module failing. If this module is the first in the stack to fail, its status value will be used for that of the whole

stack.

Die Equivalent to bad with the side effect of terminating the module

stack and PAM immediately returning to the application.

OK This tells PAM that the administrator thinks this return code

should contribute directly to the return code of the full stack of modules. In other words, if the former state of the stack would lead to a return of PAM\_SUCCESS, the module's return code will override this value. Note: if the former state of the stack holds some value that is indicative of a module failure, this 'OK' value

will not be used to override that value.

**Done** Equivalent to OK with the side-0effect of terminating the module

stack and PAM immediately returning to the application.

**Reset** Clear all memory of the state of the module stack and start again

with the next stacked module.

### Module Path

Module Path is the path-name of the dynamically loadable object file—the pluggable module itself. If the first character of the module path is '/', it is assumed to be a complete path. If this is not the case, the given module path is appended to the default module path: /lib/security.

Currently, the AlterPath Console Server has the following modules available:

pam\_access Provides logdaemon style login access control.

pam\_deny Deny access to all users.

pam_env	This module allows the (un)setting of environment variables. The use of
	previously set environment variables as well as PAM_ITEMs such as

PAM\_RHOST is supported.

pam\_filter This module was written to offer a plug-in alternative to programs like

ttysnoop (XXX - need a reference). Since a filter that performs this function has not been written, it is currently only a toy. The single filter provided with the module simply transposes upper and lower case letters in the input and output streams. (This can be very annoying and is not

kind to termcap-based editors.)

pam\_group This module provides group settings based on the user's name and the

terminal they are requesting a given service from. It takes note of the

time of day.

pam\_issue This module presents the issue file (/etc/issue by default) when

prompting for a username.

pam\_lastlog This session module maintains the /var/log/lastlog file. It adds an open

entry when called via the pam\_open\_session()function and completes it when pam\_close\_session() is called. This module can also display a line of information about the last login of the user. If an application already

performs these tasks, it is not necessary to use this module.

pam\_limits This module, through the Linux-PAM open-session hook, sets limits on

the system resources that can be obtained in a user session. Its actions are dictated more explicitly through the configuration file discussed in

/etc/security/pam\_limits.conf.

pam\_listfile The listfile module provides a way to deny or allow services based on an

arbitrary file.

pam\_motd This module outputs the motd file (/etc/motd by default) upon successful

login.

pam\_nologin Provides standard Unix nologin authentication.

pam\_permit This module should be used with extreme caution. Its action is to always

permit access. It does nothing else.

pam\_radius Provides Radius server authentication and accounting.

pam\_rootok This module is for use in situations where the superuser wishes to gain

access to a service without having to enter a password.

pam\_securetty Provides standard UNIX securetty checking.

pam\_time Running a well-regulated system occasionally involves restricting access

to certain services in a selective manner. This module offers some time control for access to services offered by a system. Its actions are determined with a configuration file. This module can be configured to deny access to (individual) users based on their name, the time of day, the day of week, the service they are applying for and their terminal from

which they are making their request.

pam\_tacplus Provides TacacsPlus Server authentication, authorization (account

management), and accounting (session management).

pam\_unix This is the standard UNIX authentication module. It uses standard calls

from the system's libraries to retrieve and set account information as well as authentication. Usually this is obtained from the etc/passwd and the

/etc/shadow file as well when shadow is enabled.

pam\_warn This module is principally for logging information about a proposed

authentication or application to update a password.

pam\_krb5 The Kerberos module currently used is pam\_krb5. This PAM module

requires the MIT 1.1+ release of Kerberos, or the Cygnus CNS

distribution. It has not been tested against heimdal or any other Kerberos distributions. Important file: /etc/krb5.conf. The krb5.conf file contains Kerberos configuration information, including the locations of KDCs and admin servers for the Kerberos realms of interest, defaults for the current realm and for Kerberos applications, and mappings of hostnames onto Kerberos realms. Normally, you should install your krb5.conf file in the directory/etc. You can override the default location by setting the

environment variable KRB5\_CONFIG.

pam\_ldap

Pam\_ldap looks for the ldap client configuration file "ldap.conf" in /etc/. Here's an example of the ldap.conf file (partial):

```
# file name: ldap.conf
# This is the configuration file for the LDAP
nameservice
# switch library and the LDAP PAM module.
#
# Your LDAP server. Must be resolvable without using LDAP.
host 127.0.0.1
# The distinguished name of the search base.
base dc=padl,dc=com
```

### <u>Arguments</u>

The arguments are a list of tokens that are passed to the module when it is invoked. They are much like arguments to a typical Linux shell command. Generally, valid arguments are optional and are specific to any given module. Invalid arguments are ignored by a module, however, when encountering an invalid argument, the module is required to write an error to syslog(3).

The following are optional arguments which are likely to be understood by any module. Arguments (including these) are in general, optional.

debug Use the syslog(3) call to log debugging information to	o the system
--	--------------

log files.

*no\_warn* Instruct module to not give warning messages to the application.

use\_first\_pass The module should not prompt the user for a password. Instead, it

should obtain the previously typed password (from the preceding auth module), and use that. If that doesn't work, then the user will not be authenticated. (This option is intended for auth and

not be authenticated. (This option is intended for auth and

password modules only).

*try\_first\_pass* The module should attempt authentication with the previously

typed password (from the preceding auth module). If that doesn't work, then the user is prompted for a password. (This option is

intended for auth modules only).

use\_mapped\_ pass This argument is not currently supported by any of the modules in the Linux-PAM distribution because of possible consequences associated with U.S. encryption exporting restrictions.

expose\_account

In general, the leakage of some information about user accounts is not a secure policy for modules to adopt. Sometimes information such as user names or home directories, or preferred shell, can be used to attack a user's account. In some circumstances, however, this sort of information is not deemed a threat: displaying a user's full name when asking them for a password in a secured environment could-also be called being 'friendly'. The expose\_account argument is a standard module argument to encourage a module to be less discrete about account information as deemed appropriate by the local administrator. Any line in (one of) the configuration file(s), that is not formatted correctly will generally tend (erring on the side of caution) to make the authentication process fail. A corresponding error is written to the system log files with a call to syslog(3).

### **Directory-based Configuration**

It is possible to configure libpam via the contents of the /etc/ pam.d/ directory. This is more flexible than using the single configuration file. In this case, the directory is filled with fileseach of which has a filename equal to a service-name (in lower-case)—the personal configuration file for the named service. The AlterPath Console Server Linux-PAM was compiled to use both

/etc/pam.d/ and /etc/pam.conf in sequence. In this mode, entries in /etc/pam.d/ override those of /etc/pam.conf.

The syntax of each file in /etc/pam.d/ is similar to that of the /etc/pam.conf file and is made up of lines of the following form:

module-type control-flag module-path arguments

The only difference between the two is that the service-name is not present. The service-name is of course the name of the given configuration file. For example, /etc/pam.d/login contains the configuration for the login service.

### Default Policy

If a system is to be considered secure, it had better have a reasonably secure 'OTHER' entry. The following is a "severe" setting (which is not a bad place to start!):

```
#
# default; deny access
#
OTHER auth required pam_deny.so
OTHER account required pam_deny.so
OTHER password required pam_deny.so
OTHER session required pam_deny.so
```

While fundamentally a secure default, this is not very sympathetic to a misconfigured system. For example, such a system is vulnerable to locking everyone out should the rest of the file become badly written.

The module pam\_deny not very sophisticated. For example, it logs no information when it is invoked, so unless the users of a system contact the administrator when failing to execute a service application, the administrator may not know for a long while that his system is misconfigured.

The addition of the following line before those in the above example would provide a suitable warning to the administrator.

```
#
# default; wake up! This application is not configured
#
```

```
OTHER auth required pam_warn.so
OTHER password required pam_warn.so
```

Having two "OTHER auth" lines is an example of stacking. On a system that uses the /etc/pam.d/ configuration, the corresponding default setup would be achieved with the following file:

```
#
# default configuration: /etc/pam.d/other
#
auth required pam_warn.so
auth required pam_deny.so
account required pam_deny.so
password required pam_warn.so
password required pam_deny.so
session required pam_deny.so
```

On a less sensitive computer, the following selection of lines (in /etc/pam.conf) is likely to mimic the historically familiar Linux setup:

```
#
# default; standard UNIX access
#
OTHER auth required pam_unix_auth.so
OTHER account required pam_unix_acct.so
OTHER password required pam_unix_passwd.so
OTHER session required pam_unix_session.so
```

In general this will provide a starting place for most applications.

In addition to the normal applications: login, su, sshd, passwd, and pppd. Black Box also has made portslave a PAM-aware application. The portslave requires four services configured in pam.conf. They are local, remote, radius, and tacplus. The portslave PAM interface takes any parameter needed to perform the authentication in the serial ports from the file pslave.conf. The pslave.conf parameter all.authtype determines which service(s) should be used.

```
# /etc/pam.conf
# Last modified by Andrew G. Morgan <morgan@kernel.org>
 -----#
# $Id: pam.conf,v 1.9 2003/06/12 20:34:13 regina Exp $
 _____#
# serv.module ctrl module [path]...[args..]
# nametype flag
 -----#
# WARNING. The services tacacs, s_tacacs, radius, s_radius, local, s_local,
#
        and remote are used by the Cyclades applications portslave,
        socket_server, socket_ssh, and raw_data and should not be changed
        by the administrators unless he knows what he is doing.
# The PAM configuration file for the `kerberos' service
kerberosauthrequiredpam_krb5.so no_ccache
kerberos auth optional pam_auth_srv.so
kerberos accountrequiredpam_krb5.so no_ccache
kerberossessionrequiredpam_krb5.so no_ccache
# The PAM configuration file for the `kerberosdownlocal' service
```

```
# If Kerberos server is down, uses the local service
kerberosdownlocal auth requisite pam_securetty.so
kerberosdownlocal auth optionalpam_auth_srv.so
kerberosdownlocal auth\
   [ success=done new_authtok_reqd=done authinfo_unavail=ignore default=die ] \
   pam_krb5.so no_ccache
kerberosdownlocal auth requiredpam unix2.so
kerberosdownlocal account \
   [ success=done new_authtok_reqd=done authinfo_unavail=ignore default=die ] \
   pam_krb5.so no_ccache
kerberosdownlocal account requiredpam_unix2.so
kerberosdownlocal session \
   [ success=done new_authtok_reqd=done authinfo_unavail=ignore default=die ] \
   pam_krb5.so no_ccache
kerberosdownlocal session requiredpam_unix2.so
# The PAM configuration file for the `ldap' service
ldapauth
            sufficientpam_ldap.so
ldapaccount required pam_ldap.so
ldapsession required pam_ldap.so
# The PAM configuration file for the `ldapdownlocal' service
# If LDAP server is down, uses the local service
ldapdownlocal auth\
   [ success=done new_authtok_reqd=done authinfo_unavail=ignore default=die ] \
   pam_ldap.so
```

```
ldapdownlocal auth requiredpam_unix2.so
ldapdownlocal account \
   [ success=done new_authtok_reqd=done authinfo_unavail=ignore default=die ] \
  pam_ldap.so
ldapdownlocal account requiredpam_unix2.so
ldapdownlocal session \
   [ success=done new_authtok_reqd=done authinfo_unavail=ignore default=die ] \
  pam ldap.so
ldapdownlocal session requiredpam_unix2.so
#
# The PAM configuration file for the `tacplus' service
tacplus auth
                requisite pam_securetty.so
tacplus auth
                required
                           pam_tacplus.so encrypt
tacplus auth
                optional
                           pam_auth_srv.so
tacplus account required
                           pam_tacplus.so encrypt service=ppp protocol=lcp
tacplus session required pam_tacplus.so encrypt service=ppp protocol=lcp
s_tacplus auth
                  requisite pam_securetty.so
s_tacplus auth
                  required
                             pam_tacplus.so encrypt use_first_pass
s_tacplus account required
                             pam_tacplus.so encrypt service=ppp protocol=lcp
s_tacplus session required
                             pam_tacplus.so encrypt service=ppp protocol=lcp
# The PAM configuration file for the `radius' service
radius auth
                 requisite pam_securetty.so
radius auth
                 required pam_radius_auth.so
                 optional pam_auth_srv.so
radius auth
```

```
radius account
               required
                           pam_radius_auth.so
radius session
               required
                           pam_radius_auth.so
s_radius auth
                  requisite pam_securetty.so
s_radius auth
                 required pam_radius_auth.so use_first_pass
s radius account
                  required pam_radius_auth.so
s_radius session required pam_radius_auth.so
#
# The PAM configuration file for the `local' service
local auth
                requisite pam_securetty.so
local auth
                required pam_unix2.so
local account
               required pam_unix2.so
local password
               required
                         pam_unix2.so md5 use_authtok
local session
                required
                         pam_unix2.so
s_local auth
                 requisite pam_securetty.so
s_local auth
                 required pam_unix2.so use_first_pass
s_local account
                  required pam_unix2.so
s_local password
                 required pam_unix2.so md5 use_authtok
s_local session
                  required
                           pam_unix2.so
# The PAM configuration file for the `remote' service
                required pam_permit.so
remoteauth
remoteaccount
               required pam_permit.so
remotepassword
               required pam_permit.so
remotesession
               required pam_permit.so
```

```
#
# The PAM configuration file for the `login' service
loginauth
              requisite pam_securetty.so
loginauth
              required pam unix2.so
loginauth
              optional pam_group.so
loginaccount
              requisite pam_time.so
loginaccount
              required pam_unix2.so
loginpassword required pam_unix2.so md5 use_authtok
loginsession
              required pam_unix2.so
login session required pam_limits.so
# The PAM configuration file for the `xsh' service
#
sshdauth
              required pam_unix2.so
sshdauth
              optional pam_group.so
sshdaccount
             requisite pam_time.so
sshdaccount
             required pam_unix2.so
sshdpassword
            required pam_unix2.so md5 use_authtok
sshdsession
              required
                       pam_unix2.so
sshd
                 required
      session
                            pam_limits.so
# The PAM configuration file for the `passwd' service
passwdpassword required
                          pam_unix2.so md5
# The PAM configuration file for the `samba' service
```

```
#
sambaauth
               required pam_unix2.so
sambaaccount
            required pam_unix2.so
# The PAM configuration file for the `su' service
suauth
            required
                       pam_wheel.so
suauth
            sufficient pam_rootok.so
suauth
            required pam_unix2.so
suaccount
           required pam_unix2.so
susession required pam_unix2.so
#
# Information for the PPPD process with the 'login' option.
#
qqq
       auth
               required
                         pam_nologin.so
       auth
            required pam_unix2.so
ppp
       account required pam_unix2.so
ppp
       session required pam_unix2.so
ppp
# Information for the ipppd process with the 'login' option: local authent.
       auth
               required
                         pam_nologin.so
ippp
               required
                         pam_unix2.so
ippp
       auth
       account required
                         pam_unix2.so
ippp
       session required
                         pam_unix2.so
ippp
# Information for the ipppd process with the 'login' option: radius authent.
#ippp auth required pam_radius_auth.so conf=/etc/raddb/server
```

```
#ippp auth optional
                       pam_auth_srv.so
#ippp account required
                          pam_radius_auth.so conf=/etc/raddb/server
#ippp session required
                          pam_radius_auth.so conf=/etc/raddb/server
# The PAM configuration file for the `other' service
otherauth
                           pam_warn.so
                required
otherauth
               required
                           pam_deny.so
otheraccount
               required
                           pam_deny.so
otherpassword
               required
                           pam_warn.so
               required
otherpassword
                         pam_deny.so
othersession
               required
                           pam_deny.so
```

### Reference

The Linux-PAM System Administrators' Guide Copyright (c) Andrew G. Morgan 1996-9. All rights reserved. Email: morgan@linux.kernel.org

### Upgrades

Users should upgrade the AlterPath Console Server whenever there is a bug fix or new features that they would like to have. Below are the six files added by Black Box to the standard Linux files in the /proc/flash directory when an upgrade is needed. They are:

- boot\_ori original boot code
- boot\_alt alternate boot code
- syslog event logs (not used by Linux)
- config configuration parameters, only the boot parameters are used by the boot code
- zImage Linux kernel image
- script file where all AlterPath Console Server configuration information is stored

#### The Upgrade Process

To upgrade the AlterPath Console Server, follow these steps:

- Step 1: Log in to the ACS as root.

  Provide the root password if requested.
- Step 2: Go to the /proc/flash directory using the following command:

```
cd /proc/flash
```

Step 3: FTP to the host where the new firmware is located.

Log in using your username and password. Go to the directory where the firmware is located. Select binary transfer and "get" the firmware file.



Note: The destination file name in the /proc/flash directory must be zImage. Example (hostname = server; directory = /tftpboot; username= admin; password = adminpw; firmware filename on that server = zImage.134).

```
ftp
> open server
> user admin
> Password: adminpw
> cd /tftpboot
> bin
> get zImage.134 zImage
```



Note: Due to space limitations, the new zImage file may not be downloaded with a different name, then renamed. The ACS searches for a file named zImage when booting and there is no room in flash for two zImage files.

#### Step 4: Run zlmage.

> quit

To make sure the downloaded file is not corrupted or that the zImage saved in flash is OK the user should run:

md5sum -b /proc/flash/zImage

#### Step 5: Check text file information.

Now the user should check with the information present in the text file saved in the Black Box site (e.g. zImage.134.md5sum). If the numbers match, the downloaded file is not corrupted.

#### Step 6: Issue the command reboot.

reboot

#### Step 7: Confirm that the new Linux kernel has taken over.

After rebooting, the new Linux kernel will take over. This can be confirmed by typing

cat /proc/version

to see the Linux kernel version.

### **Troubleshooting**

### Flash Memory Loss

If the contents of flash memory are lost after an upgrade, please follow the instructions below to restore your system:

- Step 1: Turn the ACS OFF, then back ON.
- Step 2: Using the console, wait for the self test messages.

  If you haven't got any, make sure you have the right settings. If you really get no boot message, press <s> right after powering ON and skip ALTERNATE boot code. That will make the boot run its ORIGINAL boot code.
- Step 3: During the self test, press < Esc> after the Ethernet test.
- Step 4: When the Watch Dog Timer prompt appears, press <Enter>.
- Step 5: Choose the option Network Boot when asked.
- Step 6: Enter the IP address of the Ethernet interface.
- Step 7: Enter the IP address of the host where the new zImage file is located.
- Step 8: Enter the file name of the zlmage file on the host.
- Step 9: Select the TFTP option instead of BOOTP.

  The host must be running TFTPD and the new zImage file must be located in the proper directory. e.g. /tftpboot for Linux.
- Step 10: Accept the default MAC address by pressing <Enter>.

The AlterPath Console Server should begin to boot off the network and the new image will be downloaded and begin running in RAM. At this point, follow the upgrade steps above (login, cd /proc/flash, ftp, and so forth) to save the new zImage file into flash again.



Note: Possible causes for the loss of flash memory may include: downloaded wrong zImage file, downloaded as ASCII instead of binary; problems with flash memory.

If the AlterPath Console Server booted properly, the interfaces can be verified using *ifconfig* and *ping*. If ping does not work, check the routing table using the command route. Of course, all this should be tried after checking that the cables are connected correctly.

The file /etc/config\_files contains a list of files acted upon by saveconf and restoreconf. If a file is missing, it will not be loaded onto the ramdisk on boot. The following table lists files that should be included in the /etc/config\_files file and which programs use each.

Table 34: Files to be included in /etc/config\_file and the program to use

File	Program
/etc/securetty	telnet, login, su
/etc/issue	getty
/etc/getty_ttyS0	login (via console)
/etc/hostname	tcp
/etc/hosts	tcp
/etc/host.conf	tcp
/etc/nsswitch.conf	dns
/etc/resolv.conf	dns
/etc/config_files	saveconf
/etc/passwd	login, passwd, adduser
/etc/group	login, passwd, adduser

Table 34: Files to be included in /etc/config\_file and the program to use

File	Program
/etc/ssh/ssh_host_key.pub	sshd
/etc/ssh/sshd_config	sshd
/etc/ssh/ssh_config	ssh client
/etc/ssh/ssh_host_key	sshd (ssh1)
/etc/ssh/ssh_host_key.pub	sshd (ssh1)
/etc/ssh/ssh_host_dsa_key	sshd (ssh2)
/etc/ssh/ssh_host_dsa_key.pub	sshd (ssh2)
/etc/snmp/snmpd.conf	snmpd
/etc/portslave/pslave.conf	cy_ras, portslave, ACS configuration information
/etc/network/ifcfg_eth0	ifconfig eth0, cy_ras, rc.sysinit
/etc/network/ifcfg*	ifconfig, cy_ras, rc.sysinit
/etc/network/ifcfg_lo ifconfig	lo, cy_ras, rc.sysinit
/var/run/radsession.id	radinit, radius authentication process
/home	adduser, passwd
/etc/network/st_routes	ifconfig, cy_ras, rc.sysinit
/etc/syslog-ng/syslog-ng.conf	syslog-ng



Important! If any of the files listed in /etc/config\_files is modified, the AlterPath Console Server administrator must execute the command *saveconf* before rebooting the AlterPath Console Server or the changes will be lost. If a file is created (or a filename altered), its name must be added to this file before executing saveconf and rebooting.



Important! Black Box Technical Support is always ready to help with any configuration problems. Before calling, execute the command

cat /proc/version

and note the Linux version and AlterPath Console Server version written to the screen. This will speed the resolution of most problems.

#### Hardware Test

A hardware test called *tstest* is included with the AlterPath Console Server firmware. It is a menu-driven program, run by typing tstest at the command prompt. The various options are described below. Note that the AlterPath Console Server should not be tested while in use as the test will inactivate all ports. You should inactivate all processes that may use the serial ports: inetd, sshd, cy\_ras, and cy\_buffering. Following are the hardware test steps:

Step 1: signal\_ras stop.

Step 2: Perform all hardware tests needed.

Step 3: signal\_ras start.

#### Port Test

Either a cross cable or a loop-back connector is necessary for this test. Their pinout diagrams are supplied in <u>Appendix B - Cabling, Hardware, and Electrical Specifications</u>. Connect the loop-back connector to the modem cable and then connect the modem cable to the port to be tested (or connect a cross cable between two ports to be tested). When tstest senses the presence of the cable or connector, the test will be run automatically and the result shown on the screen.

Each line of data corresponds to a port in test. The last four columns (DATA, CTS, DCD, and DSR) indicate errors. The values in these columns should be zero. Below is an example of the output screen.

<-	Packets	S ->	<b>&lt;-</b> ]	Errors ->				
From	То	Sent	Received	Passes	Data	CTS	DCD	DSR
2 <->	2	35	35	35	0	0	0	0
4 <->	5	35	35	35	0	0	0	0
5 <->	4	35	35	35	0	0	0	0

When this test is run with a cable or connector without the DSR signal (see the pinout diagram for the cable or connector being used), errors will appear in the DSR column. This does not indicate a problem with the port. In the example above, tstest perceived that a loop-back connector was attached to port 2 and that a cross cable was used to connect ports 4 and 5.

#### Port Conversation

This test sends and receives data on the selected port. One way to run this test is to place a loop-back connector on the port to be tested and begin. Enter the number of the port and a baud rate (9600 is a typical value). Type some letters, and if the letters appear on the screen, the port is working. If the letters do not appear on the screen (which also occurs if the loop-back connector is removed), the port is not functioning correctly.

A second method that can be used to test the port is to connect it to a modem with a straight cable. Begin the test and type "at". The modem should respond with "OK", which will appear on the screen. Other commands can be sent to the modem or to any other serial device. Press Ctrl-Q to exit the terminal emulation test.

#### Test Signals Manually

This test confirms that signals are being sent and received on the selected port. Neither the loop-back connector nor the cross cable are necessary. Enter the number of the port to be tested and begin the test.

State	DTR	DCD	DSR	RTS	CTS
ON	Х			Х	
	$\downarrow$			$\downarrow$	
OFF		X	X		X

Figure 44: Initial test

First, type Ctrl-D to see the X in the DTR column move position, then type Ctrl-R to see the X in the RTS column change position. If each of the Xs moves in response to its command, the signals are being sent. Another method to test the signals is to use a loop-back connector. Enter the number of the port with the loopback connector and start the test. In this case, when Ctrl-D is typed, the Xs in the first three columns will move as shown below.

State	DTR	DCD	DSR	RTS	CTS
ON	X	X	Х	Х	
	$\downarrow$	$\downarrow$	<b>1</b>		
OFF					X

Figure 45: Second screen, showing changed positions

This is because the test is receiving the DTR signal sent through the DCD and DSR pins. When Ctrl-R is typed, the Xs in the RTS and CTS columns should move together. If the Xs change position as described, the signals are being sent and received correctly.

### Single User Mode

The AlterPath Console Server has a single user mode used when:

- The name or password of the user with root privileges is lost or forgotten,
- After an upgrade or downgrade which leaves the AlterPath Console Server unstable,
- After a configuration change which leaves the AlterPath Console Server inoperative or unstable.

Type the word "single" (with a blank space before the word) during boot using a console connection. This cannot be done using a telnet or other remote connection. The initial output of the boot process is shown below.

```
Entry Point = 0 \times 00002120
```

loaded at: 00002120 0000D370

relocated to: 00300020 0030B270

board data at: 003052C8 0030537C

relocated to: 002FF120 002FF1D4

zimage at: 00008100 0006827E

relocated to: 00DB7000 00E1717E

initrd at: 0006827E 0024F814

relocated to: 00E18000 00FFF596

avail ram: 0030B270 00E18000
Linux/PPC load: root=/dev/ram

After printing "Linux/PPC load: root=/dev/ram," the AlterPath Console Server waits approximately 10 seconds for user input. This is where the user should type "<sp>single" (spacebar, then the word "single"). When the boot process is complete, the Linux prompt will appear on the console:

[root@(none) /]#

If the password or username was forgotten, execute the following commands:

passwd

saveconf

reboot

For configuration problems, you have two options:

Step 1: Edit the file(s) causing the problem with vi, then execute the commands:

```
saveconf reboot
```

Step 2: Reset the configuration by executing the commands:

```
echo 0 > /proc/flash/script
reboot
```

If the problem is due to an upgrade/downgrade, a second downgrade/upgrade will be necessary to reverse the process. First, the network must be initialized in order to reach a ftp server. Execute the following script, replacing the parameters with values appropriate for your system. If your ftp server is on the same network as the ACS, the gw and mask parameters are optional.

```
config_eth0 ip 200.200.200.1 mask 255.255.255.0 gw 200.200.200.5
```

At this point, the DNS configuration (in the file /etc/resolv.conf) should be checked. Then, download the kernel image using the ftp command.

Troubleshooting the Web Configuration Manager

### What to do when the initial Web page does not appear

Try pinging, telnetting, or tracerouting to the AlterPath Console Server to make sure it is reachable. If not, the problem is probably in the network or network configuration. Are the interfaces up? Are the IP addresses correct? Are filters configured which block the packets? If the AlterPath Console Server is reachable, see if the /bin/webs process is running by executing the command ps. If it is not, type /bin/webs & to start it. If the /bin/webs process is not being initialized during boot, change the file /etc/inittab.

### How to restore the Default Configuration of the Web Configuration Manager

This would be required only when the root password was lost or the configuration file /etc/websum.conf was damaged. From a console or telnet session, edit the file /etc/config\_files. Find the reference to /etc/websum.conf and delete it. Save the modified /etc/config\_files file. Execute the command saveconf. Reboot the system. Enter into the Web Con-

figuration Manager with the default username and password (root/tslinux). Edit the file /etc/config\_files and insert the reference to /etc/websum.conf.

### Using a different speed for the Serial Console

The serial console is originally configured to work at 9600 bps. If you want to change that, it is necessary to change the configuration following the steps:

#### Step 1: Run bootconf. The user will be presented with the screen:

```
Current configuration

MAC address assigned to Ethernet [00:60:2e:00:16:b9]

IP address assigned to Ethernet interface [192.168.160.10]

Watchdog timer ((A)ctive or (I)nactive) [A]

Firmware boot from ((F)lash or (N)etwork) [F]

Boot type ((B)ootp,(T)ftp or Bot(H)) [T]

Boot File Name [zvmppctsbin]

Server's IP address [192.168.160.1]

Console speed [9600]

(P)erform or (S)kip Flash test [P]

(S)kip, (Q)uick or (F)ull RAM test [F]

Fast Ethernet ((A)uto Neg, (1)00 BtH, 100 Bt(F), 10 B(t)F, 10 Bt(H)) [A]

Fast Ethernet Maximum Interrupt Events [0]
```

### Type <Enter> for all fields but the Console Speed. When presented the following line:

```
Do you confirm these changes in flash ( (Y)es, (N)o (Q)uit ) [N] :
```

#### Step 2: Enter Y and the changes will be saved in flash.

Step 3: Logout and login again to use the console at the new speed.

#### CPU LED

Normally the CPU status LED should blink consistently one second on, one second off. If this is not the case, an error has been detected during the boot. The blink pattern can be interpreted via the following table:

Table 35: CPU LED Code Interpretation

Event	CPU LED Morse code
Normal Operation	S (short, short, short )
Flash Memory Error - Code	L (long, long, long )
Flash Memory Error - Configuration	S, L
Ethernet Error	S, S, L
No Interface Card Detected	S, S, S, L
Network Boot Error	S, S, S, S, L
Real-Time Clock Error	S, S, S, S, S, L



Note: The Ethernet error mentioned in the above table will occur automatically if the Fast Ethernet link is not connected to an external hub during the boot. If the Fast Ethernet is not being used or is connected later, this error can be ignored.

### Introduction

The following configuration will enable you to obtaining a Signed Digital Certificate. A certificate for the HTTP security is created by a CA (Certificate Authority). Certificates are most commonly obtained through *generating public and private keys*, using a public key algorithm like RSA or X509. The keys can be generated by using a key generator software.

### **Procedure**

Step 1: Enter OpenSSL command.

On a Linux computer, key generation can be done using the OpenSSL package, through the following command:

# openssl req -new -nodes -keyout private.key -out public.csr

If this command is used, the following information is required:

Table 36: Required information for the OpenSSL package

Parameter	Description
Country Name (2 letter code) [AU]:	The country code consisting of two letters.
State or Province Name (full name) [Some-State]:	Provide the full name (not the code) of the state.
Locality Name (e.g., city) []:	Enter the name of your city.
Organization Name (e.g., company) [Internet Widgits Ltd]:	Organization that you work for or want to obtain the certificate for.
Organizational Unit Name (e.g., section) []:	Department or section where you work.
Common Name (e.g., your name or your server's hostname) []:	Name of the machine where the certificate must be installed.

Table 36: Required information for the OpenSSL package

Parameter	Description
Email Address []:	Your email address or the administrator's email address.

The other requested information can be skipped.

The certificate signing request (CSR) generated by the command above contains some personal (or corporate) information and its public key.

#### Step 2: Submit CSR to the CA.

The next step is to submit the CSR and some personal data to the CA. This service can be requested by accessing the CA Web site and is not free. There is a list of CAs at the following URL

```
pki-page.org
```

The request will be analyzed by the CA, for policy approval and to be signed.

#### Step 3: Upon receipt, install certificate.

After the approval, the CA will send a certificate file to the origin, which we will call Cert.cer, for example purposes. The certificate is also stored on a directory server. The certificate must be installed in the GoAhead Web server, by following these instructions:

- Step A: Open a Cyclades Terminal Server session and do the login.
- Step B: Join the certificate with the private key into the file /web/server.pem.

```
#cat Cert.cer private.key > /web/server.pem
```

Step C: Copy the certificate to the file /web/cert.pem.

```
#cp Cert.cer /web/cert.pem
```

Step D: Include the files /web/server.pem and /web/cert.pem in /etc/config\_files.

Step E: Save the configuration in flash.

#saveconf

Step F: The certification will be effective in the next reboot.

This page has been left intentionally blank.

### Introduction

### IPsec, Security for the Internet Protocol

FreeS/WAN is a Linux implementation of the IPsec (IP security) protocols. IPsec provides encryption and authentication services at the IP (Internet Protocol) level of the network protocol stack.

Working at this level, IPsec can protect any traffic carried over IP, unlike other encryption which generally protects only a particular higher-level protocol—PGP for mail, SSH for remote login, SSL for Web work, and so on.

### Applications of IPsec

Because IPsec operates at the network layer, it is remarkably flexible and can be used to secure nearly any type of Internet traffic. Two applications, however, are extremely widespread:

- A Virtual Private Network, or VPN, allows multiple sites to communicate with the Console Server securely over an insecure Internet by encrypting all communication between the sites and the Console Server.
- "Road Warriors" connect to the Console Server from home, or perhaps from a hotel somewhere.

A somewhat more detailed description of each of these applications is below. Our Quick Start section will show you how to build each of them.

### Using secure tunnels to create a VPN

A VPN, or Virtual Private Network lets the Console Server and a whole network communicate securely when the only connection between them is over a third network which is not trustable. The method is to put a security gateway machine in the network and create a security tunnel between the Console Server and this gateway. The gateway machine and the Console Server encrypt packets entering the untrusted net and decrypt packets leaving it, creating a secure tunnel through it.

#### Road Warriors

The prototypical "Road Warrior" is a traveller connecting to the Console Server from a laptop machine. For purposes of this document:

- Anyone with a dynamic IP address is a "Road Warrior."
- Any machine doing IPsec processing is a "gateway." Think of the single-user Road Warrior machine as a gateway with a degenerate subnet (one machine, itself) behind it.

These require somewhat different setup than VPN gateways with static addresses and with client systems behind them, but are basically not problematic. There are some difficulties which appear for some Road Warrior connections:

- Road Warriors who get their addresses via DHCP may have a problem. FreeS/WAN can
  quite happily build and use a tunnel to such an address, but when the DHCP lease
  expires, FreeS/WAN does not know that. The tunnel fails, and the only recovery method
  is to tear it down and rebuild it.
- If Network Address Translation (NAT) is applied between the two IPsec Gateways, this
  breaks IPsec. IPsec authenticates packets on an end-to-end basis, to ensure they are not
  altered en route. NAT rewrites packets as they go by.

In most situations, however, FreeS/WAN supports Road Warrior connections just fine.

### Configuration

### Before you start

### Set up and test networking

Before trying to get FreeS/WAN working, you should configure and test IP networking on the Console Server and on the other end. IPsec cannot work without a working IP network beneath it.

Many reported "FreeS/WAN problems" turn out to actually be problems with routing or fire-walling. If any actual IPsec problems turn up, you often cannot even recognize them (much less debug them) unless the underlying network is right.

### **Enabling IPsec**

The IPsec is disabled by default in the Console Server family. To enable it you must edit the file /etc/inittab and /etc/config\_files and uncomment the lines regarding the IPsec. After performing these changes you must save the configuration using the saveconf tool and reboot the equipment.

#### **Ouick Start**

This is a quick guide to set up two common configurations: VPN and Road Warrior. There are three examples: one Road Warrior using RSA signature, one VPN using RSA signature and one VPN using shared secret(s). It will assume the other end is also running the FreeS/Wan. If it is not your case make the appropriate conversions for your IPsec software.

#### "Road Warrior" remote access

A common requirement is for connections between a Console Server and some set of remote machines. For example, one administrator may want to access the Console Server from wherever he might be. We refer to the remote machines as "Road Warriors." For purposes of IPsec, anyone with a dynamic IP address is a Road Warrior.

#### Information exchange

To set up a Road Warrior connection, you need some information about the system on the other end. Connection descriptions use *left* and *right* to designate the two ends. We adopt the convention that, from the Console Server's point of view, *left*=local and *right* = remote. The Console Server administrator needs to know some things about each Road Warrior:

- The system's public key (for RSA only).
- The ID that system uses in IPsec negotiation.

To get system's public key in a format suitable for insertion directly into the Console Server's ipsec.conf file, issue this command on the warrior machine:

```
/usr/local/sbin/ipsec showhostkey --right
```

The output should look like this (with the key shortened for easy reading):

```
rightrsasigkey=0s1LgR7/oUM...
```

#### The Road Warrior needs to know:

- the Console Server's public key or the secret, and
- the ID the Console Server uses in IPsec negotiation

which can be generated by running /usr/local/sbin/ipsec showhostkey --left on the Console Server. Each warrior must also know:

The IP address of the Console Server.

This information should be provided in a convenient format, ready for insertion in the warrior's ipsec.conf file. For example:

```
left=1.2.3.4
leftid=@acs.example.com
leftrsasigkey=0s1LgR7/oUM...
```

The Console Server administrator typically needs to generate this only once. The same file can be given to all warriors.

Setup on the Road Warrior machine

Simply add a connection description *us-to-Console Server*; with the *left* and *right* information you gathered above to the ipsec.conf file. This might look like:

```
rightrsasigkey=0s1LgR7/oUM
```

Road warrior support on the Console Server

Adding Road Warrior support so people can connect remotely to your Console Server is straightforward.

```
conn gate-xy
    left=1.2.3.4
    leftid=@acs.example.com
    leftrsasigkey=0slLgR7/oUM...
# allow connection attempt from any address
# attempt fails if caller cannot authenticate
    right=%any
# authentication information
    rightid=@xy.example.com
    rightrsasigkey=0slLgR7/oUM...
```

### ACS-to-network VPN

Often it may be useful to have explicitly configured IPsec tunnels between the Console Server and a gateway of an office with a fixed IP address (in this case every machine on the office network would have a secure connection with the Console Server), or between the Console Server and the Console Server administrator machine, which must, in this case, have a fixed IP address.

To do it just insert this connection description to your ipsec.conf file with the variables that fit your environment:

```
# sample tunnel
# The network here looks like:
# ACS----acsnexthop.....rightnexthop----right====rightsubnet
# If ACS and right are on the same Ethernet, omit leftnexthop and
rightnexthop.
```

```
conn sample
        # ACS
        left=10.0.0.1
        leftid=@acs.example.com
        # next hop to reach right
        leftnexthop=10.44.55.66
        # This line is only for RSA signature
        leftrsasigkey=0s1LgR7/oUM...
        # right s.g., subnet behind it, and next hop to reach left
        right=10.12.12.1
        rightid=@xy.example.com
        rightnexthop=10.88.77.66
        rightsubnet=192.168.0.0/24
        auto=start
        # This line is only for RSA signature
        rightrsasigkey=0s1LgR7/oUM...
        # This line is only for shared secret
        authby=secret
```

If you want to use shared secrets you must insert the following line to the ipsec.secrets file:

```
10.0.0.1 10.12.12.1 : PSK "secret"
```

The good part is that this connection descriptor and the secret line can be added to both the Console Server and the other end. This is the advantage of use left and right instead of using local remote parameters.

If you give an explicit IP address for *left* (and *left* and *right* are not directly connected), then you must specify *leftnexthop* (the router which *Console Server* sends packets to in order to

get them delivered to *right*). Similarly, you may need to specify *rightnexthop* (vice versa). The *nexthop* parameters are needed because of an unfortunate interaction between FreeS/WAN and the Linuxkernel routing code. They will be eliminated in a future release, but perhaps not soon. We know they should go, but getting them out is not a simple problem.

### Setting up RSA authentication keys

To build a connection, the Console Server and the other end must be able to authenticate each other. For FreeS/WAN, the default is public key authentication based on the RSA algorithm. IPsec does allow several other authentication methods.

### Generating an RSA key pair

The Console Server doesn't have an RSA key pair by default. It will be generated on the first reboot after you have uncommented the IPsec lines in the file /etc/inittab. You also can generate your key pair by issuing the following commands as root:

- /usr/local/sbin/ipsec newhostkey -bits <key length> -output /etc/ipsec.secrets
- chmod 600 /etc/ipsec.secrets

Key generation may take some time. Also, it needs a lot of random numbers so it needs traffic on the Console Server ethernet port. The Console Server uses the traffic on the ethernet to generate its random numbers. It is also possible to use keys in other formats, not generated by FreeS/WAN. This may be necessary for interoperation with other IPsec implementations.

### Exchanging authentication keys

Once your ACS's key is in ipsec.secrets, the next step is to send your public key to everyone you need to set up connections with and collect their public keys. The other players will be:

- For a VPN: each ACS administrator needs public keys for all gateways his or her ACS talks to.
- For a Road Warrior: the ACS needs public keys for all Warriors that connect to it, and each Warrior needs the ACS public key.

You need to extract the public part in a suitable format. This is done with the ipsec\_showhostkey command. For VPN or Road Warrior applications, use one of the following:

/usr/local/sbin/ipsec showhostkey --left

/usr/local/sbin/ipsec showhostkey --right

These two produce the key formatted for insertion in an ipsec.conf file.

Public keys need not be protected as fanatically as private keys. They are intended to be made public; the system is designed to work even if an enemy knows all the public keys used. You can safely make them publicly accessible. For example, put a gateway key on a Web page or make it available in DNS—or transmit it with an insecure method such as email.

### The Configuration File

### **Description**

The *ipsec.conf* file specifies most configuration and control information for the FreeS/WAN IPsec subsystem. (The major exception is secrets for authentication; ipsec.secrets) Its contents are not security-sensitive *unless* manual keying is being done for more than just testing, in which case the encryption/authentication keys in the descriptions for the manually-keyed connections are very sensitive (and those connection descriptions are probably best kept in a separate file, via the include facility described below).

The file is a text file, consisting of one or more *sections*. White space followed by # followed by anything to the end of the line is a comment and is ignored, as are empty lines which are not within a section.

A line which contains *include* and a file name, separated by white space, is replaced by the contents of that file, preceded and followed by empty lines. If the file name is not a full pathname, it is considered to be relative to the directory containing the including file. Such inclusions can be nested. Only a single filename may be supplied, and it may not contain white space, but it may include shell wildcards for example:

include ipsec.\*.conf

The intention of the include facility is mostly to permit keeping information on connections, or sets of connections, separate from the main configuration file. This permits such connection descriptions to be changed, copied to the other security gateways involved, etc., without having to constantly extract them from the configuration file and then insert them back into it. Note the *also* parameter (described below) which permits splitting a single logical section (e.g., a connection description) into several actual sections.

A section begins with a line of the form:

type name

where *type* indicates what type of section follows, and *name* is an arbitrary name which distinguishes the section from others of the same type. (Names must start with a letter and may contain only letters, digits, periods, underscores, and hyphens.) All subsequent non-empty lines which begin with white space are part of the section; comments within a section must begin with white space too. There may be only one section of a given type with a given name.

Lines within the section are generally of the following form:

```
parameter=value
```

(Note the mandatory preceding white space.) There can be white space on either side of the =. Parameter names follow the same syntax as section names, and are specific to a section type. Unless otherwise explicitly specified, no parameter name may appear more than once in a section.

An empty *value* stands for the system default value (if any) of the parameter, i.e., it is roughly equivalent to omitting the parameter line entirely. A *value* may contain white space only if the entire *value* is enclosed in double quotes ("); a *value* cannot itself contain a double quote, nor may it be continued across more than one line.

Numeric values are specified to be either an integer (a sequence of digits) or a decimal number (sequence of digits optionally followed by "." and another sequence of digits).

There is currently one parameter which is available in any type of section:

also The value is a section name; the parameters of that section are appended to this section, as if they had been written as part of it. The specified section must exist, must follow the current one, and must have the same section type. (Nesting is permitted, and there may be more than one also in a single section, although it is forbidden to append the same section more than once.) This allows, for example, keeping the encryption keys for a connection in a separate file from the rest of the description, by using both an also parameter and an *include* line.

A section with name *%default* specifies defaults for sections of the same type. For each parameter in it, any section of that type which does not have a parameter of the same name gets a copy of the one from the *%default* section. There may be multiple *%default* sections of

a given type, but only one default may be supplied for any specific parameter name, and all %default sections of a given type must precede all non-%default sections of that type. %default sections may not contain *also* parameters.

Currently there are two types of sections: a *config* section specifies general configuration information for IPsec, while a *conn* section specifies an IPsec connection.

#### Conn Sections

A *conn* section contains a *connection specification*, defining a network connection to be made using IPsec. The name given is arbitrary, and is used to identify the connection to ipsec\_auto and ipsec\_manual. Here's a simple example:

```
conn snt
left=10.11.11.1
leftsubnet=10.0.1.0/24
leftnexthop=172.16.55.66
right=192.168.22.1
rightsubnet=10.0.2.0/24
rightnexthop=172.16.88.99
keyingtries=0  # be very persistent
```



Terminology Note: In automatic keying, there are two kinds of communications going on: transmission of user IP packets, and gateway-to-gateway negotiations for keying, rekeying, and general control. The data path (a set of "IPsec SAs") used for user packets is hereon referred to as the "connection." The path used for negotiations (built with "ISAKMP SAs") is referred to as the "keying channel."

To avoid trivial editing of the configuration file to suit it to each system involved in a connection, connection specifications are written in terms of *left* and *right* participants, rather than in terms of local and remote. Which participant is considered *left* or *right* is arbitrary; IPsec

figures out which one it is being run on based on internal information. This permits using identical connection specifications on both ends.

Many of the parameters relate to one participant or the other; only the ones for *left* are listed here, but every parameter whose name begins with left has a right counterpart, whose description is the same but with left and right reversed.

Parameters are optional unless marked *required*, a parameter required for manual keying need not be included for a connection which will use only automatic keying, and vice versa.

Conn Parameters—General

The following parameters are relevant to both automatic and manual keying. Unless otherwise noted, for a connection to work, in general it is necessary for the two ends to agree exactly on the values of these parameters.

*type* The type of the connection. Currently the accepted values are:

tunnel (the default) signifying a host-to-host, host-to-subnet, or subnet-to-

subnet tunnel;

transport, signifying host-to-host transport mode; and

passthrough (supported only for manual keying), signifying that no IPsec

processing should be done at all.

*left* Required. The IP address of the left participant's public-network interface.

If it is the magic value *%defaultroute*, and *interfaces=%defaultroute* is used in the *config setup* section, *left* will be filled in automatically with the local address of the default-route interface (as determined at IPsec startup time). This also overrides any value supplied for *leftnexthop*. (Either *left* or *right* may be *%defaultroute*, but not both.) The magic value *%any* signifies an address to be filled in (by automatic keying) during negotiation; the magic value *%opportunistic* signifies that both left and leftnexthop are to be filled in (by automatic keying) from DNS data for left's

client.

*leftsubnet* Private subnet behind the left participant, expressed as *network*/

netmask. If omitted, essentially assumed to be left/32, signifying that the

left end of the connection goes to the left participant only.

leftnexthop Next-hop gateway IP address for the left participant's connection to the

public network. Defaults to %direct (meaning *right*).

leftupdown

What *updown* script to run to adjust routing and/or firewalling when the status of the connection changes.

Conn Parameters: Automatic Keying

The following parameters are relevant only to automatic keying, and are ignored in manual keying. Unless otherwise noted, for a connection to work, in general it is necessary for the two ends to agree exactly on the values of these parameters.

auto

What operation, if any, should be done automatically at IPsec startup; currently-accepted values are *add* (signifying an *ipsec auto --add*), *route* (signifying that plus an *ipsec auto --route*), *start* (signifying that plus an *ipsec auto --up*), and *ignore* (also the default) (signifying no automatic startup operation). This parameter is ignored unless the *plutoload* or *plutostart* configuration parameter is set suitably; see the *config setup* discussion below.

auth

Whether authentication should be done as part of ESP encryption, or separately using the AH protocol, acceptable values are *esp* (the default) and *ah*.

authby

How the two security gateways should authenticate each other. Acceptable values are *secret* for shared secrets (the default) and *rsasig* for RSA digital signatures.

leftid

How the left participant should be identified for authentication. Defaults to left. Can be an IP address or a fully-qualified domain name preceded by @ (which is used as a literal string and not resolved).

leftrsasigkey

The left participant's public key for RSA signature authentication, in RFC 2537 format. The magic value "none" means the same as not specifying a value (useful to override a default). The value "dnsondemand" means the key is to be fetched from DNS at the time it is needed. The value "dnsonload" means the key is to be fetched from DNS at the time the connection description is read from "ipsec.conf." Currently this is treated as "none if right="any or right="conformation" currently this is currently treated as "dnsonload" but will change to "dnsondemand" in the future. The identity used for the left participant must be a specific host, not "any or another magic value. Caution: if two connection descriptions specify different public keys for the same leftid, confusion and madness will ensue.

pfs

Whether Perfect Forward Secrecy of keys is desired on the connection's keying channel. (With PFS, penetration of the key-exchange protocol does not compromise keys negotiated earlier.) Acceptable values are *yes* (the default) and *no*.

*keylife* 

How long a particular instance of a connection (a set of encryption/ authentication keys for user packets) should last, from successful negotiation to expiry; acceptable values are an integer optionally followed by s (a time in seconds) or a decimal number followed by m, h, or d (a time in minutes, hours, or days respectively) (default 8.0h, maximum 24h).

rekey

Whether a connection should be renegotiated when it is about to expire; acceptable values are *yes* (the default) and *no*.

rekeymargin

How long before connection expiry or keying-channel expiry should attempts to negotiate a replacement begin; acceptable values as for *key-life* (default *9m*).

rekeyfuzz

Maximum percentage by which *rekeymargin* should be randomly increased to randomize rekeying intervals (important for hosts with many connections). Acceptable values are an integer, which may exceed 100, followed by a "%."

keyingtries

how many attempts (an integer) should be made to negotiate a connection, or a replacement for one, before giving up (default 3). The value  $\theta$  means "never give up."

ikelifetime

How long the keying channel of a connection (buzzphrase: ISAKMP SA) should last before being renegotiated. Acceptable values as for *keylife*.

compress Whether IPComp compression of content is desired on the connection.

Acceptable values are yes and no (the default).

Conn Parameters: Manual Keying

The following parameters are relevant only to manual keying, and are ignored in automatic keying. Unless otherwise noted, for a connection to work, in general it is necessary for the two ends to agree exactly on the values of these parameters. A manually-keyed connection must specify at least one of AH or ESP.

spi or spibase This or spibase required for manual keying) the SPI number to be

used for the connection. Must be of the form *Oxhex*, where *hex* is one or more hexadecimal digits. (Note: it will generally be necessary to make *spi* at least *Ox100* to be acceptable to KLIPS, and use

of SPIs in the range 0x100-0xfff is recommended.)

esp ESP encryption/authentication algorithm to be used for the connec-

tion, e.g. *3des-md5-96*.

*espenckey* ESP encryption key.

espauthkey ESP authentication key.

espreplay\_window ESP replay-window setting. An integer from 0 to 64. Relevant only if

ESP authentication is being used.

*leftespspi* SPI to be used for the leftward ESP SA, overriding automatic assign-

ment using spi or spibase. Typically a hexadecimal number begin-

ning with 0x.

ah AH authentication algorithm to be used for the connection, e.g.

*hmac-md5-96*. Default is not to use AH.

ahkey Required if ah is present. AH authentication key

ahreplay\_window AH replay-window setting. An integer from 0 to 64.

leftahspi SPI to be used for the leftward AH SA, overriding automatic assign-

ment using spi or spibase. Typically a hexadecimal number begin-

ning with 0x.

### **Config Sections**

At present, the only config section known to the IPsec software is the one named setup, which contains information used when the software is being started. Here's an example:

```
config setup
  interfaces="ipsec0=eth1 ipsec1=ppp0"
  klipsdebug=none
  plutodebug=all
  manualstart=
  plutoload="snta sntb sntc sntd"
  plutostart=
```

Parameters are optional unless marked "(required)." The currently-accepted *parameter* names in a *config setup* section are:

interfaces 1	Required. Virtual and	physical interfaces fo	r IPsec to use: a single <i>vir</i> -
--------------	-----------------------	------------------------	---------------------------------------

tual=physical pair, a (quoted!) list of pairs separated by white space, or %defaultroute, which means to find the interface d that the default

route points to, and then act as if the value was "ipsec0=d."

forwardcontrol Whether setup should turn IP forwarding on (if it's not already on) as

IPsec is started, and turn it off again (if it was off) as IPsec is stopped.

Acceptable values are yes and (the default) no.

klipsdebug How much KLIPS debugging output should be logged. An empty value,

or the magic value *none*, means no debugging output (the default).

The magic value *all* means full output.

plutodebug How much Pluto debugging output should be logged. An empty value,

or the magic value none, means no debugging output (the default).

The magic value all means full output.

dumpdir In what directory should things started by setup (notably the Pluto dae-

mon) be allowed to dump core? The empty value (the default) means

they are not allowed to.

manualstart Which manually-keyed connections to set up at startup (empty, a

name, or a quoted list of names separated by white space).

plutoload Which connections (by name) to load into Pluto's internal database at

startup (empty, a name, or a quoted list of names separated by white space); see *ipsec\_auto* for details. Default is none. If the special value %search is used, all connections with auto=add, auto=route, or

auto=start are loaded.

*plutostart* Which connections (by name) to attempt to negotiate at startup

(empty, a name, or a quoted list of names separated by white space). Any such names which do not appear in plutoload are implicitly added to it. Default is none. If the special value %search is used, all connections with auto=route or auto=start are routed, and all connections

with auto=start are started.

plutowait Should Pluto wait for each plutostart negotiation attempt to finish

before proceeding with the next? Values are yes (the default) or no.

prepluto Shell command to run before starting Pluto. For example, to decrypt an

encrypted copy of the *ipsec.secrets* file). It's run in a very simple way. Complexities like I/O redirection are best hidden within a script. Any output is redirected for logging, so running interactive commands is difficult unless they use /dev/tty or equivalent for their interaction.

Default is none.

postpluto Shell command to run after starting Pluto (e.g., to remove a decrypted

copy of the ipsec.secrets file).

fragicmp Whether a tunnel's need to fragment a packet should be reported back

with an ICMP message, in an attempt to make the sender lower his PMTU estimate. Acceptable values are yes (the default) and no.

Tivite estimate. The optuble values are jes (the delaut) and not

What should be done with a packet which reaches KLIPS (via a route into a virtual interface) but does not match any eroute;. Acceptable values are pass (*insecure unless you really know what you're doing!!!*),

drop (the default), and reject (currently same as drop).

hidetos Whether a tunnel packet's TOS field should be set to 0 rather than cop-

ied from the user packet inside. Acceptable values are yes (the default)

and no.

packetdefault

412

uniqueids Whether a particular participant ID should be kept unique, with any

new (automatically keyed) connection using an ID from a different IP address deemed to replace all old ones using that ID. Acceptable values

are yes and no (the default).

overridemtu Value that the MTU of the ipsec n interface(s) should be set to, overrid-

ing IPsec's (large) default. This parameter is needed only in special situ-

ations.

### **Recommended Configuration**

Certain parameters are now strongly-recommended defaults, but cannot (yet) be made system defaults due to backward compatibility. Recommended config setup parameters are:

- plutoload=%search
- plutostart=%search

In practice, it is preferable to use the auto parameter to control whether a particular connection is added or started automatically.

uniqueids=yes Participant IDs normally are unique, so a new (automatically-keyed)

connection using the same ID is almost invariably intended to replace

an old one.

Recommended *conn* parameters (mostly for automatic keying, as manual keying seldom sees much use) are:

keyingtries=0 Unlimited retries are normally appropriate for VPN connec-

tions. Finite values may be needed for Road Warrior and other more ephemeral applications, but the fixed small default is

pretty much useless.

disablearrivalcheck=no Tunnel-exit checks improve security and do not break any nor-

mal configuration.

authby=rsasig Digital signatures are superior in every way to shared secrets.

### IPsec Usage

This section will teach you:

- How to start and stop the IPsec daemon.
- How to add and remove an IPsec connection from the IPsec database.
- How to start and stop a connection.

#### The IPsec Daemon

The ipsec daemon is automatically initialized when you first boot your Console Server equipment after you have uncommented the IPsec lines in the /etc/inittab and /etc/config\_files. Rebooting your ACS is not mandatory. However, you can start the IPsec daemon by using the command:

```
/usr/local/sbin/ipsec setup
```

This program accepts the options: --start, --stop, and -restart.

### Adding and Removing a Connection

All the connections can be loaded to the IPsec database at boot time if these connections have the auto parameter set to add. However if a certain connection doesn't have this option set and you wish to add this connection manually you can use the following command:

```
/usr/local/sbin/ipsec (auto/manual) --add <connection name>
```

You must use auto or manual depending on your connection keying type (manual/auto). Similarly to take a connection out of the IPsec database you can use the command:

```
/usr/local/sbin/ipsec (auto/manual) --delete <connection name>
```

Once a connection descriptor is in the IPsec internal database, IPsec will accept the other end to start the security connection negotiation. You can also start its negotiation as explained in the next chapter.

### Starting and Stopping a Connection

All the connections can be negotiated at boot time if these connections have the auto parameter set to start. However if a certain connection doesn't have this option set you can set it. Once a connection descriptor is in the IPsec internal database, you can start its negotiation using the command:

```
/usr/local/sbin/ipsec (auto/manual) --up <connection name>
```

#### Similarly to close a tunnel you use the command:

```
/usr/local/sbin/ipsec (auto/manual) --down <connection name>
```

This page has been left intentionally blank.

### Introduction

In the ACS Web server, the user database is completely separated from the system's (as defined in the /etc/passwd file), and the logic used for managing permissions is also different. The Web's user database is stored in the /etc/websum.conf file, and it has basically three lists: users, user groups and access limits.

### Default Configuration for Web User Management

The following three screen shots show the default configuration for User List, User Group List, and Access Limit List pages, respectively.

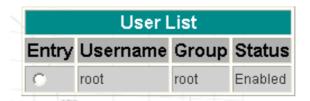


Figure 46: User List default page

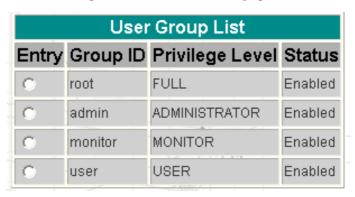


Figure 47: User Group List default page

Access Limit List					
Entry	URL	Privilege Level	Access Method	Secure	
0	I	USER	FULL	No	
0	/appl/	USER	COOKIE	No	
0	/read/	MONITOR	COOKIE	No	
0	/adm/	ADMINISTRATOR	COOKIE	No	
0	/cfg/	FULL	COOKIE	No	
0	/um/	FULL	COOKIE	No	
0	/goform/	MONITOR	COOKIE	No	
0	/goform/Login	USER	FULL	No	
0	/goform/CheckLogin	USER	FULL	No	
0	/goform/MainPageTable	USER	COOKIE	No	
0	/goform/Logout	USER	COOKIE	No	
0	/goform/appl/	USER	COOKIE	No	
0	/goform/adm/	ADMINISTRATOR	COOKIE	No	
0	/goform/cfg/	FULL	COOKIE	No	
C /goform/um/		FULL	COOKIE	No	

Figure 48: Access Limit List default page

### How Web User Management works

When a user logs in, the username and the password are encrypted and stored in the browser. Whenever a URL is requested, the User Manager will perform the following tasks:

### Task 1: Check the URL in the Access Limit List

The Web server first scans for the full URL, and then it looks for the subdirectories, until reaching the root directory "/." (In the URL http://CAS/goform/cfg/IPTablesRulesHandle, the access limits will be scanned in the following order: /goform/cfg/IPTablesRulesHandle, / goform/cfg, /goform and /.) When the URL matches an Access Limit, the following information will be available:

Accessibility When configured as FULL ACCESS, the URL can be accessed without any

authentication; otherwise, the user can authenticate with BASIC, DIGEST or COOKIE authentication. The last type is recommended, because it allows the user to log out in the end of the session. The page will not be

accessible when the accessibility is configured as NO ACCESS.

Security When set to be secure, the page will be accessed only through HTTPS,

which will encrypt the pages through OpenSSL. If the browser is in unsecure mode, the protocol and the port will change to HTTPS.

Privilege This is the level of accessibility of the page. If the privilege is USER, any

user will be able to access the page. If the privilege is FULL, only users with full access will be able to access the page. There are two levels

between them: MONITOR and ADMINISTRATOR.

#### Task 2: Read the Username and the Password

This is done when the page must be accessed through authentication. If the username matches an entry in the users list, the following information will be available:

**Enabled** The username must be enabled to be authenticated.

*Encrypted* The password passed by the browser must match the one registered in the

password entry.

*Group* Each username is linked to a user group.

### Task 3: Look for the group retrieved in the user groups list

The user group entry will have the following information:

**Enabled** The group must be enabled to grant access to the URL.

Privilege The group can have four privileges: in increasing order, they are USER,

MONITOR, ADMINISTRATOR and FULL. The group privilege will be compared with the URL privilege. If it is greater or equal, the URL can be

accessed by the user; otherwise, access is denied.

### Web User Management Configuration - Getting Started

The users, groups and access limits for Web User Management are configurable with your browser, though it is not recommended to change the groups and the access limits. In the default configuration:

- · The access limits have privileges based on the functionality of the Web page.
- There are four different groups (root, monitor, admin and user), each one with a specific privilege.
- There is one root user (username is root and password is tslinux).

### Changing the Root Password

The first thing to do after logging into a Web session the first time must be to change the root password. See Security Issue under <u>Figure 10: Configuration & Administration Menu page</u>.

- Step 1: Click on the link Web User Management > Users.
- Step 2: Select the root user and click the Change Password button.
- Step 3: Type the password twice and click the Submit button.
- Step 4: Click on the link Web User Management > Load/Save Web Configuration.

  The Login page will appear.
- Step 5: Type the username *root* and the password that was configured, then click on the Login button.
- Step 6: After the authentication, click on the Save Configuration button.
- Step 7: Click on the link Administration > Load/Save Configuration.
- Step 8: Click on the Save to Flash button.

### Adding and Deleting Users

#### Adding a User

- Step 1: Click on the link Web User Management > Users.
- Step 2: Click on the Add User button.
- Step 3: Configure the new user.

Type the username, the password (twice) and select a user group, depending on the access privilege desired. Leave the item Enabled checked.

- Step 4: Click on the Submit button.
  - A confirmation message will appear.
- Step 5: If there are more users to be added, repeat the steps 1 to 4.
- Step 6: Click on the link Web User Management > Load/Save Web Configuration.
- Step 7: Click on the Save Configuration button.

This will save the users added in the file /etc/websum.conf.

- Step 8: Click on the link Administration > Load/Save Configuration.
- Step 9: Click on the Save to Flash button.
- Step 10: Test the user(s) added.

Log out the current user (Go to the link Application > Logout) and log in again, with the new user.

#### Deleting a User

The root user is delete-protected, and, because of that, it cannot be removed from the user list. The other users can be deleted.

- Step 1: Click on the link Web User Management > Users.
- Step 2: Select the user to be deleted and click on the Delete User button.

  A confirmation message will appear.
- Step 3: If there are more users to be deleted, repeat the steps 1 and 2.
- Step 4: Click on the link Web User Management > Load/Save Web Configuration.
- Step 5: Click on the Save Configuration button.

  This will save the users added in the file /etc/websum.conf
- Step 6: Click on the link Administration > Load/Save Configuration.
- Step 7: Click on the Save to Flash button.

### Adding and Deleting User Groups

The default configuration already comes with four user groups, and, for most of the cases, they will be enough. However, you have the option of editing the user groups.

#### Adding a group

- Step 1: Click on the link Web User Management > Groups.
- Step 2: Click on the Add Group button
- Step 3: Configure the new group.

  Type the group name and select the access privilege this group will have. Leave the Enabled item checked.
- Step 4: Click on the Submit button.

  A confirmation message will appear.
- Step 5: If there are more groups to be added, repeat the steps 1 to 4.
- Step 6: Click on the link Web User Management > Load/Save Web Configuration.
- Step 7: Click on the Save Configuration button.

  This will save the users added in the file /etc/websum.conf
- Step 8: Click on the link Administration > Load/Save Configuration.
- Step 9: Click on the Save to Flash button.

#### <u>Deleting a group</u>

Before deleting a group, make sure that there are no users using that group.

- Step 1: Click on the link Web User Management > Groups.
- Step 2: Select the group to be deleted and click on the Delete Group button.

  A confirmation message will appear.

- Step 3: If there are more groups to be deleted, repeat the steps 1 and 2.
- Step 4: Click on the link Web User Management > Load/Save Web Configuration.
- Step 5: Click on the Save Configuration button.

  This will save the users added in the file /etc/websum.conf
- Step 6: Click on the link Administration > Load/Save Configuration.
- Step 7: Click on the Save to Flash button.

### Adding and Deleting Access Limits

The default configuration has the access limits set according to the functionality of the Web page.

- Pages or forms which causes the configuration to change will have FULL privilege (only high-privileged users will have access to it).
- Pages which change the status of the board without changing the configuration will have ADMINISTRATOR privilege;
- Pages with the system information will have MONITOR privilege.
- Only application pages will have USER privilege.

Changing access limits is not recommended, unless you need to create or change the web server pages; even so, the user should place the web pages in the subdirectories with the privilege desired. For example, a page with ADMINISTRATOR privilege should be placed in /adm.

#### Adding an Access Limit

- Step 1: Click on the link Web User Management > Access Limits.
- Step 2: Click on the Add Access Limit button.

Step 3: Configure the new access limit.

Type the URL (or the subdirectory), and select the access privilege. If authentication is required to access the page, select COOKIE ACCESS; otherwise, select FULL ACCESS. If this page is confidential, check the Secure box.

Step 4: Click on the Submit button.

A confirmation message will appear.

- Step 5: If there are more access limits to be added, repeat the steps 1 to 4.
- Step 6: Click on the link Web User Management > Load/Save Web Configuration.
- Step 7: Click on the Save Configuration button.

  This will save the users added in the file /etc/websum.conf.
- Step 8: Click on the link Administration > Load/Save Configuration.
- Step 9: Click on the Save to Flash button.

#### Deleting an access limit

- Step 1: Click on the link Web User Management > Access Limits.
- Step 2: Select the access limit to be deleted and click on the Delete Access Limit button.

  A confirmation message will appear.
- Step 3: If there are more access limits to be deleted, repeat the steps 1 and 2.
- Step 4: Click on the link Web User Management > Load/Save Web Configuration.
- Step 5: Click on the Save Configuration button.

  This will save the users added in the file /etc/websum.conf
- Step 6: Click on the link Administration > Load/Save Configuration.
- Step 7: Click on the Save to Flash button.

This page has been left intentionally blank.

### Introduction

Depending on how the serial port is configured, connecting to a serial port will either open up a telnet or ssh connection. A serial port configured as socket\_server or raw\_data will open up a telnet connection while socket\_ssh will open up a ssh connection. Any Web user configured in the Web User Management section of the WMI will be able to use this application.

### Tested Environment

Table 37: Windows XP + JREv1.4.0\_01 or 02

Internet Explorer 6.0	Success	
Netscape 6/6.2.3	Success	
Netscape 7.0	Success	
Mozilla 1.1	Success	

Requirements: Java 2 Runtime Environment (JRE) SE v1.4.0\_01 or v1.4.0\_02 (which can be found at http://java.sun.com/) installed on your PC with your browser acknowledged to use it. You can first check if the browser you are using acknowledges the Java version by following the procedures given in the next sections.

### On Windows

### From Internet Explorer

Go to Tools  $\rightarrow$  Internet Options  $\rightarrow$  Advanced. Scroll down and look for a section on Java. There should be a checkbox that says "Use Java 2 v1.4.0 ...." If there isn't, this could either mean your browser is not activated to use the Java plug-in that came with the JRE you have installed or it just means that you don't have any JRE installed, in which case please install and repeat the check.

If you have already installed JRE and you just want to activate your browser to use it, go to your system's Control Panel  $\rightarrow$  Java Plug-in icon  $\rightarrow$  Browser  $\rightarrow$  check on the browser(s) you want to activate to use the Java Plug-in. Now repeat the check to see if your browser will now use the correct Java Plug-in.

#### From Netscape or Mozilla

Check to see if Java is enabled. Go to Edit  $\rightarrow$  Preferences  $\rightarrow$  Advanced  $\rightarrow$  Check on Enable Java. To see what version of JRE Plug-in is used, go to Help  $\rightarrow$  About Plug-ins. Scroll down to Java Plug-in section. Check if the Java Plug-in is the version you have installed.



Tip. When installing Netscape 7.0, it will ask if you want to install Sun Java. If you click on the box to install it, a version of JRE will be installed into your system; however, this does not mean that other browsers such as IE will recognize it. If you choose not to install Sun Java through Netscape but do it separately, Netscape 7.0 should automatically detect the JRE, and this can be checked by the instructions mentioned above.

### Step-by-Step Process

Step 1: Point your browser to the Console Server.

In the address field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in.

Log in with a user configured in the Web User Management section, and its password. This will take you to the Configuration and Administration page.

Step 3: Select the Connect to Serial Ports link.

Click on the Connect to Serial Ports link on the Link Panel to the left of the page in the Configuration section. This will take you to the Port Selection page. The ports will be listed by their server farm name if it were configured.



Figure 49: Serial Port Connection page

#### Step 4: Select port.

On the Port Selection page, choose a port to connect to from the dropdown menu and click the Connect button. This will open a new browser window that contains the applet connecting to the server chosen.

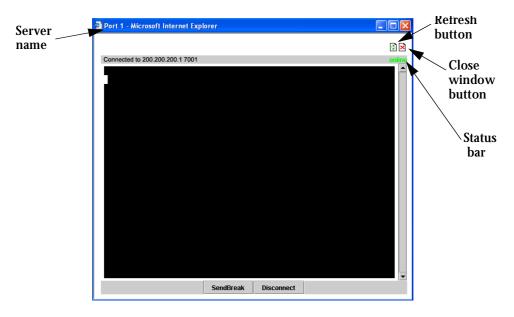


Figure 50: Port Connection page

At the upper right hand corner of the window, the left icon is a refresh button. Clicking on that button will reconnect to the server.



Figure 51: The Refresh button

The right icon closes the window. At the upper left corner, the server name is shown. In this case, the user didn't configure the serverfarm name, so "Port 1" appears.

### Step 5: Log in.

If the port selected was configured as socket\_server or raw\_data, and depending on how it is configured to be authenticated, log in by typing into the terminal.

If the port selected was configured for a ssh connection, a Login window will pop

up. If you don't see it pop up, check your taskbar. Enter in the username and the username's password.

Enter in the username and the username's password if the servers were configured for authentication. If no authentication is configured, then just click Cancel.



Figure 52: SSH User Authentication Popup Window

Step 6: Enter command.

Click in the terminal window and start entering commands.

Step 7: To send a break to the terminal.

Click on the SendBreak button.

Step 8: Disconnect connection.

Click on the Disconnect button. Make sure the Status bar shows an Offline status. Closing the popup window will also disconnect you from the server.

Step 9: Reconnect to port.

Refresh the current page by clicking on the refresh icon at the upper right hand corner of the window.

This page has been left intentionally blank.

### Introduction

The AlterPath PM is a family of intelligent power strips (IPDU - Integrated Power Distribution Units), which is used for power management. Through a serial port, the administrator can use the AlterPath PM to control all the equipment connected to its outlets, using operations like On, Off, Cycle, Lock, and Unlock.

Using the AlterPath PM and the AlterPath Console Server together, the administrator can have full control over his data center equipment. He can, for example, reboot the data center equipment when it crashes, without leaving his console session (telnet or ssh). To do that, he must simply press a configurable hotkey and select the appropriate option from the menu displayed in the session.

### Configuration

This section covers only the software configuration for the Console Server when used in conjunction with the AlterPath PM. For hardware and cabling installation instructions for the AlterPath PM, Please refer to the AlterPath PM User Guide included in the product.

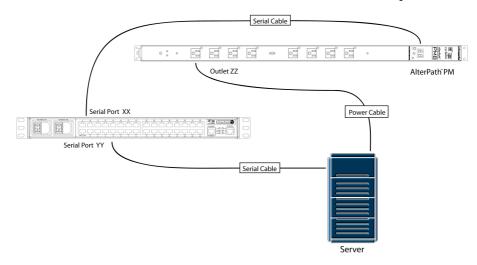


Figure 53: Configuration diagram

Figure 53: Configuration diagram shows a typical setup for the AlterPath PM and the Cyclades-TS/AlterPath ACS. The AlterPath PM's serial console is connected to port YY of the Console Server, the server's serial console is connected to port YY of the Console Server, and the server's power plug is connected to power outlet ZZ on the AlterPath PM. These port denominations will be used in the descriptions below.

### Port Slave Parameters Involved and Passed Values

There are two different types of parameters:

- 1. Parameters to the port XX where the AlterPath PM is connected:
- sXX.protocol IPDU: New protocol Integrated Power Distribution Unit. For example: ipdu.
- sXX.pmtype: The IPDU manufacturer. For example: cyclades.
- sXX.pmusers: The user access list. For example: jane:1,2;john:3,4. The format of this field is:

```
[<username>:<outlet list>][;<username>:<outlet list>...]
```

#### where <outlet list>'s format is:

```
[<outlet number>|<outlet start>-<outlet end>][,<outlet num-
ber>|<outlet start>-<outlet end>]...
```

The list of users must be separated by semicolons (;); the outlets should be separated by commas (,) to indicate a list or with dashes (-) to indicate range; there should not be any spaces between the values.

- sXX.pmNumOfOutlets: the number of outlets of the AlterPath PM. Default: 8.
- 2. Parameters to the other ports where the servers are connected:
- all.protocol: Protocols for the CAS profile. For example: socket\_server, socket\_raw, socket\_ssh.
- all.pmkey: The hot-key that starts a power management session. Default: ^p (Ctrl-p).
- sYY.pmoutlet: The outlet list where the server YY is plugged. The outlet is passed as a pair /PM\_serial\_port.outlet\_number/. If the server has a dual power supply, the outlets are separated by space char. For example, one power supply is plugged in the second

outlet of the IPDU connected in serial port 1. The other is plugged in the third outlet of the IPDU connected in serial port 5. The value is 1.2 5.3".



sXXpmusers notes: The ellipses in the field format for sXX.pmusers means that you can add as many users as you need. The [] indicates that the parameter is optional, again indicating that you can configure more than one user. The separator is the semicolon, and spacing between the parameter and the variable matters in that a blank between names does not work.

```
e.g. jane:1,2; john:3,4 does not work jane:1,2; john:3,4 works.
```

The users described in this parameter (sXX.pmusers) are related to the users logged in a console session. These users will not be able to do power management from any other means, unless they are root users.

### <u>vi Method</u>

The parameters described above must be changed by directly editing the /etc/portslave/plsave.conf file.

### **Browser Method**

To configure Power Management to control IPDUs through the Web interface:

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

Step 2: Log in as root and type the Web root password configured by the Web server.

This will take you to the Configuration and Administration page.

Step 3: Select the Serial Ports link.

Click on the Serial Ports link on the Link Panel to the left of the page or in the Configuration section of the page. This will take you to the Port Selection page.

Step 4: Select the serial port where the IPDU is connected.

After selecting the port, click the Connect button.

Step 5: Click the PM8 profile button in the Wizard Section.

This will automatically set the protocol to IPDU, the IPDU type to cyclades, and the number of outlets to 8.

Step 6: Scroll down to the IPDU Section.

Change the number of outlets and the user permissions in this section, if necessary.

Step 7: Click the Submit button.

If there are more IPDUs to be configured, repeat steps 4 to 7.

Step 8: Select the port whose server has the power supply plugged into one or more IPDU outlets.

After selecting the port, click the Submit button.

Step 9: Configure the port as a Console Access Server.

Read the Access Method section in Chapter 3 for details.

Step 10: Scroll down to the Power Management Section

Set the hotkey to access the power management menu and the outlet(s) the server is plugged into.

Step 11: Click on the Submit button.

Step 12: If there are more servers to be configured, repeat steps 8 to 11.

Step 13: Make the changes effective.

Click on the Administration > Run Configuration link, check the Serial Ports/ Ethernet/Static Routes box and click on the Activate Configuration button.

- Step 14: Click on the link Administration > Load/Save Configuration.
- Step 15: Click the Save Configuration to Flash button.
  The configuration was saved in flash.

### Wizard Method

Step 1: Bring up the wizard.

At the command prompt, type the following to bring up the Power Management custom wizard:

wiz --pm

Screen 1 will appear.

Screen 1:

7	k	*	*	*	*	*	*	4	٠ :	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	* :	k >	k +	*	*	*	*	*	*	*	*	*	* :	k >	k :	k :	4 7	k
7	k	*	*	*	*	*	*	4	ŧ		C		С	)	N	ſ	F	,	Ι		G	j	U	Г	R	_	Α		Т		Ι		0	]	N			1	W		Ι	2	Z	Α		R		D		*	*	*	* :	k :	k :	k :	k d	k
4	k	*	*	*	*	*	*	4	٠.	*	*	*	*	*	*	*	*	. *	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	* :	k >	٠,	*	*	*	*	*	*	*	*	*	* :	k >	<b>k</b> 3	<b>k</b> 3	k i	k

INSTRUCTIONS for using the Wizard:

You can:

- 1) Enter the appropriate information for your system and press ENTER. Enter '#' if you want to deactivate that parameter or
- 2) Press ENTER if you are satisfied with the value within the brackets [ ] and want to go on to the next parameter or
- 3) Press ESC if you want to exit.

NOTE: For some parameters, if there is nothing within the brackets, it will continue to ask for a value. In that case, you must enter a valid value or # if you do not wish to configure the value.

Press ENTER to continue... Screen 2: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\*\* Current configuration: (The ones with the '#' means it's not activated.) all.protocol : ipdu all.pmtype : cyclades all.pmusers : # all.pmoutlet : # all.pmkey: ^p all.pmNumOfOutlets : 8 Set to defaults ? (y/n) [n] : Screen 3: \*\*\*\*\*\* C O N F I G U R A T I O N W I Z A R D \*\*\*\*\*\* ALL.PROTOCOL - The possible protocols are telnet (socket\_ server), ssh1/ssh2 (socket ssh), raw data (raw data), or integrated power distributed unit (ipdu). all.protocol[ipdu] : ALL.PMTYPE - Name of the IPDU manufacturer. all.pmtype[cyclades] :

```
Screen 4:
*****************
****** C O N F I G U R A T I O N W I Z A R D *******
ALL.PMUSERS - List of the outlets each user can access.
(e.g. Joe: 1-3; Jane: 4,5,6)
all.pmusers[#]:
ALL.PMOUTLET - The number of the outlet where the server
is plugged.
all.pmoutlet[#] :
Screen 5:
****** C O N F I G U R A T I O N W I Z A R D *******
ALL.PMKEY - The hot-key that identifies the power
management command.
all.pmkey[^p]:
ALL.PMNUMOFOUTLETS - The number of outlets you have on the
AlterPath PM.
all.pmNumOfOutlets[8]:
```

### How to Access the AlterPath PM regular menu from the Console Session

- Step 1: Open a console session.

  Open a telnet or ssh session for the serial port.
- Step 2: Access the IPDU regular menu.

This should be done, for example, when the server crashes and it necessary to change the power status. Type the preconfigured hot-key.

If the user does not have permission to access any outlet, the following message will appear, and you will return to the Console Session:

It was impossible to start a Power Management Session You can't access any Power Management functionality. Please contact your Console Server Administrator.

If the user does not have permission to access the outlet(s) of this server, but can access another outlet, the following message will appear:

```
You cannot manage the outlet(s) of this server. Please enter the outlet(s) (or 'h' for help):
```

The user should type the outlet(s) he wants to manage, before reaching the main menu. The main menu will appear only if the user has permission for this/these outlet(s). Typing 'h' will cause the session to show text explaining what to type, and 'l' will cause the PM session to be logged out, and the user to return to the Console Session. If the user has permission to access the outlet(s) of this server, these outlets will be managed by the PM session.

#### Step 3: Regular Menu.

This is the AlterPath PM regular menu:

```
Cyclades Corporation - Power Management Utility

1 - Exit 2 - On 3 - Off
4 - Cycle 5 - Lock 6 - Unlock
7 - Status 8 - Help 9 - Other
```

Please choose an option:

Table 38: AlterPath PM Regular Menu Options

Option	Description
Exit	Exits the Power Management Session.
On	Turns the outlet on.
Off	Turns the outlet off.
Cycle	Turns the outlet off and back on.
Lock	Locks the current status of the outlet.
Unlock	Unlocks the current status of the outlet.
Status	Shows the current status of the outlet.
Other	Allows user to control other outlets.

#### Step 4: Check the status of the server's outlet or the outlet list.

Type '7' and wait for the answer. For example:

#### Step 5: Reboot the server.

If the outlet(s) is/are locked, the user must unlock the outlet(s) first (option 6 - Unlock). The Cycle command turns the power off for some seconds and the turn it on again. Type '4' and wait for the answer. For example:

```
Please choose an option: 4

IPDU 1 Outlet 8:
8: Outlet power cycled.

Cyclades Corporation - Power Management Utility

1 - Exit 2 - On 3 - Off
4 - Cycle 5 - Lock 6 - Unlock
7 - Status 8 - Help 9 - Other

Please choose an option:
```

#### Step 6: Change the outlet list.

If the user needs to access another outlet(s) which can be managed by him, the option 9 - Other should be used. For example:

```
Cyclades Corporation - Power Management Utility

1 - Exit 2 - On 3 - Off
4 - Cycle 5 - Lock 6 - Unlock
7 - Status 8 - Help 9 - Other

Please choose an option: 9
Please enter the outlet(s) (or 'h' for help): 1.2

Cyclades Corporation - Power Management Utility

1 - Exit 2 - On 3 - Off
4 - Cycle 5 - Lock 6 - Unlock
7 - Status 8 - Help 9 - Other
```

Please choose an option:

From this point, all the commands will be related to the 2nd outlet of the IPDU in the port 1.

#### Step 7: Return to the Console Session.

The user can exit from the PM session and return to the Console Session in three ways:

- 1. Type the hot-key again, any time.
- 2. If the session is waiting for a menu option, type the option 1 Exit.
- 3. If the session is waiting for the outlet, type 'l'.

When the user leaves the PM session, the following message will appear:

```
Exit from PM session
```

### Power Management for the Administrator

The administrator, who can log onto the Console server itself, must have total control over all the IPDU outlets. An additional menu, with more options than the regular menu, is provided for the administrator to manage any IPDU.

There are two commands which can be used to manage the IPDU. The first one (*pm*) deals with menu options, while the second one (*pmCommand*) deals with the commands as they are sent to the IPDU, and requires more knowledge about the AlterPath-PM commands.



Note: Only the root user can do power management by using pm or pmCommand.

### pm command

There are two ways to use this command: menu interface or command line. The menu is reached by typing the following command, from the prompt:

```
pm <IPDU port>
```

#### For example:

Table 39: AlterPath PM Administrator Menu Options

Option	Description
Exit	Exits the Power Management Session.
On	Turns the outlet on.
Off	Turns the outlet off.
Cycle	Turns the outlet off and back on.
Lock	Locks the current status of the outlet.
Unlock	Unlocks the current status of the outlet.
Status	Shows the current status of the outlet.
Help	Lists the AlterPath PM available commands.
List	Lists the users assigned for each outlet.
Current	Shows the current consumption of the AlterPath PM.

Some of these options require the outlet number (On, Off, Cycle, Lock, Unlock, Status), and others don't. In the first case, when the option is selected, the number of the outlet will be asked. The user can enter one or more outlets (separated by commas or dashes), or "all," to apply the option to all the outlets.

Following are examples of some things which can be done through this command.

#### Locking the outlets

When the outlet is locked, the previous status cannot be changed, until the outlet is unlocked. This means that if the outlet was on, it cannot be turned off and, if it was off, it cannot be turned on.

```
Please choose an option: 5
Please enter the outlets (or 'help' for help): 1-3

1: Outlet locked.

2: Outlet locked.

3: Outlet locked.

Cyclades Corporation - Power Management Utility

1 - Exit 2 - On 3 - Off

4 - Cycle 5 - Lock 6 - Unlock

7 - Status 8 - Help 9 - List

10 - Current

Please choose an option:
```

```
Retrieving the status of the outlets
Please choose an option: 7
Please enter the outlets (or 'help' for help): all
Outlet Status User
1 Locked OFF NONE
2 Locked OFF NONE
3 Locked OFF NONE
4 OFF NONE
5 OFF NONE
6 OFF NONE
7 OFF NONE
8 OFF NONE
Cyclades Corporation - Power Management Utility
______
1 - Exit
              2 - On
                          3 - Off
             5 - Lock 6 - Unlock
8 - Help 9 - List
4 - Cycle
7 - Status
10 - Current
```

The second way to use the pm command is the command line. In this case, the syntax for the command is

```
pm <IPDU port> <option> [<outlet(s)>],
```

Please choose an option:

#### where:

<option> is the name of the option, as written in the menu.

<outlet(s) > is the number of the outlet(s) the option will be applied to, and is used only if the option requires the outlet.

In the examples above, the same result can the achieved by using the command line mode:

```
Turning the outlet off
[root@TSx000 /root]# pm 1 Off 4
4: Outlet turned off.
[root@TSx000 /root]#
Locking the outlets
[root@TSx000 /root]# pm 1 Lock 1-3
1: Outlet locked.
2: Outlet locked.
3: Outlet locked.
[root@TSx000 /root]#
Retrieving the status of the outlets
[root@TSx000 /root]# pm 1 Status all
Outlet Status User
1 Locked OFF NONE
2 Locked OFF NONE
3 Locked OFF NONE
4 OFF NONE
5 OFF NONE
6 OFF NONE
7 OFF NONE
8 OFF NONE
[root@TSx000 /root]#
```

### pmCommand command

Through pmCommand command, the administrator has access to other options beyond the menu options, because he will be accessing the IPDU itself. The administrator must have a good knowledge of the AlterPath PM command set to use it.

There are two ways to use this command. If only the IPDU port is passed as an argument, it will appear in a prompt where the administrator can write the command. Otherwise, the arguments after the IPDU port will be considered the PM command.

#### Syntax:

```
pmCommand <IPDU port> [<command>]
```

#### For example:

```
[root@CAS root]# pmCommand 1
You're entering the "Power Management Prompt".
To go back to the Console Server's command line type: exitPm
[Cyclades - Power Management Prompt]#
```

The following are examples of some things which can be done through this command.

#### Listing the commands available for the AlterPath PM

```
[Cyclades - Power Management Prompt]# help
```

```
on <outlet><cr>
                        --Turn <outlet> ON
off <outlet><cr>
                        --Turn <outlet> OFF
                        --Turn <outlet> OFF and back ON
cycle <outlet><cr>
                        --Lock the current status of <outlet>
lock <outlet><cr>
unlock <outlet><cr>
                        --Unlock the current status of <outlet>
status <outlet><cr>
                        --Show the current status of <outlet>
list<cr>
                        --List users created and eventual outlets
                          assigned
exit<cr>
                        --Exit session
passwd <user><cr>
                        --Set a password for the specific user
help<cr>
                        --Show supported commands
current<cr>
                        --Show the instantaneous current consump
                          tion for the entire unit
adduser <username><cr> --Add user to the DB (8 maximum users
                          allowed)
deluser <username><cr> --Delete user from the DB
assign <outlet> <username><cr> --Assign <outlet> to a specific
                              user
name <outlet> <name><cr> --Name an outlet
[Cyclades - Power Management Prompt]#
```

```
Cycling all the outlets
[Cyclades - Power Management Prompt]# cycle all
1: Outlet power cycled.
2: Outlet power cycled.
3: Outlet power cycled.
4: Outlet power cycled.
5: Outlet power cycled.
6: Outlet power cycled.
7: Outlet power cycled.
8: Outlet power cycled.
[Cyclades - Power Management Prompt]#
Unlocking the outlets 1, 5 and 8
[Cyclades - Power Management Prompt]# unlock 1, 5, 8
1: Outlet unlocked.
5: Outlet unlocked.
8: Outlet unlocked.
[Cyclades - Power Management Prompt]#
```

### Power Management from a Browser

The Console Server Web server also supports power management. From a Web browser it is possible to check the status of all the IPDUs connected to the Console Server, as well as their outlets. If the user has Administration privileges, he can also perform the commands to turn on, turn off, cycle, lock and unlock the outlets.

Step 1: Point your browser to the Console Server.

In the address or location field of your browser type the Console Access Server's IP address. For example:

http://10.0.0.0

- Step 2: Log in as root and type the Web root password configured by the Web server.

  This will take you to the Configuration and Administration page.
- Step 3: Select the Power Management link.

  This link is in the Administration section. The following page will appear:

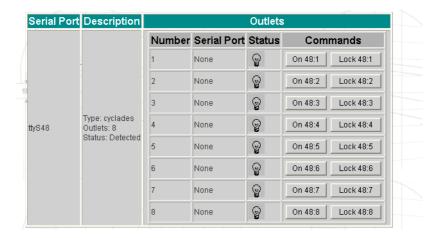


Figure 54: Power Management page

In the figure above, all the outlets are off (the light bulbs are off) and unlocked. For this status, there are two possible commands: turn it on and lock it.

The following steps are examples of what can be done in this page.

Step 4: Turn the outlet 1 on.

Click on the "On 48:1" button. The following page will appear:

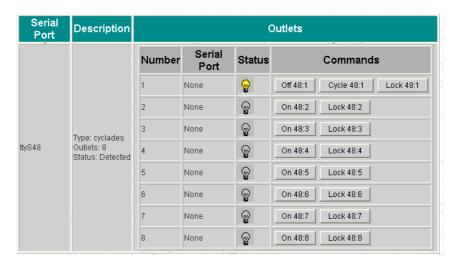


Figure 55: Power Management page after turning outlet 1 on

After this operation, the outlet 1 was turned on (the light bulb is on), and now the administrator can turn it off and cycle this outlet.

Step 5: Lock outlet 1.

Click on the "Lock 48:1" button. The following page will appear:

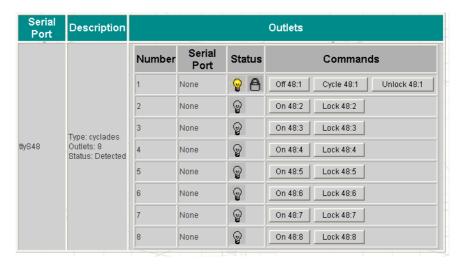


Figure 56: Power Management page after locking outlet 1

The padlock indicates that outlet 1 was locked. From this point, nothing can change the outlet status, until the outlet is unlocked.

This page has been left intentionally blank.

### Introduction

The following three examples are just given to *test* a configuration. The steps should be followed *after* configuring the AlterPath Console Server.

### Console Access Server

With the AlterPath Console Server set up as a CAS you can access a server connected to the ACS through the server's serial console port from a workstation on the LAN or WAN. There is no authentication by default, but the system can be configured for authentication to be performed by a Radius server, a TacacsPlus server, or even by a local database. Either telnet or ssh can be used.

See <u>Appendix A - New User Background Information</u> for more information about ssh. The instructions in <u>Chapter 2 - Installation</u>, <u>Configuration</u>, <u>and Usage</u> will set up a fully-functional, default CAS environment. More options can be added after the initial setup, as illustrated in <u>Chapter 3 - Additional Features</u>.

An example of a CAS environment is shown in <u>Figure 57: Console Access Server diagram</u>. This configuration example has local authentication, an Ethernet interface provided by a router, and serially-connected workstations.

ACS16 Ethernet Interface IP Address: 200.200.200.1

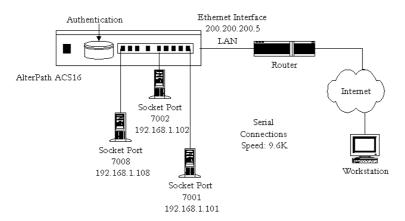


Figure 57: Console Access Server diagram

The following diagram, <u>Figure 58: CAS diagram with various authentication methods</u>, shows additional scenarios for the AlterPath Console Server: both remote and local authentication, data buffering, and remote access.

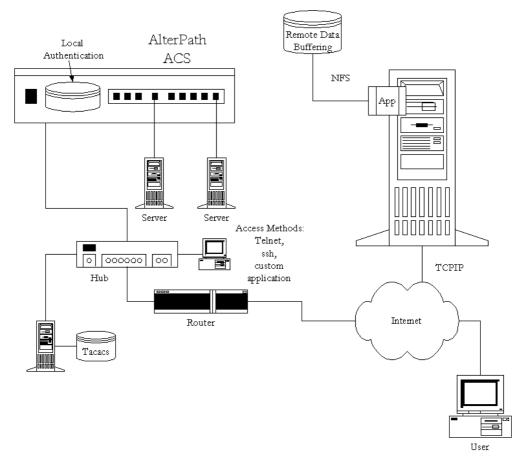


Figure 58: CAS diagram with various authentication methods

As shown in the above figure, our "CAS with local authentication" scenario has either telnet or ssh (a secure shell session) being used. After configuring the serial ports as described in <a href="Chapter 3 - Additional Features">Chapter 3 - Additional Features</a> or in <a href="Appendix C - The pslave Configuration File">Appendix C - The pslave Configuration File</a>, the following step-by-step check list can be used to test the configuration.

#### Step 1: Create a new user.

Run the *adduser <username>* to create a new user in the local database. Create a password for this user by running *passwd <username>*.

#### Step 2: Confirm physical connection.

Make sure that the physical connection between the AlterPath Console Server and the servers is correct. A cross cable (not the modem cable provided with the product) should be used. Please see <u>Appendix B - Cabling, Hardware, and Electrical Specifications</u> for pin-out diagrams.

#### Step 3: Confirm that server is set to same parameters as the ACS.

The AlterPath Console Server has been set for communication at 9600 bps, 8N1. The server must also be configured to communicate on the serial console port with the same parameters.

#### Step 4: Confirm routing.

Also make sure that the computer is configured to route console data to its serial console port (Console Redirection).

#### Step 5: Telnet to the server connected to port 1.

From a server on the LAN (not from the console), try to telnet to the server connected to the first port of the AlterPath Console Server using the following command:

```
telnet 200.200.200.1 7001
```

For both telnet and ssh sessions, the servers can be reached by either:

1. Ethernet IP of the AlterPath Console Server and assigned socket port.

or

2. Individual IP assigned to each port.

If everything is configured correctly, a telnet session should open on the server connected to port 1. If not, check the configuration, follow the steps above again, and check the troubleshooting appendix.

#### Step 6: Activate the changes.

Now continue on to <u>Task 5: Activate the changes</u> through listed in <u>Chapter 2 - Installation</u>, <u>Configuration</u>, and <u>Usage</u>.



Note: It is possible to access the serial ports from Microsoft stations using some off-the-shelf packages. Although Black Box is not liable for those packages, successful tests were done using at least one of them. From the application's viewpoint running on a Microsoft station, the remote serial port works like a regular COM port. All the I/O with the serial device attached to the AlterPath Console Server is done through socket connections opened by these packages and a COM port is emulated to the application.

### Terminal Server

The AlterPath Console Server provides features for out-of-band management via the configuration of terminal ports. All ports can be configured as terminal ports. This allows a terminal user to access a server on the LAN.

The terminal can be either a dumb terminal or a terminal emulation program on a PC.

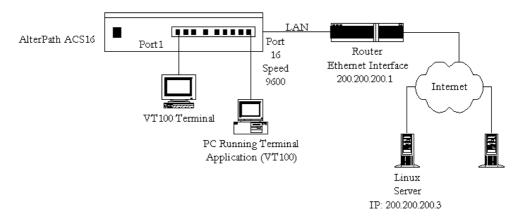


Figure 59: Terminal Server diagram

No authentication is used in the example shown above and rlogin is chosen as the protocol. After configuring the serial ports as described in <u>Chapter 3 - Additional Features</u> or in <u>Appendix C - The pslave Configuration File</u>, the following step-by-step check list can be used to test the configuration.

#### Step 1: Create a new user.

Since authentication was set to none, the AlterPath Console Server will not authenticate the user. However, the Linux Server receiving the connection will. Create a new user on the server called *test* and provide him with the password *test*.

Step 2: Confirm that the server is reachable.

From the console, ping 200.200.200.3 to make sure the server is reachable.

Step 3: Check physical connections.

Make sure that the physical connection between the AlterPath Console Server and the terminals is correct. A cross cable (not the modem cable provided with the product) should be used. Please see the <a href="Appendix B - Cabling">Appendix B - Cabling</a>, <a href="Hardware">Hardware</a>, and <a href="Electrical Specifications">Electrical Specifications</a> for pin-out diagrams.

Step 4: Confirm that terminals are set to same parameters as the ACS.

The AlterPath Console Server has been set for communication at 9600 bps, 8N1. The terminals must also be configured with the same parameters.

Step 5: Log onto server with new username and password.

From a terminal connected to the AlterPath Console Server, try to login to the server using the username and password configured in step one.

Step 6: Activate changes.

Now continue on to <u>Task 5: Activate the changes</u> through listed in <u>Chapter 2 - Installation</u>, <u>Configuration</u>, and <u>Usage</u>.

### Dial-in Access

The AlterPath Console Server can be configured to accommodate out-of-band management. Ports can be configured on the AlterPath Console Server to allow a modem user to access the LAN. Radius authentication is used in this example and ppp is chosen as the protocol on the serial (dial-up) lines. Cyclades recommends that a maximum of two ports be configured for this option.

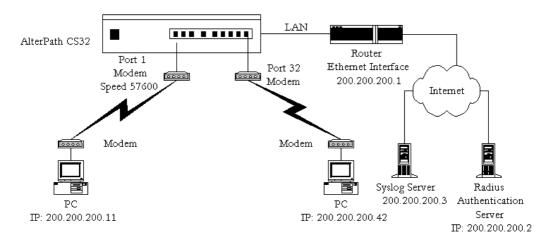


Figure 60: Ports configured for Dial-in Access

After configuring the serial ports as described in <u>Chapter 3 - Additional Features</u> or in <u>Appendix C - The pslave Configuration File</u>, the following step-by-step check list can be used to test the configuration.

### Step 1: Create a new user.

Since Radius authentication was chosen, create a new user on the Radius authentication server called *test* and provide them with the password *test*.

#### Step 2: Confirm that the Radius server is reachable.

From the console, ping 200.200.200.2 to make sure the Radius authentication server is reachable.

#### Step 3: Confirm physical connections.

Make sure that the physical connection between the AlterPath Console Server and the modems is correct. The modem cable provided with the product should be used. Please see <a href="Appendix B - Cabling, Hardware">Appendix B - Cabling, Hardware</a>, and <a href="Electrical Specifications">Electrical Specifications</a> for pinout diagrams.

#### Step 4: Confirm modem settings.

The AlterPath Console Server has been set for communication at 57600 bps, 8N1. The modems should be programmed to operate at the same speed on the DTE interface.

#### Step 5: Confirm routing.

Also make sure that the computer is configured to route console data to the serial console port.

#### Step 6: Perform a test dial-in.

Try to dial in to the AlterPath Console Server from a remote computer using the username and password configured in step one. The computer dialing in must be configured to receive its IP address from the remote access server (the AlterPath Console Server in this case) and to use PAP authentication.

#### Step 7: Activate changes.

Now continue on to <u>Task 5: Activate the changes</u> through listed in <u>Chapter 2 - Installation</u>, <u>Configuration</u>, and <u>Usage</u>.

### Basic Parameters (wiz)

- Hostname
- System IP
- Domain Name
- DNS Server
- · Gateway IP
- Network Mask

### Access Method Parameters (wiz --ac < type>)

#### (CAS profile)

- Ipno
- Socket\_port
- Protocol
- Users
- Poll\_interval
- Tx\_interval
- Idletimeout
- · Conf.group
- <sN>.serverfarm
- pool\_ipno
- pool\_socket\_port
- pool\_serverfarm

- web\_WinEMS
- translation

#### (TS profile)

- Protocol
- Socket\_port
- Userauto
- Telnet\_client\_mode

### Alarm Parameter (wiz --al)

- Alarm
- xml\_monitor

### Authentication Parameters (wiz --auth)

- Authtype
- Authhost1
- Accthost1
- Authhost2
- Accthost2
- Radtimeout
- Radretries

Secret

### Data Buffering Parameters (wiz --db)

- Data\_buffering
- Conf.nfs\_data\_buffering
- Syslog\_buffering
- Dont\_show\_DBmenu
- DB\_timestamp
- DB\_mode
- Syslog\_sess

### Power Management Parameters (wiz --pm)

- pmkey
- pmNumOfOutlets
- pmoutlet
- pmtype
- pmusers

### Serial Settings Parameters (wiz --sset <type>)

#### (CAS profile)

- Speed
- Datasize
- Stopbits
- Parity
- Flow
- Dcd
- SttyCmd
- DTR\_reset

### (TS profile)

- Speed
- Datasize
- Stopbits
- Parity
- Flow
- Dcd

### Sniffing Parameters (wiz --snf)

- Admin\_users
- Sniff\_mode
- Escape\_char
- Multiple\_sessions

### Syslog Parameters (wiz --sl)

- · Conf.facility
- Conf.DB\_facility

### Terminal Appearance Parameters (wiz --tl)

- Issue
- Prompt
- Lf\_suppress
- Auto\_answer\_input
- Auto\_answer\_output

### Terminal Server Profile Other Parameters (wiz --tso)

- Host
- Term
- · Conf.locallogins

#### References

The AlterPath Console Server is based in the HardHat Linux distribution, developed by Montavista Software for embedded systems. Additionally, several other applications were incorporated into the product, in accordance with the free software philosophy.

The list below contains the packets and applications used in the AlterPath Console Server and a reference to their maintainers. The copyrights notices required in some packets are placed in the /COPYRIGHTS directory of the AlterPath Console Server image.

#### Bash

Bourne Again Shell version 2.0.5a. Extracted from the HardHat Linux distribution. http://www.gnu.org/software/bash

#### **Bootparamd**

NetKit Bootparamd version 0.17 ftp://ftp.uk.linux.org/pub/linux/Networking/netkit

#### **Busybox**

BusyBox version 0.60.2 ftp://ftp.lineo.com/pub/busybox/

#### Cron

Paul Vixie's cron version 3.0.1. paul@vix.com

#### **DHCPCD**

PhysTech DHCP Client Daemon version 1.3.20.p10. http://www.phystech.com/download/dhcpcd.html

#### Flex

Flex version 2.5.4 vern@ee.lbl.gov

COPYRIGHT: This product includes software developed by the University of

California, Berkeley and its contributors

#### GNU

The GNU project http://www.gnu.org

#### HardHat Linux

MontaVista Software - HardHat version 2.1 http://www.montavista.com

#### **IPSec**

The Linux FreeS/WAN IPsec version 1.9.8 http://www.freeswan.org COPYRIGHT: This product includes software developed by Eric Young (eay@cryptsoft.com)

#### <u>IPtables</u>

Netfilter IPtables version 1.2.2. Extracted from the HardHat Linux distribution. http://www.netfilter.org

#### Linux Kernel

Linux Kernel version 2.4.18. Extracted from the HardHat Linux distribution http://www.kernel.org

#### Net-SNMP

SourceForge Net-SNMP project version 5.0.3 http://sourceforge.net/projects/net-snmp/

#### NTP

NTP client

http://doolittle.faludi.com/ntpclient/

#### OpenSSH

OpenSSH version 3.5p1

http://www.openssh.org

COPYRIGHT: This product includes software developed by the University of

California, Berkeley and its contributors.

#### OpenSSL

OpenSSL Project version 0.9.6g

http://www.openssl.org

COPYRIGHT: This product includes software developed by the OpenSSL Project for use in

the OpenSSL Toolkit. (http://www.openssl.org/)

COPYRIGHT: This product includes cryptographic software written by Eric Young

(eay@cryptsoft.com)

#### PAM

Linux PAM version 0.75

http://www.kernel.org/pub/linux/libs/pam/

#### **Portslave**

SourceForge Portslave project version 2000.12.25. (modified). Includes pppd version 2.4.1 and rlogin version 8.10

http://sourceforge.net/projects/portslave/

#### **RSYNC**

rsync version 2.5.5

http://rsync.samba.org/rsync/

#### Syslog-ng

Syslog new generation version 1.5.17

http://www.balabit.hu/products/syslog-ng/

#### **Tinylogin**

TinyLogin version 0.80 ftp://ftp.lineo.com/pub/tinylogin/

#### **UCD-SNMP**

SourceForge Net-SNMP project version 4.2.4.pre1 http://sourceforge.net/projects/net-snmp/

#### WEBS

GoAhead WEBS version 2.1 (modified) http://goahead.com/webserver/webserver.htm Copyright (c) 20xx GoAhead Software, Inc. All Rights Reserved

#### ZLIB

zlib version 1.1.4 http://www.gzip.org/zlib/

1.	Cable Package #1	22
2.	Cable Package #2	23
3.	The AlterPath ACS48, its cables, connectors and other box contents	.24
4.	The AlterPath ACS32, its cables, connectors and other box contents	.25
5.	The AlterPath ACS16, its cables, connectors and other box contents	.26
6.	The AlterPath ACS8, its cables, connectors and other box contents	.27
7.	The AlterPath ACS4, its cables, connectors and other box contents	.28
8.	The ACS1 and cables	.29
9.	Login page of Web Configuration Manager	.46
10.	Configuration & Administration Menu page	.47
11.	General page	.48
12.	Choose a free COM port	59
13.	Port Settings	.60
14.	The /etc/hostname file with hostname typed in	.62
15.	Contents of the /etc/hosts file	.62
16.	Configuration and Administration page	.84
17.	Port Selection page	.84
18.	Serial Port Configuration page	.85
19.	Profile Section of Serial Port Configuration page.	.85
20.	Serial Ports - Users Group Table Entry page.	86
21.	An example using the Clustering feature	123
22.	Example of Centralized Management	128
23.	Edit Text File page	141
24.	Data Buffering section of the Serial Port Configuration page	146

<b>25</b> .	Data Buffering section of the General page
26.	DHCP client section
27.	First IP Tables page
28.	IP Tables Chains Table (table filter)
29.	IP Tables Rules Table (table: filter, chain: INPUT)
30.	IP Tables Append Rule (table: filter, chain: INPUT)
31.	Sniff Session section of the Serial Port Configuration page $\dots \dots \dots \dots 251$
32.	Syslog page 1
33.	Cable 1 - Cyclades RJ-45 to DB-25 Male, straight-through
34.	Cable 2 - Cyclades RJ-45 to DB-25 Female/Male, crossover
35.	Cable 3 - Cyclades RJ-45 to DB-9 Female, crossover $\hdots$
36.	Cable 4 - Cyclades RJ-45 to Cyclades RJ-45, straight-through $\ \ldots \ 336$
37.	Cable 5 - Cyclades/Sun Netra Cable
38.	Loop-Back Connector
39.	Cyclades\Sun Netra Adapter
<b>40</b> .	RJ-45 Female to DB-25 Male Adapter
41.	RJ-45 Female to DB-25 Female Adapter
<b>42</b> .	RJ-45 Female to DB-9 Female Adapter
43.	Data flow diagram of Linux-PAM
44.	Initial test
<b>45</b> .	Second screen, showing changed positions
<b>46</b> .	User List default page
47.	User Group List default page
48.	Access Limit List default page

<b>49</b> .	Serial Port Connection page
<b>50</b> .	Port Connection page
51.	The Refresh button
<b>52</b> .	SSH User Authentication Popup Window
53.	Configuration diagram
<b>54</b> .	Power Management page
<b>55</b> .	Power Management page after turning outlet 1 on
<b>56</b> .	Power Management page after locking outlet 1
57.	Console Access Server diagram
<b>58</b> .	CAS diagram with various authentication methods
<b>59</b> .	Terminal Server diagram
60.	Ports configured for Dial-in Access

This page has been left intentionally blank.

# List of Tables

1.	Hardware vs. Configuration Methods
2.	Applications Section
3.	Configuration Section
4.	Administration Section
<b>5</b> .	Web User Management Section
6.	Information Section
7.	Master Cyclades Configuration (where it differs from the CAS standard) 124
8.	AlterPath Console Server configuration for Slave 1 (where it differs from the CAS standard)
9.	AlterPath Console Server configuration for Slave 2 (where it differs from the CAS standard)
10.	General Options for the Help Wizard
11.	Help CLI Options - Synopsis 1
12.	Help CLI Options - Synopsis 2
13.	Help CLI Options - Synopsis 3
14.	Windows 2003 Macros
15.	f_windows_boot Macros
16.	Server Commands
17.	vi modes
18.	vi navigation commands
19.	vi file modification commands
20.	vi line mode commands
21.	Process table
22.	AlterPath Console Server power requirements
23.	AlterPath Console Server environmental conditions

# List of Tables

24.	AlterPath Console Server physical conditions
<b>25</b> .	AlterPath Console Server safety specifications
26.	Cables and their pin specifications
27.	Which cable to use
28.	Parameters Common to CAS, TS, & Dial-in Access
29.	Mostly CAS-specific Parameters
30.	TS Parameters
31.	Dial-in configuration Parameters
32.	Files to be included in /etc/config_file and the program to use $\ \ldots \ 84$
33.	CPU LED Code Interpretation
34.	Required information for the OpenSSL package
<b>35</b> .	Windows XP + JREv1.4.0_01 or 02
36.	AlterPath PM Regular Menu Options
37.	AlterPath PM Administrator Menu Options

#### **Authentication**

Authentication is the process of identifying an individual, usually based on a username and password. In security systems, authentication is distinct from authorization, which is the process of giving individuals access to system objects based on their identity. Authentication merely ensures that the individual is who he or she claims to be, but says nothing about the access rights of the individual. (Source: www.webopedia.com)

#### **Break Signal**

A break signal is generated in an RS-232 serial line by keeping the line in zero for longer than a character time. Breaks at a serial console port are interpreted by Sun servers as a signal to suspend operation and switch to monitor mode.

#### Console Access Server (CAS)

A CAS has an Ethernet LAN connection and many RS-232 serial ports. It connects to the console ports of servers and networking equipment and allows convenient and secure access from a single location.

#### Console Port

Most of the equipment in a data center (servers, routers, switches, UPS, PBX, etc.) has a serial console port for out-of-band management purposes.

#### Cluster

A cluster is a group of one or more computers working as a group to execute a certain task. From the user standpoint, a cluster acts as a large computer system.

#### <u>Flash</u>

Flash refers to a type of memory that can be erased and reprogrammed in units of memory known as blocks rather than one byte at a time; thus, making updating to memory easier.

#### In-band network management

In a computer network, when the management data is accessed using the same network that carries the data, this is called "in-band management."

#### IP packet filtering

This is a set of facilities in network equipment that allows the filtering of data packets based on source/destination addresses, protocol, TCP port number and other parameters. Packet filtering is one of the main functions of a firewall.

#### KVM Switch (KVM)

Keyboard-Video-Mouse Switches connect to the KVM ports of many computers and allow the network manager to access them from a single KVM station.

#### Mainframe

Large, monolithic computer system.

#### **MIBs**

Management Information Bases. SNMP-compliant devices, called agents, store data about themselves in MIBs and return this data to the SNMP requesters.

#### Out-of-band network management

In a computer network, when the management data is accessed through a network that is independent of the network used to carry data, this is called "out-of-band network management."

#### Off-line data buffering

This is a CAS feature that allows capture of console data even when there is no one connected to the port.

#### **Profile**

Usage setup of the AlterPath Console Server: either as a Console Access Server (CAS), a Terminal Server, or a Remote Access Server.

#### **RADIUS**

Protocol between an authentication server and an access server to authenticate users trying to connect to the network.

#### RISC

Reduced Instruction Set Computer. This describes a computer processor architecture that uses a reduced set of instructions (and achieves performance by executing those instructions very fast.) Most UNIX servers (Sun Sparc, HP, IBM RS6000, Compaq Alpha) were designed with a processor using a RISC architecture. The Intel <sup>®</sup> x86 architecture.

#### RS-232

A set of standards for serial communication between electronic equipment defined by the Electronic Industries Association in 1969. Today, RS-232 is still widely used for low-speed data communication.

#### Secure Shell (SSH)

SSH has the same functionality as Telnet (see definition below), but adds security by encrypting data before sending it through the network.

#### Server Farm

A collection of servers running in the same location (see Cluster).

#### SNMP

Short for Simple Network Management Protocol, a set of protocols for managing complex networks. The first versions of SNMP were developed in the early 80s. SNMP works by sending messages, called protocol data units (PDUs), to different parts of a network. SNMP-compliant devices, called agents, store data about themselves in Management Information Bases (MIBs) and return this data to the SNMP requesters. (Source: Webopedia)

#### Telnet

Telnet is the standard set of protocols for terminal emulation between computers over a TCP/IP connection. It is a terminal emulation program for TCP/IP networks such as the Internet. The Telnet program runs on your computer and connects your PC to a server on the network. You can then enter commands through the Telnet program and they will be executed as if you were entering them directly on the server console. This enables you to control the server and communicate with other servers on the network. To start a Telnet session, you must log in to a server by entering a valid username and password. Telnet is a common way to remotely control Web servers. (from webopedia.com)

#### Terminal Server

A terminal server has one Ethernet LAN port and many RS-232 serial ports. It is used to connect many terminals to the network. Because they have the same physical interfaces, terminal servers are sometimes used as console access servers.

#### TTY

The UNIX name for the COM (Microsoft) port.

#### U Rack height unit

A standard computer rack has an internal width of 17 inches. Rack space on a standard rack is measured in units of height (U). One U is 1.75 inches. A device that has a height of 3.5 inches takes 2U of rack space.

### Index

Ethernet 33

#### F Α **Access Method 73** Filters 137 Flash Memory Loss 333 Alarm 164 **Authentication 98** G B Gateway 33 Basic Wizard 66 default 34 Generating Alarms 155 Н Cable Length 282 CAS Setup Scenario 305 Hardware Specifications 279 **CLI 32** Hardware Test 336 Clustering 108 HyperTerminal 33 Command Line Interface 32, 65 Configuration using a Web browser 39 Connectors 282 CronD 116 init process 329 **Custom Wizard 35** IP Address 34 **Customization Process 330** IPsec 333 D K Data Buffers 119 Kerberos 60, 99, 102, 293 **Default Configuration Parameters 32** Kermit 33 **DHCP** 132 DNS Server 34 Domain 34 **Dual Power Management 136** Linux File Structure 266 Linux-PAM 311 F

### Index

### M

Minicom 33

### N

Netmask 34 NTP 178

### P

Passwords 265 Port Test 336 pslave.conf file 291

### R

Radius authentication 192 Routing Table 270 RS-232 Standard 280

### S

Secure Shell Session 271 Sendmail 164 Sendsms 164 serial ports 22 Snmptrap 164 Syslog-n 235 System Requirements 31

### T

Terminal Appearance 249 Time Zone 257

### U

Upgrades 331 Using 72 Using the Wizard through your Browser 72

### W

Wizard 34